

Docket Number: TC16-023
Subject Matter: First Data Request
Request to: Red River Rural Telephone Association
Request from: South Dakota Public Utilities Commission Staff
Date of Request: August 16, 2016
Responses Due: August 25, 2016

- 1-1. The Exhibit A - Progress Report contains default language on the bottom of the page. Please complete. **Please see the attachments.**
- 1-2. The confidential versions of the Form 481 and the attachment to the Form 481 appear to be mistakenly blacked out. Please provide complete versions of the confidential Form 481 and attachments to Form 481. **Please see the attachments.**
- 1-3. In the company's South Dakota Public Utilities Commission Lifeline/Link Up Advertising/Outreach Annual Report, the company checked that the company's Lifeline information is available on the company website, www.redrivercomm.com. Staff is unable to find this information on the website. Please provide a link to the information. **This information has been added and is available at <http://redrivercomm.com/phone/lifeline>.**
- 1-4. Do new customers receive the welcome letter which describes the Lifeline program within 30 days of receiving service?
Yes, new customers in our SD exchange receive the Lifeline information letter when they activate service.