SOUTH DAKOTA PUBLIC UTILITIES COMMISSION LIFELINE/TRIBAL LINK UP ADVERTISING/OUTREACH ANNUAL REPORT JULY 1, 2015

Company:	Midstate Communications, Inc.	
Address:	120 East First St	
	Kimball SD 57355	
Telephone number:	605-778-6221	
Company contact:	Kathy Taylor	
Study Area Code:	391670	

Lifeline/Tribal Link Up Advertising/Outreach Activities:

<u>X</u>	Advertise in media of general distribution.* (See attached advertisement(s).)
<u>X</u>	Letter to existing and new customers regarding the availability of Lifeline/ Tribal Link Up.* (See attached letter.)
<u>x</u>	Company's Lifeline/Tribal Link Up information in directory.
<u>x</u>	Company's Lifeline/Tribal Link Up information available on Company website. ((www.companywebsiteaddress.com)
<u>X</u>	Company's information posted on USAC website.
	Other (describe):
*Required	



September 5, 2014

G FORT THOMPSON, SD 57339-

Dear Lifeline Customer,

Under the Federal Communications Commission's rules, existing Lifeline customers are required to annually recertify their continued eligibility for Lifeline service.

Please complete the enclosed Lifeline Assistance Re-Certification Form and return it to our office by October 5, 2014.

Failure to return the Lifeline Assistance Re-Certification Form or failure to provide all of the information requested on the form will result in de-enrollment from the Lifeline program pursuant to 47 C.F.R. 54.405(e)(4) and loss of the monthly Lifeline credit that appears on your billing statement.

If you have any questions, please contact our office at 605-778-6221.

Sincerely,

Midstate Communications

Encl.



4/9/2014

PO BOX FORT THOM

G FORT THOMPSON, SD 57339

Dear Customer:

The Public Utilities Commission (PUC) requires that we notify our customers on an annual basis of the Lifeline Link-up Assistance program. We have enclosed the paperwork explaining eligibility for this program as well as the application. Please review this information and if you qualify for the assistance please complete the application and the consent form and return it to us with the documentation of the program you are participating in. Examples of documentation would be a copy of the food stamp EBT card if you qualify for food stamps, a copy of the Medicaid card in your name or a copy of the fuel assistance letter if you qualify for the Home Energy Assistance program. Each program has a document of proof that we would need to see as verification that you are eligible.

If you have questions about Lifeline or Link-up, the application form or your telephone service, please contact us at 778-6221 or 234-8000 for more information.

Sincerely, MIDSTATE COMMUNICATIONS, INC.

MM

Mark D. Benton General Manager

MDB/jt

Enclosures



4/9/2015

GI : 739

G CHAMBERLAIN, SD 57325-

Dear Customer:

The Public Utilities Commission (PUC) requires that we notify our customers on an annual basis of the Lifeline Link-up Assistance program. We have enclosed the paperwork explaining eligibility for this program as well as the application. Please review this information and if you qualify for the assistance please complete the application and the consent form and return it to us with the documentation of the program you are participating in. Examples of documentation would be a copy of the food stamp EBT card if you qualify for food stamps, a copy of the Medicaid card in your name or a copy of the fuel assistance letter if you qualify for the Home Energy Assistance program. Each program has a document of proof that we would need to see as verification that you are eligible.

If you have questions about Lifeline or Link-up, the application form or your telephone service, please contact us at 778-6221 or 234-8000 for more information.

Sincerely, MIDSTATE COMMUNICATIONS, INC.

Mark D. Benton General Manager

MDB/jt

Enclosures

Lifeline Assistance Application and Certification Form (Please Print or Type)

Company Name: Mids	state Communicat	ons & Midstate	e Telecom	SPIN: 1	4007716 & 143030)709
Account Name:	,					
Residential Address: (Do not use a P.O. B	ox address)			,		
Is your residential-ad	ldress a permane	ent address?	Yes	No		
Billing Address: (If different from res	idential address)	₩rs, I No Ne	_ City, State, Z	ip:	· · · · · · · · · · · · · · · · · · ·	
Social Security Numb social security numb	ber (last four digi er, you may prov	ts): ide your Triba	If you are a al identification	n member on number:_	of a Tribal nation	and do not have a
Date of Birth:		Telephone Nu	imber:		(if existing s	ervice)
Telephone number w	vhere you can be	reached or re	eceive messag	es:	- With	
Are you currently rec	eiving Lifeline as	sistance throu	ugh any other	telephone	provider? Yes	No
I am Applying for:	Lifeline (Toll Limit Tribal Lin	Monthly telep ation Service k Up (telepho	hone service d (free toll block ne connection	liscount) ing or toll charge dis	control) Minimu scount)	ım of \$9.25
Are you currently livi	ng on Reservatio	n Land?	Yes	No		
I, one or more of my programs: (check al	dependents, or I that apply.) Yo	my household u will be requ	l currently par ired to provide	ticipates in documen	one or more of t tation of eligibility	he following /.
Food Distribut	Security Income Nutrition Assista Housing Assistance sistance for Need ol Lunch Program ian Affairs Gener histered Tempora income eligibility ion Program on hold income is at	(SSI) nce Program nce (Section & Program (LI dy Families (T n's Free Lunch al Assistance ry Assistance criteria are n Indian Reserv	(SNAP, former 3) HEAP) ANF) Program (Tribal Only) for Needy Far net - Tribal On ations (Tribal 0	ly known a nilies (TTA ly) Only)		
If you do not participate i Link Up if your household						and Tribal
Number in Residence 1 2 3 4	2015 He 135% Guideline (Ar \$15,889 \$21,505 \$27,121 \$32,737		Services Poverty Number in Residence 5 6 7 8)69 585	

 1
 313,005
 6

 2
 \$21,505
 6

 3
 \$27,121
 7

 4
 \$32,737
 8

 For each additional person after 8, add \$5,616 to the annual guideline.
 Source: Federal Register, Vol. 80 No. 14 January 22, 2015, pp. 3236-3237

Important Information

You will be required to provide documentation of eligibility.

Lifeline, Tribal Lifeline and Tribal Link Up are federal government assistance benefits and willfully making false statements to obtain the benefits can result in fines, imprisonment, de-enrollment, or being barred from the programs.

Only one Lifeline service is available per household. A household is defined, for the purpose of the Lifeline program, as any individual or group of individuals who live together at the same address as one economic unit. An "economic unit" consists of all adult individuals contributing to and sharing in the income and expenses of a household. A household may include related and unrelated persons. **A household is not permitted to receive Lifeline benefits from multiple providers.** Violation of the one-per-household limitation constitutes a violation of the Federal Communications Commission's rules and will result in your de-enrollment from the program. Lifeline is a non-transferable benefit and you may not transfer your benefit to any other person.

I certify, under penalty of perjury, that:

- (1) I meet the income-based or program-based eligibility criteria for receiving Lifeline, provided in 47 C.F.R. & 54.409. I have provided documentation of eligibility if required to do so;
- (2) I will notify the carrier within 30 days if, for any reason, I no longer satisfy the criteria for receiving Lifeline including, as relevant, if I no longer meet the income-based or program-based criteria for receiving Lifeline support, I am receiving more than one Lifeline benefit, or another member of my household is receiving a Lifeline benefit;
- (3) If I am seeking to qualify for Lifeline as an eligible resident of Tribal lands, I live on Tribal lands, as defined in 47 C.F.R. & 54.400(e);
- (4) If I move to a new address, I will provide that new address to the telephone company within 30 days;
- (5) If I provide a temporary residential address to the telephone company, I will be required to verify my temporary residential address every 90 days;
- (6) The individual named on the documentation provided demonstrating program-based eligibility, if not me, is part of my household;
- (7) My household will receive only one Lifeline service and (including cell phone service), to the best of my knowledge, my household is not already receiving a Lifeline service;
- (8) I acknowledge that I may be required to re-certify my continued eligibility for Lifeline at any time, and my failure to re-certify as to my continued eligibility will result in de-enrollment and the termination of my Lifeline benefits pursuant to 47 C.F.R. & 54.405 (e)(4);
- (9) I acknowledge that providing false or fraudulent information to receive Lifeline benefits is punishable by law; and
- (10) The information contained in this application and certification form is true and correct to the best of my knowledge.

Signature

Date

Provide the completed application and certification from to your phone company. Midstate Communications/Midstate Telecom will contact you for any additional information needed to prove eligibility.

For more information about Lifeline, see<u>www.PUC.SD.gov/Lifeline</u> or for more information about Tribal Lifeline and Tribal Link Up, see <u>www.PUC.SD.gov/TribalLifeline</u>

Consent to Provide Lifeline/Tribal Link Up Subscriber Information to the National Lifeline Accountability Database

The Federal Communications Commission has established the National Lifeline Accountability Database ("Database") to detect and prevent consumers from receiving more than one discounted telephone service under the federal Lifeline program.

Under federal law, Midstate Communications/Midstate Telecom is required to check/query this Database prior to signing up Lifeline/Tribal Link Up subscribers and is also required to provide to the federal administrator of this Database the following information regarding each new and existing Lifeline/Tribal Link Up subscriber:

- * The Lifeline/Tribal Link Up subscriber's full name;
- * The Lifeline/Tribal Link Up subscriber's full residential Address;
- * The Lifeline/Tribal Link Up subscriber's date of birth;
- * The last four digits of the Lifeline/Tribal Link Up subscriber's Social Security number

or Tribal Identification Number (if the subscriber is a Tribal member and does not have a Social Security number);

- * The telephone number associated with the Lifeline/Tribal Link Up service;
- * The date on which the Lifeline/Tribal Link Up service was initiated;
- * The date on which the Lifeline service was terminated (if applicable);
- * The amount of Lifeline service support being sought for the subscriber;

* The means through which the subscriber qualified for Lifeline service (income or program-based, Medicaid, etc.)

The above information related to your Lifeline/Tribal Link Up service is being provided by Midstate Communications/Midstate Telecom to the federal administrator (the "Universal Service Administrative Company" and/or its agents) of the National Lifeline Accountability Database to verify that you, as a Lifeline/Tribal Link Up applicant and/or subscriber, are not receiving more than one Lifeline/Tribal Link Up benefit, and to otherwise ensure proper administration of the Lifeline/Tribal Link Up program.

I, the Lifeline/Tribal Link Up applicant/subscriber, acknowledge that Midstate Communications/Midstate Telecom will transmit to the federal administrator of the National Lifeline Accountability Database the above-referenced information about my Lifeline/Tribal Link Up account and/or service for inclusion into the Database, and hereby consent to transmission of the information for purposes allowed by law relating to administration of the Lifeline/Tribal Link Up program.

I further understand that a failure to provide this consent to release my Lifeline/Tribal Link Up account and/or service information to the federal administrator for inclusion in the National Lifeline Accountability Database will result in a denial of or de-enrollment from Lifeline/Tribal Link Up service.

Signature

Date

Verification Checklist - Proof of Lifeline or Tribal Link Up Eligibility

oplicant Name:
ogram Participant Name (if different from Applicant):
pplication for Benefit submitted based on: 🔲 Program Participation Eligibility 🔲 Income Eligibility
ate on which documentation supporting Application reviewed://///
ame or ID of employee who reviewed documentation:
If eligibility reviewed based on state or federal social service or income database:
Name of database:// Date database queried://
Attach copy of confirmation received or screen shot of web page showing confirmation, or
Employee or agent confirms that database indicated eligibility (initials):
If eligibility reviewed based on contact with state agency:
Agency consulted: Name of contacted individual:
Date eligibility confirmation received:/ (Attach copy of notice provided by state agency confirming eligibility.)
If eligibility determined by employee/agent review of eligibility documentation (based on income or program participation
 (1) Describe or indicate type of documentation reviewed (check all reviewed): Agency award letter Benefit check stub from Soc. Sec. Adm. (if eligibility based on SSI)
Utility bill (if eligibility based on LIHEAP)
Beneficiary card Federal or tribal notice/letter of participation in General Assistance
🗌 Retirement or pension statement of benefits 🛛 🔲 Prior year's state, federal, or tribal tax return
Social Security statement of benefits Letter of participation or enrollment from agency
🔲 Veterans Administration statement of benefits 🛛 🔲 Unemployment or Workers Compensation statement of benefits
Benefit check stub from BIA (if eligibility based on BIA General Assistance)
Divorce decree, child support award, or other official document with income information
Describe documentation if not specifically identified above:
(If documentation relied on for income eligibility does not cover a full year, subscriber must present documentation covering at least three consecutive months within previous twelve months)
(2) Date or expiration date of documentation (indicate which):/
Document Date Expiration Date No date available on applicant's documentation
(3) Method documentation was provided or received:
In person After review, returned
By FAX After review, destroyed
By mail After review, destroyed
Electronically After review, destroyed/deleted

Customer-Provided Equipment

Customer-provided equipment may not be attached to or connected with telephone facilities unless (1) it is registered or otherwise approved by the Federal Communications Commission (2) it meets the conditions set forth in the company's tariffs, and (3) advance notification is given to the telephone company, by the customer, of the type of equipment to be connected and the type of telephone company facility required to make the connections. These rules and tariffs are designed to meet the convenience of the customer and at the same time protect the telephone network against any possible hazards to customers and company employees.

The telephone companies will not maintain and may not be able to repair customer-provided equipment. A service charge may apply if the telephone company visits the premises of the customer and the service difficulty or trouble is found to have been caused by the customerprovided equipment or facilities.

If you have any questions concerning the use of customer-provided equipment, please contact your Business Office.

Public Utilities Commission (PUC)

If the problem cannot be solved to your satisfaction, you may refer your complaint to the South Dakota Public Utilities Commission (SDPUC) at 500 East Capitol Ave, Pierre, South Dakota 57501-500 or telephone toll free 1-800-332-1782.

Taxes

Federal law requires a 3 percent excise tax on telephone rental and long distance charges. These taxes are billed to all telephone users not specifically exempt by law. All taxes collected are remitted to the proper federal and state agencies.

Allowance For Failure Of Service

The Telephone Companies do not guarantee uninterrupted working of its lines or equipment. In case service is interrupted otherwise than by the negligence or willful act of the subscriber, an adjustment will, upon application by a subscriber, be made in the amount of charges for such service, equipment, and facilities furnished as are rendered useless or inoperative. Any adjustment shall apply only to the period the interruption continues beyond 24 hours after notice of the interruption is received by the Telephone Companies, No other liability shall in any case attach to the Telephone Companies.

Billing And Payment For Service

If you desire assistance or explanation regarding your bill, please call the Business Office.

National Do Not Call Registry

The federal government created the National Do Not Call Registry to make it easier and more efficient for you to stop getting most telemarketing sales calls you don't want. You can register online at www.donotcall.gov if you have an active email address, or you can call toll-free, 1-888-382-1222 (TTY 1-866-290-4236), from the number you wish to register. Registration is free and your number will stay in the registry until it is disconnected, or until you delete it from the registry.

If you receive telemarketing calls after you have registered your telephone number and it has been in the registry for three months, you can file a complaint at www.donotcall.gov or by calling 1-888-382-1222 (TTY 1-866-290-4236). You will have to know the company's name or phone number to file a "do not call" complaint.

Annoying, Obscene, And Threatening Calls

If you get an annoying, obscene, or threatening call, hang up immediately. See page 21 for instructions on using Customer Originated Trace. Threatening calls should be reported immediately to the police. Obscene or harassing calls are prohibited by federal and state laws. A person who makes or permits such calls to be made over a telephone under his/ her control may be fined or imprisoned, or both.

Telephone Assistance Programs

Low Income Assistance Available to Telephone Subscribers

Midstate Communications is authorized to offer Lifeline to our customers. Lifeline is a federal telephone assistance programs. To be eligible for this program, the applicant must participate in at least one of the following public assistance programs: Free Reduced School Lunch Program, Food Stamps, Federal Public Housing Assistance, Low-Income Home Emergy Assistance, Medicaid, Supplemental Security Income (SSI), or meet poverty level income guidelines.

Lifeline provides eligible subscribers with a credit of \$9.25 each month on the basic service portion of their telephone bill. The discount applies on the main home telephone company subscriber. Lifeline subscribers may also receive blocking of long distance calls on their telephone line at no charge.

Tribal Lifeline/Link-Up

The Tribal Lifeline program provides a reduction in monthly charges to telephone customers who live on tribal lands and are currently receiving benefits from a qualifying public assistance program.

The Tribal Link-Up program provides a reduction in connection charges to telephone customers who live on tribal lands and are currently receiving benefits from a qualifying public assistance program.

For more information, call Midstate Customer Service at: 605-778-6221, 605-234-8090, or 1-888-214-1431

Email: midstate@midstatesd.net

NOTE: All rules & regulations in effect at time of printing are subject to change without notice.

Publisher's Affidavit of Publication

)SS

STATE OF SOUTH DAKOTA

COUNTY OF BRULE

Holly Endres, of said county and state being duly swom on her oath says: The Chamberlain/;Oacoma Sun is a weekly newspaper of general circulation and published in Chamberlain, Brule County, and State of South Dakota; and has been such newspaper during the times hereinafter mentioned; That said newspaper is a legal weekly, that it has a bonafide circulation of more than 200 copies weekly, that it has been published within said County of Brule more than fifty-two successive weeks next prior to publication of the notice hereinafter mentioned and maintained at the place of publication; That I, the undersigned am editor of said newspaper, in charge of the advertising department thereof, and have personal knowledge of all the facts stated in this affidavit; that the advertisement headed:

Phone andalis

a printed copy of which is hereto attached and published in the said newspaper for consecutive week(s).

The first publication of said notice in said newspaper aforesaid was on				
Wednesday, the $1/5$	_ day of April	A.D., 2015		
and that the succeeding publications were severally				
Wednesday, the	_ day of	A.D., 2015		
Wednesday, the	_ day of	A.D., 2015		
Wednesday, the	_ day of	A.D., 2015		
Wednesday, the	_ day of	A.D., 2015		
Wednesday, the	_ day of	A.D., 2015		
Wednesday, the	_ day of	A.D., 2015		
Wednesday, the	_ day of	A.D., 2015		
Wednesday, the	_ day of	A.D., 2015		

and the last publication on Wednesday, the 15 day of 47 1, 2015, that the full sum of fees charged for publishing the same, to-wit; the sum of 15 insures solely to the editor of The Chamberlain/Oacoma Sun. That no agreement or understanding for any division thereof had been made with any other person, and that no part thereof has been agreed to be paid to any person whatsoever

12 Notary Public Subscribed and sworn to before me this $\frac{1}{2}$ day of $\frac{May}{2015}$ <u>+ + 1,2015</u> My Commission expires

Affordable Phone Servi through Midstate (

Midstate Communications provides basic and enh service area. Basic services are offered at the followi

Single Pa	rty Residenc	a Service	레이지 1993년 1997년 19 1997년 1997년 199	\$21
Single Pa	rty Business	Service		\$3(
Single Pa	rty Business	Service		\$27

Local residence and business service includes:

-Voice grade access to the public telephone netwo -Minutes of use for local service provided at no ad -Access to 911 emergency services

-Toll limitation for qualifying low-income consumer

Lifeline Telephone Assistance Programs are avail provide a monthly service discount on telephone se deposits are also available with the Lifeline Program.

To qualify for Lifeline, subscribers must either have a of the Federal Poverty Guidelines, or the subscriber, or subscriber's household must receive benefits from on

Medicaid

- Federal Public Housing Assistance (Section
- Low Income Housing Energy Assistance (LI
- Supplemental Nutrition Assistance Program
 - Temporary Aid to Needy Families (TANF)
 - National School Lunch Program Free Lunch
 - Supplemental Security Income (SSI)

A subscriber who lives on Tribal lands and is an eli Lifeline service if the subscriber, one or more of the household participates in any of the above-listed qualif Tribal-specific federal assistance programs: Bureau Administered Temporary Assistance for Needy Famili met); or the Food Distribution Program on Indian Res qualify if the household income is at or below 135% of I

Midstate Communication's voice service is a Lifelin may enroll in the Lifeline program. Lifeline applican eligibility either through participation in one of the qualif programs or through income-based means. Lifeline pro benefit per household, consisting of either wireline to household is defined, for purposes of the Lifeline progra group of individuals who live together at the same addr and expenses. Lifeline is a government benefit program willfully make false statements in order to obtain the be by fine or imprisonment or can be barred from the program

The basic services described above are offered to all constructs area. If you have any questions regarding services, please call Midstate's office at (605) 778-622:

with Lifeline Service mmunications

j,

vd telecommunik	cations serv	/icas u	ithin its	
riss:		nin din Ang		
month			1.	
month (Chambe	nain/Oaco	ma)		

month

nal charge

of r qualifying subscribers. These programs the Toll blocking at no charge and reduced

usehold income that is at or below 135 percent r more of the subscriber's dependents, or the re following assistance programs:

VP) VAP)

gram

e resident of Tribal lands is eligible for Tribal ibscriber's dependents, or the subscriber's i assistance programs or one of the following Indian Affairs General Assistance; Tribally Head Start (if income eligibility criteria are ations (FDPIR). Tribal subscribers may also Federal Poverty Guidelines.

supported service. Only eligible consumers nust present documentation demonstrating

g federal assistance pients are required im is limited to one vireless service. A , as an individual or s and share income nd consumers who fit can be punished).

umensin Midstate's

alecommunications



PO Box 48 Kimball, SD 57355 www.midstatesd.net

- You Tibe
 - Company
 - My Midstate Support
 - My Bill Pay
 - My Midstate Webmail



Providing variety & quality services, at an affordable price to the residents and businesses we serve.



- Internet
 - Technical Information
 - Website Hosting
 - WebWonder Website Builder
 - Website Listings
 - Service Agreement
 - <u>Sign-up Online</u>
 - Live Chat Support
 - <u>FAOs</u>
 - Network Management Policy
 - Product Bundles
 - Download Speed Comparison
- <u>Telephone</u>
 - Local Services
 - Long Distance Services
 - Tribal Lifeline-linkup Assistance
 - Lifeline-linkup
 - <u>Product Bundles</u>
- <u>Cable TV</u>
 - Monthly Rates and Charges
 - Channel Guide
 - TV Guide

http://www.midstatesd.net/phone/lifeline-linkup

- Zap2it Channel Listings
- Program Your Remote / DVR
- Product Bundles
- <u>Computer Services</u>
 - Business
 - · Antivirus & Internet Security Solutions
 - Data Backup and Recovery
 - Technology Consulting
 - Troubleshooting and Repair
 - Remote Managed Services
 - Network Design and Management
 - Computer Bundles
- <u>Networking</u>
 - · Computer and Network Security
 - E-mail Server and Mobile Device Support
 - Antivirus and Internet Security Solutions
 - Computer Bundles

Google Search

Lifeline-linkup

Back To: Telephone

No one should be without telephone service because they can't afford it. Access to a telephone provides access to vital emergency services and community resources. If you need help paying for your telephone services, there is help. You may qualify for Lifeline or Link Up programs through Midstate Communications if you receive benefits such as Food Stamps, Medicaid, or other similar programs. You can save money and stay connected with Midstate Communications and Lifeline and Link Up.

For further assistance:

Contact Us

What type of discount is available?

Lifeline assistance lowers the cost of basic, monthly local telephone service. Eligible consumers can receive up to \$9.25 per month in discounts. Eligible residents of Indian reservations or tribal lands can receive up to an additional \$25 in Lifeline support.

Link Up provides eligible low-income consumers living on Tribal lands with a one-time discount of up to \$100 on the initial installation or activation of a wireline or wireless telephone for the primary residence. Tribal Lands Link Up also allows consumers to pay the remaining amount that they owe on a deferred schedule, interest-free. Federal rules prohibit eligible low-income consumers from receiving more than ONE Link Up discount at a primary residence. Eligible consumers may be eligible for Link Up again only after moving to a new primary residence. Link Up support is only offered to carriers who are building out infrastructure on Tribal lands so not all carriers may discount their activation fee.

Enhanced benefits are provided to low-income consumers who live on a federally recognized Indian Tribe's reservation, pueblo, or colony; on a former reservation in Oklahoma; within an Indian allotment; within an Alaska Native region established by the Alaska Native Claims Settlement Act; or Hawaiian Homelands held in trust

pursuant to the Hawaiian Homes Commission Act of 1920.

Toll Limitation Service (TLS) support allows eligible consumers who wish to avoid incurring large long distance fees to choose toll blocking or toll control at no cost.

Eligibility

Eligibility for Lifeline, Link Up, and TLS support varies by state. Individuals who reside in states that have their own discount programs qualify for federal Lifeline, Link Up, and TLS support if they meet the eligibility criteria established by their state. In states that do not provide state support, an individual is eligible if he or she participates in one of the following programs:

- Low-Income Home Energy Assistance Program (LIHEAP)
- Federal Public Housing Assistance or Section 8
- Medicaid
- Food Stamps
- Supplemental Security Income (SSI)
- Temporary Assistance for Needy Families (TANF)
- National School Lunch Program's free lunch program

In addition, a consumer may be eligible if his or her household income is at or below 135% of the federal poverty guidelines. Residents of Indian reservations or tribal lands qualify if they participate in any of the programs listed above, have a household income that is at or below 135% of the federal poverty guidelines, or participate in one of these programs:

- Bureau of Indian Affairs (BIA) general assistance
- Head Start (income eligible)
- Tribal TANF

Income Requirements

Click Here to Apply

Annual Re-Certification

At least once each year, beginning in 2012, consumers that receive free or discounted Lifeline service must recertify:

- 1. That they remain eligible for Lifeline service, and;
- 2. That no one else in their household receives Lifeline service.

If you have a Lifeline account, you will receive a re-certification notification requiring you to re-certify your eligibility. You could receive a letter in the mail, a telephone call, or a text message asking you to respond by re-certifying that you remain eligible for Lifeline.

If you fail to respond by the deadline indicated, your Lifeline discount will be eliminated.

This means your monthly phone bill will increase, or the free minutes you normally receive each month will not be provided. In order to avoid a change in service, consumers are strongly encouraged to respond promptly to re-

6/24/2015

certification notifications.

In addition, you must inform your telephone company if you no longer qualify for Lifeline service. If you become ineligible for Lifeline, you must contact your telephone company directly to de-enroll from Lifeline service.

For further assistance:

Contact Us

/ LyOVAL SON COMMUNICATIONS







120 E. First, P.O. Box 48, Kimball, SD 57355 • (605) 778-6221 • Fax: (605) 778-8080 All contents Copyright © 1997-2015 Midstate Communications, Inc.



- <u>Company</u>
- My Midstate Support
- <u>My Bill Pay</u>
- <u>My Midstate Webmail</u>



Providing variety & quality services, at an affordable price to the residents and businesses we serve.



- <u>Internet</u>
 - Technical Information
 - <u>Website Hosting</u>
 - WebWonder Website Builder
 - Website Listings
 - Service Agreement
 - <u>Sign-up Online</u>
 - Live Chat Support
 - <u>FAQs</u>
 - Network Management Policy
 - Product Bundles
 - Download Speed Comparison
- <u>Telephone</u>
- <u>Cable TV</u>
- <u>Computer Services</u>
- <u>Networking</u>

Google Search

Tribal Lifeline-linkup Assistance

6/24/2015

Back To: Telephone

Lifeline-linkup provides reduced monthly charges to telephone subscribers who qualify.

Items covered by the Lifeline portion of the program include basic one-party telephone service equipped with touchtone and toll restriction (if requested). Not covered are second lines, leased equipment, long distance calls, 911 surcharge, the CIF or hearing impaired fund, taxes and optional calling features like Call Waiting and Caller ID.

For further assistance:

Contact Us

Linkup

Provides reduced connection charges to telephone subscribers who qualify. The credit applies on the main home telephone line listed in the name of the eligible telephone subscriber.

The reduction is up to 100% of the cost associated up to \$100.

Link-Up also provides for deferred payment of connection charges without interest. It does not cover the cost of wiring inside your home and is limited to one time per home address per subscriber.

Those qualifying for Enhanced Lifeline Program will also qualify for the Link-Up Program which provides reduced connection charges to telephone subscribers who qualify.

For further assistance:

Contact Us

Eligibility

Applicants must live on tribal lands and participate in at least one of the following public assistance programs to qualify:

- Food Stamps
- Medicaid
- Supplemental Security Income (SSI)
- Federal Public Housing Assistance
- Low Income Home Energy Assistance Program
- BIA General Assistance Programs
- Tribally Administered Temporary Assistance for Needy Families
- Head Start (Meeting Income Test)
- National School Lunch Program
- Income-Based Criterion (income at or below 135% of the Federal Poverty Guidelines)

** Participating members and members of the qualified member's household MUST:

1. Be in good standing as a member of the Midstate Communications Cooperative.

Tribal Lifeline-linkup Assistance | Midstate Communications

2. Be current in all payments to Midstate Communications. Customers will be approved on an individual basis upon receipt of properly filed forms.

"Tribal Land" for purposes of the Enhanced Lifeline and Link-Up Assistance Programs includes the BIA definitions of "reservation." The term "reservation" means any federally recognized Indian Tribe's reservation, Pueblo, or Colony, and Indian Allotments.

Click Here to Apply

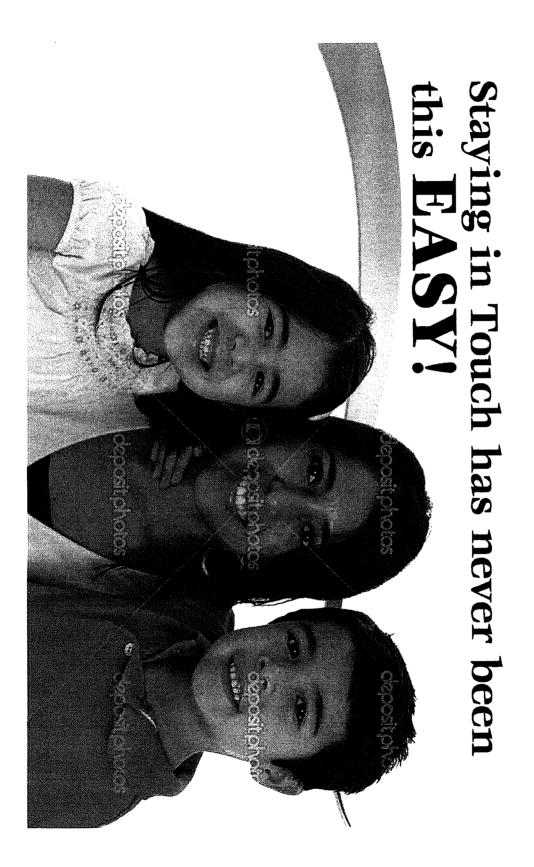
1-maraint

SDN COMMUNICATIONS





120 E. First, P.O. Box 48, Kimball, SD 57355 • (605) 778-6221 • Fax: (605) 778-8080 All contents Copyright © 1997-2015 Midstate Communications, Inc.



Teilal Lifeline & Link-Up

Can help you stay in touch with those you love the most for FREE.

Tribal Lifeline Assistance, a federal program available from Midstate Communications, is for residents of Tribal Lands and provides eligible subscribers with basic monthly telephone service at NO CHARGE (CIF - Hearing Impaired Service, Long Distance, 911 fees and other applicable charges still apply). Lifeline subscribers may also block long distance calls on their telephone line at no charge.

Tribal Link-Up provides eligible subscribers on Tribal Lands with reduced connection charges for their basic home telephone service. This discount is 100% of the applicable charges up to \$100.

Your Lifeline phone service provides you reliable access to Emergency 911.

Lifeline is a government program. You must be eligible to receive Lifeline. You are allowed only one Lifeline discount per household. You cannot transfer your Lifeline discount to someone else, even if he or she is eligible.

For more info or to apply for the Lifeline program call Midstate Communications at 778-6221 or 234-8000. www.midstatesd.net

What Is Lifeline? | Companies in My State

COMPANIES IN MY STATE

South Dakota

🗢 Back to map

Clicking on the header label of each column will sort the table by that column.

Name	<u>Phone</u>	Service Type
Northern Valley Communications	888-919-8145	Wireline
James Valley Wireless	800-556-6525	Wireless
AT&T Mobility	800-377-9450	Wireless
City of Broakings Telephone Fund		Wireless
Northern Valley Communications	888-919-8945	Wireless
Budget Mobile	888-777-4007	Wireless
ITC Telecom	800-417-8667	Home Phone
Swiftel Communications	605-692-6211	Home Phone
Alliance Communications	800-70 1-4978	Home Phone
CenturyLink (formerly Qwest)	800-244-1111	Home Phone
C.R.S.T. Telelohone Authority	605-964-2600	Home Phone
Golden West Telecommunications	866-279-2161	Home Phone
James Valley Telecommunications	800-556-6525	Home Phone
Kennebec Telephone Company	6 05-869-2220	Home Phone
Jefferson Telephone Company	712-271-4000	Home Phone
Midstate Communications	605-778-6221	Home Phone
PrairieWave Community Telephone	877-633-4567	Home Phone
PrairieWave Black Hills	605-721-2000	Home Phone
Santel Communications	888-978-7777	Home Phone
RC Communications, Inc.	800-256-6854	Home Phone
Roberts County Telephone Cooperative Association	800-256-6854	Home Phone
TrioTel Communications, Inc.	800-242-1925	Home Phone
Valley Telecommunications Cooperative Association	605-437-2615	Home Phone
Venture Communications	800-824- 7282	Home Phone
West River Telecom	800-748-7220	Home Phone
Beresford Municipal Telephone	605-763-2500	Home Phone
City of Fairth Municipal Telephone Company	605-967-2261	Home Phone
Mt. Rushmore Telephone Company	605-666-4411	Home Phone

http://www.lifelinesupport.org/ls/companies/CompanyListing.aspx?state=SD&stateName=... 6/24/2015

Companies in My State - Lifeline Support - USAC

Page 2 of 2

Golden West Teleparnmunications	855-888-7777	Home Phone
Western Telephone Company	800-824-7282	Home Phone
Midcontinent Communications	605-274-9810	Home Phone
Midstate Telecom, Inc	888-214-1431	Home Phone
<u>SS Telecom</u>	605-676-6000	Home Phone
⇔ Back to map		
Email us with guestions from consumers.		

Email us with <u>questions from carriers</u>.

© 1997-2015, Universal Service Administrative Company, All Rights Reserved

Website & Privacy Policies | Website Feedback