

**SOUTH DAKOTA PUBLIC UTILITIES COMMISSION
LIFELINE/TRIBAL LINK UP ADVERTISING/OUTREACH
ANNUAL REPORT
JULY 1, 2019**

Company:

Address:

Telephone number:

Company contact:

Study Area Code:

Lifeline/Tribal Link Up Advertising/Outreach Activities:

- Advertise in media of general distribution.* (See attached advertisement(s).)
- Letter to existing and new customers regarding the availability of Lifeline/Tribal Link Up within 1st 30 days of service.* (See attached letter.)
- Company's Lifeline/Tribal Link Up information in directory.
- Company's Lifeline/Tribal Link Up information available on Company website. www.triotel.net
- Company's information posted on USAC website.

Other (describe):

*Required

Notice to TrioTel Communications, Inc. Customers

Lifeline support is available from TrioTel Communications, Inc. This federal program provides discounts to eligible low-income consumers to help them establish and maintain telecommunication service.

Lifeline assistance lowers the cost of basic, monthly local telephone service and/or broadband service. Eligible consumers can receive \$9.25 per month in discounts. In addition, the Federal Universal Service Charge is not assessed to consumers participating in Lifeline.

Toll Blocking prevents the placement of all long distance calls for which a subscriber would be charged. Toll blocking is available to eligible consumers at no cost. Also, by choosing this option, consumers are usually not charged a deposit.

Customers are eligible if they, one of their dependents, or their household participate in one of the following programs:

- Federal Public Housing Assistance (Section 8)
- Supplemental Nutrition Assistance Program (SNAP), f/k/a Food Stamps
- Medicaid
- Supplemental Security Income (SSI)
- Veteran's Pension or Survivors Pension

In addition, consumers are eligible if their household income is at or below 135% of the federal poverty guidelines.

TrioTel Communications, Inc.'s services are Lifeline-supported service. Only eligible consumers may enroll in the Lifeline program. Lifeline applicants must present documentation demonstrating eligibility either through participation in one of the qualifying federal assistance programs or through income-based means. Lifeline recipients are required to recertify their eligibility every year. The Lifeline program is limited to one benefit per household, consisting of either wireline or wireless service. A household is defined, for purposes of the Lifeline program, as an individual or group of individuals who live together at the same address and share income expenses. Lifeline is a government benefit program, and consumers who willfully make false statements in order to obtain the benefit can be punished by fine or imprisonment or can be barred from the program.

To apply for this low-income assistance, please contact TrioTel Communications, Inc. at 605-425-2238, email heatherk@triotel.com or stop by our office at 330 S. Nebraska St., in Salem, SD.



South Dakota Travel Information

The South Dakota Department of Transportation and the South Dakota Highway Patrol provides travelers with a statewide, toll-free phone number for information about weather and road conditions. By dialing 5-1-1, users of cellular and land-based phones receive up-to-date, location specific road and weather information on any Interstate, U.S., or state highway in South Dakota and several adjoining states. Callers can also request road and weather conditions for any route on the South Dakota, North Dakota, and Minnesota state highway systems. Callers outside the state of South Dakota can reach the SD 511 system by calling, toll-free, 866-MYSD511 or 866-697-3511.

Lifeline Program

Lifeline is a federal program that lowers the cost of telephone service, bundled telephone-broadband service, and broadband only service that meets minimum standards. Lifeline provides a discount of \$9.25 per month for eligible low-income subscribers and is non-transferable. Customers can qualify for one discount per household if their income is at or below 135% of the federal poverty guidelines or by participation in one of the following programs:

- Federal Public Housing Assistance (FPHA)
- Supplemental Nutrition Assistance Program (SNAP)(Food Stamps)
- Medicaid
- Supplemental Security Income (SSI)
- Veterans Pension or Survivors Pension Benefit

Applicants will be required to provide proof of eligibility and re-certify annually.

Toll blocking service prevents the placement of all long distance calls for which a subscriber would be charged. Toll blocking is available at no cost.

Customers can apply for Lifeline by mail or online at CheckLifeline.org.



National Do Not Call Registry

The National Do Not Call Registry has been established to offer you a choice about receiving telemarketing calls at home. Registering will stop most telemarketing calls, but it will not stop calls from certain non-profit and political organizations with which you have established a business relationship. Consumers can register their residential telephone numbers, including wireless numbers, on the National Do Not Call Registry by telephone or by Internet at no cost. The number will be on the Do Not Call List the day after registration, however, telemarketers have up to 31 days to remove the number from their call lists. You may register up to three numbers at one time if registering on the Internet. If registering via telephone, you can register only one number at a time and you must call from the telephone number you are registering. A number can be removed from the Do Not Call Registry at any time. To register or remove a number from the Do Not Call Registry, call 1-888-382-1222, for TTY call 1-866-290-4236 or register on the Internet at www.donotcall.gov. Additional information can be obtained at www.donotcall.gov.

National Relief Helplines
Financial Assistance for Families
Bankruptcy Advice: 888-734-2585
Child Support Enforcement: 888-369-0323
Child Care Assistance: 605-773-3165
Credit Score Improvement: 888-537-4633
Debt Collection Complaints: 888-752-3028
Debt Relief: 888-790-1337
Discount Prescriptions: 800-291-1206
ID Theft Recovery/
Protection Hotline: 877-283-8576
Mortgage Relief: 888-770-7312
Student Loan Relief: 888-856-2668
Tax Debt Relief: 888-452-7841
For more information,
visit www.careconnectusa.org.



Innovative
Systems

Invoice

1000 INNOVATIVE DRIVE
MITCHELL, SD 57301

DATE	INVOICE #
6/5/2018	37767

BILL TO
TRIOTEL COMMUNICATIONS, INC. PO BOX 630 SALEM, SD 57058

SHIP TO
TRIOTEL COMMUNICATIONS, INC. 330 SOUTH NEBRASKA STREET SALEM, SD 57058

P.O. #	TERMS	DUE DATE	REP	SHIP DATE	SHIP VIA
	Net 30	7/5/2018	LJW	6/5/2018	
QTY	ITEM CODE	DESCRIPTION	PRICE EACH	AMOUNT	
2,005	TRIOTEL Normal Stmt Proc	Statements Pulled and Normal Mailed	0.30	601.50T	
152	TRIOTEL FN Stmt Proc	Notices, 2 Color	0.22	33.44T	
9	Insert Stuffing #2	How to Read Bill	0.01	0.09T	
1,675	Insert Stuffing #3	Lifeline Annual Notice	0.01	16.75T	
1,710	Insert Printing 1c 1x on Color	Lifeline Annual Notice	0.05	85.50T	
1	Postage - Statements	Postage on #10 Envelopes	768.97	768.97	
1	Postage - Miscellaneous	Postage on 9x12 Envelopes and Pull Bills	74.33	74.33	
Thank You for Your Business...For billing questions, please contact Larry Walter at 320-262-3934.				Sales Tax (6.5%)	\$47.92
Sales tax is charged on orders from companies located in South Dakota, Minnesota, Florida, New York, Missouri & Washington. Companies in all other states are responsible for remitting use tax to their respective state. SD Law requires that SD Sales tax is collected on all services performed in South Dakota. CONFIDENTIALITY NOTICE: This invoice, including any attachments, is for the sole use of the intended recipient(s) and may contain confidential and privileged information. Any unauthorized review, copying, use, disclosure, or distribution is prohibited. If you are not the intended recipient, please contact the sender and destroy all copies of the original invoice.				Total Due	\$1,628.50
				Payments/Credits	\$0.00
				Balance Due	\$1,628.50

Public Notice

TrioTel Communications, Inc.

Lifeline is a government assistance program that lowers the cost of telephone service, bundled telephone-broadband service, and broadband only service that meets minimum standards. Lifeline provides a discount of \$9.25 per month for eligible low-income subscribers and is non-transferable. Customers can qualify for one discount per household if their income is at or below 135% of the federal poverty guidelines or by participation in one of the following programs:

- Federal Public Housing Assistance (FPHA)
- Supplemental Nutrition Assistance Program (SNAP) (Food Stamps)
- Medicaid
- Supplemental Security Income (SSI)
- Veterans Pension or Survivors Pension

Applicants will be required to provide proof of eligibility and re-certify annually.

Toll blocking service prevents the placement of all long distance calls for which a subscriber would be charged. Toll blocking is available no cost.

To apply for this low-income assistance, please contact TrioTel Communications, Inc. at 605-425-2238.

Printer's Affidavit of Publication
AFFIDAVIT OF PUBLICATION
STATE OF SOUTH DAKOTA)
)SS
COUNTY OF McCOOK)

TROY SCHWANS of said County and State, being first duly sworn on his oath, says THE COUNTRY TRADER is a weekly newspaper of general circulation, printed and published in Salem, McCook County and State of South Dakota, and has been such newspaper during the times hereinafter mentioned; that the said newspaper is a legal newspaper, that it has a bonafide circulation of more than 200 copies weekly, that it has been published within said County of McCook for more than fifty-two successive weeks prior to the publication of the notice hereinafter mentioned and has been printed during said period and at the present time, in whole in an office maintained at said place of publication; and that I, the undersigned, am publisher or employee of said newspaper, in charge of the advertising department thereof, and have personal knowledge of all facts in this affidavit;

that the advertisement headed.....
TrioTel Communications, Inc.
Lifeline.....

a printed copy of which is hereto attached, was printed and published in the newspaper for 1 weeks; that said notice was published in the issues of said paper on the dates as follows, to wit:

- The first publication being made on 9/18, 2018
- the second publication on ,20
- the third publication on ,20
- the fourth publication on ,20
- the fifth publication on ,20
- the sixth publication on ,20
- and the last publication on ,20

that \$ 17.48 being the full amount of the fees for publication of the annexed notice, insures solely to the benefit of the publisher of the said newspaper; that no agreement or understanding for a division thereof has been made with any person; and that no part thereof has been agreed to be paid to any person whomssoever.

.....
Subscribed and sworn to before me this 4th day of October, 2018
Luann McKillop
Notary Public, McCook County
My commission expires 2-16-24



AFFIDAVIT OF PUBLICATION

STATE OF SOUTH DAKOTA, County of Miner: ss.

Carla Poulson of said County and State, being duly sworn, on her oath says: That the Miner County Pioneer is a legal newspaper of general circulation, printed and published in Howard, said County and State, by Carla Poulson, and has been such newspaper during the time hereinafter mentioned: and that I, Carla Poulson the undersigned, am publisher of said newspaper, in charge of the advertising department thereof, and have personal knowledge of all the facts stated in this affidavit, and that the advertisement or notice headed

Triotel Publications - Statement of Nondiscrimination
Rates + Low income Assistance

A printed copy of which is hereunto attached, was printed and published in the regular and entire issue of said newspaper and not in a supplement, once each

for1..... successive weeks, the first publication being made on the 20 day of Sept 2018.

the last publication on the day of 20.....

first publication being made on the day of 20.....

second publication being made on the day of 20.....

third publication being made on the day of 20.....

fourth publication being made on the day of 20.....

fifth publication being made on the day of 20.....

said newspaper is a legal newspaper, and has a bona fide circulation of than two hundred copies weekly, and has been published within the ty of Miner, for more than fifty-two successive weeks next prior to the ublication of said notice, and is printed in on office maintained in rd, South Dakota, the place of publication of said newspaper. That the nount of fees for publication of the annexed notice is \$ 72.00 and s solely to the benefit of said publisher; that no agreement or understand- a division thereof has been made with any person and that no part f has been agreed to be paid to any person whomever

CR

ibed and sworn to me this 30 day of Oct 2018.

[Signature]

My commission expires the10 day of Oct 2019.

HEATHER M. POULSON
NOTARY PUBLIC
SOUTH DAKOTA

Triotel Communications, Inc.
The Lifeline Program is a government assistance program that lowers the cost of telephone service, bundled telephone-broadband service and broadband only service that meet minimum standards. Lifeline provides a discount of \$9.25 per month for eligible low-income subscribers and is non-transferable. Customers can qualify for one service per household if their income is at or below 135% of the federal poverty guidelines or by participation in one of the following programs:
• Federal Public Housing Assistance (Section 8)
• Supplemental Nutrition Assistance Program (SNAP), f/k/a Food Stamps
• Medicaid
• Supplemental Security Income (SSI)
• Veteran's Pension and Survivor Benefit
Applicants will be required to provide proof of eligibility and recertify their eligibility annually.
Toll Blocking service prevents the placement of all long distance calls for which a subscriber would be charged. Toll blocking is available to eligible consumers at no cost.
To apply for this low-income assistance, please contact Triotel Communications, Inc. at 605-425-2238.

Public Notice

TrioTel Communications, Inc.

Lifeline is a government assistance program that lowers the cost of telephone service, bundled telephone-broadband service, and broadband only service that meets minimum standards. Lifeline provides a discount of \$9.25 per month for eligible low-income subscribers and is non-transferable. Customers can qualify for one discount per household if their income is at or below 135% of the federal poverty guidelines or by participation in one of the following programs:

- Federal Public Housing Assistance (FPHA)
- Supplemental Nutrition Assistance Program (SNAP)(Food Stamps)
- Medicaid
- Supplemental Security Income (SSI)
- Veterans Pension or Survivors Pension

Applicants will be required to provide proof of eligibility and re-certify annually.

Toll blocking service prevents the placement of all long distance calls for which a subscriber would be charged. Toll blocking is available no cost.

To apply for this low-income assistance, please contact TrioTel Communications, Inc. at 605-425-2238.



Printer's Affidavit of Publication
AFFIDAVIT OF PUBLICATION
 STATE OF SOUTH DAKOTA))SS
 COUNTY OF McCOOK)

TROY SCHWANS of said County and State, being first duly sworn on his oath, says THE SALEM SPECIAL is a weekly newspaper of general circulation, printed and published in Salem, McCook County and State of South Dakota, and has been such newspaper during the times hereinafter mentioned; that the said newspaper is a legal newspaper, that it has a bonafide circulation of more than 200 copies weekly, that it has been published within said County of McCook for more than fifty-two successive weeks prior to the publication of the notice hereinafter mentioned and has been printed during said period and at the present time, in whole in an office maintained at said place of publication; and that I, the undersigned, am publisher or employee of said newspaper, in charge of the advertising department thereof, and have personal knowledge of all facts in this affidavit;

that the advertisement headed.....
 TrioTel Communications, Inc.....
 Lifeline.....

a printed copy of which is hereto attached, was printed and published in the newspaper for . . . 1 . . . weeks; that said notice was published in the issues of said paper on the dates as follows, to wit:

The first publication being made on 9/20, 2018 .
 the second publication on , 20 . . .
 the third publication on , 20 . . .
 the fourth publication on , 20 . . .
 the fifth publication on , 20 . . .
 the sixth publication on , 20 . . .
 and the last publication on , 20 . . .

that \$ 13.68 . . . being the full amount of the fees for publication of the annexed notice, insures solely to the benefit of the publisher of the said newspaper; that no agreement or understanding for a division thereof has been made with any person; and that no part thereof has been agreed to be paid to any person whomsoever.

.....
 Subscribed and sworn to before me this 4th
 day of October , 2018 .
 Luann McKillop
 Notary Public, McCook County
 My commission expires 2-16-24 .

Affidavit of Publication

STATE OF SOUTH DAKOTA)
:SS
COUNTY OF HANSON:)

The undersigned, being first duly sworn, on his oath says THE EMERY ENTERPRISE is a weekly newspaper of general circulation, printed and published in the City of Emery, Hanson County, South Dakota, by MATT ANDERSON, and has been such a newspaper during the times hereinafter mentioned: that it has a bona fide circulation of more than 200 copies weekly; that it has been published within said county of Hanson in the English language and admitted to the United States mail under the second class mailing privilege for more than one year next prior to the publication of the notice hereinafter mentioned, and has been printed during such period and at the present time in part in an office maintained at the said place of a publication: that I, the undersigned, am either the publisher or an employee of the said publisher of said newspaper and have personal knowledge of all the facts stated in the affidavit: that the advertisement header

TrioTel Communications, Inc.

Lifeline is a government assistance program that lowers the cost of telephone service, bundled telephone-broadband service, and broadband only service that meets minimum standards. Lifeline provides a discount of \$9.25 per month for eligible low-income subscribers and is non-transferable. Customers can qualify for one discount per household if their income is at or below 135% of the federal poverty guidelines or by participation in one of the following programs:

- Federal Public Housing Assistance (FPHA)
- Supplemental Nutrition Assistance Program (SNAP)(Food Stamps)
- Medicaid

- Supplemental Security Income (SSI)
- Veterans Pension or Survivors Pension

Applicants will be required to provide proof of eligibility and recertify annually.

Toll blocking service prevents the placement of all long distance calls for which a subscriber would be charged. Toll blocking is available no cost.

To apply for this low-income assistance, please contact TrioTel Communications, Inc. at 605-425-2238.

Published one time at the total approximate cost of \$13.52

09-20-1tc

Trio Tel Comm

a printed copy of which is hereto attached, was printed and published in the said newspaper for one (1) successive weeks; that said notice was published in the issues of said paper on the dates as follows, to wit:

The first publication be made on 9-20-18

The second publication on _____

The third publication on _____

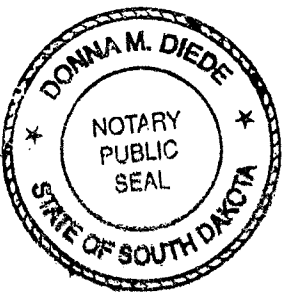
The fourth publication on _____

that 13.52 Being the full amount of the fee for publication of the annexed notice, insured solely to the benefit of the publisher of the said newspaper, that no agreement or understanding for the division thereof have been made with any other person who-sever, and that said newspaper is a local newspaper under the law of the state of South Dakota.

Matt Anderson
Subscribed and sworn to before me this 21

day of September 2018

Donna M Diede
Notary Public, South Dakota



My commission expires 2/10/2022

Affidavit of Publication

STATE OF SOUTH DAKOTA)
) :SS
COUNTY OF HANSON:)

The undersigned, being first duly sworn, on his oath says THE ALEXANDRIA HERALD is a weekly newspaper of general circulation, printed and published in the City of Alexandria Hanson County, South Dakota, by MATT ANDERSON, and has been such a newspaper during the times hereinafter mentioned: that it has a bona fide circulation of more than 200 copies weekly; that it has been published within said county of Hanson in the English language and admitted to the United States mail under the second class mailing privilege for more than one year next prior to the publication of the notice hereinafter mentioned, and has been printed during such period and at the present time in part in an office maintained at the said place of a publication: that I, the undersigned, am either the publisher or an employee of the said publisher of said newspaper and have personal knowledge of all the facts stated in the affidavit: that the advertisement headed

TrioTel Communications, Inc.

Lifeline is a government assistance program that lowers the cost of telephone service, bundled telephone-broadband service, and broadband only service that meets minimum standards. Lifeline provides a discount of \$9.25 per month for eligible low-income subscribers and is non-transferable. Customers can qualify for one discount per household if their income is at or below 135% of the federal poverty guidelines or by participation in one of the following programs:

- Federal Public Housing Assistance (FPHA)
- Supplemental Nutrition Assistance Program (SNAP)(Food Stamps)
- Medicaid

- Supplemental Security Income (SSI)
- Veterans Pension or Survivors Pension

Applicants will be required to provide proof of eligibility and recertify annually.

Toll blocking service prevents the placement of all long distance calls for which a subscriber would be charged. Toll blocking is available no cost.

To apply for this low-income assistance, please contact TrioTel Communications, Inc. at 605-425-2238.

Published one time at the total approximate cost of \$13.52

09-20-1tc

Trio-Tel Comm.

a printed copy of which is hereto attached, was printed and published in the said newspaper for ONE(1) successive weeks; that said notice was published in the issues of said paper on the dates as follows, to wit:

The first publication be made on 9-20-18

The second publication on _____

The third publication on _____

The fourth publication on _____

that 13.52 Being the full amount of the fee for publication of the annexed notice, insured solely to the benefit of the publisher of the said newspaper, that no agreement or understanding for the division thereof have been made with any other person who-sever, and that said newspaper is a local newspaper under the law of the state of South Dakota.

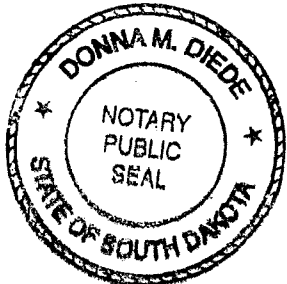
Matt Anderson

Subscribed and sworn to before me this 21

day of September 2018

Donna M Diede

Notary Public, South Dakota



My commission expires 2/10/2022



LIFELINE

What is Lifeline?

Lifeline is a federal program that lowers the monthly cost of phone or internet service for eligible low-income subscribers.

How do I know if I'm eligible?

To be eligible for Lifeline assistance, you must meet income-based criteria currently defined as at or below 135% of the Federal Poverty Guidelines (see below) OR participate in ONE of the following programs:

- Federal Public Housing Assistance (FPHA)
- Supplemental Nutrition Assistance Program (SNAP)
- Medicaid
- Supplemental Security Income (SSI)
- Veterans Pension or Survivors Pension Benefit

135 percent of Federal Poverty Guidelines (As of January 2019)

- 1 person: \$16,862
- 2 people: \$22,829
- 3 people: \$28,796
- 4 people: \$34,763
- 5 people: \$40,730
- 6 people: \$46,697
- 7 people: \$52,664
- 8 people: \$58,631

*For families/households with more than 8 persons, add \$5,967 for each additional person.

Lifeline Rules

- If you qualify, your household can get Lifeline for phone or internet service, but not both.
- **If you get Lifeline for phone service**, you can get the benefit for one mobile phone or one home phone, but not both.
- **If you get Lifeline for internet service**, you can get the benefit for your mobile phone or your home connection, but not both.
- Your household cannot get Lifeline from more than one phone or internet company.
- You are only allowed to get one Lifeline benefit per household, **not per person**. If more than one person in your household gets Lifeline, you are breaking the FCC's rules and will lose your benefit.

Additional Information

- A household is a group of people who live together and share income and expenses.
- Lifeline is non-transferable. You cannot give your Lifeline benefit to another person, even if they qualify.
- You must give accurate and true information on all Lifeline-related forms or questionnaires. If you give false or fraudulent information, you will lose your Lifeline benefit (i.e, de-enrollment or being barred from the program) and the United States government can take legal actions against you. This may include (but is not limited to) fines or imprisonment.
- If the Lifeline Program Administrator is not able to prove you or someone in your household qualify using the Lifeline form and electronic databases, you may need to show an official document from one of the government qualifying programs or to prove your annual income.
 - If you qualify through a government program: copies of your state ID card and an official document from the programs you are qualifying through. **The document must contain your name.**
 - If you qualify through your income: copies of your state ID card and pay stubs for 3 consecutive months or other accepted documents.
 - Visit www.LifelineSupport.org to see the full list of accepted documents.

HOW TO APPLY FOR LIFELINE**Option 1: Apply Online**

Visit the consumer portal, CheckLifeline.org, and create an account. You can fill out a Lifeline Application online. You will find out if you are eligible for Lifeline through the consumer portal immediately after applying online. If the National Verifier cannot prove your eligibility automatically, you will need to upload more documents to the consumer portal.

Option 2: Apply by Mail

Mail in your completed Lifeline Application, Household Worksheet, and copies of your proof of eligibility to:

USAC**Lifeline Support Center****P.O. Box 7081****London, KY 40742**

USAC will contact you by email from LifelineSupport@usac.org or mail from the Lifeline Support Center to let you know if you qualify for Lifeline. If the National Verifier cannot check your eligibility, you will need to mail in more documents to the Lifeline Support Center.

RENEW EACH YEAR

You must recertify every year. If the National Verifier cannot recertify you, USAC will contact you with instructions to recertify. If you do not respond, you will lose your benefit.

If you have any questions, please call (800) 234-9473 or visit www.LifelineSupport.org.



- › STATEMENT OF NONDISCRIMINATION
- › POLICIES & PROCEDURES
- › FCC PUBLIC FILES

330 SOUTH NEBRASKA STREET, SALEM, SD 57058



605-425-2238

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