

**EXHIBIT “D”**

**SUBSCRIBER NOTICES – DRAFT**

**FIRST NOTICE – 60-DAYS PRIOR TO END DATE, October 16, 2023**  
DELIVERY BY SMS

**Lifeline Alert:** IMPORTANT MESSAGE: enTouch Wireless’s coverage area changes require you to ACT before **December 15 2023** to keep or continue your Lifeline and/or ACP services. Learn more at [bit.ly link] or call [Dedicated CS#].

**SECOND NOTICE – 45-DAYS PRIOR TO END DATE, October 31, 2023**  
DELIVERY BY US MAIL

First + Last Name  
Address Line 1  
Address Line 2  
City, State 99999

In reference to account ending in <Number>

Dear <Name>.

Thank you for choosing enTouch Wireless to provide your Lifeline service and/or Affordable Connectivity Program (ACP) service.

enTouch Wireless is making changes to our coverage area that will impact the Lifeline benefit and ACP services in your area on **December 15, 2023**. If you still qualify to receive Lifeline benefit and/or ACP services, there are various options available to you that may enable you to keep your Lifeline benefit and/or ACP service. But you must act before **December 15, 2023**. For more information about the options, contact enTouch Customer services at [Dedicated CS#] and we can assist you or provide information about the options available to you.

The options available to you and the actions that you will need to take depend upon the Lifeline benefit, ACP service or combination thereof that you have with enTouch Wireless.

*Subscribers with a Lifeline benefit and ACP services –*

- Who want to stay with enTouch Wireless as your Service Provider, call enTouch Customer Service at [Dedicated CS#] for arrangements to port your Lifeline benefit and/or phone number to our alternate underlying carrier. And we can put both your Lifeline benefit and ACP service on one device, which will upgrade your Lifeline service with Lifeline and ACP services on one device.
- Who want to change Service Providers for either their Lifeline benefit or ACP service and if you still qualify to receive Lifeline benefit and/or ACP services, you can transfer your Lifeline benefit or ACP service to another provider. You can find **information about other Lifeline and ACP service providers in your area using USAC's 'Companies Near Me' tool available at <https://enm.universalservice.org>**. There are no fees or charges for ending your service with enTouch Wireless.

If you do not contact enTouch Customer services at [Dedicated CS#], to confirm arrangements to keep your Lifeline benefit and/or ACP service with enTouch Wireless or do not transfer your Lifeline benefit, ACP service, and/or assigned telephone number(s) to another service provider(s) before **December 15**, you will be de-enrolled from the Lifeline program and/or ACP program, and your device(s) and services will be disconnected on December 15, 2023.

If you have any questions, please contact us at [Dedicated CS#].

Thank you again for choosing enTouch Wireless. We appreciate the opportunity to provide Lifeline and/or ACP service to you.

Best Regards,  
enTouch Wireless

**THIRD NOTICE – 30 DAYS PRIOR TO END DATE, November 15, 2023**  
DELIVERY BY SMS

**Lifeline Alert: IMPORTANT MESSAGE:** enTouch Wireless's coverage area changes require you to ACT before **December 15 2023** to keep or continue your Lifeline and/or ACP services. Learn more at [bit.ly link] or call [Dedicated CS#].

**FOURTH) NOTICE – 15-DAYS PRIOR TO END DATE, November 30, 2023**  
DELIVERY BY SMS

**Lifeline Alert:** IMPORTANT MESSAGE: enTouch Wireless's coverage area changes require you to ACT before **December 2023** to continue your Lifeline and/or ACP services. Learn more at [bit.ly link] or call [Dedicated CS#] NOW.

**FIFTH NOTICE – 4-DAYS PRIOR TO END DATE, December 11, 2023**  
DELIVERY BY SMS

**Lifeline Alert:** FINAL NOTICE: Your enTouch Lifeline and/or ACP services will end and your device(s) will be disconnected **December 15 2023**. Call [Dedicated CS#] NOW. See [bit.ly link].