## SOUTH DAKOTA PUBLIC UTILITIES COMMISSION LIFELINE/TRIBAL LINK UP ADVERTISING/OUTREACH ANNUAL REPORT JULY 1, 2017

Company:	Beresford Municipal Telephone Company		
Address:	101 N. 3 <sup>rd</sup> Street		
	Beresford, SD 57004		
Telephone nu	ımber: <u>605/763-2500</u>		
Company cor	ntact: Todd Hansen, General Manager		
Study Area C	ode: <u>391649</u>		
Lifeline/Triba	Link Up Advertising/Outreach Activities:		
X	rtise in media of general distribution.* (See attached rtisement(s).)		
X	r to existing and new customers regarding the availability of ne/ Tribal Link Up within 1 <sup>st</sup> 30 days of service.* (See attached letter.)		
X	pany's Lifeline/Tribal Link Up information in directory.		
X	Company's Lifeline/Tribal Link Up information available on Company website.		
X	ompany's information posted on USAC website.		
<u>X</u>	Other (describe): Information placed on City Hall bulletin board		
	for public viewing		

\*Required

# **COMMUNITY**

### Beresford Municipal Telephone Company Rates and Lifeline Program

Beresford Municipal Telephone Company provides basic and enhanced telecommunications services within its service area. Basic services are offered at the following rates:

Single Line Residential Service	\$25.45
Single Line Business Service	\$28.95
Multi Line Business Service	\$32.07

Local resident and business service includes:

- > Voice grade access to the public telephone network
- > Single-party flat-rated local service free of per minute charges
- > Dual tone multi-frequency signaling (touch-tone) service
- > Access to directory assistance services
- > Access to other operator services
- > Access to 911 emergency services
- > Access to interexchange (long distance) services
- > Toll limitation for qualifying low-income consumers

Lifeline telephone assistance program is available for qualifying low-income subscribers. This program provides a monthly service discount on telephone service. Toll blocking at no charge and reduced deposits are also available. To qualify, a subscriber must participate in at least one of the following programs or have a household income that is at or below 135% of the Federal Poverty Guidelines:

- > Medicaid
- Supplemental Nutrition Assistance Program (Food Stamps program)
- > Temporary Aid to Needy Families (TANF)
- > National School Lunch (NSL) free lunch program
- > Supplemental Security Income (SSI)
- > Federal Public Housing Assistance
- > Low Income Housing Energy Assistance

Beresford Telephone Company's voice service is a Lifeline-supported service. Only eligible consumers may enroll in the Lifeline program. Lifeline applicants must provide documentation demonstrating eligibility either through participation in one of the qualifying federal assistance programs, or through income-based means. Lifeline recipients are required to recertify their eligibility every year. The Lifeline program is limited to one benefit per household, consisting of either wireline or wireless service. A household is defined, for purposes of the Lifeline program, as an individual or group of individuals who live together at the same address & share income and expenses. Lifeline is a government benefit program, and consumers who willfully make false statements in order to obtain the benefit can be punished by fine or imprisonment or can be barred from the program.

The basic services described above are offered to all consumers in BMTC's service area. If you have any questions regarding telecommunication services, please call BMTC's office at 763-2500.

Cross Country

Chorus

REMINDER Deadline for Beresford Rep is Fridays at 5

Hair • Tannii

1020 Den

Hours: Mon. 18 a Wed. 18 a.m.-Fri. 9 a.m.-2 p.m.

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FOR RE

One Bed 605/607 W

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All spruced up a

Call our n

Helen Sorens
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1/21/16 Republic

### Beresford Municipal Telephone 120 E. Main Street Beresford, SD 57004 763-2500

## Notice to Beresford Municipal Telephone Company Customers

### Low Income Assistance Available:

Beresford Municipal Telephone Company is authorized to provide a federal telephone assistance program that was developed in response to concerns about the affordability of telephone service for low-income citizens. The *Lifeline* program provides reduced monthly charges to residential telephone subscribers who qualify.

### Who is Eligible?

Subscribers must have household income that is at or below 135% of the Federal Poverty Guidelines or the subscriber, one or more of their dependents, or their household must participate in at least one of the following public assistance programs to be eligible:

Medicaid Low Income Home Energy Assistance
Food Stamps Supplemental Security Income (SSI)
Federal Housing Assistance Temporary Aid to Needy Families

National School Lunch Free Lunch Program

If you do not participate in one or more of the programs listed above, you may qualify for Lifeline if your household income does not exceed 135% of the Federal Poverty Guidelines (see table below).

2016 Health and Human Services Poverty Guidelines

Number in	135% Guideline (Annual)	Number in	135% Guideline (Annual)
Residence		Residence	
1	\$16,038	5	\$38,394
2	\$21,627	6	\$43.983
3	\$27,216	7	\$49.586
4	\$32,805	8	\$55,202

For each additional person after 8, add \$5,616 to the annual guideline. Source: Federal Register, Vol. 81 No. 15, January 25, 2016, pp. 4036-4037.

### What does the Program Provide?

Lifeline provides eligible subscribers with a credit of \$9.25 on their basic telephone charges. The credit applies on the main home telephone line listed in the name of the eligible telephone company subscriber. Lifeline subscribers also may receive blocking of long distance calling on their telephone line at no charge.

### How do I apply?

If you meet the eligibility requirements, you must completely fill out and sign an application form. You must also show proof of program participation or income eligibility. More details on this documentation requirement and application forms are available at our office at: Beresford Municipal Telephone Company, 120 E. Main St., Beresford, SD 57004, and at Beresford City Hall, 101 N. 3<sup>rd</sup> St., Beresford, SD 57004.

### Could I Become Ineligible?

When you no longer are eligible to participate in any of the above assistance programs, you are no longer eligible for Lifeline. You are obligated by law to notify Beresford Municipal Telephone Company and advise the company that you are no longer eligible for Lifeline.

If you feel you qualify for this program or would like more information, please call us at 763-2500 or stop in our office at 120 E. Main Street.

Bill Insent 4/2016

### U.S. CODE, TITLE 18 Section 1343

Fraud by Wire. Whoever, having devised or intending to devise any scheme or artifice to defraud, or for obtaining money or property by means of false or fraudulent pretenses, representations, or promises, transmits or causes to be transmitted by means of wire, radio, or television communication in interstate or foreign commerce, and writings, signs, signals, pictures, or sounds for the purpose of executing such scheme or artifice, shall be fined not more than \$1,000.00 or imprisoned not more than five years, or both.

HOUSE BILL NO., 639, as passed by the Fifty-Second Session of the Legislature of the State of South Dakota stipulates the following:

- Any person owning or having control of any pipes, wires, cables, or other facilities for the transmission of gas, oil, electricity, water, communications, or other products or parvices, which are buried beneath the surface of the ground, including areas within the limits of any political subdivision, shall give written notice thereof to the office of the register of deeds in the county where the facilities are located.
- The register of deeds of each county where the facilities described are buried shall out ablish
  and maintain a uniform file system containing the information furnished by the owner or person having control of these facilities.
- 3. Any person intending to conduct any digging, grading, leveling, excavating, blacking, or similar activities upon the lands described in the notice shall request the person owning or control ling the facilities to accurately locate them upon the land where they are situated, at least two days per location, not counting Saturdays, Sundays, and legal holidays, before the commencement of the activity.

## **Lifeline and Toll Limitation Services**

Lifeline and Toll Limitation Service support provide discounts to eligible low-income consumers to help them establish and maintain telephone service. Note: Telecommunications carriers cannot charge a Lifeline customer federal USF fees on the local service portion of their telephone bill.

### What type of discount is available?

Lifeline assistance lowers the cost of basic, monthly local telephone service. Eligible consumera receive a \$9.25 credit per month.

Eligible residents of Indian reservations or tribal lands can receive up to an additional \$25 in Lifeline support, but must pay at least \$1 for basic monthly service.

Eligible low-income consumers living on tribal lands are eligible for an additional discount of up to \$70 to cover 100% of the charges between \$60 and \$130.

Toll Limitation Service (TLS) support allows eligible consumers who wish to avoid incurring large long distance fees to choose toll blocking or toll control at no cost.

#### How do I know whether I am eligible?

Eligibility for Lifeline and TLS support varies by state. Individuals who reside in states that have their own discount programs qualify for federal Lifeline and TLS support if they meet the eligibility criteria established by their state. In states that do not provide state support, an individual is eligible if he

or the participates in one of the following programs:

- Low-Income Home Energy Assistance Program (LIHEAP)
- Federal Public Housing Assistance or Section 8
- Medical
- Food Stamps
- Supplemental Security Income (SSI)
- Temporary Assistance for Needy Families (TANF)
- National School Lunch Program's free lunch program

In addition, a consumer may be eligible if his or her household income is at or below 135 poverty guidelines.

To apply for Lifeline and TLS discounts, please contact Beresford Municipal Telephon N. 3rd, Beresford, SD 57004 or (605)763-2500.

## Use Of Telephone For Debt Collection Purposes

The Federal Communications Commission has received information that interstate tele being used for collection of claimed debts in ways that are or may be in volation of app the telephone companies and criminal statutes. Practices alleged include calling at o day or night; repeated calls; calls to friends, neighbors, relatives, employers, and childrest a variety of threats; calls asserting falsely that credit ratings will be hurt; calls false legal process is about to be served; calls demanding payments for amounts not owed of employment; and calls misrepresenting the terms and conditions of existing or propositionally all process calls are placed on a local basis, there is increasing indicate improper practices also involve use of interstate toll and Wide Area Telephone Service (

Tariffs of the telephone companies forbid use of the telephone "... for a call or calle otherwise, if in a manner reasonably to be expected to frighten, abuse, torment, or har, for calls that "... interfere unreasonably with the use of the service by one or more ot or calls for "... unlawful purpose." Upon violation of any of these conditions the telephon by written notice, discontinue service "forthwith." These tariff regulations are filed with 1 pursuant to Section 203 of the Communications Act, 47 U.S.C. 203, and are binding a company and customer alike. Users of the telephone service are also subject to the enceedings provided for in Sections 401 and 411 of the Communications Act. In addition telephone service for violation of the tariffs, Section 223 of the Communications Act at to use the telephone in the District of Columbia or in interstate or foreign communic "repeated telephone calls, during which conversation ensues, solely to harass any personumber" or to knowingly permit "others to use his telephone" for such purpose. Penaltice Section 223 are a fine up to \$500.00 or six months' imprisonment, or both, 47 U.S.C.

The Commission is concerned that some users of telephone service may be unaware of to refrain from using the service for abusive or harassing calls. It is also concerned t may be willfully and repeatedly violating the provision of the tariffs and the applicable that the telephone companies are not adequately enforcing their tariffs. Accordingly, is issuing this Public Notice in order that the public may be informed of the requiremen area and so that users may be alerted to their legal obligations in the use of the tepenalties for failure to abide thereby.





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