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May 11, 2020 Via Web Filing

Ms. Patricia Van Gerpen, Executive Director South Dakota Public Utilities Commission 500 East Capitol Avenue Capitol Building, 1st Floor Pierre, SD 57501

RE: Intrado Communications, LLC (fka West Telecom Services, LLC)
Notification of Corporate Officer Change

Dear Ms. Van Gerpen:

Please accept the original of this letter submitted on behalf of Intrado Communications, LLC fka West Telecom Services, LLC ("Company") to notify the Commission of the Company's current elected officers, and their contact information, as indicated below:

Jeffery Robertson Chief Executive Officer (New)

Ronald R. Beaumont President – formerly Chief Executive Officer (*Change*)

Robert Mannix Chief Accounting Officer (No Change)

Nancy Disman Chief Administrative Officer / Chief Financial Officer (No Change)

Stephen Cadden Chief Operating Officer (No Change)

Christopher Wikoff Treasurer (No Change)
Louis Brucculeri Secretary (No Change)

Mr. Robertson may be contacted at 1601 Dry Creek Drive, Longmont, CO 80503. Mr. Beaumont may be contacted at 3200 W. Pleasant Run Rd., Suite 300, Lancaster, TX 75146. All other officers may be contacted at Company headquarters at 11808 Miracle Hills Dr., Omaha, NE 68154.

Robert W. McCausland will continue as Regulatory Contact and can be contacted at 3200 W. Pleasant Run Rd., Suite 300, Lancaster, TX 75146, telephone: 469-727-1640, email: RWMcCausland@intrado.com.

Please acknowledge receipt of this filing by date-stamping the extra copy of this cover letter and returning it to me in the self-addressed, stamped envelope provided for that purpose.

Any questions you may have regarding this filing should be directed to my attention at 407-740-3002 or via email to cwightman@inteserra.com. Thank you for your assistance in this matter.

Sincerely,

/s/Connie Wightman

Connie Wightman Consultant

cc: Robert W. McCausland – Intrado Communications, LLC

CW/AK/rs