

LIFELINE/TRIBAL  
LINK UP  
ADVERTISING/  
OUTREACH  
ANNUAL REPORT  
JULY 1, 2017  
ILEC

**SOUTH DAKOTA PUBLIC UTILITIES COMMISSION  
LIFELINE/TRIBAL LINK UP ADVERTISING/OUTREACH  
ANNUAL REPORT  
JULY 1, 2017**

Company: Clarity Telecom dba Vast Broadband

Address: 912 S. Main Street, Suite 106

Sikeston, MO 63801

Telephone number: (573) 481-2765

Company contact: Kristin Burton

Study Area Code: 391652

Lifeline/Tribal Link Up Advertising/Outreach Activities:

X Advertise in media of general distribution.\* (See attached advertisement(s).)

X Letter to existing and new customers regarding the availability of Lifeline/ Tribal Link Up within 1<sup>st</sup> 30 days of service.\* (See attached letter.)

N/A Company's Lifeline/Tribal Link Up information in directory.

X Company's Lifeline/Tribal Link Up information available on Company website. (<https://www.vastbroadband.com/products/phone>)

X Company's information posted on USAC website.

Other (describe): \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

\*Required

# Need Help Paying For Your PHONE & INTERNET SERVICE?

**Vast Broadband's Lifeline discount may be able to help.** Lifeline is a government program that provides a monthly discount on phone and Internet service to eligible households\*. Since 1985, the Lifeline program has helped millions of eligible Americans stay connected to family, work, doctors, and emergency services by making phone and Internet service more affordable.

\*Lifeline is available on one telephone line and internet connection per household and is nontransferable.

To see if you qualify for Lifeline, please visit  
[VASTbroadband.com/lifeline-assistance](http://VASTbroadband.com/lifeline-assistance)



[VASTbroadband.com](http://VASTbroadband.com)



**vast**<sup>TM</sup>  
BROADBAND



**Contact Us**  
**vastbroadband.com**  
**888-745-2888**

**Account Number:** [REDACTED]  
**Billing Date:** 06/08/2017  
**Total Amount Due:** **\$61.75**  
**Payment Due By:** Jul 02, 2017

**Bundle & Save!**

Maximize your per-service savings with a Vast Bundle!

SG2GF01G

**STATEMENT SUMMARY**

Previous Balance	\$61.75
Payments and Adjustments	-\$61.75
New Charges	\$61.75
<b>Total Amount Due</b>	<b>\$61.75</b>

**NEW CHARGES SUMMARY**

Monthly Service Charges	\$57.98
Taxes	\$3.77
<b>Total New Charges</b>	<b>\$61.75</b>

An administrative fee will be applied to your account if the amount of **\$61.75** is not received before **Jul 02, 2017**.

Payments received after Jun 08, 2017 are not reflected on this statement.



5100 S. Broadband Lane  
 Sioux Falls, SD 57108  
 7540 0100 NO RP 08 06082017 NNNNNY 01 001913 0007

[REDACTED]  
 HURLEY SD 57036-2056

Detach and enclose this coupon with your payment. Please write your account number on your check or money order.

**Account Number:** [REDACTED]  
**Payment Due By:** Jul 02, 2017  
**Total Amount Due:** **\$61.75**

**Amount Enclosed:** \$ \_\_\_\_\_



VAST BROADBAND  
 PO BOX 35153  
 SEATTLE, WA 98124-5153





**Contact Us**  
**vastbroadband.com**  
**888-745-2888**

**Account Number:** [REDACTED]  
**Billing Date:** 06/08/2017  
**Total Amount Due:** **\$61.75**  
**Payment Due By:** Jul 02, 2017

**Need Help Paying Your Telephone or Broadband Bill?** Vast Broadband's Lifeline discount may be able to help. Lifeline is a government program that provides a monthly discount on telephone or broadband service to eligible households\*. Since 1985, the Lifeline program has helped millions of eligible Americans stay connected to family, work, doctors, and emergency services by making telephone service more affordable. To see if you qualify for Lifeline, please visit [VASTbroadband.com/lifeline-assistance](http://VASTbroadband.com/lifeline-assistance).

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You can now pay your Vast bill by phone! Vast has recently launched a new phone system allowing customers to pay their bill at the touch of a button. Just call 888-745-2888 and follow the prompts. You will need your credit card or checking account and your Vast account number located at the top right of this bill.



Follow us on Social Media! Get up-to-the-minute news, updates, and outage information via Facebook and Twitter. Or visit the Vast YouTube Channel for our latest video tutorials.

<b>Previous Balance</b> .....	<b>\$61.75</b>
<b>PAYMENTS AND ADJUSTMENTS</b>	
05/31 Payment - Thank You.....	-\$61.75
<b>Total Payments and Adj</b> .....	<b>-\$61.75</b>
<b>SERVICE CHARGES</b>	
06/12 - 07/11 1 80Mbps High Speed Data .....	\$49.99
06/12 - 07/11 1 Modem Rental .....	\$7.99
<b>Total Service Charges</b> .....	<b>\$57.98</b>
<b>TAXES AND FEES</b>	
State Sales Tax .....	\$2.61
City Sales Tax .....	\$1.16
<b>Total Taxes and Fees</b> .....	<b>\$3.77</b>
<b>TOTAL AMOUNT DUE</b> .....	<b>\$61.75</b>
<b>SERVICE LOCATIONS</b>	



Franchise Authority: City of Hurley (SD0092) 605-238-0680 PO Box 336 Hurley, SD 57036

**Change of Address**      Effective Date: \_\_\_\_\_

Name: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_

State: \_\_\_\_\_ Zip: \_\_\_\_\_

Home # \_\_\_\_\_

Business # \_\_\_\_\_

**YES**, Please enroll me in Vast Broadband AutoPay Program. I authorize Vast to automatically charge my credit/debit card the total balance due on my Vast Broadband statement on the payment due date each month. I understand the balance due may vary month to month depending on the services provided and the statement will be sent to me approximately two weeks before the payment due date. I may cancel at any time by written notice to Vast Broadband.

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Email: \_\_\_\_\_

Credit Card  VISA  MasterCard  Discover  American Express

Credit Card #: \_\_\_\_\_

Name As On Credit Card: \_\_\_\_\_

Zip Code Of Card Holder: \_\_\_\_\_ Exp Date: \_\_\_\_\_

Bank Account  Checking (attach a voided check)  Savings

Bank Account #: \_\_\_\_\_

Routing and Transit #: \_\_\_\_\_

LIFELINE/TRIBAL  
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**SOUTH DAKOTA PUBLIC UTILITIES COMMISSION  
LIFELINE/TRIBAL LINK UP ADVERTISING/OUTREACH  
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Sikeston, MO 63801

Telephone number: (573) 481-2765

Company contact: Kristin Burton

Study Area Code: 399006

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X Company's information posted on USAC website.

Other (describe): \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

\*Required




Contact Us  
vastbroadband.com  
888-745-2888

Account Number: [REDACTED]  
Billing Date: 06/14/2017  
**Total Amount Due: \$149.12**  
Payment Due By: Jul 08, 2017

**TV**  
**Everywhere**

st  
ly  
e!



Sign up at [VASTbroadband.com/TV-everywhere](http://VASTbroadband.com/TV-everywhere)

SG2GF01H

**STATEMENT SUMMARY**

Previous Balance	\$147.52
Payments and Adjustments	-\$147.52
New Charges	\$149.12
<b>Total Amount Due</b>	<b>\$149.12</b>

**NEW CHARGES SUMMARY**

Monthly Service Charges	\$124.49
Taxes	\$23.38
Total Telephone Usage	\$1.25
<b>Total New Charges</b>	<b>\$149.12</b>

An administrative fee will be applied to your account if the amount of \$149.12 is not received before Jul 08, 2017.

Payments received after Jun 14, 2017 are not reflected on this statement.



5100 S. Broadband Lane  
Sioux Falls, SD 57108

[REDACTED]

[REDACTED]

RAPID CITY SD 57702-4725

Detach and enclose this coupon with your payment. Please write your account number on your check or money order.

Account Number: [REDACTED]  
Payment Due By: Jul 08, 2017  
**Total Amount Due: \$149.12**

Amount Enclosed: \$ \_\_\_\_\_



VAST BROADBAND  
PO BOX 35153  
SEATTLE, WA 98124-5153







**Contact Us**  
**vastbroadband.com**  
**888-745-2888**

**Account Number:** [REDACTED]  
**Billing Date:** 06/14/2017  
**Total Amount Due:** **\$149.12**  
**Payment Due By:** Jul 08, 2017

**Need Help Paying Your Telephone or Broadband Bill?** Vast Broadband's Lifeline discount may be able to help. Lifeline is a government program that provides a monthly discount on telephone or broadband service to eligible households\*. Since 1985, the Lifeline program has helped millions of eligible Americans stay connected to family, work, doctors, and emergency services by making telephone service more affordable. To see if you qualify for Lifeline, please visit [VASTbroadband.com/lifeline-assistance](http://VASTbroadband.com/lifeline-assistance).

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Follow us on Social Media! Get up-to-the-minute news, updates, and outage information via Facebook and Twitter. Or visit the Vast YouTube Channel for our latest video tutorials.



What is Carrier Service Fee? The Carrier Service Fee helps cover administrative expenses for national and local regulatory fees and programs, as well as connection and account servicing charges. This fee is not a tax or charge required by the government.

<b>Previous Balance</b> .....		<b>\$147.52</b>
<b>PAYMENTS AND ADJUSTMENTS</b>		
06/06	Payment - Thank You.....	-\$147.52
	<b>Total Payments and Adj</b> .....	<b>-\$147.52</b>
<b>SERVICE CHARGES</b>		
06/18 - 07/17	1 Broadcast TV Surcharge .....	\$11.66
06/18 - 07/17	1 Copyright Surcharge .....	\$0.36
06/18 - 07/17	1 Sports Surcharge .....	\$4.49
06/18 - 07/17	1 Modem Rental .....	\$7.99
06/18 - 07/17	Triple Play Bundle.....	\$99.99
	Includes: Expanded Basic, 80Mps Internet, Phone	
	<b>Total Service Charges</b> .....	<b>\$124.49</b>
<b>TAXES AND FEES</b>		
	FCC Fee .....	\$0.09
	Franchise Fee.....	\$2.66
	State Sales Tax .....	\$6.57
	City Sales Tax .....	\$2.50
	PEG Fee .....	\$0.08
<b>TELEPHONE AND CIRCUIT TAXES AND FEES</b>		
	Access Recovery Charge.....	\$0.96
	Federal Access Charge .....	\$6.50
	E911 .....	\$1.25
	Federal Excise Tax.....	\$0.66
	Federal USF Fee.....	\$1.96
	Telecommunications Relay Service...	\$0.15



Franchise Authority: City of Rapid City (SD0297) 300 Sixth Street Rapid City, SD 57701

**Change of Address**      Effective Date: \_\_\_\_\_

Name: \_\_\_\_\_  
 Address: \_\_\_\_\_  
 City: \_\_\_\_\_  
 State: \_\_\_\_\_ Zip: \_\_\_\_\_  
 Home # \_\_\_\_\_  
 Business # \_\_\_\_\_

**YES**, Please enroll me in Vast Broadband AutoPay Program. I authorize Vast to automatically charge my credit/debit card the total balance due on my Vast Broadband statement on the payment due date each month. I understand the balance due may vary month to month depending on the services provided and the statement will be sent to me approximately two weeks before the payment due date. I may cancel at any time by written notice to Vast Broadband.

Signature: \_\_\_\_\_ Date: \_\_\_\_\_  
 Email: \_\_\_\_\_

Credit Card  VISA  MasterCard  Discover  American Express  
 Credit Card #: \_\_\_\_\_  
 Name As On Credit Card: \_\_\_\_\_  
 Zip Code Of Card Holder: \_\_\_\_\_ Exp Date: \_\_\_\_\_

Bank Account  Checking (attach a voided check)  Savings  
 Bank Account #: \_\_\_\_\_  
 Routing and Transit #: \_\_\_\_\_



Contact Us  
 vastbroadband.com  
 888-745-2888

Account Number: [REDACTED]  
 Billing Date: 06/14/2017  
**Total Amount Due: \$149.12**  
 Payment Due By: Jul 08, 2017

**TELEPHONE AND CIRCUIT TAXES AND FEES**  
 continued

Total Taxes and Fees .....	\$23.38
<b>TOTAL AMOUNT DUE .....</b>	<b>\$149.12</b>

**SERVICE LOCATIONS**

[REDACTED] RAPID CITY SD 57701

**TELEPHONE USAGE DETAIL**

Call Details For: [REDACTED]

Date	Time	Destination	Number	Min	Amt
05/28	08:10 PM	Directory Assistance	[REDACTED]	1.0	\$1.25
<b>Total</b>				<b>1.0</b>	<b>\$1.25</b>
<b>Total Telephone Usage.....</b>					<b>\$1.25</b>

GET

# INTERNET SPEEDS

UP TO

# 200 MBPS!

SG2GF01M

