Docket Number:	TC17-066
Subject Matter:	Second Data Request - CLEC
Request to:	BlueBird Communications SD LLC
Request from:	South Dakota Public Utilities Commission Staff
Date of Request:	November17, 2017
Responses Due:	December1, 2017

2-1. Refer to ARSD 20:10:32:03(12). Provide an income statement and cash flow statement for calendar year 2016 and a balance sheet as of December 31, 2016. These financial statements should be audited if available.

Please see exhibit A filed confidentially, the 2016 income statement, cash flow statement and balance sheet for the 2016 calendar year for Bluebird Communications LLC. Bluebird Communications LLC is a privately held limited liability company and does not have audited financial statements.

2-2. Refer to BlueBird's response to Staff DR 1-3. Provide the names and addresses of BlueBird's affiliates in Kentucky, New York, and Wisconsin.

## Bluebird Communication LLC 387 Park Ave South 5<sup>th</sup> Floor New York NY 10018

2-3. Refer to BlueBird's response to Staff DR 1-5, Exhibit A. Provide a revised resume for Brian E. Shephard with clean formatting.

## Please see exhibit B, a revised version of Brian E Shepard's resume

- 2-4. Refer to BlueBird's response to Staff DR 1-10.
  - a. Is the contact information provided in item 17 of the application to be used for inquiries made regarding customer complaints and other regulatory matters?

## Yes. Peter Batchlor is the correct person to receive complaints and regulatory matters

b. BlueBird's response to Staff DR 1-6 indicated "the customer service number contains a mailbox for after hour's calls". However, when Staff attempted calling the 1.469.513.0000 number on November 3, 2017, there was no answer and no voice mail available. Explain.

## The customer service number is correct 469-513-0000. This number was being set up specifically for Bluebird Communications SD LLC and at the time was incorrectly not set to receive calls. The number is now working correctly.

2-5. Refer to ARSD 20:10:32:04. Provide a certificate which confirms the applicant gave notice of its application to each telecommunications company that already holds a certificate of authority to

provide local exchange service in the geographic are where the applicant seeks to provide local exchange service.

Please see exhibit C, standard letter sent to all carriers that hold certificates of authority to provide local exchange service in Bluebird's proposed service area and a listing of all carriers the letter was sent to.

2-6. Confirm the applicant agrees to not offer any prepaid services including prepaid calling cards and not accept or require any deposits or advance payments without prior approval of the Commission.

Bluebird Communications SD LLC nor its affiliated company Bluebird Communications LLC offers any prepaid service including prepaid calling cards nor does the company require or accept advance deposits or advance payments from any customers. If Bluebird Communications SD LLC plans to offer prepaid service in the future, it will request approval from the Commission.