

EXHIBIT H
WELCOME LETTER



SD 571

Welcome to Midco!

Thank you for choosing us to be your service provider. We know you have options, and we're happy to have you as a customer.

Dear

Thank you for choosing Midco. We hope you've been enjoying your new service(s). Now that you have had a chance to experience them, we thought we would take some time to introduce you to a few important items regarding your monthly billing, plus how to get the most out of the many features and extras included with your new service(s).

Understanding Your Statement

Check out a helpful tool that makes it easy to read your monthly statement. Visit Midco.com/Support, and click [Online Payments & Billing Statements](#). Then click "How to read your monthly billing statement."

First Bill:

Your first bill may include installation charges and any equipment purchases made during installation. It will also have charges for a full month's service, since we bill a month in advance.

Ongoing Bill:

Your monthly bill may include all promotional discounts applied to your order. These discounts are offered for a limited time. Charges will revert to standard pricing at the end of the discount period allowed with the promotion.

Do More with Your Service

Our current library of step-by-step tutorials includes information on understanding your Midco cable TV interactive guide, using ON Demand, and setting up email and wireless connections on multiple devices in your home. Find out more at Midco.com/TechTips.

Assistance Programs

Assistance programs are available for low-income home phone and Internet subscribers. Visit Midco.com or call 1.800.888.1300 for program qualifications and to get an application.

If you have any questions or concerns regarding your account or service(s), we would be happy to assist you. Call us at 1.800.888.1300, or go to Midco.com/Contact to find out how to visit with us in person or via mail, chat, email or social media.

Thank you for choosing us as your service provider. We look forward to serving you for many years to come.

Sincerely,

Midco

Important Account Information:

Account Number: 1
Payment Due Date: ~~15th~~ of each month
Connect-A-Friend:

¹Share code with your friends and family to receive a credit on your account up to \$200.

Wireless Network Info:

Network Name:

Default Network Key:²

²This is the default network key assigned to your account. If you registered a personalized key, you need to contact us at 1.800.888.1300.