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# Before the SOUTH DAKOTA PUBLIC FEDERAL COMMUNICATIONS COMMISSION UTILITIES COMMISSION Washington, D.C. 20554

In the Matter of	)		
	)		
Section 63.71 Application of Cogent	)	WC Docket No.	
Communications Holdings, Inc. for Authority	)	,	
to Discontinue the Provision of Service	)		

#### **SECTION 63.71 APPLICATION**

Cogent Communications Holdings, Inc. ("Cogent") hereby requests authority pursuant to Section 214(a) of the Communications Act of 1934, as amended (the "Act"), 47 U.S.C. § 214(a), and Section 63.71 of the Commission's rules, 47 C.F.R. § 63.71, to discontinue the provision of session initiation protocol ("SIP") trunking service to customers in every state and the District of Columbia.

Cogent provides the following information in support of this Application:

## I. SECTION 63.71(A)(1)-(4) INFORMATION

## A. Name and Address of Carrier

Cogent Communications Holdings, Inc. 2450 N Street, N.W. Washington, D.C. 20037

## B. Date of Planned Service Discontinuance

Cogent plans to discontinue the provision of the above-referenced SIP trunking service on or after October 1, 2023.

# C. Points of Geographic Areas of Service Affected

Every state and the District of Columbia will be affected by this planned discontinuance of the provision of the above-referenced SIP trunking service.

### D. Brief Description of Type of Service Affected

Cogent requests authority to discontinue the provision of SIP trunking service in every state and the District of Columbia. While Cogent will no longer provide such service, Cogent's customers have numerous other options to obtain SIP trunking service and similar enterprisegrade Internet Protocol ("IP")-based voice solutions.

## II. NOTIFICATION REQUIREMENTS

All affected customers have been notified of this planned discontinuance on several occasions, first in September 2022 and most recently by U.S. mail on August 31, 2023. This notification informed customers of Cogent's planned discontinuance of the provision of SIP trunking service, and included the information required by Section 63.71(a). A copy of this customer notification is attached hereto as **Exhibit A**.

Cogent certifies that, concurrent with the filing of this Application, the company is serving a copy of this Application on the public utility commissions and governors and mayor of every state and the District of Columbia, respectively, and the Special Assistant for Telecommunications to the Secretary of Defense, as required by Section 63.71(a).

#### III. REGULATORY STATUS

Cogent is regulated as a non-dominant carrier with respect to the SIP trunking service for which it is requesting authority to discontinue providing in this Application.

#### IV. CONCLUSION

Neither the present nor the future public convenience and necessity will be adversely affected by this planned discontinuance of service. Adequate notice has been provided to affected customers, which have numerous other options to obtain SIP trunking service and similar enterprise-grade IP-based voice solutions.

For the reasons discussed herein, Cogent respectfully requests, pursuant to Section 214(a) of the Act and Section 63.71 of the Commission's rules, that the Commission approve this Application to discontinue the provision of SIP trunking service to customers in every state and the District of Columbia.

Respectfully submitted,

/s/ Matthew A. Brill Matthew A. Brill Michael H. Herman LATHAM & WATKINS LLP 555 Eleventh Street, N.W. **Suite 1000** 

Washington, D.C. 20004

Counsel to Cogent Communications Holdings, LLC

August 31, 2023

# **EXHIBIT A**

# **Customer Notification Letter**





<First Name> <Last Name> <Business> <Street Address-Address 1-Address 2> <City>, <State> <Zip code>

August 31, 2023

**RE: Important Account Notice Regarding Your SIP Trunking Service** 

Account Number: <insert account number>

Hello,

We reached out in September 2022 and March 2023 to let you know that on September 30, 2023, Cogent will retire the SIP Trunking services that you are currently purchasing, and that SIP Trunking services will be fully suspended nationwide on October 1, 2023.

We are following up to encourage you to complete the migration of your numbers prior to that deadline to avoid any unanticipated issues such as vendor readiness, access, testing, and port-out complications. To avoid a service disruption and to retain ownership of your current telephone numbers, toll-free numbers, and international toll-free service numbers, please transition to an alternate vendor solution as soon as possible.

We are here to support you and answer any questions you might have as you transition to an alternative vendor solution. We can be reached at 1-800-877-5045 or at cstnaticketsupport@cogentco.com.

We appreciate and thank you for your ongoing business.

**Cogent Communications** 

This planned discontinuance of your SIP service is subject to regulatory approvals by the FCC. The FCC will normally authorize this proposed discontinuance of service unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments as soon as possible, but no later than 15 days after the Commission releases public notice of the proposed discontinuance. You may file your comments electronically through the FCC's Electronic Comment Filing System using the docket number established in the Commission's public notice for this proceeding, or you may address them to the Federal Communications Commission, Wireline Competition Bureau, Competition Policy Division, Washington, DC 20554, and include in your comments a reference to the § 63.71 Application of Cogent Communications Holdings, Inc. Comments should include specific information about the impact of this proposed discontinuance upon you or your company, including any inability to acquire reasonable substitute service.

#### CERTIFICATE OF SERVICE

I hereby certify that, I, Michael H. Herman, on this 31st day of August 2023, caused the foregoing Section 63.71 Application to be served upon the individuals and entities listed below by First Class Mail, postage prepaid.

Alabama Public Service Commission P.O. Box 304260 Montgomery, AL 36130

Keith Kurber Chair Regulatory Commission of Alaska 701 West Eighth Avenue, Suite 300 Anchorage, AK 99501-3469

Jim O'Connor Chair Arizona Corporation Commission – Utilities Division 1200 W. Washington Street Phoenix, AZ 85007-2927

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/s/ Michael H Herman
Michael H. Herman