

(700) Price Offerings including Voice Rate Data	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code	391679
<015>	Study Area Name	STOCKHOLM-STRANDBURG
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Todd Morris
<035>	Contact Telephone Number - Number of person identified in data line <030>	6058742181 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	todd.morris@itctel.com
<701>	Residential Local Service Charge Effective Date 1/1/201	6
<702>	Single State-wide Residential Local Service Charge	

<703>

<a1></a1>	<a2></a2>	<a3></a3>	<b1></b1>	<b2></b2>	<b3></b3>	<b4></b4>	<bs><</bs>	<c></c>
				Residential Local			Mandatory Extended Area	
State	Exchange (ILEC)	SAC (CETC)	Rate Type	Service Rate	State Subscriber Line Charge	State Universal Service Fee	Service Charge	Total per line Rates and Fees
SD	Revillo		FR	17.5	0.0	0.0	0.0	17.5
SD	South Shore		FR	17.5	0.0	0.0	0.0	17.5
SD	Stockholm		FR	17.5	0.0	0.0	0.0	17.5

(710)	Broadband Price	e Offerin
Data	Collection Form	

FCC Form 481

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<711>	<a1></a1>	<a2></a2>	<b1></b1>	<b2></b2>	<c> <d1></d1></c>	<d2></d2>	<d3></d3>		<d4></d4>
	State	Exchange (ILEC)	Residential Rate	State Regulated Fees	Total Rates and Fees	Broadband Service - Download Speed (Mbps)	Broadband Service -Upload Speed (Mbps)	Usage Allowance (GB)	Usage Allowance Action Taken When Limit Reached {select}
	SD	All	39.95	0.0	39.95	6.0	1.0	999999	Other, N/A
	SD	All	44.95	0.0	44.95	8.0	1.0	999999	Other, N/A
	SD	All	54.95	0.0	54.95	15.0	3.0	999999	Other, N/A
	SD	All	64.95	0.0	64.95	30.0	5.0	999999	Other, N/A
	SD	All	89.95	0.0	89.95	50.0	10.0	999999	Other, N/A
	SD	All	124.95	0.0	124.95	100.0	10.0	999999	Other, N/A

(800) Operating Companies	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code		391679
<015>	Study Area Name		STOCKHOLM-STRANDBURG
<020>	Program Year		2017
<030>	Contact Name - Person l	JSAC should contact regarding this data	Todd Morris
<035>	Contact Telephone Num	ber - Number of person identified in data line <030>	6058742181 ext.
<039>	Contact Email Address -	Email Address of person identified in data line <030>	todd.morris@itctel.com
<810>	Reporting Carrier	Interstate Telecommunications Cooperative,	Inc.
<811>	Holding Company	Interstate Telecommunications Cooperative,	Inc.
<812>	Operating Company	Interstate Telecommunications Cooperative,	Inc.

<813>	<a1></a1>	<a2></a2>	<a3></a3>
	Affiliates	SAC	Doing Business As Company or Brand Designation
	Interstate Telecommunications Cooperative, Inc.	361654	Interstate Telecommuncations Cooperative, Inc.
	Interstate Telecommunications Cooperative, Inc.	399013	Interstate Telecommuncations Cooperative, Inc.
_	Interstate Telecommunications Cooperative, Inc.	391654	Interstate Telecommuncations Cooperative, Inc.
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1. Demonstration of Compliance with Applicable Service Quality Standards and Consumer Protection Rules:

In establishing this certification in its 2005 ETC Order,¹ the FCC found that an ETC must make "a specific commitment to objective measures to protect consumers." ² The FCC found that for wireless ETCs, compliance with CTIA's Consumer Code for Wireless Service would satisfy this requirement" and that the sufficiency of other commitments would be considered on a case-by-case basis. ³ In this context, the FCC stated, "to the extent a wireline or wireless ETC applicant is subject to consumer protection obligations under state law, compliance with such laws may meet our requirement."

Interstate Telecommunications Cooperative, Inc. ("Company") hereby certifies that it is complying with applicable service quality standards and consumer protection rules. The Company is subject to consumer protection obligations under both federal and South Dakota state law. These obligations include, but are not limited to, the following:

(1) filing a Local Exchange Tariff pursuant to the requirements of the South Dakota Administrative Rule 20:10:27:07 which discloses rates, terms and conditions of service to customers; (2) adherence to state requirements that the Company satisfies and certifies annually that it complies with consumer protection and service quality standards pursuant

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¹ Federal-State Joint Board on Universal Service, CC Docket No. 96-45, Report and Order, FCC 05-46 (rel. Mar. 17, 2005) ("2005 ETC Order").

² *Id.* at para. 28.

³ *Id.* The FCC noted that under the CTIA Consumer Code, wireless carriers agree to: "(1) disclose rates and terms of service to customers; (2) make available maps showing where service is generally available; (3) provide contract terms to customers and confirm changes in service; (4) allow a trial period for new service; (5) provide specific disclosures in advertising; (6) separately identify carrier charges from taxes on billing statements; (7) provide customers the right to terminate service for changes to contract terms; (8) provide ready access to customer service; (9) promptly respond to consumer inquiries and complaints received from government agencies; and (10) abide by policies for protection of consumer privacy." *Id.* at n. 71.

Administrative Rules regarding transmittal of bills (20:10:07:03), billing requirements (20:10:34:09), billing disputes (20:10:07:04), refunds for service interruptions (20:10:07:05) service quality standards for local exchange companies (20:10:33), and notification of adverse changes in rates, terms, or conditions (South Dakota Codified Law 49-31-2.8); (3) truth-in-billing requirements, and (4) CPNI, Red Flag Rules and other applicable federal and state requirements governing the protection of customers' privacy.

The Company is subject to consumer protection obligations for broadband services under federal law. These obligations include, but are not limited to, the following: public disclosure of accurate information regarding network management practices, performance, and commercial terms of broadband internet access services; as a means of providing sufficient information for consumers to make informed choices regarding use of such services, and for content, application, service and device providers to develop, market, and maintain internet offerings as specified in F.C.C. 47 C.F.R. Part 8 §8.3. The Company complies with all requirements set forth in the 2015 Open Internet Order as they become effective.

1. Ability to Function in Emergency Situations

Interstate Telecommunications Cooperative, Inc. [Company] hereby certifies that it is able to function in emergency situations as set forth in §54.202(a)(2)¹ and South Dakota Administrative Rule 20:10:32:54.07. The Company's voice & broadband network is designed to remain functional in emergency situations without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations as required by Section 54.202(a)(2). The Company can change call routing translations as needed to reroute traffic around damaged facilities. Changing call routing translations will also allow the Company to manage traffic spikes throughout its network, as emergency situations require. The Company maintains a contingency plan to prevent or minimize service interruptions due to the catastrophic loss of a central office switch, toll switching office, or tandem switching office, pursuant to South Dakota Administrative Rule 20:10:33:18. The plan is available for review upon request.

Specifically, each central office building is supplied with standby generators and battery back-up that enable the central office to keep running until power is restored so long as fuel is available, or until system changes are made to reroute traffic. As required by South Dakota Administrative Rule 20:10:33:19, the Company's central office can maintain 8 hours, plus or minus 15 percent, of battery reserve rated for peak traffic load requirements, and a permanent auxiliary power unit is installed. The Company has

Section 54.202(a)(2) requires ETCs that are designated by the Commission to "demonstrate its ability to remain functional in emergency situations, including a demonstration that it has a reasonable amount of back-up power to ensure functionality without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations."

battery backup at all office locations and in its electronic equipment sites capable of running for a minimum of 8 hours, plus or minus 15 percent, in compliance with the State rules. Length of run time is determined by the equipment serving the area and the number of customers working out of the equipment. Generators are installed at all Central Office locations. They will continue to run as long as the Company has access to propane. The Company tests the batteries at least once per year. The Company complies with the FCC's backup power requirements, effective October 16, 2015.