

Docket Number: TC21-067
Subject Matter: First Data Request
Request to: RC Technologies
Request from: South Dakota Public Utilities Commission Staff
Date of Request: 7/6/2021
Responses Due: 7/20/2021

PUBLIC REDACTED

1-1. Refer to Exhibit A, provide the following:

a) Descriptions of specific construction projects completed, and the locations, to show how the universal service support was used to improve service quality, signal quality, coverage, and capacity.

Response: Universal Service funds are to assist telephone companies with the cost to maintain items needed to provide services to customers. We have used ours to improve circuit equipment, fiber equipment, CPE equipment, all which allows us to improve the quality of service to our customers.

Additionally, RC Technologies has taken on a RUS FTTH project, 2020 we completed Peever and Veblen, 2021 we have Summit and Wilmot exchanges.

b) An explanation regarding any network improvement targets that were not met.

Response: N/A

1-2. What percentage of RC's customers will have fiber to the home at the end of 2021?

Response: 100%

1-3.

[REDACTED]

Response:

[REDACTED]

1-4. Explain the projects undertaken using the 2021 SD Connect broadband funding.

Response: RC Technologies has committed to the SD Connect BB funding program, [REDACTED] This will bring broadband to underserved areas around the Big Stone Lake area.