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June 4, 2018  
**Via Web Filing**

Ms. Patricia Van Gerpen, Executive Director  
South Dakota Public Utilities Commission  
500 East Capitol Avenue  
Capitol Building, 1st Floor  
Pierre, SD 57501

RE: ComApp Technologies LLC  
Application for Long Distance Resale and Alternative Operator Services Authority

Dear Ms. Van Gerpen:

Enclosed for filing please find the original Application for Long Distance Resale and Alternative Operator Services Authority submitted on behalf of ComApp Technologies LLC. Financials are being filed with the application as Confidential. Please handle in accordance with your procedures on Confidential Treatment. A check in the amount of \$250.00 representing the filing fee has been sent in overnight mail.

Any questions you may have regarding this filing should be directed to my attention at 407-740-3005 or via email to [swarren@inteserra.com](mailto:swarren@inteserra.com). Thank you for your assistance in this matter.

Sincerely,

/s/Sharon R. Warren

Sharon R. Warren  
Consultant

cc: Phil Apanovitch  
tms: SDx1801

Enclosures  
SW/mp

**BEFORE THE SOUTH DAKOTA PUBLIC SERVICE COMMISSION**

**APPLICATION OF  
COMAPP TECHNOLOGIES LLC**

Pursuant to Rules 20:10:24:02 and 20:10:24:05 of the Commission's Telecommunications Services Rules, ComApp Technologies LLC ("ComApp Technologies") submits the following application for long distance resale and alternative operator services authority:

**1. The name, address and other contact information of the Applicant.**

ComApp Technologies LLC  
99 Washington Street  
Melrose, MA 02176  
Telephone: 781-665-1997  
Toll-Free: 866-800-2802  
Facsimile: 781-665-3013

**2. The name under which the Applicant will provide these services if different than in subdivision (1) of this section:**

The Applicant will provide services under the name shown in Question 1.

3. **If the Applicant is a corporation:**

(a) **The state in which it is incorporated, the date of incorporation and a copy of its certificate of incorporation or, if it is an out-of-state corporation, a copy of its certificate of authority to transact business in South Dakota from the Secretary of State.**

(i) ComApp Technologies LLC is a Limited Liability Company organized under the laws of the State of Massachusetts on June 5, 2017.

(ii) A copy of the Applicant's certificate of authority to transact business in South Dakota from the Secretary of State is included as **Attachment I** to the application.

**3. If the Applicant is a corporation (continued):**

**(b) The location of its principal office, if any, in this state and the name and address of its current registered agent.**

(i) ComApp Technologies LLC has no principal office in South Dakota.

(ii) The name and address of Applicant's current registered agent is:

Corporation Service Company  
503 South Pierre Street  
Pierre, SD 57501

**(c) The name and address of each corporation, association, partnership, cooperative, or individual holding a 20 percent or greater ownership or management interest in the Applicant, and the amount and character of the ownership or management interest.**

Phil Apanovitch – 99 Washington Street, Melrose, MA 02176 - 50%

Homisco, Inc. – 99 Washington Street, Melrose, MA 02176 - 50%

**4. If the Applicant is a partnership, the name, title and business address of each partner, both general and limited.**

Not applicable.

**5. A specific description of the telecommunications services the Applicant intends to offer.**

ComApp Technologies proposes to offer automated operator-assisted collect and prepaid calling services to inmates and other incarcerated persons in confinement facilities within the State of South Dakota. All network services are provided by Applicant's underlying carrier. Service is provided twenty-four (24) hours per day, 7 days a week.

**6. A detailed statement of the means by which the Applicant will provide its services, including the type and quantity of equipment to be used in the operation, the capacity, and the expected use of the equipment.**

ComApp Technologies will provide correctional and confinement institutions with sophisticated premises equipment that permits inmates to make outgoing calls without the assistance of a live operator. ComApp Technologies' systems provide a number of controls and restrictions that serve to reduce or eliminate fraudulent use of telephone systems available for use by inmates. These restrictions also provide the confinement institution with increased control over the use of the telecommunications services by inmates confined within. ComApp Technologies' telephone instruments are placed in detention areas such as cell blocks or day rooms. Each instrument is connected to a central control unit which restricts and monitors calls placed by inmates. ComApp Technologies' system and services allow inmates to remain in contact with family, friends and other associates while still providing facility administrators with the necessary control over inmate communications.

Automated collect or prepaid calls may be placed by inmates within the confinement facility. The system utilizes VoIP technology by routing the calls over the existing broadband carrier's facilities that currently serve the confinement facility. There are no wireline facilities used in the delivery of services. ComApp Technologies' system is designed so that calls are completed only to those called parties who specifically accept the charges for a call. Equipment utilized by ComApp Technologies requires a positive response from the called party before the connection is established and billing can begin.

In addition to call processing, ComApp Technologies' systems offer restrictive call blocking and screening. These features provide the confinement facility with the maximum degree of control over telecommunications services and help to minimize fraud and potential harassment by the inmate. Call blocking prevents calls to directory assistance, "0-", 800 numbers, pay-per-call services, and emergency numbers (including 911) in order to reduce prank calls and fraudulent or illegal use of long distance services. Access to other interexchange carriers is also denied. Call screening serves to eliminate harassing or threatening calls to individuals such as judges, sheriffs, witnesses or jury members. These two features also allow the institution to enforce telephone curfews (without manual intervention) by pre-setting the hours during which the system will process calls from a given telephone instrument.

7. **The geographic areas in which the services are or will be offered, including a map describing the service boundaries.**

ComApp Technologies intends to offer its services in correctional facilities located throughout the State of South Dakota.

8. **Current financial statements including a balance sheet, income statement, and cash flow statements; a copy of the Applicant's latest annual report; a copy of the Applicant's report to stockholders.**

Financial information is provided as **Attachment II** to this application.

9. **The names, addresses, telephone number, fax number, Email address and toll-free number of the Applicant's representatives to whom all inquiries must be made regarding complaints and regulatory matters and a description of how the Applicant handles customer billings and customer service matters.**

**For questions concerning this application:**

Sharon R. Warren, Consultant to ComApp Technologies LLC  
Inteserra Consulting Group, Inc.  
151 Southhall Lane, Suite 450  
Maitland FL, 32751  
Telephone: (407) 740-3005  
Facsimile: (407) 740-0613  
Email Address: [swarren@inteserra.com](mailto:swarren@inteserra.com)

**For regulatory matters:**

Phil Apanovitch, President  
ComApp Technologies LLC  
99 Washington Street  
Melrose, MA 02176  
Telephone: 860-836-2700  
Email Address – regulatory matters: [phil@comapptech.com](mailto:phil@comapptech.com)

**For complaint matters:**

Phil Apanovitch, President  
Telephone: 866-800-2802  
Email: [phil@comapptech.com](mailto:phil@comapptech.com)

**9. (Cont'd.)**

ComApp Technologies is responsible for all customer inquiries and complaints. The telephone number for customer inquiries and complaints is provided by ComApp Technologies on the customer bill. ComApp Technologies' Customer Service department may be accessed through a toll-free number: 1-866-800-2802. Customer service is available seven days a week, twenty-four hours a day.

**10. A list of states in which the Applicant is registered or certificated to provide telecommunications services, whether the Applicant has ever been denied registration or certification in any state and the reasons for any such denial, a statement as to whether or not the Applicant is in good standing with the appropriate regulatory agency in the states where it is registered or certified, and a detailed explanation of why the Applicant is not in good standing in a given state, if applicable.**

- (i) ComApp Technologies is certified to provide intrastate interexchange telecommunications services in Missouri and has applications/registrations pending in California, Idaho, Kentucky, Oregon, and Washington.
- (ii) The Applicant has not been denied registration or certification in any state, and is in good standing with all regulatory agencies and state secretaries of state.

**11. A description of how the Applicant intends to market its services, its target market, whether the Applicant engages in any multilevel marketing, and copies of any Company brochures used to assist in the sale of services.**

The Company intends to respond to Requests for Proposals issued by correctional and confinement facilities or their governing authorities. The applicant does not conduct any telemarketing activities or utilize telemarketers in any fashion.

**12. Federal Tax Identification Number and South Dakota Sales Tax Number.**

The Applicant's Federal Tax Identification number: 82-1898740.

The Applicant's South Dakota Sales Tax Number: has been applied for and will be submitted upon receipt.

- 13. Information concerning how the Applicant will make available to any person information concerning the Applicant's current rates, terms and conditions for all of its telecommunications services and notification of any materially adverse changes.**

As an operator service provider specializing in the institutional services market, ComApp Technologies is subject to and will comply with South Dakota and FCC rules governing rate quotes and branding requirements for each call. Information on rates, terms and conditions of service are also provided at each facility.

- 14. The number and nature of complaints filed against the applicant with any state or federal regulatory commission regarding the unauthorized switching of a telecommunications provider and the act of charging customers for services that have not been ordered.**

Applicant will provide institutional calling services only. Such services are not presubscribed to any end user. ComApp Technologies' services has never received a complaint of any kind.

- 15. A written request for waiver of those rules the Applicant believes to be inapplicable.**

In the interests of protecting the public at large, and to comply with the security and safety requirements of facility personnel, institutional service providers:

- 1) do not post information on the phones accessible to inmates;
- 2) do block access to the operator, directory assistance, 911 and to other interexchange carriers.

Therefore, ComApp Technologies requests a waiver of those portions of the Commission's Alternative Operator Service rules that require posting, access to 911 and that prohibit call blocking (20:10:24:05 (3), (5), & (6). ComApp Technologies will comply with all FCC institutional service rules concerning branding, rate quotes, and not charging for unanswered calls. The Applicant does not bill directly for its services. Collect calls are billed by the serving local exchange carrier of the customer; the required call detail is provided to the LEC for billing the end user, as described above. All LEC bills will identify ComApp Technologies as the provider and will include the Company's toll-free customer service number.

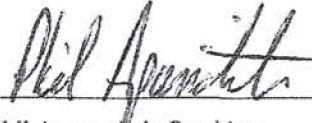


16. **Other information requested by the Commission needed to demonstrate that the Applicant has sufficient technical and managerial capabilities to provide the interexchange services it intends to offer consistent with the requirements of this chapter and other applicable rules and laws.**

ComApp Technologies possesses the technical and managerial ability to provide service within the state. As a reseller, the Applicant relies on the technical reputation and support of its underlying carriers. Additionally, ComApp Technologies' in-house management team is well-qualified to oversee the operations of a telecommunications carrier. Resumes of key personnel are included in **Attachment III** to the application.

Submitted by:

By:



Phil Apanovitch, President  
ComApp Technologies LLC