

## EXHIBIT C

As required by ARSD §§ 20:10:32:54(3), 20:10:32:54(4) and 20:10:32:54(5). The Company submits Exhibit C.

### **Outages**

---

During 2018, the Company had the following Service Outages previously reported to the South Dakota Public Utilities Commission. A copy of each outage as filed is attached.

Number of Service Outages: 0

### **Unfulfilled Service Requests**

---

During 2018, the Company had the following number of unfulfilled service requests including how the Company attempted to provide service to the potential customer.

Number of Unfulfilled service requests: 0

How the Company attempted to provide service to the potential customer: N/A

### **Customer Complaints**

---

During 2018, the Company's customer service department received an estimated number of complaints from consumers.

Number of Complaints: 0