

**SOUTH DAKOTA PUBLIC UTILITIES COMMISSION
LIFELINE/TRIBAL LINK UP ADVERTISING/OUTREACH
ANNUAL REPORT
JULY 1, 2017**

Company: RC Technologies

Address: 205 Main St
PO Box 197
New Effington, SD 57255

Telephone number: 605-637-5211

Company contact: Wanda Heesch

Study Area Code: 391674

Lifeline/Tribal Link Up Advertising/Outreach Activities:

- xx Advertise in media of general distribution.* (See attached advertisement(s).)
- xx Letter to existing and new customers regarding the availability of Lifeline/ Tribal Link Up within 1st 30 days of service.* (See attached letter.)
- xx Company's Lifeline/Tribal Link Up information in directory.
- xx Company's Lifeline/Tribal Link Up information available on Company website. (www.companywebsiteaddress.com) <http://www.tnics.com/services/telephone/telephone-assistance/>
- xx Company's information posted on USAC website.
- Other (describe): _____

*Required



RC TECHNOLOGIES

Telephone / Digital Cable TV / High Speed Internet

Home Automation / Networking

SendToAddress

May 15, 2017

Rob and Sally Sample

Under the Federal Communications Commission's rules, existing Lifeline customers are required to annually recertify their continued eligibility for Lifeline service. Please complete the enclosed form and return it to our office by June 27, 2017.

Failure to return the Lifeline/Linkup Assistance Application Form or failure to provide all of the information requested on the form will result in de-enrollment from the Lifeline program pursuant to 47 C.F.R. 54.405(e)(4) and loss of the monthly Lifeline credit that appears on your billing statement.

If you any questions on what form needs to be filled out, please contact our office at 637-5211.

Sincerely,

Wanda Heesch
Billing Manager

Enclosed

LIFELINE CUSTOMER NOTICE

Lifeline and **Toll Blocking** support is available from RC Technologies. These programs provide discounts to eligible low-income consumers to help them lower the cost of internet or basic monthly telephone service.

Lifeline assistance lowers the cost of basic, monthly local telephone service or internet service. Eligible consumers can receive \$9.25 per month in discounts. In addition, the Federal Universal Service Charge is not assessed to telephone consumers participating in Lifeline.

Toll Blocking prevents the placement of all long distance calls for which a subscriber would be charged. Toll blocking is available to eligible consumers at no cost. Also, by choosing this option, consumers are usually not charged a deposit.

Customers are eligible if they, one of their dependents or their household participate in one of the following programs:

- Federal Public Housing Assistance (Section 8)
- Supplemental Nutrition Assistance Program (SNAP), f/k/a Food Stamps
- Medicaid
- Supplemental Security Income (SSI)
- Veterans Pension or Survivors Pension

In addition, consumers are eligible if their household income is at or below 135% of the federal poverty guidelines.

RC Technologies voice and Internet services are Lifeline-supported services. Only eligible consumers may enroll in the Lifeline program. Lifeline applicants must present documentation demonstrating eligibility either through participation in one of the qualifying federal assistance programs or through income-based means. Lifeline recipients are required to recertify their eligibility every year. The Lifeline program is limited to one benefit per household, consisting of either wireline or wireless service. A household is defined, for purposes of the Lifeline program, as an individual or group of individuals who live together at the same address and share income and expenses. Lifeline is a government benefit program, and consumers who willfully make false statements in order to obtain the benefit can be punished by fine or imprisonment or can be barred from the program.

To apply for this low-income assistance, please contact RC Technologies at 605-637-5211.

CUSTOMER NOTICE CUSTOMERS ON INDIAN RESERVATIONS OR TRIBAL LANDS

Tribal Lifeline, Tribal Link Up and **Toll Blocking** support is available from RC Technologies. These programs provide discounts to eligible low-income consumers to help them establish and maintain telephone or internet service.

Tribal Lifeline assistance lowers the cost of basic, monthly local telephone service or internet service. Eligible consumers receive \$23.60 per month in discounts.

Tribal Link Up reduces the cost of initiating new telephone or Internet service by providing a waiving \$25.00 connection fee. Eligible consumers also qualify for a deferred payment schedule for remaining costs of up to \$100.

Toll Blocking prevents the placement of all long distance calls for which a subscriber would be charged. Toll blocking is available to eligible consumers at no cost. Also, by choosing this option, consumers are usually not charged a deposit.

Customers are eligible if they, one of their dependents or their household participate in one of the following programs:

- Federal Public Housing Assistance (Section 8)
- Supplemental Nutrition Assistance Program (SNAP), f/k/a Food Stamps
- Medicaid
- Supplemental Security Income (SSI)
- Tribally Administered Temporary Assistance for Needy Families (TTANF)
- Veterans Pension or Survivors Pension
- Bureau of Indian Affairs General Assistance
- Food Distribution Program on Indian Reservations

In addition, consumers are eligible if their household income is at or below 135% of the federal poverty guidelines.

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To apply for this low-income assistance, please contact the RC Technologies at 637-5211.

2017 Federal Poverty Guidelines – 135%

Household Size	48 Contiguous States and D.C.	Alaska	Hawaii
1	\$16,281	\$20,331	\$18,711
2	\$21,924	\$27,392	\$25,205
3	\$27,567	\$34,452	\$31,698
4	\$33,210	\$41,513	\$38,192
5	\$38,853	\$48,573	\$44,685
6	\$44,496	\$55,634	\$51,179
7	\$50,139	\$62,694	\$57,672
8	\$55,782	\$69,755	\$64,166
For each additional person, add	\$5,643	\$7,061	\$6,494

Please note:

- [Source](#): Federal Register, Vol. 82, No. 19, January 31, 2017, pp. 8831-8832
- The federal poverty guidelines are typically updated at the end of January.

Call us: 1-605-637-5211 or send us a message



- Home
- Products & Services
- Support
- About Us
- Links
- News

Telephone Assistance

TNICS / Products & Services / Telephone / Telephone Assistance

Products & Services

High-Speed Internet

Service Bundles

Telephone

RC Technologies Directory

Telephone Assistance

Call Before You Dig

Video Services

RCTv Channel Lineup

Watch TV Everywhere

Can't afford telephone service? The Lifeline program can help.

Lifeline Telephone Assistance Programs are available for qualifying subscribers. These programs provide a monthly service discount on telephone service. Toll blocking at no charge and reduced deposits are also available with the Lifeline Program.

Can save you at least \$9.25 on your monthly phone bill for primary local telephone service.

Lifeline program is limited to one Lifeline benefit per household.

Who is eligible?

To qualify for Lifeline, subscribers must either have a household income that is at or below 135 percent of the Federal Poverty Guidelines, or the subscriber, one or more of the subscriber's dependents, or the subscriber's household must receive benefits from one of the following assistance programs:

Medicaid

Federal Public Housing Assistance (Section 8)

Supplemental Nutrition Assistance Program (SNAP)

The Veterans Pension or Survivor's Pension Benefit

Supplemental Security Income (SSI)

How to obtain the telephone services

If you or a member of your household qualify for one of the above programs through your county Social Services Office, you will need to contact RC Technologies for an application.

What if my benefits stop?

If you no longer participate in any of the qualifying assistance programs and you do not meet the income guidelines, you are required to notify RC that you are no longer eligible for Lifeline assistance.

If you live within the telephone exchanges of RC Technologies and would like more information on Lifeline, contact the RC office. For questions on eligibility, call your county social services office.

Note: People who live on tribal lands may be eligible for separate Tribal Lifeline and Tribal Link-Up Programs.

A subscriber who lives on Tribal lands and is an eligible resident of Tribal lands is eligible for Tribal Lifeline service if the subscriber, one or more of the subscriber's dependents, or the subscriber's household participates in any of the above-listed qualifying assistance programs or one of the following Tribal-specific federal assistance programs: Bureau of Indian Affairs General Assistance; Tribally Administered Temporary Assistance for Needy Families; Head Start (if income eligibility criteria are met); or the Food Distribution Program on Indian Reservations (FDPIR). Tribal subscribers may also qualify if the household income is at or below 135% of the Federal Poverty Guidelines.

RC Technologies voice service are Lifeline-supported services. Only eligible consumers may enroll in the Lifeline program. Lifeline applicants must present documentation demonstrating eligibility either through participation in one of the qualifying federal assistance programs or through income-based means. Lifeline recipients are required to recertify their eligibility every year. The Lifeline program is limited to one benefit per household, consisting of either wireline or wireless service. A household is defined, for purposes of the Lifeline program, as an individual or group of individuals who live together at the same address and share income and expenses. Lifeline is a government benefit program, and consumers who willfully make false statements in order to obtain the benefit can be punished by fine or imprisonment or can be barred from the program.

General Rules, Regulations, & Information (Cont'd)

2016 Federal Poverty Guidelines – 135%

Household Size	48 Contiguous States and D.C.	Alaska	Hawaii
1	\$16,038	\$20,034	\$18,455
2	\$21,627	\$27,027	\$24,881
3	\$27,216	\$34,020	\$31,307
4	\$32,805	\$41,013	\$37,733
5	\$38,394	\$48,006	\$44,159
6	\$43,983	\$54,972	\$50,585
7	\$49,586	\$61,992	\$57,011
8	\$55,202	\$69,012	\$63,464
For each additional person, add	\$5,616	\$7,020	\$6,453

Acceptable documentation of income eligibility includes: prior year's state, federal or Tribal tax return; current income statement from an employer or pay-check stub; social security statement of benefits; Veterans Administration statement of benefits; retirement/pension statement of benefits; unemployment/workmen's compensation statement of benefits; federal or Tribal notice of letter participating in General Assistance; or a divorce decree or child support award or other official document containing income information.

Tribal Eligibility

A subscriber who lives on Tribal lands and is an eligible resident of Tribal lands is eligible for Tribal Lifeline service or Tribal Link Up if the subscriber, one or more of the subscriber's dependents, or the subscriber's household participates in any of the above-listed qualifying assistance programs or one of the following Tribal-specific federal assistance programs: Bureau of Indian Affairs General Assistance; Tribally Administered Temporary Assistance for Needy Families; Head Start (if income eligibility criteria are met); or the Food Distribution Program on Indian Reservations (FDPRI). Tribal subscribers may also qualify if the household income is at or below 135% of the Federal Poverty Guidelines.

Numbers of Minutes-of-Use Provided as Part of Lifeline Program Service

The Company's Voice Lifeline service includes unlimited local minutes-of-use within the toll-free calling area. The Company's Voice Lifeline Plan does not include any free minutes-of-use for toll. Toll is billed at the standard toll rate depending on which inter-

exchange carrier the consumer subscribes to for toll service. As part of the Lifeline service, Toll blocking is available to eligible consumers at no cost.

Rates

Subscribers may receive the Lifeline credit on any type or grade of local service, including voice, internet or bundled services that are normally offered by the Company. Advertised rates do not include any applicable taxes or surcharges.

Recertification of Lifeline Eligibility

Lifeline recipients are required to recertify their eligibility annually. Failure to properly recertify a recipient's continued eligibility for the Lifeline program will result in termination of the Lifeline recipient's monthly Lifeline discount and de-enrollment from the Lifeline Program.

Additional Lifeline Program Information

The Lifeline program is limited to one benefit per household, consisting of either wireline or wireless service. A household is defined, for purposes of the Lifeline program, as an individual or group of individuals who live together at the same address and share income and expenses. Lifeline is a government benefit program, and consumers who willfully make false statements in order to obtain the benefit can be punished by fine or imprisonment or can be barred from the program.

APPLICATIONS FOR NEW SERVICE - MOVES OR DISCONTINUANCE OF SERVICE

It is preferred that you stop in person at our Business Office to arrange for the installation of service. If this is not convenient, please telephone us and we will be glad to furnish you with an application for service prepared for your signature.

If you wish telephone service discontinued or instruments moved from one location or address to another location or address, our Business Office should be notified by telephone or letter ten days in advance.

After the telephone has been placed at a location designated by the customer, the customer agrees not to move, alter or molest the instrument or any telephone equipment on the premises leased from the company to the customer.

SUSPENSION OF SERVICE

When you are away from your residence for an extended period, you may arrange to have your telephone service temporarily suspended at a reduced rate, retaining your telephone number.

BUSINESS CLASSIFICATION

Telephone numbers used in business advertising will classify that number as a business telephone regardless of the location. The use of the service rather than location will determine the classification.

PAYMENT OF BILLS

All telephone, internet and video service bills will be billed to the subscriber on a monthly basis. Statements shall be mailed to the subscriber the first of each month. Local service charges are billed one month in advance. The statement is due by the 10th of each month. Customers that have not made full payment will receive a reminder call on the 13th. If no payment by the 20th, customer will receive a final call. If payment is not received by the last day of that month, penalty fees will be added to the past due account. If payment is still not received by the 5th of the following month, (1) service will be disconnected for non payment and will not be reconnected until the current amount due, plus additional charges have been paid in full. (2) RC Technologies may charge an additional deposit fee in its discretion.

If a customer pays a portion of their bill sufficient to cover all local service charges, but not long distance charges, the company may, at its discretion, or at the customer's request, put a toll restriction on the customer's line until all long distance charges and any additional local service charges are paid in full. Toll service will be restored once, and only if, all past due amounts are received.

RC offers many convenient ways to pay your monthly bill. Have your payments automatically deducted from your bank account, credit card, or register on-line at www.tnics.com for electronic billing. Choose from either monthly or recurring payment options. When mailing payments to the RC office, be sure to enclose the payment stub along with your payment.

NEW OR RECONNECTED SUBSCRIBER PROMPT PAYMENT POLICY

RC Technologies reviews the service payment history for all subscribers. Such payment history serves as the basis for establishing a credit rating for each subscriber. New subscribers who do not have a credit rating, or who have a credit rating which does not meet minimal standards established from time to time by RC Technologies, must make their payments within 10 days after billing for the first 6 months of service. Subscribers who have been disconnected for non-payment must make their payments within 10 days for the first 6 months after reconnection. Assuming payments are made in a timely fashion during the first 6 months of service, such subscribers are subject to the Payment of Bills procedure described above and payments must then be made in accordance with that schedule.

RC Technologies may in its discretion disconnect service for new subscribers or subscribers who have been reconnected after being disconnected for non-payment, who do not observe this required Prompt Payment Policy.

NEW OR RECONNECTED SUBSCRIBER DEPOSIT POLICY

A \$100.00 deposit will be required at the time of application for each new subscriber with no credit rating

or a credit rating which does not meet the minimum standards established from time-to-time by RC Technologies or subscribers who have been reconnected after disconnection for non-payment. The deposit will be returned after one year if payments are successfully made complying with the Subscriber Prompt Payment Policy and Payment of Bills Policy for 12 consecutive months. The deposit will be retained by RC Technologies if the subscriber fails to comply with these policies.

LIFELINE PROGRAM

Lifeline Terms and Conditions

RC Technologies (the "Company") offers Lifeline program-supported service to qualified low-income residential consumers for one telephone or internet line per eligible household. The Lifeline program provides discounts to eligible low-income consumers to help them establish and maintain telephone or internet service. Lifeline assistance lowers the cost of basic, monthly local telephone or internet service. Eligible consumers can receive \$9.25 per month in discounts. In addition, the Federal Universal Service Charge is not assessed to consumers participating in Lifeline. Toll Blocking prevents the placement of all long distance calls for which a subscriber would be charged. Toll blocking is available to eligible consumers at no cost. Also, by choosing this option, consumers are usually not charged a deposit.

Lifeline Program Eligibility Information

Program Based Eligibility

Consumers are eligible for Lifeline if they, one of their dependents or their household participate in one of the following qualifying assistance programs:

- Federal Public Housing Assistance (Section 8)
- Supplemental Nutrition Assistance Program (SNAP)
- Medicaid
- Supplemental Security Income (SSI)
- Veteran's Pension and Survivor's Benefit

Lifeline applicants must present documentation demonstrating eligibility either through participation in one of the qualifying federal assistance programs or through income-based means.

Acceptable documentation of program-based eligibility includes: current or prior year's statement of benefits from a qualifying state, federal or Tribal program; notice letter of participation in a qualifying state, federal or Tribal program; program participation documents; or another official document evidencing the consumer's participation in a qualifying state, federal or Tribal program.

Income Based Eligibility

In addition, consumers are eligible for Lifeline if their household income is at or below 135% of the federal poverty guidelines.

Continued Next Page

Notice from RC Technologies

RC Technologies provides basic and enhanced telecommunications services within its service area. Basic services are offered at the following rates:

Single Party Residence Service	\$18.00/month
Single Party Business Service	\$26.00/month

Local residence and business service includes:

- Voice grade access to the public telephone network
- Minutes of use for local service provided at no additional charge
- Access to 911 emergency services
- Toll limitation for qualifying low-income consumers
- Broadband Services
- Bundled Services

Lifeline Telephone Assistance Programs are available for qualifying residential subscribers. These programs provide a monthly service discount on telephone, broadband or bundled services. Toll blocking at no charge and reduced deposits are also available with the Lifeline Program.

To qualify for Lifeline, subscribers must either have a household income that is at or below 135 percent of the Federal Poverty Guidelines, or the subscriber, one or more of the subscriber's dependents, or the subscriber's household must receive benefits from one of the following assistance programs:

- Medicaid
- Federal Public Housing Assistance (Section 8)
- Supplemental Nutrition Assistance Program (SNAP)
- Supplemental Security Income (SSI)
- Veteran's Pension or Survivors Pension)

A subscriber who lives on Tribal lands and is an eligible resident of Tribal lands is eligible for Tribal Lifeline service if the subscriber, one or more of the subscriber's dependents, or the subscriber's household participates in any of the above-listed qualifying assistance programs or one of the following Tribal-specific federal assistance programs: Bureau of Indian Affairs General Assistance; Tribally Administered Temporary Assistance for Needy Families; Head Start (if income eligibility criteria are met); or the Food Distribution Program on Indian Reservations (FD-PIR). Tribal subscribers may also qualify if the household income is at or below 135% of the Federal Poverty Guidelines.

RC Technologies' Voice, Broadband and Bundled service is a Lifeline-supported service. Only eligible consumers may enroll in the Lifeline program. Lifeline applicants must present documentation demonstrating eligibility either through participation in one of the qualifying federal assistance programs or through income-based means. Lifeline recipients are required to recertify their eligibility every year. The Lifeline program is limited to one benefit per household, consisting of either wireline or wireless service. A household is defined, for purposes of the Lifeline program, as an individual or group of individuals who live together at the same address and share income and expenses. Lifeline is a government benefit program, and consumers who willfully make false statements in order to obtain the benefit can be punished by fine or imprisonment or can be barred from the program.

The basic services described above are offered to all consumers in RC's service area. If you have any questions regarding telecommunications services, please call RC's office at 637-5211.

Schumacher

Janis L. Schumacher, age 66, of Fairmount, N.D., passed away Sunday, May 21, 2017, at Sanford Hospital in Fargo, N.D.

Funeral services are pending at the Eggers Funeral Home in Rosholt, S.D.

A complete obituary will appear in the next issue.

AD-3027, found online ascr.usda.gov/complai.html and at any USDA a letter addressed to U vide in the letter all of t requested in the form. copy of the complaint fo 632-9992. Submit yo form or letter to USDA (1) mail: U.S. Depar culture, Office of the A

Society Book Club to h in new book on Laura I

PIERRE, S.D.— The History and Heritage Book Club will celebrate the release of a new book about Laura Ingalls Wilder by hosting editor Nancy Tystad Koupal and author Paula M. Nelson at its May gathering at 7 p.m. CDT on Tuesday, May 23.

The event is free to the public and will be held at both the Cultural Heritage Center in Pierre and the De Smet Middle School via the Digital Dakota Network.

"Pioneer Girl Perspectives: Exploring Laura Ingalls Wilder" is a stand-alone sourcebook about Wilder's life and legacy as well as a companion volume to Wilder's autobiography, "Pioneer Girl: The Annotated Autobiography." Both books are published by the South Dakota Historical Society Press. "Pioneer Girl Perspectives" will be available to the public on Thursday, May 18.

With "Pioneer Girl Perspectives," Koupal brought together 11 writers from across the country, including Nelson, to comment on the career of one of America's most iconic authors. Topics include the collaboration of Wilder and her daughter and editor Rose Wilder Lane, how Wilder's writings shaped our view of the frontier, the author's lasting place in children's literature and more.

"Wilder's autobio exceedingly popular a 'New York Times' 'Pioneer Girl Per continues the story readers to discover this great American a Michael Lewis, pres South Dakota Histor Foundation, co-spo event. "We welcom to participate, incl additional communi of Pierre and De Sme Koupal, editor of " Perspectives" and dir Pioneer Girl Project Dakota Historical So will speak on locatio She has more than l editorial experience, a board member of Ingalls Wilder Memo in De Smet.

Nelson is profess in the Department of the University of W Platteville, where she 26 years. Her resear include agricultural in the Great Plains Midwest, rural life a rural women's history towns.

Her essay in "P Perspectives" is "Won Family, Home, and Fa looks at Wilder as a fa

RC COMMUNICATOR

Vol. 16 No. 6 Monthly Newsletter for patrons of RC Technologies June 2017

Yes, You Can Afford Telephone Service

RC Technologies provides basic and enhanced telecommunications services within its service area. Basic services are offered at the following rates:

Single Party Residence Service	\$18.00/month
Single Party Business Service	\$26.00/month

Local residence and business service includes: -Voice grade access to the public telephone network -Minutes of use for local service provided at no additional charge -Access to 911 emergency services -Toll limitation for qualifying low-income consumers -Broadband Services -Bundled Services

Lifeline Telephone Assistance Programs are available for qualifying residential subscribers. These programs provide a monthly service discount on telephone, broadband or bundled services. Toll blocking at no charge and reduced deposits are also available with the Lifeline Program. To qualify for Lifeline, subscribers must either have a household income that is at or below 135% of the Federal Poverty Guidelines, or the subscriber, one or more of the subscriber's dependents, or the subscriber's household must receive benefits from one of the following assistance programs:

- Medicaid
- Federal Public Housing Assistance (Section 8)
- Supplemental Nutrition Assistance Program (SNAP)
- Supplemental Security Income (SSI)
- Veteran's Pension or Survivors Pension

A subscriber who lives on Tribal lands and is an eligible resident of Tribal lands is eligible for Tribal Lifeline service if the subscriber, one or more of the subscriber's dependents, or the subscriber's household participates in any of the above-listed qualifying assistance programs or one of the following Tribal-specific federal assistance programs: Bureau of Indian Affairs General Assistance; Tribally Administered Temporary Assistance for Needy Families; Head Start (if income eligibility criteria are met); or the Food Distribution Program on Indian Reservations (FDPIR). Tribal subscribers may also qualify if the household income is at or below 135% of the Federal Poverty Guidelines.

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RC Technologies

PO Box 197

New Effington, SD 57255

(P) 605.637.5211

(F) 605.637.5302

Programs for the Deaf or Hard of Hearing

Special Equipment and Services Available

The Telecommunications Equipment Distribution Program (TEDP) is for people who are deaf, hard-of-hearing, deaf-blind, or speech-impaired with difficulty communicating over the telephone. To be eligible for the equipment from this program, you must be a South Dakota resident, have difficulty communicating on the telephone due to hearing/speech impairments, and have existing phone service in your home.

Special equipment is available at no cost through the TEDP. They stock telephones that offer speakerphone with volume adjustments, volume amplifier, large visual display, oversized and lighted dial buttons, visual ringer alert or adjustable loud ringer, tone adjustment, sound frequency clarifying adjustment and hearing aid compatible units.

To apply, simply go to www.relaysd.com/tedp or call the office located in Sioux Falls at 1.866.246.5759.

If you require assistance using the telephone system due to a hearing or speech impairment, or need to communicate with someone who has such an impairment, contact the Communication Service for the Deaf. They are equipped with Telecommunication Devices for the Deaf (TDD) and provide this service. For more information on Voice Carryover and Hearing Carryover services call 1.800.642.6410. To contact and use the USA Relay for call processing, call 1.800.877.1113.



Video On Demand Coming Soon!

RC will soon offer instant access to rent thousands of movies, from the latest blockbusters to classics and favorites. RC's Video On Demand service allows you to choose from a listing of popular movies and events within the library. Once chosen, these purchased movies or programs will be added to your rental library and will be available for viewing for the allocated amount of time. To get VOD set up on your account, please call 637-5211.

Call Before You Dig—It's the Law!

Dial 811 at least 48 hours before you dig

What is South Dakota One-Call?

South Dakota One-Call is a statewide system established in 1995. SD One-Call is used to inform all South Dakota underground facility operators of intended excavation. South Dakota One-Call notifies those facility operators and encourages excavators to be aware that other underground facilities, especially privately owned underground facilities, may be present.

A federally-mandated national "Call Before You Dig" number, 811 was created to help protect you from unintentionally hitting underground utility lines while working on digging projects. 811 will not replace your local one call number. When you dial 811 from anywhere in the country, your call will be routed to your local One-Call Center.

Why should I call 811 before every dig?

Homeowners often make risky assumptions about whether or not they should get their utility lines marked, but every digging job requires a call. Even a small project like planting a tree requires the excavator to call 48 hours prior to digging. The excavator is the party who will be doing the digging, not the property owner. The only exception would be when the homeowner is gardening at a depth less than 12 inches or when a farmer is tilling a field at a depth less than 18 inches.

Whether you are a homeowner or a professional excavator, one call to 811 gets your underground utility lines marked for FREE. Knowing the location of your utility lines before you dig will help protect you and your family.



**Know what's below.
Call before you dig.**