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July 15, 2019  
**Via Web Filing**

Ms. Patricia Van Gerpen, Executive Director  
South Dakota Public Utilities Commission  
500 East Capitol Avenue  
Capitol Building, 1st Floor  
Pierre, SD 57501

**RE: Talk America Services, LLC  
Notice of Discontinuance and Withdrawal of Local and Interexchange Certificate of Authority**

Dear Ms. Van Gerpen:

Enclosed for filing please find the original of this letter submitted on behalf of Talk America Services, LLC ("Talk America Services" or "Company") to notify the Commission of the Company's intent to discontinue the provision of intrastate and interstate telephone services to all customers within the State of South Dakota on or after September 15, 2019, subject to applicable regulatory approvals.

The Company was issued a Certificate of Authority to provide Local Exchange and Interexchange Services in TC14-082.

Talk America has provided the attached customer notice at least 30 days prior to the proposed September 15, 2019 discontinuance date and has established a dedicated toll-free customer service number to assist customers in transitioning their service to other providers. A copy of the customer notice is included with this letter.

Talk America Services respectfully requests that the Commission cancels its Certificate of Authority upon discontinuance of service.

Any questions you may have regarding this filing should be directed to my attention at 407-740-3031 or via email to [Sthomas@inteserra.com](mailto:Sthomas@inteserra.com). Thank you for your assistance in this matter.

Sincerely,

/s/Sharon Thomas

Sharon Thomas  
Consultant

tms: SDx1901

Enclosures  
ST/im



2134 W Laburnum Ave.  
Richmond, VA 23227

July 15, 2019

Customer Name  
Customer Address  
City, State Zip

**URGENT: Your telephone services will be impacted unless you take action!**

Dear Valued Customer,

Talk America Services, LLC will discontinue offering local exchange (dialtone), digital subscriber line (DSL) internet access and intrastate and interstate long distance services to all customers in the states of Arizona, South Dakota and Utah on or after September 15, 2019, pending applicable regulatory approvals.

**Your service will be affected by this discontinuance.**

To avoid a **permanent disruption of your telephone services**, please contact Talk America Services at 1-800-962-4772 as soon as possible to discuss your available options for selecting an alternative service provider. Failure to do so may result in insufficient time to transition your services to an alternative provider. If you subscribe to our local services, you could lose your dialtone, including your telephone number, with no short-term ability to restore them. If you subscribe to our internet access or long distance services, you will experience loss of those services if you fail to transition to another provider or providers before September 15, 2019. Therefore, you will need to migrate the services you now receive from Talk America Services to an alternative provider **before September 15, 2019.**

A filing is being made with the FCC for approval of this discontinuance of service. The FCC will normally authorize this proposed discontinuance of service unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments as soon as possible, but no later than 15 days after the Commission releases public notice of the proposed discontinuance. You may file your comments electronically through the FCC's Electronic Comment Filing System using the docket number established in the Commission's public notice for this proceeding, or you may address them to the Federal Communications Commission, Wireline Competition Bureau, Competition Policy Division, Washington, DC 20554, and include in your comments a reference to the §63.71 Application of Talk America Services, LLC. Comments should include specific information about the impact of this proposed discontinuance upon you or your company, including any inability to acquire reasonable substitute service.

You may contact Talk America Services directly to obtain information about this discontinuance, including how to receive a refund on any unused service or how to contact regulatory agencies to obtain information on possible replacement providers. Talk America Services' customer service can be reached at 1-800-962-4772 or [customercare@talkamericaservices.com](mailto:customercare@talkamericaservices.com) or in writing at 2134 W Laburnum Ave., Richmond, VA 23227.

Sincerely,  
Talk America Services, LLC