

**SOUTH DAKOTA PUBLIC UTILITIES COMMISSION
LIFELINE/TRIBAL LINK UP ADVERTISING/OUTREACH
ANNUAL REPORT
JULY 1, 2017**

Company: Farmers Mutual Telephone Company

Address: 301 Second Street South

Bellingham, MN 56212

Telephone number: (320) 568-2105

Company contact: Donna Eul

Study Area Code: 361389

Lifeline/Tribal Link Up Advertising/Outreach Activities:

X Advertise in media of general distribution.* (See attached advertisement(s).)

X Letter to existing and new customers regarding the availability of Lifeline/ Tribal Link Up.* (See attached letter.)

X Company's Lifeline/Tribal Link Up information in directory.

Company's Lifeline/Tribal Link Up information available on Company website. (www.farmerstel.net)

X Company's information posted on USAC website.

X Other (describe): Distributed in our newsletter.

Lifeline application included in new customer application packet.

*Required



Date: January 18, 2017

From: Donna Eul
Marketing/Customer Service Manager
320-568-2105

To: Attention Editor of Appleton Press, Dawson Sentinel, Madison Western Guard, and Ortonville Independent.

RE: Enclosed are two annual advertisement requirements. Both need to be published (1) time in your next edition. Each advertisement should not exceed 4 ½ wide by 3 ½ long. **Please provide tear sheet along with affidavit of publication.**

- Universal Service Advertising.
- Lifeline / Link-Up Advertising.

Farmers Mutual Telephone Company Universal Service Advertising

Description of Available Services and Rates:

Farmers Mutual Telephone Company Available Services

Farmers Mutual Telephone Company offers the following local exchange telecommunications services to all consumers throughout its serving area:

- Voice grade access to the public switched network;
- Local exchange service including an amount of local usage free of per minute charges under a flat rated local service package;
- Dual tone multi-frequency signal;
- Single party service;
- Access to emergency service;
- Access to operator services;
- Access to interexchange service;
- Access to directory assistance; and
- Toll blocking without charge to qualified low income customers.

Basic, local exchange residential monthly service rates, excluding EAS rates, are as follows: \$18.00

Subsidized discounts are available to customers meeting certain low income criteria. Information concerning these plans is available from your Farmers Mutual Telephone Company representative at 1-800-692-0021.

Geographic Areas Where Services Are Available: Farmers Mutual Telephone Company offers service in the following exchanges:

Bellingham (320-568)	Boyd (320-855)	Cerro Gordo (320-752)
Dawson (320-312/769)	Madison (320-598/698)	Marietta (320-668)
Montevideo (320-269/301)	Ortonville (320-305/839)	West Marietta (605-678)

Do You Qualify for Telephone Assistance?



LIFELINE

If your income level falls below 135% of the Federal Poverty Guidelines or if you are currently receiving benefits under one or more of the following programs: Medicaid, food stamps, Supplemental Security Income (SSI), Federal Public Housing assistance or the Low-Income Home Energy assistance, you may be eligible for telephone payment assistance.



Proud to be Powering Acira!

Contact Farmers Mutual to help answer any questions or determine if you qualify for assistance. Page 8

320-568-2105 • www.aciracoop.net

the Appleton Press

241 W Snelling Ave | Appleton MN 56208 | 320.289-1323



Statement

Bill To:

Farmers Mutual Telephone Co.
Donna Eul
PO Box 156
Chokio, MN 56221

Date	02/24/17
Amount Due	\$66.00
Enclosed	

Make any changes needed above and return top portion with your payment. Please disregard if payment has been made.

Date	Description	Amount	Balance		
01/26/17	Balance forward		0.00		
02/01/17	6" Legal - Lifeline	33.00	33.00		
02/01/17	6" Legal - Universal Service	33.00	66.00		
<p>FMTC OK'd 3-1-17</p>					
Current	1-30 Days Past Due	31-60 Days Past Due	61-90 Days Past Due	OVER 90 Days Past Due	Amount Due
\$66.00	\$0.00	\$0.00	\$0.00	\$0.00	\$66.00

WESTERN GUARD
216 SIXTH AVENUE
MADISON, MN 56256

Invoice

Date	Invoice #
1/25/2017	64994

Bill To
FARMERS MUTUAL TELEPHONE CO. P. O. BOX 156 CHOKIO, MN 56221

Description	Amount
2 Column Boxed Guard Ad - LIFELINE	37.13
Sales Tax	0.00
Total	\$37.13

Do You Qualify for Telephone Assistance?

LIFELINE

If your income level falls below 135% of the Federal Poverty Guidelines or if you are currently receiving benefits under one or more of the following programs: Medicaid, food stamps, Supplemental Security Income (SSI), Federal Public Housing assistance or the Low-Income Home Energy assistance, you may be eligible for telephone payment assistance.



Contact Farmers Mutual to help answer any questions or determine if you qualify for assistance.

320-568-2105 • www.aciracoop.net

AFFIDAVIT OF PUBLICATION

MINNESOTA)) SS.) (LAC QUI PARLE)

I, being first duly sworn, on oath states as follows: I am the publisher of the newspaper known as the Dawson Sentinel. I have read the facts stated in this Affidavit, which is made pursuant to Minnesota

statute. The newspaper has complied with all of the requirements to constitute a qualified newspaper under Minnesota law, including those requirements found in Minnesota Statutes §331A.02.

3. The dates of the month and the year and day of the week upon which the public notice attached/copied below was published in the newspaper are as follows: The printed Farmers Mutual Telephone Company 'Do You Qualify for Telephone Assistance?'/ Lifeline ad which is attached was cut from the columns of said newspaper, and was printed and published once each week, for one successive week; it was published on Wednesday, the 25th day of January, 2017; and printed below is a copy of the lower case alphabet from A to Z, both inclusive, which is hereby acknowledged as being the size and kind of type used in the composition and publication of the notice: *abcdefghijklmnopqrstuvwxy

4. The publisher's lowest classified rate paid by commercial users for comparable space, as determined pursuant to § 331A.06, is as follows:

- (1) Lowest classified rate paid commercial users for comparable space 9 point - \$7.90/inch, 1.00/line
(2) Maximum rate allowed by law for the above matter 8 point - \$7.90/inch, 1.00/line
(3) Rate actually charged for the above matter 8 point - \$7.80/inch, 1.00/line

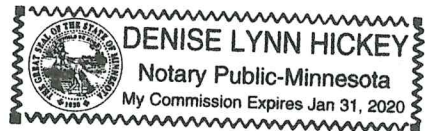
5. Mortgage Foreclosure Notices. Pursuant to Minnesota Statutes §580.033 relating to the publication of mortgage foreclosure notices: The newspaper's known office of issue is located in Lac qui Parle County. The newspaper complies with the conditions described in §580.033, subd. 1, clause (1) or (2). If the newspaper's known office of issue is located in a county adjoining the county where the mortgaged premises or some part of the mortgaged premises described in the notice are located, a substantial portion of the newspaper's circulation is in the latter county.

FURTHER YOUR AFFIANT SAITH NOT.

[Handwritten signature]
[Signature]

Subscribed and sworn to before me on this 24th day of Jan. 2017.

[Handwritten signature]
Notary Public



Minnesota Telephone Assistance Plan (TAP) and Federal Lifeline Application



Telephone and Broadband Internet Discounts, 2017

If your application is not complete with your personal details, proof of either program participation or household income, and authorized signatures, your discounts will be delayed.

1) Social Security Number or Tribal ID Number:

Name Date of Birth (MM/DD/YYYY):

Street: City State: MN Zip code

Check here if the address is temporary.

Check here if more than one family lives at this address.

Mailing Address (if different from home):

Street: City: State: MN Zip code:

Telephone or broadband company where you want discount:

Telephone number where you can be reached:

Telephone or broadband account number if you have service now:

2) A.
(Name) of person in my household who participates in the following program(s). Check all that apply, and **attach copies of proof.**

- Federal Public Housing Assistance
- Medicaid/Medical Assistance
- Supplemental Nutrition Assistance Program (SNAP)
- Supplemental Security Income (SSI)
- Veterans Pension or Survivors Pension Benefit

B.
(Name) of person in my household who lives on Tribal lands and participates in the following program(s). Check all that apply, and attach copies of proof.

- Bureau of Indian Affairs General Assistance
- Food Distribution Program on Indian Reservations (FDPIR)
- Tribally Administered Head Start (for those meeting income-qualifying standards)
- Tribally Administered Temporary Assistance for Needy Families (TTANF)

3) I do not participate in the programs detailed in #2. Instead, my income is at or below 135% of the Federal Poverty Guidelines (attached). **Attach one of the documents below if you did not check any boxes in #2.**

- Child support award/Divorce decree
- Current pay stubs or other official documentation of income for the last three months
- Last year's State, Federal, or Tribal tax return
- Retirement/Pension benefits statement
- Social Security benefits statement
- Unemployment/Workers compensation statement
- Veterans Administration benefits statement

Number of people living in household:

I certify the number of people living in the household to be true.

I certify that I have presented all income for myself and members of my household.

4) You must sign your initials on each line below under penalty of perjury:

- I understand TAP is a state discount and is non-transferable; Lifeline is a federal discount and is non-transferable.
- I meet the income-based or program-based eligibility criteria for receiving TAP/Lifeline.
- I will notify the carrier within 30 days if for any reason I no longer satisfy the criteria for receiving TAP/Lifeline including, if I no longer meet the income-based or program-based criteria for received support, if I am receiving more than one benefit, or if another member of my household is receiving a benefit.
- I will provide the new address to my carrier within 30 days if I move.
- My household will only receive one TAP/Lifeline service, and to the best of my knowledge, my household is not already receiving a TAP/Lifeline service. For TAP/Lifeline purposes, a household is defined as any group of individuals who live together at the same address and share income and expenses.
- The information contained in my certification form is true and correct to the best of my knowledge.
- I acknowledge that providing any false or fraudulent information to receive TAP/Lifeline benefits is punishable by law.
- I acknowledge that I may be required to re-certify my continued eligibility for TAP/ Lifeline at any time, and my failure to certify as to my continued eligibility will result in de-enrollment and the termination of my TAP/Lifeline benefits.

*If seeking to qualify as an eligible resident of Tribal Lands, please initial below.

I certify that I am seeking to qualify for TAP/Lifeline as an eligible resident of Tribal lands and live on Tribal lands.

I consent to have my name, number, and address provided to the Universal Service Administrative Company (USAC) and/or its agency and to any state or federal agency, for the purpose of verifying that I qualify for the TAP/Lifeline program and that I do not receive more than one TAP/ Lifeline discount.

Applicant Signature Date

[OPTIONAL] I designate the name and telephone number of an Authorized Representative for this application. This person has completed this form on my behalf and is willing to assist me in seeking telephone service discounts.

Print Authorized Representative Name Date

Authorized Representative's Daytime Phone Number:

5) Questions? Please contact us at 1-800-692-0021 or 320-568-2105.

- ✓ Complete application.
- ✓ Attach program participation or proof of income.
- ✓ Before submitting application, contact the company where you want the discount.
- ✓ Mail application and income documents.

2017 Federal Poverty Guidelines – 135%

Household Size	48 Contiguous States and D.C.	Alaska	Hawaii
1	\$16,281	\$20,331	\$18,711
2	\$21,924	\$27,392	\$25,205
3	\$27,567	\$34,452	\$31,698
4	\$33,210	\$41,513	\$38,192
5	\$38,853	\$48,573	\$44,685
6	\$44,496	\$55,634	\$51,179
7	50,139	\$62,694	\$57,672
8	\$55,782	\$69,755	\$64,166
For each additional person, add	\$5,643	\$7,061	\$6,494

Please Note:

- [Source](#): Federal Register, Vol. 82, No. 19, January 31, 2017, pp. 8831-8832.
- The federal poverty guidelines are typically updated at the end of January.

About Minnesota Relay

Minnesota Relay is a free service providing full telephone accessibility to persons who are deaf, deaf/blind, hard-of-hearing, or speech-disabled. A specially trained communication assistant (CA) facilitates the telephone conversation between a person who has hearing loss or a speech disability and a hearing person. Calls can be made to anywhere in the world (long distance charges apply), 24 hours a day, 365 days a year, with no restrictions on the number, length or type of calls. All calls are strictly confidential and no records of any conversations are maintained.

Minnesota Relay is administered by the Telecommunication Access Minnesota (TAM) program within the Minnesota Department of Commerce. The Minnesota Relay center is located in Moorhead, MN. Minnesota Relay and associated

outreach services are provided to the state under contract with Communication Service for the Deaf.

Minnesota Relay is funded through a monthly surcharge on each wired and wireless telephone access line in the state.

For specific instructions on placing or receiving a Minnesota Relay call, please see the instructions on page 9 of this directory or visit the Minnesota Relay website at www.mnrelay.org.



Minnesota Telephone Assistance Plan

The Minnesota Telephone Assistance Plan (TAP) may provide eligible persons with a credit of up to \$3.50 per month on their phone bills. You are eligible for the assistance if participating in one or more of the following programs:

- * Medical Assistance (MA)
- * Food Support (food stamps)
- * Minnesota Family Investment Program (MFIP)
- * Low-Income Home Energy Assistance Program (LIHEAP)
- * Supplemental Security Income (SSI)
- * Federal Public Housing Assistance
- * National School Free Lunch Program
- * Under 135% of Federal Poverty level

If you do not qualify under the above criteria, but live on a federally recognized reservation, you can also qualify if you participate in one of the following:

- * Bureau of Indian Affairs General Assistance
- * Tribally Administered Temporary Assistance for Needy Families
- * Head Start (only for those meeting the income qualifying standard)
- * National School Lunch Program's free lunch program

If you are participating in one or more of these programs, you may certify eligibility by completing an application, providing proof of eligibility for benefit, and submitting it to our business office. Please contact our business office for an application.

Federal Lifeline Plan

You may qualify for a monthly federal Lifeline credit on your telephone bill if you are receiving benefits under one or more of the following programs: Medicaid, Food Stamps, Supplemental Security Income (SSI), Federal Public Housing Assistance, Low-Income Home Energy Assistance Program, or the National School Free Lunch Program.

If you are participating in one or more of these programs, you may certify eligibility by completing an application, providing proof of eligibility for benefit, and submitting it to our business office. Please contact our business office for an application.

For Lifeline Information and applications:

Farmers Mutual Telephone Company Customers

Call 1-800-692-0021

Federated Telephone Customers

Call 1-800-374-7133

Valley Telephone Company Customers

Call 1-866-290-1729



PO Box 156
Chokio, MN 56221

PRESORTED
STANDARD
U.S. POSTAGE PAID
CHOKIO, MN
PERMIT NO. 4

Issue APRIL 2017



Inside This Issue

- Administrative Professionals
- MTA Day on the Hill
- Call Completion
- Important Numbers
- Lifeline Program
- Call Before You Dig
- Can You Hear Me Now?
- Directory Additions

Local Commitment. Global Solutions.

Directory additions

Donald F. Andrews..... 748-7683
 Lonny & Becky Arnold 589-3752
 D. Diekmann..... 265-8125
 D.C. Diekmann 265-8025
 Dawson Bowl..... 769-2771
 Douglas Diekmann 657-1925
 Jean Firchau..... 748-7979
 Theresa Hengtgen..... 585-3668
 David Hills..... 265-8022
 Ed & Twila Homan 265-6212
 Paul Johnson..... 589-1646
 Tracy Kellen..... 265-6319
 Helen Kill 589-3064
 Kelsie Leikvold..... 568-2393

James & Carla Lonneman..... 392-5598
 Anthony & Jean Menden 265-8023
 Nathan & Jennifer Nordly 657-1025
 Richard Quist..... 585-5479
 John M. & Wanda Schmitt 598-3799
 Christina Shelstad 849-1025
 Logan Sletten 324-7756
 L. Stone 568-2589
 Gary & Debbie Wentland..... 265-6208
 Brady Wersinger..... 567-2215
 Wittnebel Robert Truck Equip. LLC
 568-2381
 Fern Zimmerman 585-4239

Farmers Mutual
 301 2nd Street South
 Bellingham, MN 56212
 320-568-2105
farmers@farmerstel.net
www.farmerstel.net

**Federated Telephone
Main Office:**
 PO Box 156
 405 2nd Street East
 Chokio, MN 56221
 320-324-7111
emailftc@fedtel.net
www.fedtel.net

Satellite Office:
 PO Box 107
 508 Atlantic Ave.
 Morris, MN 56267
 320-585-4875
morrisftc@fedtel.net
www.fedtel.net

Office Hours:
 Monday - Friday
 8:00 a.m. - 4:30 p.m.

Current Topics

Event Winners!

Thank you to everyone who stopped by our booth at our recent events and to the winners of an Echo Dot!

Dave Falness
Dawson Ag Days

Kennedy Hill
Morris Spring Expo

Kathy Morrill
Big Stone Sports & Leisure Show

Calendar

- April 14: Good Friday
Offices Closed
- April 16: Easter
- April 26: Administrative Professional's Day
- June 6: Farmers Mutual Annual Meeting
- June 8: Federated Annual Meeting

Acira Administrative Professionals

Acira - powered by Farmers Mutual Telephone Company and Federated Telephone Cooperative, has employees in three office locations. These offices are located throughout our service areas in Bellingham, Chokio and Morris. Two customer service representatives (CSRs) are located in each office and are always working hard to make sure our members receive the best customer service experience possible.

Our phone system also allows our CSR's in any office to have the ability to answer incoming phone calls from all service territories. For example, if a member calls the Chokio office number they may get a CSR in Bellingham or Morris. This has been a great benefit for our members! Previously, if the office a member was trying to contact was busy or short staffed, they would have to leave a message and wait for a callback from the CSR.

The Customer Service Department consists of Donna Eul (Marketing & Customer Service Manager), Shelley Evink and Tammy Marquart in the Morris Office; Tammy Dierks and Jeri Erickson in the Chokio office; Jackie Jessen and Andrea Lewis in the Bellingham office.

Acira Administrative Professionals also include Karin Jahnke (Administrative Assistant), Julie Evink (Service Coordinator), and Pat Knutson (Accountant).

We would like to thank all of our Administrative Professionals for all they do for the members of Farmers Mutual Telephone Company and Federated Telephone Cooperative.



MTA DAY ON THE HILL

On February 22, 2017, representatives from Farmers Mutual and Federated Telephone, joined other Minnesota Telecom Alliance members in St. Paul to educate lawmakers on issues affecting rural telcos. This event gives lawmakers the opportunity to learn from the experts how their decisions impact the telecommunications industry.

The event started on Tuesday afternoon with an issues briefing for members. The MTA Staff focused on Sales Tax exemption on Telecom Equipment and Education Tax Credit for Broadband. On Wednesday, they met with lawmakers to discuss these issues that our rural telcos are facing.

Pictured on the right, are some visits that our FMTC & FTC representatives had the privilege of meeting with during their day.

(Representatives Pictured: L-R)

12A Representative: Jeff Backer
 16 Senator: Gary Dahms
 16A Representative: Chris Swendzinski



Call Completion Issues Continue for Rural America

For the last couple years, Rural America has been plagued with call completion issues. Several state and national telecommunication associations across the nation have gathered information on the scope of the issues and concluded this is an epidemic affecting the routing of calls to customers in rural areas nationwide.

Call completion issues include, but are not limited to:

- The called party hears ringing but only hears dead air when the called party answers.
- The calling party hears ringing but the called party hears nothing.
- Unusually long call set-up times, sometimes as long as 50 seconds.
- Poor call quality, garbled voice on completed calls.
- Inability to receive faxes.
- Missing or altered Caller ID.



The problem occurs on calls originated using a variety of telephone technologies including land-line, wireless, cable and VoIP (voice over Internet protocol). The rural telephone company has no control over these issues – the problems occur before the call ever reaches their network, it the call reaches the network at all.

Calling parties should open a trouble ticket with their own originating service provider when they determine they cannot reach the called party or they experience poor call quality.

When reporting the problem to the originating service provider, the calling party should include the following details:

1. Date and time of the call.
2. The number that was used to place the call.
3. The number that was called.
4. Description of the problem (examples: dead air, ringing with no answer, missing Caller ID, etc.)

Consumers who do not receive reliable service or a satisfactory response from their originating service provider should consider filing a complaint with their state utility commission and/or the FCC. To contact the FCC, email them at fccinfo@fcc.gov, call them at 1-888-225-5322 or go online at www.fcc.gov/complaints to file an online complaint.

Important Phone Numbers:

Farmers Mutual Telephone 320-568-2105

Federated Telephone

Chokio Office 320-324-7111

Morris Office 320-585-4875

Minnesota Attorney

General's Office 1-800-657-3787

Minnesota Public Utilities Commission.....1-800-657-3782

Minnesota Department of Commerce Telecommunications Division.....1-651-539-1883

Better Business Bureau..... 1-800-646-6222

Federal Communications Commission.....1-888-225-5322

Phone Discount for Low Income

Lifeline

There are several programs that provide assistance with paying your phone or broadband Internet bill. The Lifeline Program is federally funded and will provide a credit each month on your phone or broadband Internet bill. To be eligible, you must be enrolled in one of the following public assistance programs or have an income at or below 135% of the federal poverty guidelines to be eligible:

- Medical Assistance (MA)
- Supplemental Nutrition Assistance Program (SNAP)
- Supplemental Security Income (SSI)
- Federal Public Housing Assistance
- Veterans Pension or Survivors Pension Benefit

If you qualify for a Lifeline credit, you will also qualify for the Telephone Assistance Plan (TAP). This program offers a monthly discount on your phone or broadband Internet bill, as well.

For more information or an application, please contact our office by dialing 611 from your home phone or you can find the office numbers on the back page of this newsletter.

135% of the 2017 Federal Poverty Income Guidelines

Household Size	Income
1	\$16,281
2	\$21,924
3	\$27,567
4	\$33,210
5	\$38,853
Each Additional Person	\$ 5,643



Call Before You Dig “It’s the Law”

Simply Dial 811 from your telephone.
 Remember to call 48 hours before you dig.
South Dakota: 1-800-781-7474

FEDERAL SURCHARGES TO INCREASE EFFECTIVE APRIL 1, 2017

Effective April 1, 2017, the amount of the Federal Universal Service Charge (FUSC) appearing on your bill each month will change as a result of an increase in the Federal Communications Commission’s (FCC’s) universal service contribution factor from 16.7% to 17.4%. The new FUSC amount is calculated by multiplying the FCC’s universal service contribution factor against your interstate access service charges.

The Federal Universal Service Fund program is designed to help keep local telephone service rates affordable for all customers in all areas of the U.S.

Calls asking “Can you hear me now?”

by Alesha Hernandez, Consumer Education Specialist, Federal Trade Commission



Your phone rings and the caller ID shows a number you don’t know. You answer it anyway and hear, “Can you hear me now?” It’s a pre-recorded robocall – even though it sounds like a real person – and it’s illegal. We’ve heard from hundreds of people who have gotten calls like this.

Here’s what to do if you get a call from someone you don’t recognize asking, “Can you hear me?”:

- Don’t respond, just hang up. If you get a call, don’t press 1 to speak to a live operator or any other number to be removed from the list. If you respond in any way, it will probably just lead to more robocalls – and they’re likely to be scams.
- Contact your phone provider. Ask your phone provider what services they provide to block unwanted calls.
- Put your phone number on the Do Not Call registry. Access the registry online or by calling 1-888-382-1222. Callers who don’t respect the Do Not Call rules are more likely to be crooks.
- File a complaint with the FTC to report the experience online or call 1-877-382-4357.



Member Guide: Farmers



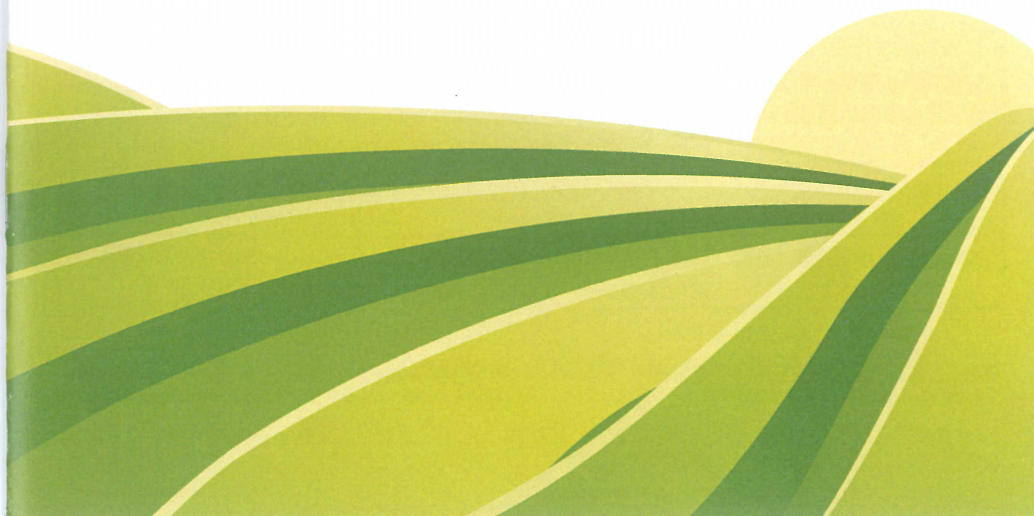
POWERED BY FARMERS MUTUAL TELEPHONE COMPANY
AND FEDERATED TELEPHONE COOPERATIVE

Welcome to Acira

A Cooperative Owned by the Members It Serves

What's Inside...

- ▶ Office/Billing Information
- ▶ Feature Descriptions
- ▶ Repair Service
- ▶ Terms and Conditions
- ▶ Member Benefits
- ▶ And more...





Farmers Mutual Telephone Company
301 2nd Street South
Bellingham, MN 56212

Account #: _____
If you have telephone service with Farmers Mutual, the account # is your telephone number.

Email Address: _____@farmerstel.net

Email Password: _____

Important Numbers:

Farmers Mutual Telephone Office: 320-568-2105

Local Calls, Remain Local with FMTC!	
<i>With Farmers Mutual (FMTC) you KEEP the local Calling Scope you have today when you port your number to FMTC and you can call all members in FMTC exchanges at no charge.</i>	
REMEMBER TO DIAL THE NUMBER AS A LOCAL CALL	
Calling From:	Calling To:
Bellingham (568)	568, 752, 668, 273, 605-678 FMTC served lines in: 855, 769, 312, 598, 698, 269, 301, 839, 305, 542, 853
Boyd (855)	855, 752, 769, 312 FMTC served lines in: 568, 598, 698, 668, 269, 301, 839, 305, 605-678, 542, 853
Cerro Gordo (752)	752, 568, 855, 769, 312, 668, 605-678 FMTC served lines in 598, 698, 269, 301, 839, 305, 542, 853
Dawson (769,312)	769, 312, 542, 855, 752 FMTC served lines in: 568, 598, 698, 668, 269, 301, 839, 305, 605-678, 853
Madison (598, 698)	598, 698, 853 FMTC served lines in: 568, 769, 752, 312, 668, 855, 269, 301, 839, 305, 605-678, 542
Marietta (668)	668, 568, 752, 605-678 FMTC served lines in: 769, 312, 598, 698, 269, 301, 839, 855, 305, 542, 853
W. Marietta (605-678)	605-678, 568, 752, 668 FMTC served lines in: 855, 769, 312, 598, 698, 269, 301, 839, 305, 542, 853
Montevideo (269,301)	269, 301, 793, 734, 367, 569 FMTC served lines in: 568, 752, 668, 855, 769, 312, 598, 698, 269, 301, 839, 305, 605-678, 542, 853
Ortonville (839,305)	839, 305, 605-862, 325, 273 FMTC served lines in: 568, 752, 668, 855, 769, 312, 598, 698, 269, 301, 605-678, 542, 853

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Please see the Area-Wide Telephone Directory or visit www.aciracoop.net for more information about our features and services.

Internet Help Desk: 320-568-4357 (HELP)
 24 Hours/7 Days a Week

After Hours Repair: 320-568-2105 or
 611 from your FMTC served Phone

LIFELINE & TELEPHONE ASSISTANCE PLAN

There are several programs that provide assistance with paying your phone bill. The Lifeline program is federally funded and will provide a credit each month on your phone bill. To be eligible, you must be enrolled in one of the following public assistance programs or have an income at or below 135% of the federal poverty guidelines to be eligible.

Eligible Public Assistance Programs:

- Medicaid/Medical Assistance
- Food Support (Food Stamps)
- Minnesota Family Investment Program (MFIP)
- Supplemental Security Income (SSI)
- Federal Public Housing Assistance
- Low Income Home Energy Assistance (LIHEAP)

If you qualify for a Lifeline credit, you will also qualify for the Telephone Assistance Plan (TAP). This program also offers a monthly discount on your phone bill.

For more information or a Lifeline/TAP Application, please contact our office.