# SOUTH DAKOTA PUBLIC UTILITIES COMMISSION LIFELINE/TRIBAL LINK UP ADVERTISING/OUTREACH ANNUAL REPORT JULY 1, 2021

Company:

Address:

Telephone number:

Company contact:

Study Area Code:

Lifeline/Tribal Link Up Advertising/Outreach Activities:

Advertise in media of general distribution.\* (See attached advertisement(s).)

Letter to existing and new customers regarding the availability of Lifeline/ Tribal Link Up within 1<sup>st</sup> 30 days of service.\* (See attached letter.)

Company's Lifeline/Tribal Link Up information in directory.

Company's Lifeline/Tribal Link Up information available on Company website.

Company's information posted on USAC website.

Other (describe):

\*Required

# **OBITUARIES**



#### BETTY JEANE (URIE) RUST

BEITTY JEANE Betty Jeane (Urie) Rust of Brampion, ND, passed away Sunday, January 17, 2021. She was born October 4, 1933, in Britton, S.D. to Stephen H. Urie. Betty was the seventh of nine children. She was bapitzed and confirmed at Brampton Lutheran Church. She attended 12 years of school at Brampton School #1.

She attended 12 years of school at Brampton School #1. Betty married Leo Rust on Oct. 20, 1951, at Brampton Lutheran Church. Betty and Leo lived in Straubville and raised three children. Deborah, Mary and Donald. In the late 1970s, they remod-eled Betty's family farmhouse near Brampton to make it their home. Leo and Betty farmed long into their later years with their son Don, today involv-ing a fourth generation in the farm. Betty served her com-munify in mony ways at her church, her children's school activities, and her farm orga-nizations. Betty was an offi-cer in the Republican Party at the local and district lev-els and had the honor of be-ing invited to have tea at the White Houses with Betty Ford. She served on the state board of North Daktor Farm Bureau and also as state Women's Chair. Betty was honored as National Volunteer of the Year Forman where she organized the ladies hance is the state of North Dakota. After their church closed. page. Memorials may be direct-ed to the Brampton Cemetery %Dick Johnson, 9927 121st Ave. S.E., Cogswell, ND Ave. 58017. The Good Thief

wound ships across the state Dakota. After their church closed, and Leo helped to or-move of Dakota. After their church closed, Betty and Leo helped to or-ganize the 1996 move of Brampton Lutheran Church to the Western Norway Emigration Center open-air museum at Slette, Norway. The entire church and con-tents would become preserved as an example of a prairie im-migrant church. Leo and Betty attended the dedication of the tebuilt church. Leo, Betty aund Betty to visi-de over 50 young adults from forsign countries on their farm form 1978 to 2014. Many be-came lifelong firends, and in-vieting and Betty to visi-de code to 2014. Many be-came lifelong after to visi-de code to 2014. Many be-came lifelong firends, and in-vieting the experience for another about the superience to cole their about American aming.

farming.

farming. Betty and Leo moved into the Four Seasons Villas in 2018 where they built many lasting friendships. Betty's deep love of playing cards led her to or-ganize pinochle tournaments for residents of the Villas and the surrounding communities. During this time Betty also be-



gan writing the Villa News for the Sargent County Teller.

gan writing the Villa News for the Sargent County Teller. Betty is survived by her husband, Loc, a brother Bill (Kathy) Urie, and children Deb (Pete) Pederson: Mary (Brad) Shaw and Don (Kimm) Rust. She has 7 grandchildren Kristi (Evan) Barlett, Jenny (Joseph) Gagner, Elizabeth Pederson, Josie (Max) Milne Nieth Murray: Katherine (Nick) McLaen and William Rust and 11 great grandchildren. Visitation will be held on William the held on Church, Forman, ND. Burial will be at the Brampton Church, Forman, ND. Burial will be live streamed on the Cemetery. Betty's funceral will be ive streamed on the Dahlstrom Funeral Home website www.dahlstromfuner-alhome.com on her obituary page.

Postal Service as a substitute postmistress. Donan was united in mar-riage to Donald Schliebe on December 24, 1988 in Claremont United Methodist Church. They made their houne in Claremont. She re-tired from the US Post Office in 1995. Together, Donna and Don enjoyed traveling in their retirement. Her husband, Donald died September 3, 1989 and in 2009 she moved

Ine Good Inier A Beaverton, OR mom left her car running as she stepped into a local store and, sure enough, a car thief drove off with her ve-hiele. Unbeknownst to him, there was a four-year-old child in the back seat, says the Association of Mature American Citizens [AMAC]. But, apparently, he was a good thief, so he turned around, drove back to the scene of the crime, found the kid's mother, returned her child and proceeded to give her a tongue lashing for be-ing so careless before stealing her automobile for a sec-ond time. The police found the car some 18 miles away in Portland but not the cul-prit.

**OUARVE'S** 

Has What?!

•Magazines

•Ink Cartridges

•Vacuum Cleaner Bags

•Paper Back Books

•Rit Dves

•Lamps

#### DONNA J. SCHLIEBE

<section-header><section-header><text><text><text><text><text><text><text><text><text>



oLLSON ming, and sewing blankets and clothes. She also loved read-ing, baking, cooking for oth-ers, and embroidering. Laura also had a passion for her owts, which she had large col-lection of and raised chickens and sold their eggs from time Laura is survived by five Children: Gary (Cindy) Olson, Karen (Carol) Gunnell, Timothy (Bonnie) Olson, Deborah (Riran) Beek, and Nicole (LeRoy) Robinson; 10 Gladys Brown, Butte, MT, Alice Waligowski, Wascen, MN, Diame Trego, Sheridan, WY, Richard Gronke, Missoula, MT, Kate (Len) Mack, Watertown, SD, Linda Gronke, Roslyn, SD, Luida Gronke, Roslyn, SD, Luida Gronke, Roslyn, SD, Susie (Doug) Christensen, Ashton, Da and Barry (Val) Gronke, Watertown, SD; two sisters-n-law, Pal Gronke, Gronke, Watertown, SD; two sisters-n-law, Pal Foreded in death becadal Gronke; her broth ers. Jacob Jr, Ernest, and baniel; and here brothers-in-ux.

law. Condolences may be sent to: Tim Olson, 11884 416th Ave., Langford, SD, 57454.

LAURA OLSON Laura Olson, 84, Aberdeen, passed away Tuesday, January 12, 2021, at Wheatcrest Hills Healthcare Center, Britton,

SD. Mass of Christian burial will be 10:30 a.m., Tuesday, January 19, 2021, at Sacred Heart Catholic Church,

Immury 10, 2021, at Sacrad Henrt Catholic at Sacrad Aberdeen. Burial follows at Sunset Memorial Gardens. Visitation is one hour be-fore Mass at the church on tuesday. The use of masks is respect-fully recommended but hot re-quired at her services. Schriver's Memorial Mortuary and Crematory, 414 Mortuary and 414 Mortuary

stream service link at www. schriversmemorial.com. Laura Gronke was horn on November 30, 1936 at Waubay, SD to Jacob Gronke Sr. and Leocadia (Dargatz) Gronke. She was baptized in Waubay, SD. Laura had her 1st Communion and Confirmation in Grenville, SD. Laura was 1 of 12 children.

of 12 children. Laura was employed as a cook for the Aberdeen and Watertown County jails until she retired. In her spare time, she enjoyed gardening, can-

RC Technologies, New Effington, South Dakota, offers local exchange telecommunications service to all consumers in its service area, including the exchange areas of New Effington, Claire City, Peever, Summit, Veblen, and Wilmot, South Dakota, and North Veblen, North New Effington in North Dakota at the following rates:

NOTICE OF AVAILABILITY

Business Line ..... \$26.00 per month Residential Line . . .\$18.00 per month

- This service provides subscribing customers with: Dual tone multi-frequency signaling (touch tone) service
  - Voice grade access to the public switched network Single party, flat rated local exchange service free of per
  - minute charges Access to 911 emergency services where available
  - pursuant to state and local government statute Access to operator services
- Access to interexchange (long distance) services Access to directory assistance
- Other services, including toll blocking, are also available. Certain low income subscribers may be eligible for Lifeline and Link-Up telephone assistance programs which provide discounts for these basic services.

This notice is posted in accordance with South Dakota Public Utilities Commission order TC97-XXX, the North Dakota Public Service Commission Case Docket No. PU-428-97-527, and pursuant to 47 United States Code Section 214(e) and 47 Code of Federal Regulations Section 4-201

If you have any questions regarding the Company's services, please call 605-637-5211 or visit the office in New Effington, SD.





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# Yes, You Can Afford Phone Service

### Lifeline and Link-Up Programs Available for Eligibile Customers

RC Technologies is the recipient of federal financial assistance from the Rural Utilities Service, an agency of the U.S. Department of Agriculture. The U.S. Department of Agriculture (USDA) prohibits discrimination in all its programs and activities on the basis of race, color, national origin, age, disability, and where applicable, sex, marital status, familial status, parental status, religion, sexual orientation, genetic information, political beliefs, reprisal, or because all or a part of an individual's income is derived from any public assistance program. (Not all prohibited bases apply to all programs.) Persons with disabilities who require alternative means for communication of program information (Braille, large print, audiotape, etc.) should contact USDA's TARGET Center at (202) 720-2600 (voice and TDD).

# JANUARY & FEBRUARY NEW DIRECTORY LISTINGS

WILMOT Van Eren, David

938-4197



The person responsible for coordinating these organizations' nondiscrimination compliance efforts is Scott Bostrom, General Manager. To file a complaint of discrimination write to: USDA, Director, Office of Civil Rights, 1400 Independence Avenue SW, Washington, DC 20250-9410 or call (800) 795-3272 (voice) or (202) 720-6382 (TDD). USDA is an equal opportunity provider and employer.

RC Technologies is authorized to provide federal telephone assistance programs. The 3 programs are "Lifeline", "Tribal Lifeline" and "Tribal Link-Up." The programs were developed in response to concerns about the affordability of telephone service for low income citizens.

LIFELINE: The Lifeline program provides a monthly credit of \$5.25 on phone service or up to \$9.25 monthly credit on internet or bundled services on portion of the participant's telephone/internet bill. The credit applies on the main home telephone line or internet service listed in the name of the eligible telephone/internet company subscriber. Lifeline subscribers may also receive blocking long distance calls on their telephone line at no charge.

TRIBAL LIFELINE: The Tribal Lifeline program provides up to an additional \$25.00 in federal support to qualifying residents of Tribal Lands and applies on the main home telephone line listed in the name of the eligible telephone company subscriber.

TRIBAL LINK-UP: Tribal Link-Up support is available to qualifying consumers residing on Tribal Lands and covers 100% of the charges (up to \$100) that the carrier customarily assesses for installing/connecting subscribers to the network.

If you are on Lifeline or Link-Up and are no longer eligible for any of these low-income programs or if your household income no longer meets the requirements set forth in the Federal Poverty Guidelines, you are obligated by law to notify RC Technologies of your ineligibility. The FCC prohibits consumers from receiving more than one Lifeline subsidized wireless telephone or discounted home telephone.

Applicants are eligible if they participate in at least one of the following public assistance programs as follows or have a household income that is at or below 135% of the Federal Poverty Guidelines (documentation required):

# LIFELINE

Federal Public Housing Assistance (FPHA) or Section 8 Veterans Pension Medicaid Supplemental Security Income (SSI) Supplemental Nutrition Assistance Program (SNAP) -formerly Food Stamps

> You can access information online www.checklifeline.org, www.usac.org and RC's website, www.tnics.com.

# **TRIBAL LIFELINE & LINK-UP**

Bureau of Indian Affairs General Assistance (BIA) Federal Public Housing Assistance (FPHA) or Section 8 Food Distribution Program on Indian Reservations (FDPIR) Head Start (income eligible) Medicaid Supplemental Security Income (SSI) Veterans Pension or Survivors Pension Benefits Tribal Temporary Assistance for Needy Families TTANF Supplemental Nutrition Assistance Program (SNAP) -formerly Food Stamps RC Technologies (the company) offers Lifeline program-supported service to qualified low-income residential consumers for one telephone or internet line per eligible household. The Lifeline program provides discounts to eligible low-income consumers to help them establish and maintain telephone or internet service. Three such programs provided are "Lifeline", "Tribal Lifeline" and "Tribal Link-Up." The programs were developed in response to concerns about the affordability of telephone or internet service for low income citizens.

**LIFELINE:** The Lifeline assistance lowers the cost of basic, monthly local telephone or internet service. Eligible consumers can receive up to \$9.25 per month in discounts. In addition, the Federal Universal Service Charge and Access Recover Charge are not accessed to consumers participating in Lifeline. Toll Blocking prevents the placement of all long-distance calls for which a subscriber would be charged. Toll blocking is available to eligible consumers at no cost. Also, choosing this option, consumers are usually not charged a deposit. **TRIBAL LIFELINE:** The Tribal Lifeline program provides up to an additional \$14.35 in federal support to qualifying residents of Tribal Lands and applies to the main service listed in the name of the eligible telephone company subscriber.

**TRIBAL LINK-UP:** Tribal Link-Up support is available to qualifying consumers residing on Tribal Lands and covers 100% of the charges (up to \$100) that the carrier customarily assesses for installing/connecting subscribers to the network.

Consumers are eligible for Lifeline if they, one of their dependents or their household participate in one of the following qualifying assistance programs or have a household income that is at or below 135% of the Federal Poverty Guidelines (documentation is required):

# **LIFELINE**

Supplemental Nutrition Assistance Program (SNAP) (Food Stamps) Supplemental Security Income (SSI) Medicaid Federal Public Housing Assistance (FPHA) Veterans Pension or Survivors Benefit Programs

# **TRIBAL LIFELINE & LINK-UP**

Bureau of Indian Affairs (BIA) General Assistance Tribal Temporary Assistance of Needy Families (Tribal TANF) Food Distribution Program on Indian Reservations (FDPIR) Tribal Headstart (only household that meet the income qualifying standard)

If you are on Lifeline or Link-Up and are no longer eligible for any of these low-income programs or if your household income no longer meets the requirements set forth in the Federal Poverty Guidelines, you are obligated by law to notify RC Technologies of your ineligibility. The FCC prohibits consumers from receiving more than one Lifeline subsidized wireless telephone or discounted home telephone.

Contact the RC Technologies office in New Effington, 605-637-5211 or 800-256-6854, for more information or application forms. You may also e-mail questions to csrs@ rctechteam.com.

RC Technologies 2021 Directory

# General Rules, Regulations, & Information

#### **PAYMENT OF BILLS**

All telephone, internet and video service bills will be billed to the subscriber on a monthly basis. Statements shall be mailed to the subscriber the first of each month. Local service charges are billed one month in advance. The statement is due by the 10th of each month. Customers that have not made full payment will receive a reminder call on the 13th. If no payment by the 20th, customer will receive a final call. If payment is not received by the last day of that month, penalty fees will be added to the past due account. If payment is still not received by the 5th of the following month, (1) service will be disconnected for non payment and will not be reconnected until the current amount due, plus additional charges have been paid in full. (2) RC Technologies may charge an additional deposit fee in its discretion.

If a customer pays a portion of their bill sufficient to cover all local service charges, but not long distance charges, the company may, at its discretion, or at the customer's request, put a toll restriction on the customer's line until all long distance charges and any additional local service charges are paid in full. Toll service will be restored once, and only if, all past due amounts are received.

RC offers many convenient ways to pay your monthly bill. Have your payments automatically deducted from your bank account, credit card, or register on-line at www.tnics.com for electronic billing. Choose from either monthly or recurring payment options. When mailing payments to the RC office, be sure to enclose the payment stub along with your payment.

### NEW OR RECONNECTED SUBSCRIBER PROMPT PAYMENT POLICY

RC Technologies reviews the service payment history for all subscribers. Such payment history serves as the basis for establishing a credit rating for each subscriber. New subscribers who do not have a credit rating, or who have a credit rating which does not meet minimal standards established from time to time by RC Technologies, must make their payments within 10 days after billing for the first 6 months of service. Subscribers who have been disconnected for non-payment must make their payments within 10 days for the first 6 months after reconnection. Assuming payments are made in a timely fashion during the first 6 months of service, such subscribers are subject to the Payment of Bills procedure described above and payments must then be made in accordance with that schedule.

RC Technologies may in its discretion disconnect service for new subscribers or subscribers who have been reconnected after being disconnected for non-payment, who do not observe this required Prompt Payment Policy.

### NEW OR RECONNECTED SUBSCRIBER DEPOSIT POLICY

A \$100.00 telephone deposit and \$150.00 video deposit may be required at the time of application for

each new subscriber with no credit rating or a credit rating which does not meet the minimum standards established from time-to-time by RC Technologies **or** subscribers who have been reconnected after disconnection for non-payment. The deposit will be returned after one year if payments are successfully made complying with the Subscriber Prompt Payment Policy and Payment of Bills Policy for 12 consecutive months. The deposit will be retained by RC Technologies if the subscriber fails to comply with these policies.

## LIFELINE PROGRAM

#### Lifeline Terms and Conditions

RC Technologies (the "Company") offers Lifeline program-supported service to qualified low-income residential consumers for one telephone or internet line per eligible household. The Lifeline program provides discounts to eligible low-income consumers to help them establish and maintain telephone or internet service. Lifeline assistance lowers the cost of basic, monthly local telephone or internet service. Eligible consumers can receive up to \$9.25 per month in discounts. In addition, the Federal Universal Service Charge and Access Recovery Charge are not assessed to consumers participating in Lifeline. Toll Blocking prevents the placement of all long distance calls for which a subscriber would be charged. Toll blocking is available to eligible consumers at no cost. Also, by choosing this option, consumers are usually not charged a deposit.

### Lifeline Program Eligibility Information

#### Program Based Eligibility

Consumers are eligible for Lifeline if they, one of their dependents or their household participate in one of the following qualifying assistance programs:

- Federal Public Housing Assistance (Section 8)
- Supplemental Nutrition Assistance Program (SNAP)
- Medicaid
- Supplemental Security Income (SSI)
- Veteran's Pension and Survivor's Benefit

Lifeline applicants must present documentation demonstrating eligibility either through participation in one of the qualifying federal assistance programs or through income-based means.

Acceptable documentation of program-based eligibility includes: current or prior year's statement of benefits from a qualifying state, federal or Tribal program; notice letter of participation in a qualifying state, federal or Tribal program; program participation documents; or another official document evidencing the consumer's participation in a qualifying state, federal or Tribal program.

### Income Based Eligibility

In addition, consumers are eligible for Lifeline if their household income is at or below 135% of the federal poverty guidelines.

Continued Next Page

# General Rules, Regulations, & Information (Cont'd)

Acceptable documentation of income eligibility includes: prior year's state, federal or Tribal tax return; current income statement from an employer or paycheck stub; social security statement of benefits; Veterans Administration statement of benefits; retirement/pension statement of benefits; unemployment/ workmen's compensation statement of benefits; federal or Tribal notice of letter participating in General Assistance; or a divorce decree or child support award or other official document containing income information.

#### **Tribal Eligibility**

A subscriber who lives on Tribal lands and is an eligible resident of Tribal lands is eligible for Tribal Lifeline service or Tribal Link Up if the subscriber, one or more of the subscriber's dependents, or the subscriber's household participates in any of the above-listed qualifying assistance programs or one of the following Tribal-specific federal assistance programs: Bureau of Indian Affairs General Assistance; Tribally Administered Temporary Assistance for Needy Families; Head Start (if income eligibility criteria are met); or the Food Distribution Program on Indian Reservations (FDPIR). Tribal subscribers may also qualify if the household income is at or below 135% of the Federal Poverty Guidelines.

#### Numbers of Minutes-of-Use Provided as Part of Lifeline Program Service

The Company's Voice Lifeline service includes unlimited local minutes-of-use within the toll-free calling area. The Company's Voice Lifeline Plan does not include any free minutes-of-use for toll. Toll is billed at the standard toll rate depending on which interexchange carrier the consumer subscribes to for toll service. As part of the Lifeline service, Toll blocking is available to eligible consumers at no cost.

#### Rates

Subscribers may receive the Lifeline credit on any type or grade of local service, including voice, internet or bundled services that are normally offered by the Company. Advertised rates do not include any applicable taxes or surcharges.

#### **Recertification of Lifeline Eligibility**

Lifeline recipients are required to recertify their eligibility annually. Failure to properly recertify a recipient's continued eligibility for the Lifeline program will result in termination of the Lifeline recipient's monthly Lifeline discount and de-enrollment from the Lifeline Program.

#### **Additional Lifeline Program Information**

The Lifeline program is limited to one benefit per household, consisting of either wireline or wireless service. A household is defined, for purposes of the Lifeline program, as an individual or group of individuals who live together at the same address and share income and expenses. Lifeline is a government benefit program, and consumers who willfully make false statements in order to obtain the benefit can be punished by fine or imprisonment or can be barred from the program. Car

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To apply for the Lifeline Program, please visit www. lifelinesupport.org or call 1-800-234-9473 to have an application mailed to you.

#### APPLICATIONS FOR NEW SERVICE -MOVES OR DISCONTINUANCE OF SERVICE

It is preferred that you stop in person at our Business Office to arrange for the installation of service. If this is not convenient, please telephone us and we will be glad to furnish you with an application for service prepared for your signature.

If you wish telephone service discontinued or instruments moved from one location or address to another location or address, our Business Office should be notified by telephone or letter ten days in advance.

After the telephone has been placed at a location designated by the customer, the customer agrees not to move, alter or abuse the instrument or any telephone equipment on the premises leased from the company to the customer.

#### SUSPENSION OF SERVICE

When you are away from your residence for an extended period, you may arrange to have your telephone service temporarily suspended at a reduced rate, retaining your telephone number.

#### **BUSINESS CLASSIFICATION**

Telephone numbers used in business advertising will classify that number as a business telephone regardless of the location. The use of the service rather than location will determine the classification.

#### **RESIDENCE ADDITIONAL LISTINGS**

You can list other members of your household in the telephone directory. Extra listings make it easier for friends to locate members of your family and add to a really complete service in your home.

#### **TELEPHONE DIRECTORIES**

One directory for each access line and/or each instrument leased through this business office is furnished without charge.

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#### 6/21/2021

# Website www.tnics.com Lifeline | TNICS



#### What is Lifeline?

Lifeline is a federal government program that provides qualified low-income consumers assistance on communications services. Eligible subscribers can receive a monthly reduction of \$7.25 per month on phone service (changing to \$5.25 effective December 1, 2020) and \$9.25 per month broadband internet. You are allowed one Lifeline discount (phone or internet, but not both) per household. In addition, Federal Universal Service Charge and Access Recovery Charge are not accessed to consumers participating in Lifeline. Lifeline provides subscriber a discount on monthly telephone service, broadband Internet service, or bundled voice-broadband packages from participating provider.

#### What is Link Up?

Link Up provides a one-time discount for the connection or activation charge for a new telephone service plans and is limited to one line per household. Both the Lifeline and Link Up programs have income-based eligibility requirements.

#### What benefits are available through the Lifeline program's support for Tribal lands?

Individuals who reside on Tribal lands and meet the eligibility criteria may qualify for Lifeline programs.

Tribal Lifeline provides an additional up to \$25 off monthly bill, for a total Lifeline discount up to \$34.25 off per month.

Support to qualifying residents off Tribal Lands applies to the main service listed in the name of the eligible telephone or internet company subscriber. Limit one per household.

Tribal Link-Up provides a one-time discount for the connection or activation charge for a new telephone service at the applicant's primary residence. You can find out more about which areas are eligible Tribal lands by going online to https://www.lifelinesupport.org/additional-support-for-tribal-lands

#### How do I know if I eligible to participate?

To participate, the criteria based on income defined as at or below 135% of the 2020 Federal Poverty Guidelines -or- participate in certain federal assistance programs see each of these two tables below.

#### 135 percent of 2020 Federal Poverty Guidelines as of January 2020

HOUSEHOLD SIZE	48 CONTIGUOUS STATES, D.C., AND TERRITORIES		
1 Person	\$17,226		
2 People	\$23,274		
3 People	\$29,322		
4 People	\$35,370		
5 People	\$41,418		
6 People	\$47,466		
7 People	\$53,514		
8 People	\$59,562		

6/21/2021	Lifeline   TNICS			
For each additional person	\$6,048			
LIFELINE	TRIBAL LIFELINE			
Medicaid	Bureau of Indian Affairs (BIA) General Assistance			
Supplemental Nutrition Assistance Program (SNAP)	Tribal Temporary Assistance for Needy Familles (Tribal TANF)			
Supplemental Security Income (SSI)	Food Distributions Program on Indian			
Federal Public Housing Assistance (FPHA)	Tribal Head Start (only household that meet the income qualifying			
Veterans and Survivors Pension Benefit	•			

#### Lifeline Rules

1. Lifeline is available to subscribers who can prove eligibility. When you sign up for Lifeline, you must show proof of participation.

2. One discount per household. A household is a group of people who live together and share income. If more than one person is your household gets Lifeline, you are breaking FCC rules and will lose your benefit.

3. You must recertify/renew every year.

4. Use or Lose it, You must use it at least once every 30 days.

5. Be honest. You must give true and accurate information on all Lifeline forms or questionnaires.

6. You may need to show other documents. Visit lifelinesupport,org to find documents.

#### How can I Apply?

There are 3 ways to apply for Lifeline:

1. Apply Online -- click here

#### 2. Mail in Your Application

Complete the application and then mail in copy of documentation that proves your eligibility.

ENGLISH	SPANISH		
FCC Form 5629: Lifeline Application	FCC Form 5629: Lifeline Application		
FCC Form 5630 : Recertification Form	FCC Form 5630: Recertification Form		
FCC Form 5631: Household Worksheet	FCC Form 5631: Household Worksheet		

### 3. Apply in Person

Visit our Maln Business Office at 205 Main Street, New Effington, SD, Monday through Friday, 8 a.m. to 5 p.m.

Bring documentation that will prove your eligibility.

Lifeline https://www.lifelinesupport.org/

# CONTACT US

P.O. Box 197 205 Main Street New Effington, SD 57255

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605-637-5211

# POPULAR LINKS

Blog

- Guides and Brochures
- Online Phone Directory

### ABOUT US

- Mission
- Our History

Board and Staff

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# Lifeline Program - Companies In SD

						-	
Company Name	Phone	Type of Service	City	State	ZipCode	County	Website
Cleo Communications	614-285-4869	EBB Home Internet	Winner	SD	57580	Mellette,Todd,Tripp	https://kyty.xyz
Interstate Telecommunications Coop, Inc	800-417-8667	EBB Home Internet	Clear Lake	SD	57226	Deuel,Hamlin	https://www.itc-web.com/
CenturyLink or Quantum Fiber	866-642-0444	EBB Home Internet	Johnson Siding	SD	57702	Meade,Pennington	https://www.centurylink.com
human-I-T	888-268-3921	EBB Mobile Internet	Green Grass	SD	57625	Dewey,Ziebach	https://human-i-t.org/request-internet
T-Mobile USA, Inc.	1-800-937-8997	EBB Mobile Internet	Worthing	SD	57077	Lincoln	https://www.t-mobile.com
Cintex Wireless, LLC	800-931-0141	EBB Mobile Internet	Strandburg	SD	57265	Deuel,Grant	https://www.sfonewireless.com
T-Mobile USA, Inc.	1-800-937-8997	EBB Home Internet	Kadoka	SD	57543	Jackson	https://www.t-mobile.com
Selectel Wireless	1-877-218-5744	EBB Mobile Internet	Britton	SD	57430	Marshall	https://selectelwireless.com
Cleo Communications Cintex Wireless, LLC	614-285-4869 800-931-0141	EBB Home Internet EBB Mobile Internet	Tulare	SD SD	57476 57041	Hand,Spink Minnehaha	https://kyty.xyz https://www.sfonewireless.com
Interstate Telecommunications Coop, Inc	800-417-8667	EBB Home Internet	Revillo	SD	57259	Deuel,Grant	https://www.stonewireless.com/
Cintex Wireless, LLC	800-931-0141	EBB Mobile Internet	Estelline	SD	57234	Deuel,Hamlin	https://www.sfonewireless.com
Roberts County Telephone Cooperative	800-256-6854	Fixed Lifeline Service	Wilmot	SD	57279	Roberts	http://www.tnics.com/
Association							
Consolidated Telcom	888-225-5282	Fixed Lifeline Service	Prairie City	SD	57649	Harding,Perkins	https://www.ctctel.com/phone/lifeline/
CenturyLink or Quantum Fiber	866-642-0444	EBB Home Internet	Piedmont	SD	57718	Meade,Pennington	https://www.centurylink.com
Hughes Network Systems, LLC	844-737-2700	EBB Home Internet	Clear Lake	SD	57226	Deuel,Hamlin	https://www.hughesnet.com
NewPhone Wireless, LLC	855-204-3667	EBB Mobile Internet	Springfield	SD	57062	Bon Homme	https://www.newphone.com/
NewPhone Wireless, LLC	855-204-3667	EBB Mobile Internet	Garden City	SD	57236	Clark	https://www.newphone.com/
Sano Health LLC	855-533-7266	EBB Mobile Internet		SD	57658	Corson	https://www.sanohealth.com
T-Mobile USA, Inc.	1-800-937-8997	EBB Mobile Internet	Lowry	SD	57472	Walworth	https://www.t-mobile.com
Boomerang Wireless, LLC	866-488-8719	EBB Mobile Internet	Miller	SD	57362	Hand	https://www.entouchwireless.com/
UVNV, Inc.	888-777-0446	EBB Mobile Internet	Blackhawk	SD	57718	Meade,Pennington	https://www.ultramobile.com/
Cricket Wireless	844-246-8364	EBB Mobile Internet	Antelope	SD	57555	Todd	https://www.cricketwireless.com/emergency-broadband-benefit
Selectel Wireless	1-877-218-5744	EBB Mobile Internet	Revillo	SD	57259	Deuel,Grant	https://selectelwireless.com
PCs for People	651-354-2552	EBB Mobile Internet	St. Francis	SD	57572	Todd	https://www.pcsforpeople.org
Metro by T-Mobile	1-800-937-8997	EBB Mobile Internet	Wetonka	SD	57481		o https://www.t-mobile.com
Selectel Wireless	1-877-218-5744	EBB Mobile Internet	Raymond	SD	57258	n Clark,Spink	https://selectelwireless.com
CenturyLink or Quantum Fiber	866-642-0444	EBB Home Internet	Wessington	SD	57381	Beadle,Hand	https://www.centurylink.com
Cintex Wireless, LLC	800-931-0141	EBB Mobile Internet	Ola	SD	57325	Brule,Buffalo	https://www.sfonewireless.com
Standing Rock Telecommunications, Inc	701-854-7098	EBB Mobile Internet	Shindler	SD	57108	Lincoln,Minnehaha	https://standingrocktelecom.com
Selectel Wireless	1-877-218-5744	EBB Mobile Internet	Wanblee	SD	57577	Bennett,Jackson	https://selectelwireless.com
Selectel Wireless	1-877-218-5744	EBB Mobile Internet	Volin	SD	57031	Clay,Yankton	https://selectelwireless.com
Verizon Wireless	1-800-922-0204	EBB Mobile Internet	Java	SD	57452	Campbell,Walworth	https://www.verizon.com
CONSOLIDATED TELCOM	701-483-4000	EBB Home Internet	Lebanon	SD	57455	Potter	https://www.consolidatednd.com
Ztar Mobile, Inc	800-416-3003	EBB Mobile Internet	Andover	SD	57422	Day	https://www.good2gomobile.com
Fidelity Cablevision, LLC	800-392-8070	EBB Home Internet	Wood	SD	57585	Mellette,Todd	https://www.fidelitycommunications.com
Cleo Communications	614-285-4869	EBB Home Internet	Broadland	SD	57350	Beadle	https://kyty.xyz
Verizon Wireless	1-800-922-0204	EBB Home Internet	Porcupine	SD	57752	Bennett,Jackson,Oglala	https://www.verizon.com
						Lakota	
TracFone Wireless Inc.	833-343-8322	EBB Mobile Internet		SD	57253		https://www.broadbandbenefit.com
Ztar Mobile, Inc	800-416-3003	EBB Mobile Internet	Rapid City	SD	57702	Meade,Pennington	https://www.good2gomobile.com
Midcontinent Communications	800-888-1300	EBB Home Internet	Summerset	SD	57769	Meade	https://midco.com
Venture Communications	800-824-7282	Fixed Lifeline Service	Ortley	SD	57273	Day,Roberts	http://www.venturecomm.net/
Cintex Wireless, LLC	800-931-0141	EBB Mobile Internet	Alpena	SD	57312	Beadle,Jerauld	https://www.sfonewireless.com
Hughes Network Systems, LLC	844-737-2700	EBB Home Internet	Castlewood	SD	57223	Deuel,Hamlin	https://www.hughesnet.com
CenturyLink or Quantum Fiber	866-642-0444	EBB Home Internet	Sinai	SD	57212	Brookings,Hamlin,Kingsbu v	r https://www.centurylink.com
LTD Broadband LLC	507-369-2669	EBB Home Internet	Erwin	SD	57233	y Kingsbury	https://www.ltdbroadband.com
Hughes Network Systems, LLC	844-737-2700	EBB Home Internet	Pierre	SD	57501	Hughes,Sully	https://www.hughesnet.com
West River Cooperative Telephone Company	605-244-5213	EBB Home Internet	Plankinton	SD	57368	Aurora	https://sdplains.com
Metro by T-Mobile	1-800-937-8997	EBB Mobile Internet		SD	57541	Tripp	https://www.t-mobile.com
Hughes Network Systems, LLC	844-737-2700	EBB Home Internet	Doland	SD	57436	Spink	https://www.hughesnet.com
Selectel Wireless	1-877-218-5744	EBB Mobile Internet	North Sioux City	SD	57049	Union	https://selectelwireless.com
Ztar Mobile, Inc	800-416-3003	EBB Mobile Internet	Ola	SD	57325	Brule,Buffalo	https://www.good2gomobile.com
Hughes Network Systems, LLC	844-737-2700	EBB Home Internet	Tripp	SD	57376	Bon Homme,Hutchinson	https://www.hughesnet.com
Cintex Wireless, LLC	800-931-0141	EBB Mobile Internet	Okreek	SD	57580	Mellette,Todd,Tripp	https://www.sfonewireless.com
Ztar Mobile, Inc	800-416-3003	EBB Mobile Internet	Buffalo Gap	SD	57722	Custer,Fall River,Oglala	https://www.good2gomobile.com
						Lakota	
Rise Broadband	844-816-9149	EBB Home Internet	Ravinia	SD	57356	Charles Mix	https://www.risebroadband.com
Ztar Mobile, Inc	800-416-3003	EBB Mobile Internet	Ortley	SD	57256	Grant,Roberts	https://www.good2gomobile.com
TracFone Wireless Inc.	833-343-8322	EBB Mobile Internet	Draper	SD	57531	Jones	https://www.broadbandbenefit.com
Excess Telecom, Inc.	800-615-0898	EBB Mobile Internet	Manderson-White Horse Creek	SD	57756	Oglala Lakota	https://excesstelecom.com
Verizon Wireless	1-800-922-0204	EBB Mobile Internet	Milltown	SD	57366	Douglas,Hutchinson	https://www.verizon.com
human-I-T	888-268-3921	EBB Mobile Internet	Mellette	SD	57461	Spink	https://human-i-t.org/request-internet
T-Mobile USA, Inc.	1-800-937-8997	EBB Mobile Internet	White Rock	SD	57260	Roberts	https://www.t-mobile.com
West River Cooperative Telephone Company	605-244-5213	EBB Home Internet	Reliance	SD	57569	Lyman	https://sdplains.com
CONSOLIDATED TELCOM	701-483-4000	EBB Home Internet	Belle Fourche	SD	57717	Butte,Harding,Lawrence	https://www.consolidatednd.com
Cintex Wireless, LLC	800-931-0141	EBB Mobile Internet	Artesian	SD	57314	Sanborn	https://www.sfonewireless.com

