

**20:10:32:03. Certificate of authority for local exchange service -- Application requirements.** A telecommunications company required to apply for a certificate of authority for local exchange services from the commission shall submit a written application and provide the following information unless the commission grants a waiver to omit a specific item of information:

(1) Applicant's name, address, telephone number, facsimile number, web page URL, and E-mail address:

Name: Nebraska Technology & Telecommunications, Inc. (NT&T)

Address: 2308 S. 156th Circle

Omaha, NE 68130

Telephone: 402-397-7555

Facsimile: 402-397-6341

Website: <http://nttservices.com/>

E-Mail Address: [mgorcutt@nttservices.com](mailto:mgorcutt@nttservices.com)

(2) A description of the legal organizational structure of the applicant's company:

NT&T was incorporated in the State of Nebraska on February 18, 1997. A copy of NT&T's Articles of Incorporation is attached as Attachment A.

(3) The name under which applicant will provide local exchange services if different than in subdivision (1) of this section:

Nebraska Technology & Telecommunications will do business in South Dakota under its full name and under a shortened version of its name, "NT&T."

(4) The location of the applicant's principal office, if any, in this state and the name and address of its current registered agent, if applicable:

NT&T does not have a business office located in South Dakota. The name and address of NT&T's registered agent in South Dakota is CT Corporation System, 319 South Coteau Street, Pierre, SD 57501.

(5) A copy of its certificate of authority to transact business in South Dakota from the secretary of state:

NT&T applied for and received a foreign business certificate of authority from the South Dakota Office of the Secretary of State, a copy of which is attached as Attachment B.

(6) A description of the applicant's experience providing any telecommunications services in South Dakota or in other jurisdictions, including the types of services provided, and the dates and nature of state or federal authorization to provide the services:

NT&T is currently authorized to provide local exchange, long-distance and exchange access services in Nebraska, Colorado and Minnesota. NT&T provides voice and data services at competitively priced bundles. NT&T is committed to offer fast, reliable services with a strong emphasis on the customer experience and ongoing support to customers. NT&T plans to offer Internet services pursuant to contract with CenturyLink, providing the fastest and most reliable Internet speeds with an exceptional customer experience.

(7) Names and addresses of applicant's affiliates, subsidiaries, and parent organizations, if any:

NT&T is not affiliated with any other business entity.

(8) A list and specific description of the types of services the applicant seeks to offer and how the services will be provided including:

(a) Information indicating the classes of customers the applicant intends to serve:

NT&T intends to serve both residential and business customers.

(b) Information indicating the extent to and time-frame by which applicant will provide service through the use of its own facilities, the purchase of unbundled network elements, or resale:

NT&T has not yet identified specific areas in which it intends to offer services but is requesting authority to serve subscribers located within the local exchanges of CenturyLink in the state of South Dakota. NT&T intends to start providing service upon approval of its application for certificate of authority by the South Dakota Public Utilities Commission.

(c) A description of all facilities that the applicant will utilize to furnish the proposed local exchange services, including any facilities of underlying carriers:

NT&T intends to enter into an interconnection agreement with CenturyLink enabling NT&T to provide service using unbundled network elements. NT&T will interconnect with CenturyLink where appropriate.

(d) Information identifying the types of services it seeks authority to provide by reference to the general nature of the service:

NT&T intends to offer advanced communications services, including local exchange and interexchange voice service and high speed Internet. The local exchange services to be offered will include access to 911 and e-911 emergency services, access to operator services, access to interexchange service, and access to directory assistance.

(9) A service area map or narrative description indicating with particularity the geographic area proposed to be served by the applicant:

NT&T will accept the exchange area boundaries shown on maps previously filed by or concurred in by CenturyLink and hereby incorporates and adopts the exchange area maps and boundaries of the foregoing CenturyLink local exchanges as NT&T's initial service area maps.

(10) Information regarding the technical competence of the applicant to provide its proposed local exchange services including:

(a) A description of the education and experience of the applicant's management personnel who will oversee the proposed local exchange services:

Please see Attachment C for the biographies for the NT&T executive personnel overseeing the services subject to this application.

(b) Information regarding policies, personnel, or arrangements made by the applicant which demonstrates the applicant's ability to respond to customer complaints and inquiries promptly and to perform facility and equipment maintenance necessary to ensure compliance with any commission quality of service requirements:

NT&T customer service personnel are available 24 days, seven days a week to respond to customer complaints and inquiries. Upon receipt of a billing complaint, NT&T will work cooperatively with the customer to resolve the complaint. Upon receipt of an out-of-service or quality-of-service complaint, NT&T customer service personnel will open a trouble ticket with CenturyLink, who in turn will dispatch repair personnel to address issues on the network side of Network Interface Device (NID), and where necessary NT&T will address issues on the customer side of the NID.

(11) Information explaining how the applicant will provide customers with access to emergency services such as 911 or enhanced 911, operator services, interexchange services, directory assistance, and telecommunications relay services:

As provided in NT&T's interconnection agreement with CenturyLink, 911 calls will be directed to CenturyLink for routing to the proper PSAP. CenturyLink will also provide NT&T's customers with operator services and directory assistance pursuant to the same agreement. NT&T will provide its customers with the ability to pre-subscribe to the interexchange carrier of their choice, including NT&T. NT&T's customers will be able to access telecommunications relay services by dialing 7-1-1.

(12) For the most recent 12 month period, financial statements of the applicant consisting of balance sheets, income statements, and cash flow statements. The applicant shall provide audited financial statements, if available.

NT&T's **Confidential** Financial Statements for the calendar year 2015 are included with this application as Attachment D.

(13) Information detailing the following matters associated with interconnection to provide proposed local exchange services:

(a) The identity of all local exchange carriers with which the applicant plans to interconnect.

NT&T plans to interconnect with CenturyLink.

(b) The likely timing of initiation of interconnection service and a statement as to when negotiations for interconnection started or when negotiations are likely to start.

NT&T has requested interconnection with CenturyLink, and negotiations for an interconnection agreement are currently underway.

(c) A copy of any request for interconnection made by the applicant to any local exchange carrier.

Attachment E is a copy of an e-mail from CenturyLink acknowledging NT&T's request for interconnection.

(14) A description of how the applicant intends to market its local exchange services, its target market, whether the applicant engages in multilevel marketing, and copies of any company brochures that will be used to assist in sale of the services.

NT&T will market directly to residential and business customers. Marketing will include a variety of methods, such as direct mailing, newspaper and radio, and telemarketing. NT&T will not engage in any multi-level marketing. The NT&T's South Dakota-specific marketing brochures are currently under development and do not presently exist.

(15) If the applicant is seeking authority to provide local exchange service in the service area of a rural telephone company, the date by which the applicant expects to meet the service obligations imposed pursuant to § 20:10:32:15 and applicant's plans for meeting the service obligations.

NT&T has no plans at this time to provide local exchange service in the service area of a rural telephone company.

(16) A list of the states in which the applicant is registered or certified to provide telecommunications services, whether the applicant has ever been denied registration or certification in any state and the reasons for any such denial, a statement as to whether or not the applicant is in good standing with the appropriate regulatory agency in the states where it is registered or certified, and a detailed explanation of why the applicant is not in good standing in a given state, if applicable.

NT&T currently holds certificates of public convenience and necessity to provide telecommunications services in Nebraska, Colorado and Minnesota and is in good standing with each state commission. NT&T has never been denied registration or certification in any state.

(17) The names, addresses, telephone numbers, E-mail addresses, and facsimile numbers of the applicant's representatives to whom all inquiries must be made regarding customer complaints and other regulatory matters.

Michael G. Orcutt, CEO  
NT&T  
2308 S. 156th Circle  
Omaha, NE 68130  
Telephone: 402-397-7770, ext. 210  
Facsimile: 402-397-6341  
E-Mail Address: [mgorcutt@nttservices.com](mailto:mgorcutt@nttservices.com)

(18) Information concerning how the applicant plans to bill and collect charges from customers who subscribe to its proposed local exchange services.

NT&T will mail a monthly bill to its customers before the 10<sup>th</sup> day of each month for all services. The bill will require payment within 20 days.

(19) Information concerning the applicant's policies relating to solicitation of new customers and a description of the efforts the applicant shall use to prevent the unauthorized switching of local service customers by the applicant, its employees, or agents.

New customers seeking NT&T's service will be asked to participate in a third-party verification procedure which is recorded and saved.

(20) The number and nature of complaints filed against the applicant with any state or federal commission regarding the unauthorized switching of a customer's telecommunications provider and the act of charging customers for services that have not been ordered.

NT&T has never had a customer file a formal complaint with a state regulatory commission or the FCC for unauthorized switching of a telecommunications provider or charging for services that have not been ordered.

(21) Information concerning how the applicant will make available to any person information concerning the applicant's current rates, terms, and conditions for all of its telecommunications services.

Information concerning the NT&T's rates, terms, and conditions will be available on the company's website and will be furnished to any person upon request.

(22) Information concerning how the applicant will notify a customer of any materially adverse change to any rate, term, or condition of any telecommunications service being provided to the customer. The notification must be made at least thirty days in advance of the change.

NT&T will notify customers of any material change to any rate, term or condition of telecommunications service affecting the customer through either a message in the bill or a bill insert. The notification will normally be made thirty days in advance of the change.

(23) A written request for waiver of those rules believed to be inapplicable.

NT&T is not requesting a waiver of the Commission's rules.

(24) Federal tax identification number and South Dakota sales tax number.

NT&T's federal tax identification number is 91-1821725. NT&T's South Dakota Sales Tax Number is 1031-7560-ST.