

Docket Number: TC15-062

Subject Matter: First Data Request

Request to: NextGen Communications, Inc.

Request from: South Dakota Public Utilities Commission Staff

Date of Request: September 23, 2015

Responses Due: September 30, 2015

1-4. Pursuant to ARSD 20:10:24:02(20) and ARSD 20:10:32:03(25), explain communication protocol between the management team and their technical support team for South Dakota.

Answer: The project manager holds daily calls with all teams involved in the deployment. Management is provided with the meeting notes. A weekly meeting is held at the vice president level to review projects.

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