

	Name	24 hour (Y/N)	Title	Address	Email	Telephone
General Company Contact	Joseph O'Hara	N	CFO	5445 Legacy Dr., Suite 180, Plano, TX 75024	regulatory@magna5global.com	214-932-9293
Regulatory Contact	Matt W. Dean	N	Regulatory Agent	Telecom Professionals, Inc. P.O. Box 720128 Oklahoma City, OK 73172-0128	mdean@telecompliance.net	405-755-8177 x103
Primary emergency contact	NOC engineer	Y	NOC engineer.	5445 Legacy Dr., Suite 180, Plano, TX 75024	noc@magna5global.com	210-271-3407
Alternate emergency contact	Erik Saenz	Y	NOC Mgr.	5445 Legacy Dr., Suite 180, Plano, TX 75024	esaenz@magna5global.com	210-247-5963
24 hour emergency contact	Paul Comeau	Y	SVP Service Delivery	5445 Legacy Dr., Suite 180, Plano, TX 75024	pcomeau@magna5global.com	469-210-0605
Network operations center (technical) contact	Erik Saenz	N	NOC Mgr.	5445 Legacy Dr., Suite 180, Plano, TX 75024	noc@magna5global.com	210-271-3407
End User Customer Service contact	Sally Comstock	N	Tier 1 Support Manager	5445 Legacy Dr., Suite 180, Plano, TX 75024	customercare@magna5global.com	866.240.1912
Officer contact	Joseph O'Hara	N	CFO	5445 Legacy Dr., Suite 180, Plano, TX 75024	regulatory@magna5global.com	214-932-9293
Tariff contact	Joseph O'Hara	N	CFO	5445 Legacy Dr., Suite 180, Plano, TX 75024	regulatory@magna5global.com	214-932-9293
End User Repair contact	Sally Comstock	N	Tier 1 Support Manager	5445 Legacy Dr., Suite 180, Plano, TX 75024	customercare@magna5global.com	866.240.1912
Assessment contact	Joseph O'Hara	N	CFO	5445 Legacy Dr., Suite 180, Plano, TX 75024	regulatory@magna5global.com	214-932-9293