



151 Southhall Lane, Ste 450
Maitland, FL 32751
P.O. Drawer 200
Winter Park, FL 32790-0200
www.inteserra.com

April 1, 2020
Via Web Filing

Ms. Patricia Van Gerpen, Executive Director
South Dakota Public Utilities Commission
500 East Capitol Avenue
Capitol Building, 1st Floor
Pierre, SD 57501

**RE: West Telecom Services, LLC
Notification of Name Change**

Dear Ms. Van Gerpen:

Please accept this letter submitted on behalf of West Telecom Services, LLC ("Company") to notify the South Dakota Public Service Commission ("Commission") that the Company is changing its name to Intrado Communications, LLC, effective April 1, 2020. The Company is authorized to provide local exchange service in non-rural areas and resold interexchange services in South Dakota pursuant to authority granted in Docket No. TC01-55.

A copy of the Company's name change filing with the South Dakota Secretary of State is attached hereto as Exhibit A.

The Company has changed its name as part of a recent rebranding and marketing campaign by its ultimate parent company, Intrado Corporation f/k/a West Corporation and does not entail any restructuring, merger or other transaction impacting the corporate existence or management of the Company, and will not affect the services or rates provided to the customers of the Company. Customer notice has been provided via bill insert. A copy of this notice attached to the Application as Exhibit B.

Any questions you may have regarding this filing should be directed to my attention at 407-740-3002 or via email to cwightman@inteserra.com. Thank you for your assistance in this matter.

Sincerely,

/s/Connie Wightman

Connie Wightman
Consultant

cc: R. W. McCausland – Intrado Communications, LLC (via Email)
S. Ward – Intrado Communications, LLC (via Email)
tms: SDx2001

Enclosures
CW/kb

Exhibit A

South Dakota Amended Certificate of Authority



OFFICE OF THE SECRETARY OF STATE
STEVEN J. BARNETT, SECRETARY OF STATE
JASON LUTZ, DEPUTY SECRETARY OF STATE

INTRADO COMMUNICATIONS, LLC
11808 MIRACLE HILLS DRIVE
SUITE 260
OMAHA, NE 68135

February 13, 2020

Filing Acknowledgment

Please review the filing information below and notify our office immediately of any discrepancies.

Business ID : FL000968
Status: Good Standing
Filing Type: Limited Liability Company - Foreign
Amendment Type: Articles of Amendment
Filed Date: 02/13/2020 12:12 PM

Steve Barnett
Secretary of State
State of South Dakota

Field Name	Changed From	Changed To
Filing Name	WEST TELECOM SERVICES, LLC	INTRADO COMMUNICATIONS, LLC

State of South Dakota

Office of the Secretary of State

Amended Certificate of Authority

Foreign Limited Liability Company

I, **Steve Barnett**, Secretary of State of the State of South Dakota, hereby certify that the Application for an Amended Certificate of Authority to transact business in this state for

WEST TELECOM SERVICES, LLC changing its name to

INTRADO COMMUNICATIONS, LLC

BUSINESS ID# FL000968

with an effective date of: February 13, 2020, duly signed and verified, pursuant to the provisions of the South Dakota Limited Liability Company Act, has been received in this office and is found to conform to law.

ACCORDINGLY, and by virtue of the authority vested in me by law, I hereby issue this Amended Certificate of Authority and attach hereto a duplicate of the Application for an Amended Certificate of Authority.



IN TESTIMONY WHEREOF, I have hereunto set my hand and caused to be affixed the Great Seal of the State of South Dakota, in Pierre, the Capital City, this day, February 13, 2020.

Steve Barnett

Steve Barnett
Secretary of State

Secretary of State Office
500 E Capitol Ave
Pierre, SD 57501
(605)773-4845
corpinfo@state.sd.us

APPLICATION FOR AMENDED CERTIFICATE OF AUTHORITY FOREIGN LIMITED LIABILITY COMPANY

FILING FEE: \$750

Make check payable to SECRETARY OF STATE

Application must be accompanied by a one page **Original Certificate of Existence** issued by the Secretary of State or other official having custody of the organizational records in the state or other jurisdiction under whose law it is organized.

The Limited Liability Company named below, adopts the following Amended Certificate of Authority:

1. The Name and Business ID of the company is:

West Telecom Services, LLC

FL000968

Name (Note: This must be the exact limited liability company name as registered.)

Business ID

2. The date of filing the original Certificate of Authority: 05/22/2001

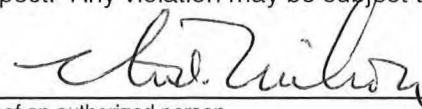
3. The amendment to the Certificate of Authority is:

The entity name is amended to Intrado Communications, LLC.

No person may execute this report knowing it is false in any material respect. Any violation may be subject to a criminal penalty (SDCL 22-39-36).

Dated 02/04/2020

Email _____
(Optional)



Signature of an authorized person

Christopher D. Wikoff

Printed Name
Treasurer of Intrado Corporation, Member of Intrado
Communications Holdings, LLC, Member

Title

20124-5302 02/13/2020 12:12PM REC'D BY SD SOS

Delaware

The First State

Page 1

I, JEFFREY W. BULLOCK, SECRETARY OF STATE OF THE STATE OF DELAWARE, DO HEREBY CERTIFY "INTRADO COMMUNICATIONS, LLC" IS DULY FORMED UNDER THE LAWS OF THE STATE OF DELAWARE AND IS IN GOOD STANDING AND HAS A LEGAL EXISTENCE SO FAR AS THE RECORDS OF THIS OFFICE SHOW, AS OF THE ELEVENTH DAY OF FEBRUARY, A.D. 2020.

AND I DO HEREBY FURTHER CERTIFY THAT THE SAID "INTRADO COMMUNICATIONS, LLC" WAS FORMED ON THE TWELFTH DAY OF JANUARY, A.D. 2001.

AND I DO HEREBY FURTHER CERTIFY THAT THE ANNUAL TAXES HAVE BEEN PAID TO DATE.



Jeffrey W. Bullock, Secretary of State

3344825 8300

SR# 20200987726

You may verify this certificate online at corp.delaware.gov/authver.shtml

Authentication: 202362369

Date: 02-11-20

B0124-5303 02/13/2020 12:12PM Rec'd by SD SOS

Exhibit B

Customer Notice

Subject: Intrado Communications Holdings, LLC

February 7th, 2020

Dear Customer,

We are pleased to announce that as of April 1, 2020, West Telecom Services Holdings, LLC will change its name to Intrado Communications Holdings, LLC.

This is a very exciting milestone for our company and reflects a new stage in our evolution as the innovative, cloud-based, global technology partner you've come to rely on. This includes the company name change, new logo and a fresh visual identity. Our new branding reflects both the evolution of the company as well as its vision for the future.

For your existing services, it remains business as usual. However, as Intrado, we have made significant investments in our own proprietary technologies and several strategic acquisitions to expand our product suite to provide you with the best-in-class technology and services. The result is that we have transformed our business with the goal of more fully supporting your own digital transformation journey.

Please read the following information on any action required.

As of April 1, 2020, invoices for services provided will be billed by the name Intrado Communications Holdings, LLC. Your first invoice from Intrado Communications Holdings, LLC will be issued after this date.

This is a branding/name change only; the company is not merging, changing ownership, or undergoing any other change. No assignment or other contractual change is required. Please note that our VAT/Tax number will not change.

Our FEIN, bank account number and sort code will remain the same, but the account name will change to Intrado Communications Holdings, LLC. Please reflect this name in your internal systems. **The correct bank account for these payments ends in "3567".**

An updated W-9 will be provided with the April 7th, 2020 invoice.

Additionally, in the coming months, we will be changing our email domain from @west.com to @intrado.com. Please add the new email domain @intrado.com to your safe sender and whitelist to ensure you and your colleagues continue to receive email notifications regarding your West accounts. There will be no change to the IP addresses used and all incoming emails to the existing @west.com addresses will be redirected.

Best regards,

Intrado Communications Holdings, LLC