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www.inteserra.com

December 7, 2022
Via Web Filing

Ms. Patricia Van Gerpen, Executive Director
South Dakota Public Utilities Commission
500 East Capitol Avenue
Capitol Building, 1st Floor
Pierre, SD 57501

**RE: NetZero Wireless, Inc. dba magicJack Wireless
Request for Voluntary Cancellation of Registration**

Dear Ms. Van Gerpen:

Please accept this letter submitted on behalf of NetZero Wireless, Inc. dba magicJack Wireless ("Company") as notice to the Commission that the Company has discontinued the provision of wireless services in South Dakota and requests that its Wireless Carrier Registration be cancelled.

Effective December 30, 2022, the Company is no longer offering wireless services in South Dakota. The Company does not intend to provide wireless services in South Dakota going forward. Included is a copy of the customer notice.

Any questions you may have regarding this filing should be directed to my attention at 407-740-3031 or via email to Sthomas@inteserra.com. Thank you for your assistance in this matter.

Sincerely,

/s/Sharon Thomas

Sharon Thomas
Consultant

cc: Tina Tecce (via Email)
tms: SDx2201

Enclosures
ST/kb

Kristina Beck

From: magicJack® Official <noreply@magicjack.com>
Sent: Wednesday, November 30, 2022 8:10 AM
To: Tecce, Tina
Subject: magicJack Wireless: Important Service Affecting Notice



Important Service Affecting Notice:
Prepaid Wireless Services

Dear Valued magicJack Wireless Customer,

Please note that magicJack Wireless has completed an audit of its network and has decided to shut down its prepaid wireless offering in your area. As a result, your prepaid wireless services will be terminated within thirty (30) days from the date of this notice.

To port your number to a new provider, please login to your account at <https://www.magicjackwireless.com/Buyflow/SignIn.php> and set your account password to a 6 digit number.

Please be advised that as a result of this change, your prepaid wireless service with magicJack Wireless will be terminated and you will need to transition your services before December 30, 2022.

Should any credit be due after this date, you will be sent a refund. Please contact our Customer Service team at <https://magicjackwireless.com/contact-us/> if you have any questions concerning this process. We apologize for any inconvenience you may experience.

Sincerely,
magicJack Wireless



931 Village Boulevard Suite 905 Box No. 386 West Palm Beach FL 33409

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