

July 11, 2018

Executive Director
South Dakota Public Utilities Commission
500 E. Capitol Ave
Pierre, SD 57501

RE: FCC Form 481Filed on behalf of Boomerang Wireless, LLC d/b/a enTouch Wireless

Dear Staff,

Boomerang Wireless, LLC d/b/a enTouch Wireless was designated a Lifeline Broadband Provider by the FCC on December 1, 2016. Pursuant to FCC requirements under 47 C.F.R. § 54.422, enclosed please find a copy of the FCC Form 481 that was filed with USAC. We are also required to provide a copy to you.

If you have any questions regarding this filing, please contact me at (319) 294-6080 or regulatory@entouchwireless.com.

Respectfully submitted,

/s/ Julia Redman Carter

Julia Redman Carter
Regulatory& Compliance Officer
Boomerang Wireless, LLC d/b/a enTouch Wireless

m 481 - Carrier Annual Reporting Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2018
Study Area Code	399022
Study Area Name	Boomerang Wireless LLC
Program Year	2019
Contact Name: Person USAC should contact with questions about this data	Julia Redman-Carter
Contact Telephone Number: Number of the person identified in data line <030>	3192946080 ext.
Contact Email Address: Email of the person identified in data line <030>	regulatory@entouchwireless.com
Form Type	54.422
֡	Data Collection Form Study Area Code Study Area Name Program Year Contact Name: Person USAC should contact with questions about this data Contact Telephone Number: Number of the person identified in data line <030> Contact Email Address: Email of the person identified in data line <030>

(200) Service Outage Reporting (Voice)	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2018

010>	Study Area Co	ode				399022						
015>	Study Area Na	ame				Boomerang W	ireless LLC					
020>	Program Year	Program Year 2019										
030>	Contact Name	ontact Name - Person USAC should contact regarding this data Julia Redman-Cartor										
035>	Contact Telephone Number - Number of person identified in data line <030> 3192946080 ext.											
039>	Contact Email Address - Email Address of person identified in data line < 030> regulatory@entouchwireleas.com											
210>	For the prior	r calendar yea	r, were there	any reportal	ole voice serv	ice outages?						
220>	SQ - 14 (20.1 (20.4) (20.1)					<h>></h>						
	NORS Reference Number	Outage Start Date	Outage Start Time	Outage End Date	Outage End Time	Number of Customers Affected	Total Number of Customers	911 Facilities Affected (Yes / No)	Service Outage Description (Check all that apply)	Did This Outage Affect Multiple Study Areas (Yes / No)	Service Outage Resolution	Preventativ Procedure:

(400) Number of Complaints per 1,000 customers	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2018

<010>	Study Area Code	199022				
<015>	Study Area Name	Boomerang Mireless LLC				
<020>	Program Year	2019				
<030>	Contact Name - Person USAC should contact regarding this data Julia Redman-Carter					
<035>	Contact Telephone Number - Number of person identified in data line <030> 3192946080 ext.					
<039>	Contact Email Address - Email Address of person identified in data line regulatory@entouchvireless.com					
<400>	Select from the drop-down list to indicate how you would like to report voice complaints (zero or greater) for voice telephony service in the prior calendar year for each service area in which you are designated an ETC for any facilities you own, operate, lease, or otherwise utilize.					
<410>	Complaints per 1000 customers for fixed voice					
<420>	Complaints per 1000 customers for mobile voice					

ACCOUNT OF THE PARTY OF	npliance With Service Quality Standards and Consumer Protection Rules ection Form		FCC Ferm 481 OM8 Control No. 3060-0986/OMB Control No. 3060-081 July 2018	
<010>	Study Area Code	399022		
<015>	Study Area Name	Boomerang Wireless LLC		
<020>	Program Year	2019		
<030>	Contact Name - Person USAC should contact regarding this data	Julia Redman-Carter		
<035>	Contact Telephone Number - Number of person identified in data line <030>	3192946080 ext.		
	Contact Email Address - Email Address of person identified in data line <030>	regulatory@entouchwireless.com		

BeiG1905174	unctionality in Emergency Situations ollection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2018
<010>	Study Area Code	199022	
<015>	Study Area Name	Boomerang Wireless LLC	
<020>	Program Year	2019	
<030>	Contact Name - Person USAC should contact regarding this data	Julia Redman-Carter	
<035>	Contact Telephone Number - Number of person identified in data line <030>	3192946080 ext.	
<039>	Contact Email Address - Email Address of person identified in data line <030>	regulatory#entouchwireless.com	
<600>	Certify compliance regarding ability to function in emergency situations		
<610>	Descriptive document for Functionality in Emergency Situations		

	erating Companies lection Form			FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-081: July 2018
<010>	Study Area Code	399022		
<015>	Study Area Name	Boomerang Wire	less LLC	
<020>	Program Year	2019		
<030>	Contact Name - Person USAC should contact regarding this data	Julia Redman-C	arter	
<035>	Contact Telephone Number - Number of person identified in data line <030>	3192946080 ext		
<039>	Contact Email Address - Email Address of person identified in data line <030>	regulatorywent	ouchwireless.com	
<810>	Reporting Carrier Boomerang Wireless, LLC dbs enTouch Wireless			
<811>	Holding Company NH Ventures, LLC			
<812>	Operating Company enTouch Wireless			
<813>	<a1></a1>		<a>2>	q 3>
9	Affiliates		SAC	Doing Business As Company or Brand Designation
,	Affiliates		SAC	Doing Business As Company or Brand Designation
	Affiliates		SAC	Doing Business As Company or Brand Designation
9	Affiliates		SAC	Doing Business As Company or Brand Designation
9	Affiliates		SAC	Doing Business As Company or Brand Designation
	Affiliates		SAC	Doing Business As Company or Brand Designation
9	Affiliates		SAC	Doing Business As Company or Brand Designation
	Affiliates		SAC	Doing Business As Company or Brand Designation

7.0000000000000000000000000000000000000	bal Lands Reporting Hection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2018
<010>	Study Area Code	399022	
<015>	Study Area Name	Boomerang Wireless LLC	
<020>	Program Year	2019	
<030>	Contact Name - Person USAC should contact regarding this data	Julia Redman-Carter	
<035>	Contact Telephone Number - Number of person identified in data line <030>	3192946080 ext.	
<039>	Contact Email Address - Email Address of person identified in data line <030>	regulatorywentouchwireless.com	
<900>	Does the filing entity offer tribal land services? (Y/N)		
<910>	Tribal Land(s) on which ETC Serves		
<920>	Tribal Government Engagement Obligation	Name of Attach	ed Document
If your o	company serves Tribal lands, please select (Yes, No, NA) for each these boxes		
	rm the status described on the attached PDF, on line 920,		
	trates coordination with the Tribal government pursuant to	Select	
	3(a)(5) includes:	Yes or No or	
<921>	Needs assessment and deployment planning with a focus on Tribal community anchor institutions.	Not Applicable	
<922>	Feasibility and sustainability planning;		
<923>	Marketing services in a culturally sensitive manner;		
<924>	Compliance with Rights of way processes		
<925>	Compliance with Land Use permitting requirements		
<926>	Compliance with Facilities Siting rules		
<927>	Compliance with Environmental Review processes		
<928>	Compliance with Cultural Preservation review processes		
<929>	Compliance with Tribal Business and Licensing requirements.		
43237	compliance with most business and according requirements.		

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	oice and Broadband Service Rate Comparability ection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2018
<010>	Study Area Code	399022	
<015>	Study Area Name	Boomerang Wireless LLC	
<020>	Program Year	2019	
<030>	Contact Name - Person USAC should contact regarding this data	Julia Redman-Carter	
<035>	Contact Telephone Number - Number of person identified in data line <030>	3192946080 ext.	
<039>	Contact Email Address - Email Address of person identified in data line <030>	regulatorywentouchwireless.com	
<1000>	Voice services rate comparability certification		
<1010>	Attach detailed description for voice services rate comparability compliance	Name of Attached Document	
<1020>	Broadband comparability certification		
<1030>	Attach detailed description for broadband comparability compliance		
		Name of Attached Document	

A 5-300-950-022-0-5519	o Terrestrial Backhaul Reporting lection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2018
<010>	Study Area Code	399022	
<015>	Study Area Name	Boomerang Wireless LLC	
<020>	Program Year	2019	
<030>	Contact Name - Person USAC should contact regarding this data	Julia Redman-Carter	
<035>	Contact Telephone Number - Number of person identified in data line <030>	3192946080 ext.	
<039>	Contact Email Address - Email Address of person identified in data line <030>	regulatory@entouchwireless.	com
<1100>	Certify whether terrestrial backhaul options exist (Y/N)		
<1130>	Please select the appropriate response (Yes, No, Not Applicable) to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 upstream within the supported area pursuant to § 54.313(g).	kbps	
<1140>	Alaska Plan rate-of-return certification (yes, no, or not applicable) of compliance with approved performance plan.		

Lifeline	rms and Condition for Lifeline Customers ection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2018
<010>	Study Area Code		199022
<015>	Study Area Name		Boomerang Wireless LLC
<020>	Program Year		2019
<030>	Contact Name - Person USAC should contact regarding this data		Julia Redman-Carter
<035>	Contact Telephone Number - Number of person identified in data	line <030	3192946080 ext.
<039>	Contact Email Address - Email Address of person identified in data	line <030	regulatory@entouchwireless.com
<1210>	Terms & Conditions of Voice Telephony Lifeline Plans		
<1220>	Link to Public Website	нттр	Name of Attached Document
or the we	neck these boxes below to confirm that the attached document(s), on line bsite listed, on line 1220, contains the required information pursuant to a)(2) annual reporting for ETCs receiving low-income support, carriers multiple eport:		
<1221>	Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers,	1	
<1222>	Details on the number of minutes provided as part of the plan,	/	
<1223>	Additional charges for toll calls, and rates for each such plan.		

Data Collecti	Cap Carrier Additional Documentation on Form e-of-Return Carriers affiliated with Price Cap Local Exchange Carriers		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0 July 2018
<010> Stu	udy Area Code	399022	
	dy Area Name	Boomerang Wireless LLC	
	ogram Year	2019	
	ntact Name - Person USAC should contact regarding this data	Julia Redman-Carter 3192946080 ext.	
	ntact Telephone Number - Number of person identified in data line <030>	regulatory#entouchwireles	
t. formietwards	ntact Email Address - Email Address of person identified in data line <030>	CRO Server Commence of the Com	
Select the	e appropriate responses below (Yes, No, Not App access charge reductions, and Connect America P	licable) to note comp Phase II support as set	oliance as a recipient of frozen High Cost support, High Cost suppor t forth in 47 CFR 54.313(c),(d),(e). The information reported on thi
	in the documents attached below is accurate.	2.37	- exp 50 % %
<2015>	> 2016 and future Frozen Support Certification 47 CFF	R § 54.313(c)(4)	
Price Cap	p Carrier Connect America ICC Support {47 CFR §	54.313(d)}	
<2016>	Certification support used to build broadband		
Connect	America Phase II Reporting {47 CFR § 54.313(e)}		
<2017A>	Connect America Fund Phase II recipient?		
<2017C>	Total amount of Phase II support, if any, the price cap capital expenditures in 2017.	carrier used for	
<2018>	Attach the number, names, and addresses of commu	nity anchor	Name of Attached Document Listing
			Required Information
	institutions to which the carrier newly began providing broadband service in the preceding calendar year - 54		
<2019>	Recipient certifies that it bid on category one telecom Internet access services in response to all FCC Form 4 broadband service that meets the connectivity target libraries universal service support program for eligiblibraries located within any area in a census block wh receiving Phase II model-based support, and that suc reasonably comparable to rates charged to eligible so	70 postings seeking as for the schools and e schools and ere the carrier is h bids were at rates	

(3005) Rate (Data Collecti	Of Return Carrier Additional Documentation ion Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2018
<010>	Study Area Code	399022	
<015>	Study Area Name	Boomerang Wi	reless LLC
<020>	Program Year	2019	
<030>	Contact Name - Person USAC should contact regarding this data	Julia Redmar	n-Carter
<035>	Contact Telephone Number - Number of person identified in data line <030>	3192946080 ex	t.
<039>	Contact Email Address - Email Address of person identified in data line <030>	regulatory@e	entouchwireless.com

CAF BLS Reporting

(3008A)	Please indicate whether new locations were deployed during the prior calendar year.	(Yes/No)
(3008B)	Please enter the number of new locations deployed in the prior calendar year associated with each of the following speed tiers.	
(3008B1)	Number of newly built locations with access to broadband speeds of at least 10/1 Mbps but less than 25/3 Mbps.	
(3008B2)	Number of newly built locations with access to broadband speeds of 25/3 Mbps or higher.	
(3008C)	Please provide the percentage of deployment across the entire study area.	

(3005) Rate Of Return Carrier A	idditional Documentation	FCC Form 481
Data Collection Form		OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2018

<010>	Study Area Code	399022
<015>	Study Area Name	Boomerang Wireless LLC
<020>	Program Year	2019
<030>	Contact Name - Person USAC should contact regarding this data	Julia Redman-Carter
<035>	Contact Telephone Number - Number of person identified in data line <030>	3192946080 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	regulatory@entouchwireless.com

Select from the drop down menu or check the boxes below to note compliance with 54.313(f)(1). Privately held carriers must ensure compliance with the financial reporting requirements set forth in 47 CFR 54.313(f)(2). I further certify that the information reported on this form and in the documents attached below is accurate.

3009)	Progress Report on 5 Year Plan Carrier certifies to 54.313(f)(1)(iii)			
3010A)	Certification of Public Interest Obligations {47 CFR § 54.313(f)(1)(i)}		Г	
3010B)	Please Provide Attachment	Name of Attached Doc	ument Listing Required	
3012A)	Community Anchor Institutions (47 CFR § 54.313(f)(1)(ii))		г	
3012B)	Please Provide Attachment	Name of Attached Docu Information	ument Listing Required	
3013)	Is your company a Privately Held ROR Carrier {47 CFR § 54.313(f)(2)}	(Yes/No)	00 -	
3014)	If yes, does your company file the RUS annual report	(Yes/No)	0 0	
3015)	Please check these boxes to confirm that the attached PDF, on line 3017, contains the required information pursuant to § 54.313(f)(2) compliance requires: Electronic copy of their annual RUS reports (Operating Report for Telecommunications			
3016)	Borrowers) Document(s) with Balance Sheet, Income Statement and Statement of Cash Flows			
3017)	If the response is yes on line 3014, attach your company's RUS annual report and all required	Name of Attached Doc Information	ument Listing Required	
3018)	documentation If the response is no on line 3014, is your company audited? If the response is yes on line 3018, please check the boxes below to confirm your submission on line	(Yes/No)	00	
3019)	3026 pursuant to § 54.313(f)(2), contains: Either a copy of their audited financial statement; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers			
3020)	Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows			
3021)	Management letter and/or audit opinion issued by the independent certified public accountant that performed the company's financial audit. If the response is no on line 3018, please check the boxes below to confirm your submission on line 3026 pursuant to § 54.313(f)(2), contains:			
3022)	Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers			
3023)	Underlying information subjected to a review by an independent certified public accountant			
3024)	Underlying information subjected to an officer certification.			
3025)	Document(s) with Balance Sheet, Income Statement and Statement of Cash Flows			
3026)	Attach the worksheet listing required information	Name of Attached Doc Information	ument Listing Required	

ia. 3060-0986/OMB Control No. 3060-0819

<010>	Study Area Code	399022
	Study Area Name	Boomerang Wireless LLC
<020>	Program Year	2019
	Contact Name - Person USAC should contact regarding this data	Julia Redman-Carter
	Contact Telephone Number - Number of person identified in data line <030>	3192946080 ext.
	Contact Email Address - Email Address of person identified in data line <030>	regulatory@entguchwireless.com

Financial Data Summary	
(3027) Revenue	
(3028) Operating Expenses	
(3029) Net Income	
(3030) Telephone Plant In Service(TPIS)	
(3031) Total Assets	
(3032) Total Debt	
(3033) Total Equity	
(3034) Dividends	

(4005) Rural Broadband Experiment Additional Documentation	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2018

<010>	Study Area Code	199022
<015>	Study Area Name	Boomerang Wireless LLC
<020>	Program Year	2019
<030>	Contact Name - Person USAC should contact regarding this data	Julia Redman-Carter
<035>	Contact Telephone Number - Number of person identified in data li	ine <030> 3192946080 ext.
<039>	Contact Email Address - Email Address of person identified in data	line <030> regulatorysentouchwireless.com

4005 Rural Broadband Experiment

Authorized Rural Broadband Experiment (RBE) recipients must address the certification for public interest obligations and provide a list of newly served community anchor institutions.

Public Interest Obligations - FCC 14-98 (paragraphs 26-29, 78)

Please address Line 4001 regarding compliance with the Commission's public interest obligations. All RBE participants must provide a response to Line 4001.

4001. Recipient certifies that it is offering broadband meeting the requisite public interest obligations consistent with the category for which they were selected, including broadband speed, latency, usage capacity, and rates that are reasonably comparable to rates for comparable offerings in urban areas.

Community Anchor Institutions - FCC 14-98 (paragraph 79)

4003a. RBE participants must provide the number, names, and addresses of community anchor institutions to which they newly deployed broadband service in the preceding calendar year. On this line, please respond (yes – attach new community anchors, no – no new anchors) to indicate whether this list will be provided.

If yes to 4003A, please provide a response for 4003B.

4003b. Provide the number, names and addresses of community anchor institutions to which the recipient newly began providing access to broadband service in the preceding calendar year.

5005) Alaska Plan Participants Additional Documentation	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2018

<010>	Study Area Code	199022
<015>	Study Area Name	Boomerang Wireless LLC
<020>	Program Year	2019
<030>	Contact Name - Person USAC should contact regarding this data	Julia Redman-Carter
<035>	Contact Telephone Number - Number of person identified in data line <030>	JI929460WD ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	

5005 Alaska Plan

(5010)	Do you participate in the Alaska plan?	(Yes/No)	
(5011)	Please indicate whether any terrestrial backhaul or other satellite backhaul became commercially available in the previous calendar year in areas previously served exclusively by performance-limiting satellite backhaul.	(Yes/No)	
(5012)	If the filing carrier identified in its approved perfomance plans that it relies exclusively on satellite backhaul for a certain poriton of the population in its service area, indicate whether any terrestrial backhaul or other satellite backhaul became commercially available in the previoius calendar year in areas that were previoiusly served exclusively by satellite backhaul.	(Yes/No)	

5013>	<a><a>		AND A SERVICE COMMENT OF THE RESERVE
18	Description Of Backhaul Technology	Date Backhaul Available	Newly Served Locations or Population
8			
V 			
¥ 			
8			
-			
Q 			
-			1440
-			
(6		8	
-			TO THE RESERVE OF THE PARTY OF
-			

Certification - Reporting Carrier Data Collection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060 July 2018	
<010>	Study Area Code	399022	
<015>	Study Area Name	Boomerang Wireless LLC	
<020>	Program Year	2019	
<030>	Contact Name - Person USAC should contact regarding this data	Julia Redman-Carter	

3192946080 ext.

TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

<039> Contact Email Address - Email Address of person identified in data line <030> regulatory@entouchwireless.com

<030> Contact Name - Person USAC should contact regarding this data

<035> Contact Telephone Number - Number of person identified in data line <030>

Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate. Name of Reporting Carrier: Boomerang Wireless LLC Signature of Authorized Officer: CERTIFIED ONLINE 07/06/2018 Date Printed name of Authorized Officer: Kimberley Lehrman Title or position of Authorized Officer: President Telephone number of Authorized Officer: 3195731678 ext. Filing Due Date for this form: 07/16/2018 399022 Study Area Code of Reporting Carrier: Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.

	ion - Agent / Carrier ection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-08 July 2018
<010>	Study Area Code	399022
<015>	Study Area Name	Boomerang Wireless LLC
<020>	Program Year	2019
<030>	Contact Name - Person USAC should contact regarding this data	Julia Redman-Carter
<035>	Contact Telephone Number - Number of person identified in data line <030>	3192946080 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	regulatory@entouchwireless.com

TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

I certify that (Name of Agent)	is authorized to submit the information reported on behalf of the reporting carrie	
certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized agent; and, to the best of my knowledge, the reports and data provided to the authorized agent is accurate.		
Name of Authorized Agent:		
Name of Reporting Carrier:		
Signature of Authorized Officer:	Date:	
Printed name of Authorized Officer:		
Title or position of Authorized Officer:		
Telephone number of Authorized Officer:		
Study Area Code of Reporting Carrier:	Filing Due Date for this form:	

TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent A	thorized to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
I, as agent for the reporting carrier, certify that I am authorized to submit the annual reports for universal service support recipients on behalf of the reporting carrier; I have provided the data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the information reported herein is accurate.		
Name of Reporting Carrier:		
Name of Authorized Agent Firm:		
Signature of Authorized Agent or Employee of Agent:	Date:	
Name of Authorized Agent Employee:		
Title or position of Authorized Agent or Employee of Agent		
Telephone number of Authorized Agent or Employee of Ag		
Study Area Code of Reporting Carrier:	Filing Due Date for this form:	
Persons willfully making false statements on this form	n be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

Attachments



FCC Form 481

Section 500 - Service Quality Standards & Consumer Protection Rules Compliance

Under FCC Rules, Section 54.202, an ETC must comply that it will satisfy applicable consumer protection and service quality standards. Boomerang Wireless, LLC d/b/a enTouch Wireless (Boomerang) is in compliance with the Cellular Telecommunications and Internet Association's Consumer Code for Wireless Service.

- 1. Boomerang discloses rates and terms of service to customers at the time service is initiated. These same terms and conditions are posted on Boomerang's website at www.entouchwireless.com.
- 2. Boomerang provides service availability information on their website at www.entouchwireless.com.
- 3. Boomerang makes available contract terms to subscribers when they initiate or change service. These same terms are available to subscribers during the annual recertification process as outlined in Commission rules that govern continued subscriber eligibility.
- 4. Boomerang's Lifeline service can be terminated at any time by either party without an early termination fee. Service is dependent on continued eligibility in the program.
- 5. Boomerang provides disclosures, minutes included in Lifeline plans, expiration of plan minutes, availability of service, and cost for additional minutes in all published Lifeline advertising materials.
- 6. Boomerang customers are provided options if they exceed the number of minutes provided in their Lifeline plan. Customers can purchase standard top up plans at thousands of local retail establishments and through customer service. Plan descriptions are available on the company website at www.entouchwireless.com.
- 7. Boomerang's toll-free customer service number is 866-488-8719. Customers can reach customer service by dialing 611 from their enTouch phone. Customers can also contact Boomerang via email at support@entouchwireless.com or by US mail. This information is provided in the terms of service and on the company website and in all information provided to subscribers.
- 8. Boomerang responds to all consumer inquiries and complaints received from government agencies within 30 days.
- 9. Boomerang has procedures in place to maintain the privacy of subscriber proprietary information in accordance with applicable federal and state laws.
- 10. At service initiation, Boomerang requests that subscribers "Opt In" to receive free notifications regarding activation status, balance alerts, etc. Customers can also decline to receive these messages and notices by "Opting Out". If a subscriber chooses to decline free notifications they will receive only those Lifeline notifications required by the FCC such as the 30-day non-usage notice, the recertification notices, etc. The customer cannot opt out of the required FCC notifications.



FCC Form 481 Section 600 - Functionality in Emergency Situations

Under FCC Rules, an ETC must demonstrate its ability to remain functional in emergency situations. Since Boomerang Wireless, LLC d/b/a enTouch Wireless (Boomerang) is providing service to its customers through the use of facilities obtained from other carriers, it is able to provide to its customers the same ability to remain functional in emergency situations as currently provided by the carriers to their own customers, including access to a reasonable amount of back-up power to ensure functionality without an external power source, re-routing traffic around damaged facilities, and the capability of managing traffic spikes resulting from emergency situations.

Boomerang, along with their underlying carriers, have created back-up systems to ensure functionality in the event of a loss of power or network functionality. Boomerang's support facilities are housed in a carrier-class data center with fully redundant power and HVAC, a controlled temperature and humidity environment, fire-threat detection and suppression, year-round critical monitoring, and secure access with biometric security. The facility features redundant generators and redundant fiber optic connectivity. The data center is a reinforced concrete building located in a secure area and collocated with the area electrical generation plant. All systems within the facility are implemented on redundant servers, each with redundant data network and power.