

June 28, 2024

Patricia Van Gerpen, Executive Director
South Dakota Public Utilities Commission
500 East Capitol Avenue
Pierre, SD 57501
patty.vangerpen@state.sd.us

Re: CenturyLink's 2024 Federal ETC Filing for Qwest Corporation dba
CenturyLink QC

Dear Ms. Van Gerpen:

On November 18, 2011, the Federal Communications Commission ("FCC") released its *USF/ICC Transformation Order* in WC Docket No. 10-90, et al. With that Order, the FCC began a transition to a national framework for certification of Eligible Telecommunications Carriers ("ETCs") and set forth a standard set of information that all ETCs must file with the FCC by July 1st of each year. The Order also required ETCs to provide the same information to the respective state commissions.

The annual ETC reporting requirements are contained in 47 C.F.R. § 54.313 of the FCC's rules. For the reporting of the data and certifications required by 47 C.F.R. §§ 54.313 and 54.422, the FCC has developed a reporting template, Form 481, to be utilized by ETCs.

Beginning with the filing due on July 1, 2018, the FCC Form 481 no longer requires that high-cost recipients file information regarding network outages; unfulfilled service requests; the number of complaints received by an ETC per 1,000 subscribers for voice and broadband services; and pricing for voice and broadband services. The FCC Form 481 also no longer includes certifications for high-cost recipients regarding service quality standards and consumer protection rules. Finally, the FCC centralized filing of the FCC Form 481; ETCs no longer file duplicate copies of FCC Form 481 with the FCC and with states, U.S. Territories, and/or Tribal governments.

These filings are now provided to USAC through their online "E-File" portal and available to the State Commissions.

Patricia Van Gerpen, Executive Director

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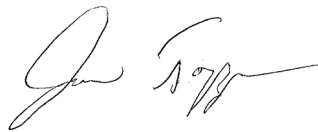
USAC has provided instructions indicating that: Applicants are required to complete and submit all forms online through USAC's "E-File" portal at <https://forms.universalservice.org/usaclogin/login.asp>. A Form 481 is required to be submitted through this link. To create an online E-File account, please refer to the instructions on <http://www.usac.org/about/tools/e-file.aspx>.

Enclosed, as required by the Commission, is Form 481 as filed by CenturyLink with the FCC on or before July 1. Otherwise, the Form 481 is available through the USAC portal as discussed above.

Consistent with past years, CenturyLink requests that you certify to the FCC pursuant to 47 C.F.R § 54.314 by October 1, 2024 in order for CenturyLink to continue receiving Federal high cost support in South Dakota.

Please do not hesitate to contact me should you have any questions regarding this filing.

Very truly yours,

A handwritten signature in black ink, appearing to read "Jason D. Topp". The signature is fluid and cursive, with a long horizontal stroke extending to the right.

Jason D. Topp

JDT/bardm

Enclosure

Filing Type and Contact Info

Filing Type

This information has been preselected based on High Cost and Lifeline program support paid out in the previous calendar year. If you think the filing type is incorrect, [please contact USAC](#).



High Cost (Section 54.313)



Lifeline (Section 54.422)

Contact Information

Include contact information for the person best able to answer questions about this form.

Contact Name (030)

Kenneth W Buchan

Phone # (035)

(318)362-1538

(xxx) xxx-xxxx

Ext. (optional)

Contact Email Address (039)

ken.buchan@lumen.com

Functionality in Emergency Situations (600)

Certify

Functionality in Emergency Situations Certification (600)

Is the carrier able to function in emergency situations?



Yes



No

Descriptive Document for Functionality in Emergency Situations (610)



Affidavit Compliance610 2024.pdf (696 KB)

PDF only

AFFIDAVIT CERTIFYING COMPLIANCE
WITH 47 C.F.R. §54.313(a)(1), §54.313(a)(2), and §54.313(a)(3)

Section (600) – Emergency Functionality Certification
Section (1000) – Voice and Broadband Service Rate Comparability Certifications;
Accuracy of Annual Reporting of CAF Recipients Certification

For the Lumen Technologies, Inc. ETCs as listed in Appendix A, I, Andrea Genschaw, being of lawful age and duly sworn, on my oath and under penalty of perjury, state that I am the Senior Vice President Controller for Lumen Technologies, Inc. (“Lumen”) and that I am authorized to execute this affidavit on behalf of the Lumen ETCs.

The Lumen ETCs hereby certify pursuant to the requirements under 47 C.F.R. §54.313(a)(1), §54.313(a)(2), and §54.313(a)(3) that:

- 1) Lumen ETCs are substantially able to remain functional in emergency situations as set forth in §54.202(a)(2),
- 2) The pricing of voice services provided by Lumen ETCs listed in Appendix A is no more than two standard deviations above the national average urban rate for voice service,
- 3) The pricing of broadband services provided by Lumen ETCs listed in Appendix A, that meet the Commission’s broadband public interest obligation is no more than the most recent applicable benchmark rates announced by the Wireline Competition Bureau, and
- 4) To the best of my knowledge and belief, the information reported on this form including attachments is accurate.

FURTHER AFFIANT SAYETH NOT.

Andrea Genschaw
Andrea Genschaw
SVP – Controller
Lumen Technologies, Inc.
1025 Eldorado Boulevard Interlocken 4000
Broomfield, Colorado 80021

DATED this 8th day of April 2024

SUBSCRIBED AND SWORN TO before me this 8th day of April 2024

Notary Public: Liberty Heriaud

My Commission Expires: January 24, 2028

LIBERTY HERIAUD
NOTARY PUBLIC
STATE OF COLORADO
NOTARY ID 20244003325
MY COMMISSION EXPIRES JANUARY 24, 2028

Operating Companies (800)

Carrier Names

Reporting Carrier (810)

Qwest Corporation (South Dakota)

Holding Company (811)



CenturyLink, Inc.

Validate the information listed above (811) by selecting one of the following:

Holding Company/Affiliate name listed above is correct. (811A)

Holding Company/Affiliate name listed above is NOT correct. (811B)

The correct Holding Company/Affiliate name is (811C):

Lumen Technologies, Inc.

This study area does not have a Holding Company/Affiliate name. (811D)

Operating Company

Operating Company (812)

Qwest Corporation (South Dakota)

Upload Operating Company Data (813A, 813B, 813C) (Optional)

[Operating Company Data Template](#)

800 Operating Co Lumen 2024.csv (5 KB)

CSV only

Affiliates* SAC Doing Business As Company or Brand Designation

CenturyLink Communic CenturyLink

CenturyLinl 210341 CenturyLink

CenturyLinl 361456 CenturyLink

CenturyLinl 552348 CenturyLink

CenturyTel 351126 CenturyLink

CenturyTel 462208 CenturyLink

CenturyTel 522410 CenturyLink

CenturyTel 462185 CenturyLink

CenturyTel 532361 CenturyLink

CenturyTel 472225 CenturyLink

CenturyTel 361445 CenturyLink

CenturyTel 482249 CenturyLink

CenturyTel 532361 CenturyLink

CenturyTel 351274 CenturyLink

CenturyTel 472223 CenturyLink

CenturyTel 552223 CenturyLink

CenturyTel 492274 CenturyLink

CenturyTel 522408 CenturyLink

CenturyTel 522408 CenturyLink

CenturyTel 512299 CenturyLink

Global Crossing Local Services, Inc.

Global Crossing Telecommunications, Inc.

Hillsboro Te 330892

IP Networks, Inc.

Level 3 Communicator Level 3 Communications

Level 3 Telecom (ftw) Level 3 Communications

Level 3 Telecom Data S Level 3 Communications

Level 3 Telecom of Ala: Level 3 Communications

Level 3 Telecom of Ariz: Level 3 Communications

Level 3 Telecom of Ark: Level 3 Communications

Level 3 Telecom of Cali Level 3 Communications

Level 3 Telecom of Col: Level 3 Communications

Level 3 Telecom of DC, Level 3 Communications

Level 3 Telecom of Flori Level 3 Communications

Level 3 Telecom of Geo Level 3 Communications

Level 3 Telecom of Haw Level 3 Communications

Level 3 Telecom of Idah Level 3 Communications

Level 3 Telecom of Illin: Level 3 Communications

Level 3 Telecom of Indi: Level 3 Communications

Level 3 Telecom of Iowa: Level 3 Communications

Level 3 Telecom of Kan: Level 3 Communications

Level 3 Telecom of Ken: Level 3 Communications

Level 3 Telecom of Loui Level 3 Communications

Level 3 Telecom of Mar Level 3 Communications
Level 3 Telecom of Mini Level 3 Communications
Level 3 Telecom of Miss Level 3 Communications
Level 3 Telecom of Nev Level 3 Communications
Level 3 Telecom of New Level 3 Communications
Level 3 Telecom of New Level 3 Communications
Level 3 Telecom of New Level 3 Communications
Level 3 Telecom of Nort Level 3 Communications
Level 3 Telecom of Ohio Level 3 Communications
Level 3 Telecom of Okla Level 3 Communications
Level 3 Telecom of Ore Level 3 Communications
Level 3 Telecom of Sour Level 3 Communications
Level 3 Telecom of Ten Level 3 Communications
Level 3 Telecom of Texa Level 3 Communications
Level 3 Telecom of Uta Level 3 Communications
Level 3 Telecom of Virgi Level 3 Communications
Level 3 Telecom of Was Level 3 Communications
Level 3 Telecom of Wisi Level 3 Communications

Qwest Corq 455101 CenturyLink QC
Qwest Corq 465102 CenturyLink QC
Qwest Corq 355141 CenturyLink QC
Qwest Corq 365142 CenturyLink QC
Qwest Corq 485104 CenturyLink QC
Qwest Corq 375143 CenturyLink QC
Qwest Corq 495105 CenturyLink QC
Qwest Corq 385144 CenturyLink QC
Qwest Corq 475162 CenturyLink QC
Qwest Corq 535163 CenturyLink QC
Qwest Corq 395145 CenturyLink QC
Qwest Corq 475103 CenturyLink QC
Qwest Corq 505107 CenturyLink QC
Qwest Corq 525161 CenturyLink QC
Qwest Corq 515108 CenturyLink QC

TelCove of Pennsylvania, LLC

TelCove Operations, LLC

Telephone | 331155 CenturyLink
The El Paso 462187 CenturyLink
United Tele 532400 CenturyLink
United Tele 522400 CenturyLink
United Tele 371595 CenturyLink
United Tele 511595 CenturyLink of the West

Vyvx, LLC

WilTel Communications, LLC

Tribal Lands Reporting (900)

Tribal Land Services

Does the filing entity offer Tribal land services? (900)

Yes

No

Voice and Broadband Service Rate Comparability (1000)

Certify Voice

Voice Services Rate Comparability Certification (1000)

Is the carrier's pricing of fixed voice services no more than two standard deviations above the applicable national average urban rate for voice service? If you answer No to line 1000, please provide an explanation for non-compliance.



Yes



No



Not Applicable

Attach Detailed Description for Voice Services Rate Comparability Compliance (1010)

[Affidavit Compliance1010 2024.pdf \(696 KB\)](#)

PDF, XLS, XLSX only

Certify Broadband

Broadband Comparability Certification (1020)

Does the carrier's broadband services pricing meet one of the following criteria? If you answer No to line 1020, please provide an explanation for non-compliance.



Yes - Pricing is no more than the most recent applicable benchmark announced by the Wireline Competition Bureau.



Yes - Pricing is no more than the non-promotional price charged for a comparable fixed wireline service in urban areas in the states or U.S. Territories where the eligible telecommunications carrier receives support.




No - Unable to certify broadband rate comparability



Not Applicable.

Attach Detailed Description for Broadband Rate Comparability Compliance (1030)

 [Affidavit Compliance1030 2024.pdf](#) (696 KB)

PDF, XLS, XLSX only

AFFIDAVIT CERTIFYING COMPLIANCE
WITH 47 C.F.R. §54.313(a)(1), §54.313(a)(2), and §54.313(a)(3)

Section (600) – Emergency Functionality Certification
Section (1000) – Voice and Broadband Service Rate Comparability Certifications;
Accuracy of Annual Reporting of CAF Recipients Certification

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The Lumen ETCs hereby certify pursuant to the requirements under 47 C.F.R. §54.313(a)(1), §54.313(a)(2), and §54.313(a)(3) that:

- 1) Lumen ETCs are substantially able to remain functional in emergency situations as set forth in §54.202(a)(2),
- 2) The pricing of voice services provided by Lumen ETCs listed in Appendix A is no more than two standard deviations above the national average urban rate for voice service,
- 3) The pricing of broadband services provided by Lumen ETCs listed in Appendix A, that meet the Commission’s broadband public interest obligation is no more than the most recent applicable benchmark rates announced by the Wireline Competition Bureau, and
- 4) To the best of my knowledge and belief, the information reported on this form including attachments is accurate.

FURTHER AFFIANT SAYETH NOT.

Andrea Genschaw
Andrea Genschaw
SVP – Controller
Lumen Technologies, Inc.
1025 Eldorado Boulevard Interlocken 4000
Broomfield, Colorado 80021

DATED this 8th day of April 2024

SUBSCRIBED AND SWORN TO before me this 8th day of April 2024

Notary Public: Liberty Heriaud

My Commission Expires: January 24, 2028

LIBERTY HERIAUD
NOTARY PUBLIC
STATE OF COLORADO
NOTARY ID 20244003325
MY COMMISSION EXPIRES JANUARY 24, 2028

QWEST CORP-SD

State: SD

Sac: 395145

498 ID: 143005231

FCC Form 481

OMB Control #: 3060-0986 (High Cost) &
3060-0819 (Low Income), December 2020

Program Year: 2025

Terrestrial Backhaul Reporting (1100)

Certify

Terrestrial Backhaul Certification (1100)

Do terrestrial backhaul options exist?



Yes




No

Lifeline Terms and Conditions (1200)

Upload Document or Link Website

Upload a descriptive document(s) AND/OR reference a specific link to your company's website.

Terms & Conditions of Voice Telephony Lifeline Plans (1210)

 **1210 Lifeline with notes 2024.pdf** (189 KB)

PDF only

AND/OR

Link to Public Website(1220)

www.centurylink.com/tariffs/sd_qc_ens_c_no_1.pdf

Confirm Information

Check these boxes below to confirm that the attached PDF, on line 1210, or the website listed, on line 1220, contains the required information pursuant to Section 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report:

Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers (1221)

Details on the number of minutes provided as part of the plan (1222)

Additional charges for toll calls, and rates for each such plan (1223)

1210 Terms & Conditions of Voice Telephony Lifeline Plans

CenturyLink, Inc. has 43 local exchange carriers (LECs) that serve as eligible telecommunications carriers (ETCs) providing Lifeline discounts on local telephone service for qualifying low-income customers in sixteen states. Each LEC's tariff or local terms of service contain the terms and conditions of voice telephony service plans generally available to CenturyLink residential customers. Lifeline provides discounts on CenturyLink residential service plans that include voice telephony service. Lifeline discounts provided to qualified recipients include the \$5.25 per month federal discount plus state discounts, if available. Tribal Lifeline recipients receive an additional federal Lifeline discount of up to \$25 per month. Eligible residents residing on Tribal lands in areas where CenturyLink receives universal service high-cost support can also receive a one-time Tribal Link Up credit of not more than \$100 against one customary service initiation fee at a primary residence.

CenturyLink's flat-rated residential voice service plans provide unlimited local calling. Lifeline discounts also may be applied to local residential service plans that include a certain number of local minutes or calls at a flat-rate and then have additional charges for minutes or calls beyond those included in the plan. Lifeline discounts may be applied to bundled service packages that include voice telephony services, such as bundles with internet service and/or video service. Lifeline discounts may also apply to voice service plans that include optional calling features such as caller ID, call waiting, and voicemail.

Toll service is available to customers receiving Lifeline discounts in the same manner that it is available to non-Lifeline customers. Toll limitation service is available to Lifeline customers at no charge.

Information concerning CenturyLink's Lifeline program can be found on our Lifeline web page at <http://www.centurylink.com/Pages/Support/LifeLine/>

A link to the CenturyLink tariff or local terms of service that includes the terms and conditions of this ETC's Lifeline offering is included in response to line 1220.

NOTES:

1. (210), (220), (400) – (420), (515) These questions are not applicable per FCC 17-87 released July 7, 2017.
2. (610) Section 54.313(a) (1) requires ETCs to make certifications as to their ability to remain functional in emergency situations as set forth in section 54.202(a) (2). The certification is attached.
3. (810) – (813) Per FCC DA 13-1707 released August 6, 2013, CenturyLink is reporting holding company, operating companies, and affiliates (as defined under section 3 of the Communications Act of 1934, as amended, 47 U.S.C. § 153(2)) that are designated as eligible telecommunications carriers and/or that provide retail broadband internet access to end-user customers.
4. (810) – (813) and (1210) – (1223) CenturyLink is a designated eligible telecommunications carrier that receives Universal Service Support for High Cost Areas under 47 C.F.R. 54 subpart D. Therefore, CenturyLink is only subject to subpart (a) of 47 C.F.R. §54.422 as it applies to this filing.
5. (900) – (929) To the extent the carrier serves federally recognized tribal lands, the attached narrative, in response to line 920, should be relied on to describe tribal outreach and interaction.
6. (1000) – (1010) Carriers must certify that their local rates are at or below two standard deviations of the applicable national average urban rate for voice service, as specified in the most recent public notice issued by the Wireline Competition Bureau and Wireless Telecommunications Bureau. United Telephone Company of the West d/b/a CenturyLink (Wyoming) has certain exchanges with explicit cost based local rates above this standard. Customers in such exchanges receive a Federal Universal Service credit and/or a State Universal Service credit explicitly on their bill. This results in a net charge that is lower than two standard deviations of the applicable national average urban rate for voice service.
7. (1010) 47 C.F.R. §54.313(a) (2) requires a certification that the pricing of the company's voice services is no more than two standard deviations above the applicable national average urban rate for voice service, as specified in the most recent public notice issued by the Wireline Competition Bureau and Wireless Telecommunications Bureau. The certification is attached.
8. (1030) 47 C.F.R. §54.313(a) (3) requires a certification that the pricing of a service that meets the Commission's broadband public interest obligations is no more than the applicable benchmark to be announced annually in a public notice issued by the Wireline Competition Bureau, or is no more than the non-promotional price charged for a comparable fixed wireline service in urban areas in the states or U.S. Territories where the eligible telecommunications carrier receives support. The certification is attached.
9. (1130) This question is not applicable. This company has existing terrestrial backhaul options.
10. (1220) Due to character size limitations in the form, some links were truncated. To read complete terms and conditions, please visit the following website: <http://www.centurylink.com/aboutus/legal/tariff-library.html?search=tariffs>.
11. (10010) – (10014) Rural Digital Opportunity Fund (RDOF) is reported on one study area per state.
12. (10012A) CenturyLink has provided RDOF community anchor institutions that were enabled and listed as anchor institutions on the National Broadband Map.

13. (3007) – (3034) These questions are not applicable. This company is considered to be a Federal Price Cap Carrier or an affiliate associated with a Federal Price Cap Carrier for the purposes of this filing.

14. (4001) – (4003) These questions are not applicable. This company is not a Rural Broadband Experiment participant.

15. (5005) – (9060) These questions are not applicable. This company is not a participant in these programs.

16. (10010) During 2023, monies were spent on planning, site walks, and engineering designs for RDOF projects. These construction projects were not in service as of year end 2023. Therefore, the company is reporting \$0 Capital Expenditures.

Price Cap Data (2005)

Certify

Select the appropriate responses below to note compliance as a recipient of frozen High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II support as set forth in 47 CFR 54.313(c), (d),(e). The information reported on this form and in the documents attached below is accurate.

Price Cap Carrier Receiving Frozen Support Certification (2015)

Does the carrier certify compliance with the requirements in 47 CFR Section 54.312(a)?

Yes

No

NA

Price Cap Carrier Connect America ICC Support (2016)

Does the carrier certify compliance with the requirements in 47 CFR Section 54.313(d)?

Yes

No

NA

Rural Digital Opportunity Fund Reporting (10005)

Certify RDOF

Capital Expenditures (10010)

Starting the first July 1 after receiving support until the July 1 after the recipient's support term has ended, recipients of Rural Digital Opportunity Fund support must submit the total amount of support, if any, the recipient used for capital expenditures in the previous calendar year. This is required by 47 C.F.R. Section 54.313(e)(2)(i)(B).

\$x.xx

Available Funds Certification (10011)

Please provide a response (either yes or no) to this certification request for any recipient of Rural Digital Opportunity Fund support that the recipient has available funds for all project costs that will exceed the amount of support that will be received for the next calendar year. This certification must be provided starting the first July 1 after receiving support until the recipient's penultimate year of support, as required by 47 C.F.R. Section 54.313(e)(2)(ii).



Yes



No

Community Anchor Institutions (10012A)

Recipients of Rural Digital Opportunity Fund support must attach a list containing the number, names, and addresses of community anchor institutions to which the eligible telecommunications carrier newly began providing access to broadband service in the preceding calendar year. This filing is required by 47 C.F.R. Section 54.313(e)(2)(i)(A).



Yes - Attach New Community Anchors



No - No New Community Anchors

FCC Form 470 Postings (10013)

For the filing due July 1st following full implementation of this requirement, please provide a response (either yes, no, or not applicable) to this certification request. Recipients of Rural Digital Opportunity Fund must respond affirmatively that they bid on category one telecommunications and Internet access services in response to all FCC Form 470 postings seeking broadband service that meets the connectivity targets for the schools and libraries universal service support program for eligible schools and libraries (as described in Section 54.501) located within any area in a census block where the carrier is receiving Rural Digital Opportunity Fund, and that such bids were at rates reasonable comparable to rates charged to eligible schools and libraries in urban areas for Instructions for Completing FCC Form 481 OMB Control No. 3060-0986 (High-Cost) OMB Control No. 3060-0819 (Low-Income) November 2020 Page 44 comparable offerings. This filing is required by 47 C.F.R. Section 54.313(e)(2)(i)(C). This certification will not be required until the July 1st following the E-Rate program year that this obligation has been fully implemented. Modernizing the E-Rate Program for Schools and Libraries et al., WC Docket. Nos. 13-184, 10-90, 29 FCC Rcd 15538, 15566-67, para. 72 (2014).

Yes No Not Applicable

Post-Final Deployment Milestone Performance Certification (10014)

Starting the first July 1st after a Rural Digital Opportunity Fund recipient meets its final service milestone until the July 1st after the support recipient's support term has ended, please provide a response (either yes, no, or not applicable) that the Rural Digital Opportunity Fund-funded network that the support recipient operated in the prior year meets the relevant performance requirements in 47 C.F.R. Section 54.309. This filing is required by 47 C.F.R. Section 54.313(e)(2)(iii).

Yes No Not Applicable

Certifications

Supply Chain Certifications

Section 54.9: Prohibition on the Use of Funds

I certify under penalty of perjury that no universal service support has been or will be used to purchase, obtain, maintain, improve, or otherwise support any equipment or services produced or provided by any company designated by the Federal Communications Commission as posing a national security threat to the integrity of communications networks or the communications supply chain since the effective date of the designations.

If **No** is selected, a waiver is required for each SAC which is not certified.

Yes No

Section 54.10: Prohibition on the Use of Certain Federal Subsidies

I certify that no federal subsidy made available through a program administered by the Commission that provides funds to be used for the capital expenditures necessary for the provision of advanced communications services has been or will be used to purchase, rent, lease, or otherwise obtain, any covered communications equipment or service, or maintain any covered communications equipment or service previously purchased, rented, leased, otherwise obtained, as required by 47 C.F.R. Section 54.10.

If **No** is selected, a waiver is required for each SAC which is not certified.

Yes No

Section 54.11: Requirements to Remove and Replace

Prior to answering, review section 54.11 of the Commission’s rules (47 CFR Section 54.11). Answer Yes if either (1) you comply with section 54.11(a), meaning you do not use covered communications equipment or services, or (2) section 54.11(d) applies to you, meaning you are not yet subject to section 54.11(a) because you are a Reimbursement Program recipient with an unexpired removal, replacement, and disposal term per section 1.50004(h) of the Commission’s rules (47 CFR Section 1.50004(h)). Answer No if you do not comply with section 54.11(a), meaning you do use covered communications equipment or services.



Yes



No

Accuracy Certifications

Certify



I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate.



I understand that making willful false statements in any part of this report and/or in these certifications is punishable by fine or imprisonment pursuant to 47 U.S.C. Sections 416(c), 503(b)(1)(B), and 18 U.S.C. Section 1001.

Signature

Officer Name

Andrea Genschaw

Title

SVP Controller



I understand this is a digital signature, and is the same as if I signed my name with a pen.