

## Attachments







**CERTIFICATION OF JAMES VALLEY COOPERATIVE TELEPHONE COMPANY**

**Reporting Period January 1 – December 31, 2016**

**Sec. 54.313(a)(5) Service Quality Standards and Consumer Protection Rules Compliance**

Pursuant to § 54.313(a)(5) for High-cost Recipients, James Valley Cooperative Telephone Company hereby certifies that it is in compliance with applicable service quality standards and consumer protection rules. James Valley Cooperative Telephone Company follows Customer Proprietary Network Information (CPNI) rules and also files the annual CPNI certification with the FCC pursuant to the FCC's current CPNI rules and regulations. Customer privacy notice information is attached. James Valley Cooperative Telephone Company has also implemented an Identity Theft Prevention Program in accordance with the federal Red Flags Rule.

I verify that the foregoing is true and correct. Executed on June 8, 2017.



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James Groft, CEO

James Valley Cooperative Telephone Company

**Important Notice Regarding Your Account  
OPT-OUT CPNI NOTICE**

James Valley Telecommunications respects your privacy and observes the privacy rules established by the Federal Communications Commission, the South Dakota Public Utilities Commission and other telecom oversight agencies. One of these privacy rules requires that we notify you every two years of the potential use of your Customer Proprietary Network Information (CPNI) for certain purposes.

CPNI consists of the call, service and billing records regarding your use of the telecommunications services that you purchase from us (e.g., the telephone numbers you call; the frequency, timing and duration of your calls; and the telecommunications and information services you purchase). JVT will never sell your account information or provide details of your telephone calls to other parties, unless required by law enforcement.

JVT is requesting your approval to use your CPNI for the following purposes only: to notify you from time to time of additional products and services available from JVT outside the existing business relationship we currently have with you. For example, if you have our local voice service, you may be interested to learn about specials on our video or cellular services. However, you have the right to be excluded from these marketing campaigns.

If it is acceptable to receive information about additional products and services, you need do nothing further. Your approval will be deemed to have been granted thirty-three (33) days after this notice was sent to you.

If you prefer to be excluded from these marketing efforts, please complete, sign and return the form below with your monthly payment, and we will remove you from all targeted marketing efforts. You may also fax the form to JVT at 397-2350, call JVT's business office at 397-2323 during regular business hours (or by dialing 611 from your home phone) or email us at [marketing@jvc.net](mailto:marketing@jvc.net) within 30 days of your receipt of this notice stating you wish to be excluded from marketing efforts using your CPNI. Your JVT service will not be impacted by this notification.

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I have read this **OPT-OUT CPNI NOTICE**, and **DO NOT** approve of the proposed use of CPNI for the customer account specified below.

Customer Name \_\_\_\_\_

Billing Address \_\_\_\_\_

Signature \_\_\_\_\_

Date \_\_\_\_\_ Phone Number (s) \_\_\_\_\_



**CERTIFICATION OF JAMES VALLEY COOPERATIVE TELEPHONE COMPANY**

**Reporting Period January 1 – December 31, 2016**

**Sec. 54.313(a)(6) Ability to Function in an Emergency Situation**

Pursuant to § 54.313(a)(6) for High-cost Recipients, James Valley Cooperative Telephone Company hereby certifies that it is able to function in emergency situations as set forth in § 54.202(a)(2). James Valley Cooperative Telephone Company is able to remain functional in an emergency situation through the use of back-up power to ensure functionality without an external power source. James Valley Cooperative Telephone Company has backup battery (or equivalent power) reserve in its central office, which enables it to provide service for a reasonable period of time if external power is lost. James Valley Cooperative Telephone Company's network is engineered to handle reasonable excess traffic in the event of traffic spikes resulting from emergency situations. James Valley Cooperative Telephone Company has redundancy in its network for use in re-rerouting traffic when facilities are damaged.

I verify that the foregoing is true and correct. Executed on June 8, 2017.



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James Groft, CEO

James Valley Cooperative Telephone Company

**CERTIFICATION OF JAMES VALLEY COOPERATIVE TELEPHONE COMPANY**

**Reporting Period January 1 – December 31, 2016**

**47 CFR 54.313(a)(10) - Voice Services Rate Comparability**

Pursuant to 47 CFR 54.313(a)(10) for High-cost Recipients, Carrier hereby certifies that the pricing of Carrier's voice services is no more than two standard deviations above the applicable national average urban rate for voice service, as specified in the most recent public notice issued by the Wireline Competition Bureau and Wireless Telecommunications Bureau.

The WCB announced that the average local end-user rate plus state regulated fees of the surveyed incumbent LECs in urban areas is \$49.51. This was published in the FCC's Public Notice, WC Docket No. 10-90, DA 17-167, released February 14, 2017. Carrier's voice service rates are less than two standard deviations in relation to the applicable 2017 national average urban rate as established by the WCB.

I verify that the foregoing is true and correct. Executed on June 8, 2017.



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James Groft, CEO

James Valley Cooperative Telephone Company



**CERTIFICATION OF JAMES VALLEY COOPERATIVE TELEPHONE COMPANY**

**Reporting Period January 1 – December 31, 2016**

**47 CFR 54.313(g) - Broadband Services Rate Comparability**

Pursuant to 47 CFR 54.313(g) for High-cost Recipients, Carrier hereby certifies that the pricing of Carrier's broadband services is no more than two standard deviations above the applicable national average urban rates for broadband service, as specified in the most recent public notice issued by the Wireline Competition Bureau and Wireless Telecommunications Bureau.

The following table was published in the FCC's Public Notice, WC Docket No. 10-90, DA 17-167, released February 14, 2017. The table provides the 2017 benchmark for a number of different broadband service offerings.

<b>Download Speed (Mbps)</b>	<b>Upload Speed (Mbps)</b>	<b>Usage Allowance (GB)</b>	<b>Benchmark</b>
10	1	100	\$76.47
10	1	150	\$76.97
10	1	250	\$77.37
10	1	Unlimited	\$77.98
25	3	250	\$89.92
25	3	Unlimited	\$90.53
25	5	250	\$90.16
25	5	Unlimited	\$90.76

I verify that the foregoing is true and correct. Executed on June 8, 2017.



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James Groft, CEO

James Valley Cooperative Telephone Company

# LIFELINE ASSISTANCE APPLICATION

## James Valley Telecommunications (391664)

Full Name \_\_\_\_\_  
Last First M.I.

Address \_\_\_\_\_  
Residential Address (may not be PO Box) Apartment/Unit #

Birth Date (mm/dd/yyyy) \_\_\_\_\_ Last 4 digits of Social Security # \_\_\_\_\_

Existing Phone Number \_\_\_\_\_ Head of Household Name \_\_\_\_\_

Lifeline is a federal government assistance benefit and willfully making false statements to obtain the benefit can result in fines, imprisonment, de-enrollment, or being barred from the program. Only one Lifeline service is available per household. A household is defined, for the purposes of the Lifeline program, as any individual or group of individuals who live together at the same address as one economic unit. An "economic unit" consists of all adult individuals contributing to and sharing in the income and expenses of a household. A household may include related and unrelated persons. A household is not permitted to receive Lifeline benefits from multiple providers. Violation of the one-per-household limitation constitutes a violation of the FCC's rules and will result in de-enrollment from the program and, potentially, prosecution by the U.S. government. Lifeline is a non-transferable benefit and you may not transfer your benefit to any other person.

### **Select Type of applicable Lifeline Service (office staff may update as necessary)**

- Voice/Cell  Voice/Landline  Broadband (meets minimum standard)  
 Bundle (both Voice and Broadband meet minimum standard)

**Note:** Customers receiving Lifeline assistance are required to remain with their service provider for a minimum period before they may transfer the benefit to another provider -- a 60-day "port freeze" for voice services and a 12 month "port freeze" for broadband services.

### **Lifeline Discount Benefit Transfer**

If you are currently receiving Lifeline from another provider and you wish to transfer your Lifeline discount under this application, you must initial the following statement:

\_\_\_\_\_ My current Lifeline service is not subject to a port freeze and I authorize James Valley Telecommunications to transfer any pre-existing discount with a different provider to my James Valley Telecommunications account, subject to all terms and conditions described in this application, understanding that only one Lifeline supported service is available per household.

### **Eligibility**

Please identify all programs you, a dependent or another household member are currently enrolled in or if your household would like to qualify based on income based eligibility:

- Medicaid  Supplemental Security Income (SSI)  Federal Public Housing Assistance  
 SNAP  Veteran's Pension or Survivor's Pensions

If you do not participate in one or more of the programs listed, you may qualify for Lifeline if your household income does not exceed 135% of the Federal Poverty Guidelines (FPG). See table on the next page:

**2017 Federal Poverty Guidelines – 135%**

Household Size	Household Income	Household Size	Household Income
1	\$16,281	5	\$38,853
2	\$21,924	6	\$44,496
3	\$27,567	7	\$50,139
4	\$33,210	8	\$55,782

**Note: Proof of program participation or income will be required to qualify.** Examples include a copy of your benefit ID card, eligibility letter from the authorizing agent or the prior year’s statement of benefits. Sources of income include prior year’s tax return, three months of paychecks from all employers or benefit statements from retirement/pension.

**Please read the following statements, initial by each certification, and sign below.**

\_\_\_\_\_ I acknowledge that providing false or fraudulent statements to receive Lifeline benefits is punishable by law and can result in fines, imprisonment, de-enrollment or being barred from the program;

\_\_\_\_\_ I affirm that the information contained in this application and certification form is true and correct to the best of my knowledge;

\_\_\_\_\_ I certify that I meet the income-based or program-based eligibility criteria for receiving Lifeline, as provided for in 47 C.F.R. Section 54.409 and that I have provided any required documentation of eligibility;

\_\_\_\_\_ I understand that my household can only receive one Lifeline service and, to the best of my knowledge, my household is not already receiving a Lifeline service;

\_\_\_\_\_ I certify that the individual named on the documentation provided, demonstrating program-based eligibility, if not me, is part of my household;

\_\_\_\_\_ I understand that Lifeline is a non-transferable benefit and that I may not transfer it to any other person;

\_\_\_\_\_ I certify that if I move to a new address, I will provide that new address to James Valley Telecommunications within 30 days;

\_\_\_\_\_ I certify that I will notify James Valley Telecommunications within 30 days if, for any reason, I no longer satisfy the criteria for receiving Lifeline including, as relevant, if I no longer meet the income-based or program-based criteria for receiving Lifeline support, if I am receiving more than one Lifeline benefit, or if another member of my household is receiving a Lifeline benefit;

\_\_\_\_\_ I acknowledge that I may be required to re-certify my continued eligibility for Lifeline at any time, and my failure to re-certify as to my continued eligibility will result in de-enrollment and the termination of my Lifeline benefits pursuant to 47 C.F.R. Section 54.405(e)(4);

\_\_\_\_\_ I understand that information from this application will be given to USAC and/or its agents for purpose of verifying that my household does not receive more than one benefit and that USAC may require additional information in order to verify my eligibility;

\_\_\_\_\_ **(Only if applicable)** I understand if I provided a temporary residential address for this application, I will be required to verify my temporary residential address every 90 days;

Signature \_\_\_\_\_ Date \_\_\_\_\_

**OFFICE USE ONLY**

Customer Provided Documents _____
Reviewer’s Signature _____ Date _____ Application ID _____

## **Consent to Provide Lifeline Subscriber Information to the National Lifeline Accountability Database (NLAD) - JVT**

The Federal Communications Commission has established the National Lifeline Accountability Database (NLAD) to detect and prevent consumers from receiving more than one discounted telecommunications service under the federal Lifeline program.

Under federal law, James Valley Telecommunications is required to check this database prior to signing up Lifeline subscribers and is also required to provide the following information to the federal database's administrator:

- The Lifeline subscriber's full name;
- The Lifeline subscriber's full residential address;
- The Lifeline subscriber's date of birth;
- The last four digits of the Lifeline subscriber's social security number;
- The telephone number associated with the Lifeline service;
- The date on which the Lifeline service was initiated;
- The date on which the Lifeline service was terminated (if applicable);
- The amount of Lifeline service support being sought for the subscriber; and
- The means through which the subscriber qualified for Lifeline service (income or program-based, Medicaid, SNAP, etc).

The above information related to your Lifeline service is being provided by James Valley Telecommunications to the National Lifeline Accountability Database to verify that you, as a Lifeline applicant and/or subscriber, are not receiving more than one Lifeline benefit, and to otherwise ensure proper administration of the Lifeline program.

I, the Lifeline applicant/subscriber, acknowledge that James Valley Telecommunications will transmit to the administrator of the federal National Lifeline Accountability Database the above-referenced information about my Lifeline account and service for inclusion into the database, and hereby consent to transmission of the information for purposes allowed by law relating to administration of the Lifeline program.

I further understand that a refusal or failure to provide this consent to release my Lifeline account and service information to the administrator for inclusion in the federal National Lifeline Accountability Database will result in a denial of or de-enrollment from Lifeline service.

Signature \_\_\_\_\_ Date \_\_\_\_\_

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**Sec. 54.313(f)(1)(i) Milestone Certification**

Pursuant to § 54.313 (f)(1)(i) for Rate-of-Return Carriers, Carrier hereby certifies it is taking reasonable steps to provide upon reasonable request broadband service at actual speeds of at least 10 Mbps downstream/1 Mbps upstream, with latency suitable for real-time applications, including Voice over Internet Protocol, and usage capacity that is reasonably comparable to comparable offerings in urban areas as determined in an annual survey, and that requests for such service are met within a reasonable amount of time.

I verify that the foregoing is true and correct. Executed on June 8, 2017.



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James Groft, CEO

James Valley Cooperative Telephone Company

SAC: 391664

**JAMES VALLEY COOPERATIVE TELEPHONE COMPANY**

**Form 481**

**Study Area 391664**

**Line 3017**

**The attachment is redacted in entirety.**