

Before the
FEDERAL COMMUNICATIONS COMMISSION
Washington, DC 20554

In the Matter of)
)
Section 63.71 Application of)
)
CenturyLink Communications, LLC)
)
For Authority Pursuant to Section 214 of)
the Communications Act of 1934, As Amended,)
to Discontinue the Provision of Service)

SECTION 63.71 APPLICATION

CenturyLink Communications, LLC (referred to herein as “CenturyLink” or “CenturyLink Communications”) hereby applies for authority pursuant to Section 63.71 of the Federal Communications Commission’s (Commission) rules, 47 C.F.R. § 63.71, and Section 214 of the Communications Act of 1934, as amended, 47 U.S.C. § 214, to discontinue its CenturyLink Communications Frame Relay service and CenturyLink Communications Asynchronous Transfer Mode (ATM) service throughout all 50 states, U.S. possessions and territories.¹

CenturyLink is a non-dominant provider of CenturyLink Communications Frame Relay and CenturyLink Communications ATM services. CenturyLink submits the following information in support of its application:

¹ On October 31, 2013, CenturyLink filed its Section 63.71 Application to discontinue these same services. On December 13, 2013, the Commission issued a Public Notice (DA 13-2394) and rescinded the automatic grant. CenturyLink withdrew this Application on October 28, 2016. The service discontinuance proposed in this application has no impact on the Frame Relay and ATM service provided by CenturyLink’s ILEC affiliate, Qwest Corporation. CenturyLink intends to seek discontinuance of those Qwest Corporation Frame Relay and ATM services in a future filing. In 2015, CenturyLink’s applications to discontinue the Frame Relay and ATM services of CenturyLink’s CenturyTel and Embarq affiliates were deemed granted.

1. Name and address of carrier

CenturyLink
100 CenturyLink Drive
Monroe, Louisiana 71203

2. Date of planned service discontinuance

As of December 15, 2016, or as soon thereafter as the necessary regulatory approvals can be obtained, CenturyLink will no longer offer these services to new customers or accept new orders from existing customers (except to the extent such orders are permitted by contract).

Existing customers of these services will be grandfathered as follows:

- Existing contracts for these services will not be renewed.
- Customers with a contract that expires *prior to November 30, 2016* may retain their CenturyLink Communications Frame Relay and/or CenturyLink Communications ATM service covered by that contract on a month-to-month basis until December 15, 2016.
- Customers with a contract that expires *after November 30, 2016* may retain their CenturyLink Communications Frame Relay and/or CenturyLink Communications ATM service covered by that contract until the expiration of that contract.

3. Points of geographic areas of service affected

CenturyLink seeks authority to discontinue the provision of CenturyLink Communications Frame Relay and CenturyLink Communications ATM services in all 50 states, U.S. possessions and territories.

4. Brief description of the type of services affected

CenturyLink Communications Frame Relay Service is a connection-oriented packet-switched data service allowing for the interconnection of Local Area Networks (LAN) or other compatible customer equipment. CenturyLink Communications ATM Service is a connection-oriented multiplexing and switching service based on ATM cell-based switching technology.

This service uses fixed-length cells to support transmission of multiple types of traffic (such as data, voice and video) over a LAN or Wide Area Network (WAN).

In 2011, CenturyLink was advised by equipment manufacturer Alcatel-Lucent that the equipment used for CenturyLink Communications Frame Relay and CenturyLink Communications ATM services would no longer be manufactured as of December 31, 2011 and that all support would be discontinued as of December 31, 2014.

CenturyLink currently has approximately 35 customers purchasing CenturyLink Communications Frame Relay and CenturyLink Communications ATM services. Current customers have the option of moving to alternative CenturyLink services, such as IQ Networking Private Port Service, which uses the latest technology to create a robust VPN service. Customers can also turn to numerous other providers of similar services.

5. Brief description of the dates and methods of notice to all affected customers

CenturyLink originally notified its customers of CenturyLink Communication's Frame Relay and ATM services by letter sent via U.S. Mail on or before October 30, 2013. CenturyLink has renotified its current retail customers of CenturyLink Communication's Frame Relay and ATM services by letter sent via U.S. Mail on October 21, 2016, as shown in Attachment A, and on October 25, 2016, as shown in Attachment B. In addition, on October 27, 2016, CenturyLink sent affected wholesale customers official notice by email through its Customer Communications Data Base (CCDB). (See Attachment A.) CenturyLink has used CCDB for several years for virtually all communications with its wholesale customers, including information on system outages, network notifications, product information, rate changes, and changes to other terms and conditions. When CenturyLink first began using this system, it

notified all wholesale customers that, going forward, it would be communicating important information about their wholesale services through the CCDB system.

Each email sent via the CCDB system includes a statement directing the wholesale customer to notify CenturyLink of any changes to its email address. Wholesale customers can also update this information in CCDB themselves. If an email sent to a wholesale customer bounces back, the responsible CenturyLink employee promptly contacts the customer's sales or service manager to obtain an updated email address. CenturyLink will also be sending a letter via U.S. Mail to its wholesale Frame Relay and ATM customers.

6. Dominance of carrier with respect to the service to be discontinued

CenturyLink is a non-dominant carrier with regard to the services to be discontinued.

7. Service

In accordance with 47 C.F.R. § 63.71(a), CenturyLink has mailed a copy of this application to the Governor and public utility commission of each affected state identified in Paragraph 3 above, to any federally-recognized Tribal Nations with authority over the Tribal lands in the geographic areas identified in Paragraph 3 above, as well as to the Special Assistant for Telecommunications under the Secretary of Defense.

Respectfully submitted,

CENTURYLINK

By: 

Craig J. Brown
CenturyLink, Inc.
1099 New York Avenue, NW, Suite 250
Washington, DC 20001
Phone 303-992-2503
Craig.J.Brown@CenturyLink.com

DATE: November 2, 2016



100 CenturyLink Drive
Monroe, LA 71203

Date

Customer Name
Address
City, State ZIP

Dear <Customer Name>,

At CenturyLink, our goal is to provide you with great quality and value while still remaining competitive. Changing market conditions require that we continually evaluate our prices, product offerings and infrastructure.

In October of 2013, CenturyLink communicated to you our intent to discontinue the following interstate and intrastate services of Qwest Communications Company (d/b/a CenturyLink QCC), in all 50 states, U.S. possessions and territories: Frame Relay (QCC Frame Relay) service and QCC Asynchronous Transfer Mode (QCC ATM) service.¹ This action is necessary because the equipment used to deliver these services has been discontinued by the manufacturer and is no longer supported. At that time, we advised you that our plan was to submit the required regulatory notifications and to move forward with discontinuance, which we did. However, the request before the Federal Communications Commission was subsequently suspended, due to issues that have since been resolved. We are now moving forward with the regulatory filings necessary to discontinue these services.

As of December 15, 2016, or as soon after that date as authorized by the Federal Communications Commission and relevant state regulatory commissions, CenturyLink's QCC Frame Relay service and QCC ATM service will no longer be available to new customers or for new orders from existing customers.

Existing customers of these services will be grandfathered as follows:

- Existing contracts for these services will not be renewed.
- Customers with a contract that expires *prior to November 30, 2016* may retain their QCC Frame Relay and/or QCC ATM service covered by that contract until December 15, 2016.

¹ CenturyLink currently provides interstate QCC Frame Relay and QCC ATM services pursuant to section 8 of its QCC Rates and Services Schedule Interstate No. 3. See CenturyLink website, http://www.centurylink.com/tariffs/fcc_qcc_ixc_rss_no_3_part1.pdf.



100 CenturyLink Drive
Monroe, LA 71203

- Customers with a contract that expires *after November 30, 2016* may retain their QCC Frame Relay and/or QCC ATM service covered by that contract until the expiration of that contract.

For three years, CenturyLink has been actively working with customers to facilitate transitions to replacement services for Frame Relay and ATM services by December 15, 2016. We encourage you to continue to work with your CenturyLink account team to discuss available alternatives to QCC Frame Relay and QCC ATM Service, such as CenturyLink IQ® Networking Private Port Service, which uses the latest technology to create a robust VPN service, and avoid possible disruption of your service after December 15, 2016. If you have any questions about these changes, please contact your CenturyLink Service Manager or Sales Representative.

Thank you for choosing CenturyLink for your communication needs—we value you as our customer.

The following statement is required by the Federal Communications Commission (FCC):

The FCC will normally authorize this proposed discontinuance of service (or reduction or impairment) unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments as soon as possible, but no later than 15 days after the Commission releases public notice of the proposed discontinuance. You may file your comments electronically through the FCC's Electronic Filing System using the docket number established in the Commission's public notice for this proceeding, or you may address them to the Federal Communications Commission, Wireline Competition Bureau, Competition Policy Division, Washington, DC 20554, and include in your comments a reference to the § 63.71 Application of CenturyLink. Comments should include specific information about the impact of this proposed discontinuance (or reduction or impairment) upon you or your company, including any inability to acquire reasonable substitute service.

Attachment B -- 11/02/16 Application



October 25, 2016

National Aeronautics and Space Administration (NASA)

Attention: Ms. Margie Gipson (marjorie.c.gipson@nasa.gov)

Subject: Frame Relay Service Discontinuation under Networx Universal Order No. NNM08AD91D

Dear Ms. Gipson:

Pursuant to Section C.2.1 of the Networx Universal contract, on July 23, 2015, CenturyLink sent notification that it will be discontinuing its interstate and intrastate commercial Qwest Communications Company Frame Relay (QCC Frame Relay) offerings in all 50 states, U.S. possessions and territories. Our decision to do so was based on changing market conditions, including the fact that the equipment used to deliver these services has been discontinued by the manufacturer. This additional notice is being sent to comply with the notification requirements of the Federal Communications Commission.

CenturyLink provided GSA with its written notice of Frame Relay discontinuation on October 18, 2013 and has confirmed with the GSA that Frame Relay services will not be offered on the Networx Universal as of the base contract expiration date, March 28, 2017, forward.

NASA is currently the only federal agency that has yet to transition to alternate services. All other federal agencies have migrated to services other than Frame Relay as part of their agency technology refresh reviews. CenturyLink recommends that NASA transition to alternate services to ensure continuity of service. Your CenturyLink account manager, Lance Glogovac, is available to provide Networx service and pricing options to NASA to ensure there is continued service coverage.

If you have any questions or require additional information, please feel free to contact me directly or Lance Glogovac via phone at 703-363-8791 or via e-mail at Lance.Glogovac@centurylink.com.

Best regards,

A handwritten signature in black ink, appearing to read "Gloria Howard", written over a horizontal line.

Gloria Howard
Manager of Contract Administration

The following statement is required by the Federal Communications Commission (FCC):


The FCC will normally authorize this proposed discontinuance of service (or reduction or impairment) unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments as soon as possible, but no later than 15 days after the Commission releases public notice of the proposed discontinuance. You may file your comments electronically through the FCC's Electronic Filing System using the docket number established in the Commission's public notice for this proceeding, or you may address them to the Federal Communications Commission, Wireline Competition Bureau, Competition Policy Division, Washington, DC 20554, and include in your comments a reference to the § 63.71 Application of CenturyLink. Comments should include specific information about the impact of this proposed discontinuance (or reduction or impairment) upon you or your company, including any inability to acquire reasonable substitute service.

CERTIFICATE OF SERVICE

I, Ross Dino, do hereby certify that I have caused the foregoing **SECTION 63.71**

APPLICATION to be:

- 1) Filed with the Secretary of the FCC via ECFS (Inbox 63.71-Section 214 Domestic Discontinuance Application);
- 2) Served via first-class U.S. Mail, postage prepaid, on the Governors of the States listed on the attached service list;
- 3) Served via first-class U.S. Mail, postage prepaid, on the Public Utility Commissions listed on the attached service list;
- 4) Served via first-class U.S. Mail, postage prepaid, on the federally-recognized Tribal Nations listed on the attached service list; and
- 5) Served via first-class U.S. Mail, postage prepaid, on the Special Assistant for Telecommunications under the Secretary of Defense.



Ross Dino

November 2, 2016

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