

AT&T Services, Inc. 1.120 20th Street, NW Suite 1000 Washington, D.C. 20036 Phone 202 457-3047 Fax 202 457-3073

RECEIVED

JAN 1 1 2016

SOUTH DAKOTA PUBLIC UTILITIES COMMISSION

January 7, 2016

Ms. Marlene H. Dortch Secretary Federal Communications Commission 445 12th Street, SW Washington, DC 20554

Re: Section 63.71 Application of AT&T

Dear Ms. Dortch:

On January 6, 2016, AT&T Services, Inc., on behalf of its affiliates, AT&T Alaska d/b/a AT&T Corp., AT&T Communications of Indiana, LLC d/b/a AT&T Corp., AT&T Communications of New York, Inc. d/b/a AT&T Corp., AT&T of Texas, LLC d/b/a AT&T Corp., AT&T Communications of Virginia, LLC d/b/a AT&T Corp., AT&T Corp., BellSouth Telecommunications, LLC d/b/a AT&T Alabama, AT&T Florida, AT&T Georgia, AT&T Kentucky, AT&T Louisiana, AT&T South Carolina, AT&T Mississippi, AT&T North Carolina, and AT&T Tennessee, BellSouth Long Distance d/b/a AT&T Long Distance Service, Illinois Bell Telephone Company d/b/a AT&T Illinois, Indiana Bell Telephone Company, Inc. d/b/a AT&T Indiana, Michigan Bell Telephone Company d/b/a AT&T Michigan, The Ohio Bell Telephone Company d/b/a AT&T Ohio, Pacific Bell Telephone Company d/b/a AT&T California and AT&T Nevada, SBC Long Distance d/b/a AT&T Long Distance, Southwestern Bell Telephone Company d/b/a AT&T Arkansas, AT&T Kansas, AT&T Missouri, AT&T Oklahoma, and AT&T Texas, Teleport Communications of America, LLC d/b/a AT&T Corp., Teleport Communications Group d/b/a AT&T Corp., and Wisconsin Bell, Inc. d/b/a AT&T Wisconsin filed a Section 63.71 Application to discontinue offering certain Operator Services throughout the United States and U.S. territories.

AT&T is filing an amended 214 Application on January 7, 2016, to correct the discontinuance date in the application that was submitted on January 6, 2016. If you have any further questions, please do not hesitate to contact me or Dave Talbott on (202) 457-3039.

Sincerely,

. Terri L. Hoskins

cc: Rodney McDonald, FCC- WCB

Before the FEDERAL COMMUNICATIONS COMMISSION Washington, DC 20554

In the Matter of)	
Section 63.71 Application of)	F 5.1
A.T.O.T. A.1. 1.2	7)	File No.
AT&T Alaska,)	
AT&T Communications of Indiana, LLC,) .	
AT&T Communications of New York, Inc.,)	
AT&T Communications of Texas, LLC)	
AT&T Communications of Virginia, LLC,)	-
AT&T Corp.,)	-
BellSouth Telecommunications, LLC,)	
BellSouth Long Distance,)	
Illinois Bell Telephone Company,).	
Indiana Bell Telephone Company, Inc.,)	
Michigan Bell Telephone Company,	·)	
The Ohio Bell Telephone Company,) '	
Pacific Bell Telephone Company,	j i	
SBC Long Distance,)	*
Southwestern Bell Telephone Company,	Ś	
Teleport Communications of America, LLC,	á	*
Teleport Communications Group, and	Ś	
Wisconsin Bell, Inc.	Ś	
Wisconsin Bett, Tite.	$\dot{}$	
For Authority Pursuant to Section 214 of))	•
The Communications Act of 1934, As Amended,	. Ś	
To Discontinue the Provision of Service	í	
TO DISSOURING ON LIGHTSION OF DALLICE	,	

SECTION 63.71 APPLICATION OF AT&T

AT&T Services, Inc. on behalf of its affiliates, AT&T Alaska d/b/a AT&T Corp., AT&T Communications of Indiana, LLC d/b/a AT&T Corp., AT&T Communications of New York, Inc. d/b/a AT&T Corp., AT&T of Texas, LLC d/b/a AT&T Corp., BellSouth Telecommunications, LLC d/b/a AT&T Alabama, AT&T Florida, AT&T Georgia, AT&T Kentucky, AT&T Louisiana, AT&T South Carolina, AT&T

Mississippi, AT&T-North Carolina, and AT&T Tennessee, BellSouth-Long-Distance d/b/a AT&T Long Distance Service, Illinois Bell Telephone Company d/b/a AT&T Illinois, Indiana Bell Telephone Company, Inc. d/b/a AT&T Indiana, Michigan Bell Telephone Company d/b/a AT&T Michigan, The Ohio Bell Telephone Company d/b/a AT&T Ohio, Pacific Bell Telephone Company d/b/a AT&T California and AT&T Nevada, SBC Long Distance d/b/a AT&T Long Distance, Southwestern Bell Telephone Company d/b/a AT&T Arkansas, AT&T Kansas, AT&T Missouri, AT&T Oklahoma, and AT&T Texas, Teleport Communications of America, LLC d/b/a AT&T Corp., Teleport Communications Group d/b/a AT&T Corp., and Wisconsin Bell, Inc. d/b/a AT&T Wisconsin, collectively referenced herein as AT&T, applies for authority under Section 214(a) of the Communications Act, as amended ("the Act"), 47 U.S.C. § 214 and Section 63.71 of the Federal Communications Commission's ("Commission") rules, 47 C.F.R. § 63.71, to discontinue offering certain Operator Services throughout the United States and U.S. territories.

As required by Section 63.71(a) and (b) of the Commission's rules, AT&T is providing the following information:

Name and Address of Carrier (47 C.F.R. §§ 63.71(a)(1), (b)(2)):

AT&T Alaska d/b/a AT&T Corp.

AT&T Communications of Indiana, LLC d/b/a AT&T Corp.

AT&T Communications of New York, Inc. d/b/a AT&T Corp.

AT&T Communications of Texas, LLC d/b/a AT&T Corp.

AT&T Communications of Virginia, LLC d/b/a AT&T Corp.

AT&T Corp.

BellSouth Telecommunications, LLC d/b/a AT&T Southeast BellSouth Long Distance d/b/a AT&T Long Distance Service Illinois Bell Telephone Company d/b/a AT&T Illinois Indiana Bell Telephone Company, Inc. d/b/a AT&T Indiana Michigan Bell Telephone Company d/b/a AT&T Michigan The Ohio Bell Telephone Company d/b/a AT&T Ohio

Pacific Bell Telephone Company d/b/a AT&T California SBC Long Distance d/b/a AT&T Long Distance Southwestern Bell Telephone Company d/b/a AT&T Southwest, Teleport Communications of America, LLC d/b/a AT&T Corp. Teleport Communications Group d/b/a AT&T Corp. Wisconsin Bell, Inc. d/b/a AT&T Wisconsin

The address for these entities for purposes of this application is:

60 West Avenue, Room 405, Wayne, PA. 19087.

Date of Planned Service Discontinuance (47 C.F.R. §§ 63.71(a)(2), (b)(2)):

AT&T plans to discontinue this service to its retail customers on or after March 18, 2016, subject to Commission authorization of the discontinuance. In addition, AT&T plans to discontinue this service to wholesale customers that purchase these services pursuant to an agreement on or after June 4, 2016¹, subject to Commission authorization pursuant to 47 C.F.R. § 63.71(c).

Points of Geographic Areas of Service Affected (47 C.F.R. §§ 63.71(a)(3), b(2)):

AT&T will discontinue this service throughout its geographic service areas throughout the United States² including the District of Columbia and the U.S. territories of Puerto Rico and the U.S. Virgin Islands.

Brief Description of Type of Service Affected (47 C.F.R. §§ 63.71(a)(3), b(2)):

AT&T is discontinuing the following Operator Services:

AT&T began providing its wholesale customers notice of these service changes in 2014, but out of an abundance of caution, AT&T is providing its wholesale customers additional time to address any applicable customer notification and/or legal/regulatory requirements.

² This proposed discontinuance of service does not apply to AT&T Corp.'s local residential customers in Maine, New Hampshire and Vermont. In these states, AT&T Corp. provides local services under an agreement with FairPoint Communications, and will continue to provide all Operator Services provided by FairPoint, until such time as FairPoint discontinues such services or until AT&T Corp no longer provides local residential services in those states. However, this proposed discontinuance applies to interstate Operator Service provided by AT&T Corp. to residential and business customers in those states.

- 1. Collect Calling a billing arrangement by which the charge for an operator assistance call may be reversed (charged to the called station) provided the charge is accepted at the called station.
- 2. Person-to-Person Calling a service where the person originating an operator assistance call specifies to the Company operator a particular person to be reached, a particular mobile service point to be reached through a Mobile Telephone Service attendant, or particular PBX service point, department, or office to be reached.
- 3. Billed to Third Party a billing arrangement by which an operator assistance call may be charged to an authorized station as determined by the Company other than the station originating the call or the station where the call is terminated.
- 4. Busy Line Verification (BLV) allows an operator to establish a "talking" connection to an apparently busy station line to determine if the station line is in working order.
- 5. Busy Line Interruption (BLI) allows an operator to interrupt a voice conversation in progress on a line to advise the interrupted subscriber that the interrupting party has a need to reach the subscriber.
- 6. International Directory Assistance allows customers to obtain telephone numbers for international locations where such information is available to AT&T.

AT&T is discontinuing these services because of low market demand. Operator assistance calls have been declining at a rate of about 18.0% per year for the last several

years. Indeed, AT&T's operator assistance traffic volumes have dropped by 93% since 2004, and on average, AT&T has experienced more than an 18.7% decline in the volumes of these services over the last two years. These services have declined in popularity over the years due to the growth of other communication methods, including mobile phones, text messaging, email, and other social media applications. In regards to International Directory Assistance, many international telecommunications carriers no longer provide operator assistance services, which makes AT&T's service obsolete in those countries.

Further, if an end user wishes to continue to use these services, they can obtain alternative services from other wireline interexchange carriers providing operator services. Equal access and toll presubscription continues to be available, therefore, customers can reach their preferred primary IXC operator by dialing 00, or can reach a different IXC using widely available dial around services such as 10XXX, 800 numbers, etc. For all of these reasons, the public convenience and necessity will not be impaired by the discontinuance of these services.

AT&T will continue to provide Sent Paid Calls (e.g., direct dial assistance), Emergency Call Assistance and Rate Quotes where these services are currently provided.

Brief Description of the Dates and Methods of Notice to All Affected Customers (47 C.F.R. § 63.71(b)(3)):

AT&T sent customer notification letters via U.S. mail as an attachment to each customer's monthly bill between September 28, 2015 and December 31, 2015. In addition, AT&T posted copies of its customer notifications in several locations on its website at http://serviceguide.att.com/ACS/ext/pcn.cfm?type=SN_STSI,

http://serviceguide.att.com/servicelibrary/ext/aslstate.cfim?state=Rl,

http://www.att.com/gen/public-affairs?pid=9700,

http://cpr.att.com/pdf/bsld/fc/inter_intl_res_cust_notice_trans.html, and http://cpr.att.com/pdf/sbcld/is/inter_res_cust_notice_trans.html.

In addition, beginning on October 10, 2015, when an AT&T customer uses one of the Operator Services included in this proposed discontinuance of service, an AT&T operator informs the customer of the proposed discontinuance, and provides a phone number where the customer can obtain additional information.

Copies of this Application are being sent, first class U.S. Mail, to the public utilities commissions and governors of the affected states and territories, and also to the Special Assistant for Telecommunications to the Secretary of Defense, as required by 63.71(a) of the Commission's rules.

Regulatory Classification of Carrier (47 C.F.R. § 63.71(b)(4)):

AT&T offers these services through affiliates that are considered dominant as well as other affiliates that are considered non-dominant. For ease of administration, AT&T consents to this application being reviewed pursuant to the Commission's processes that are applicable to dominant carriers.

Questions about this application may be addressed to David Talbott, AT&T Services, Inc., Assistant Vice-President – Federal Regulatory, 1120 20th Street, NW, Suite 1000, Washington, DC 20036, (202) 457-3039.

Conclusion:

The public convenience and necessity will not be adversely affected by the discontinuance of these services because other providers continue to provide operator

services, and the majority of the market has already replaced-these services-with-other-communications services and/or applications. AT&T respectfully requests that the Commission approve its Section 63.71 Application to discontinue the Operator Services discussed herein.

Respectfully submitted,

By:/s/ Terri L. Hoskins

Terri L. Hoskins Christopher Heimann Gary L. Phillips David Lawson

AT&T Inc. 1120 20th Street, N.W. Washington, D.C. 20036

(202) 457-3047

Its Attorneys

January 7, 2016

ATTACHMENT A Customer Notices



2 of 2

Oct 23 2015

News You Can Use

PREVENT DISCONNECT

Thank you for being a valued customer. Please be aware that all charges must be paid each month to keep your account current and prevent collection activities. We are required to inform you that certain charges MUST be paid in order to prevent interruption of basic local service. These charges are already included in the Total-mount Due and are \$27.47. Also, neglecting to pay for remaining charges may result in interruption or removal of these remaining services or further collection action.

CARRIER INFORMATION

Our records show that you have selected AT&T or a company that resells their services as your primary local toil carrier and that you have chosen not to select a long distance carrier. Please contact us if this does not agree with your records.

FLECTRONIC PAYMENTS

When making a secure electronic bill payment from your bank account over the shone, you will need to provide sufficient information to authenticate yourself as the account owner. By providing this information, you are authorizing AT&T and your financial institution to process a one-time debit from your bank account for payment of your bill. Other bill payment options are available at att.com.

PAYMENT OPTIONS

Use the myAT&T App* on your smartphone, visit att.com/bill to pay your AT&T bills electronically, or use our interactive Voice Response system FREE of charge anytime day or night by cálling 800.288.2020. Payments made with an AT&T representative will be assessed a \$5.00 convenience fee. *Competible device and account registration required. Messeging and date charges may apply for download and usage.

MOVING SOON?

Stay connected with AT&T. Please visit us online at att.com/move or call 800.MOVE.ATT (800.668.3288). Moves of Lifetine service must be placed via phone.

SERVICE WITHDRAWAL

Pending state and regulatory approval where applicable, BellSouth Telecommunications, LLC d'Me AT&T South Caroline (AT&T) and BellSouth Long Distance, Inc. d'Me AT&T Long Distance Service will discontinue the following services on or after March 18, 2018; Bill to a Third Number, Verification and Emergency Intersupt Service, Collect calls, Person to Person calls, Zaro Minus (0-) Charging, and International Directory Assistance.

The FCC will normally authorize this proposed discontinuance of service for reduction or imperiment) unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should the your comments as soon as possible, but no later than 30 days after the Commission releases public notice of the proposed discontinuance. You may file them electronically through the FCC's Electronic Comment Filing System using the docket number established in the Commission's public notice for this proposed discontinuance. Wheller Competition Policy Division, Wheller Competition Bureau, Competition Policy Division, Washington, DC 20554, and include in your comments a reference to the \$63.71 Application of AT&T South Corolina and AT&T Long Distance Service. Comments should include specific information about the impact of this proposed discontinuance for reduction or impairment) upon you or your company, including any inability to acquire reasonable substitute service. AT&T Customer Service can be resched at the coll-fine number on your bid or V/TTY 800.651.5111, Thank you, AT&T, 80 West Awares, Roam 405, Wayne, PA. 19087.

ONLINE BILL SUPPORT

Register at att.com/managemyaccount to view or pay your bill, manage your account online, sign up for paperless billing, or enroll in AutoPay. It's quick, easy, and available 24x7!

Terms and Conditions

SERVICE INFORMATION

Your local services are provided by AT&T South Caroline (BellSouth Telecommunications, LLC). Your AT&T long distance services, if any, are provided by one or more of the following AT&T long distances: AT&T Long Distance. Service (BellSouth Long Distance, Inc.), and AT&T Carp. You can find the name of your long distance service provider in the long distance section of your bill. To view your provider's service publications, including Guidebooks, Service Guides and/or Tariffs, go to ext.com/servicepublications. Terms and Conditions governing any other de-tariffed and non-regulated services you may have are also available on this website. Terms and Conditions may change from time to time. These Terms include provisions regarding how to resolve any dispute you might have, and include an ARBITRATION CLAUSE. You should review the Terms on a regular hase.

RETURNED CHECK

An important part of AT&T's commitment to our valued customers is keeping you informed of policies that may affect your account. If a check is raturned to AT&T from your financial (institution, a returned check fee up to the amount permitted by law may be charged to your account.

LATE CHARGE REMINDER

An additional charge at the rate of 1.5% may apply to any unpaid balance as of your next bill date.

BILL DISCREPANCY

AT&T strives to provide our valued customers the best service possible. However, if you have a bill discrepancy, you should notify AT&T within 60 days after the receipt of your AT&T bill.

C7002 AT&T Intellectual Property. All rights reserved.

annat off

Paying by check sutherizes AT&T to use the information from your check to make a ona-time electronic fund transfer from your account. Funds may be writhdrawn from your account as soon as the same day your personal as the same day your personal as a soon as the same day your personal as a soon as the same day your personal as a soon as the same day your personal as a soon as the same day your personal as a soon as the same day your personal as a soon as the same day your personal as a soon as the same day your personal as a soon as the same day of the same as a soon as the same as a soon as a soon as the same day of the same as a soon as a



News You Can Use

SERVICE WITHDRAWAL

Pending state and regulatory approval where applicable, SellSouth Telecommunications, LLC d/b/s ATAT Louisians (ATAT) and BellSouth Long Distance, Inc. d/b/s ATAT Long Distance Service will discordinus the following services on or after March 18, 2018: Bill to a Third Number, Local Operator Verification/Interruption Service, Collect calls, Person to Person calls, Zero Minus (0-) Charging, and International Directory Assistance.

The FCC will normally authorize this proposed discontinuance of service (or reduction or impairment) unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object you should file your comments as soon as possible, but no later than 30 days after the Commission releases public notice of the proposed discontinuance. You may file them electronically through the FCC's Electronic Comment Filing System using the docket number established in the Commission's public notice for this proceeding, or you may address them to the Federal Communications Commission, Wireline Competition Bureau, Competition Policy Division. Washington, DC 20554; and include in your comments a reference to the \$63.71 Application of AT&T Louisians and AT&T Long Distance Service. Comments should include specific information about the impact of this proposed: discontinuence (or reduction or impairment) upon you or your company, including any inability to acquire reasonable substitute service. AT&T Customer Service can be reached at the toll-free number on your bill or V/TTY 800.851.6111. Thank you, AT&T, 60 West Avenue, Room 405, Wayne, PA. 19087

ONLINE BILL SUPPORT

Register at att.com/managemyaccount to view or pay your bill, manage your account online, sign up for paperless billing, or enroll in AutoPay. It's quick, easy, and available 24x7!

Terms and Conditions

RETURNED CHECK

An important part of AT&T's commitment to our valued customers is keeping you informed of policies that may affect your account. If a check is returned to AT&T from your financial institution, a returned check fee up to the amount permitted by law may be charged to your account.

SERVICE INFORMATION

Your local services are provided by AT&T Louisiana (BellSouth Telecommunications, LLC). Your AT&T long distance services, if any, are provided by one or more of the following AT&T Inc. subsidiaries: AT&T Long Distance Service (BellSouth Long Distance, Inc.), and AT&T Corp. You can find the name of your long distance service provider in the long distance section of your bill. To view your provider's service publications, including Guidebooks, Service Guides and/or Tariffs, go to att.com/servicepublications. Terms and Conditions governing any other de-tariffed and non-regulated services you may have are also available on this website. Terms and Conditions may change from time to time. These Terms include provisions regarding how to resolve any dispute you might have, and include an ARBITRATION CLAUSE. You should review the Terms on a regular basis.

LATE CHARGE REMINDER

An additional charge pursuant to tariff or other terms of service may apply to any unpaid balance after your next bill date.

BILL DISCREPANCY

AT&T strives to provide our valued customers the best service possible. However, if you have a bill discrepancy, you should notify AT&T within 60 days after the receipt of your AT&T bill.



2 of 2

Oct 22, 201



News You Can Use

PREVENT DISCONNECT

Thank you for being a valued customer. Please be aware that all charges must be paid each month to keep your account current and grevent collection activities. We are required to inform you that certain charges MUST be paid to order to prevent interruption of basic local service. These charges are already included in the Total Amount Due and are \$10.09. Also, neglecting to pay for remaining charges may result in interruption or removal of these remaining services or further collection action.

CARRIER INFORMATION

Our records show that you have not selected a primary local toil or long distance carrier. Please contact us if this does not agree with your records.

CICCTOCAUC DAVMENTS

When making a secure electronic bill payment from your bank account over the phone, you will need to provide sufficient information to authenticate yourself as the account owner. By providing this information, you are authorizing AT&T and your financial institution to process a one-time debit from your bank account for payment of your bill. Other bill payment options are available at att.com.

PAYMENT OPTIONS

Use the myAT&T App* on your smartphone, visit att.com/bill to pay your AT&T bills electronically, or use our Interactive Voice Response system FREE of charge anytime day or night by calling 800.288.2020. Payments made with an AT&T representative will be assessed a \$5.00 convenience fee. *Compatible device and account registration required. Messaging and data charges may apply for download and usage.

MOVING SOON?

Stay connected with AT&T. Please visit us online at att.com/move or cell 800.MDVE.ATT (800.668.3288). Moves of Lifeline service must be placed via phone.

SERVICE WITHDRAWAL

Pending state and regulatory approval where applicable, BellSouth Telecommunications, LLC drue AT&T Kentucky (AT&T) and BellSouth Long Distances, inc. drue AT&T Long Distance Service will doorning the following services on or after Merch 18, 2018; Billto a Third Number, Local Verification/Interruption Service, Collect calls, Parson to Person calls, Zero Minus (0-) Charging, and International Directory Assistance:

The FCC will normally authorize this proposed discontinuence of service (or reduction or impairment) unless it is shown that customers would be unable to receive service or a responsible substitute from another certier or that the public convenience and necessity is otherwise adversely effected. If you wish to object, you should the your comments as soon as possible, but no leter than 20 days after the Commission releases public notice of the proposed discontinuence. You may file them electronicelly through the FCC's Electronic Comment Filing System using the docket number established in the Commission's public notice for this proceeding, or you may address them to the Federal Commentations. Commission, Wirekine Competition Bureau, Competition Policy Division, Weshington, DC 2054, and include in your comments a reference to the 563.71 Application of AT&T Kentucky and AT&T Long Distance Service. Comments should include apeoliic information about the impact of this proposed discontinuence (or reduction or impairment) upon you or your compeny, including any Inability to acquire reasonable substitute service. AT&T Customer Service can be reached at the toll-free number on your bill or V/TY 200.851.5111. Thank you, AT&T, 60 West Avenue; Room 405, Weyne, PA. 18087:

ONLINE BILL SUPPORT

Register at att.com/managemyaccount to view or pay your bill, manage your account online, sign up for paparless billing, or enroil in AutoPay. It's quick, easy, and available 24x7

Terms and Conditions

SERVICE INFORMATION

Your local services are provided by AT&T Kentucky (BellSouth Telecommunications, LLC). Your AT&T long distance services, if any, are provided by one or more of the following AT&T long distances: AT&T Long Distance Service (BellSouth Long Distance, Inc.), and AT&T Corp. You can find the name of your long distance service provider in the long distance section of your bill. To view your provider's service publications, including Guidebooks, Service Guides and/ar Tariffs, go to att.com/servicepublications. Terms and Conditions governing any other de-teriffed and non-regulated services you may have are also evailable on this website. Terms and Conditions may change from time to time. These Terms include provisions regarding how to resolve any dispute you might have, and include an ARBITRATION CLAUSE. You should review the Terms on a regular hasis.

RETURNED CHECK

An important part of AT&T's commitment to our valued customers is keeping you informed of policies that may affect your account. If a check is returned to AT&T from your financial institution, a returned check fee up to the amount permitted by law may be charged to your account.

LATE CHARGE REMINDER

A \$8.50 Late Payment Charge may apply to any unpaid current charges balance as of your next bill date.

BILL DISCREPANCY

AT&T strives to provide our valued customers the best service possible. However, if you have a bill discrepency, you should notify AT&T within 60 days after the receipt of your AT&T bill.

62008 AT&T Intellectual Property. All rights reserved.

the terms

Paying by check authorizes AT&T to uso the information from your check to make a one-time electronic fund trensfer from your account. Funds may be withdrawn from your account as soon as the seme day your payment is received. If we centred there is the trensection electronically, you eaties to pay such tees as dentified in copy of your check for payment. Your original chack will be destroyed once processed. If your check for payment. You original chack will be destroyed once processed. If your check for payment. You original chack to pay such tees as dentified in



2 of 2

Oct 22, 2015

News You Can Use

COLLECTION POLICY

If your final balance remains unpaid after the DUE BY date, it may become necessary to send your account for further collection activity. You may be held responsible for fees associated with the collection efforts, including attorney's feas, as permitted by taw. If you have any questions, please contact us at 800.288.2020. AT&T apprecistes your business and we look forward to doing business with you in the future.

PAYMENT OPTIONS

Use the myAT&T App* on your smartphone, visit att.com/bill to pay your AT&T bills electronically, or use our Interactive Voice Response system FREE of charge anytime day or night by calling 800.288.2020. Payments made with an AT&T representative will be assessed a \$5.00 convenience fee. *Compatible device and account registration required. Messaging and data charges may apply for download and usage.

RE: YOUR ACCOUNT

We noticed you made a change in your AT&T service. We invite you to call us at 877.377.2319 or visit att.com/deat4025 if you have any questions or want to learn about special offers for wireless, home phone, internet and TV.

MOVING SOON?

Stay connected with AT&T. Please visit us online at att.com/move or call 800.MOVE.ATT (800.658.3288). Moves of Lifeline service must be placed via phone

SERVICE WITHDRAWAL

Panding state and regulatory approval where applicable, SeiSouth
Telecommunications, LLC d/b/s AT&T Georgia (AT&T) and SeilSouth Long
Distance, Inc. d/b/s AT&T Long Distance Service will discontinue the following
services on or after March 18, 2016; Bill to a Third Number, Verification and
Emergency, Inharitist Service, Collect calls, Person to Person calls, Zero Minus (0-)
Charging, and International Directory Assistance.

The FCC with normally authorize this proposed discontinuance of sarvice (or reduction or impairment) unless it is shown that customers would be unable to receive service or a responsible substitute from another certier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments as soon as possible, but no later than 30 days after the Commission releases public notice of the proposed discontinuance. You may file them electronically through the FCC's Electronic Comment Filing System using the docket number established in the Commission's public notice for this proceeding; or you may address them to the Federal Communications. Commission, Wireling Competition Burisau, Competition Polloy Division; Washington, DC 20884, and Include inyour comments a reference to the \$83.74 Application of AT&T Goorgie and AT&T Long Distance Service. Comments should include specific information should the impact of this proposed discontinuance (or reduction or impairment) upon your or your company, including any inability to acquire responsible substitute service. AT&T Customer Service can be reached at the tell-free number on your bill or VITTY 800.851.5111. Thank you, AT&T, 60 West Avenue, Room 605, Weyne, PA. 19097.

FINAL BILL VIDEO

Need help reading your final bill? Visit att.com/finalbillvideo to view a helpful video.

Terms and Conditions

RETURNED CHECK

An important part of AT&T's commitment to our valued customers is keeping you informed of policies that may affect your account. If a check is returned to AT&T from your financial institution, a returned check fee up to the amount permitted by law may be charged to your account.

SERVICE INFORMATION

Your local services are provided by AT&T Georgia (BellSouth Telecommunications, LLC). Your AT&T long distance services, it any, are provided by one or more of the following AT&T inc. substideries: AT&T Long Distance Service (BellSouth Long Distance, Inc.), and AT&T Corp. You can find the name of your long distance service provider in the long distance service provider in the long distance service publications, including Guidebooks, Service Guides and/or Teriffs, go to att.com/servicepublications. Terms and Conditions governing any other de-tariffed and non-regulated services you may have are also available on this website. Terms and Conditions may change from time to time. These Terms include provisions regarding how to resolve any dispute you might have, and include an ARBITRATION CLAUSE. You should review the Terms on a regular hassis.

LATE CHARGE REMINDER

A \$6.50 Late Payment Charge may apply to an unpaid balance as of your next bill

BILL DISCREPANCY

AT&T strives to provide our valued customers the best service possible. However, if you have a bill discrepancy, you should notify AT&T within 60 days after the receipt of your AT&T bill.

402098 AT&T Intellectual Property. All rights reserved

smiet edf

Paying by check authorises AT&T to use the information from your check to make a end-time electronic fund transfer from your account. Funds may be withdrawn from your account as soon as the same day your gayment is neceived. If we cannot processed the transaction electronically, you authorize AT&T to present an image copy of your check for payment. Your original check will be destroyed once processed. If your check is returned ungain you agree to pay such fees as identified in



Oct 22, 2015

Plans and Services

Government Fees and Taxes - Continued			
Item			•
No. Description	Quantity	-	
1. Emergency 911 Service	. 1	-	1.75
Total Government Fees and Taxos			5.55

Total Plans and Services

55.11

News You Can Use

PREVENT DISCONNECT

Thank you for being a valued customer. Please be aware that all charges must be paid each month to keep your account current and prevent collection activities. We are required to inform you that certain charges MUST be paid in order to prevent interruption of basic local service. These charges, which do not include third-party charges, are already included in the Total Amount Due and are \$55.11. Also, neglecting to pay for remaining charges may result in interruption or removal of these remaining services or further collection action.

CARRIER INFORMATION

Our records show that you have not selected a primary local toll or long distance carrier. Please contact us if this does not agree with your records.

ELECTRONIC PAYMENTS

When meking a secure electronic tell payment from your bank account over the phone, you will need to provide sufficient information to authenticate yourself as the account owner. By providing this information, you are authorizing AT&T and your financial institution to process a one-time debit from your bank account for payment of your bill. Other bill payment options are available at att.com.

PAYMENT OPTIONS

Use the myAT&T App* on your smartphone, visit att.com/bill to pay your AT&T bills electronically, or use our Interactive Voice Response system FREE of charge anytime day or eight by calling 800,288,2020. Payments made with an AT&T representative will be assessed a \$5.00 convenience fee. "Compatible device and account registration required. Messaging and data charges may apply for download and usage.

MOVING SOON?

Stay connected with AT&T. Please visit us online at att.com/move or call 800.MOVE,ATT (800.668.3288). Moves of Lifeline service must be placed via phone.

SERVICE WITHDRAWAL

Pending state and requisions approved where applicable, BellSouth Telecommunications, LLC d/s/a AT&T Alabama (AT&T) and BellSouth Long Distance, Inc. d/s/a AT&T Long Distance Service will discontinue the influencing services on or after March 18, 2018. Bit to a Third Number, Local Operator Verification/Interruption Service, Collect calls, Person to Person calls, Zero Minus (o-) Charging, and International Directory Assistance.

The FCG will normally authorize this proposed discontinuance of service (air reduction or impairment) unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely effected. If you which to object, you should fits your comments as soon as possible, but no later then 30 days after the Commission releases public notice of the proposed discontinuates. You may tile them alectronically through the FCC's Electronic Comment filing System using the docket number established in the Commission's public notice for this proceeding, or you may address them to the Foctors Comments these the proceeding, or you may address them to the Foctors Comments these Comments and Tax Long Distances Service. Comments should include specific information should include specific information should include specific information about the impact of this proposed discontinuence for reduction or impairment) upon you or your company, including any inability as acquire reasonable substitute service. AT&T Customer Service can be reached at the toll-free number on your bill or VITTY 900.651.5111. Thenk you, AT&T, 60 West Avenue, Room 405, Wayne, FA 1905.

ONLINE BILL SUPPORT

Register at att.com/managemyac.count to view or pay your bill, manage your account online, sign up for paperless billing, or enroll in AutoPay. It's quick, easy, and available 24x7l

Terms and Conditions

RETURNED CHECK

An important part of AT&T's commitment to our valued customers is keeping you informed of policies that may effect your account. If a check is returned to AT&T from your financial institution, a returned check fee up to the amount permitted by law may be charged to your account.

LATE CHARGE REMINDER

A \$6.50 Late Payment Charge may apply to an unpaid balance as of your next bill date.

SERVICE INFORMATION

Your local services are provided by AT&T Alabama (BellSouth Telecommunications, LLC). Your AT&T long distance services, if any, are provided by one or more of the following AT&T long distance services, if any, are provided by one or more of the following AT&T long. Subsidiaries: AT&T Long Distance. Service (BellSouth Long Distance, Inc.), and AT&T Corp. You can find the name of your long distance service provider in the long distance section of your bill. To view your provider's service publications, including Guidebooks, Service Guidee and/or Teriffs, go to att.com/servicepublications. Terms and Conditions governing any other de-teriffed and non-regulated services you may have are also available on this website. Terms and Conditions may change from time to time. These Terms include provisions regarding how to resolve any dispute you might have, and include an ARBITRATION CLAUSE. You should review the Terms an a regular basis.

C2000 AT&T Intellectual Property. All rights reversed

amnat erit

CORPY of your check for payment. Your original check will be destroyed once processed. If your check for tenseel from your as soon as the same day your payment is received. If we centrel process the transaction electronically, you authorize AT&T to present an image from your check for payment. You can day your payment is received. If we centrel process the transaction electronically, you authorize AT&T to present an image and any other payment. Funds may be withdrawn:

Account-Number-Billing Date

Oct 26, 2015



News You Can Use

SERVICE WITHDRAWAL

Pending state and regulatory approval where applicable, BellSouth
Telecommunications, LLC d/b/e AT&T Floride (AT&T) and BellSouth Long
Distance, Inc. d/b/e AT&T Long Distance Service will discontinue the following
services on or efter March 18, 2018: Bill to a Third Number, Verification and
Emergency Interrupt Service, Collect calls, Person to Person calls, Zero Minus (6-)
Charging, and International Directory Assistance.

The FCC will normally authorize this proposed discontinuence of service (or reduction or impairment) unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments as soon as possible, but no later than 30 days after the Commission releases public notice of the proposed discontinuence. You may file them electronically through the FCC's Electronic Comment Filing System using the docket number established in the Commission's public notice for this proceeding, or you may address them to the Federal Communications Commission, Wireline Competition Bureau, Competition Policy Division, Washington, DC 20554, and include in your comments a reference to the \$63.71 Application of AT&T Florids and AT&T Long Distance Service. Comments should Include specific information about the impact of this proposed discontinuance for reduction or impairment) upon you or your company, including any inability to acquire reasonable substitute service. AT&T Customer Service can be reached at the toll-free number on your bill or V/TTY 800.651.5111. Thank you, AT&T, 50 West Avanue, Room 405, Wayne, PA. 19087.

Terms and Conditions

SERVICE INFORMATION

Your local services are provided by AT&T Florida (BellSouth Telecommunications, LLC). Your AT&T long distance services, if any, are provided by one or more of the following AT&T lnc. subsidiaries: AT&T Long Distance Service (BellSouth Long Distance, Inc.), and AT&T Corp. You can find the name of your long distance service provider in the long distance section of your bill. To view your provider's service publications, including Guidebooks, Service Guides and/or Tariffs, go to att.com/servicepublications. Terms and Conditions governing any other de-tariffed and non-regulated services you may have are also available on this website. Terms and Conditions may change from time to time. These Terms include provisions regarding how to resolve any dispute you might have, and include an ARBITRATION CLAUSE. You should review the Terms on a regular basis.

LATE PAYMENT REMINDER

A Late Payment Charge of \$6.50 may apply to any ungaid balance.

RETURNED CHECK

An important part of AT&T's commitment to our valued customers is keeping you informed of policies that may affect your account. If a check is returned to AT&T from your financial institution, a returned check fee up to the amount permitted by law may be charged to your account.

LATE CHARGE REMINDER

A \$6.50 Late Payment Charge may apply to an unpaid balance as of your next bill date.

BILL DISCREPANCY

AT&T strives to provide our valued customers the best service possible. However, if you have a bill discrepancy, you should notify AT&T within 60 days after the receipt of your AT&T bill.



Plans and Services

Local Calls Direct Disled Calls Local Toll - Over 15 Miles | Minute(s) / Flat Rate **Total for Direct Dialed Calls**

Day Rete: Mon-Fri, 9em-11em, 2pm-8pm Evening Rete: Mon-Fri, 8em-9em, 11em-2pm, 8pm-9pm - 0% Discount Night/Wknd Rate: 9pm-8em, Sat/Sun/Holidays - 0% Discount

t Cell(s) made this month averaged \$.35 per cell

Local Saver Pack Unlimited

52 Call(s) were placed this month

Surcharges and Other Fees	
9-1-1 Emergency System	
Billed for Chicago	3.90
State Infrastructure Maintenance Fee	.12
State Additional Charges	.02
Infrastructure Maintenance Credit	.79CP
Federal Universal Service Fee	.98
1L Universal Service Fee	.19
	.07
IL Telecom Relay Svc and Eqp	44
Total Surcharges and Other Pees	****
Taxes	
Federal at 3%	.67
Illinois at 7%	1.64
Municipal Telecommunications Tex	1.64
Total Taxes	3.95

A.E.T. Messaging

Total Plane and Services

Monthly Service - Oct 22 thre Nev 21 Unified Messaging 1.86

Total AT&T Messaging

PREVENT DISCONNECT

Thank you for being a valued customer. It is important to inform you that all charges must be paid each month to keep your account current and prevent collection activities. In addition, please be aware that we are required to inform you of certain charges that MUST be paid in order to prevent interruption of basic local service. These charges are already included in the Total Amount Due and are \$27.95.

News You Can Use - Continued LOCAL TOLL INFO Our records show that you have AT&T Illinois or a company that resells services of AT&T Illinois as your carrier for local toll service.

LONG DISTANCE INFO Our records indicate that you have chosen not to have a long distance company.

MOVING SCON?

Stay connected with AT&T. Please visit us online at att.com/move or call 800.MOVE.ATT (800.668.3288). Moves of Lifeline service must be pleced via phone.

Use the myAT&T App* on your smartphone, visit att.com/bill to pay your AT&T bills electronically, or use our interactive Voice Response system FREE of charge anytime day or night by calling 800.288.2020. Psyments made with an AT&T representative will be assessed a \$5 convenience charge. *Compatible device and account registration required. Messaging and data charges may apply for download and usage.

SERVICE WITHDRAWAL

31.62

2.66

SERVICE WITHDRAWAL

Pending state and regulatory approval where applicable, litinois Bell

Telephone Company d/Ma AT&T illinois (AT&T) and SBC Long Distance, LLC

d/Ma SBC Long Distance d/Ma AT&T Long Distance will discontinue the

following services on or after Merch 18, 2018: Silt to a Third Number,

Busy Line VerifyInterrupt, Collect cells, Person to Person cells, and

interrectional Directory Assistance Service;

The FCC will normally authorize this proposed discontinuance of service (or reduction or impairment) unless it is shown that customers would be unable to receive service or a researchie substitute from another vector a very control of the public convenience and necessity is otherwise edversely effected. If you wish to object, you should file your comments as econ as possible, but no later than 30 days after the commission releases public notice of the proposed discontinuence. You may file them electrorically through the FCC's Electronic Comment Filing System using the docket number established in the Commission's public notice for this proceeding, or you may address them to the Federal Communications Comments on, Wireline Competition Bureau, Competition Policy Division, Washington, DC 20584, and include in your comments a reference to the \$63.71 Application of AT&T likinois and AT&T Long Distance. Comments should include specific information about the impact of this proposed discontinuence for reduction or impairment) upon you or your company, including any inability to acquire reasonable substitute service. AT&T Dustoner Service can be reached at the toll-free number on your hill or V/TTY 90.85[111]. This it you, AT&T, 80 West Avenue, Room 405, Weyne, PA, 1889. unable to receive service or a reasonable substitute from anothe

IL UNIVERSAL SVC FEE

The IL Universal Service Fee will increase on 10/1/2015. This fee helps to maintain affordable rates for IL consumers in high-cost areas. Your current bill reflects this change. For more information, please contact an AT&T Service Representative at the phone number listed on the front of your bill.

@ 2086 ATET Knowledge Vontures, All righte reserved.

Agraement. Returned chects may be presented electronically. If you want to eave time and stamps, sign up for auto payment at www. att. convisionpeper using your checking account. If seasy, secure, and convenient! Funds may be withdrawn from your account as soon as the same day your payment is received. If we cannot process the trensection electronically, you suthorize AT&T to present an image copy of your check for payment. Your original check an image of your AT&T Service processed if your other is returned unpeat you agreed a force as identified in the terms and conditions of your AT&T&T Service Appropriately. Paying by check authorizes AT& to use the information from your check to make a one-time electronic fund trensfer they your account



News You Can Use

News You Can Use - Continued

SERVICE INFORMATION

Your local services are provided by AT&T Indiana (Indiana Bell Telephone Company Incorporated). Your AT&T long distance services, if any, are provided by one or more of the following AT&T Inc. subsidiaries: AT&T Long Distance (SBC Long Distance, LLC), AT&T Communications of Indiana, LLC (Intrastate), and/or AT&T Corp. (Interstate and International). You can find the name of your long distance service provider in the long distance section of your bill. To view your provider's service publications, including Guidebooks, Service Guides and/or Tariffs, go to att.com/servicepublications. Terms and Conditions governing any other de-tariffed end non-regulated services you may have are also available on this website. Terms and Conditions may change from time to time. These Terms include provisions regarding how to resolve any dispute you might have, and include an ARBITRATION CLAUSE. You should review the Terms on a regular basis.

SERVICE WITHDRAWAL

Pending state and regulatory approvel where applicable, Indiana Belli Telephone Company d/b/s AT&T Indiana (AT&T) and SBC Long Distance, LLC d/b/s SBC Long Distance d/b/s AT&T Long Distance will discontinue the following services on or after March 18, 2018: Bill to a Third Number, Busy Line Verify/Interrupt, Collect cells, Person to Person cells, and International Directory Assistance Service.

The FCC will normally authorize this proposed discontinuance of service (or reduction or impairment) unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your communts as soon as possible, but no later than 30 days after the Commission releases public notice of the proposed discontinuance. You may file them electronically through the FCC's Electronic Comment Filing System using the docket number established in the Commission's public notice for this proceeding, or you may address them to the Federal Communications Commission, Wireline Competition Bureau, Competition Policy Division, Washington, DC 20554, and include in your comments a reference to the \$63.71 Application of AT&T Indiana and AT&T Long Distance. Comments should include specific information about the impact of this proposed discontinuance (or reduction or impairment) upon you or your company, including any inability to acquire reasonable substitute service. AT&Y Customer Service can be reached at the toll-free number on your bill or V/TTY 800.651.5111. Thank you, AT&T, 60 West Avenue, Room 405, Wayne, PA. 19087.

MOVING SOON?

Stay connected with AT&T. Please visit us online at att.com/move or call 800.MQVE.ATT (800,668.3288). Moves of Lifeline service must be placed via phone.

News You Can Use - Continued

PAYMENT OPTIONS

Use the myAT&T App* on your smartphone, visit att.com/bill to pay your AT&T bills electronically, or use our Interactive Voice Response system FREE of charge anytime day or night by calling 800.268.2020. Payments made with an AT&T representative will be assessed a \$5 convenience charge. *Compatible device and account registration required. Messaging and date charges may apply for download and usage.

ELECTRONIC PAYMENTS

When making a secure electronic bill payment from your bank account over the phone, you will need to provide sufficient information to authenticate yourself as the account owner. By providing this information, you are authorizing AT&T and your financial institution to process a one-time debit from your bank account for payment of your bill, Other bill payment options are available at www.att.com.

RATE NOTICE

The monthly rate will increase by \$2 on 1/3/2016 for the following packages: Complete Choice® Basic, Complete Choice® Enhanced, ALL DISTANCE® and ALL DISTANCE® ONLINE. To learn more about our money-saving services, please visit us at att.com or call 800.288.2020.

RATE NOTCE

Local Toll (Interstate/IntraLATA Toll Service) Day, Evening & Weekend per minute out-of-state rates will increase from \$1.30 to \$1.50 on 1/1/2016. This change does not apply to AT&T Long Distance rates. If you have any questions or to learn more about our money-saving services, please visit us at att.com or cell 800.288.2020.

RATE INCREASE

The monthly rate for Automatic Callback, Call Control, Call Screening, Multi-Ring 1st Number, Repeat Dialing, Speed Calling 8 and Three-Way Calling will increase from \$8.50 to \$9.00 on 1/3/2016. You will not be impacted by this increase if you subscribe to these features as part of a package. If you have any questions or to learn more about our money-saving services, please visit us at att.com or call 800.288.2020.

ONLINE BILL SUPPORT

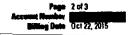
Register at att.com/managemyscount to view or pay your bill, manage your account online, sign up for paperless billing, or enroll in AutoPay. It's quick, easy, and available 24x7t

MAKING PAYMENTS EASY

AT&T offers several convenient ways to pay your bill. You can pay online at att.com, use the myAT&T app on your smartphone, or visit your local AT&T Mobility retail store. Try it today!

CUSTOMER SUPPORT

AT&T speaks many languages. English 800.288.2020; Spanish 800.870.5855; Cantonese 800.281.2288; Mandarin 888.333.2828; Korean 800.300.6657; Vietnamese 800.300.5315; Tagalog 800.956.8084; Russian 888.882.4839; Polish 800.417.1588. All other languages 800.203.8600; Disabilities and Aging 800.772.3140.





Plans and Sorvices	
Tuesta Federal at 3% State at 6% Total Tuesta	1.42 2.90 4.82
Total Place and Services	57.29

Notice: Charges appearing in this section are for services provided by AT&T Corp. and/or by AT&T Itlinois, AT&T Indians, AT&T Michigan, AT&T Ohio, or AT&T Wisconsin, based upon your service address location.

For Billing Inquiries: High Speed Internet (DSL): 877.722.3755 Web Hosting: 888.932.4878 ConnecTech: 888.354.1260 AT&T Wi-Fi contact information located at attwifi.com.

to the state of th	
Itemized Charges and Credits	
No. Date Description	
Services for 22542362	
1 10-12 ATAT HSI EXPRESS	
Service Date: 10/11/15-11/10/18	
BROWN DAVID	
HSI No. 313 371-0026	

fuelmixer@sbcglobal.net **Total AT&T Internet Services**

42.00

42.00

News You Can Use

PREVENT DISCONNECT

Thank you for being a valued customer. It is important to inform you that all charges must be paid each month to keep your account current and prevent collection activities. In addition, please be swere that we are required to inform you of cartein charges that MUST be paid in order to prevent interruption of basic local service. These charges are aiready included in the Total Amount Due and are \$99.29.

LOCAL TOLL INFO Our records show that you have AT&T Michigan or a company that resells services of AT&T Michigan as your carrier for local tell service:

LONG DISTANCE INFO Our records indicate that you have chosen not to have a iono distance compeny.

News You Can Use - Continue SERVICE WITHDRAWAL

Pending state and regularity of er anaromi where conficable. Michigan Bell Pending state and regulatory approved vent opprisation, incompart sent Telephone Company dible ATRT Michigen (ATRT) and SBC Long Distance, LCC dible SBC Long Diseases with ATRT Long Distance will discontinue the fallowing services as or siles Merch 19, 2018; Sill to a Third Number, Buing Line Verify/Repress), Collect calls, Person to Person calls, and International Directory Assistance Service:

The FCC will normally authorize this proposed discontinuance of service for reduction or impairment unless it is shown that customers would be unable to receive service as a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversally effected. If you wish to object you should file your commants as soon as possible, but no later then 30 days after the Commission releases public notice of the proposed discontinuance. You may file their electrolically through the FCU's Electronic Commission's public notice for this proceeding, or you may address them to the Pederal Comments commission, Wireline Competition Burellu, Competition Policy Division, Washington, DC 20554, and include in your comments a reference to the SSL71 Application of ATST Michigan and ATST Long Distance. Comments should include apositic information about the impact of this proposed discontinuance (or reduction or impairment) upon you or your company, including any including the received at the toll-free number on your bill or V/TTY 80.651.5111. Thank you, ATST, 60 Wast Ayenue, Room 408, Wayne, PA, 1908?

MOVING SCON?

Stay connected with AT&T. Please visit us online at att.com/move or call 800.MDVE.ATT (800.688.3288). Moves of Lifeline service must be placed via phone.

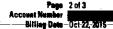
Use the myAT&T App* on your smartphone, visit att.com/bill to pay your ATAT bills electronically, or use our interactive Voice Response system FREE of charge anytime day or night by calling 800.288.2020. Payments made with an AT&T representative will be assessed a \$5 convenience charge. "Compatible device and account registration regulard. Messaging and date charges may apply for download and usage.

ELECTRONIC PAYMENTS

When making a secure electronic bill payment from your bank account over the phone, you will need to provide sufficient information to authenticate yourself as the account owner. By providing this information, you are authorizing AT&T and your financial institution to process a one-time debit from your bank account for payment of your bill. Other bill payment options are available at www.att.com.

6 2006 AT&T Knewledge Ventures, All righte reserved.

www.aft.convisioppaper using your chacking account. It's sasy, secure, and convenient! Appression. Featurised checks, may be presented electronically. If you want to save time and stamps, sign up for such payment at electronicely, you authorize AT&T to present an image copy of your check for payment. Your original check will be destroyed once a processed. If your check is returned unpaid you agree to byy such leas as identified in the terms conditions of your AT&T Service. Funds may be withdrawn from your account as soon as the same day your payment is received. If we counce process the tran Paying by check authorizes AT&I to use the information from your check to make a one-time electroxic fund transfer from secount





AT: T Long Distance

Message Regarding Terms & Conditions To view your Terms & Conditions for AT&T Long Distance, access www.att.com/servicepublication or call AT&T at the toll free number on your bill. Invotes Summery (as of October 00, 2015) Current Charges Service Charges Credits and Adjustments 7.95 .00 Call Charges Surcharges and Other Fees 11.00 Total Invoice Summery Service Charges **Honthly Service Charges** Period 1. Nation Cull 60 Prfd Total Monthly Service Charges 10/07-11/08 7.05 7.05 Total Service Charges 7.80 Surcharges and Other Fees 2. Cerrier Cost Recovery Fee 3. Federal Universal Service Fee . 90 2.00 Total Burcharges and Other Foos Texas. 4. Federal 00 5. State 6. Nunicipal .14 Non Hose State 00 76 Total Taxes 11.60 Total Involce Charges **Total ATET Long Distance** 11.60

PREVENT DISCONNECT

Thank you for being a valued customer. It is important to inform you that ell charges must be paid each month to keep your account current and prevent collection activities. In addition, please be aware that we are required to inform you of certain charges that MUST be paid in order to prevent interruption of basic local service. These charges are already included in the Total Amount Due and are \$66.51.

AT&T Long Distance, or a company that resells their service, is your long distance and local toll carrier.

News You Can Use - Continued MOVING SOON?

Stay connected with AT&T. Please visit us online at att.com/move or call 800 MOVE.ATT (800.668.3288). Moves of Lifeline service must be placed via phone.

PAYMENT OPTIONS

Use the myAT&T App* on your smartphone, visit att.com/bill to pay your AT&T bills electronically, or use our Interactive Voice Response system FREE of charge anytime day or night by calling 800.288.2020. Paymenta made with an AT&T representative will be assessed a \$5 conver charge. "Compatible device and account registration required. Messaging and data charges may apply for download and usage.

ELECTRONIC PAYMENTS

When making a secure electronic bill payment from your bank account over the phone, you will need to provide sufficient information to authenticate yourself as the account owner. By providing this information, you are authorizing AT&T and your financial institution to process a one-time debit from your bank account for payment of your bill. Other bill payment options are evallable at www.stt.com.

SERVICE WITHDRAWAL

Service wit industrys.

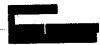
Payliking listes and requisitory approval where applicable. The Ohio Bell Telephone Company drb/s ATAT Onio (ATAT) and SBC Long Distance, LLC drb/s SBC Long Distance will discontinue the following services on or after Merch 18, 2016; Bit to a Third Number, Busy Line Verify/interrupt, Collect sile, Person to Person calls, and interretionel Directory Assistance Service.

The FCC will normally authorize this groposed discontinuence of service for reduction or impeliment) unless it is shown that customers would be (or reduction or impairment) unless it is shown that customers would be unable to receive service or a reasonable substitute from enother carrier or that the public convenience and necessity is otherwise adversely affected, if you wish to object, you should file you; commission releases public not less then 30 days after the Commission releases public notice of the proposed discontinuance. You may file them alegaterically through the PCC's Electronic Commission's public notice for this proceeding, or you may address them to the Federal Commission Commission. Wheeling the Competition Bureau; Competition Policy Division, Washington, DC 2084, and include in your commission are reference to the \$83.71 Application of AT&T Ohio and AT&T Long Distance. Commission to should be appetite information about the impact of this proposed discontinuance (or reduction or impairment) upon you or your company, including any institly to acquire reasonable substitute service. AT&T Customer Service can be reached at the toll-free number on your bill or V/TTY 800.81 3/11 or at att.com; toll-free number on your bill or V/TTY 800.851.5111 or statt.com. Thankyou, AT&T, 50 West Avenue, Room 465; Wayne, PA. 19067.

© 2006 AT&T Exowindge Vontures. All rights reserved.

www.att.com/stoppaper using your checking account it's sest, secure, and convenient! Agreement. Returned checks may be presented electronically. If you want to save time and stemps, sign up for auto payment at Funds may be withdrawn from your account as soon as the same day your payment is received. If we cannot process the transaction electronically, you authorize AT&I to present an image copy of your check for payment. Your original check with be destroyed once processed. If your check as returned unpaid you agree to pay such teest as identified in the terms and conditions of your AT&I Service Paying by check authorizes AT&1 to use the unformation from your check to make a one-time electronic fund transfer from your account.





Plans and Services Texas Federal at 3% 2.14 State at 5% .21 County at .5% Ď Stadium at .1% 3.65 **Total Taxee** 47.34

PREVENT DISCONNECT

Total Placs and Services

Thank you for being a valued customer. It is important to inform you that all charges must be paid each month to keep your account current and prevent collection activities. In addition, please be aware that we are required to inform you of certain charges that MUST be paid in order to prevent interruption of basis local service. These charges era already included in the Total Amount Due and ere \$47.34,

LOCAL TOLL INFO Our records show that you have AT&T Wisconsin or a company that results services of AT&T Wisconsin as your carrier for local toll service.

LONG DISTANCE INFO Our records indicate that you have chosen not to have a long distance company.

SERVICE WITHORAWAL

SERVICE WITHURAWAL

Pending state and regulatory approval where applicable, Wieconsin Ball, Inc. dida ATT Wisconsin (AT&T) and SBC Long Distance, LLC dida SBC Long Distance, LLC dida SBC Long Distance of the AT&T Long Distance will discontinue the following services on or etter March 19, 2018; Bill to a Third Number, Busy Line Verify/Interrupt, Collect cells, Person to Person cells, and International Directory Assistance Service;

The FCC will normally authorize this proposed discontinuance of service for reduction or impairment) unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise edvicesly affected. If you wish to object, you should file your. Commission releases public notice of the proposed discontinuance. You may file them electronically through the FCC's Electronic Commission releases public notice of the proposed discontinuance. You may file them electronically through the FCC's Electronic Commission's sublic notice of this proposed in the Commission's sublic notice of this proposed into or you may address them to the Filling System using the docket number established in the Commission's public notice for this proceeding; or you may address them to the Federal Communications Commission, Wireline Competition Bureau, Competition Policy Division, Weshington, 00 20584, and Include in your comments a reference to the 563.71 Application of AT&T Wisconsin and AT&T Long Distance. Comments should include specific information about the impact of this proposed discontinuence (or reduction or imperment) appropriate pressure compens. Including any inability to acquire reasonable. ore supercorums proposed discommunica (or reduction or impeliment upon you or your company, including any insbilly to acquire reasonable substitute service. ATAT Customer Service can be reached at the toll-free number on your bill or V/TTY 900.851.5111. Thank you, ATAT, 90 West Avenue, Soom 405, Wayne, PA, 19987.

News You Can Use - Continued MOVING SOON?

Stay connected with AT&T. Please visit us online at att.com cell 800.MOVE.ATT (800.668.3288). Moves of Lifetime service must be

PAYMENT OPTIONS

Use the myAT&T App* on your smartphone, visit att com/bill to pay your AT&T bills electronically, or use our interactive Voice Response system FREE of charge anytime day or night by calling 900 281 2020. Payments made with an AT&T representative will be assessed a \$5 convenience charge. "Compatible davice and account registration required. Messag and data charges may apply for download and usage.

ELECTRONIC PAYMENTS

When making a secure electronic bill payment from your bank account over the phone, you will need to provide sufficient information to authenticate yourself as the account owner. By providing this information, you are authorizing AT&T and your financial institution to process a one-time dabit from your bank account for payment of your bill. Other bill payment options are available at www.att.com.

SERVICE INFORMATION

Your local services are provided by AT&T Wisconsin (Wisconsin Bell, Inc.). Your AT&T long distance services, if any, are provided by one or more of the following AT&T Inc. subsidiaries: AT&T Long Distance (SBC Long Distance, LLC), and AT&T Corp. You can find the name of your long distance service provider in the long distance section of your biff. To view your provider's service gublications, including Guidebooks, Service Guides and/or Tariffs, go to att.com/servicepublications. Terms and Conditions governing any date de-teriffed and non-regulated considers you may have are also assistable on this wabelite. Terms and services you may have are also available on this website. Terms and Conditions may change from time to time. These Terms include provisions regarding how to resolve any dispute you might have, and include an ARBITRATION CLAUSE. You should review the Terms on a regular

The Restoral of Service Fee for a Residence or Business line will incresse from \$35 to \$39 on 1/3/2016. For more information, please visit us online at att.com or call 800.288.2020.

RATE NOTCE

Local Toll (Interstate/IntraLATA Toll Service) Day, Evening & Weekend per minute out-of-state rates will increase from \$1.30 to \$1.50 on 1/1/2016. This change does not apply to AT&T Long Distance rates. If you have any questions or to learn more about our money-saving services, please visit us at att.com or call 800.288.2020.

The monthly rate for the following Primary and Additional Access Lines will increase on 1/3/2016: Access Ares A and B from \$25 to \$26 and Access Area C from \$21 to \$24. Customers with certain Packages and Bundles will not be affected by the increase. For more information, visit us at att.com or call \$00.288.2020.

& 2000 AIGT Laowledga Vontures. All rights reserved.

www.aft.com/stoppaper using your checking account. It's easy, secure, and convenient! Agreement. Returned chocks may be presented electronically. If you want to save time and stamps, sign up for auto payment at processed. If your check is returned umpaid you agree to pay such fees as denotined in the terms and conditions of your ETET Service Paying by check sulthers ATEA to use the information from your check to imme a one-served. If we cannot be menecified fruits may be writhdrawn from your account as soon as the same day your experience. If we cannot also were the menecified for the writhdrawn from your account as the same day your check for payment you unthinks ATEA to present an image copy of your check for payment you unthinks at 18 if you are as a decirion to the check for payment of the presence of the payment of your than a soon as a second that a service are a conditions of your ATEA Services.



News You Can Use

PAYMENT OPTIONS

Use the myAT&T App* on your smartphone, visit att.com/bill to pay your AT&T bills electronically, or use our Interactive Voice Response system FREE of charge anytime day or night by calling 800.288.2020. Payments made with an AT&T representative will be assessed a \$5.00 convenience fee. *Compatible device and account registration required. Messaging and data charges may apply for download and usage.

RATE NOTICE

The Restoral of Service fee for a residence line will increase from \$35 to \$39 on 1/3/2016. For more information, please visit us online at att.com or call 800.288 2020.

RATE NOTICE

The monthly rate for Priority Calt will increase from \$7.50 to \$9.00 on 1/3/2018. If you subscribe to this feature as part of a package, the rate you pay will not change. If you have any questions or to learn more about our money-saving services, please visit us at att. com or call 800, 288, 2020.

COLLECTION POLICY

If your final balance remains unpaid after the DUE BY date, it may become necessary to send your account for further collection activity. You may be held responsible for fees associated with the collection efforts, including attorney's fees, as permitted by law. If you have any questions, please contact us at 800.288.2020, AT&T appreciates your business and we look forward to doing business with you in the future.

RATE NOTICE

Your monthly rate for Residence Access Line Service will increase to \$26 on 1/3/2016. If you subscribe to one of our packages, you may not be impacted by this increase. If you have any questions or to learn more about our money-saving services, please visit us at att.com or call 800.268.2020.

SERVICEWITHDRAWAL

Pending state and regulatory approvel where applicable, Southwestern Bell Telephone Company d/b/a AT&T Arkenses (AT&T) and SBC Long Distance, LLC d/b/e SBC Long Distance d/b/a AT&T Long Distance will discontinue the following services on or after March 18, 2018: Bill to a Third Number, Busy Line Verify/Interrupt, Collect cells, Person to Person cells, and International Directory. Assistance Service.

The FCC will normally authorize this proposed discontinuance of service (or reduction or impairment) unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments as soon as possible, but no later than 30 days after the Commission releases public notice of the proposed discontinuance. You may file them electronicallythrough the FCC's Electronic Comment Filing System using the docket number established in the Commission's public notice for this proceeding or you may address them to the Federal Communications Commission. Wireline Competition Bureau, Competition Policy Division, Washington, DC 20554, and include in your comments a reference to the \$63.71 Application of AT&T Arkansas and AT&T Long Distance. Comments should include specific information about the impact of this proposed discontinuence (or reduction or impairment) upon you or your company, including any inability to acquire reasonable substitute service. AT&T Customer Service can be reached at the toll-free number on your biff or V/TTY 800.651.5111.Thank you, AT&T, 60 West Avenue, Room 405, Wayne, PA. 19087.

ONLINE BILL SUPPORT

Register at att.com/menagemyaccountto view or pay your bill, manage your account online, sign up for paperless billing, or enroll in AutoPay. It's quick, easy, and available 24x7f

MAKING PAYMENTS EASY

AT&T offers several convenient ways to pay your bill. You can pay online at att.com, use the myAT&Tapp on your smartphone, or visit your local AT&T Mobility retail store. Try it today!

CUSTOMER SUPPORT

AT&T speaksmany languages. English 800,288.2020; Spanish 800,970.5855; Cantonese 800.281.2288; Mandarin 888.333.2828; Korean 800.300.6857; Vietnamese 800.300.5315; Japanese 800.573.7573. All other languages 800.203.8800; Disabilities and Aging 800.772.3140.

EASY ONLINE SUPPORTI

Online support is quick, easy and available 24x7! Have questions about your AT&T products, features or services? Visit att.com/support for self help tools, FAQs and troubleshooting tips. Check out att.com/repair to view our simplified online repair experience or visit att.com/bill to find answers to your billing questions.

Terms and Conditions

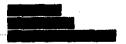
For a complete listing of Terms and Conditions, please refer to:
-The inside of the AT&T White Pages directory, or
-Visit us on the wab at att.com/terms

TOLL AVAILABILITY

The long distance availability limit on your account is \$200.00

SERVICE INFORMATION

Your local services are provided by AT&T Arkansas (Southwestern Bell Telephons Company). Your AT&T long distance services, if any, are provided by one or more of the following AT&T inc. subsidiaries: AT&T Long Distance, ISBC Long Distance, LLC), and AT&T Corp. You can find the name of your long distance service provider in the long distance service provider in the long distance service provider in the long distance service of your bill. To view your provider's service publications, including Guidebooks, Service Guides and/or Tariffs, go to att.com/servicepublications. Terms and Conditions governing any other de-teriffed and non-regulated services you may have are also available on this website. Terms and Conditions may change from time to time. These Terms include provisions regarding how to resolve any dispute you might have, and include an ARBITRATION CLAUSE. You should review the Terms on a regular hasis.



3 of 4

Oct 21, 2015



DIRECTV

Taxes

1. Sales Tex

6.81

Total DIRECTY

92.80

News You Can Use

PREVENT DISCONNECT

Thank you for being a valued customer. Please be aware that all charges must be paid each month to keep your account current and prevent collection activities. We are required to inform you that cartain charges such as your telephone line, fees and surcharges, and any feature package, if applicable, MUST be paid in order to prevent interruption of basic local service. These charges are already included in the Total Amount Due and are \$55.63. Also, neglecting to pay for other charges such as long distance, voice mail, InLine®, wireless, and Internet may result in these services being interrupted.

LONG DIST, PROVIDERS

Our records indicate that you have selected AT&T Long Distance or a company that resells their services as your primary local toll carrier and AT&T Long Distance or a company that resells their services as your primary long distance cerrier. Please contact us if this does not agree with your records.

MOVING SOON?

Stay connected with AT&T. Please visit us online at att.com/move or call 800.MOVE.ATT(800.668.3288).Moves of Lifeline service must be placed via phone.

ELECTRONIC PAYMENTS

When making a secure electronic bill payment from your bank account over the phone, you will need to provide sufficient information to authenticate yourself as the account owner. By providing this information, you are authorizing AT&T and your financial institution to process a one-time debit from your bank account for payment of your bill. Other bill payment options are available at www.att.com.

BATE NOTICE

Local Toll (Interstate/IntraLATAToll Service) Day, Evening & Weekend per minute Out-of-State rates will increase from \$1.30 to \$1.50 on 1/1/2016. This change does not apply to AT&T Long Distance rates. If you have any questions or to learn more about our money-savingservices, please visit us at att.com or call 800.288.2020.

SAVE WITH LIFELINE

Eligible customers can receive a discount on their monthly local telephone service. You may qualify if you perticipate in one of the following programs: Medicaid, SNAP, TANF, General Assistance, SSI, LIEAP, National School Lunch free lunch program, Federal Public Housing/Section8, Food Distribution Program or if your income is at or below 150% of the federal poverty level. Call 877.677.0250for information.

PAYMENT OPTIONS

Use the myAT&T App* on your smartphone, visit att.com/bill to pay your AT&T bills electronically, or use our Interactive Voice Responsesystem FREE of charge anytime day or night by calling 800.288.2020.Payments made with an AT&T representative will be assessed a \$5.00 convenience fee. *Compatible device and account registration required. Messaging and data charges may apply for download and usage.

RATE NOTICE

The Restoral of Service fee for a residence line will increase from \$35 to \$39 on 1/3/2016. For more information, please visit us online at att.com or call 800.288.2020.

COLLECTION POLICY

If your final balance remains unpaid after the DUE BY date, it may become necessary to send your account for further collection activity. You may be held responsible for fees associated with the collection efforts, except for attorney fees, as permitted by law. If you have any questions, please contact us at 800.288.2020. AT&T appreciates your business and we look forward to doing business with you in the future.

SERVICEWITHDRAWAL

Pending state and regulatory approval where applicable, Southwestern Bell Telephone Company d/b/s AT&T Kaneas (AT&T) and SBC Long Distance, LLC d/b/s SBC Long Distance d/b/s AT&T Long Distance will discontinuathe following services on or after March 18, 2018: Bill to a Third Number, Busy Line Verify/Interrupt, Collect calls, Person to Person calls, and International Directory Assistance Service.

The FCC will normally authorize this proposed discontinuance of service (or reduction or impairment) unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object you should file your comments as soon as possible, but no later than 30 days after the Commission releases public notice of the proposed discontinuence. You may file them electronicallythrough the FCC's Electronic Comment Filing System using the docket number established in the Commission's public notice for this proceeding, or you may address them to the Federal Communications Commission, Wireling Competition Bureau, Competition Policy Division, Washington, DC 20554, and include in your comments a reference to the \$63.71 Application of AT&T Kansas and AT&T Long Distance, Comments should include specific information about the impact of this proposed discontinuence (or reduction or impairment) upon you or your company, including any inability to acquire reasonable substitute service. AT&T Customer Service can be reached at the toll-free number on your bill or V/TTY 800.851.5111.Thankyou, AT&T, 60 West Avenue, Room 405, Wayne, PA. 19087

ONLINE BILL SUPPORT

Register at att.com/managemyaccountto view or pay your bill, manage your account online, sign up for paperless billing, or enroll in AutoPay. It's quick, easy, and available 24x7t

MAKING PAYMENTS EASY

AT&T offers several convenientways to pay your bill. You can pay online at att.com, use the myAT&T app on your smartphone, or visit your local AT&T Mobility retail store. Try it today!

CUSTOMER SUPPORT

AT&T speaksmany languages. English 800.288.2020; Spanish 800.870.5855; Cantonese 800.281.2288; Mandarin 888.333.2828; Korean 800.300.6657; Vietnamese 800.300.5315; Japanese 800.573.7573. All other languages 800.203.8600; Disabilities and Aging 800.772.3140.



Page 7 of 7
Account Number
Billian Date Oct 21, 2015



News You Can Use

RATE NOTICE

Your monthly rate for Residence Access Line Service will increase to \$26 on 1/3/2016. If you subscribe to one of our packages, you may not be impacted by this increase. If you have any questions or to learn more about our money-saving services, please visit us at att.com or call 800.288.2020.

SERVICE WITHDRAWAL

Pending state and regulatory approval where applicable, Southwestern Bell: Telephone Company d/b/a AT&T Missouri (AT&T) and SBC Long Distance, LLC d/b/a SBC Long Distance d/b/a AT&T Long Distance will discontinue the following services on or after Merch 18, 2016: Bill to a Third Number, Busy Line: Verify/interrupt, Collect calls, Person to Person calls, and International Directory Assistance Service.

The FCC will normally authorize this proposed discontinuance of service for reduction or impairment) unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenienceand necessity is otherwise adversely affected. If you wish to object, you should file your comments as soon as possible, but no later than 3D days efter the Commission releases public notice of the proposed discontinuence. You may file them electronicallythrough the FCC's Electronic Comment Filing System using the docket number established in the Commission's public notice for this proceeding or you may address them to the Federal Communications Commission, Wireline Competition Bureeu, Competition Policy Division, Washington, DC 20554. and include in your comments a reference to the \$69.71 Application of AT&T Missouri and AT&T Long Distance. Comments should include specific information about the impact of this proposed discontinuence (or reduction or impairment) upon you or your company, including any inability to acquire reasonable substitute: service. AT&T Customer Service can be reached at the toll-free number on your bill or V/TTY 800.651.5111. Thankyou, AT&T, 60 West Avenue, Room 405, Wayne, PA.

ONLINE BILL SUPPORT

Register at att.com/managemyaccountto view or pay your bill, manage your account online, sign up for paperless billing, or enroll in AutoPay. It's quick, easy, and available 24x7!

MAKING PAYMENTS EASY

AT&T offers several convenientways to pay your bill. You can pay online at att.com, use the myAT&T app on your smartphone, or visit your local AT&T Mobility retail store. Try it today!

CUSTOMER SUPPORT

AT&T speaksmany languages. English 800.288.2020; Spanish 800.870.5855; Cantonese 800.281.2288; Mandarin 888.333.2828; Korean 800.300.6857; Vietnamese 800.300.5315; Japanese 800.573.7573. All other lenguages 800.203.8600; Disabilities and Aging 800.772.3140.

EASY ONLINE SUPPORT!

Online support is quick, easy and available 24x7! Have questions about your AT&T products, feature sor services? Visit att.com/support for self help tools, FAQs and troubleshooting tips. Check out att.com/repair to view our simplified online repair experienceor visit att.com/bill to find answers to your billing questions.

Terms and Conditions

for a complete listing of Terms and Conditions, please refer to -The inside of the AT&T White Pages directory, or -Visit us on the web at att.com/terms

SERVICE INFORMATION

Your local services are provided by AT&T Missouri (Southwestern Ball Telephone Company). Your AT&T (ong distance services, if any, are provided by one or more of the following AT&T (ne. subsidiaries: AT&T Long Distance (S&C Long Distance, LLC), and AT&T Corp. You can find the name of your long distance service provider in the long distance section of your bill. To view your provider's service publications, including Guidebooks, Service Guides and/or Tariffs, go to att com/servicepublications. Terms and Conditions governing any other de-tariffed and non-regulated services you may have are also available on this website. Terms and Conditions may change from time to time. These Terms include provisions regarding how to resolve any dispute you might have, and include an ARBITRATION CLAUSE.

You should review the Terms on a regular basis.



Page 3 of 4 Account Number

Billing Date Oct 21, 2015



Nev.s You Can Use

MOVING SOON?

Stay connected with AT&T. Please visit us online at att.com/move or call 800, MOVE.ATT(800,668,3288), Moves of Lifeline service must be placed via phone.

ELECTRONIC PAYMENTS

When making a secure electronic bill payment from your bank account over the phone, you will need to provide sufficient information to authenticate yourself as the account owner. By providing this information, you are authorizing AT&T and your financial institution to process a one-time debit from your bank account for payment of your bill. Other bill payment options are available at www.att.com.

RATE NOTICE

Your monthly rate for Complete Choice® Basic, Complete Choice® Enhanced or ALL DISTANCE® will increase by \$2 on 1/3/2016. To learn more, visit us at att.com or cell 800,288,2020.

RATE NOTICE

Local Toll (Interstate/intraLATAToll Service) Day, Evening & Weekend per minute Out-of-State rates will increase from \$1.30 to \$1.50 on 1/1/2016. This change does not apply to AT&T Long Distance rates. If you have any questions or to learn more about our money-saving services, please visit us at att.com or call 800.288.2020.

RATE INCREASE

The monthly rate for Selective Call Forwarding will increase from \$8.50 to \$9.00 on 1/3/2016. If you subscribe to this feature as part of a package, the rate you pay will not change. If you have any questions or to learn more about our money-saving services, please visit us at att.com or call 800.288.2020.

RATE NOTICE

The per minute rate for in-State (intrastate/intraLATA)Local Toll Calls will increase from \$0.40 to \$0.45 on 1/3/2016. This change does not apply to AT&T Long Distance rates. If you have any questions or to learn more about our money-saving services, please visit us at att.com or call 800.288.2020.

PAYMENT OPTIONS

Use the myAT&T App* on your smartphone, visit att.com/bill to pay your AT&T bills electronically, or use our Interactive Voice Response system FREE of charge anytime day or night by calling 800.288.2020. Payments made with an AT&T representative will be assessed a \$5.00 convenience fee. *Compatible device and account registration required. Messaging and data charges may apply for download and usage.

RATE NOTICE

The Restoral of Sarvice fee for a residence line will increase from \$35 to \$39 on 1/3/2016. For more information, please visit us online at att.com or call 800.288.2020.

RATE NOTICE

The monthly rate for Priority Call will increase from \$7.50 to \$9.00 on 1/3/2016. If you subscribe to this feature as part of a package, the rate you pay will not change. If you have any questions or to learn more about our money-savingservices, please visit us at att.com or call 800.288.2020.

RATE NOTICE

Your monthly rate for Residence Access Line Service will increase to \$26 on 1/3/2016. If you subscribe to one of our packages, you may not be impacted by this increase. If you have any questions or to learn more about our money-saving services, please visit us at att.com or call 800.288.2020.

COLLECTION POLICY

if your final balance remains unpaid after the DUE BY date, it may become necessaryto send your account for further collection activity. You may be held responsible for fees associated with the collection afforts, including attorney's fees, as permitted by law. If you have any questions, please contact us at 800.288.2020.

AT&T appreciates your business and we look forward to doing business with you in the future.

SERVICEWITHDRAWAL

Pending state and regulatory approval where applicable, Southwestern Bell.
Telephone Company d/Me AT&T Oklahoma (AT&T) and SBC Long Distance, LLC
d/Me SBC Long Distance d/Me AT&T Long Distance will discontinue the followingservices on or after March 18, 2018; Bill to a Third Number, Busy Line
Venty/Interrupt, Collect calls, Person to Person calls, and International Directory.
Assistance Service.

The FCC will normally authorize this proposed discontinuance of service (or reduction or impairment) unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenienceand necessity is otherwise adversely affected. If you wish to object, you should file your comments as soon as possible, but no later than 30 days after the Commission releases public notice of the proposed discontinuence. You may file them electronicallythrough the FCC's Electronic Comment Filing System using the docket number established in the Commission's public notice for this proceeding or you may address them to the Federal Communications Commission, Wireline Competition Bureau, Competition Policy Division, Washington, DC 20554, and include in your comments a reference to the \$63.71 Application of AT&T Oklahoma and AT&T Long Distance. Comments should include specific information about the impact of this proposed discontinuance (or reduction or impairment) upon you or your company, including any inability to acquire reasonable substitute service. AT&T Customer Service can be reached at the toll-free number on your bill or V/TTY 800.651.5111. Thankyou, AT&T, 60 West Avenue, Room 405, Wayne, PA:

ONLINE BILL SUPPORT

Register at att.com/managemyaccountto view or pay your bill, manage your account online, sign up for paperless billing, or enroll in AutoPay. It's quick, easy, and available 24x7!

MAKING PAYMENTS EASY

AT&T offers several convenientways to pay your bill. You can pay online at att.com, use the myAT&T app on your smartphone, or visit your local AT&T Mobility retail store. Try it today!

CUSTOMER SUPPORT

AT&T speaks many languages. English 800.288.2020; Spanish 800.870.5855; Cantonese 800.281.2288; Mandarin 888.333.2828; Korean 800.300.6657; Vietnamese 800.300.5315; Japanese 800.573.7573. All other languages 800.203.8600; Disabilities and Aging 800.772.3140.

EASY ONLINE SUPPORT!

Online support is quick, easy and available 24x7! Have questions about your AT&T products, features or services? Visit att.com/support for self help tools, FAQs and troubleshooting tips. Check out att.com/repair to view our simplified online repair experience or visit att.com/bill to find answers to your billing questions.





Fegs 2 of 3
Account Number
Billing Date 9ct 25, 2015

AT IT Long Distance

Hatance, access wereatt.com/servicepublications	
r call ATAT at the toll free number on your bill.	
nysise Summery	
es el October 13, 2015)	
Current Charges	
Service Charges	25.00
Credits and Adjustments	.00
Cail Charges	.00
Surcharges and Other Fees	4.00
Texes	2.05
otal lavoise Swampry	31.7
iervice Charges	
Ronthly Service Charges	
Type of Service Period Oty	
1. Unlimited Call One 10/11-11/10 1	25.00
otal Monthly Service Charges	25.00
otal Service Charges	2ē.00
urcharges and Other Fees	
Description	
2. Carrier Cost Recovery Fee	1.90
3. Federal Universal Service Fee	2.13
4. State Cost-Recovery Fee	.01
8. TX Utility Gross Receipts Assessment	.02
6. Texas Universal Service	.47
otal Surchargee and Other Fees	4.4
[AND	
Description	
7. Federal Tex 6. State and Local Texas	,00 2.05
	2.00
otal Texes	2.44

Mesis You Can Use

PREVENT DISCONNECT

Thank you for being a valued customer. Please be aware that all charges must be paid achmenth to keep your account current and prevent collection activities. We are required to inform you that certain charges such as your telephone line, feas and surcharges, and any feature package, if applicable, MUST be paid in order to prevent interruption of basic local service. These charges are already included in the Total Amount Due and are \$59.26. Also, neglecting to pay for other charges such as long distance, voice meil. Intine®, wireless, and Internet may result in these services being interrupted.

LONG DIST. PROVIDERS

Our records indicate that you have selected AT&T Long Distance or a company that results their services as your primary local toll cerrier and AT&T Long Distance or a company that resells their services as your primary long distance carrier. Please contact us if this does not agree with your records.

MOVING SOON?

Stay connected with AT&T. Please visit us online at att. com/move or call 800.MOVE ATT (800.688.3288). Moves of Lifeline service must be placed via phone.

ELECTRONIC PAYMENTS

When making a secure electronic bill payment from your bank account over the phone, you will need to provide sufficient information to authentic et ayourself as the account owner. By providing this information, you are authorizing AT&T and your financial institution to process a one-time debit from your bank account for payment of your bill. Other bill payment options are available at www.att.com.

PAYMENTOPTIONS

Use the myAT&T App* on your smartphone, visit att.com/billto pay your AT&T bills electronically, or use our interactive Voice Response system FREE of charge anytime day or night by calling 800.288,2020. Payments made with an AT&T representative will be assessed a \$5.00 convenience fee. *Compatible device and account registration required. Messeging and date charges may apply for download and usage.

SERVICEWITHDRAWAL

Panding state and regulatory approval where applicable, Southwestern Bell Telephone Company d/b/s AT&T Texas (AT&T) and SBC Long Distance, LLC d/b/s SBC Long Distance of b/s AT&T Long Distance will discontinuathe following services on or after March 19, 2016: Bill to a Third Number, Susy Line. Verify/Interrupt, Collect calls, Person to Person calls, and International Directory Assistance Service:

The FCC will normally authorize this propused discontinuance of service (or reduction or impairment) unless it is shown that customers would be unable to receive service or a resonable substitute from another carrier or that the public convenienceand necessityle otherwise adversely effected. If you wish to plyicit, you should the your comments as soon se possible, but no later than 30 days after the Commission release public notice of the proposed discontinuance. You may file them distorted by the continuance of the decket number established in the Commission's public notice for this grosseding, or you may address them to the Federal Communications Commission, Wireline Competition Bursus, Competition Policy Division, Washington, DC 20656, and Include in your comments a reference to the \$49.71 Application of AT&T Texas and AT&T Long Distance. Comments should include specific information about the impact of this proposed discontinuance for reduction or impairment upon you or your company, including any inability to acquire reasonable substitute service.

AT&T Customer & Service can be reached at the toll-free number on your bill or VITY 800.881.5111. Thank you, AT&T, 50 West Avenue, Room 405, Wayne, PA. 19087.

ONLINE BILL SUPPORT

Register at att.com/menagentyaccounts view or pay your bill, manage your account online, sign up for papertessbilling, or annothin AutoPay. It's quick, easy, and available 24x71

& 2688 AT&T intelluctual Proporty, Alt tightu ronerund.

fund ole ontonio one litine e muste to orteoal your homento stationer file use to AT&T euthorisse orteoal dy Peying is geryment your bey seeme trie as eace as account your homenter of the most your bey seeme trie as eace as account your homenter of your orteoal your opened you can be a cross seement of AT&T euthorise you decrease common the literative of the presented is of the properties of the propertie



ATST Long Distance

Key to Calling Codes

D. Dav

2 Other

Total Other AT&T Long Distance

.00

News You Can Use

PREVENT DISCONNECT

All charges must be paid each month to keep your account current. However, "basic service" and its applicable taxes and surcharges MUST be paid to evoid disconnection. Currently, for this account that amount is \$56.90. Failure to pay non-basic charges may result in other collection activities, including restriction of toll calls.

CARRIER INFORMATION

Our records indicate that you have selected AT&T Long Distance or a company that resells their services as your primary local toll carrier and AT&T Long Distance or a company that resells their services as your primary long distance carrier. Please contact us if this does not agree with your records.

ELECTRONIC PAYMENTS

When making a secure electronic bill payment from your bank account over the phone, you will need to provide sufficient information to authanticate yourself as the account owner. By providing this information, you are authorizing AT&T and your financial institution to processe one-time debit from your bank account for payment of your bill. Other bill payment options are available at www.att.com.

LATE CHARGE REMINDER

A flat \$6.50 Late Payment Charge may apply to any unpaid balance as of your next bill date. For more information, please visit us online at att.com or call 800.288.2020.

PAYMENT OPTIONS

Use the myAT&T App* on your smartphone, visit att.com/bill to pay your AT&T bills electronically, or use our Interactive Voice Response system FREE of charge anytime day or night by calling 800.288.2020. Payments made with an AT&T representative will be assessed a \$5.00 convenience fee. *Compatible device and account registration required. Messaging and date charges may apply for download and usage.

MOVING SOON?

Stay connected with AT&T. Please visit us online at att.com/move.or call 800.MOVE.ATT (800.668.3288).Moves of Lifeline service must be placed via phone.

SERVICEWITHDRAWAL

Pending state and regulatory approval where applicable, Nevada Bell Telephone Company d/b/s AT&T Nevada (AT&T) and SBC Long Distance, LLG d/b/s SBC Long. Distance d/b/s AT&T Long Distance will discontinuathe following services on or after March 19, 2016; Bill to a Third Number, Busy Line Verify/Interrupt, Collect cells, Person to Person cells, and International Directory Assistance Service.

The FCC will normally authorize this proposed discontinuance of service for reduction or impairment) unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenienceand necessity is otherwise adversely effected. If you wish to object you should file your comments as soon as possible, but no later than 30 days after the Commission releases public notice of the proposed discontinuence. You may file them electronicallythrough the FCC's Electronic Comment Filing System using the docket number established in the Commission spublic notice for this proceeding or you may address them to the Federal Communications Commission. Wireline Competition Bureau, Competition Policy Division, Washington, DC 20554. and include in your comments a reference to the \$63.71 Application of AT&T Nevada and AT&T Long Distance. Comments should include apecific information about the impact of this proposed discontinuance (or reduction or impairment) upon you or your company, including any inability to acquire reasonable substitute service. AT&T Customer Service can be reached at the tall-free number on your bill or V/TTY 800.851.5111, Thankyou, AT&T, 60 West Avenue, Room 405, Wayne, PA. 19087.

MAKING PAYMENTS EASY

AT&T offers several convenientways to pay your bill. You can pay online at att.com, use the myAT&T app on your smartphone, or visit your local AT&T Mobility retail store. Try it today!

ONLINE BILL SUPPORT

Register at att.com/managemyaccountto view or pay your bill, manage your account online, sign up for paperless billing, or enroll in AutoPay. It's quick, easy, and available 24x7!

EASY ONLINE SUPPORT!

Online support is quick, easy and available 24x7! Have questions about your AT&T products, features or services? Visit att.com/support for self help tools, FAQs and troubleshootingtips. Check out att.com/repair to view our simplified online repair experience or visit att.com/bill to find answers to your billing questions.

CUSTOMERSUPPORT

AT&T speaksmany languages. English 800.288.2020; Spanish 800.870.5855; Russian 888.882.4839; Polish 800.417.1588; Cantonese 800.281.2288; Mandarin 888.333.2828; Korean 800.300.6857; Vietnamese 800.300.5315; Japanese 800.573.7573; Tagalog 800.956.8084. All other languages 800.203.8600; Disabilities and Aging 800.772.3140.



News You Can Use

PAYMENT OPTIONS

Use the myAT&T App* on your smartphone, visit att.com/bill to pay your AT&T bills electronically, or use our Interactive Voice Response system FREE of charge anytime day or night by calling 800.288.2020. Payments made with an AT&T representative will be assessed a \$5.00 convenience fee. *Compatible device and account registration required. Messaging and data charges may apply for download and usage.

MOVING SOON?

Stay connected with AT&T. Please visit us online at att.com/move or call 800.MOVE.ATT(800.668.3288).Moves of Lifeline service must be placed via phone.

SURCHARGE INCREASE

The CA Universal LifeLine Telephone Service (ULTS) surcharge increased from 3,80% to 5,50% on 10/1/2015. If you have any questions, please call us at the number listed on the front of your bill.

SERVICE WITHORAWAY

Pending state and regulatory approval where applicable, Pacific Bell Telephone Company, d/b/a AT&T California (AT&T) and SBC Long Distance, LLC d/b/a SBC Long Distance d/b/a AT&T Long Distance will discontinue the following services on a feet March 19, 2018: Bill to a Third Number, Busy Line Verify/Interrupt, Collect calls, Person to Person calls, and International Directory Assistance Services.

The FCC will normally authorize this proposed discontinuance of service (or reduction or impairment) unless it is shown that customers would be unable to receive service or a reasonable substitute from another cerrier or that the public convenienceand necessity is otherwise adversely affected. If you wish to object, you should file your comments as soon as possible, but no later than 30 days after the Commission releases public notice of the proposed discontinuence. You may file them electronically through the FCC's Electronic Comment Filing System using the docket number established in the Commission's public notice for this proceeding, or you may address them to the Federal Communications Commission; Wireline Competition Bureau, Competition Policy Division, Washington, DC 20554, and include in your comments a reference to the \$63.71 Application of AT&T California and AT&T Long Distance. Comments should include specific information about the impact of this proposed discontinuance (or reduction or impairment) upon you or your company, including any inability to acquire reasonable substitute service. AT&T Customer Service can be reached at the toll-free number on your bill or V/TTY 800,651.5111. Thank you, AT&T, 60 West Avenue, Room 405, Wayne, PA

CA LIFELINE REMINDER

AT&T offers LifeLine Telephone Service for eligible low income customers. California LifeLine provides basic residential telephone service at discounted rates on Flat Rate and Measured Rate service. The Federal Lifeline program offers an additional benefit, Tribal Lands/EnhancedLifeline. Tribal Lands/EnhancedLifeline provides free monthly local access after credits are applied. To be eligible for Tribal Lands/EnhancedLifeline, customers must live on federally recognized Tribal Lands. Additional service connection credits may also apply.

ONLINE BILL SUPPORT

Register at ett.com/managemyaccountto view or pay your bill, manage your account online, sign up for paperless billing, or enroll in AutoPay. It's quick, easy, and available 24x7!

MAKING PAYMENTS EASY

AT&T offers several convenientways to pay your bill. You can pay unline at att.com, use the myAT&T app on your smartphone, or visit your local AT&T Mobility retail store. Try it today!

EASY ONLINE SUPPORT!

Online support is quick, easy and available 24x7! Have questions about your AT&T products, features or services? Visit att.com/support for self help tools, FAQs and troubleshootingtips. Check out att.com/repair to view our simplified online repair experience or visit att.com/bill to find answers to your billing questions.

CUSTOMERSUPPORT

AT&T speaksmany languages. English 800.288.2020; Spanish 800.870.5855; Russian 888.882.4839; Polish 800.417.1588; Cantonese 800.281.2288; Mandarin 888.333.2828; Korean 800.300.6857; Vietnamese 800.300.5315; Japanese 800.573.7573; Tagalog 800.956.8084. All other languages 800.203.8800; Disabilities and Aging 800.772.3140.

Terms and Conditions

THREE PAYMENT OPTIONS: Electronically:through Automatic Payment Service or Online: AT&T eBill^{an}. At an Authorized Payment Location. Or mail to AT&T PO BOX 5025, Carol Stream, IL 60197-5025.

BILLING QUESTIONS: Call us at 800.288.2020,or write to: AT&T Residence Service, 2150 Webster Street, Room 401, Oakland, CA 94612; or AT&T Business Service, 14576 Presidio Square, Room CR, Houston, TX 77083; or visit att.com. If you have a complaint you cannot resolve with us, write the California Public Utilities Commission (CPUC) at Consumer Affairs Branch, 505 Van Ness Ave, San Francisco, CA 94102 or at opuc.oe.gov,or call 800.649.7570 or TDD 800.229.6846.If your complaint concerns interstate or international calling, write the FCC at Consumer Complaints, 445 12th Street SW, Washington, D.C. 20554,or at focinfo@foc.govor call 888.225.5322, or TTY 888.835.5322.Note: The CPUC handles complaints for both interstate and intrestate unauthorized carrier changes ("slamming"). The California consumer protection rules are available online at calphone info.com.

FEDERAL SURCHARGES: The Federal Universal Service Fee and the Federal Subscriber Line Charge are charges imposed by action of the Federal Communications Commission.

TARIFF INFORMATION: Call 1-888-319-8800or visit our web site www.att.com/servicepublications.

CALLER ID SELECTIVES COMPLETE BLOCKING: Caller ID sends your name and phone number to the person or business called. Selective Call Blocking prevents your information from being displayed for one call. Dial *87 (1167 - rotary phones) before calling. Complete Blocking keeps your information from being displayed on all of your calls except those you elect not to block. Dial *82 (1182 - rotary phones) to unblock. No blocking on 911, 800 and 900 calls. Both blocking options are free.

SERVICE INFORMATION

Your local services are provided by AT&T California (Pacific Bell Telephone Company). Your AT&T long distance services, if any, are provided by one or more of the following AT&T lone subsidiaries: AT&T Long Distance (SBC Long Distance, LLC), and AT&T Corp. You can find the name of your long distance service provider in the long distance section of your bill. To view your provider's service publications, including Guidebooks, Service Guides and/or Tariffs, go to att.com/servicepublications. Terms and Conditions governing any other de-tariffed and non-regulated services you may have are also available on this website. Terms and Conditions may change from time to time. These Terms include provisions regarding how to resolve any dispute you might have, and include an ARBITRATION CLAUSE. You should review the Terms on a regular basis.



News You Can Use

Page Account Number Billing Date

Oct 22, 2015

Terms and Conditions

PAYMENT OPTIONS

Use the myAT&T App* on your smartphone, visit att.com/bill to pay your AT&T bills electronically, or use our interactive Voice Response system FREE of charge anytime day or night by calling 800.288.2020. Payments made with an AT&T representative will be assessed a \$5.00 convenience fee. *Compatible device and account registration required. Messaging and data charges may apply for download and usees.

RE: YOUR ACCOUNT

We noticed you made a change in your AT&T service. We invite you to cell us at 877.377.2319 or visit att.com/deal4025 if you have any questions or want to learn about special offers for wireless, home phone, Internet and TV.

MOVING SOON?

Stay connected with AT&T. Please visit us online at att.com/move or call 800.MDVE.ATT (800.868.3288). Moves of Liteline service must be placed via phone.

SERVICE WITHDRAWAL

Panding state and regulatory approval where applicable, BellSouth Telecommunications, LLC d/b/a AT&T Mississippi (AT&T) and BellSouth Long Distance; inc. d/b/a AT&T Long Distance Service will discontinue the following services on or after Misroh 18, 2018; Bill to a Third Number, Local Operator. Verification/Interruption Service, Collect Calla, Person to Person calls, Zero Minuta (0-) Charging, and International Directory Assistance.

The FGC will normally authorize this proposed discontinuance of service (er reduction or impairment) unless it is shown that customers would be unable to receive service or a resemble substitute from enother certier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments as soon as possible, but no later than 30 days after the Commission releases public notice of the proposed discontinuence. You may like them blectronically through the FCC's Electronic Comment Filing System using the docket number established in the Commission's public notice for this proceeding, or you may address them to the Federal Communications. Commission, Wireline Competition Bureau, Competition Policy Division, Washington, DC 2054, and include in your comments a reference to the \$53.71 Application of AT&T Mississippi and AT&T Long Distance Service. Comments should include specific information about the impact of this proposed discontinuance (or reduction or impairment) upon your or your company, including any institity to equive reasonable substitute service. AT&T Customer Service can be reached at the toli-free number on your bill or V/TTY 808,651.5111. Thenk you, AT&T, 30 West Avenue, Room 405, Wayne, PA. 19087.

FINAL BILL VIDEO

Need help reading your final bill? Visit att.com/finalbillvideo to view a helpful video.

SERVICE INFORMATION

Your local services are provided by AT&T Mississippi (BellSouth Telecommunications, LLC). Your AT&T long distance services, if any, are provided by one or more of the following AT&T long, clustediaries: AT&T Long Distance, Service (BellSouth Long Distance, Inc.), and AT&T Corp. You can find the name of your long distance service provider in the long distance section of your bill. To view your provider's service publications, including Guidebooks, Service Guides and/or Tariffs, go to stt.com/servicepublications. Terms and Conditions governing any other de-tariffed and non-regulated services you may have are also available on this website. Terms and Conditions may change from time to time. These Terms include provisions regarding how to resolve any dispute you might have, and include an ARBITRATION CLAUSE. You should review the Terms on a regular

RETURNED CHECK

An important part of AT&T's commitment to our valued customers is keeping you informed of policies that may affect your account. If a check is returned to AT&T from your finencial institution, a returned check fee up to the amount permitted by law may be charged to your account.

LATE CHARGE REMINDER

A \$8.50 Late Payment Charge may apply to an unpaid current charges balance as of your next bill date.

BILL DISCREPANCY

AT&T strives to provide our valued customers the best service possible. However, if you have a bill discrepancy, you should notify AT&T within 60 days efter the receipt of your AT&T bill.

©2008 AT&T Intellectual Preparty, All rights reserved.

amiet ed

Peying by check authorises AT&T to use the information from your check to make a one-time electronic fund transler from your account. Funds may be withdrawn from your account as soon as the senie day your payment is received. Hive cannot here is returned unpaid you authorite AT&T to present an image copy of your check for payment. Your original check will be destroyed once processed. If your check is returned unpaid you agree to pay such leas as identified in



Page

Account Number Billing Date

Oct 22, 2015

News You Can Use

SERVICE WITHDRAWAL

Panding state and regulatory approval where applicable, BallSouth
Telecommunications, LLC d/b/s ATAT North Caroline (ATAT) and BallSouth Long.
Distance, Inc. d/b/s ATAT Long Distance Service will discontinue the following services on or after March 16, 2016: Bill to a Third Number, Varification and Emergency Interrupt Service, Collect cells, Person to Person cells, and International Directory Assistance.

The FCC will normally authorize this proposed discontinuance of service (or reduction or impairment) unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments as soon as possible, but no later than 30 days after the Commission releases public notice of the proposed discontinuence. You may file them electronically through the FCC's Electronic Comment Filing System using the docket number established in the Commission's public notice for this proceeding, or you may address them to the Federal Communications Commission, Wireline Competition Bureau, Competition Policy Division, Washington, DC 20554, and include in your comments a reference to the \$63.71 Application of AT&T North Carolina and AT&T Long Distance Service, Comments should include specific information about the impact of this proposed discontinuance (or reduction or impairment) upon you or your company, including any inability to acquire reasonable substitute service. AT&T Customer Service can be reached at the toll-free number on your bill or V/TTY 800.851.5111. Thank you, AT&T, 60 West Avenue, Room 405, Wayne, PA: 19067.

ONLINE BILL SUPPORT

Register at att.com/managemyaccount to view or pay your bill, manage your account online, sign up for paperless billing, or enroll in AutoPay. It's quick, easy, and available 24x7!

Terms and Conditions

LATE PAYMENT CHARGE

An additional charge at the rate of 8% may apply to any unpaid balance as of your next bill date.

RETURNED CHECK

An important part of AT&T's commitment to our valued customers is keeping you informed of policies that may affect your account. If a check is returned to AT&T from your financial institution, a returned check fee up to the amount permitted by law may be charged to your account.

BILL DISCREPANCY

AT&T strives to provide our valued customers the best service possible. However, if you have a bill discrepancy, you should notify AT&T within 60 days after the receipt of your AT&T bill.

SERVICE INFORMATION

Your local services are provided by AT&T North Carolina (BellSouth Telecommunications, LLC). Your AT&T long distance services, if any, are provided by one or more of the following AT&T Inc. subsidiaries: AT&T Long Distance Service (BellSouth Long Distance, Inc.), and AT&T Corp. You can find the name of your long distance service provider in the long distance section of your bill. To view your provider's service publications, including Guidebooks, Service Guides and/or Tariffs, go to att.com/servicepublications. Terms and Conditions governing any other de-tariffed and non-regulated services you may have are also available on this website. Terms and Conditions may change from time to time. These Terms include provisions regarding how to resolve any dispute you might have, and include an ARBITRATION CLAUSE. You should review the Terms on a regular basis.

Page **Account Number Billing Date** Questions? Web Site

14 of 16

Oct 1, 2015 1800 358-1111 att.com

News You Can Use

News You Can Use

Where allowed by law, AT&T may implement late payment interest of no more than 18% annually. Rates will vary based on state regulations. Interest will be calculated based upon daily balances and will be applicable for each day that a delinquent balance is outstanding. This charge will apply to all balances that are delinquent through such time that payment in full is received at AT&T. The late payment interest will be billed on a monthly basis. Accounts billed outside the US will not be charged LPI.

Where allowed by law, AT&T may implement a S25 service fee for restoration of service where delinquency has caused an interruption. This fee will be applicable to each account that is being restored and will be included on your monthly billing statement.

Some products require electronic billing as their official bill media. When electronic billing is the official bill media, an informational statement may be sent containing some of the same information as the electronic bill. The informational statement is not your bill. However, if you choose to mail your payment instead of paying electronically, the informational statement has a tear-off that can be used to submit your

JUST FOR YOUR BUSINESS

Make a statement - by not receiving one. View and download your bill details electronically via View Bills from the BusinessDirect website! This state-of-the-art online bill provides all the information that is necessary to manage your business. Pay, view and download your bill, in one easy step ... and it's FREEI For access to BusinessDirect, and View Bills, Please contact your Account Executive.

Where allowed by law, AT&T will charge a \$25 fee for any payment returned for insufficient funds, applied on your next invoice. AT&T values your business and thanks you for your cooperation in this

REGULATORY NEWS Important News About Your Account****

You are requested to provide in writing to AT&T, within six months of this bill, any dispute with respect to the charges on this bill, unless a different notification period applies under your contract, State Tariff and/or Service Guide.

You can reach AT&T either by using the toll free number on your bill, or in writing at the remittance address listed on your bill.

http://serviceguide.att.com/servicelibrary/business/ext/state_tariff_buss.cfm

If you receive service pursuant to a signed contract or other term agreement with AT&T and it is currently in effect, its terms will govern the provision of your AT&T service.

AT&T's standard contract for detarified services not covered by a signed contract or term agreement, including expired contracts or term plans that are not renewed, can be found at: http://www.att.com/business/agreement. Important limits of liability apply, including: AT&T is not liable for indirect or consequential damages (such as your lost profits or other economic loss), and direct damages during any 12 months cannot exceed one month of your payments for affected service.

Additional terms, conditions, charges, penalties, and price change information for all detariffed business services can be viewed at http://www.att.com/serviceguide/business. If you do not have access to the Internet, please contact your AT&T Sales Representative or Customer

News You Can Use

REGULATORY NEWS - Continued Care Center for information.

Federal regulation requires AT&T to inform our valued customers that basic local services will not be disconnected for the non-payment of non-regulated service charges. To avoid collection activity, please remember to pay all charges by the due date.

In addition, you may experience disconnection of your basic local service if payment is not received for the Long Distance portion of your bill except in the following states: Alabama, Arizona, California, Colorado, Hawaii, Idaho, Indiana, Iowa, Maryland, Michigan, Minnesota, Missouri, New Mexico, New York, New Jersey, North Carolina, North Dakota, Ohio, Oklahoma, Pennsylvania, Texas, Utah, Vermont, Virginia, Washington.

Connecticut Customers only: You may experience disconnection of your basic local service for the non-payment of Dial Tone and Directory Listing charges on your bill.

SERVICE WITHDRAWAL

Pending federal and state regulatory approval where applicable, on or after March 18, 2016, AT&T Corp. will discontinue the following

after March 18, 2016, AT&T Corp. will discontinue the following services originating and terminating in the United States, the District of Columbia, Puerto Rico, the U.S. Virgin Islands and all international locations: Bill to a Third Number, Busy Line Verify / Interrupt, Collect, International Directory Assistance, and Person-to-Person.

The FCC will normally authorize this proposed discontinuance of service for reduction or impairment) unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments as soon as possible, but no later than 15 days after the Commission releases public notice of the proposed discontinuance. comments as soon as possible, but no later than 15 days after the Commission releases public notice of the proposed discontinuance. You may file your comments electronically through the FCC's Electronis Comment Filing System using the docket number established in the Commission's public notice for this proceeding, or you may address them to the Federal Communications Commission, Wireline Competition Bureau, Competition Policy Division, Washington, DC 20554, and include in your comments a reference to the section 63.71 Application of AT&T Corp., AT&T Communications of Indiana, LLC, AT&T Communications of Texas, LLC, AT&T Communications of Texas, LLC, AT&T Communications of Virginia, LLC, AT&T Alaska and Teleport Communications Group. Comments information about the impact of this proposed discontinuance(or reduction or impairment) upon you or your company, including any inability to acquire reasonable substitute service. AT&T Customer Service can be reached at the toll-free number service. AT&T Customer Service can be reached at the toll-free number on your bill or V/TTY at 711. Thank you, AT&T, 60 West Ayenue, Room 405 Wayne, PA. 19087.

Attention Valued AT&T Customers:

If your invoice includes any back-billed charges, you have the right to pay these charges in full with your regular bill, or to call AT&T to make reasonable payment arrangements. You may choose to pay the back-billed amount in monthly installments equal to the number of back-billed months. Please take note that you must pay the full amount of your phone bill each month, including installments to repay back-billed charges, in order to avoid possible disconnection and other charges and penalties. If you are interested in using this payment method for any back billed amount, please call AT&T on the toll-free number located on your bill.

If your business makes outbound telephone solicitations, you must comply with federal do-not-call laws and regulations (47 C.F.R. 64.1200 and 16 C.F.R. 310) and any applicable state laws.

Attention Pennsylvania Customers:





Page

Account Number Billing Date

Oct 29, 2015

2 of 2

News You Can Use

MOVING SOON?

Stay connected with AT&T. Please visit us online at att.com/move or call 800.MOVE.ATT (800.688.3288). Moves of Lifeline service must be placed via phone.

SERVICE WITHDRAWAL

Pending state and regulatory approval where applicable, BallSouth
Telecommunications, LLC d/b/a AT&T Tennessee (AT&T) and BallSouth Long
Distance; Inc. d/b/a AT&T Long Distance Service will discontinue the following
services on or after March 18, 2018; Bill to a Third Number, Local Operator
Verification/Interruption Service, Collect calls, Person to Person calls, and
International Directory Assistance:

The FCC will normally authorize this proposed discontinuence of service for reduction or impairment) unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object: you should file your comments as soon as possible, but no later than 30 days after the Commission releases public notice of the proposed discontinuance. You may file them electronically through the FCC's Electronic Comment Filing System using the docket number established in the Commission's public notice for this proceeding, or you may address them to the Federal Communications Commission, Wireline Competition Bureau, Competition Policy Division, Washington, DC 20554, and include in your comments a reference to the \$63,73 Application of AT&T Tennessee and AT&T Long Distance Service. Comments should include specific information about the impact of this proposed discontinuance (or reduction or impairment) upon you or your company, including any inability to acquire reasonable substitute service. AT&T Customer Service can be reached at the toll-free number on your bill or V/TTY 800.651.5111. Thank you, AT&T, 80 West Avenue, Room 405, Wayne, PA. 19087

FINAL BILL VIDEO

Need help reading your final bill? Visit att.com/finalbillvideo to view a helpful video.

Terms and Conditions

LATE CHARGE REMINDER

An additional charge at the rate of 2% may apply to an unpaid balance as of your next bill date.

SERVICE INFORMATION

Your local services are provided by AT&T Tennessee (BellSouth Telecommunications, LLC). Your AT&T long distance services, if any, are provided by one or more of the following AT&T Inc. subsidiaries: AT&T Long Distance Service (BellSouth Long Distance, Inc.), and AT&T Corp. You can find the name of your long distance service provider in the long distance section of your bill. To view your provider's service publications, including Guidebooks, Service Guides and/or Tariffs, go to att.com/servicepublications. Terms and Conditions governing any other de-tariffed and non-regulated services you may have are also available on this website. Terms and Conditions may change from time to time. These Terms include provisions regarding how to resolve any dispute you might have, and include an ARBITRATION CLAUSE. You should review the Terms on a regular basis.

RETURNED CHECK

An important part of AT&T's commitment to our valued customers is keeping you informed of policies that may affect your account. If a check is returned to AT&T from your financial institution, a returned check fee up to the amount permitted by law may be charged to your account.

BILL DISCREPANCY

AT&T strives to provide our valued customers the best service possible. However, if you have a bill discrepancy, you should notify AT&T within 60 days after the receipt of your AT&T bill.

CERTIFICATE OF SERVICE

I, Lacretia Hill, certify that I have, on January 7, 2016 served a copy of the foregoing Section 63.71 Application of AT&T by U.S. Mail postage prepaid to the addresses on the attached sheets.

/s/Lacretia Hill Lacretia Hill Alabama Public Service Commission 100 N. Union Street Suite 850 Montgomery, AL 36130 Office of the Governor State Capitol 600 Dexter Avenue Montgomery, AL 36130

Arizona Corporation Commission Commissioners Wing 1200 West Washington Phoenix, AZ 85007-2996

Office of the Governor 1700 West Washington Phoenix, Arizona 85007

Arkansas Public Service Commission P.O Box 400 Little Rock, AR 72203-0400 Office of the Governor Governor's Office State Capitol Rm. 250 Little Rock, AR 72201

Office of the Governor Governor's Office State Capitol Building Sacramento, California 958 14 Michael R. Peevey
President, California Public Utilities
Commission
Headquarters Office
505 Van Ness Avenue
San Francisco, CA 94 102-3298

Colorado Public Utilities Commission 1560 Broadway Suite 250 Denver, CO 80202

Office of the Governor 136 State Capitol Denver, CO 80203-1792 Office of the Governor
State Capitol
210 Capitol Avenue
Hartford, Connecticut 06106

Public Utilities Regulatory Authority
Department of Energy and Environmental
Protection
Ten Franklin Square
New Britain, CT 06051

Delaware Public Service Commission 861 Silver Lake Boulevard Cannon Building, Suite 1000 Dover, DE 19904 Office of the Governor Tatnall Building William Penn Street, 2nd Floor Dover, DE 19901

District of Columbia Public Service Commission 1333 H Street, NW Suite 200, West Tower; Washington, DC 20005

Mayor Vincent Gray Office of the Mayor John A. Wilson Building 1350 Pennsylvania Avenue, NW Washington, DC 20004

Florida Public Service Commission 2540 Shumard Oak Blvd. Tallahassee, FL 32399-0850

Office of the Governor The Capitol Tallahassee, FL 32399-0001

Office of the Governor Georgia State Capitol Atlanta, GA 30334 Georgia Public Service Commission 244 Washington Street, SW Atlanta, GA 30334 Idaho Public Utilities Commission 472 W. Washington Street Boise, ID 83720-0074 Office of the Governor P.O. Box 83720 Boise, Idaho 83720

Office of the Governor 207 State House Springfield, Illinois 62706

Illinois Commerce Commission 527 East Capitol Ave Springfield, IL 62701

Office of the Governor Statehouse Indianapolis, Indiana 46204 Indiana Utility Regulatory Commission PNC Center 101 West Washington Street Suite 1500 East Indianapolis, IN 46204

Office of the Governor & Lt. Governor
State Capitol
1007 East Grand Ave.
Des Moines, IA 50319

Iowa Utilities Board 1375 E. Court Ave Room 69 Des Moines, IA 50319

Office of the Governor Capitol, 300 SW 10th Ave., Ste. 241s Topeka, Kansas 666 12- 1590 Kansas Corporation Commission Commissioners, Utilities Division, Motor Carriers, Pipeline Safety and Energy 1500 SW Arrowhead Road Topeka, KS 66604-4027 Office of the Governor 700 Capital Avenue Suite 100 Frankfort, KY 40601

Kentucky Public Service Commission 211 Sower Boulevard Frankfort, KY 40601

Louisiana Public Service Commission Galvez Building, 12th Floor 602 North Fifth Street P.O. Box 91154 Baton Rouge, LA 70821

Office of the Governor P.O. Box 94004 Baton Rouge, LA 70804-9004

Office of the Governor Room 280 Boston, MA 02133 Office of Consumer Affairs and Business Regulation 10 Park Plaza, Suite 5170 Boston, MA 02116

Office of the Governor State House, 100 State Circle Annapolis, MD 21401 Maryland Public Service Commission William D. Schaefer Tower 6 St. Paul Street, 16th Fl Baltimore, MD 21202

Office of the Governor 1 State House Station Augusta, ME 04333-0001 Maine Public Utilities Commission State House Station 18 Augusta, ME 04333 Michigan Public Service Commission P.O. Box 30221 Lansing, MI 48909 Office of the Governor P.O. Box 30013 Lansing, Michigan 48909

Minnesota Public Utilities Commission 121 7th Place East Suite 350 Saint Paul, MN 55101 Office of the Governor 130 State Capitol 75 Rev. Dr. Martin Luther King Jr. Blvd. Saint Paul, MN 55155

Office of the Governor P.O. Box 139 Jackson, MS 39205 Mississippi Public Utilities Commission Woolfolk Building 501 North West Street Jackson, MS 39201

Missouri Public Service Commission
Public Information Office
Governor Office Building
200 Madison Street
PO Box 360
Jefferson City, MO 65102-0360

Office of the Governor Room 216, State Capitol Building Jefferson City, Missouri 65 101

Office of the Governor Montana State Capitol Bldg. P.O. Box 200801 Helena, MT 59620 Public Service Commission 1701 Prospect Avenue P.O. Box 202601 Helena, MT 59620 Nebraska Public Service Commission 1200 N Street, Suite 300 Lincoln, NE 68508 Office of the Governor P.O. Box 94848 Lincoln, NE 68509-4848

Office of the Governor State Capitol 101 N. Carson Street Carson City, NV 89701 Public Utilities Commission of Nevada 1150 E. William Street Carson City, NV 89701

New Hampshire Public Utilities Commission 21 South Fruit Street, Suite 10 Concord, NH 03301-2429 Office of the Governor State House 25 Capitol Street Concord, NH 03301

Governor Chris Christie P.O. Box Office of the Governor 001 Trenton, NJ 08625

New Jersey Board of Public Utilities 44 S. Clinton Avenue Trenton, NJ 08625

New Mexico Public Regulation Commission 1120 Pasco De Peralta P.O. Box 1269 Santa Fe, NM 87501 Office of the Governor 490 Old Santa Fe Trail Room 400 Santa Fe, NM 87501 Office of the Governor State Capitol Albany, NY 12224 New York State Public Service Commission Empire State Plaza Agency Building 3 Albany, NY 12223-1350

North Carolina Utilities Commission 430 North Salisbury Street Dobbs Building Raleigh, NC 27603-5918

Office of the Governor 20301 Mail Service Center Raleigh, NC 27699-0301

North Dakota Public Service Commission 600 E. Boulevard, Dept. 408 Bismarck, ND 58505 Office of the Governor Dept. 101 600 E. Boulevard Ave. Bismarck, ND 58505

Office of the Governor 30th Floor 77 South High Street Columbus, Ohio 43215-6108 Public Utilities Commission of Ohio 180 East Broad Street Columbus, Ohio 43215

Oklahoma Corporation Commission P.O. Box 52000 Oklahoma City, OK 73152-2000 Office of the Governor State Capitol Building 2300 N. Lincoln Blvd., Room 212 Oklahoma City, Oklahoma 73105 Office of the Governor 160 State Capitol 900 Court Street Salem, Oregon 97301-4047 Public Utility Commission of Oregon 550 Capitol St NE #215 PO Box 2148 Salem OR 97308-2148

Office of the Governor 225 Main Capitol Building Harrisburg, Pennsylvania 17120 Pennsylvania Public Utility Commission PO Box 3265 Harrisburg, PA 17105-3265

Rhode Island Public Utilities Commission 89 Jefferson Boulevard Warwick, RI 02888 Office of the Governor State House, Room 115 Providence, RI 02903

Public Service Commission of South Carolina, 101 Executive Center Dr., Suite 100 Columbia, SC 29210

Office of the Governor 1205 Pendleton Street Columbia, SC 29201

Public Utilities Commission Capitol Building, 1st floor 500 East Capitol Avenue Pierre, SD 57501-5070

Office of the Governor 500 E. Capitol Ave. Pierre, SD 57501 Governor's Office Tennessee State Capitol Nashville, TN 37243-0001 Tennessee Regulatory Authority 502 Deaderick Street Nashville, TN 37243

Public Utility Commission of Texas 1701 N. Congress Avenue PO Box 13326 Austin, TX 78711-3326

Office of the Governor P.O. Box 12428 Austin, Texas 78711 -2428

Office of the Governor 109 State Street, Pavilion Montpelier, VT 05609-0101 Vermont Public Service Board 112 State Street (Chittenden Bank Building) 4th floor Montpelier, VT 05620-2701

Virginia State Corporation Commission Tyler Building, 1300 E. Main Street Richmond, Virginia 23219

Office of the Governor Patrick Henry Building, 3rd Floor 1111 East Broad Street Richmond, Virginia 23219

Office of the Governor PO Box 40002 Olympia, WA 98504-0002 Washington Utilities and Transportation Commission PO Box 47250 Olympia, WA 98504-7250 Office of the Governor 1900 Kanawha Blvd, East Charleston, WV 25305 West Virginia Public Service Commission 201 Brooks Street P.O. Box 812 Charleston, WV 25323

Wyoming Public Service Commission
Hansen Building
215 Warren Avenue
Suite 300
Cheyenne, WY82002

Office of the Governor Governor's Office State Capitol, 200 West 24th Street Cheyenne, WY 82002-0010

Public Service Commission of Wisconsin 610 North Whitney Way. P.O. Box 7854 Madison, Wisconsin 53707-7854 Office of the Governor Madison Office P.O. Box 7863 Madison, WI 53707

Department of Defense Chief Information
Officer
Attn: Military Assistant/Mobility Team
The Pentagon
Washington, D.C. 20301

Utah Division of Public Utilities Box 146751 Salt Lake City, UT 84114-6751

Office of the Governor State Capitol Complex East Office Building, Suite E220 PO Box 142220 Salt Lake City, Utah 84114-2220

Hawaii Public Utilities Commission 465 South King Street, Room 103 Honolulu, Hawaii 96813 Office of the Governor Governor, State of Hawaii Executive Chambers State Capitol Honolulu, Hawaii 96813

Regulatory Commission of Alaska 701 West 8th Avenue Suite 300 Anchorage, AK 99501-3469

Office of the Governor Governor of Alaska P.O. Box 110001 Juneau, AK 99811-0001 Puerto Rico Telecommunications Regulatory Board 500 Ave. Roberto H. Todd (Pda. 1.8-Santurce) San Juan, PR 00907-3981

Governor of Puerto Rico Calle La Fortaleza San Juan, PR 00901 Virgin Islands Public Service Commission Barbel Plaza No. 8 Estate Ross, Charlotte Amalie P.O. Box 40 St. Thomas, USVI 00804

Governor of U.S. Virgin Islands
St. Thomas & Water Island
21-22 Kongens Gade
Charlotte Amalie
St. Thomas, Virgin Islands 00802

Before the FEDERAL COMMUNICATIONS COMMISSION Washington, DC 20554

In the Matter of)	
Section 63.71 Application of)	
AT&T Alaska,) .	File No.
· · · · · · · · · · · · · · · · · · ·	,	
AT&T Communications of Indiana, LLC,)	
AT&T Communications of New York, Inc.,)	
AT&T Communications of Texas, LLC)	
AT&T Communications of Virginia, LLC,)	
AT&T Corp.,)	
BellSouth Telecommunications, LLC,)	
BellSouth Long Distance,)	
Illinois Bell Telephone Company,)	
Indiana Bell Telephone Company, Inc.,)	
Michigan Bell Telephone Company,)	
The Ohio Bell Telephone Company,)	
Pacific Bell Telephone Company,)	
SBC Long Distance,)	
Southwestern Bell Telephone Company,)	
Teleport Communications of America, LLC,)	
Teleport Communications Group, and)	
Wisconsin Bell, Inc.)	
For Authority Pursuant to Section 214 of)	
The Communications Act of 1934, As Amended,	í	
To Discontinue the Provision of Service	í	

SECTION 63.71 APPLICATION OF AT&T

AT&T Services, Inc. on behalf of its affiliates, AT&T Alaska d/b/a AT&T Corp., AT&T Communications of Indiana, LLC d/b/a AT&T Corp., AT&T Communications of New York, Inc. d/b/a AT&T Corp., AT&T of Texas, LLC d/b/a AT&T Corp., BellSouth Telecommunications, LLC d/b/a AT&T Alabama, AT&T Florida, AT&T Georgia, AT&T Kentucky, AT&T Louisiana, AT&T South Carolina, AT&T

Mississippi, AT&T North Carolina, and AT&T Tennessee, BellSouth Long Distance d/b/a AT&T Long Distance Service, Illinois Bell Telephone Company d/b/a AT&T Illinois, Indiana Bell Telephone Company, Inc. d/b/a AT&T Indiana, Michigan Bell Telephone Company d/b/a AT&T Michigan, The Ohio Bell Telephone Company d/b/a AT&T Ohio, Pacific Bell Telephone Company d/b/a AT&T California and AT&T Nevada, SBC Long Distance d/b/a AT&T Long Distance, Southwestern Bell Telephone Company d/b/a AT&T Arkansas, AT&T Kansas, AT&T Missouri, AT&T Oklahoma, and AT&T Texas, Teleport Communications of America, LLC d/b/a AT&T Corp., Teleport Communications Group d/b/a AT&T Corp., and Wisconsin Bell, Inc. d/b/a AT&T Wisconsin, collectively referenced herein as AT&T, applies for authority under Section 214(a) of the Communications Act, as amended ("the Act"), 47 U.S.C. § 214 and Section 63.71 of the Federal Communications Commission's ("Commission") rules, 47 C.F.R. § 63.71, to discontinue offering certain Operator Services throughout the United States and U.S. territories.

As required by Section 63.71(a) and (b) of the Commission's rules, AT&T is providing the following information:

Name and Address of Carrier (47 C.F.R. §§ 63.71(a)(1), (b)(2)):

AT&T Alaska d/b/a AT&T Corp.

AT&T Communications of Indiana, LLC d/b/a AT&T Corp.

AT&T Communications of New York, Inc. d/b/a AT&T Corp.

AT&T Communications of Texas, LLC d/b/a AT&T Corp.

AT&T Communications of Virginia, LLC d/b/a AT&T Corp.

AT&T Corp.

BellSouth Telecommunications, LLC d/b/a AT&T Southeast BellSouth Long Distance d/b/a AT&T Long Distance Service Illinois Bell Telephone Company d/b/a AT&T Illinois Indiana Bell Telephone Company, Inc. d/b/a AT&T Indiana Michigan Bell Telephone Company d/b/a AT&T Michigan The Ohio Bell Telephone Company d/b/a AT&T Ohio

Pacific Bell Telephone Company d/b/a AT&T California SBC Long Distance d/b/a AT&T Long Distance Southwestern Bell Telephone Company d/b/a AT&T Southwest, Teleport Communications of America, LLC d/b/a AT&T Corp. Teleport Communications Group d/b/a AT&T Corp. Wisconsin Bell, Inc. d/b/a AT&T Wisconsin

The address for these entities for purposes of this application is:

60 West Avenue, Room 405, Wayne, PA. 19087.

Date of Planned Service Discontinuance (47 C.F.R. §§ 63.71(a)(2), (b)(2)):

AT&T plans to discontinue this service to its retail customers on or after March 18, 2015, subject to Commission authorization of the discontinuance. In addition, AT&T plans to discontinue this service to wholesale customers that purchase these services pursuant to an agreement on or after June 4, 2016¹, subject to Commission authorization pursuant to 47 C.F.R. § 63.71(c).

Points of Geographic Areas of Service Affected (47 C.F.R. §§ 63.71(a)(3), b(2)):

AT&T will discontinue this service throughout its geographic service areas throughout the United States² including the District of Columbia and the U.S. territories of Puerto Rico and the U.S. Virgin Islands.

Brief Description of Type of Service Affected (47 C.F.R. §§ 63.71(a)(3), b(2)):

AT&T is discontinuing the following Operator Services:

¹ AT&T began providing its wholesale customers notice of these service changes in 2014, but out of an abundance of caution, AT&T is providing its wholesale customers additional time to address any applicable customer notification and/or legal/regulatory requirements.

² This proposed discontinuance of service does not apply to AT&T Corp.'s local residential customers in Maine, New Hampshire and Vermont. In these states, AT&T Corp. provides local services under an agreement with FairPoint Communications, and will continue to provide all Operator Services provided by FairPoint, until such time as FairPoint discontinues such services or until AT&T Corp no longer provides local residential services in those states. However, this proposed discontinuance applies to interstate Operator Service provided by AT&T Corp. to residential and business customers.

- Collect Calling a billing arrangement by which the charge for an operator
 assistance call may be reversed (charged to the called station) provided the
 charge is accepted at the called station.
- 2. Person-to-Person Calling a service where the person originating an operator assistance call specifies to the Company operator a particular person to be reached, a particular mobile service point to be reached through a Mobile Telephone Service attendant, or particular PBX service point, department, or office to be reached.
- 3. **Billed to Third Party** a billing arrangement by which an operator assistance call may be charged to an authorized station as determined by the Company other than the station originating the call or the station where the call is terminated.
- 4. Busy Line Verification (BLV) allows an operator to establish a "talking" connection to an apparently busy station line to determine if the station line is in working order.
- 5. **Busy Line Interruption (BLI)** allows an operator to interrupt a voice conversation in progress on a line to advise the interrupted subscriber that the interrupting party has a need to reach the subscriber.
- International Directory Assistance allows customers to obtain telephone
 numbers for international locations where such information is available to
 AT&T.

AT&T is discontinuing these services because of low market demand. Operator assistance calls have been declining at a rate of about 18.0% per year for the last several

years. Indeed, AT&T's operator assistance traffic volumes have dropped by 93% since 2004, and on average, AT&T has experienced more than an 18.7% decline in the volumes of these services over the last two years. These services have declined in popularity over the years due to the growth of other communication methods, including mobile phones, text messaging, email, and other social media applications. In regards to International Directory Assistance, many international telecommunications carriers no longer provide operator assistance services, which makes AT&T's service obsolete in those countries.

Further, if an end user wishes to continue to use these services, they can obtain alternative services from other wireline interexchange carriers providing operator services. Equal access and toll presubscription continues to be available, therefore, customers can reach their preferred primary IXC operator by dialing 00, or can reach a different IXC using widely available dial around services such as 10XXX, 800 numbers, etc. For all of these reasons, the public convenience and necessity will not be impaired by the discontinuance of these services.

AT&T will continue to provide Sent Paid Calls (e.g., direct dial assistance), Emergency Call Assistance and Rate Quotes where these services are currently provided.

Brief Description of the Dates and Methods of Notice to All Affected Customers (47 C.F.R. § 63.71(b)(3)):

AT&T sent customer notification letters via U.S. mail as an attachment to each customer's monthly bill between September 28, 2015 and December 31, 2015. In addition, AT&T posted copies of its customer notifications in several locations on its website at http://serviceguide.att.com/ACS/ext/pcn.cfm?type=SN_STSI,

http://serviceguide.att.com/servicelibrary/ext/aslstate.cfm?state=RI,

http://www.att.com/gen/public-affairs?pid=9700,

http://cpr.att.com/pdf/bsld/fc/inter_intl_res_cust_notice_trans.html, and http://cpr.att.com/pdf/sbcld/is/inter_res_cust_notice_trans.html.

In addition, beginning on October 10, 2015, when an AT&T customer uses one of the Operator Services included in this proposed discontinuance of service, an AT&T operator informs the customer of the proposed discontinuance, and provides a phone number where the customer can obtain additional information.

Copies of this Application are being sent, first class U.S. Mail, to the public utilities commissions and governors of the affected states and territories, and also to the Special Assistant for Telecommunications to the Secretary of Defense, as required by 63.71(a) of the Commission's rules.

Regulatory Classification of Carrier (47 C.F.R. § 63.71(b)(4)):

AT&T offers these services through affiliates that are considered dominant as well as other affiliates that are considered non-dominant. For ease of administration, AT&T consents to this application being reviewed pursuant to the Commission's processes that are applicable to dominant carriers.

Questions about this application may be addressed to David Talbott, AT&T Services, Inc., Assistant Vice-President – Federal Regulatory, 1120 20th Street, NW, Suite 1000, Washington, DC 20036, (202) 457-3039.

Conclusion:

The public convenience and necessity will not be adversely affected by the discontinuance of these services because other providers continue to provide operator

services, and the majority of the market has already replaced these services with other communications services and/or applications. AT&T respectfully requests that the Commission approve its Section 63.71 Application to discontinue the Operator Services discussed herein.

Respectfully submitted,

By:/s/ Terri L. Hoskins

Terri L. Hoskins Christopher Heimann Gary L. Phillips David Lawson

AT&T Inc. 1120 20th Street, N.W. Washington, D.C. 20036

(202) 457-3047

Its Attorneys

January 6, 2016

ATTACHMENT A Customer Notices





2 of 2

Oct 23, 2015

News You Can Use

PREVENT DISCONNECT

Thank you for being a valued customer. Please be aware that all charges must be paid each month to keep your account current and prevent collection activities. We are required to inform you that certain charges MUST be paid in order to prevent interruption of basic local service. These charges are already included in the Total Amount Due and are \$27.47. Also, neglecting to pay for remaining charges may result in interruption or removal of these remaining services or further collection

CARRIER INFORMATION

Our records show that you have selected AT&T or a company that resells their services as your primary local toll carrier and that you have chosen not to select a long distance carrier. Please contact us if this does not agree with your records.

When making a secure electronic bill payment from your bank account over the phone, you will need to provide sufficient information to authenticate yourself as the account owner. By providing this information, you are authorizing AT&T and your financial institution to process a one-time debit from your bank account for payment of your bill. Other bill payment options are available at att.com.

PAYMENT OPTIONS

Use the myAT&T App* on your smartphone, visit att.com/bill to pay your AT&T bills electronically, or use our Interactive Voice Response system FREE of charge anytime day or night by calling 800,288,2020. Payments made with an AT&T representative will be assessed a \$5.00 convenience fee. *Compatible device and account registration required. Messaging and data charges may apply for download and usage.

MOVING SOON?

Stay connected with AT&T. Please visit us online at att.com/move or call 800.MOVE.ATT (800.668.3288). Moves of Lifeline service must be placed via phone.

(SERVICE WITHDRAWAL)

(Pending state and regulatory approval where applicable, BellSouth) trenoing state and required, approver where applicable, personnel BallSouth Long (Distance, Inc. d/b/a AT&T South Carolina (AT&T) and BallSouth Long (Distance, Inc. d/b/a AT&T Long Distance Service will discontinue the following) (services on or efter March 18, 2016: Bill to a Third Number, Verification and) (Emergency Interrupt Service, Collect calls, Person to Person calls, Zero Minus (0-)) (Charging, and International Directory Assistance)

The FCC will normally authorize this proposed discontinuance of service (or) (reduction or impairment) unless it is shown that customers would be unable to treduction or impairment unless it is shown that customers would be unable to fractive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affacted. If you wish to object, you should file your comments as soon as possible, but no later than 30 days after the Commission releases public notice of the proposed discontinuance. You may file them electronically through the ECC's Electronic Comment Filing System using the docket number established in the Commission's public notice for this proposed of the property of the Endered Commission's public notice for this proceeding, or you may address them to the Federal Communications)
Commission, Wireline Competition Bureau, Competition Policy Division,
Washington, DC 20554, and include in your comments a reference to the \$63,71)
Application of AT&T South Carolina and AT&T Long Distance Service. Comments
Should include specific information about the impact of this proposed) (discontinuance (or reduction or impairment) upon you or your company, including (any inability to acquire reasonable substitute service. 'AT&T Customer Service) (can be reached at the toll-free number on your bill or V/TTY 800.651.5111. Thank) (you, AT&T, 80 West-Avenue; Room 405, Weyne, PA, 19087.)

ONLINE BILL SUPPORT

Register at att.com/managemyaccount to view or pay your bill, manage your account online, sign up for paperless billing, or enroll in AutoPay. It's quick, easy, and available 24x7!

Terms and Conditions

SERVICE INFORMATION

Your local services are provided by AT&T South Carolina (BellSouth Talecommunications, LLC). Your AT&T long distance services, if any, are provided by one or more of the following AT&T Inc. subsidiaries: AT&T Long Distance Service (BellSouth Long Distance, Inc.), and AT&T Corp. You can find the name of your long distance service provider in the long distance section of your bill. To view your provider's service publications, including Guidebooks, Service Guides and/or Tariffs, go to att.com/servicepublications. Terms and Conditions governing any other de-tariffed and non-regulated services you may have are also available on this website. Terms and Conditions may change from time to time. These Terms include provisions regarding how to resolve any dispute you might have, and include an ARBITRATION CLAUSE. You should review the Terms on a regular

RETURNED CHECK

An important part of AT&T's commitment to our valued customers is keeping you informed of policies that may affect your account. If a check is returned to AT&T from your financial institution, a returned check fee up to the amount permitted by law may be charged to your account.

LATE CHARGE REMINDER

An additional charge at the rate of 1.5% may apply to any unpaid balance as of your next bill date.

BILL DISCREPANCY

AT&T strives to provide our valued customers the best service possible. However, if you have a bill discrepancy, you should notify AT&T within 60 days after the receipt of your AT&T bill.

©2008 AT&T Intellectual Property. All rights reserved.

copy of your check for payment. Your original check will be destroyed once processed. If your check is returned unpaid you agree to pay such lees as identified in from your as soon as the same day your payment is received. If we cannot process the transaction electronically, you authorize AIST to present an image Paying by check authorizes AT&T to use the information from your check to make a one-time electronic fund transfer from your account. Funds may be withdrawn





3 of 3

Oct 22, 2015

News You Can Use

(SERVICE WITHDRAWAL)

Pending state and regulatory approval where applicable, BellSouth)
(Telecommunications, LLC d/b/a AT&T Louisiana (AT&T) and BellSouth Long)
(Distance, Inc. d/b/a AT&T Long Distance Service will discontinue the following)
(services on or after March 18, 2016: Bill to a Third Number, Local Operator)
(Verification/Interruption Service, Collect calls, Person to Person calls, Zero Minus)
((0-) Charging, and International Directory Assistance.)

The FCC will normally authorize this proposed discontinuance of service (or) reduction or impairment) unless it is shown that customers would be unable to (receive service or a reasonable substitute from another carrier or that the public) (convenience and necessity is otherwise adversely affected. If you wish to object,) (you should file your comments as soon as possible, but no later than 30 days after) (the Commission releases public notice of the proposed discontinuance. You may) file them electronically through the FCC's Electronic Comment Filing System using) the docket number established in the Commission's public notice for this (proceeding, or you may address them to the Federal Communications) (Commission, Wireline Competition Bureau, Competition Policy Division, (Washington, DC 20554, and include in your comments a reference to the §63.71) (Application of AT&T Louisiana and AT&T Long Distance Service: Comments) (should include specific information about the impact of this proposed) (discontinuance (or reduction or impairment) upon you or your company, including) any inability to acquire reasonable substituté service. AT&T Customer Service can be reached at the toll-free number on your bill or V/TTY 800.651.5111. Thank you, AT&T, 60 West Avenue, Room 405, Wayne, PA. 19087.

ONLINE BILL SUPPORT

Register at att.com/managemyaccount to view or pay your bill, manage your account online, sign up for paperless billing, or enroll in AutoPay. It's quick, easy, and available 24x7!

Terms and Conditions

RETURNED CHECK

An important part of AT&T's commitment to our valued customers is keeping you informed of policies that may affect your account. If a check is returned to AT&T from your financial institution, a returned check fee up to the amount permitted by law may be charged to your account.

SERVICE INFORMATION

Your local services are provided by AT&T Louisiana (BellSouth Telecommunications, LLC). Your AT&T long distance services, if any, are provided by one or more of the following AT&T lnc. subsidiaries: AT&T Long Distance Service (BellSouth Long Distance, Inc.), and AT&T Corp. You can find the name of your long distance service provider in the long distance section of your bill. To view your provider's service publications, including Guidebooks, Service Guides and/or Tariffs, go to att.com/servicepublications. Terms and Conditions governing any other de-tariffed and non-regulated services you may have are also available on this website. Terms and Conditions may change from time to time. These Terms include provisions regarding how to resolve any dispute you might have, and include an ARBITRATION CLAUSE. You should review the Terms on a regular basis.

LATE CHARGE REMINDER

An additional charge pursuant to tariff or other terms of service may apply to any unpaid balance after your next bill date.

BILL DISCREPANCY

AT&T strives to provide our valued customers the best service possible. However, if you have a bill discrepancy, you should notify AT&T within 60 days after the receipt of your AT&T bill.





2 of 2

Oct 22, 2015

News You Can Use

PREVENT DISCONNECT

Thank you for being a valued customer. Please be aware that all charges must be paid each month to keep your account current and prevent collection activities. We are required to inform you that certain charges MUST be paid in order to prevent interruption of basic local service. These charges are already included in the Total Amount Due and are \$10.09. Also, neglecting to pay for remaining charges may result in interruption or removal of these remaining services or further collection action.

CARRIER INFORMATION

Our records show that you have not selected a primary local toll or long distance carrier. Please contact us if this does not agree with your records.

ELECTRONIC PAYMENTS

When making a secure electronic bill payment from your bank account over the phone, you will need to provide sufficient information to authenticate yourself as the account owner. By providing this information, you are authorizing AT&T and your financial institution to process a one-time dabit from your bank account for payment of your bill. Other bill payment options are available at att.com.

PAYMENT OPTIONS

Use the myAT&T App* on your smartphone, visit att.com/bill to pay your AT&T bills electronically, or use our interactive Voice Response system FREE of charge anytime day or night by calling 800,288,2020. Payments made with an AT&T representative will be assessed a \$5.00 convenience fee. *Compatible device and account registration required. Messaging and data charges may apply for download and usage.

MOVING SOON?

Stay connected with AT&T. Please visit us online at att.com/moye or call 800,MOVE.ATT (800.688.3288), Moyes of Lifeline service must be placed via phone.

SERVICE WITHDRAWAL

(Pending state and regulatory approval where applicable, BellSouth)
(Telecommunications, LLC d/b/a AT&T.Kentucky (AT&T) and BellSouth Long)
(Distance, Inc. d/b/a AT&T.Long Distance Service will discontinue the following)
(services on or after March 18, 2016; Bill to a Third Number; Local)
(Perification/Interruption: Service, Collect calls, Person to Person calls, Zero Minus)
((b-) Charging, and International Directory Assistance)

(The FCC will normally authorize this proposed discontinuance of service (or) (reduction or impairment) unless it is shown that customers would be unable to) (receive service or a reasonable substitute from another cerrier, or that the public) (convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments as soon as possible, but no later than 30 days after) the Commission; releases public notice of the proposed discontinuance. You may till them electronically through the FCC's Electronic Comment Filing System using the docket number established in the Commission's public notice for this proceeding, or you may address them to the Faderal Communications) (Commission; Wireline Competition Bureau; Competition Policy Division)

(Washington; DC 20554, and include in your comments a reference to the \$63.71)

(Application of AT&T Kentucky; and AT&T Long Distance Service; Comments should include specific information about the impact of this proposed (discontinuance; (or reduction or impairment) upon you or your company, including any mability to acquire reasonable substitute service. AT&T Customer Service can be reached at the toll-free number on your bill or VTTY 800.851.5111; Thank you.)

(AT&T, 60 West Avenue, Room 405; Wayne; PA, 19097)

ONLINE BILL SUPPORT

Register at att.com/managemyaccount to view or pay your bill; manage your account online, sign up for paperless billing, or enroll in AutoPay. It's quick, easy, and available 24X7!

Terms and Conditions

SERVICE INFORMATION

Your local services are provided by AT&T Kentucky (BellSouth

Telecommunications, LLC). Your AT&T long distance services, if any, are provided by one or more of the following AT&T line, subsidiaries: AT&T Long Distance Service (BellSouth Long Distance, Inc.), and AT&T Corp. You can find the name of your long distance service provider in the long distance section of your bill. To view your provider's service publications, including Guidebooks, Service Guides and/or Tariffs, go to att.com/servicepublications. Terms and Conditions governing any other de-tariffed and non-regulated services you may have are also available on this website. Terms and Conditions may change from time to time. These Terms include provisions regarding how to resolve any dispute you might have, and include an ARBITRATION CLAUSE. You should review the Terms on a regular basis.

RETURNED CHECK

An importent part of AT&T's commitment to our valued customers is keeping you informed of policies that may affect your account. If a check is returned to AT&T from your finencial institution, a returned check fee up to the amount permitted by law may be charged to your account.

LATE CHARGE REMINDER

A \$6.50 Late Payment Charge may apply to any unpaid current charges balance as of your next bill date.

BILL DISCREPANCY

AT&T strives to provide our valued customers the best service possible. However, if you have a bill discrepancy, you should notify AT&T within 60 days after the receipt of your AT&T bill.

©2008 AT&7 Intellectual Property. All rights reserved.

smaal en

Paying by check sutherizes AT&T to use the information from your check to make a one-time electronic fund transfer from your account. Funds may be withterewn from your account, some day your payment is received. If we cannot process the transaction electronically, you authorize AT&T to present an image on your account. Some day your payment is received, If we cannot processed, If your check is returned unpaid you agree to pay such fees as identified in your check for payment. Your original check will be destroyed once processed. If your check is returned unpaid you agree to pay such fees as identified in

Oct 22, 2015

News You Can Use

COLLECTION POLICY

If your final balance remains unpaid after the DUE BY date, it may become necessary to send your account for further collection activity. You may be held responsible for fees associated with the collection efforts, including attorney's fees, as permitted by law. If you have any questions, please contact us at 800.288.2020. AT&T appreciates your business and we look forward to doing business with you in the future.

PAYMENT OPTIONS

Use the myAT&T App* on your smartphone, visit att.com/bill to pay your AT&T bills electronically, or use our Interactive Voice Response system FREE of charge anytime day or night by calling 800.288.2020. Payments made with an AT&T representative will be assessed a \$5.00 convenience fee. *Compatible device and account registration required. Messaging and data charges may apply for download and usage.

RE: YOUR ACCOUNT

We noticed you made a change in your AT&T service. We invite you to call us at 877.377.2319 or visit att.com/deal4025 if you have any questions or want to learn about special offers for wireless, home phone, Internet and TV.

MOVING SOON?

Stay connected with AT&T. Please visit us online at att.com/move or call 800.MOVE.ATT (800.668.3288). Moves of Lifeline service must be placed via phone.

(Pending state and regulatory approval where applicable; BellSouth)
(Telecommunications, LLC d/h/a AT&T Georgia (AT&T) and BellSouth Long)
(Distance, Inc. d/h/a AT&T Long Distance Service will discontinue the following)
(services on or after Merch 18, 2016; Bill to a Third Number; Verification and)
(Emergency, Interrupt Service; Collect calls, Person to Person calls, Zero Minus (0-)) (Charging, and International Directory Assistance)

(The FCC will normally authorize this proposed discontinuance of service (or) (reduction or imperment) unless it is shown that customers would be unable to receive service or a reasonable, substitute from another carrier or that the public receive service of a reasonable substitute from injudic trainer or marker point; convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments as soon as possible, but no later than 30 days after the Commission releases public notice of the proposed discontinuance. You may file them electronically through the FCC's Electronic Comment Filing System using the docket number established in the Commission's public notice for this (proceeding, or you may address, them to the Federal Communications)
(Commission, Wireline Competition Bureau, Competition Policy Division,)
(Weshington, DC 20554, and include in your comments a reference to the \$63.71)
(Application of AT&T. Georgia and AT&T Long Distance Service: Comments should) include specific information about the impact of this proposed discontinuance (or) reduction or impairment, upon you or your company, including any inability to acquire reasonable substitute service. AT&T Customer Service can be reached at the toll-free number on your bill or V/TTY 800.651.5111. Thank you, AT&T, 60 West) (Avenue, Room 405, Wayne, PA. 19087.)

FINAL BILL VIDEO

Need help reading your final bill? Visit att.com/finalbillvideo to view a helpful video.

Terms and Conditions

An important part of AT&T's commitment to our valued customers is keeping you informed of policies that may effect your account. If a check is returned to AT&T from your financial institution, a returned check fee up to the amount permitted by law may be charged to your account.

SERVICE INFORMATION

Your local services are provided by AT&T Georgia (BellSouth

Telecommunications, LLC). Your AT&T long distance services, if any, are provided by one or more of the following AT&T Inc. subsidiaries: AT&T Long Distance Service (BellSouth Long Distance, Inc.), and AT&T Corp. You can find the name of your long distance service provider in the long distance section of your bill. To view your provider's service publications, including Guidebooks, Service Guides and/or Tariffs, go to att.com/servicepublications. Terms and Conditions governing any other de-tariffed and non-regulated services you may have are also available on this website. Terms and Conditions may change from time to time. These Terms include provisions regarding how to resolve any dispute you might have and include an ARBITRATION CLAUSE. You should review the Terms on a regular

LATE CHARGE REMINDER

A \$6.50 Late Payment Charge may apply to an unpaid balance as of your next bill

BILL DISCREPANCY

AT&T strives to provide our valued customers the best service possible. However, if you have a bill discrepancy, you should notify AT&T within 60 days after the receipt of your AT&T bill.

©2008 AT&T Intellectual Property. All rights reserved.

copy of your check for payment. Your original check will be destroyed once processed. If your check is returned unpaid you egree to pay such fees as identified in from your account as soon as the same day your payment is received. If we cannot process the transaction electronically, you enthorize AT&T to present an image Peying by check authorizes AT&T to use the information from your check to make a one-time electronic fund transfer from your account. Funds may be withdrawn



2 of 3

Dot 22, 2015

Plans and Services

Government Fees and Taxes - Continued Quantity <u>No.</u> Description Emergency 911 Service 1.75 5.55 Total Government Fees and Taxes

Total Plans and Services

55.11

News You Can Use

PREVENT DISCONNECT

Thank you for being a valued customer. Please be aware that all charges must be paid each month to keep your account current and prevent collection activities. We are required to inform you that certain charges MUST be paid in order to prevent interruption of basic local service. These charges, which do not include third-party charges, are already included in the Total Amount Due and are \$55.11. Also, neglecting to pay for remaining charges may result in interruption or removal of these remaining services or further collection action.

CARRIER INFORMATION

Our records show that you have not selected a primary local toll or long distance carrier. Please contact us if this does not agree with your records.

ELECTRONIC PAYMENTS

When making a secure electronic bill payment from your bank account over the phone, you will need to provide sufficient information to authenticate yourself as the account owner. By providing this information, you are authorizing AT&T and your financial institution to process a one-time debit from your bank account for payment of your bill. Other bill payment options are available at att.com.

PAYMENT OPTIONS

Use the myAT&T App* on your smartphone, visit att.com/bill to pay your AT&T bills electronically, or use our Interactive Voice Response system FREE of charge anytime day or night by calling 800.288.2020. Payments made with an AT&T representative will be essessed a \$5.00 convenience fee. *Compatible device and account registration required, Messaging and data charges may apply for download and usage.

MOVING SOON?

Stay connected with AT&T. Please visit us online at att.com/move or call 800.MOVE.ATT (800.668.3288). Moves of Lifeline service must be placed via phone.

SERVICE WITHDRAWAL

Pending state and regulatory approval where applicable, BellSouth Cleacommunications, LLC d/b/a AT&T Alabama (AT&T) and BellSouth Long)
(Distance, Inc. d/b/a AT&T Long Distance Service will discontinue the following)
(services on or after March 18, 2016: Bill to a Third Number, Local Operator)
(Verification/Interruption: Service, Collect calls, Person to Person calls, Zaro Minus) (IO-) Charging, and International Directory Assistance.

(The FCC will normally authorize this proposed discontinuance of service (or) (reduction or impairment) unless it is shown that customers would be unable to) receive service or a reasonable substitute from another carrier or that the public) (convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments as soon as possible, but no later than 30 days after (the Commission releases public notice of the proposed discontinuance. You may) file them electronically through the FCC's Electronic Comment Filing System using the docket number established in the Commission's public notice for this proceeding, or you may/address them to the Federal Communications) proceeding; or you may address train to the receitant continuincestoris; (Commission, Wireline Competition, Bureau, Competition, Policy, Division). (Weshington, DC 20554; and include in your comments a reference to the \$63.71). (Application of AT&T Alabame and AT&T Long Distance Service. Comments should include specific information about the impact of this proposed discontinuance (or) reduction or impairment) upon you or your company, including any inability to acquire reasonable, substitute service. AT&T Customer Service can be reached at the toll-free number on your bill or V/TTY, 800.851.5111. Thank you, AT&T, 80 West) (Avenue, Room 405, Wayne, PA, 19087.)

ONLINE BILL SUPPORT

Register at att.com/managemyaccount to view or pay your bill, manage your account online, sign up for paperless billing, or enroll in AutoPay. It's quick, easy, and available 24x7!

Terms and Conditions

RETURNED CHECK

An important part of AT&T's commitment to our valued customers is keeping you informed of policies that may affect your account. If a check is returned to AT&T from your financial institution, a returned check fee up to the amount permitted by law may be charged to your account.

LATE CHARGE REMINDER

A \$6.50 Late Payment Charge may apply to an unpaid balance as of your next bill

SERVICE INFORMATION

Your local services are provided by AT&T Alabama (BellSouth Telecommunications, LLC). Your AT&T long distance services, if any, are provided by one or more of the following AT&T Inc. subsidiaries: AT&T Long Distance Service (BellSouth Long Distance, Inc.), and AT&T Corp. You can find the name of your long distance service provider in the long distance section of your bill. To view your provider's service publications, including Guidebooks, Service Guides and/or Tariffs, go to att.com/servicepublications. Terms and Conditions governing any other de-tariffed and non-regulated services you may have are also available on this website. Terms and Conditions may change from time to time. These Terms include provisions regarding how to resolve any dispute you might have. and include an ARBITRATION CLAUSE. You should review the Terms on a regular basis.

©2008 AT&T Intellectual Property. All rights reserved.

copy of your check for payment. Your original check will be destroyed once processed. If your check is returned unpaid you agree to pay such fees as identified in from your account as soon as the same day your payment is received. If we cannot process the transaction electronically, you authorize AT&T to present an image Paying by chack authorizes AT&I to use the information from your check to make a one-time electronic fund transfer from your account. Funds may be withdrawn





3 of 3

Oct 26, 2015

News You Can Use

(SERVICE WITHDRAWAL)

Pending state and regulatory approval where applicable, BellSouth)
(Telecommunications, LLC d/b/a AT&T Florida (AT&T) and BellSouth Long)
(Distance, Inc. d/b/a AT&T Long Distance Service will discontinue the following)
(services on or after March 18, 2016: Bill to a Third Number, Verification and)
(Emergency Interrupt Service, Collect calls, Person to Person calls, Zero Minus (0-))
(Charging, and International Directory Assistance)

The FCC will normally authorize this proposed discontinuance of service (or) (reduction or impairment) unless it is shown that customers would be unable to (receive service or a reasonable substitute from another carrier or that the public) convenience, and necessity is otherwise adversely affected. If you wish to object, (you should file your comments as soon as possible, but no later than 30 days after) the Commission releases public notice of the proposed discontinuance. You may (file them electronically through the FCC's Electronic Comment Filing System using) (the docket number established in the Commission's public notice for this) proceeding, or you may address them to the Federal Communications) Commission, Wireline Competition Bureau, Competition Policy Division, (Washington, DC 20554, and include in your comments a reference to the \$63.71) Application of AT&T Florida and AT&T Long Distance Service. Comments should (include specific information about the impact of this proposed discontinuance (or (reduction or impairment) upon you or your company, including any inability to acquire reasonable substitute service. AT&T Customer Service can be reached at) the toll-free number on your bill or V/TTY 800.651.5111. Thank you, AT&T, 60 West) Avenue, Room 405, Wayne, PA. 19087.

Terms and Conditions

SERVICE INFORMATION

Your local services are provided by AT&T Florida (BellSouth Telecommunications, LLC). Your AT&T long distance services, if any, are provided by one or more of the following AT&T Inc. subsidiaries: AT&T Long Distance Service (BellSouth Long Distance, Inc.), and AT&T Corp. You can find the name of your long distance service provider in the long distance section of your bill. To view your provider's service publications, including Guidebooks, Service Guides and/or Tariffs, go to att.com/servicepublications. Terms and Conditions governing any other de-tariffed and non-regulated services you may have are also available on this website. Terms and Conditions may change from time to time. These Terms include provisions regarding how to resolve any dispute you might have, and include an ARBITRATION CLAUSE. You should review the Terms on a regular basis.

LATE PAYMENT REMINDER

A Late Payment Charge of \$6.50 may apply to any unpaid balance.

RETURNED CHECK

An important part of AT&T's commitment to our valued customers is keeping you informed of policies that may affect your account. If a check is returned to AT&T from your financial institution, a returned check fee up to the amount permitted by law may be charged to your account.

LATE CHARGE REMINDER

A \$6.50 Late Payment Charge may apply to an unpaid balance as of your next bill date.

BILL DISCREPANCY

AT&T strives to provide our valued customers the best service possible. However, if you have a bill discrepancy, you should notify AT&T within 60 days after the receipt of your AT&T bill.



Plans and Services

Day Rate: Mon-Fri, 9am-11am, 2pm-8pm

Evening Rate: Mon-Fri, 8am-9am, 11am-2pm, 8pm-9pm - 0% Discount Night/Wknd Rate: 9pm-8am, Sat/Sun/Holidays - 0% Discount

1 Call(s) made this month averaged \$.35 per call

Local Saver Pack Unlimited

Surcharges and Other Fees

52 Call(s) were placed this month

9-1-1 Emergency System	
Billed for Chicago	3.90
State Infrastructure Maintenance Fee	.12
State Additional Charges	.02
Infrastructure Maintenance Credit	.79CR
Federal Universal Service Fee	.98
IL Universal Service Fee	.19
IL Telecom Relay Svc and Egp	.07
Total Surcharges and Other Fees	4.49
Taxes	
Federal at 3%	.67
Illinois at 7%	1.64
Municipal Telecommunications Tax	1.64
Total Taxes	3.95
Total Plans and Services	31.68

AT&T Messaging

Monthly Service - Oct 22 thre Nov 21	
Unified Massaging	8.95
Total AT&T Messaninn	8.95

News You Can Use

PREVENT DISCONNECT

Thank you for being a valued customer. It is important to inform you that all charges must be paid each month to keep your account current and prevent collection activities. In addition, please be aware that we are required to inform you of certain charges that MUST be paid in order to prevent interruption of basic local service. These charges are already included in the Total Amount Due and are \$27.95.

News You Can Use - Continued

LOCAL TOLL INFO

Our records show that you have AT&T Illinois or a company that resells services of AT&T Illinois as your carrier for local toll service.

LONG DISTANCE INFO

Our records indicate that you have chosen not to have a long distance company.

MOVING SOON?

Stay connected with AT&T. Please visit us online at att.com/move or call 800.MOVE.ATT (800.668.3288). Moves of Lifeline service must be placed via phone.

PAYMENT OPTIONS

Use the myAT&T App* on your smartphone, visit att.com/bill to pay your AT&T bills electronically, or use our Interactive Voice Response system FREE of charge anytime day or night by calling 800.288.2020. Payments made with an AT&T representative will be assessed a \$5 convenience charge. *Compatible device and account registration required. Messaging and date charges may apply for download and usage.

(SERVICE:WITHDRAWAL)

(Pändling state and regulatory approval where applicable, Illinois Bell)
(Telephone Company d/b/a:AT&T.Illinois (AT&T) and SBC Long Distance, LLC)
(d/b/a:SBC Long Distance d/b/a AT&T Long Distance will discontinue the)
(following services on or after March 18, 2016: Bill to a Third Number,)
(Busy Ling Verify/Interrupt, Collect cells, Person to Person calls, and)
(International Directory Assistance Service.)

(This FCC will normally authorize this proposed discontinuance of service) (for reduction or impairment unless it is shown that customers would be) (unable to receive service or a reasonable substitute from another) (cerrier or this tiffe public convenience and necessity is otherwise) adversely affected. If you wish to object, you should file your) (compents as soon as possible, but no later than 30 days after the) (Commission releases public notice of the proposed discontinuance. You) (may file them electronically through the FCC's Electronic Comment) (Filing System using the docket number established in the Commission's) (public notice for this proceeding, or you may address them to the) (Federal Communications Commission, Wireline Competition Bureau.) (Competition Policy Division, Washington, DC 20554, and include in your) (comments a reference to the \$63.71 Application of AT&T Illinois and) (AT&T-Long Distance. Comments should include specific information about) (the impact of this proposed discontinuance (or reduction or impairment)) (upon you or your company, including any inability to acquire reasonable) (substitute service, AT&T-Customer Service can be reached at the) (tell-free number on your bifor VTTY 800.851.511). Thank you, AT&T.)

IL UNIVERSAL SVC FEE

The IL Universal Service Fee will increase on 10/1/2016. This fee helps to maintain affordable rates for IL consumers in high-cost areas. Your current bill reflects this change. For more information, please contact an AT&T Service Representative at the phone number listed on the front of your bill.

© 2006 AT&T Knowledge Ventures, All rights reserved.

Syling by check authorises AT&T to use the information from your check to make a one-time electronic fund transfer from your account. Funds may be whichsewn from your account as soon as the same day your payment is received. If war cannot process the transaction electronically, you sulfundra AT&T to present an image copy of your check for payment. Your original check will be destroyed once accounts. If your check is retirmed unpaid you agree to pay such fees as identified in this terms and conditions of your AT&T Service processed. If your checks may be presented electronically. If you want to save time and stamps, sign up for auto payment at Agreement. Returned checks may be presented electronically. If you want to save time and stamps, sign up for auto payment at www.etc.com/stopaper using your checking account. It's easy, secure, and convenient!



Page 3 of 4
Account Number
Billing Date Oct 22, 2015

News You Can Use

News You Can Use - Continued SERVICE INFORMATION

Your local services are provided by AT&T Indiana (Indiana Bell Telephone Company Incorporated). Your AT&T long distance services, if any, are provided by one or more of the following AT&T Inc. subsidiaries: AT&T Long Distance (SBC Long Distance, LLC), AT&T Communications of Indiana, LLC (Intrastate), and/or AT&T Corp. (Interstate and International). You can find the name of your long distance service provider in the long distance section of your bill. To view your provider's service publications, including Guidebooks, Service Guides and/or Tariffs, go to att.com/servicepublications. Terms and Conditions governing any other de-tariffed and non-regulated services you may have are also available on this website. Terms and Conditions may change from time to time. These Terms include provisions regarding how to resolve any dispute you might have, and include an ARBITRATION CLAUSE. You should review the Terms on a regular basis.

(SERVICE WITHDRAWAL)

(Pending state and regulatory approval where applicable, Indiana Bell)
(Telephone Company d/b/a AT&T Indiana (AT&T) and SBC Long Distance, LLC)
(d/b/a SBC Long Distance d/b/a AT&T Long Distance will discontinue the)
(following services on or after March 18, 2016; Bill to a Third Number,)
(Busy Line Verify/Interrupt, Collect calls, Person to Person calls, and)
(International Directory Assistance Service.)

(The FCC will normally authorize this proposed discontinuance of service) ((or reduction or impairment) unless it is shown that customers would be (unable to receive service or a reasonable substitute from another) (carrier or that the public convenience and necessity is otherwise) adversely affected. If you wish to object, you should file your comments as soon as possible, but no later than 30 days after the) (Commission releases public notice of the proposed discontinuance. You) (may file them electronically through the FCC's Electronic Comment) (Filing System using the docket number established in the Commission's) (public notice for this proceeding, or you may address them to the) (Federal Communications Commission, Wireline Competition Bureau,) (Competition Policy Division, Washington, DC 20554, and include in your) comments a reference to the §63.71 Application of AT&T Indiana and AT&T) (Long Distance, Comments should include specific information about the) (impact of this proposed discontinuance (or reduction or impairment)) (upon you or your company, including any inability to acquire reasonable) substitute service: AT&TaGustomer Service can be reached at the toll-free number on your bill or V/TTY 800:651:5111. Thank you, AT&T, (60 West Avenue, Room 405, Wayne, PA. 19087.)

MOVING SOON

Stay connected with AT&T. Please visit us online at att.com/move or call 800.MOVE.ATT (800.668.3288). Moves of Lifeline service must be placed via phone.

News You Can Use - Continued

PAYMENT OPTIONS

Use the myAT&T App* on your smartphone, visit att.com/bill to pay your AT&T bills electronically, or use our Interactive Voice Response system FREE of charge anytime day or night by calling 800.288.2020. Payments made with an AT&T representative will be assessed a \$5 convenience charge. *Compatible device and account registration required. Messaging and data charges may apply for download and usage.

ELECTRONIC PAYMENTS

When making a secure electronic bill payment from your bank account over the phone, you will need to provide sufficient information to authenticate yourself as the account owner. By providing this information, you are authorizing AT&T and your financial institution to process a one-time debit from your bank account for payment of your bill. Other bill payment options are available at www.att.com.

RATE NOTICE

The monthly rate will increase by \$2 on 1/3/2016 for the following packages: Complete Choice® Basic, Complete Choice® Enhanced, ALL DISTANCE® and ALL DISTANCE® ONLINE. To learn more about our money-saving services, please visit us at att.com or call 800.288.2020.

RATE NOTCE

Local Tolf (Interstate/IntraLATA Toll Service) Day, Evening & Weekend per minute out-of-state rates will increase from \$1.30 to \$1.50 on 1/1/2016. This change does not apply to AT&T Long Distance rates. If you have any questions or to learn more about our money-saving services, please visit us at att.com or call 800.288.2020.

RATE INCREASE

The monthly rate for Automatic Callback, Call Control, Call Screening, Multi-Ring 1st Number, Repeat Dialing, Speed Calling 8 and Three-Way Calling will increase from \$8.50 to \$9.00 on 1/3/2016. You will not be impacted by this increase if you subscribe to these features as part of a package. If you have any questions or to learn more about our money-saving services, please visit us at att.com or call 800.288.2020.

ONLINE BILL SUPPORT

Register at att.com/managemyaccount to view or pay your bill, manage your account online, sign up for paperless billing, or enroll in AutoPay. It's quick, easy, and available 24x7!

MAKING PAYMENTS EASY

AT&T offers several convenient ways to pay your bill. You can pay online at att.com, use the myAT&T app on your smartphone, or visit your local AT&T Mobility retail store. Try it today!

CUSTOMER SUPPORT

AT&T speaks many languages. English 800.288.2020; Spanish 800.870.5855; Cantonese 800.281.2288; Mandarin 888.333.2828; Korean 800.300.6657; Vietnamese 800.300.5315; Tagalog 800.956.8084; Russian 888.882.4839; Polish 800.417.1588. All other languages 800.203.8600; Disabilities and Aging 800.772.3140.





Page 2 of 3 Account Number **Billing Date**

Plans and Services

Taxes	
Federal at 3%	1.42
State at 6%	2.90
Total Taxes	4.32

Total Plans and Services

AT&T Internet Services

Notice: Charges appearing in this section are for services provided by AT&T Corp. and/or by AT&T Illinois, AT&T Indiana, AT&T Michigan, AT&T Ohio, or AT&T Wisconsin, based upon your service address location.

For Billing Inquiries: High Speed Internet (DSL): 877,722,3755 Web Hosting: 888.932.4678 ConnecTech: 888.354.1260 AT&T Wi-Fi contact information located at attwiff.com.

Itemized Charges and Credits No. Date Description

Services for 22642382

1 10-12 AT&T HSI EXPRESS Service Date: 10/11/15-11/10/15 **BROWN DAVID** HSI No. 313 371-0026 fuelmixer@shcolobal.net

Total AT&T Internet Services

42.00

42.00

57.29

News You Can Use

PREVENT DISCONNECT

Thank you for being a valued customer. It is important to inform you that all charges must be paid each month to keep your account current and prevent collection activities. In addition, please be aware that we are required to inform you of certain charges that MUST be paid in order to prevent interruption of basic local service. These charges are already included in the Total Amount Due and are \$99.29.

LOCAL TOLL INFO

Our records show that you have AT&T Michigan or a company that resells services of AT&T Michigan as your carrier for local toll service.

LONG DISTANCE INFO

Our records indicate that you have chosen not to have a long distance company.

News You Can Use - Continued (SERVICE WITHDRAWAL)

Pending state and regulatory approval where applicable, Michigan Bell) (Telephone Company d/b/a AT&T Michigan (AT&T) and SBC Long Distance,) (LLC d/b/a SBC Long Distance d/b/a AT&T Long Distance will discontinue) (the following services on or after March 18, 2016: Bill to a Third) Number, Busy Line Verify/Interrupt, Collect calls, Person to Person) (calls, and international Directory Assistance Service.)

(The FCC will normally authorize this proposed discontinuance of service) ((or reduction or impairment) unless it is shown that customers would be) (unable to receive service or a reesonable substitute from another) (carrier or that the public convenience and necessity is otherwise) adversely affected. If yeu wish to object, you should file your) comments as soon as possible, but no later than 30 days after the Commission releases public notice of the proposed discontinuance. You) (nay file them electronically through the FCC's Electronic Comment) (Filing System using the docket number established in the Commission's) public notice for this proceeding, or you may address them to the) (Federal Communications Commission, Wireline Compatition Bureau, (Compatition Policy Division, Washington; DC 20564, and Include in your) (comments a reference to the 963.71 Application of AT&T Michigan and) AT&T Long Distance: Comments should include specific information about (the impact of this proposed discontinuance (or reduction or impairment)) (upon you or your company, including any inability to acquire reasonable) (substitute service: AT&T customer Sarvice can be reached at the) toll-free number on your bill or V/TTY 800.651.5111. Thank you, AT&T) (60 West Avenue, Room 405, Wayne, PA: 19087.)

MOVING SOON?

Stey connected with AT&T. Please visit us online at att.com/move or call 800.MOVE ATT (800,668,3288). Moves of Lifeline service must be placed via phone.

PAYMENT OPTIONS

Use the myAT&T App* on your smartphone, visit att.com/bill to pay your AT&T bills electronically, or use our Interactive Voice Response system FREE of charge anytime day or night by calling 800.288,2020. Payments made with an AT&T representative will be assessed a \$5 convenience charge. *Compatible device and account registration required. Messaging and data charges may apply for download and usage.

ELECTRONIC PAYMENTS

When making a secure electronic bill payment from your bank account over the phone, you will need to provide sufficient information to authenticate yourself as the account owner. By providing this information, you are authorizing AT&T and your financial institution to process a one-time debit from your bank account for payment of your bill. Other bill payment options are available at www.att.com.

© 2005 AT&T Knowledge Ventures, All rights reserved.

www.att.com/stoppaper using your checking account. It's easy, secure, and convenient! Funds may be withdrawn from your account as soon as the same day your payment is received. If we cannot process the transction electronically, you suthortze AT&T to present an image copy of your check for payment. Your original check is refurned unpail you agree to pay such hese se identified in the terms and conditions of your AT&T Sarvice Agreement. Returned checks may be presented electronically. If you want to save time and stamps, sign up for auto payment at Agreement. Returned checks may be presented electronically. If you want to save time and stamps, sign up for auto payment at many attended checks may be presented electronically. If you want to save time and stamps, sign up for auto payment at Peying by check authorizes AT&T to use the information from your check to make a one-time electronic fund transfer from your account.







AT&T Long Distance

Message Regarding Terms & Conditions: To view your Terms & Conditions for AT&T Long Distance, access www.att.com/servicepublications or call AT&T at the toll free number on your bill. Invoice Summary (as of October 09, 2015) Current Charges Service Charges Credits and Adjustments .00 Call Charges 2.89 Surcharges and Other Fees Total Invoice Summary 11.60

Service Charges

Monthly Service Charges

Type of Service 1. Nation Call 60 Prfd	Period 10/07-11/08	Qty 1	7.95
Total Monthly Service Charges			7.95
Total Service Charges			7.95
Surcharges and Other Fees			
2. Carrier Cost Recovery Fee		•	1.99
3. Federal Universal Service Fee			.90
Total Surcharges and Other Fees			2.89
Taxes			
4. Federal			.00
5. State			. 62
6. Municipal			.14
7. Non Home State			.00
Total Taxes			.76
Total Invoice Charges			11.60
Total AT&T Long Distance			11.60

News You Can Use

PREVENT DISCONNECT

Thank you for being a valued customer. It is important to inform you that all charges must be paid each month to keep your account current and prevent collection activities. In addition, please be aware that we are required to inform you of certain charges that MUST be paid in order to prevent interruption of basic local service. These charges are already included in the Total Amount Due and are \$66.51.

AT&T Long Distance, or a company that results their service, is your long distance and local toll carrier.

News You Can Use - Continued

Stay connected with AT&T. Please visit us online at att.com/move or call 800.MOVE.ATT (800.668.3288). Moves of Lifeline service must be placed via phone.

PAYMENT OPTIONS

Use the myAT&T App* on your smartphone, visit att.com/bill to pay your AT&T bills electronically, or use our Interactive Voice Response system FREE of charge anytime day or night by calling 800.288.2020, Payments made with an AT&T representative will be assessed a \$5 convenience charge. *Compatible device and account registration required. Messaging and data charges may apply for download and usage.

ELECTRONIC PAYMENTS

When making a secure electronic bill payment from your bank account. over the phone, you will need to provide sufficient information to authenticate yourself as the account owner. By providing this information, you are authorizing AT&T and your financial institution to process a one-time debit from your bank account for payment of your bill. Other bill payment options are available at www.att.com.

(SERVICE WITHDRAWAL)

(SERVICE WITHDRAWAL)

(Randling state and seal and service where applicable. The Ohio Bell)

(Telephone Company d/b/e AT&T Ohio (AT&T) and SBC Long Distance, LLC)

(d/b/s/SBC Long Distance d/b/e AT&T Long Distance will discontinue the)

(following services on or after Merch. 18, 2018; Bill to a Third Number,)

(Busy Line Verry/Interrupt; Collect cells, Person to Person cells, and)

(International Directory Assistance Service)

The FCC will narmally authorize this proposed discontinuance of service) (or reduction or impairment) unless it is shown that customers would be unable for receive service or a reasonable substitute from another) (carrier or that the public convenience and necessity is otherwise) adversely effected. If you wish to object, you should file your) (comments as soon as possible, but no later than 30 days after the) (commission releases public notice of the proposed discontinuance. You may file them electronically through the FCC's Electronic Comment) (Filing System using the docker homber established in the Commission's) public histies for this proceeding, or you may address them to the) (Federal Communications Commission, Wireline Competition Bureau, (Competition-Policy Division, Washington, DC 20554, and include in your comments a reference to the \$63.71 Application of AT&T Ohio and AT&T (impact of this proposed discontinuence (or reduction or impairment)) (upon you or your company, including any inability to acquire reasonable) (substitute service: AT&T; Customer Service can be reached at the) (toll-free number on your bill or V/TTY 800,651,5111 or at att.com.) (Thank you, AT&T, 60 West Avenue, Room 405, Wayne, PA. 19087)

© 2006 AT&T Knowledge Ventures, All rights reserved.

www.att.com/stoppaper using your checking account. It's easy, secure, and convenient! Agreement. Returned checks may be presented electronically. If you want to save time and stamps, sign up for auto payment at processed. If your check is returned unpaid you agree to pay such fees as identified in the terms and conditions of your AT&T Service Funds may be withdrawn from your account as soon as the same day your payment is received. If we cannot process the transaction electronically, you authorize AT&1 to present an image copy of your check for payment. Your original check will be destroyed once Paying by check authorizes A.F.A. to use the information from your check to make a one-time electronic fund transfer from your account.



Page 2 of 3
Account Number
Billing Date Oct 22, 2015

Plans and Services

Taxes	
Federal at 3%	1.26
State at 5%	2.14
County at .5%	.21
Stadium at .1%	.04
Total Taxes	3,65

News You Can Use

PREVENT DISCONNECT

Total Plans and Services

Thank you for being a valued customer. It is important to inform you that all charges must be paid each month to keep your account current and prevent collection activities. In addition, please be aware that we are required to inform you of certain charges that MUST be paid in order to prevent interruption of basic local service. These charges are already included in the Total Amount Due and are \$47.34.

LOCAL TOLL INFO

Our records show that you have AT&T Wisconsin or a company that resells services of AT&T Wisconsin as your carrier for local toll service.

LONG DISTANCE INFO

Our records indicate that you have chosen not to have a long distance company.

(SERVICE WITHDRAWAL)

Gentry C. Within Mark (Pending State and regulatory approval where applicable, Wisconsin Bell.) (Inc. d/b/a ATT Wisconsin (AT&T) and SBC Long Distance; LLC d/b/a SBC) (Long Distance d/b/a AT&T; Long Distance will discontinue the following) (services on or after March 18, 2018; Bill to a Third Number, Busy Line) (Venty/Interrupt, Collect Calls, Person to Person calls, and) (International Directory Assistance Service.)

The FCC will normally authorize this proposed discontinuance of service) (or reduction or imperment) unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise) (adversely affected. If you wish to object, you should file your comments as soon as possible; but no later then 30 days after the Comments as soon as possible; but no later then 30 days after the Comments as soon as possible; but no later then 30 days after the Comments as soon as possible; but no later then 30 days after the proposed discontinuance. You may file them electronically through the FCC's Electronic Comment Friend System using the docker number established in the Commission's (public notice for this proceeding; cryou may address them to the Faderal Communications Commission. Wireline, Competition Bureau.)

(Competition Policy Division, Weshington, DC 20554; and include in your comments a reference to the \$83.71 Application of AT&T Wisconsin and AT&T Long Distance. Comments should include specific information about (the impact of this proposed discontinuance for reduction or impairment) upon you or your company, including any inability to acquire reasonable substitute service. AT&T Customer Service can be reached at the toll-free number on your bill or VITTY, 800.651.5111. Thankyou, AT&T (60 West Avenue, Room 405, Wayne, PA. 19087)

News You Can Use - Continued

MOVING SOON?

Stay connected with AT&T. Please visit us online at att.com/move or cell 800.MOVE.ATT (800.668.3288). Moves of Lifeline service must be placed via phone.

PAYMENT OPTIONS

47.34

Use the myAT&T App* on your smartphone, visit att.com/bill to pay your AT&T bills electronically, or use our Interactive Voice Response system FREE of charge enytime day or night by calling 800.288.2020. Payments made with an AT&T representative will be assessed a \$5 convenience charge. *Compatible device and account registration required. Messaging and data charges may apply for download and usage.

ELECTRONIC PAYMENTS

When making a secure electronic bill payment from your bank account over the phone, you will need to provide sufficient information to authanticate yourself as the account owner. By providing this information, you are authorizing AT&T and your financial institution to process a one-time debit from your bank account for payment of your bill, Other bill payment options are available at www.att.com.

SERVICE INFORMATION

Your local services are provided by AT&T Wisconsin (Wisconsin Bell, Inc.). Your AT&T long distance services, if any, are provided by one or more of the following AT&T Inc. subsidiaries: AT&T Long Distance (SBC Long Distance, LLC), and AT&T Corp. You can find the name of your long distance service provider in the long distance section of your bill. To view your provider's service publications, including Guidebooks, Service Guides and/or Tariffs, go to att.com/servicepublications. Terms and Conditions governing any other de-tariffed and non-regulated services you may have are also available on this website. Terms and Conditions may change from time to time. These Terms include provisions regarding how to resolve any dispute you might have, and include an ARBITRATION CLAUSE. You should review the Terms on a regular

RATE NOTIC

The Restoral of Service Fee for a Residence or Business line will increase from \$35 to \$39 on 1/3/2016. For more information, please visit us online at att.com or call 800.288.2020.

RATE NOTCE

Local Toll (Interstate/IntraLATA Toll Service) Dey, Evening & Weekend per minute out-of-state rates will increase from \$1.30 to \$1.50 on 1/1/2016. This change does not apply to AT&T Long Distance rates. If you have any questions or to learn more about our money-saving services, please visit us at att.com or call 800.288.2020.

RATE NOTICE

The monthly rate for the following Primery and Additional Access Lines will increase on 1/3/2016: Access Area A and B from \$25 to \$26 and Access Area C from \$21 to \$24. Customers with certain Packages and Bundles will not be affected by the increase. For more information, visit us at att.com or call 800.288.2020.

© 2006 AT&T Knowledge Ventures. All rights reserved,

Paying by check authorizes AT&T to use the information from your check to make a one-time electronic fund transfer from your account as soon as the same day your payment is received. If we centor tho cease the transaction electronically, you authorize AT&T to present an image copy of your check for payment. Your original check will be destroyed once processed. If you authorize AT&T benton any entering agree to pay such fees as identified in the terms and conditions of your AT&T Service Agreement. Returned checks may be presented electronically. If you want to seve time and stemps, sign up for auto payment at www.at.com/stopapper using your checking account. If seasy, secure, and convenient.





News You Can Use

PAYMENT OPTIONS

Use the myAT&T App* on your smartphone, visit att.com/bill to pay your AT&T bills electronically, or use our Interactive Voice Response system FREE of charge anytime day or night by calling 800.288.2020. Payments made with an AT&T representative will be assessed a \$5.00 convenience fee. *Compatible device and account registration required. Messaging and data charges may apply for download and usage.

RATE NOTICE

The Restoral of Service fee for a residence line will increase from \$35 to \$39 on 1/3/2016. For more information, please visit us online at att.com or call 800.288.2020.

RATE NOTICE

The monthly rate for Priority Call will increase from \$7.50 to \$9.00 on 1/3/2016. If you subscribe to this feature as part of a package, the rate you pay will not change. If you have any questions or to learn more about our money-saving services, please visit us at att.com or call 800.288.2020.

COLLECTION POLICY

If your final balance remains unpaid after the DUE BY date, it may become necessary to send your account for further collection activity. You may be held $responsible for fees \ associated with \ the \ collection \ efforts, including \ attorney's fees,$ as permitted by law. If you have any questions, please contactus at 800.288.2020. AT&T appreciates your business and we look forward to doing business with you in the future.

RATE NOTICE

Your monthly rate for Residence Access Line Service will increase to \$26 on 1/3/2016. If you subscribe to one of our packages, you may not be impacted by this increase. If you have any questions or to learn more about our money-saving services, please visit us at att.com or call 800.288.2020.

SERVICE WITH DRAWAL)

Pending state and regulatory approval where applicable, Southwestern Bell) (Telephone Company d/b/a AT&T Arkansas (AT&T) and SBC Long Distance; LLC) (d/b/a SBC Long Distance d/b/a AT&T Long Distance will discontinue the following) services on or after March 18, 2016: Bill to a Third Number, Busy Line) Verify/Interrupt:Collect calls, Person to Person calls, and International Directory) (Assistance Service.)

(The FCC will normally authorize this proposed discontinuance of service (or (reduction or impairment) unless it is shown that customers would be unable to (receive service or a reasonable substitute from another carrier or that the public) (convenienceand necessity is otherwise adversely affected. If you wish to object,) (you should file your comments as soon as possible; but no later than 30 days after) (the Commission releases public notice of the proposed discontinuance. You may) (file them electronicallythrough the FCC's Electronic Comment Filing System using) (the docket number established in the Commission spublic notice for this) (proceeding or you may address them to the Federal Communications Commission,) (Wireline Competition Bureau, Competition Policy Division, Washington, DC 20554,) (and include in your comments a reference to the \$63.71 Application of AT&T) (Arkansas and AT&T Long Distance Comments should include specific information) (about the impact of this proposed discontinuance or reduction or impairment) upon) (you or your company, including any inability to acquire reasonable substitute) (service: AT&T:Customer Service can be reached at the toll-free number on your bill) or V/TTY 800.651.5111.Thankyou, AT&T, 60 West Avenue, Room 405, Wayne, PA.) (19087.)

ONLINE BILL SUPPORT

Register at att.com/managemyaccountto view or pay your bill, manage your account online, sign up for paperless billing, or enroll in AutoPay. It's quick, easy, and available 24x71

MAKING PAYMENTS EASY

AT&T offers several convenient ways to pay your bill. You can pay online at att.com, use the myAT&T app on your smartphone, or visit your local AT&T Mobility retail store. Try it today!

CUSTOMER SUPPORT

AT&T speaks many languages. English 800.288.2020; Spanish 800.870.5855; Cantonese 800.281.2288; Mandarin 888.333.2828; Korean 800.300.6657; Vietnamese 890.300.5315; Japanese 800.573.7573. All other languages 800.203.8600; Disabilities and Aging 800.772.3140.

EASY ONLINE SUPPORT!

Online support is quick, easy and available 24x7! Have questions about your AT&T products, features or services? Visit att.com/support for self help tools, FAQs and troubleshootingtips. Check out att.com/repairto view our simplified online repair experience or visit att.com/bill to find answers to your billing questions.

Terms and Conditions

For a complete listing of Terms and Conditions, please refer to:

- -The inside of the AT&T White Pages directory, or
- -Visit us on the web at att.com/terms

TOLL AVAILABILITY

The long distance availability limit on your account is \$200.00

Your local services are provided by AT&T Arkansas (Southwestern Bell Telephone Company). Your AT&T long distance services, if any, are provided by one or more of the following AT&T Inc. subsidiaries: AT&T Long Distance (SBC Long Distance, LLC), and AT&T Corp. You can find the name of your long distance service provider in the long distance section of your bill. To view your provider's service publications, including Guidebooks, Service Guides and/or Tariffs, go to att.com/servicepublications. Terms and Conditions governing any other de-tariffed and non-regulated services you may have are also available on this website. Terms and Conditions may change from time to time. These Terms include provisions regarding how to resolve any dispute you might have, and include an ARBITRATION CLAUSE. You should review the Terms on a regular basis.



DIRECTV

Taxes

1. Sales Tax

6.81

Total DIRECTV

92.80

News You Can Use

PREVENT DISCONNECT

Thank you for being a valued customer. Please be aware that all charges must be paid each month to keep your account current and prevent collection activities. We are required to inform you that certain charges such as your telephone line, fees and surcharges, and any feature package, if applicable, MUST be paid in order to prevent interruption of basic local service. These charges are already included in the Total Amount Due and are \$55.63. Also, neglecting to pay for other charges such as long distance, voice mail, InLine®, wireless, and Internet may result in these services being interrupted.

LONG DIST, PROVIDERS

Our records indicate that you have selected AT&T Long Distance or a company that resells their services as your primary local toll carrier and AT&T Long Distance or a companythat resells their services as your primary long distance carrier. Please contact us if this does not agree with your records.

MOVING SOON?

Stay connected with AT&T. Please visit us online at att.com/move or call 800.MOVE.ATT(800.668.3288), Moves of Lifeline service must be placed via phone.

ELECTRONIC PAYMENTS

When making a secure electronic bill payment from your bank account over the phone, you will need to provide sufficient information to authenticate yourself as the account owner. By providing this information, you are authorizing AT&T and your financial institution to process a one-time debit from your bank account for payment of your bill. Other bill payment options are available at www.att.com.

Local Toll (Interstate/IntraLATAToll Service) Day, Evening & Weekend per minute Out-of-State rates will increase from \$1.30 to \$1.50 on 1/1/2016. This change does not apply to AT&T Long Distance rates. If you have any questions or to learn more about our money-saving services, please visit us at att.com or call 800.288.2020.

SAVE WITH LIFELINE

Eligible customers can receive a discount on their monthly local telephone service. You may qualify if you participate in one of the following programs: Medicaid, SNAP, TANF, General Assistance, SSI, LIEAP, National School Lunch free lunch program, Federal Public Housing/Section8, Food Distribution Program or if your income is at or below 150% of the federal poverty level. Call 877.677.0250for information.

PAYMENT OPTIONS

Use the myAT&T App* on your smartphone, visit att.com/bill to pay your AT&T bills electronically, or use our Interactive Voice Response system FREE of charge anytime day or night by calling 800.288.2020. Payments made with an AT&T representative will be assessed a \$5.00 convenience fee. *Compatible device and account registration required. Messaging and data charges may apply for download and usage.

RATE NOTICE

The Restoral of Service fee for a residence line will increase from \$35 to \$39 on 1/3/2016. For more information, please visit us online at att.com or call 800.288.2020.

COLLECTION POLICY

If your final balance remains unpaid after the DUE BY date, it may become necessary to send your account for further collection activity. You may be held responsible for fees associated with the collection efforts, except for attorney fees. as permitted by law. If you have any questions, please contact us at 800.288.2020. AT&T appreciates your business and we look forward to doing business with you in the future.

(SERVICE WITHDRAWAL)

(Pending state and regulatory approval where applicable, Southwestern Bell) (Telephone Company d/b/a AT&T Kansas (AT&T) and SBC Long Distance, LLC d/b/a) (SBC Long Distance d/b/a AT&T Long Distance will discontinue the following) (services on or after March 18, 2016: Bill to a Third Number, Busy Line) (Verify/Interrupt, Collect calls, Person to Person calls, and International Directory) (Assistance Service.)

(The FCC will normally authorize this proposed discontinuance of service (or) (reduction or impairment) unless it is shown that customers would be unable to (receive service on a reasonable substitute from another carrier or that the public) (convenience and necessity is otherwise adversely affected. If you wish to object,) (you should file your comments as soon as possible, but no later than 30 days after) (the Commission releases public notice of the proposed discontinuance. You may) (file them electronicallythrough the FCC's Electronic Comment Filing System using) (the docker number established in the Commission's public notice for this) (proceeding or you may address them to the Federal Communications Commission.) (Wireline Competition Bureau, Competition Policy Division, Washington, DC 20554,) and include in your comments a reference to the \$63.71 Application of AT&T) Kansas and AT&T Long Distance. Comments should include specific information) (about the impact of this proposed discontinuance (or reduction or impairment) upon) (you or your company, including any inability to acquire reasonable substitute) (service: AT&T: Customer Service can be reached at the toll-free number on your bill) (or V/TTY 800.651:5111:Thankyou, AT&T, 60 West Avenue, Room 405, Wayne, PA.) (19087.)

ONLINE BILL SUPPORT

Register at att.com/managemyaccountto view or pay your bill, manage your accountonline, sign up for paperless billing, or enroll in AutoPay. It's quick, easy, and available 24x7!

MAKING PAYMENTS EASY

AT&T offers several convenient ways to pay your bill. You can pay online at att.com, use the myAT&T app on your smartphone, or visit your local AT&T Mobility retail store. Try it today!

CUSTOMER SUPPORT

AT&T speaks many fanguages. English 800.288.2020; Spanish 800.870.5855; Cantonese 800.281.2288; Mandarin 888.333.2828; Korean 800.300.6657; Vietnamese 800.300.5315;Japanese800.573.7573.All other languages800.203.8600;Disabilities and Aging 800.772.3140.

Page 7 of 7
AccountNumber
Billing Date Oct 21, 2015

News You Can Use

RATE NOTICE

Your monthly rate for Residence Access Line Service will increase to \$26 on 1/3/2016. If you subscribe to one of our packages, you may not be impacted by this increase. If you have any questions or to learn more about our money-saving services, please visit us at att. com or call 800.288.2020.

(SERVICE WITHDRAWAL)

(Pending state and regulatory approval where applicable; Southwestern Bell)
(Telephone Company d/b/a AT&T Missouri (AT&T) and SBC Long Distance, LLC d/b/a)
(SBC Long Distance d/b/a AT&T Long Distance will discontinue the following)
(services on or after March 18, 2016; Bill to a Third Number, Busy Line)
(Verify/Interrupt, Collect calls, Person to Person calls, and International Directory)
(Assistance Service.)

(The FCC will normally authorize this proposed discontinuance of service (or) (reduction or impairment) unless it is shown that customers would be unable to (receive service or a reasonable substitute from another carrier or that the public) (convenience and necessity is otherwise adversely affected. If you wish to object,) (you should file your comments as soon as possible, but no later than 30 days after) (the Commission releases public notice of the proposed discontinuance. You may) (file them electronicallythrough the FCC's Electronic Comment Filing System using) (the docket number established in the Commission's public notice for this) (proceeding, or you may address them to the Federal Communications Commission,) (Wireline Competition Bureau, Competition Policy Division, Washington, DC 20554,) (and include in your comments a reference to the \$63.71 Application of AT&T) (Missouri and AT&T Long Distance. Comments should include specific information) (about the impact of this proposed discontinuance (or reduction or impairment) upon) (you or your company, including any inability to acquire reasonable substitute) (service: AT&T Customer Service can be reached at the toll-free number on your bill) (or V/TTY 800.651.5111.Thankyou, AT&T, 60 West Avenue, Room 405, Wayne, PA.) (19087)

ONLINE BILL SUPPORT

Register at att.com/managemyaccountto view or pay your bill, manage your account online, sign up for paperless billing, or enroll in AutoPay. It's quick, easy, and available 24x7!

MAKING PAYMENTS EASY

AT&T offers several convenientways to pay your bill. You can pay online at att.com, use the myAT&T app on your smartphone, or visit your local AT&T Mobility retail store. Try it today!

CUSTOMERSUPPORT

AT&T speaks many languages. English 800.288.2020; Spanish 800.870.5855; Cantonese 800.281.2288; Mandarin 888.333.2828; Korean 800.300.6657; Vietnamese 800.300.5315; Japanese 800.573.7573. All other languages 800.203.8600; Disabilities and Aging 800.772.3140.

EASY ONLINE SUPPORT!

Online support is quick, easy and available 24x7! Have questions about your AT&T products, features or services? Visit att.com/support for self help tools, FAQs and troubleshooting tips. Check out att.com/repair to view our simplified on line repair experience or visit att.com/bill to find answers to your billing questions.

Terms and Conditions

For a complete listing of Terms and Conditions, please refer to:
-The inside of the AT&T White Pages directory, or
-Visit us on the web at att.com/terms

SERVICE INFORMATION

Your Incal services are provided by AT&T Missouri (Southwestern Bell Telephone Company). Your AT&T long distance services, if any, are provided by one or more of the following AT&T lnc, subsidiaries: AT&T Long Distance (SBC Long Distance, LLC), and AT&T Corp. You can find the name of your long distance service provider in the long distance section of your bill. To view your provider's service publications, including Guidebooks, Service Guides and/or Tariffs, go to att.com/servicepublications. Terms and Conditions governing any other de-tariffad and non-regulated services you may have are also available on this website. Terms and Conditions may change from time to time. These Terms include provisions regarding how to resolve any dispute you might have, and include an ARBITRATION CLAUSE. You should review the Terms on a regular basis.



News You Can Use

MOVING SOON?

Stay connected with AT&T. Please visit us online at att.com/move or call 800.MOVE.ATT(800.668.3288). Moves of Lifeline service must be placed via phone.

ELECTRONIC PAYMENTS

When making a secure electronic bill payment from your bank account over the phone, you will need to provide sufficient information to authenticate yourself as the account owner. By providing this information, you are authorizing AT&T and your financial institution to process a one-time debit from your bank account for payment of your bill. Other bill payment options are available at www.att.com.

Your monthly rate for Complete Choice® Basic, Complete Choice® Enhanced or ALL DISTANCE® will increase by \$2 on 1/3/2016. To learn more, visit us at att.com or call 800.288.2020.

Local Toll (Interstate/IntraLATAToll Service) Day, Evening & Weekend per minute Out-of-State rates will increase from \$1.30 to \$1.50 on 1/1/2016. This change does not apply to AT&T Long Distance rates. If you have any questions or to learn more about our money-saving services, please visit us at att.com or call 800.288.2020.

RATE INCREASE

The monthly rate for Selective Call Forwarding will increase from \$8,50 to \$9,00 on 1/3/2016. If you subscribe to this feature as part of a package, the rate you pay will not change. If you have any questions or to learn more about our money-saving services, please visit us at att.com or call 800.288.2020.

The per minute rate for In-State (Intrastate/IntraLATA)Local Toll Calls will increase from \$0.40 to \$0.45 on 1/3/2016. This change does not apply to AT&T Long Distance rates. If you have any questions or to learn more about our money-saving services, please visit us at att.com or call 800.288,2020.

PAYMENT OPTIONS

Use the myAT&TApp* on your smartphone, visit att.com/bill to pay your AT&T bills electronically, or use our Interactive Voice Response system FREE of charge anytime day or night by calling 800.288.2020. Payments made with an AT&T representative will be assessed a \$5.00 convenience fee. *Compatible device and accountregistration required. Messaging and data charges may apply for download and usage.

The Restoral of Service fee for a residence line will increase from \$35 to \$39 on 1/3/2016. For more information, please visit us online at att.com or call 800,288,2020,

RATE NOTICE

The monthly rate for Priority Call will increase from \$7,50 to \$9,00 on 1/3/2016. If you subscribeto this feature as part of a package, the rate you pay will not change, If you have any questions or to learn more about our money-saving services, please visit us at att.com or call 800.288.2020.

RATE NOTICE

Your monthly rate for Residence Access Line Service will increase to \$26 on 1/3/2016. If you subscribe to one of our packages, you may not be impacted by this increase. If you have any questions or to learn more about our money-saving services, please visit us at att.com or call 800.288.2020.

COLLECTION POLICY

If your final balance remains unpaid after the DUE BY date, it may become necessaryto send your account for further collection activity. You may be held responsible for fees associated with the collection efforts, including attorney's fees, as permitted by law. If you have any questions, please contact us at 800.288,2020. AT&T appreciates your business and we look forward to doing business with you in the future.

(SERVICE WITHDRAWAL)

(Pending state and regulatory approval where applicable, Southwestern Bell) (Telephone Company d/b/a AT&T Oklahoma (AT&T) and SBC Long Distance, LLC) (d/b/a SBC Long Distance d/b/a AT&T Long Distance will discontinue the following) (services on or after March 18, 2016: Bill to a Third Number, Busy Line) (Verify/Interrupt; Collect calls, Person to Person calls, and International Directory) (Assistance Service.)

The FCC will normally authorize this proposed discontinuance of service (or) (reduction or impairment) unless it is shown that customers would be unable to (receive service or a reasonable substitute from another carrier or that the public) (convenience and necessity is otherwise adversely affected. If you wish to object,) (you should file your comments as soon as possible, but no later than 30 days after) (the Commission releases public notice of the proposed discontinuance. You may) (file them electronicallythrough the FCC s Electronic Comment Filing System using) (the docket number established in the Commission's public notice for this) (proceeding, or you may address them to the Federal Communications Commission,) (Wireline Competition Bureau, Competition Policy Division, Washington, DC 20554,) (and include in your comments a reference to the \$63.71 Application of AT&T) (Oklahoma and AT&T Long Distance: Comments should include specific information) (about the impact of this proposed discontinuance (or reduction or impairment) upon) (you or your company, including any inability to acquire reasonable substitute) (service: AT&T Customer Service can be reached at the toll-free number on your bill) or V/TTY 800.651.5111. Thankyou; AT&T, 60 West Avenue, Room 405, Wayne, PA.) (19087.)

ONLINE BILL SUPPORT

Register at att.com/managemyaccountto view or pay your bill, manage your accountonline, sign up for paperlessbilling, or enroll in AutoPay. It's quick, easy, and available 24x7!

MAKING PAYMENTS EASY

AT&T offers several convenient ways to pay your bill. You can pay online at att.com, use the myAT&T app on your smartphone, or visit your local AT&T Mobility retail store. Try it today!

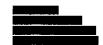
CUSTOMER SUPPORT

AT&T speaks many languages. English 800,288,2020; Spanish 800,870,5855; Cantonese 800.281.2288; Mandarin 888.333.2828; Korean 800.300.6657; Vietnamese 800.300.5315; Japanese 800.573.7573. All other languages 800.203.8600; Disabilities and Aging 800.772.3140.

EASY ONLINE SUPPORT!

Online support is quick, easy and available 24x7l Have questions about your AT&T products, features or services? Visit att. com/support for self help tools, FAQs and troubleshootingtips. Check out att.com/repair to view our simplified online repair experience or visit att.com/bill to find answers to your billing questions.





Page 2 of 3

Account Number

Billing Date Oct 25, 2015

AT&T Long Distance

Important Information - Continued

Service Charges

Surcharges and Other Fees

Distance, access www.att.com/servicepublications or call AT&T at the toll free number on your bill.	
or and state one over those manages on your privil	
Invoice Summary	
(as of October 13, 2015)	
Current Charges	
Service Charges	25.0
Credits and Adjustments	.0
Call Charges	
Surcharges and Other Fees	4.6
Taxes	2.0
Total Invoice Summary	31.7

Monthly obtaice onerges			
Type of Service	Period	Qty	
1. Unlimited Call One	10/11-11/10	1	25.00
Total Monthly Service Charges			25.00
Total Service Charges			25.00

	Description	
2. Carrier Cost Recovery Fee	1.99	
3.	Federal Universal Service Fee	2.13
4.	State Cost-Recovery Fee	.07
5.	TX Utility Gross Receipts Assessment	.02
8.	Texas Universal Service	.47
Total	l Surchargesand Other Fees	4.68
Taxe	es	
	Description	
7.	Federal Tax	.00
8.	State and Local Taxes	2.05

News You Can Use

Total AT&T Long Distance

PREVENT DISCONNECT

Total Taxes

Thankyou for being a valued customer. Please be aware that all charges must be paid each month to keep your account current and prevent collection activities. We are required to inform you that cartain charges such as your telephoneline, fees and surcharges, and any feature package, if applicable, MUST be paid in order to prevent interruption of basic local service. These charges are already included in the Total Amount Due and are \$59.26. Also, neglecting to pay for other charges such as long distance, voice mail, InLine®, wireless, and Internet may result in these services being interrupted.

LONG DIST. PROVIDERS

Our records indicate that you have selected AT&T Long Distance or a company that resells their services as your primary local toll carrier and AT&T Long Distance or a company that resells their services as your primary long distance carrier. Please contactus if this does not agree with your records.

MOVING SOON?

Stay connected with AT&T. Please visit us online at att.com/move or call 800.MOVE.ATT (800.668.3288).Moves of Lifeline service must be placed via phone.

ELECTRONIC PAYMENTS

When making a secure electronic bill payment from your bank account over the phone, you will need to provide sufficient information to authenticate yourself as the account owner. By providing this information, you are authorizing AT&T and your financial institution to process a one-time debit from your bank account for payment of your bill. Other bill payment options are available at www.att.com.

PAYMENTOPTIONS

Use the myAT&T App* on yoursmartphone, visit att.com/billto payyour AT&T bills electronically, or use our InteractiveVoice ResponsesystemFREE of charge anytime day or night by calling 800.288.2020.Paymentsmade with an AT&T representativewill be assessed \$5.00 conveniencefee. *Compatible device and account registration required. Messaging and deta charges may apply for download and usage.

(SERVICE WITHDRAWAL)

(Service Willinswal)
(Pending state and regulatory approval where applicable, Southwastern Bell)
(Telephone Company d/b/e AT&T Texas (AT&T) and SBC Long Distance, LLC d/b/e)
(SBC Long Distance d/b/e AT&T Long Distance will discontinuethe following)
(services on or after March 18, 2016: Bill to a Third Number, Busy Line)
(Verify/Interrupt Collect calls, Person to Person calls, and International Directory)
(Assistance Service.)

The FCC will normally authorizethis proposed discontinuance of service (ar) (reduction or impairment) unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public (convenience and necessity is otherwise adversely affected). If you wish to object, you should file your comments as soon as possible, but no later than 30 days after) (the Commission releases public notice of the proposed discontinuance. You may) (file them electronicelly through the FCC's Electronic Comment Filing System using) (the docket number established in the Commission's public notice for this) (proceeding or you may address them to the Federal Communications Commission), Wireline Competition Bureau, Competition Policy Division, Washington, DC 20554, and include in your comments a reference to the \$83.71 Application of AT&T. Texas (and AT&T. Long Distance, Comments should include specific information about the) impact of this proposed discontinuance (or reduction or impairment) upon you or your company, including any inability to acquire reasonables ubstitute service. AT&T Customer Service can be reached at the foll-free number on your bill or V/TTY (soo.85.511.Thank you, AT&T. 30 West Avenue, Room 405, Wayne, PA. 19087.)

ONLINE BILL SUPPOR

2.05

31.73

Register at att.com/managemyaccountro view or pay your bill, manage your account online, sign up for paperless billing, or enroll in AutoPay. It's quick, easy, and available 24x7!

© 2008 AT&T Intellectual Property. All rights reserved.

Inch electronic one-firme a mase to a dead your homintormetion the use to AT&T suiforises a dey 4 sying is qeyment your bay seme the as zoon as account your hom which seme a may lunbs account; your hom trensfer your mape an questo to AT&T suiforise you destinated by the mape an questo to AT&T suiforise you destinated by the material and endoes a central two if hackyour of a present of the processes to consider your processes of the your of a present of a will also 30 rigins! Your get you get heavy our of the processes of the pr



Page 3 of 4 Account Number Billing Date Sep 25, 2015

AT&T Long Distance

Key to Calling Codes

D Day

Z Other

Total Other AT&T Long Distance

.00

News You Can Use

PREVENT DISCONNECT

All charges must be paid each month to keep your account current. However, "basic service" and its applicable taxes and surcharges MUST be paid to avoid disconnection. Currently, for this account that amount is \$56.90. Failure to pay non-basic charges may result in other collection activities, including restriction of tall calls.

CARRIER INFORMATION

Our records indicate that you have selected AT&T Long Distance or a company that resells their services as your primary local toll carrier and AT&T Long Distance or a company that resells their services as your primary long distance carrier. Please contact us if this does not agree with your records.

ELECTRONIC PAYMENTS

When making a secure electronic bill payment from your bank account over the phone, you will need to provide sufficient information to authenticate yourself as the account owner. By providing this information, you are authorizing AT&T and your financial institution to process a one-time debit from your bank account for payment of your bill. Other bill payment options are available at www.att.com.

LATE CHARGE REMINDER

A flat \$6.50 Late Payment Charge may apply to any unpaid balance as of your next bill date. For more information, please visit us online at att.com or call 800.288.2020.

PAYMENT OPTIONS

Use the myAT&T App* on your smartphone, visit att.com/bill to pay your AT&T bills electronically, or use our Interactive Voice Response system FREE of charge anytime day or night by calling 800.288.2020. Payments made with an AT&T representative will be assessed a \$5.00 convenience fee. *Compatible device and account registration required. Messaging and data charges may apply for download and usage.

MOVING SOON?

Stay connected with AT&T. Please visit us online at att.com/move or call 800.MOVE.ATT(800.668.3288).Moves of Lifeline service must be placed via phone.

(SERVICE WITH DRAWAL)

(Pending state and regulatory approval where applicable, Nevada Bell Telephone) (Company d/b/a AT&T Nevada (AT&T) and SBC Long Distance, LLC d/b/a SBC Long) (Distance d/b/a AT&T Long Distance will discontinue the following services on or) (after March 18, 2016: Bill to a Third Number, Busy Line Verify/Interrupt, Collect calls,) (Person to Person calls, and International Directory Assistance Service.)

(The FCC will normally authorize this proposed discontinuance of service (or) (reduction or impairment) unless it is shown that customers would be unable to) (receive service or a reasonable substitute from another carrier or that the public) (convenience and necessity is otherwise adversely affected: If you wish to object,) (you should file your comments as soon as possible, but no later than 30 days after) (the Commission releases public notice of the proposed discontinuance. You may) (file them electronicallythrough the FCC's Electronic Comment Filing System using) (the docket number established in the Commission's public notice for this) (proceeding, or you may address them to the Federal Communications Commission,) (Wireline Competition Bureau, Competition Policy Division, Washington, DC 20554,) (and include in your comments a reference to the \$63.71 Application of AT&T) (Nevada and AT&T Long Distance, Comments should include specific information) (about the impact of this proposed discontinuance (or reduction or impairment) upon) (you or your company, including any inability to acquire reasonable substitute) (service: AT&T Customer Service can be reached at the toll-free number on your bill) or V/TTY800.651:51111 Thankyou, AT&T, 60 West Avenue, Room 405, Wayne, PA 19087.

MAKING PAYMENTS EASY

AT&T offers several convenientways to pay your bill. You can pay online at att.com, use the myAT&T app on your smartphone, or visit your local AT&T Mobility retail store. Try it today!

ONLINE BILL SUPPORT

Register at att.com/managemyaccountto view or pay your bill, manage your accountonline, sign up for paperless billing, or enroll in AutoPay. It's quick, easy, and available 24x7!

EASY ONLINE SUPPORT!

Online support is quick, easy and available 24x7! Have questions about your AT&T products, features or services? Visit att.com/support for self help tools, FAQs and troubleshootingtips. Check out att.com/repair to view our simplified online repair experienceor visit att.com/bill to find answers to your billing questions.

CUSTOMER SUPPORT

AT&T speaks many languages. English 800.288.2020; Spanish 800.870.5855; Russian 888.882.4839; Polish 800.417.1588; Cantonese 800.281.2288; Mandarin 888.333.2828; Korean 800,300.6657; Vietnamese 800.300.5315; Japanese 800.573.7573; Tagalog 800.956.8084. All other languages 800.203.8600; Disabilities and Aging 800.772.3140.



News You Can Use

PAYMENT OPTIONS

Use the myAT&T App* on your smartphone, visit att.com/bill to pay your AT&T bills electronically, or use our Interactive Voice Response system FREE of charge anytime day or night by calling 800.288.2020. Payments made with an AT&T representative will be assessed a \$5.00 convenience fee. *Compatible device and account registration required. Messaging and data charges may apply for download and usage.

MOVING SOON?

Stay connected with AT&T. Please visit us online at att.com/move or call 800.MOVE.ATT(800.668.3288). Moves of Lifeline service must be placed via phone.

SURCHARGEINCREASE

The CA Universal LifeLine Telephone Service (ULTS) surcharge increased from 3.80% to 5.50% on 10/1/2015. If you have any questions, please call us at the number listed on the front of your bill.

(SERVICE WITHDRAWAL)

(Pending state and regulatory approval where applicable, Pacific Bell Telephone) (Company, d/b/a AT&T California (AT&T) and SBC Long Distance, LLC d/b/a SBC) (Long Distance d/b/a AT&T Long Distance will discontinue the following services on) or after March 18, 2016; Bill to a Third Number, Busy Line Verify/Interrupt, Collect (calls, Person to Person calls, and International Directory Assistance Service.)

(The FCC will normally authorize this proposed discontinuance of service (or) (reduction or impairment) unless it is shown that customers would be unable to (receive service or a reasonable substitute from another carrier or that the public) (convenienceand necessity is otherwise adversely affected. If you wish to object,) (you should file your comments as soon as possible, but no later than 30 days after) (the Commission releases public notice of the proposed discontinuance. You may) (file them electronicallythrough the FCC's Electronic Comment Filing System using) (the docket number established in the Commission spublic notice for this) (proceeding, or you may address them to the Federal Communications Commission,) (Wireline Competition Bureau, Competition Policy Division, Washington, DC 20554,) (and include in your comments a reference to the \$63.71 Application of AT&T) (California and AT&T Long Distance: Comments should include specific information) (about the impact of this proposed discontinuance (or reduction or impairment) upon) (you or your company, including any inability to acquire reasonable substitute) (service: AT&T Customer Service can be reached at the toll-free number on your bill) (or V/TTY/800.651.5111 Thank you, AT&T, 60 West Avenue, Room 405, Wayne, PA.)

CA LIFELINE REMINDER

AT&T offers LifeLine Telephone Service for eligible low income customers. California LifeLine provides basic residential telephone service at discounted rates on Flat Rate and Measured Rate service. The Federal Lifeline program offers an additional benefit, Tribal Lands/EnhancedLifeline. Tribal Lands/EnhancedLifeline provides free monthly local access after credits are applied. To be eligible for Tribal Lands/EnhancedLifeline, customers must live on federally recognized Tribai Lands. Additional service connection credits may also apply.

ONLINE BILL SUPPORT

Register at att.com/managemyaccountto view or pay your bill, manage your account online, sign up for paperless billing, or enroll in AutoPay. It's quick, easy, and available 24x7!

MAKING PAYMENTS EASY

AT&T offers several convenient ways to pay your bill. You can pay online at att.com, use the myAT&T app on your smartphone, or visit your local AT&T Mobility retail store. Try it today!

EASY ONLINE SUPPORT!

Online support is quick, easy and available 24x7! Have questions about your AT&T products, features or services? Visit att.com/support for self help tools, FAQs and troubleshootingtips. Checkout att.com/repair to view our simplified online repair experienceor visit att.com/bill to find answers to your billing questions.

CUSTOMER SUPPORT

AT&T speaks many languages, English 800,288,2020; Spanish 800,870,5855; Russian 888.882.4839; Polish 800.417.1588; Cantonese 800.281.2288; Mandarin 888.333.2828;Korean 800.300.6657;Vietnamese 800.300.5315;Japanese 800.573.7573; Tagalog 800.956,8084.All other languages 800.203,8600; Disabilities and Aging 800.772.3140.

Terms and Conditions

THREE PAYMENT OPTIONS: Electronically:through Automatic Payment Service or Online: AT&T eBillsM. At an Authorized Payment Location. Or mail to AT&T PO BOX 5025, Carol Stream, IL 60197-5025.

BILLING QUESTIONS: Call us at 800,288,2020, or write to: AT&T Residence Service, 2150 Webster Street, Room 401, Oakland, CA 94612; or AT&T Business Service, 14575 Presidio Square, Room CR, Houston, TX 77083; or visit att.com. If you have a complaint you cannot resolve with us, write the California Public Utilities Commission (CPUC) at Consumer Affairs Branch, 505 Van Ness Ave, San Francisco, CA 94102 or at cpuc.ca.gov, or call 800.649.7570 or TDD 800.229.6846.If your complaint concerns interstate or international calling, write the FCC at Consumer Complaints, 445 12th Street SW, Washington, D.C. 20554, or at fccinfo@fcc.govor call 888.225,5322, or TTY 888.835.5322.Note: The CPUC handles complaints for both interstate and intrastate unauthorized carrier changes ("slamming"). The California consumer protection rules are available online at calphoneinfo.com.

FEDERAL SURCHARGES: The Federal Universal Service Fee and the Federal Subscriber Line Charge are charges imposed by action of the Federal Communications Commission.

TARIFF INFORMATION: Call 1-888-319-8800or visit our web site www.att.com/servicepublications.

CALLER ID SELECTIVE & COMPLETE BLOCKING: Caller ID sends your name and phone number to the person or business called. Selective Call Blocking prevents your information from being displayed for one call. Dial *67 (1167 - rotary phones) before calling. Complete Blocking keeps your information from being displayed on all of your calls except those you elect not to block. Dial *82 (1182 - rotary phones) to unblock. No blocking on 911,800 and 900 calls. Both blocking options are free.

SERVICE INFORMATION

Your local services are provided by AT&T California (Pacific Bell Telephone Company). Your AT&T long distance services, if any, are provided by one or more of the following AT&T Inc. subsidiaries: AT&T Long Distance (SBC Long Distance, LLC), and AT&T Corp. You can find the name of your long distance service provider in the long distance section of your bill. To view your provider's service publications, including Guidebooks, Service Guides and/or Tariffs, go to att.com/servicepublications.Terms and Conditions governing any other de-tariffed and non-regulated services you may have are also available on this website. Terms and Conditions may change from time to time. These Terms include provisions regarding how to resolve any dispute you might have, and include an ARBITRATION CLAUSE. You should review the Terms on a regular basis.

Oct 22, 2015

Oct 22, 2019

2 of 2

News You Can Use

PAYMENT OPTIONS

Use the myAT&T App* on your smartphone, visit att.com/bill to pay your AT&T bills electronically, or use our Interactive Voice Response system FREE of charge anytime day or night by calling 800.288.2020. Payments made with an AT&T representative will be assessed a \$5.00 convenience fee. *Compatible device and account registration required. Messaging and data charges may apply for download and usage.

RE: YOUR ACCOUNT

We noticed you made a change in your AT&T service. We invite you to call us at 877.377.2319 or visit att.com/deal4025 if you have any questions or went to learn about special offers for wireless, home phone, Internet and TV.

MOVING SOON

Stay connected with AT&T. Please visit us online at att.com/move or call 800,MOVE,ATT (800,668,3288). Moves of Lifeline service must be placed via phone.

(SERVICE WITHDRAWAL)

Pending state and regulatory epproval where applicable, BellSouth (Telecommunications: LLC d/b/a AT&T Mississippi (AT&T) and BellSouth Long (Distance) Inc. d/b/a AT&T Long Distance Service will discontinue the following) services on or after March 18, 2016: Bill to 5 Third Number, Local Operator) (Verification/Interruption Service, Collect cells, Person to Person cells; Zero Minus) (0-1) Charging, and International Directory Assistance.

(The FCC will normally authorize this proposed discontinuance of service (or) (reduction or impairment) unless it is shown that customers would be unable to (receive service or a reasonable substitute from another carrier or that the public) (convenience and necessity is otherwise adversely affected. If you wish to object.) (you should file your comments as soon as possible, but no later than 30 days after the Commission releases public notice of the proposed discontinuance. You may file them electronically through the FCC's Electronic Comment Filing System using) the docket number established in the Commission's public notice for this (proceeding, or you may address them to the Federal Communications) Commission, Wireline Competition Bureau, Competition Policy Division, (Washington; DC 20554; and include in your comments a reference to the \$63.71) (Application of AT&T Mississippi and AT&T Long Distance Service, Comments) (should include specific information about the impact of this proposed) discontinuence (or reduction or impairment) upon you or your company, including) eny inability to acquire reasonable substitute service. AT&T Customer Service can be reached at the foll-free number on your bill or V/TTY 800.651,5111. Thank you) (AT&T, 60 West Avenue, Room 405, Wayne, PA. 19087.)

FINAL BILL VIDEO

Need help reading your final bill? Visit att.com/finalbillvideo to view a helpful video.

Terms and Conditions

SERVICE INFORMATION

Your local services are provided by AT&T Mississippi (BellSouth Telecommunications, LLC). Your AT&T long distance services, if any, are provided by one or more of the following AT&T Inc. subsidieries: AT&T Long Distance Service (BellSouth Long Distance, Inc.), and AT&T Corp. You can find the name of your long distance service provider in the long distance section of your bill. To view your provider's service publications, including Guidebooks, Service Guides and/or Teriffs, go to att.com/servicepublications. Terms and Conditions governing any other de-teriffed and non-regulated services you may have are also available on this website. Terms and Conditions may change from time to time. These Terms include provisions regarding how to resolve any dispute you might have, and include an ARBITRATION CLAUSE. You should review the Terms on a regular

RETURNED CHECK

An important part of AT&T's commitment to our valued customers is keeping you informed of policies that may affect your account. If a check is returned to AT&T from your finencial institution, a returned check fee up to the amount permitted by law may be charged to your account.

LATE CHARGE REMINDER

A \$6.50 Late Payment Charge may apply to an unpeid current charges balance as of your next bill data.

RILL DISCREPANCY

AT&T strives to provide our valued customers the best service possible. However, if you have a bill discrepancy, you should notify AT&T within 60 days after the receipt of your AT&T bill.

©2008 AT&T Intellectual Property. All rights reserved.

amiet eñ

Paying by check authorizes AT&1 to use the information from your check to make a one-time electronic fund transfer from your account. Funds may be withdrawn from your account, as soon as the same day your payment is received. If we cannot process the transaction electronically, you authorize AT&1 to present an image copy of your check for payment. Your original check will be destroyed once processed. If your check is returned unpaid you agree to pay such fees as identified in



3 of 3

Oct 22, 2015

News You Can Use

(SERVICE WITHDRAWAL)

(Pending state and regulatory approval where applicable, BellSouth)
(Telecommunications, LLC d/b/a AT&T North Carolina (AT&T) and BellSouth Long)
(Distance, Inc. d/b/a:AT&T Long Distance Service will discontinue the following)
(services on or after March 18, 2016; Bill to a Third Number, Verification and)
(Emergency Interrupt Service, Collect calls, Person to Person calls, and)
(International Directory Assistance.)

(The FCC will normally authorize this proposed discontinuance of service (or) (reduction or impairment) unless it is shown that customers would be unable to (receive service or a reasonable substitute from another carrier or that the public) (convenience and necessity is otherwise adversely affected. If you wish to object, (you should file your comments as soon as possible, but no later than 30 days after the Commission releases public notice of the proposed discontinuance. You may file them electronically through the FCC's Electronic Comment Filing System using) (the docket number established in the Commission's public notice for this (proceeding, or you may address them to the Federal Communications) Commission, Wireline Competition Bureau, Competition Policy Division, Washington, DC 20554, and include in your comments a reference to the \$63.71) Application of AT&T North Carolina and AT&T Long Distance Service. Comments (should include specific information about the impact of this proposed) (discontinuance (or reduction or impairment) upon you or your company, including) any inability to acquire reasonable substitute service. AT&T Customer Service can be reached at the toll-free number on your bill or V/TTY 800.651.5111. Thank you, (AT&T, 60 West Avenue, Room 405, Wayne, PA. 19087.)

ONLINE BILL SUPPORT

Register at att.com/managemyaccount to view or pay your bill, manage your account online, sign up for paperless billing, or enroll in AutoPay. It's quick, easy, and available 24x7!

Terms and Conditions

LATE PAYMENT CHARGE

An additional charge at the rate of 6% may apply to any unpaid balance as of your next bill date.

RETURNED CHECK

An important part of AT&T's commitment to our valued customers is keeping you informed of policies that may affect your account. If a check is returned to AT&T from your financial institution, a returned check fee up to the amount permitted by law may be charged to your account.

BILL DISCREPANCY

AT&T strives to provide our valued customers the best service possible. However, if you have a bill discrepancy, you should notify AT&T within 60 days after the receipt of your AT&T bill.

SERVICE INFORMATION

Your local services are provided by AT&T North Carolina (BellSouth Telecommunications, LLC). Your AT&T long distance services, if any, are provided by one or more of the following AT&T Inc. subsidiaries: AT&T Long Distance Service (BellSouth Long Distance, Inc.), and AT&T Corp. You can find the name of your long distance service provider in the long distance section of your bill. To view your provider's service publications, including Guidebooks, Service Guides and/or Tariffs, go to att.com/servicepublications. Terms and Conditions governing any other de-tariffed and non-regulated services you may have are also available on this website. Terms and Conditions may change from time to time. These Terms include provisions regarding how to resolve any dispute you might have, and include an ARBITRATION CLAUSE. You should review the Terms on a regular basis.

Page Account Number **Billing Date** Questions? Web Site

14 of 16

Oct 1, 2015 1800358-1111

att.com

News You Can Use

News You Can Use

ACCOUNT STATUS

Where allowed by law, AT&T may implement late payment interest of no more than 18% annually. Rates will vary based on state regulations. Interest will be calculated based upon daily balances and will be applicable for each day that a delinquent balance is outstanding. This charge will apply to all balances that are delinquent through such time that payment in full is received at AT&T. The late payment interest will be billed on a monthly basis. Accounts billed outside the US will not be charged LPI.

Where allowed by law, AT&T may implement a \$25 service fee for restoration of service where delinquency has caused an interruption. This fee will be applicable to each account that is being restored and will be included on your monthly billing statement.

Some products require electronic billing as their official bill media. When electronic billing is the official bill media, an informational statement may be sent containing some of the same information as the electronic bill. The informational statement is not your bill. However, if you choose to mail your payment instead of paying electronically, the informational statement has a tear-off that can be used to submit your payment.

JUST FOR YOUR BUSINESS

Make a statement - by not receiving one, View and download your bill details electronically via View Bills from the BusinessDirect website! This state-of-the-art online bill provides all the information that is necessary to manage your business. Pay, view and download your bill, in one easy step ... and it's FREE! For access to BusinessDirect, and View Bills, Please contact your Account Executive.

Where allowed by law, AT&T will charge a \$25 fee for any payment returned for insufficient funds, applied on your next invoice. AT&T values your business and thanks you for your cooperation in this

REGULATORY NEWS ****Important News About Your Account****

You are requested to provide in writing to AT&T, within six months of this bill, any dispute with respect to the charges on this bill, unless a different notification period applies under your contract, State Tariff and/or Service Guide.

You can reach AT&T either by using the toll free number on your bill, or in writing at the remittance address listed on your bill.

http://serviceguide.att.com/servicelibrary/business/ext/state_tariff_buss.cfm

If you receive service pursuant to a signed contract or other term agreement with AT&T and it is currently in effect, its terms will govern the provision of your AT&T service.

AT&T's standard contract for detariffed services not covered by a signed contract or term agreement, including expired contracts or term plans that are not renewed, can be found at: http://www.att.com/business/agreement. Important limits of liability apply, including: AT&T is not liable for indirect or consequential damages (such as your lost profits or other economic loss), and direct damages during any 12 months cannot exceed one month of your payments

Additional terms, conditions, charges, penalties, and price change information for all detariffed business services can be viewed at http://www.att.com/serviceguide/business. If you do not have access to the Internet, please contact your AT&T Sales Representative or Customer

News You Can Use

REGULATORY NEWS - Continued Care Center for information

Federal regulation requires AT&T to inform our valued customers that basic local services will not be disconnected for the non-payment of non-regulated service charges. To avoid collection activity, please remember to pay all charges by the due date.

In addition, you may experience disconnection of your basic local service if payment is not received for the Long Distance portion of your bill except in the following states: Alabama, Arizona, California, your bill except in the following states. Another, Artson, Calliotina, Colorado, Hawaii, Idaho, Indiana, Iowa, Maryland, Michigan, Minnesota, Missouri, New Mexico, New York, New Jersey, North Carolina, North Dakota, Ohio, Oklahoma, Pennsylvania, Texas, Utah, Vermont, Virginia, Washington.

Connecticut Customers only: You may experience disconnection of your basic local service for the non-payment of Dial Tone and Directory Listing charges on your bill.

SERVICE WITHDRAWAL

Pending federal and state regulatory approval where applicable, on or after March 18, 2016, AT&T Corp. will discontinue the following services originating and terminating in the United States, the District of Columbia, Puerto Rico, the U.S. Virgin Islands and all international locations: Bill to a Third Number, Busy Line Verify / Interrupt, Collect, International Directory Assistance, and Person-to-Person.

The FCC will normally authorize this proposed discontinuance of service (or reduction or impairment) unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments as soon as possible, but no later than 15 days after the Commission releases public notice of the proposed discontinuance. You may file your comments electronically through the FCC's Electronis Comment Filing System using the docket number established in the Commission's public notice for this proceeding, or you may address them to the Federal Communications Commission, Wireline Competition Bureau, Competition Policy Division, Washington, DC 20554, Competition Bureau, Competition Policy Division, Washington, DC 20554, and include in your comments a reference to the section 63.7.1

Application of AT&T Corp., AT&T Communications of Indiana, LLC, AT&T Communications of New York Inc., AT&T Communications of Texas, LLC, AT&T Communications of Virginia, LLC, AT&T Alaska and Teleport Communications Group. Comments information about the impact of this proposed discontinuance(or reduction or impairment) upon you or your company, including any inability to acquire reasonable substitute service. AT&T Customer Service can be reached at the toll-free number on your bill or V/TTY at 711. Thank you, AT&T, 60 West Avenue, Room 405 Wayne,PA. 19087. 405 Wayne, P.A. 19087.

Attention Valued AT&T Customers: If your invoice includes any back-billed charges, you have the right to pay these charges in full with your regular bill, or to call AT&T to make reasonable payment arrangements. You may choose to pay the back-billed amount in monthly installments equal to the number of back-billed months. Please take note that you must pay the full amount of your phone bill each month, including installments to repay back-billed charges, in order to avoid possible disconnection and other charges and penalties. If you are interested in using this payment method for any back-billed amount, please call AT&T on the toll-free number located on your bill.

DO NOT CALL

If your business makes outbound telephone solicitations, you must comply with federal do-not-call laws and regulations (47 C.F.R. 64.1200 and 16 C.F.R. 310) and any applicable state laws.

Attention Pennsylvania Customers:



Page Account Number Billing Date 2 of 2

Oct 29, 2015

News You Can Use

MOVING SOOM

Stay connected with AT&T. Please visit us online at att.com/move or call 800.MOVE.ATT (800.668.3288). Moves of Lifeline service must be placed via phone.

(SERVICE WITHDRAWAL)

(Pending, state and regulatory, approval where applicable, BellSouth)
(Telecommunications, LLC d/b/a AT&T.Tennessee (AT&T) and BellSouth Long)
(Distance, Inc. d/b/a AT&T Long Distance Service will discontinue the following)
(Services on or after March 18, 2016; Bill to a Third Number, Local Operator)
(Verification/Interruption Service, Collect calls, Person to Person calls, and)
(International Directory, Assistance)

(The FCC will normally authorize this proposed discontinuance of service (or) (reduction or impairment) unless it is shown that customers would be unable to (receive service or a reasonable substitute from another carrier or that the public) (convenience and necessity is otherwise adversely affected. If you wish to object.) (you should file your comments as soon as possible, but no later than 30 days after) (the Commission releases public notice of the proposed discontinuance. You may) (file them electronically through the FCC's Electronic Comment Filing System using) (the docket number established in the Commission's public notice for this) (proceeding, or you may address them to the Federal Communications) (Commission, Wireline Competition Bureau, Competition Policy Division,) (Washington, DC 20554, and include in your comments a reference to the \$63.71) (Application of AT&T Tennessee and AT&T Long Distance Service, Comments) (should include specific information about the impact of this proposed) (discontinuance (or reduction or impairment) upon you or your company, including) (any inability to acquire reasonable substitute service, AT&T Customer Service can) (be reached at the foll-free number on your bill or V/TTY 800.651.5111. Thank you,) (AT&T, 60 West Avenue, Room 405, Wayne, PA: 19087.)

FINAL BILL VIDEO

Need help reading your final bill? Visit att.com/finalbillvideo to view a helpful video.

Terms and Conditions

LATE CHARGE REMINDER

An additional charge at the rate of $2\%\,$ may apply to an unpaid balance as of your next bill date.

SERVICE INFORMATION

Your local services are provided by AT&T Tennessee (BellSouth Telecommunications, LLC). Your AT&T long distance services, if any, are provided by one or more of the following AT&T lnc. subsidiaries: AT&T Long Distance Service (BellSouth Long Distance, Inc.), and AT&T Corp. You can find the name of your long distance service provider in the long distance section of your bill. To view your provider's service publications, including Guidebooks, Service Guides and/or Tariffs, go to att.com/servicepublications. Terms and Conditions governing any other de-tariffed and non-regulated services you may have are also available on this website. Terms and Conditions may change from time to time. These Terms include provisions regarding how to resolve any dispute you might have, and include an ARBITRATION CLAUSE. You should review the Terms on a regular basis.

RETURNED CHECK

An important part of AT&T's commitment to our valued customers is keeping you informed of policies that may affect your account. If a check is returned to AT&T from your financial institution, a returned check fee up to the amount permitted by law may be charged to your account.

BILL DISCREPANCY

AT&T strives to provide our valued customers the best service possible. However, if you have a bill discrepancy, you should notify AT&T within 60 days after the receipt of your AT&T bill.

CERTIFICATE OF SERVICE

I, Lacretia Hill, certify that I have, on January 6, 2016 served a copy of the foregoing Section 63.71 Application of AT&T by U.S. Mail postage prepaid to the addresses on the attached sheets.

/s/Lacretia Hill Lacretia Hill Alabama Public Service Commission 100 N. Union Street Suite 850 Montgomery, AL 36130 Office of the Governor State Capitol 600 Dexter Avenue Montgomery, AL 36130

Arizona Corporation Commission Commissioners Wing 1200 West Washington Phoenix, AZ 85007-2996

Office of the Governor 1700 West Washington Phoenix, Arizona 85007

Arkansas Public Service Commission P.O Box 400 Little Rock, AR 72203-0400 Office of the Governor Governor's Office State Capitol Rm. 250 Little Rock, AR 72201

Office of the Governor Governor's Office State Capitol Building Sacramento, California 958 14 Michael R. Peevey
President, California Public Utilities
Commission
Headquarters Office
505 Van Ness Avenue
San Francisco, CA 94 102-3298

Colorado Public Utilities Commission 1560 Broadway Suite 250 Denver, CO 80202

Office of the Governor 136 State Capitol Denver, CO 80203-1792 Office of the Governor
State Capitol
210 Capitol Avenue
Hartford, Connecticut 06106

Public Utilities Regulatory Authority
Department of Energy and Environmental
Protection
Ten Franklin Square
New Britain, CT 06051

Delaware Public Service Commission 861 Silver Lake Boulevard Cannon Building, Suite 1000 Dover, DE 19904 Office of the Governor Tatnall Building William Penn Street, 2nd Floor Dover, DE 19901

District of Columbia Public Service Commission 1333 H Street, NW Suite 200, West Tower; Washington, DC 20005

Mayor Vincent Gray Office of the Mayor John A. Wilson Building 1350 Pennsylvania Avenue, NW Washington, DC 20004

Florida Public Service Commission 2540 Shumard Oak Blvd. Tallahassee, FL 32399-0850

Office of the Governor The Capitol Tallahassee, FL 32399-0001

Office of the Governor Georgia State Capitol Atlanta, GA 30334 Georgia Public Service Commission 244 Washington Street, SW Atlanta, GA 30334 Idaho Public Utilities Commission 472 W. Washington Street Boise, ID 83720-0074 Office of the Governor P.O. Box 83720 Boise, Idaho 83720

Office of the Governor 207 State House Springfield, Illinois 62706

Illinois Commerce Commission 527 East Capitol Ave Springfield, IL 62701

Office of the Governor Statehouse Indianapolis, Indiana 46204 Indiana Utility Regulatory Commission PNC Center 101 West Washington Street Suite 1500 East Indianapolis, IN 46204

Office of the Governor & Lt. Governor State Capitol 1007 East Grand Ave. Des Moines, IA 50319 Iowa Utilities Board 1375 E. Court Ave Room 69 Des Moines, IA 50319

Office of the Governor Capitol, 300 SW 10th Ave., Ste. 241s Topeka, Kansas 666 12- 1590 Kansas Corporation Commission Commissioners, Utilities Division, Motor Carriers, Pipeline Safety and Energy 1500 SW Arrowhead Road Topeka, KS 66604-4027 Office of the Governor 700 Capital Avenue Suite 100 Frankfort, KY 40601

Kentucky Public Service Commission 211 Sower Boulevard Frankfort, KY 40601

Louisiana Public Service Commission Galvez Building, 12th Floor 602 North Fifth Street P.O. Box 91154 Baton Rouge, LA 70821

Office of the Governor P.O. Box 94004 Baton Rouge, LA 70804-9004

Office of the Governor Room 280 Boston, MA 02133 Office of Consumer Affairs and Business Regulation 10 Park Plaza, Suite 5170 Boston, MA 02116

Office of the Governor State House, 100 State Circle Annapolis, MD 21401 Maryland Public Service Commission William D. Schaefer Tower 6 St. Paul Street, 16th Fl Baltimore, MD 21202

Office of the Governor 1 State House Station Augusta, ME 04333-0001 Maine Public Utilities Commission State House Station 18 Augusta, ME 04333 Michigan Public Service Commission P.O. Box 30221 Lansing, MI 48909 Office of the Governor P.O. Box 30013 Lansing, Michigan 48909

Minnesota Public Utilities Commission 121 7th Place East Suite 350 Saint Paul, MN 55101 Office of the Governor 130 State Capitol 75 Rev. Dr. Martin Luther King Jr. Blvd. Saint Paul, MN 55155

Office of the Governor P.O. Box 139 Jackson, MS 39205 Mississippi Public Utilities Commission Woolfolk Building 501 North West Street Jackson, MS 39201

Missouri Public Service Commission Public Information Office Governor Office Building 200 Madison Street PO Box 360 Jefferson City, MO 65102-0360

Office of the Governor Room 216, State Capitol Building Jefferson City, Missouri 65 101

Office of the Governor Montana State Capitol Bldg. P.O. Box 200801 Helena, MT 59620

Public Service Commission 1701 Prospect Avenue P.O. Box 202601 Helena, MT 59620 Nebraska Public Service Commission 1200 N Street, Suite 300 Lincoln, NE 68508

Office of the Governor P.O. Box 94848 Lincoln, NE 68509-4848

Office of the Governor State Capitol 101 N. Carson Street Carson City, NV 89701

Public Utilities Commission of Nevada 1150 E. William Street Carson City, NV 89701

New Hampshire Public Utilities Commission 21 South Fruit Street, Suite 10 Concord, NH 03301-2429 Office of the Governor State House 25 Capitol Street Concord, NH 03301

Governor Chris Christie P.O. Box Office of the Governor 001 Trenton, NJ 08625

New Jersey Board of Public Utilities 44 S. Clinton Avenue Trenton, NJ 08625

New Mexico Public Regulation Commission 1120 Pasco De Peralta P .O. Box 1269 Santa Fe, NM 87501 Office of the Governor 490 Old Santa Fe Trail Room 400 Santa Fe, NM 87501 Office of the Governor State Capitol Albany, NY 12224 New York State Public Service Commission Empire State Plaza Agency Building 3 Albany, NY 12223-1350

North Carolina Utilities Commission 430 North Salisbury Street Dobbs Building Raleigh, NC 27603-5918

Office of the Governor 20301 Mail Service Center Raleigh, NC 27699-0301

North Dakota Public Service Commission 600 E. Boulevard, Dept. 408 Bismarck, ND 58505 Office of the Governor Dept. 101 600 E. Boulevard Ave. Bismarck, ND 58505

Office of the Governor 30th Floor 77 South High Street Columbus, Ohio 43215-6108 Public Utilities Commission of Ohio 180 East Broad Street Columbus, Ohio 43215

Oklahoma Corporation Commission P.O. Box 52000 Oklahoma City, OK 73152-2000 Office of the Governor State Capitol Building 2300 N. Lincoln Blvd., Room 212 Oklahoma City, Oklahoma 73105 Office of the Governor 160 State Capitol 900 Court Street Salem, Oregon 97301-4047 Public Utility Commission of Oregon 550 Capitol St NE #215 PO Box 2148 Salem OR 97308-2148

Office of the Governor 225 Main Capitol Building Harrisburg, Pennsylvania 17120 Pennsylvania Public Utility Commission PO Box 3265 Harrisburg, PA 17105-3265

Rhode Island Public Utilities Commission 89 Jefferson Boulevard Warwick, RI 02888 Office of the Governor State House, Room 115 Providence, RI 02903

Public Service Commission of South Carolina, 101 Executive Center Dr., Suite 100 Columbia, SC 29210

Office of the Governor 1205 Pendleton Street Columbia, SC 29201

Public Utilities Commission Capitol Building, 1st floor 500 East Capitol Avenue Pierre, SD 57501-5070

Office of the Governor 500 E. Capitol Ave. Pierre, SD 57501 Governor's Office Tennessee State Capitol Nashville, TN 37243-0001 Tennessee Regulatory Authority 502 Deaderick Street Nashville, TN 37243

Public Utility Commission of Texas 1701 N. Congress Avenue PO Box 13326 Austin, TX 78711-3326

Office of the Governor P.O. Box 12428 Austin, Texas 78711 -2428

Office of the Governor 109 State Street, Pavilion Montpelier, VT 05609-0101 Vermont Public Service Board 112 State Street (Chittenden Bank Building) 4th floor Montpelier, VT 05620-2701

Virginia State Corporation Commission Tyler Building, 1300 E. Main Street Richmond, Virginia 23219

Office of the Governor Patrick Henry Building, 3rd Floor 1111 East Broad Street Richmond, Virginia 23219

Office of the Governor PO Box 40002 Olympia, WA 98504-0002 Washington Utilities and Transportation Commission PO Box 47250 Olympia, WA 98504-7250 Office of the Governor 1900 Kanawha Blvd, East Charleston, WV 25305 West Virginia Public Service Commission 201 Brooks Street P.O. Box 812 Charleston, WV 25323

Wyoming Public Service Commission Hansen Building 215 Warren Avenue Suite 300 Cheyenne, WY82002

Office of the Governor Governor's Office State Capitol, 200 West 24th Street Cheyenne, WY 82002-0010

Public Service Commission of Wisconsin 610 North Whitney Way. P.O. Box 7854 Madison, Wisconsin 53707-7854 Office of the Governor Madison Office P.O. Box 7863 Madison, WI 53707

Department of Defense Chief Information Officer Attn: Military Assistant/Mobility Team The Pentagon Washington, D.C. 20301 Utah Division of Public Utilities Box 146751 Salt Lake City, UT 84114-6751

Office of the Governor State Capitol Complex East Office Building, Suite E220 PO Box 142220 Salt Lake City, Utah 84114-2220

Hawaii Public Utilities Commission 465 South King Street, Room 103 Honolulu, Hawaii 96813 Office of the Governor Governor, State of Hawaii Executive Chambers State Capitol Honolulu, Hawaii 96813

Regulatory Commission of Alaska 701 West 8th Avenue Suite 300 Anchorage, AK 99501-3469

Office of the Governor Governor of Alaska P.O. Box 110001 Juneau, AK 99811-0001 Puerto Rico Telecommunications Regulatory Board 500 Ave. Roberto H. Todd (Pda. 1.8-Santurce) San Juan, PR 00907-3981

Governor of Puerto Rico Calle La Fortaleza San Juan, PR 00901 Virgin Islands Public Service Commission Barbel Plaza No. 8 Estate Ross, Charlotte Amalie P.O. Box 40 St. Thomas, USVI 00804

Governor of U.S. Virgin Islands
St. Thomas & Water Island
21-22 Kongens Gade
Charlotte Amalie
St. Thomas, Virgin Islands 00802

414 West Soledad Avenue Suite 207 GCIC Building PO Box 862 Hagatna, Guam 96910

Office of the Governor of Guam Ricardo J. Bordallo Governor's Complex Adelup, Guam 96910 Office of the Governor of the Northern Mariana Islands Juan A. Sablan Memorial Bldg. Capital Hill, Caller Box 10007, Saipan, MP 96950 Commonwealth Public Utilities Commission in the Commonwealth of the Northern Mariana Islands, Capitol Hill, Caller Box 10007, Saipan, MP 96950.

-3

Office of the Governor of American Samoa A.P. Lutali Executive Office Building Pago Pago American Samoa 96799

American Samoa
Public Service Commission
P.O. Box 73
Level 2, FMFM II Government
American Samoa
96799