

**Docket Number:** TC18-020  
**Subject Matter:** First Data Request  
**Request to:** ComApp Technologies LLC  
**Request from:** South Dakota Public Utilities Commission Staff  
**Date of Request:** 6/15/2018  
**Responses Due:** 6/29/2018

1-1. Refer to section 1, provide a web page URL and an email address.

**Response:** ComApp Technologies LLC's ("Company") web page URL is <http://www.comapptech.com/> and email address is [phil@comapptech.com](mailto:phil@comapptech.com).

1-2. Refer to section 8, provide the most recent actual 12-month balance sheet, income statement and cash flow statement. Provide audited statements if available.

**Response:** Please see Confidential Exhibit I. This is a Balance Sheet as of May 2017 for Homisco, Inc. (parent company with 50% ownership)

1-3. Refer to section 9, provide a facsimile number for regulatory and complain matters.

**Response:** The Company's fax number is (781) 665-3013.

1-4. Provide further detail on how the company will bill and collect charges from customers. i.e. will the company use prepaid calling cards loaded with minutes or money, prepaid accounts at the facility customers draw against, etc.

**Response:** Institutional Prepaid Collect provides an alternative payment arrangement for inmates in Confinement Institutions. This service enables end users to receive calls originating from confined persons and who cannot or who do not wish to have such calls billed through their own local exchange service provider.

An Institutional Prepaid Collect account is set up by the Company for the Customer who receives collect calls from an inmate in a confinement facility. Once an account is established, all collect calls from the confinement facility to the telephone number (s) associated with the account are processed real-time and posted to the account. The Company does not engage in direct monetary transactions with the inmate.

Institutional Prepaid Debit service allows an inmate to purchase a card or deposit funds into an account. Debit cards or Debit accounts may be funded in any amount subject to the requirements or restrictions of the Confinement Institution. To place a call, the inmate enters a specified Personal Identification Number (PIN) and dials the desired telephone number.

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1-5. Provide the company's policies as it relates to the solicitation of new customer and describe efforts that will be used to ensure there is no unauthorized switching.

**Response:** The Company does not have presubscribed customers. As a result, this is not applicable.

1-6. Explain how the company will notify its customers of any materially adverse change to rate, term, or condition. Will the company make notice to customers of any changes at least 30 days in advance?

**Response:** All services are provided via a contract with the facility, so if there were any changes to the rates, terms or conditions it would require a renegotiation of the contract. A notice of this action would be provided no less than 60 days in advance.

1-7. Does the company engage in any multilevel marketing?

**Response:** The Company does not engage in any multilevel marketing.

1-8. Provide any copies of any brochures used for sales.

**Response:** Please see the Exhibit II.

1-9. Provide the South Dakota sales tax number or provide a date when the tax number will be available.

**Response:** The Company is in the process of obtaining a South Dakota sales tax number. The Company will advise Commission as soon as this is completed.

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1-10. Confirm ComApp will comply will all of the provisions in ARSD 20:10:24:05 that it is not seeking waiver for.

**Response:** ComApp Technologies LLC will comply with all of the provisions in ARSD 20:10:24:05 that it is not seeking waiver for.

1-11. Since ComApp offers prepaid services, is the company willing to secure a \$25,000 surety bond to cover customer deposits and advanced payments that may be collected by the company? If so, provide a \$25,000 surety bond to the Commission in this docket.

**Response:** According To South Dakota’s rule 20:10:24:04.05 related to performance bonds, **“The bond or other security shall apply only to customers receiving wireline interexchange service that is being provided in South Dakota by the applicant.”** ComApp Technologies LLC is not a wireline telecommunications provider; therefore, it does not need to secure a bond to cover customer deposits and advanced payments that may be collected by the company.