

Docket Number: TC18-019

Subject Matter: Data Request 1

Request to: Red River Rural Telephone Association dba Red River Communications

Request from: South Dakota Public Utilities Commission Staff

Date of Request: 6/15/18

Responses Due: 6/22/18

1.1. What types of speeds are available for Red River Communications' South Dakota customer?

Red River offers five internet packages; 20/3Mbps, 50/10 Mbps, 100/50Mbps, 250/100Mbps and 1Gig (1000/1000Mbps).

1.2. Does Red River Communications notify new and existing customers of the availability of the federal lifeline assistance? If so, what type of media does Red River use to provide Lifeline information to customers. Provide examples where applicable.

Red River does provide lifeline information to new customers during service initiation and annually as a bill insert (example attached). We also have information posted on our website <https://redrivercomm.com/phone/lifeline/> and in our directory. A lifeline notice is published once a year in four local papers, two in North Dakota and two in Minnesota (example attached).

1.3. If the waivers are granted would Red River be willing to submit verifications from the North Dakota Public Service Commission and the Minnesota Public Utilities Commission as soon as a decision is made on certification of Red River in those states?

Red River will provide copies of certification notices from the North Dakota and Minnesota Commission when they become available. We are filing our requests with them by the end of June.