

**SOUTH DAKOTA PUBLIC UTILITIES COMMISSION
LIFELINE/TRIBAL LINK UP ADVERTISING/OUTREACH
ANNUAL REPORT
JULY 1, 2016**

Company: Farmers Mutual Telephone Company

Address: 301 Second Street South

Bellingham, MN 56212

Telephone number: (320) 568-2105

Company contact: Donna Eul

Study Area Code: 361389

Lifeline/Tribal Link Up Advertising/Outreach Activities:

 X Advertise in media of general distribution.* (See attached advertisement(s).)

 X Letter to existing and new customers regarding the availability of Lifeline/ Tribal Link Up.* (See attached letter.)

 X Company's Lifeline/Tribal Link Up information in directory.

 Company's Lifeline/Tribal Link Up information available on Company website.
(www.companywebsiteaddress.com)

 X Company's information posted on USAC website.

 X Other (describe): Distributed in our newsletter.

Lifeline application included in new customer application packet.

*Required



Date: January 6, 2016

From: Donna Eul
Marketing/Customer Service Manager
320-568-2105

To: Attention Editor of Appleton Press, Dawson Sentinel, Madison Western Guard, and Ortonville Independent.

RE: Enclosed are two annual advertisement requirements. Both need to be published (1) time in your next edition. Each advertisement should not exceed 4 ½ wide by 3 ½ long. **Please provide tear sheet along with affidavit of publication.**

- Universal Service Advertising.
- Lifeline / Link-Up Advertising.

Farmers Mutual Telephone Company Universal Service Advertising

Description of Available Services and Rates:

Farmers Mutual Telephone Company Available Services

Farmers Mutual Telephone Company offers the following local exchange telecommunications services to all consumers throughout its serving area:

- Voice grade access to the public switched network;
- Local exchange service including an amount of local usage free of per minute charges under a flat rated local service package;
- Dual tone multi-frequency signal;
- Single party service;
- Access to emergency service;
- Access to operator services;
- Access to interexchange service;
- Access to directory assistance; and
- Toll blocking without charge to qualified low income customers.

Basic, local exchange residential monthly service rates, excluding EAS rates, are as follows: \$16.00

Subsidized discounts are available to customers meeting certain low income criteria. Information concerning these plans is available from your Farmers Mutual Telephone Company representative at 1-800-692-0021.

Geographic Areas Where Services Are Available: Farmers Mutual Telephone Company offers service in the following exchanges:

Bellingham (320-568)	Boyd (320-855)	Cerro Gordo (320-752)
Dawson (320-312/769)	Madison (320-598/698)	Marietta (320-668)
Montevideo (320-269/301)	Ortonville (320-305/839)	West Marietta (605-678)

Do You Qualify for Telephone Assistance?



LIFELINE

If your income level falls below 135% of the Federal Poverty Guidelines or if you are currently receiving benefits under one or more of the following programs: Medicaid, food stamps, Supplemental Security Income (SSI), Federal Public Housing assistance or the Low-Income Home Energy assistance, you may be eligible for telephone payment assistance.



Contact Farmers Mutual to help answer any questions or determine if you qualify for assistance.

320-568-2105 • www.aciracoop.net

DAWSON SENTINEL
 674 CHESTNUT/PO BOX 1015
 DAWSON, MN 56232
 320-769-2497

STATEMENT OF ACCOUNT

DATE: 01/27/16
 PAGE: 1 of 1

CUSTOMER ID: ACIRA

TO:

ACIRA
 FARMERS MUTUAL TELEPHONE
 301 2ND ST S
 BELLINGHAM, MN 56212

AMOUNT PAID	AMOUNT DUE
	132.40

DATE	REF NO.	DESCRIPTION	TOTAL	BALANCE
01/06/16	60094	School Menu ✓	10.00	10.00
01/13/16	60177	School Menu ✓	10.00	20.00
01/13/16	60207	Legal Notice-universal Adv. ✓	46.20	
		Legal Notice-Lifeline ✓	46.20	112.40
01/20/16	60248	School Menu ✓	10.00	122.40
01/27/16	60314	School Menu ✓	10.00	132.40

FMITC
Order
2-3-16

TOTAL PAYMENT DUE
 NET 30 DAYS
 FC 1.5% PER MONTH

CURRENT	1 TO 30	31 TO 60	61 TO 90	OVER 90	AMOUNT DUE
132.40	0.00	0.00	0.00	0.00	132.40

the Appleton Press

241 W Snelling Ave | Appleton MN 56208 | 320.289-1323

Statement

Bill To:

Farmers Mutual Telephone Co.
 Donna Eul
 PO Box 156
 Chokio, MN 56221

Date	01/27/16
Amount Due	\$63.25
Enclosed	

Make any changes needed above and return top portion with your payment. Please disregard if payment has been made.

Date	Description	Amount	Balance		
12/30/15	Balance forward		0.00		
01/13/16	6" Legal - Universal Service	33.00	33.00		
01/13/16	5.5" Legal - Telephone Assistance	30.25	63.25		
<p>FMTA Ok de 2-2-16</p>					
Current	1-30 Days Past Due	31-60 Days Past Due	61-90 Days Past Due	OVER 90 Days Past Due	Amount Due
\$63.25	\$0.00	\$0.00	\$0.00	\$0.00	\$63.25

The Appleton Press | 241 W Snelling Ave | Appleton, MN 56208 | 320-289-1323
 Account due and payable 10th of month following purchase. Finance charge of 1.5% per month on past due accounts. Minimum service charge of \$1.00

789 US Highway 75
Ortonville, MN 56278 320-839-6163
PLEASE DO NOT STAPLE CHECK TO INVOICE

Invoice

Want to go paperless?
We can now email you invoices!
Just give us your email address.

Bill To
FEDERATED & FARMERS MUTUAL TELEPHONE CO.
PO BOX 156
CHOKIO, MN 56221

**We now accept Credit Cards
for your convenience**

CC# _____
Exp. Date _____ CVC _____
Name on Card _____
Zip Code _____
Amount Paid on Account _____

Date	Amount Due
01/31/16	\$301.00

Date	Description	Amount	Balance
12/31/15	Balance forward		159.50
01/12/16	INV #19609 - 7" AD - TELEPHONE ASSISTANCE	56.00	215.50
01/12/16	INV #19610 - 7" AD - SERVICES AND RATES	56.00	271.50
01/12/16	INV #19646 - 7" AD - SERVICES AND RATES PAGE 11	56.00	327.50
01/12/16	INV #19647 - 7" AD - TELEPHONE ASSISTANCE PAGE 11	56.00	383.50
01/22/16	PMT #043263	-159.50	224.00
01/26/16	INV #17496 - FARM PAGE AD FOR FARMERS MUTUAL	44.00	268.00
01/26/16	INV #17497 - FARM PAGE AD FOR FEDERATED TELEPHONE	33.00	301.00

FTC
 FMTC
 FMTC = 156.00
 FTC = 145.00

 301.00
 Ok de
 2-3-16

Current	1-30 Days Past Due	31-60 Days Past Due	61-90 Days Past Due	OVER 90 Days Past Due	Amount Due
\$301.00	\$0.00	\$0.00	\$0.00	\$0.00	\$301.00

A finance charge of 18.0 % will be charged to overdue balances.

WESTERN GUARD
216 SIXTH AVENUE
MADISON, MN 56256

Invoice

Date	Invoice #
1/13/2016	58855

Bill To
FARMERS MUTUAL TELEPHONE CO. P. O. BOX 156 CHOKIO, MN 56221

Description	Amount
2 Column Boxed Guard Ad - LIFELINE	37.13
Sales Tax	0.00
Total	\$37.13

Minnesota Telephone Service Discount Application Lifeline and Telephone Assistance Program 2016



The following section must be filled out completely or your application will be returned and benefits will be delayed.

Social Security
Or Tribal Id Number: _____

Your Name: _____

Street: _____

City: _____

State: _____ Zip: _____

Birthdate

Month	Day	Year
<input type="text"/>	<input type="text"/>	<input type="text"/>

Address is: permanent temporary

More than one family lives at this residence
I certify that I live on Tribal lands

Billing Address (if different than residential): Street or P.O. Box: _____
City: _____ State: _____ Zip: _____

Telephone Company: _____

Telephone number if you currently have service:
Area Code

<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
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Number of people living in your household: _____

Telephone number where you can be reached:
Area Code

<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
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① I receive benefits from the following program(s): Check all that apply and attach proof

- | | |
|---|---|
| <input type="checkbox"/> Medicaid/ Medical Assistance | <input type="checkbox"/> Supplemental Nutrition Assistance Program/ Food Stamps (SNAP) |
| <input type="checkbox"/> Federal Public Housing or Section 8 Assistance | <input type="checkbox"/> Minnesota Family Investment Program (MFIP) |
| <input type="checkbox"/> Supplemental Security Income (SSI) | <input type="checkbox"/> Temporary Assistance for Needy Families (TANF) |
| <input type="checkbox"/> National School Free Lunch Program | <input type="checkbox"/> Low-Income Home Energy Assistance Program (LIHEAP) |
| <input type="checkbox"/> Bureau of Indian Affairs General Assistance | <input type="checkbox"/> Tribally Administered Head Start (for those meeting income qualifying standards) |
| <input type="checkbox"/> Tribally Administered Temporary Assistance for Needy Families (TANF) | <input type="checkbox"/> Food Distribution Program on Indian Reservation (FDPIR) |

② I do not receive benefits from the programs above but my income is at or below 135% of the Federal Poverty Guideline (Attached). Please attach one of the documents below if you did not check any boxes above.

- | | |
|---|--|
| <ul style="list-style-type: none"> ▪ Last year's State, Federal or Tribal Tax Return ▪ Current annual income statement from employer ▪ 3 consecutive months of most recent paycheck stub ▪ Social Security Benefits Statement | <ul style="list-style-type: none"> ▪ Divorce Decree ▪ Retirement/Pension Benefits Statement ▪ Veterans Administration Benefits Statement ▪ Child Support Document ▪ Unemployment/ Workmen's Compensation Statement ▪ Other |
|---|--|

Turn over to complete application

③ **Certification of Eligibility and Information Release**

By signing below, I certify under penalty of perjury that I understand and agree to all of the following:

- I participate in a qualifying federal program or meet the income qualification.
- I have provided documentation of eligibility.
- I acknowledge that Lifeline is a federal benefit and that it is non-transferable.
- I acknowledge that a household is eligible to receive only one Lifeline service and to the best of my knowledge, my household is not already receiving a Lifeline service. A household is defined for Lifeline purposes as any group of individuals who live together at the same address and share income and expenses. A household is not permitted to receive Lifeline benefits from multiple providers and violation would result in de-enrollment and potential prosecution by the United States government.
- The information contained in this certification form is true and correct to the best of my knowledge. I understand that providing false information can be punished by fine or imprisonment or removal from the program.
- I will inform the company within 30 days if for any reason I no longer satisfy the criteria for receiving Lifeline support. Failure to notify the company may result in penalties.
- If I move to a new address, I will provide that new address to the company within 30 days.
- If I provided a temporary address, I will verify with my telephone provider the temporary residential address every 90 days.
- I may be required to re-certify continued eligibility at any time and failure to do so will result in removal from the program.

I consent to have my name, telephone number, and address provided to the Universal Service Administrative Company (USAC) and/or its agents, and to any state and federal agency, for the purpose of verifying that I qualify for the Lifeline program and that I do not receive more than one Lifeline benefit.

Applicant Signature (required)

Date

I designate below the name and telephone number of an “Authorized Representative” for this application who has submitted this form on my behalf and is willing to assist me in seeking telephone service discounts.

Area Code

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--	--	--

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Print “Authorized Representative” Name

Daytime Phone Number

Date

- **Complete Application ➤ Attach Proof of Income or Program Participation**
- **Mail Application and Income Documents to Farmers Mutual Telephone Company**

Farmers Mutual Telephone Company
301 2nd St. S.
Bellingham, MN 56212-1000
1-800-692-0021 or 320-568-2105
www.aciracoop.net

Office use only:

Documentation: _____ Exp./Date of Document: _____

Form of documentation: _____ FTC Employee: _____

(i.e. in person, fax, mail, electronically)

2016 Federal Poverty Guidelines – 135%

Household Size	Yearly Income (at or below)
1	\$16,038
2	\$21,627
3	\$27,216
4	\$32,805
5	\$38,394
6	\$43,983
7	\$49,586
8	\$55,202
For each additional person, add	\$5,616

Please Note:

- [Source](#): Federal Register, Vol. 81, No. 15, January 25, 2016, pp. 4036-4037
- The federal poverty guidelines are typically updated at the end of January.

About Minnesota Relay

Minnesota Relay is a free service providing full telephone accessibility to persons who are deaf, deaf/blind, hard-of-hearing, or speech-disabled. A specially trained communication assistant (CA) facilitates the telephone conversation between a person who has hearing loss or a speech disability and a hearing person. Calls can be made to anywhere in the world (long distance charges apply), 24 hours a day, 365 days a year, with no restrictions on the number, length or type of calls. All calls are strictly confidential and no records of any conversations are maintained.

Minnesota Relay is administered by the Telecommunication Access Minnesota (TAM) program within the Minnesota Department of Commerce. The Minnesota Relay center is located in Moorhead, MN. Minnesota Relay and associated

outreach services are provided to the state under contract with Communication Service for the Deaf.

Minnesota Relay is funded through a monthly surcharge on each wired and wireless telephone access line in the state.

For specific instructions on placing or receiving a Minnesota Relay call, please see the instructions on page 9 of this directory or visit the Minnesota Relay website at www.mnrelay.org.



Minnesota Telephone Assistance Plan

The Minnesota Telephone Assistance Plan (TAP) may provide eligible persons with a credit of up to \$3.50 per month on their phone bills. You are eligible for the assistance if participating in one or more of the following programs:

- * Medical Assistance (MA)
- * Food Support (food stamps)
- * Minnesota Family Investment Program (MFIP)
- * Low-Income Home Energy Assistance Program (LIHEAP)
- * Supplemental Security Income (SSI)
- * Federal Public Housing Assistance
- * National School Free Lunch Program
- * Under 135% of Federal Poverty level

If you do not qualify under the above criteria, but live on a federally recognized reservation, you can also qualify if you participate in one of the following:

- * Bureau of Indian Affairs General Assistance
- * Tribally Administered Temporary Assistance for Needy Families
- * Head Start (only for those meeting the income qualifying standard)
- * National School Lunch Program's free lunch program

If you are participating in one or more of these programs, you may certify eligibility by completing an application, providing proof of eligibility for benefit, and submitting it to our business office. Please contact our business office for an application.

Federal Lifeline Plan

You may qualify for a monthly federal Lifeline credit on your telephone bill if you are receiving benefits under one or more of the following programs: Medicaid, Food Stamps, Supplemental Security Income (SSI), Federal Public Housing Assistance, Low-Income Home Energy Assistance Program, or the National School Free Lunch Program.

If you are participating in one or more of these programs, you may certify eligibility by completing an application, providing proof of eligibility for benefit, and submitting it to our business office. Please contact our business office for an application.

For Lifeline Information and applications:

Farmers Mutual Telephone Company Customers

Call 1-800-692-0021

Federated Telephone Customers

Call 1-800-374-7133

Valley Telephone Company Customers

Call 1-866-290-1729



PO Box 156
Chokio, MN 56221

PRESORTED
STANDARD
U.S. POSTAGE PAID
CHOKIO, MN
PERMIT NO. 4

Issue APRIL 2016



Inside This Issue

- Administrative Professionals
- Unclaimed Capital Credits
- Phone Discount for Low Income
- Welcome Brian!
- FUSC Charge Decrease
- Directory Additions

Local Commitment. Global Solutions.

Directory additions

Graceville

Jim Altrich..... 748-7727
Dan Andrews..... 748-7271
Dustin Andrews..... 748-7164
Eric Andrews..... 748-7792
Leroy & Joan Baxter..... 748-7181
M. Dahn 657-1001
William Fischer..... 748-7482
John Green..... 748-7222
Matthew & Danielle Green..... 748-7340
Doug Jahnke..... 657-1004
Donald Johnsrud 748-7440
Kevin & Jill Johnsrud 748-7325
David & Bonnie Kleindl 748-7443
Dennis (Toby) Maanum 748-7558
Tom & Karen Maanum 748-7907
Dolores Mauch..... 748-7664
Jonathan & Breanna Paulson 657-1003
Allan & Joyce Reynolds 657-1000
Brandi Reynolds..... 657-1002
Don & Margaret Seifert 748-7161
Robert Sime 748-7423
David Vogt..... 748-7195
Nathan Vogt..... 657-1657
Greg & Sandy Vold..... 748-8127

Chuck & Deb Walters 748-7902
Dan & Deb Walters 748-7719
Brian & Jennifer Wulff 748-7190
Jim Wulff..... 748-7214

Hancock

Jeff & Hope Klein 392-1494
Jon Minke..... 392-1499

Marietta

Sonny J. Banks..... 668-2370

Milan

Arnulfo Castellon..... 734-4462
Tygen & Hannah Strand..... 734-4433

Montevideo

Allen & Tera Gades..... 269-3038
Sharon Pyle..... 269-5958

Morris

G.W. Services, LLP..... 585-5533
Brandy N. Gades..... 585-6968
H. Johnson..... 585-6020
Matt & Randee Steen..... 585-6938
Haixia Sun..... 585-5028
Ronnie White Mountain..... 585-3700

Farmers Mutual
301 2nd Street South
Bellingham, MN 56212
320-568-2105
farmers@farmerstel.net
www.farmerstel.net

Federated Telephone
Main Office:
PO Box 156
405 2nd Street East
Chokio, MN 56221
320-324-7111
emailftc@fedtel.net
www.fedtel.net

Satellite Office:
PO Box 107
508 Atlantic Ave.
Morris, MN 56267
320-585-4875
morrisftc@fedtel.net
www.fedtel.net

Office Hours:
Monday - Friday
8:00 a.m. - 4:30 p.m.

Current Topics

Event Winners!

Thank you to everyone who stopped by our booth at our recent events and won a Nest Protect or a \$40 Service Credit.

Barb Redepenning
Dawson Ag Days

Kristi Olson
Morris Spring Expo

Sharon Carlson
Big Stone Sports & Leisure Show

Calendar

April 27: Administrative Professional's Day
June 6: Summer Hours Begin
Mon-Thu: 7:30-5:00
Fri: 8am-Noon
June 7: Farmers Mutual Annual Meeting
June 9: Federated Annual Meeting

Acira Administrative Professionals

Acira - powered by Farmers Mutual Telephone Company and Federated Telephone Cooperative, has employees in three office locations. These offices are located throughout our service areas in Bellingham, Chokio and Morris. Two customer service representatives (CSRs) are located in each office and are always working hard to make sure our members receive the best customer service experience possible.

Our phone system also allows our CSR's in any office to have the ability to answer incoming phone calls from all service territories. For example, if a member calls the Chokio office number they may get a CSR in Bellingham or Morris. This has been a great benefit for our members! Previously, if the office a member was trying to contact was busy or short staffed, they would have to leave a message and wait for a callback from the CSR.

The Customer Service Department consists of Donna Eul (Marketing & Customer Service Manager), Shelley Evink and Tammy Marquart in the Morris Office; Tammy Dierks and Jeri Erickson in the Chokio office; Jackie Jessen and Andrea Lewis in the Bellingham office.

Acira Administrative Professionals also include Karin Jahnke (Administrative Assistant), Julie Evink (Service Coordinator), and Pat Knutson (Accountant).

We would like to thank all of our Administrative Professionals for all they do for the members of Farmers Mutual Telephone Company and Federated Telephone Cooperative.



Do You Know Any of These People?

We have not been able to reach these people with their Capital Credit Checks.

If you know any of these individuals, please have them contact our office at 320-568-2105 or 320-324-7111.

ADVANCED CONCRETE INNOVATIONS
ALBERTA NFO COLLECTION POINT
WAYNE ALTEN
MARY LOU AQUIRRE
ANNE ASHWOOD
WM BARTOSH
GEORGE BATES
LEE BAUER
JULIE BAUM
CAROL L BENDEL
LEONA BERGE
KIMBERLY BOHLANDER
TIMOTHY BOND
CLAYTON BRANESS
JESSICA BROUWER
SCOTT BRUMMOND
BURLINGTON NO. RAILWAY
C & D CARLSON
JOSEPH CHAVEZ
CHRIS CLYDE
COLLEEN COFFMAN
DIANA COLLETTE
GENE & MONA COLLINS
RUSSEL & JANE COOK
JERRY CRAIG
N & W MARKET--DORNBUSCH
KELLIE M EKBERG
RICHARD L. ERICKSON
TERRY FELDMAN
FIELD GRANITE INTERNATIONAL
DAVID & JULIE FLOYD
LEROY FUNK
WALTER GALLAGHER
ELIZABETH GIESE
MIGUEL GODINEZ
VIVIAN GOESTCH
BOB GREEN
VERONA GROTHE
MATTHEW GRUBER
JESUS GUERRORO
GUST BORSTAD ESTATE
KERRY HAGGARD
DAVID HAMBAUGH
CURT HARBERTS
PHILIP HARDERS
PAUL HASTAD
ANDREW HAUGEN
DAVID HAWKINSON
JERRY HAWKINSON
LUELLE HAWKINSON
BRUCE & MARY JANE HEDTKE
STEVE HENNESY
KENNY & JERRICA HENRICHS
ORRIN HOASS
LARRY HOUDEK
HENRY HOVDE
DEBRA HOWEN
SYLVIA ISAAC
JAMES J. JIBBEN

JAMES K. JOHNSON
MARLENE JOHNSON
SHELDON & JOHNSON
LORRIE KANE
WALVIN KASEMAN
KEZZ RADIO
MICHAEL KIRKEBY
GAIL KJENSTAD
HELMER KLEVEN
C. J. KLEVEN
IVAN KLEVEN
KLOH RADIO
KMGK RADIO
AAGE KOLLING
ROBERT KOPPENDRAYER
MARK KORSTAD
TRACI KRAEMER
CINDY KRANTZ
JASON KUSCHEL
SCOTT LAGRED
VERNON LARSON
ANVER LARSON
ARTHUR LARSON
FLOYD LAWSON
ORVILLE LEA
RICHARD & REBECCA LEISETH
STEVE & HEATHER LIESER
GARY W. LOUDON
M & T DISTRIBUTION CO.
DARIN MAGEDANZ
ANDREA MARKGRAF
FLORENCE MAXWELL
DAN MCCRAY
KELLY D. MEAD
SHARLENE MOE
MOONEYS INC.
HERMAN MOSENG
ROBERT MUCK
NIKOLAY NANKINOV
KARI NELSON
J & N NEUMAN
MICHAEL NILLES
MARILYN NIPE
TOM NORMAN
LEE OCHSNER
CASEY OHOTTO
GEORGE OLSON
MELVIN OLSON
OLSON CLAIM SERVICE
HERBERT OPP
ORTON KLEVEN ESTATE
GENE OXNER
NADINE PACZKOWSKI
ROLAND PASTIKA
ELMER PAULSON
WAYNE PEARSON
JOE PETERS
BRENT & KATHY PETERSON
TROY POPPLER

JAMES & MARILYN POWELL
JON RAMBERG
JEFF RANDT
ROSE MARY RAYMOND
TRACEY REBEHN
PAULA REID
ELMER REIFFENBERGER
KATHERINE RILLEY
JOHN RINGSTAD
ARMANDO RODRIGUEZ
MR. & MRS. JAMES ROE
KELLY ROGGATZ
MARVIN ROGGEMAN
LUDVIG ROGNLIEN
BRANDON ROSS
MICHAEL A RUZICKA
DONALD W. SAHM
JERRY SCHMIT
LEROY SCHNITZLER
JAY SCHROEDER
LAURYN SCHUMACHER
LAURIE SEARS
NOBLE SHERMAN
DENNIS SHEROD
RICHARD SHEROD
LOWELL SIEKMANN
ALBERT SIKKINK
LINDA SJURSETH
SHEENA SKJARET
HOLLY SKUNDBERG
GARY SNIDER
VERN SPARKMAN
DOUGLAS STAHPMAN
STANDARD QUALITY FEEDS
TIM STEMPF
JESSICA STEWART
CLARK STINE
LEANDER STREI
JANETTE STROM
BARBARA STROMSWOLD
ALFRED STRUCK
NAOMI SUBAK
C. LOREN SWANSON
LORENCE THOMSEN
MRS. HENRY THORSON
GREG TOLIVER
FRED TORGERSON
TWIN CITY CONSTRUCTION
KRIS WAGENS
LACHELLE WALTER
TERRY WANGEN
GAIL WANKE
JAMES WARDLOW
ROBERT WARWICK
PETE WEIKLE
RHONDA WOBIG
LOWELL WRICKS
ALFRED C ZAHN
CORY ZIMMER

Phone Discount for Low Income

Lifeline

There are several programs that provide assistance with paying your phone bill. The Lifeline program is federally funded and will provide a credit each month on your phone bill. To be eligible, you must be enrolled in one of the following public assistance programs or have an income at or below 135% of the federal poverty guidelines to be eligible:

- Medicaid/Medical Assistance
- Food Support (Food Stamps)
- Minnesota Family Investment Program (MFIP)
- Supplemental Security Income (SSI)
- Federal Public Housing Assistance
- Low Income Home Energy Assistance (LIHEAP)

If you qualify for a Lifeline credit, you will also qualify for the Telephone Assistance Plan (TAP). This program offers a monthly discount on your phone bill, as well.

For more information or an application, please contact our office by dialing 611 from your home phone or you can find the office numbers on the back page of this newsletter.

135% of the 2016 Federal Poverty Income Guidelines

Household Size	Income
1	\$16,038
2	\$21,627
3	\$27,216
4	\$32,805
5	\$38,394
Each Additional Person	\$ 5,616

WELCOME BRIAN STAEBLER!



Brian grew up in Morris, Minnesota. He graduated in 2001 from Morris Area High School then attended Wadena Tech for Telecom. Brian had previously been working for J. Carlson Services headquartered in Shelvin, Minnesota for the past 16 years. Farmers Mutual & Federated Telephone contract with J. Carlson Services for fiber splicing, NID Installation and customer activation. Over the years, Brian has been part of many Farmers Mutual & Federated Telephone's fiber projects so he is very familiar with our service area and our members. In his free time, Brian enjoys hunting and snowmobiling. He is excited to be part of the Acira team!

FEDERAL SURCHARGES TO DECREASE EFFECTIVE APRIL 1, 2016

Effective April 1, 2016, the amount of the Federal Universal Service Charge (FUSC) appearing on your bill each month will change as a result of a decrease in the Federal Communications Commission's (FCC's) universal service contribution factor from 18.2% to 17.9%. The new FUSC amount is calculated by multiplying the FCC's universal service contribution factor against your interstate access service charges.

The federal universal service fund program is designed to help keep local telephone service rates affordable for all customers in all areas of the U.S.

Directory additions

Appleton

Anna Jane Jerve 289-8019
Tri-State Erosion 289-8873

Bellingham

Brooke A. Hanson 568-2353
Tony Karels 568-2387

Boyd

Dale & Betty Robinson 855-2646
Ryan & Krystal Schmitt 855-3020

Chokio/Alberta

Brett Blackwelder 324-7005
Wally Schmitz 324-2466

Clinton

Paul & Lisa Deneui 343-4000
Kathleen Gillespie 325-5348
Kyle & Ronda Gillespie 325-5590
Gary Haugen 325-5589
Jason Haugen 343-4007

Dale Hoefert 325-5563
Tom & Laura Johnson 325-5577
Edward Kowalzyk 343-4006
Dennis Lindholm 325-5584
Gene & Donna Moberg 325-5564
Dan Morrill 343-4001
Kobie Morrill 343-4005
Nathan Nelson 343-4930
Russ & Shelley Redfield 343-4004
Terry Sigler 325-5202
Gladys Strobel 325-5356
Doug & Amanda Tomschin 343-4003
Mike Wulff 325-5185

Danvers

Paul & Ellen Carruth 567-2155

Dawson

Donald Clausen 769-4362
Kyle's Small Engine Repair & Equipment Sales 769-2157
Kendall Emily Stelter 769-2275



Member Guide: Farmers



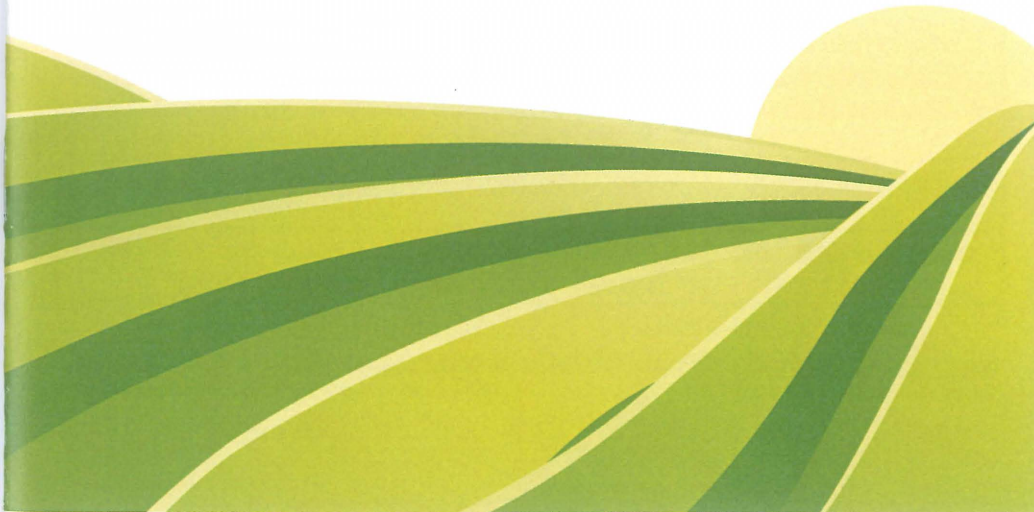
POWERED BY FARMERS MUTUAL TELEPHONE COMPANY
AND FEDERATED TELEPHONE COOPERATIVE

Welcome to Acira

A Cooperative Owned by the Members It Serves

What's Inside...

- ▶ Office/Billing Information
- ▶ Feature Descriptions
- ▶ Repair Service
- ▶ Terms and Conditions
- ▶ Member Benefits
- ▶ And more...





Farmers Mutual Telephone Company
301 2nd Street South
Bellingham, MN 56212

Account #: _____
If you have telephone service with Farmers Mutual, the account # is your telephone number.

Email Address: _____@farmerstel.net

Email Password: _____

Important Numbers:

Farmers Mutual Telephone Office: 320-568-2105

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Local Calls, Remain Local with FMTC!

*With Farmers Mutual (FMTC) you **KEEP** the local Calling Scope you have today when you port your number to FMTC and you can call **all members in FMTC exchanges at no charge.***

REMEMBER TO DIAL THE NUMBER AS A LOCAL CALL

Calling From:	Calling To:
Bellingham (568)	568, 752, 668, 273, 605-678 FMTC served lines in: 855, 769, 312, 598, 698, 269, 301, 839, 305, 542, 853
Boyd (855)	855, 752, 769, 312 FMTC served lines in: 568, 598, 698, 668, 269, 301, 839, 305, 605-678, 542, 853
Cerro Gordo (752)	752, 568, 855, 769, 312, 668, 605-678 FMTC served lines in 598, 698, 269, 301, 839, 305, 542, 853
Dawson (769,312)	769, 312, 542, 855, 752 FMTC served lines in: 568, 598, 698, 668, 269, 301, 839, 305, 605-678, 853
Madison (598, 698)	598, 698, 853 FMTC served lines in: 568, 769, 752, 312, 668, 855, 269, 301, 839, 305, 605-678, 542
Marietta (668)	668, 568, 752, 605-678 FMTC served lines in: 769, 312, 598, 698, 269, 301, 839, 855, 305, 542, 853
W. Marietta (605-678)	605-678, 568, 752, 668 FMTC served lines in: 855, 769, 312, 598, 698, 269, 301, 839, 305, 542, 853
Montevideo (269,301)	269, 301, 793, 734, 367, 569 FMTC served lines in: 568, 752, 668, 855, 769, 312, 598, 698, 269, 301, 839, 305, 605-678, 542, 853
Ortonville (839,305)	839, 305, 605-862, 325, 273 FMTC served lines in: 568, 752, 668, 855, 769, 312, 598, 698, 269, 301, 605-678, 542, 853

Please see the Area-Wide Telephone Directory or visit www.aciracoop.net for more information about our features and services.

Internet Help Desk: 320-568-4357 (HELP)
 24 Hours/7 Days a Week

After Hours Repair: 320-568-2105 or
 611 from your FMTC served Phone

LIFELINE & TELEPHONE ASSISTANCE PLAN

There are several programs that provide assistance with paying your phone bill. The Lifeline program is federally funded and will provide a credit each month on your phone bill. To be eligible, you must be enrolled in one of the following public assistance programs or have an income at or below 135% of the federal poverty guidelines to be eligible.

Eligible Public Assistance Programs:

- Medicaid/Medical Assistance
- Food Support (Food Stamps)
- Minnesota Family Investment Program (MFIP)
- Supplemental Security Income (SSI)
- Federal Public Housing Assistance
- Low Income Home Energy Assistance (LIHEAP)

If you qualify for a Lifeline credit, you will also qualify for the Telephone Assistance Plan (TAP). This program also offers a monthly discount on your phone bill.

For more information or a Lifeline/TAP Application, please contact our office.