#### WINDSTREAM SERVICES, LLC

4001 Rodney Parham Road Little Rock, Arkansas 72212

Cesar Caballero Senior Regulatory Counsel

501.748.7142 cesar.caballero@windstream.com



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November 18, 2016

SOUTH DAKOTA PUBLIC UTILITIES COMMISSION

Patricia Van Gerpen, Executive Director South Dakota Public Utilities Commission Capital Building, 1st Floor 500 East Capital Avenue Pierre, South Dakota 57501-5070

Re: Notice of Windstream's Section 63.71 Application with the FCC

Dear Director Van Gerpen:

Enclosed please find a copy of Windstream's Section 63.71 Application to Discontinue Certain Services filed with the FCC. At the time of this filing Windstream has identified one (1) enduser and one (1) reseller customer that will be impacted. All affected customers have received notice of the upcoming changes to their services.

Please note this discontinuance is limited to specific end of life equipment within Windstream's network. The discontinuance is not intended to affect Windstream's certifications with the Commission.

Should you have any questions concerning this notice, please do not hesitate to contact me or my paralegal Nicole Winters at (501) 748-6313 or <a href="mailto:nicole.winters@windstream.com">nicole.winters@windstream.com</a>.

Respectfully submitted,

Cesar Caballero

Enclosure

## Before the Federal Communications Commission Washington D.C. 20554

In the Matter Of	)
Section 63.71 Application of	,
	) WC Docket No.
LDMI Telecommunications, LLC	)
McLeodUSA Telecommunications Services, LLC	)
Network Telephone, LLC	)
PAETEC Communications, LLC	j
Talk America, LLC	)
The Other Phone Company, LLC	ý
US LEC Communications, LLC	)
US LEC of Alabama, LLC	)
US LEC of Florida, LLC	j
US LEC of Georgia, LLC	,
US LEC of Tennessee, LLC	)
Windstream Communications Telecom, LLC	)
Windstream Communications, LLC	)
Windstream Direct, LLC	)
Windstream EN-TEL, LLC	)
Windstream Iowa-Comm, LLC	)
Windstream IT-Comm, LLC	)
Windstream Lakedale Link, Inc.	)
Windstream Norlight, LLC	)
Windstream NorthStar, LLC	)
Windstream NTI, LLC	)
Windstream NuVox Illinois, LLC	)
Windstream NuVox Indiana, LLC	)
Windstream NuVox Missouri, LLC	)
Windstream NuVox Ohio, LLC	)
Windstream NuVox, LLC	)
Windstream of the Midwest, Inc.	
For Authority Pursuant to Section 214 of	, )
the Communications Act of 1934, As Amended,	)
to Discontinue the Provision of Service	)

# SECTION 63.71 APPLICATION OF WINDSTREAM SERVICES, LLC

Windstream Services, LLC on behalf of its competitive local exchange carrier affiliates

LDMI Telecommunications, LLC, McLeodUSA Telecommunications Services, LLC, Network

Telephone, LLC, PAETEC Communications, LLC, Talk America, LLC, The Other Phone

Company, LLC, US LEC Communications, LLC, US LEC of Alabama, LLC, US LEC of Florida, LLC, US LEC of Georgia, LLC, US LEC of Tennessee, LLC, Windstream Communications Telecom, LLC, Windstream Communications, LLC, Windstream Direct, LLC, Windstream EN-TEL, LLC, Windstream Iowa-Comm, LLC, Windstream IT-Comm, LLC, Windstream Lakedale Link, Inc., Windstream Norlight, LLC, Windstream NorthStar, LLC, Windstream NTI, LLC, Windstream NuVox Illinois, LLC, Windstream NuVox Indiana, LLC, Windstream NuVox Missouri, LLC, Windstream NuVox Ohio, LLC, Windstream NuVox, LLC, and Windstream of the Midwest, Inc. (collectively "Windstream"), through its undersigned counsel and pursuant to Section 214 of the Communications Act of 1934, as amended, 47 U.S.C. §214, and Section 63.71 of the Federal Communications Commission's ("Commission") rules, 47 C.F.R. §63.71, hereby files this Application to discontinue the provision of local exchange and digital subscriber line ("DSL") services (collectively, "Services") in certain locations in the states of Alabama, Arizona, Colorado, Florida, Georgia, Idaho, Illinois, Indiana, Iowa, Kentucky, Louisiana, Michigan, Minnesota, Mississippi, Missouri, New Mexico, North Dakota, Ohio, Oregon, South Dakota, Tennessee, Texas, Utah, Washington and Wisconsin. In support of this Application, Windstream submits the following information:

#### 1. Information listed in 47 C.F.R. § 63.71(a)(1)-(4) (47 C.F.R. § 63.71(b)(2)):

### a. Name and Address of Carrier (47 C.F.R. § 63.71(a)(1)-(4), (b)(2)):

LDMI Telecommunications, LLC
McLeodUSA Telecommunications Services, LLC
Network Telephone, LLC
PAETEC Communications, LLC
Talk America, LLC
The Other Phone Company, LLC
US LEC Communications, LLC

US LEC of Alabama, LLC

US LEC of Florida, LLC

US LEC of Georgia, LLC

US LEC of Tennessee, LLC

Windstream Communications Telecom, LLC

Windstream Communications, LLC

Windstream Direct, LLC

Windstream EN-TEL, LLC

Windstream Iowa-Comm, LLC

Windstream IT-Comm, LLC

Windstream Lakedale Link, Inc.

Windstream Norlight, LLC

Windstream NorthStar, LLC

Windstream NTI, LLC

Windstream NuVox Illinois, LLC

Windstream NuVox Indiana, LLC

Windstream NuVox Missouri, LLC

Windstream NuVox Ohio, LLC

Windstream NuVox, LLC

Windstream of the Midwest, Inc.

4001 North Rodney Parham Rd.

Little Rock, AR 72212

## b. Date of Planned Discontinuance (47 C.F.R. § 63.71(a)(2), (b)(2)):

Based on specific state level notification requirements Windstream plans to discontinue service in three stages based on the states customers are located in. Services for customers located in Alabama, Arizona, Florida, Georgia, Idaho, Kentucky, Louisiana, Minnesota, Missouri, Mississippi, North Dakota, Ohio, Oregon, Tennessee, and Washington will be discontinued on or about December 19, 2016.

Services for customers located in Colorado, Indiana, South Dakota, Texas, Utah, and Wisconsin will be discontinued on or about January 19, 2017.

Services for customers located in Iowa, Illinois, Michigan, and New Mexico will be discontinued on or about February 20, 2017.

## c. Point of Geographic Areas of Service Affected (47 C.F.R. § 63.71(a)(3), (b)(2)):

Services will be discontinued in certain locations in the states of Alabama, Arizona, Colorado, Florida, Georgia, Idaho, Illinois, Indiana, Iowa, Kentucky, Louisiana, Michigan, Minnesota, Mississippi, Missouri, New Mexico, North Dakota, Ohio, Oregon, South Dakota, Tennessee, Texas, Utah, Washington and Wisconsin.

# d. Brief Description of the Type of Service to be Affected (47 C.F.R. § 63.71(a)(4), (b)(2)):

The Services are local exchange and DSL services provided to residential and small business customers.

# 2. Brief Description of the Dates and Methods of Notice to All Affected Customers (47 C.F.R. § 63.71 (b)(3)):

On November 18, 2016, Windstream sent by First Class U.S. Mail notice to all affected customers of the planned discontinuance. A copy of such notice is attached hereto as Attachment 1 (30-day), Attachment 2 (60-day), and Attachment 3 (90-day), which is compliant with, among other things, Section 63.71(a)(5) of the Commission's rules, 47 C.F.R. § 63.71(a)(5).

### 3. Regulatory Classification of Carrier (47 C.F.R. § 63.71 (a)(4)):

Windstream is nondominant with respect to the services that it proposes to discontinue.

#### 4. Service:

In accordance with Section 63.71(a)(1) of the Commission's rules, 47 C.F.R. § 63.71(a)(1), Windstream is submitting a copy of this Application by First Class U.S. Mail to the public

utilities commissions and governors of each state in which discontinuance is proposed and also to the Secretary of Defense (at the address given in 47 C.F.R. § 63.71(a)).

# 5. Additional Questions Regarding This Application May be Addressed to the Undersigned.

#### 6. Circumstances of Discontinuance.

Windstream provides the Services to approximately 300 customers in certain locations in Alabama, Arizona, Colorado, Florida, Georgia, Idaho, Illinois, Indiana, Iowa, Kentucky, Louisiana, Michigan, Minnesota, Mississippi, Missouri, New Mexico, North Dakota, Ohio, Oregon, South Dakota, Tennessee, Texas, Utah, Washington and Wisconsin. The Services are being provided on equipment that is at the end of life, it is no longer supported by vendors and replacement would be cost prohibitive.

Affected customers will not be unduly harmed because they are being provided ample notice of the discontinuance and customers have comparable options at comparable rates from other providers serving these states.

### 7. Conclusion

Windstream believes that the proposed discontinuance is reasonable and necessary. As outlined herein, Windstream will take reasonable steps, to the extent that is able, to assurance that the discontinuance of this service is not unduly disruptive to the present or future public convenience and necessity. Accordingly, Windstream respectfully requests that the Commission permit it to discontinue the provision of Services to customers in certain locations in Alabama, Arizona, Colorado, Florida, Georgia, Idaho, Illinois, Indiana, Iowa, Kentucky, Louisiana, Michigan, Minnesota, Mississippi, Missouri, New Mexico, North Dakota, Ohio, Oregon, South Dakota, Tennessee, Texas, Utah, Washington and Wisconsin pursuant to Section 63.71.

# Respectfully Submitted,

Cesar Caballero

Senior Regulatory Counsel

Jesox Calalles

Windstream Services, LLC

4001 N. Rodney Parham Rd.

MS: 1170-B1F03-53A

Little Rock, AR 72112

(501) 748-7142

cesar.caballero@windstream.com

November 18, 2016

## **CERTIFICATE OF SERVICE**

I hereby certify that the foregoing Section 63.71 Application was served this 18<sup>th</sup> day of November 2016, by mailing true and correct copies thereof, postage prepaid, to the following persons to the addresses listed below.

Secretary of Defense Attn: Special Assistance for Telecommunications Pentagon Washington, DC 20301

Alabama Public Service Commission P.O. Box 304260 Montgomery, AL 36130

Office of Governor Robert Bentley State Capitol 600 Dexter Avenue Montgomery, AL 36130

Arizona Corporation Commission 1200 West Washington Street Phoenix, AZ 85007

Office of Governor Doug Ducey State Capitol 1700 West Washington Phoenix, AZ 85007

Colorado Public Utilities Commission 1560 Broadway Suite 250 Denver, CO 80202

Office of Governor John Hickenlooper 136 State Capitol Denver, CO 80203-1792

Florida Public Service Commission 2540 Shumard Oak Boulevard Gerald Gunter Building Tallahassee, FL 32399 Office of Governor Rick Scott PL 05 The Capitol 400 South Monroe Street Tallahassee, FL 32399-0001

Georgia Public Service Commission 244 Washington Street Atlanta, GA 30334

Office of Governor Nathan Deal 203 State Capitol Atlanta, GA 30334

Idaho Public Utilities Commission P.O. Box 83720 Boise, ID 83702

Office of Governor C.L. "Butch" Otter 700 West Jefferson Second Floor Boise, ID 83702

Illinois Commerce Commission 527 East Capitol Avenue Springfield, IL 62701

Office of Governor Bruce Rauner State Capitol 207 Statehouse Springfield, IL 62706

Indiana Utility Regulatory Commission PNC Center 101 West Washington Street Suite 1500 East Indianapolis, IN 46204 Office of Governor Mike Pence State House Room 206 Indianapolis, IN 46204-2797

Iowa Utilities Board 1375 E. Court Avenue Room 69 Des Moines, IA 50319-0069

Office of Governor Terry Branstad State Capitol Des Moines, IA 50319-0001

Kentucky Public Service Commission 211 Sower Boulevard Frankfort, KY 40601

Office of Governor Matt Bevin 700 Capitol Avenue Suite 100 Frankfort, KY 40601

Louisiana Public Service Commission P.O. Box 91154 Baton Rouge, LA 70821

Office of Governor John Bel Edwards P.O. Box 94004 Baton Rouge, LA 70804-9004

Michigan Public Service Commission PO Box 30221 Lansing, MI 48909

Office of Governor Rick Snyder P.O. Box 30013 Lansing, MI 48909

Minnesota Public Utilities Commission 121 Seventh Place East Suite 350 St. Paul, MN 55101-2147

Office of Governor Mark Dayton 130 State Capitol 75 Rev. Dr. Martin Luther King, Jr. Boulevard St. Paul, MN 55155 Mississippi Public Service Commission P.O. Box 1174 Jackson, MS 39215

Office of Governor Phil Bryant P.O. Box 139 Jackson, MS 39205

Missouri Public Service Commission P.O. Box 360 Jefferson City, MO 65102

Office of Governor Jeremiah W. (Jay) Nixon Capitol Building Room 216, P.O. Box 720 Jefferson City, MO 65102

New Mexico Public Regulation Commission 1120 Paseo de Peralta Santa Fe, NM 87501-1269

Office of Governor Susana Martinez State Capitol Fourth Floor Santa Fe, NM 87501

North Dakota Public Service Commission 600 E. Boulevard Avenue Dept. 408 Bismarck, ND 58505-0480

Office of Governor Jack Dalrymple Dept. 101 600 E. Boulevard Avenue Bismarck, ND 58505-0001

Public Utilities Commission of Ohio 180 East Broad Street Columbus, OH 43215-3793

Office of Governor John Kasich 30<sup>th</sup> Floor 77 South High Street Columbus, OH 43215

Oregon Public Utility Commission P.O. Box 1088 Salem, OR 97301 Office of Governor Kate Brown State Capitol Room 160 900 Court St. NE. Salem, OR 97301

South Dakota Public Utilities Commission 500 East Capitol Avenue Pierre, SD 57501-5070

Office of Governor Dennis Daugaard 500 East Capitol Avenue Pierre, SD 57501-5070

Tennessee Regulatory Authority 502 Deaderick Street 4th Floor Nashville, TN 37243

Office of Governor Bill Haslam Tennessee State Capitol Nashville, TN 37243-0001

Public Utility Commission of Texas P.O. Box 13326 Austin, TX 78711

Office of Governor Greg Abbott P.O. Box 12428 Austin, TX 78711

Public Service Commission of Utah 160 East 300 South 4th Floor

Office of Governor Gary R. Herbert Utah State Capitol Suite 200 Salt Lake City, UT 84114

Clsax Calalles

Washington Utilities and Transportation Commission 1300 S. Evergreen Park Drive PO Box 47250 Olympia, WA 98504-7250

Office of Governor Jay Inslee Office of the Governor P.O. Box 40002 Olympia, WA 98504-0002

Wisconsin Public Service Commission P.O. Box Madison, WI 53707-7854

Office of Governor Scott Walker 115 East State Capitol Madison, WI 53707

# Attachment 1

**30 Day Customer Notice** 



November 18, 2016

URGENT: Your services on account ending in <<LAST 4 ACCT NUM>> will be impacted unless you take action!

Dear << BILLING NAME>>,

In an effort to better serve our business customers, Windstream is working to consolidate our systems and offerings. You are currently on an end-of-life platform that is scheduled to be decommissioned on Monday, December 19.

The decommissioning affects Windstream Services, LLC customers in AL, CO, FL, GA, IA, ID, IL, IN, KY, LA, MI, MN, MO, MS, NM, OH, OR, SD, TX, UT, WA, and WI who subscribe to some local exchange and digital subscriber line (DSL) and voice services.

In order to prevent a permanent service disruption, please contact Windstream as soon as possible to discuss your available options. Failure to do so may result in insufficient time to transition your services and may result in a complete loss of your services with no short-term ability to restore them.

The FCC will normally authorize this proposed discontinuance of service (or reduction or impairment) unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments as soon as possible, but no later than 15 days after the Commission releases public notice of the proposed discontinuance. You may file your comments electronically through the FCC's Electronic Comment Filing System using the docket number established in the Commission's public notice for this proceeding, or you may address them to the Federal Communications Commission, Wireline Competition Bureau, Competition Policy Division, Washington, DC 20554, and include in your comments a reference to the § 63.71 Application of Windstream Services, LLC. Comments should include specific information about the impact of this proposed discontinuance (or reduction or impairment) upon you or your company, including any inability to acquire reasonable substitute service.

Thank you for your prompt attention to this important matter. Please contact your Windstream trusted advisor at 855.759.7412 to discuss your migration and customized solution options.

Sincerely,

Windstream

# Attachment 2

60 Day Customer Notice



November 18, 2016

URGENT: Your services on account ending in <<LAST 4 ACCT NUM>> will be impacted unless you take action!

Dear << BILLING NAME>>,

In an effort to better serve our business customers, Windstream is working to consolidate our systems and offerings. You are currently on an end-of-life platform that is scheduled to be decommissioned on Thursday, January 19.

The decommissioning affects Windstream Services, LLC customers in AL, CO, FL, GA, IA, ID, IL, IN, KY, LA, MI, MN, MO, MS, NM, OH, OR, SD, TX, UT, WA, and WI who subscribe to some local exchange and digital subscriber line (DSL) and voice services.

In order to prevent a permanent service disruption, please contact Windstream as soon as possible to discuss your available options. Failure to do so may result in insufficient time to transition your services and may result in a complete loss of your services with no short-term ability to restore them.

The FCC will normally authorize this proposed discontinuance of service (or reduction or impairment) unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments as soon as possible, but no later than 15 days after the Commission releases public notice of the proposed discontinuance. You may file your comments electronically through the FCC's Electronic Comment Filing System using the docket number established in the Commission's public notice for this proceeding, or you may address them to the Federal Communications Commission, Wireline Competition Bureau, Competition Policy Division, Washington, DC 20554, and include in your comments a reference to the § 63.71 Application of Windstream Services, LLC. Comments should include specific information about the impact of this proposed discontinuance (or reduction or impairment) upon you or your company, including any inability to acquire reasonable substitute service.

Thank you for your prompt attention to this important matter. Please contact your Windstream trusted advisor at 855.759.7412 to discuss your migration and customized solution options.

Sincerely,

Windstream

# Attachment 3

90 Day Customer Notice



November 18, 2016

URGENT: Your services on account ending in <<LAST 4 ACCT NUM>> will be impacted unless you take action!

Dear << BILLING NAME>>,

In an effort to better serve our business customers, Windstream is working to consolidate our systems and offerings. You are currently on an end-of-life platform that is scheduled to be decommissioned on Monday, February 20.

The decommissioning affects Windstream Services, LLC customers in AL, CO, FL, GA, IA, ID, IL, IN, KY, LA, MI, MN, MO, MS, NM, OH, OR, SD, TX, UT, WA, and WI who subscribe to some local exchange and digital subscriber line (DSL) and voice services.

In order to prevent a permanent service disruption, please contact Windstream as soon as possible to discuss your available options. Failure to do so may result in insufficient time to transition your services and may result in a complete loss of your services with no short-term ability to restore them.

The FCC will normally authorize this proposed discontinuance of service (or reduction or impairment) unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments as soon as possible, but no later than 15 days after the Commission releases public notice of the proposed discontinuance. You may file your comments electronically through the FCC's Electronic Comment Filing System using the docket number established in the Commission's public notice for this proceeding, or you may address them to the Federal Communications Commission, Wireline Competition Bureau, Competition Policy Division, Washington, DC 20554, and include in your comments a reference to the § 63.71 Application of Windstream Services, LLC. Comments should include specific information about the impact of this proposed discontinuance (or reduction or impairment) upon you or your company, including any inability to acquire reasonable substitute service.

Thank you for your prompt attention to this important matter. Please contact your Windstream trusted advisor at 855.759.7412 to discuss your migration and customized solution options.

Sincerely,

Windstream