

**SOUTH DAKOTA PUBLIC UTILITIES COMMISSION
LIFELINE/TRIBAL LINK UP ADVERTISING/OUTREACH
ANNUAL REPORT
JULY 1, 2015**

Company: Golden West Telecommunications Cooperative, Inc.

Address: 415 Crown Street

PO Box 411

Wall, SD 57790

Telephone number: (605) 279-2161

Company contact: Greg Oleson

Study Area Code: 391640, 391659, 391667, 391677, 391684, 391686

Lifeline/Tribal Link Up Advertising/Outreach Activities:

- X Advertise in media of general distribution.* (See attached advertisement(s).)
- X Letter to existing and new customers regarding the availability of Lifeline/ Tribal Link Up.* (See attached letter.)
- X Company's Lifeline/Tribal Link Up information in directory.
- X Company's Lifeline/Tribal Link Up information available on Company website. (www.companywebsiteaddress.com)
- X Company's information posted on USAC website.
- X Other (describe): Bill Message on every monthly telephone bill
-
-

*Required

General Lifeline/Tribal Link-up Advertisements

July 2014 - Published in newspapers
across Golden West's service area.

PUBLIC NOTICE

As a part of its service commitment to its subscribers, Golden West provides voice grade access to the public switched network, interexchange carriers, telecommunications relay service and 911 emergency services. Golden West also provides access to operator services and directory assistance. Each local exchange access line includes a primary directory listing at no charge and a phone directory. Furthermore, customers can report service trouble to the company 24 x 7.

Golden West understands the importance of consumers having access to quality local telephone service. To help consumers obtain and keep their local service, Golden West offers reduced rates to eligible consumers under the *Lifeline and Tribal Lifeline* programs. Another program, *Tribal Link-Up*, offers a reduction in residential phone start-up fees. Qualifying individuals subscribing to residential service who are eligible for these government programs will receive discounts off basic local charges and are eligible for toll blocking at no charge. Additional information may be obtained by dialing 1155 from a Golden West phone or calling toll-free and speaking to a Golden West customer service representative.

Golden West is a telecommunications carrier committed to providing high-quality basic and enhanced services at reasonable rates to all subscribers throughout its service territory. Basic services, including expanded area local calling, are offered at the following monthly rates:

- Single-Party Residence \$14.00 - \$18.62 depending on exchange
- Single-Party Business \$18.35 - \$33.80 depending on exchange
- Emergency 911 Service Fee \$1.00 - \$3.00 depending on exchange

If you have questions regarding services or rates dial 777 from any Golden West phone, call toll free 1-855-888-7777 or email us at info@goldenwest.com.



Stay Connected with Lifeline

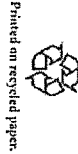
Discounts for phone service are available to qualifying consumers. The Lifeline government program, available from Golden West, helps families stay connected by discounting their monthly phone service.

Lifeline subscribers may also block long distance calls on their phone line at no charge.

Your Lifeline phone service provides you reliable access to Emergency 911.



You are allowed only one Lifeline discount per household. You cannot transfer your Lifeline discount to someone else, even if he or she is eligible.



Golden West
P.O. Box 411, Wall, SD 57790

July 2014
Company Newsletter

For more information on Lifeline go to goldenwest.com/Lifeline

Dial 1155 (from a Golden West Phone) • toll-free 1-855-888-7777

August 2014 - Native Sun News, Lakota Country Times,
Todd Co. Tribune, Sicangu Sun Times



Tribal Lifeline

Telephone Assistance Program

Lifeline Through Golden West Provides You With

- Convenience
- Safety
- Savings

Your Lifeline phone service provides you with reliable access to Emergency 911.

Sign-Up Now

Call toll-free: 1-855-888-7777 or visit:
goldenwest.com/Tribal-Requirements

Golden West is an equal opportunity provider and employer.



Lifeline is a government program. You must be eligible to receive Lifeline. You may collect only one Lifeline discount per household. You cannot transfer your Lifeline discount to someone else, even if he or she is eligible.



August 2014

Canistota Clipper
Hartford Area News
Humboldt Journal
Marion Record
Montrose Herald
Faith Independent
Kadoka Press
Murdo coyote
Pennington Co. Courant
Philip Pioneer Review
New Underwood Post
Custer Chronicle
Dell Rapids Tribune
Edgemont Herald Tribune
Hot Springs Star
Bennett County Booster (Martin)
Scotland Journal
SD Mail (Plankinton)
Bonesteel Enterprise



Stay Connected with **Lifeline**

The Federal Lifeline program, available from Golden West, makes staying in touch easy by discounting your basic monthly phone service.

Eligible customers will enjoy the security of a home phone. Your Golden West phone provides safety with reliable 911 service along with clear, crisp and dependable calling.

Sign-Up Now

Call Toll-Free: 1-855-888-7777 or Visit:
goldenwest.com/Lifeline-Requirements

Golden West is an equal opportunity provider and employer.



Lifeline is a government program. You must be eligible to receive Lifeline. You are allowed only one Lifeline discount per household. You cannot transfer your Lifeline discount to someone else, even if he or she is eligible.



September 2014 - Dell Rapids Tribune

Stay Connected with **Lifeline**

The Federal Lifeline program, from Golden West, makes staying in touch easy by discounting your basic monthly phone service.

Eligible customers will enjoy the security of a home phone. Your Golden West phone provides safety with reliable 911 service along with clear, crisp and dependable calling.

Sign-Up Now

Call 1-855-888-7777

or visit goldenwest.com/Lifeline

Golden West is an equal opportunity provider and employer.

Lifeline is a government program. You must be eligible to receive Lifeline. You are allowed only one Lifeline discount per household. You cannot transfer your Lifeline discount to someone else, even if he or she is eligible.

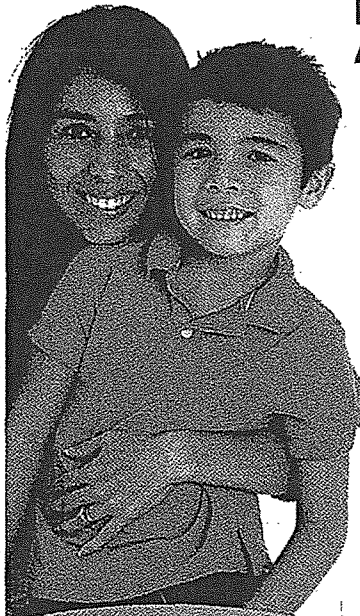


Golden West
You're In Good Company

Black Hills Powwow - Oct 2014

Tribal Lifeline

Low Income
Assistance Program



FREE
Home
Phone Service

- CONVENIENCE
- SAFETY
- SAVINGS


For more information call
1-855-888-7777
goldenwest.com/Lifeline

 **Golden West**
You're In Good Company



Golden West is an equal opportunity provider and employer.

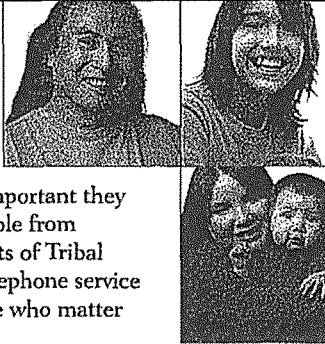
December 2014 - LWI Native Sun News




Stay Connected. Stay Secure.


Tribal Lifeline

Family and security – there's no way to put a price on how important they are. With Tribal Lifeline Assistance, a federal program available from Golden West, you won't have to. Tribal Lifeline is for residents of Tribal Lands and provides eligible subscribers with basic monthly telephone service at no charge. Lifeline gives you a reliable connection to those who matter most, when you need it most.




For more info or to apply for the Lifeline program, call toll-free: 1-855-888-7777 or visit www.goldenwest.com/lifeline.

 Lifeline is a government program. You must be eligible to receive Lifeline. Only one Lifeline discount allowed per household. You cannot transfer your Lifeline discount to someone else, even if he or she is eligible. CIP - Hearing Impaired Service, Long Distance, 911 fees and other applicable charges still apply. Lifeline subscribers may also receive blocking of long distance calls on their telephone line at no charge. Golden West is an equal opportunity provider and employer.

 **Golden West**
You're In Good Company

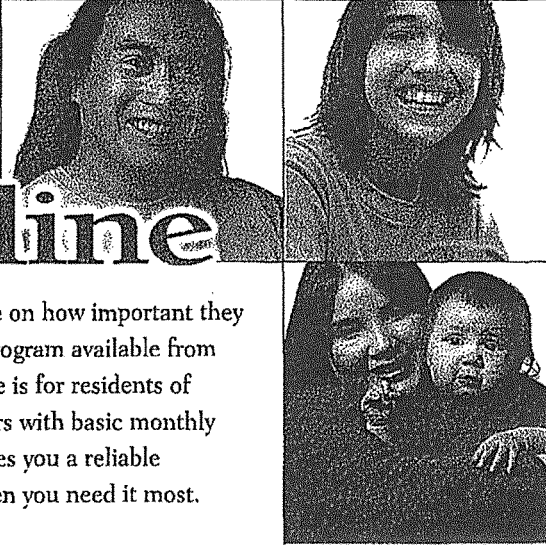
December - Lakota Nation Invitational Program
2014



Stay Connected.
Stay Secure.

Tribal Lifeline



Family and security – there's no way to put a price on how important they are. With Tribal Lifeline Assistance, a federal program available from Golden West, you won't have to. Tribal Lifeline is for residents of Tribal Lands and provides eligible subscribers with basic monthly telephone service at no charge. Lifeline gives you a reliable connection to those who matter most, when you need it most.



For more info or to apply for the Lifeline program,
call toll-free: 1-855-888-7777
or visit www.goldenwest.com/lifeline

Golden West is an equal opportunity
provider and employer.

Lifeline is a government program. You must meet income eligibility requirements to receive Lifeline. Only one Lifeline discount allowed per household. You cannot transfer your Lifeline discount to someone else, even if he or she is eligible. CH - Hearing Impaired Service, Long Distance, 911 fees and other applicable charges still apply.

 **Golden West**
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Printed on recycled paper.



Golden West
PO Box 411, Wall, SD 57790

January 2015

Company Newsletter

Stay Connected.
Stay Secure.

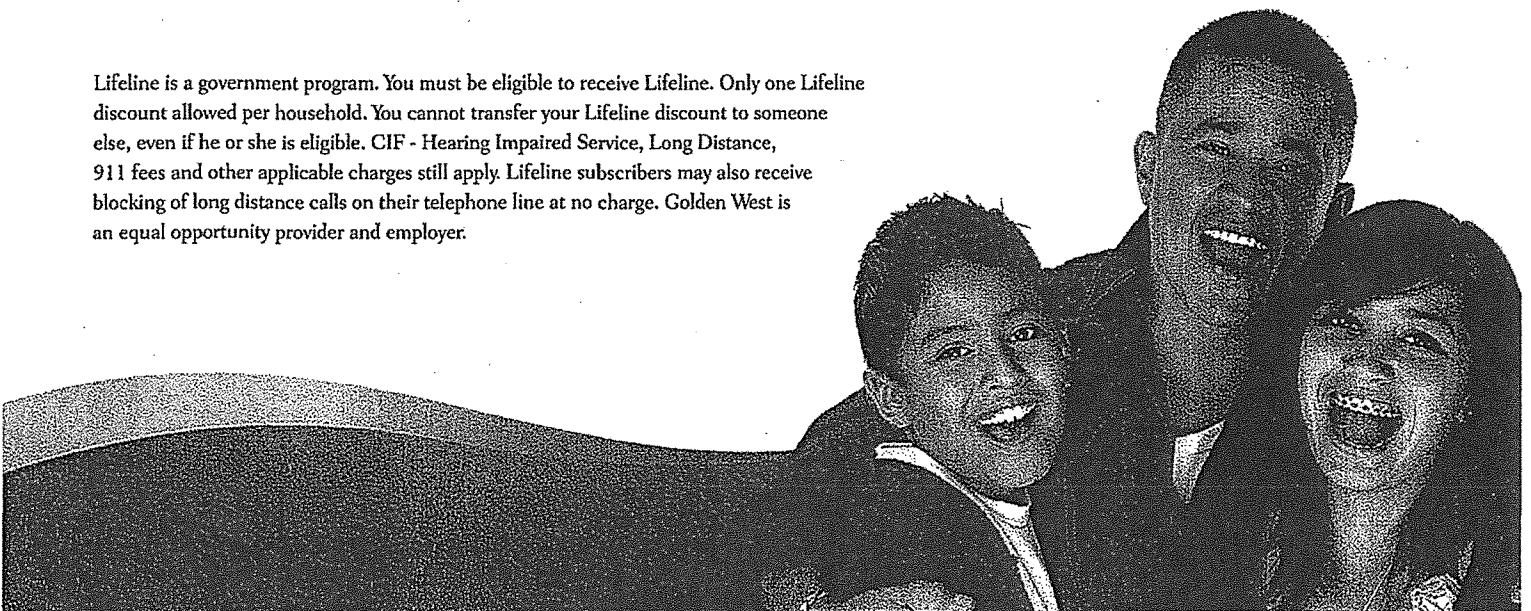
Lifeline


Family and security – there’s no way to put a price on how important they are. With Lifeline Assistance, a federal program available from Golden West, you won’t have to. Lifeline provides eligible subscribers with a discount on their basic monthly telephone service. Lifeline gives you a reliable connection to those who matter most, when you need it most.

If you receive Medicare or Medicaid, or qualify for other assistance programs such as SNAP, SSI, TANF, or housing assistance, you may qualify. Enrolled tribal members who meet eligibility guidelines may also qualify. You must provide proof of eligibility each year to receive Lifeline.

For more information or to apply for the Lifeline program, Dial 1155 (from any Golden West phone) or Call Toll-Free: 1-855-888-7777 • goldenwest.com/lifeline

Lifeline is a government program. You must be eligible to receive Lifeline. Only one Lifeline discount allowed per household. You cannot transfer your Lifeline discount to someone else, even if he or she is eligible. CIF - Hearing Impaired Service, Long Distance, 911 fees and other applicable charges still apply. Lifeline subscribers may also receive blocking of long distance calls on their telephone line at no charge. Golden West is an equal opportunity provider and employer.





Do You Qualify for Tribal Lifeline?

Get basic monthly telephone service at no charge!

Tribal Lifeline, a federal program available through Golden West, is for enrolled Tribal members and residents living on tribal lands. Lifeline benefits can be applied to your SmartPAK bundle.

How do I know if I am eligible?

If you currently receive assistance from one of the following, you may qualify.

- Bureau of Indian Affairs General Assistance
- Federal Public Housing Assistance (FPHA) or Section 8
- Food Stamps
- Head Start (income eligible)
- Low Income Home Energy Assistance Program (LIHEAP)
- Medicaid
- National School Lunch Program's free lunch program
- Supplemental Security Income (SSI)
- Temporary Assistance for Needy Families (TANF) or Tribal TANF
- Food Distribution Program on Indian Reservations
- **Income based eligibility:** Total household income at or below 135% of the Federal Poverty Guidelines. Qualifying income levels range from \$15,889 for a single person household to \$32,737 for a family of four.

Call us today to find out if you qualify for the Tribal Lifeline program.

Dial 1155 (from any Golden West phone),

call toll-free at 1-855-888-7777, or visit: goldenwest.com/Lifeline

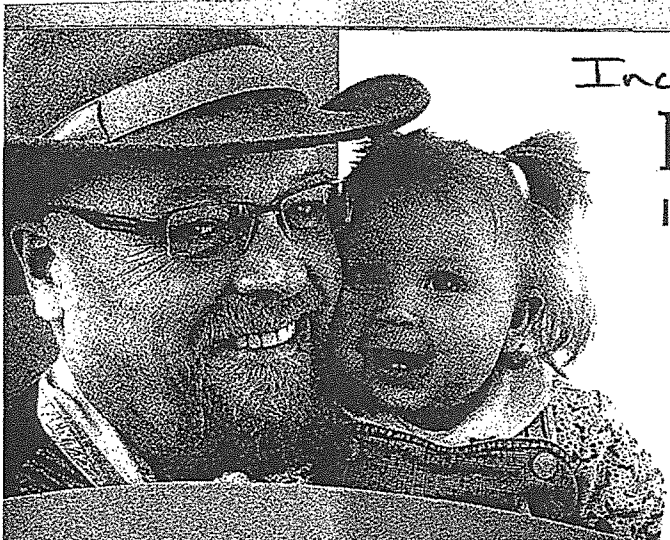
Lifeline can only be used for one phone line in a household. You may purchase additional services available to a non-Lifeline customer except if on LOTS program or other tribal programs. You must establish phone service prior to applying for the Lifeline discount. Proof of total household income may be required for income-based qualification. Your Lifeline benefits will take effect when proof of eligibility is received. You must re-certify your eligibility each year to receive these discounts. Being a Lifeline customer does not protect you from being disconnected if you fail to pay your phone bill. Customers permanently disconnected must re-certify for their Lifeline benefit. Lifeline discounts cannot be applied to an outstanding balance owed to your phone company. Golden West is an equal opportunity provider and employer.



Golden West
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April 2015 - Pine Ridge Area Chamber of Commerce
Newsletter

**Mailings and Bill Stuffers that
Informed Existing and New
Customers of the Availability of
Lifeline/Tribal Link-Up**



Included in New Member Packet

Lifeline Assistance

Income-Based Discount Program

The Lifeline program provides discounts on one monthly telephone service to qualifying consumers. For over a quarter decade, Lifeline has helped tens of millions of Americans afford phone service. Access to phone service is vital for finding jobs, staying connected with family and securing help during emergencies.

Enjoy the
Convenience
and Security
of a Home
Phone!

What Do The Programs Provide?

Lifeline provides eligible subscribers with a monthly credit of \$9.25 on their telephone bill. Lifeline subscribers may also receive blocking of long distance calls on their telephone line at no charge.

Tribal **Lifeline** Assistance for Residents of Tribal Lands provides eligible subscribers with basic monthly telephone service at no charge. Long distance, CIF (Hearing Impaired Service) and 911 fees still apply. Lifeline subscribers may also receive blocking of long distance calls on their telephone line at no charge.

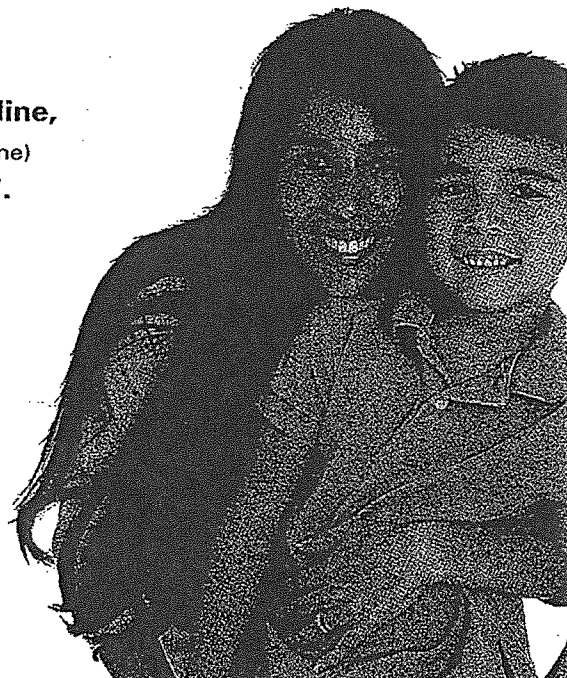
Tribal **Link-Up** provides eligible Tribal Land Subscribers with reduced connection charges for their telephone service. This discount is 100 percent of the applicable charges up to \$100.00. It does not cover the cost of wiring inside your home and is limited to one time, per home/address, per subscriber.

To see if you are eligible for Lifeline,
Call 1155 (from any Golden West phone)
or call toll-free: 1-855-888-7777.
goldenwest.com/lifeline

APPLY NOW!

Lifeline is a government program. You must be eligible to receive Lifeline. Only one Lifeline discount is allowed per household. You cannot transfer your Lifeline discount to someone else, even if he or she is eligible. All Lifeline

Bundle Your
Services and
SAVE Even
More with
Lifeline



June 2014 - Postcard sent to Tribal areas



Landline Phones
Provide the Best
911 Security



Tribal

Lifeline & Link-Up

A Landline Phone Provides the Best 911 Security

Placing a 911 call on your landline phone will provide emergency responders with your exact address, right down to an apartment number. 911 operators face some challenges when dealing with calls placed on cell phones, in fact it can be difficult or impossible for them to find their exact location.

The Find Me 911 Coalition recently surveyed emergency dispatchers in all 50 states and found that most (82 percent) do not have a great deal of confidence in the location data automatically displayed for cell phone calls. More than half (54 percent) said that information is regularly inaccurate.

Source: Herb Weisbaum, CNBC
theceers.com/tech/security/why-calling-911-your-cell-not-always-good-idea-n99736

So What Can You Do?

Tribal Lifeline Assistance, a federal program available from Golden West, is for residents of Tribal Lands and provides eligible subscribers with basic monthly landline telephone service at NO CHARGE (CIF - Hearing Impaired Service, Long Distance, 911 fees and other applicable charges still apply). Lifeline subscribers may also block long distance calls on their telephone line at no charge.

Tribal Link-Up provides eligible subscribers on Tribal Lands with reduced connection charges for their basic home telephone service. This discount is 100% of the applicable charges up to \$100.

Lifeline is a government program. You must be eligible to receive Lifeline. You are allowed only one Lifeline discount per household. See your local provider for more information on program rules, restrictions and eligibility.

For more info or to apply for the Lifeline program Dial 1155 (from any Golden West phone) or call toll-free: 1-855-888-7777 • www.goldenwest.com

Golden West
You're In Good Company

July 2014 Stuffer
Non-Tribal areas



Staying connected is not a secret with **Lifeline**

Discounts for phone service are available to eligible consumers. The federal Lifeline program, available from Golden West, helps families stay in touch by discounting their monthly phone service by \$9.25 a month.

Lifeline subscribers may also block long distance calls on their phone line at no charge.

Your Lifeline phone service provides you reliable access to Emergency 911.

Lifeline is a government program. You must be eligible to receive Lifeline. You are allowed only one Lifeline discount per household. You cannot transfer your Lifeline discount to someone else, even if he or she is eligible.

To apply for the Lifeline program

Dial 1155 (from a Golden West Phone)
or call toll-free 1-855-888-7777

www.goldenwest.com



Golden West
You're In Good Company

August 2014 - Postcard sent to Tribal areas.



Landline Phones
Provide Security

 Golden West®
PO Box 411, Wall, SD 57790



Tribal Lifeline & Link-Up

Landline Phones Provide a Reliable Connection

Tribal Lifeline Assistance, a Federal program available from Golden West, is for residents on Tribal Lands and provides eligible subscribers with basic monthly telephone service at **NO CHARGE** (CF-Hearing Impaired Service, Long Distance, 911 fees and other applicable charges still apply). Lifeline subscribers may also block long distance calls on their telephone line at no charge.

Tribal Link-Up provides eligible subscribers on Tribal Lands with reduced connection charges for their basic home telephone service. This discount is 100% of the applicable charges up to \$100.

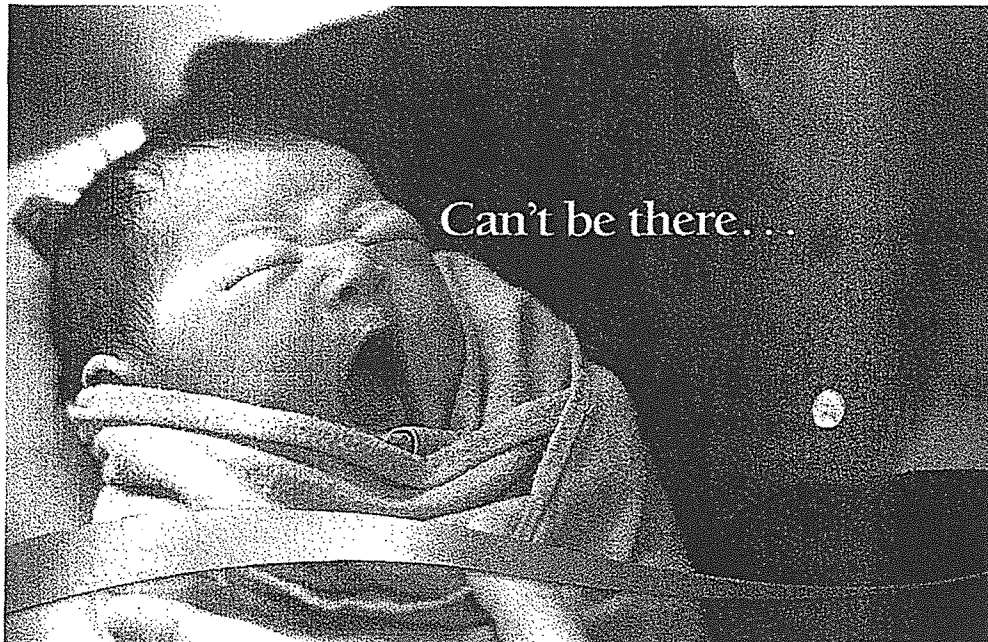
Your Lifeline phone service provides you with reliable access to Emergency 911.

For more information or to apply for the Tribal Lifeline program call toll-free 1-855-888-7777 or visit: goldenwest.com/Tribal-Requirements

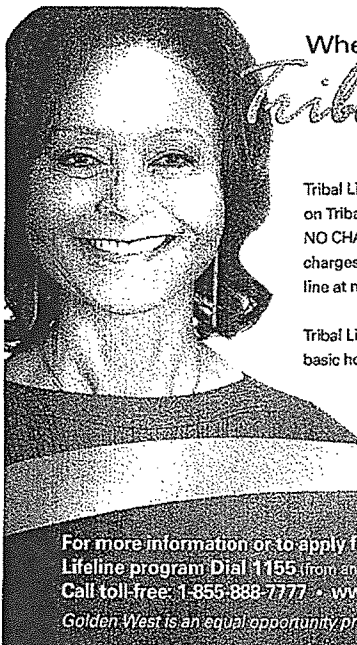


Must be eligible to receive Lifeline. Only one Lifeline discount can be held. You cannot transfer your Lifeline discount to someone else, even if you are eligible.

September 2014 Stuffer - Tribal areas



Can't be there...



When you can't be there, stay connected with

Tribal Lifeline & Link-Up

Tribal Lifeline Assistance, a federal program available from Golden West, is for residents on Tribal Lands and provides eligible subscribers with basic monthly telephone service at NO CHARGE (CIF - Hearing Impaired Service, Long Distance, 911 fees and other applicable charges still apply). Lifeline subscribers may also block long distance calls on their phone line at no charge.

Tribal Link-Up provides eligible subscribers with reduced connection charges for their basic home telephone service. This discount is 100% of the applicable charges up to \$100.

Lifeline is a government program. You must be eligible to receive Lifeline. You are allowed only one Lifeline discount per household. You cannot transfer your Lifeline discount to someone else, even if he or she is eligible.

For more information or to apply for the
Lifeline program Dial 1155 (from any Golden West phone)
Call toll-free: 1-855-888-7777 • www.goldenwest.com/Lifeline

Golden West is an equal opportunity provider and employer.



September 2014 Stuffer
Non-Tribal areas



He wants more than
just his front teeth . . .

He wants to talk to you.

Lifeline makes it easy

for your loved ones to stay in touch. A landline phone provides a clear, reliable connection and with the federal Lifeline program, available from Golden West, monthly phone services are discounted \$9.25 a month.

Lifeline subscribers may also block long distance calls on their phone line at no charge.

Lifeline is a government program. You must be eligible to receive Lifeline. You are allowed only one Lifeline discount per household. You cannot transfer your Lifeline discount to someone else, even if he or she is eligible.



To apply for the Lifeline program

Dial 1155 from a Golden West Phone or call 1-855-888-7777
www.goldenwest.com/Lifeline

Golden West is an equal opportunity provider and employer.

Golden West
You're In Good Company

Jan 2015 - Direct mail sent to
non-Tribal areas
Enjoy a Reliable Home Phone and Savings with

Lifeline

Income-Based Discount Program

Lifeline and Toll Blocking support is available from Golden West Telecommunications. Lifeline is a government program that provides discounts to eligible low-income consumers to help them establish and maintain telephone service.

Lifeline assistance lowers the cost of basic, monthly local telephone service. Eligible consumers can receive up to \$9.25 per month in discounts. In addition, the Federal Universal Service Charge is not assessed to consumers participating in Lifeline.

Toll Blocking allows eligible consumers to choose this option at no cost. Also, by choosing this option, consumers are usually not charged a deposit.

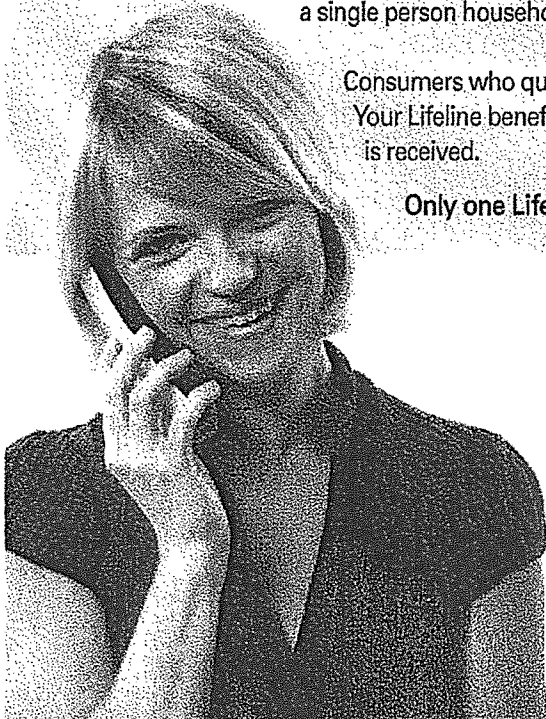
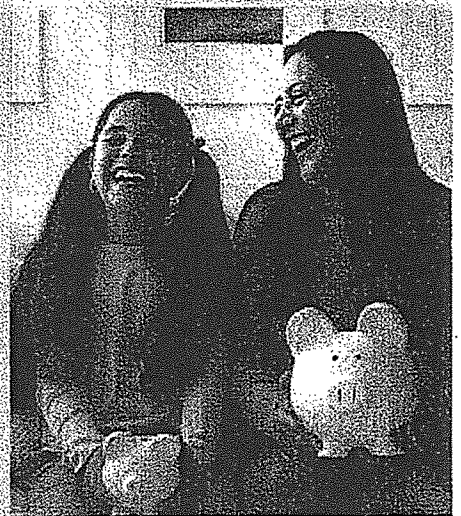
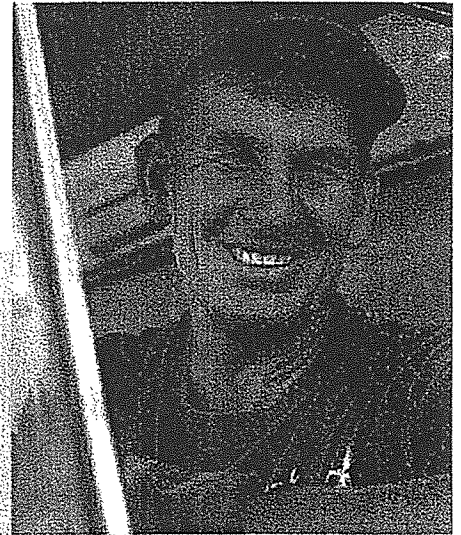
Individuals are eligible if they participate in one of the following programs:

- Low-Income Home Energy Assistance Program (LIHEAP)
- Federal Public Housing Assistance (FPHA) or Section 8
- Supplemental Nutrition Assistance Program (SNAP), f/k/a Food Stamps
- Medicaid
- National School Lunch Program's free lunch program
- Supplemental Security Income (SSI)
- Temporary Assistance for Needy Families (TANF)

In addition, consumers are eligible if their household income is at or below 135% of the federal poverty guidelines. Qualifying income levels range from \$15,080 for a single person household to \$31,118 for a family of four.

Consumers who qualify must provide supporting documentation. Your Lifeline benefits will take effect when proof of eligibility is received.

Only one Lifeline discount is allowed per household.



Call Today for More Info On How a Home Phone Can Bring You
CONVENIENCE, SAFETY AND SAVINGS

Dial 1155 (from any Golden West phone)

or Toll-Free: 1-855-888-7777

 **Golden West**
You're In Good Company

January 2015 Stuffer
Non-Tribal areas



Not everything is as reliable
as your home phone.

With
Lifeline you can depend on discounted
home phone rates to help you save money for those unexpected
expenses. You'll get clear, consistent service when you need it most...
like when it's time to call the mechanic!

The federal Lifeline program, available from Golden West,
discounts your monthly phone service by \$9.25 a month.
Lifeline subscribers may also block long distance calls on their
phone line at no charge.

*If you qualify for Medicaid or other government assistance programs,
you are likely eligible.*

Lifeline is a government program. You must meet eligibility requirements to receive Lifeline. Only one Lifeline discount allowed per household. You cannot transfer your Lifeline discount to someone else, even if he or she is eligible. Call - Hearing Impaired Service, Long Distance, 911 fees and other applicable charges still apply.



To apply for the Lifeline program, Dial 1155 from a Golden West phone,
Call 1-855-888-7777, or visit www.goldenwest.com/lifeline

Golden West is an equal opportunity provider and employer.

 **Golden West**
You're In Good Company



Lifeline

Do You Still Qualify?

Our records indicate that your household previously received Tribal Lifeline and Link-Up benefits through Golden West. We want to make sure that you start receiving these benefits again if you still qualify.

You could receive your basic telephone service at no charge (other fees still apply). Tribal Lifeline and Link-Up are government programs offering a discount on monthly local phone service and a reduction on phone installation charges to qualified households on tribal lands. Lifeline subscribers may also receive long distance blocking on their phone free of charge.

Lifeline makes it easy for you and your loved ones to keep in touch, plus you can enjoy the security of a home phone.

Staying connected is priceless, but your Lifeline savings always add up.

February 2015 - Sent to Tribal customers that were previously on Lifeline.

If you participate in one of the following programs, you may qualify for Lifeline:

- Bureau of Indian Affairs General Assistance
- Federal Public Housing Assistance (FPHA) or Section 8
- Food Stamps
- Head Start (income eligible)
- Low Income Home Energy Assistance Program (LIHEAP)
- Medicaid
- National School Lunch Program's free lunch program
- Supplemental Security Income (SSI)
- Temporary Assistance for Needy Families (TANF) or Tribal TANF
- Food Distribution Program on Indian Reservations (beginning June 1, 2012)

Income based eligibility:

- Total household income at or below 135% of the Federal Poverty Guidelines. Qualifying income levels range from \$15,889 for a single person household to \$32,737 for a family of four.

Customers who apply must provide supporting documentation. Your Tribal Lifeline benefits will take effect when determination of eligibility is made. You must re-certify each year. Only one Tribal Lifeline discount is allowed per household. You cannot transfer your Tribal Lifeline discount to someone else, even if he or she is eligible. Being a Tribal Lifeline customer does not protect you from being disconnected if you fail to pay your phone bill. Customers permanently disconnected must re-apply for their Tribal Lifeline benefit. Tribal Lifeline discounts cannot be applied to an outstanding balance owed to your phone company.

Monday – Friday, 8 am to 5 pm

1-855-888-7777

Dial 1155 (from your Golden West phone)

www.goldenwest.com/lifeline

Call us today for information on how you can re-apply for Tribal Lifeline. All it takes is a simple form and proof of eligibility.

Golden West is an equal opportunity provider and employer.

 **Golden West**[®]
You're In Good Company



Lifeline makes it easy for you and your loved ones to keep in touch, plus you can enjoy the security of a home phone.

Staying connected is priceless, but your Lifeline savings always add up.

February 2015 - Sent to customers that were previously on Lifeline.

Non-Tribal

Lifeline

Do You Still Qualify?

Our records indicate that your household was previously enrolled in the Lifeline program. We'd like to make sure that you receive this important benefit if you're eligible.

Lifeline support is a government program that provides discounts to qualifying customers to help them establish and maintain telephone service. Eligible customers can receive up to \$9.25 per month in discounts on basic monthly service. In addition, the Federal Universal Service Charge is not assessed to customers participating in Lifeline and participants may also receive long distance blocking on their phone free of charge.

If you participate in one of the following programs, you may qualify for Lifeline:

- Low-Income Home Energy Assistance Program (LIHEAP)
- Federal Public Housing Assistance (FPHA) or Section 8
- Supplemental Nutrition Assistance Program (SNAP)
- Medicaid
- National School Lunch Program's free lunch program
- Supplemental Security Income (SSI)
- Temporary Assistance for Needy Families (TANF)

Income based eligibility:

- Total household income at or below 135% of the Federal Poverty Guidelines. Qualifying income levels range from \$15,889 for a single person household to \$32,737 for a family of four.

Customers who apply must provide supporting documentation. Your Lifeline benefits will take effect when determination of eligibility is made. You must re-certify each year. Only one Lifeline discount is allowed per household. You cannot transfer your Lifeline discount to someone else, even if he or she is eligible. Being a Lifeline customer does not protect you from being disconnected if you fail to pay your phone bill. Customers permanently disconnected must re-apply for their Lifeline benefit. Lifeline discounts cannot be applied to an outstanding balance owed to your phone company.

Monday – Friday, 8 am to 5 pm

1-855-888-7777

Dial 1155 (from your Golden West phone)

www.goldenwest.com/lifeline

Call us today for information on how you can re-apply for Lifeline. All it takes is a simple form and proof of eligibility.

Golden West is an equal opportunity provider and employer.

 **Golden West**[®]
You're In Good Company

April 2015 Stuffer

Non-Tribal areas



Bundle your services, add Lifeline and enjoy savings.

The federal Lifeline program, available from Golden West, discounts your phone service by \$9.25 a month. The discount can be applied to a SmartPAK bundle. If you receive assistance from one of the following programs, you may qualify for Lifeline.

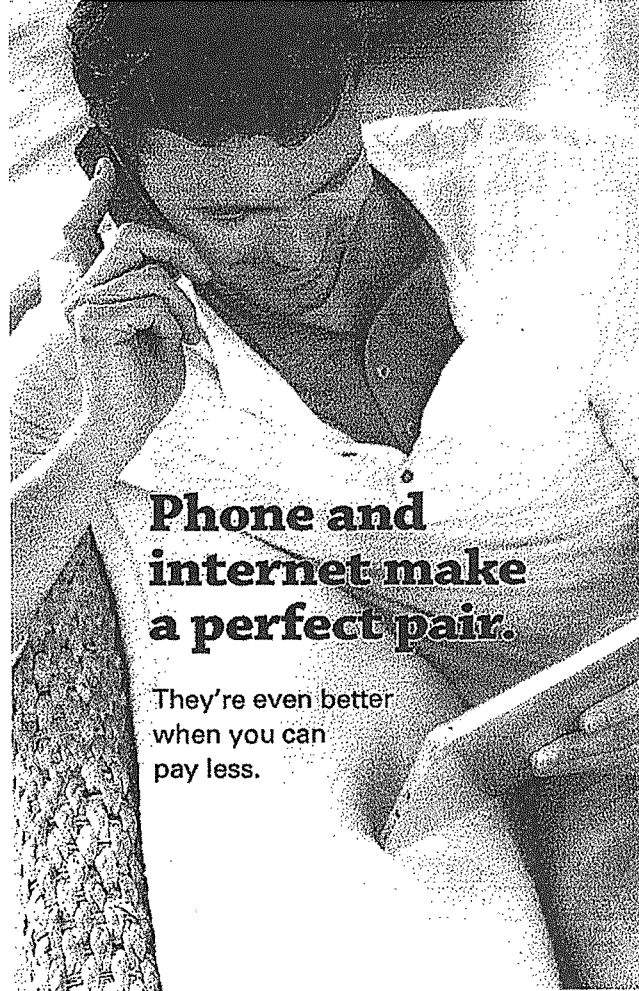
- Medicaid
- Supplemental Nutrition Assistance Program (Food Stamps or SNAP)
- Supplemental Security Income (SSI)
- Federal Public Housing Assistance (Section 8)
- Low-Income Home Energy Assistance Program (LIHEAP)
- Temporary Assistance to Needy Families (TANF)
- National School Lunch Program's Free Lunch Program
- Head Start (if income eligibility criteria are met)

You may also qualify for the monthly savings if your income level falls at or below 135% of the Federal Poverty Guidelines. Qualifying income levels range from \$16,889 for a single person household to \$32,737 for a family of four.

To learn more and apply for the Lifeline program, Dial 1155 (from a Golden West phone), call 1-855-888-7777 or visit goldenwest.com/lifeline



Lifeline is a government program. You must meet eligibility requirements to receive Lifeline. Only one Lifeline discount allowed per household. You cannot transfer your Lifeline discount to someone else, even if he or she is eligible. CF - Hearing Impaired Service, Long Distance, 911 fees and other applicable charges still apply. Lifeline subscribers may also block long distance calls on their phone line at no charge. Golden West is an equal opportunity provider and employer.



Phone and internet make a perfect pair.

They're even better when you can pay less.

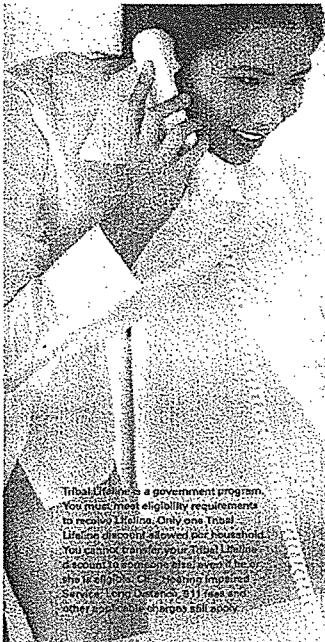
April 2015 Stuffer -

Tribal areas



Phone and internet make a perfect pair.

They're even better when you can pay less.



Bundle your services, add Lifeline and enjoy savings.

Tribal Lifeline, a federal program available from Golden West, gives you basic monthly telephone service at no charge. These benefits are available to all enrolled Tribal members and residents living on tribal lands. Lifeline benefits can be applied to your SmartPAK bundle.

Tribal Lifeline is a government program. Golden West is not eligible to participate in Tribal Lifeline. Only one Tribal Lifeline discount allowed per household. You cannot transfer your Tribal Lifeline discount to someone else, even if you are eligible. Certain insurance services, long distance, 911 fees and other applicable charges still apply.

To learn more and apply for the Tribal Lifeline program, Dial 1155 (from a Golden West phone), call 1-855-888-7777 or visit goldenwest.com/lifeline

Golden West
You're In Good Company

Golden West is an equal opportunity provider and employer.

**Outreach to Lifeline Customers
Providing Information on Annual
Lifeline Recertification Process**

IMPORTANT **Lifeline Information**

As a current Lifeline customer, you receive discounted local phone service from Golden West. To continue receiving the discount, you must complete the recertification form that will arrive in the mail the first week of September.

You must fill out the form completely and return it to the Lifeline Administrator before October 1, 2014.

Once again, to ensure that you continue to receive your local phone service discount, you must complete and return the Lifeline recertification form as soon as you receive it.

If you first started receiving Lifeline in 2014, or had to reapply any time during 2014, you may not be required to complete the recertification process. If you have any question regarding whether you are required to recertify eligibility for the Lifeline program, please **dial 1155** (from any Golden West phone) OR call toll-free **1-855-888-7777**.

Golden West is an equal opportunity provider and employer.



September - Stuffer



Urgent Lifeline Information

On or before Sept 2, you should have received your Lifeline recertification form. You must completely fill out the form and return it before October 1 or you will lose your Lifeline discount.

If you have already returned the form, you may disregard this letter and accept our sincere, thank you!

We have attached a recertification form in case you misplaced the original. Please complete all the sections required and return it to the Lifeline Administrator. You must complete the recertification form correctly or the monthly discount will be removed from your phone service. Please, IMMEDIATELY complete and return the form to the Lifeline Administrator. If you need any assistance, please call 1155, from any Golden West phone or call **1-855-888-7777**.

Thank you,
Golden West

Enc. Lifeline Recertification Form

Send the Completed Form to:

Lifeline Administrator
30 Lanidex Plaza West
PO Box 685
Parsippany, NJ 07054-0685

Sent to September recert customers.

Lifeline Recertification Form

To recertify for Lifeline benefits you MUST complete the following **3 STEPS**:
1) Confirm Name and Provide Address **2) Select Method of Qualification** and **3) Certify to all information.** Mail application to address provided on letter.

ALL FIELDS MUST BE COMPLETED

STEP 1 - APPLICANT INFORMATION

First Name: _____ Last Name: _____
 Residence Physical Address (Required): _____ APT/Floor/Other: _____
 Mailing Address (If different from physical address): _____
 City: _____ State: _____ ZIP Code: _____ Lifeline Phone Number: _____
 Check if Service Address is Temporary

STEP 2 - QUALIFICATION

Date of Birth: _____ mm/dd/yyyy | Last 4 digits of your Social Security Number: _____ or
 Tribal ID number (if you are a member of a Tribal nation and do not have a social security number): _____

You need to fill out either the blue OR green boxed area.

I hereby certify that I, a dependent of mine or a member of my household, am currently enrolled in one of the following programs or qualify under the Federal income guidelines. Please check one.

- | | |
|--|--|
| <input type="checkbox"/> Medicaid | <input type="checkbox"/> Tribally Administered Temporary Assistance to Needy Families (T-TANF) |
| <input type="checkbox"/> Temporary Assistance to Needy Families (TANF) | <input type="checkbox"/> Tribal National School Lunch Program's Free Lunch Program (T-NSLP) |
| <input type="checkbox"/> National School Lunch Program's Free Lunch Program (NSLP) | <input type="checkbox"/> Supplemental Security Income (SSI) |
| <input type="checkbox"/> Tribal Head Start (income based criteria only) | <input type="checkbox"/> Low Income Home Energy Assistance Program (LIHEAP) |
| <input type="checkbox"/> Supplemental Nutrition Assistance Program (SNAP) | <input type="checkbox"/> Bureau of Indian Affairs General Assistance Programs |
| <input type="checkbox"/> Federal Public Housing Assistance (FPHA) Section 8 | <input type="checkbox"/> Food Distribution Program on Indian Reservations (FDPIR) |

OR - fill out this section

<input type="checkbox"/> I have an annual household income at or below 135% of the Federal Poverty Guidelines	Number of people in my household _____	Household Size	Total Income:	
		1	\$15,755	
		2	\$21,236	Add \$5,481 for each additional person
		3	\$26,717	
		4	\$32,198	

STEP 3 - CERTIFICATION:

I certify, under penalty of perjury: (Initial each line 1 through 7).

- ___ 1) The information contained in my application remains true and correct to the best of my knowledge and I acknowledge that willfully providing false or fraudulent information to receive Lifeline benefits is punishable by law and may result in me being barred from the program.
- ___ 2) My household receives only one Lifeline-supported service, and to the best of my knowledge, no one in my household receives Lifeline from another telephone company.
- ___ 3) I will notify my phone company within thirty (30) days if:
1. I move to a new address;
 2. I, or the eligible person in my household, stops participating in the qualifying program checked above, or if my household income exceeds 135% of the federal poverty guidelines;
 3. My household receives more than one Lifeline discounted telephone; or
 4. My household, for any reason, no longer meets the criteria to receive Lifeline support.
- ___ 4) I give my telephone company permission to access records necessary to verify my continued Lifeline eligibility.
- ___ 5) My telephone company has explained to me that I am required each year to re-certify my continued eligibility for Lifeline at any time, and that if I fail to do so within thirty (30) days of notification, it will result in the termination of my Lifeline benefit.
- ___ 6) (Only if applicable) If I am seeking to qualify for Lifeline as an eligible resident of Tribal lands, I live on Tribal lands, as defined in 47 C.F.R. Section 54.400(e)
- ___ 7) I acknowledge that information from this certification will be given to USAC and/or it's agents for purpose of verifying that my household does not receive more than one benefit and that USAC may require additional information in order to verify my eligibility.

X _____ APPLICANT'S SIGNATURE (Please use blue or black ink) Date: ____/____/____

Lifeline is a federal benefit program that makes monthly telephone service more affordable for eligible households. Eligible households may receive one benefit consisting of either one wireless OR one home telephone. Households may not receive the Lifeline benefit from more than one telephone provider. A household is defined, for purposes of the Lifeline program, as any individual or group of individuals who live together at the same address and share income and expenses. Lifeline is a non-transferable benefit and may not be transferred to any other person, even if he or she is eligible. Consumers who make false statements in order to obtain the benefit, or who violate the one-per-household requirement can lose their Lifeline benefit and may be prosecuted by the United States government.

IMPORTANT

Lifeline Information

As a current Lifeline customer, you receive discounted local phone service from Golden West. To continue receiving the discount, you must complete the recertification form that arrived in your the mail from the Lifeline Administrator on or about September 2nd.

You must fill out the form completely and return it to the Lifeline Administrator before October 1, 2014.

On the back of this sheet is a recertification form for you to use if you have misplaced the one that was sent to you. Failure to complete the application correctly, and on time, will result in the loss of your discount.

Once again, to ensure that you continue to receive your local phone service discount, you must complete and return the Lifeline recertification form as soon as you receive it.

If you need any assistance,

dial 1155 (from any Golden West phone)

or call **1-855-888-7777**.

*Thank you for letting us serve
your telecommunications needs.*



Sent to Sept recert customers.

Non-Tribal

Lifeline Recertification Form

To recertify for Lifeline benefits you **MUST** complete the following **3 STEPS**:

1) Confirm Name and Provide Address 2) Select Method of Qualification and 3) Certify to all information. Mail application to address provided on letter.

ALL FIELDS MUST BE COMPLETED

STEP 1 - APPLICANT INFORMATION

First Name: _____ Last Name: _____

Residence Physical Address (Required): _____ APT/Floor/Other: _____

Mailing Address (If different from physical address): _____

City: _____ State: _____ ZIP Code: _____ Lifeline Phone Number: _____

Check if Service Address is Temporary

STEP 2 - QUALIFICATION

Date of Birth: _____ mm/dd/yyyy | Last 4 digits of your Social Security Number: _____ or

Tribal ID number (if you are a member of a Tribal nation and do not have a social security number): _____

You need to fill out either the blue OR green boxed area.

I hereby certify that I, a dependent of mine or a member of my household, am currently enrolled in one of the following programs or qualify under the Federal income guidelines. Please check one.

- | | |
|--|--|
| <input type="checkbox"/> Medicaid | <input type="checkbox"/> Tribally Administered Temporary Assistance to Needy Families (T-TANF) |
| <input type="checkbox"/> Temporary Assistance to Needy Families (TANF) | <input type="checkbox"/> Tribal National School Lunch Program's Free Lunch Program (T-NSLP) |
| <input type="checkbox"/> National School Lunch Program's Free Lunch Program (NSLP) | <input type="checkbox"/> Supplemental Security Income (SSI) |
| <input type="checkbox"/> Tribal Head Start (income based criteria only) | <input type="checkbox"/> Low Income Home Energy Assistance Program (LIHEAP) |
| <input type="checkbox"/> Supplemental Nutrition Assistance Program (SNAP) | <input type="checkbox"/> Bureau of Indian Affairs General Assistance Programs |
| <input type="checkbox"/> Federal Public Housing Assistance (FPHA) Section 8 | <input type="checkbox"/> Food Distribution Program on Indian Reservations (FDPIR) |

OR - fill out this section

I have an annual household income at or below 135% of the Federal Poverty Guidelines

Number of people
in my household _____

Household Size Total Income:

1	\$15,755	Add \$5,481 for each additional person
2	\$21,236	
3	\$26,717	
4	\$32,198	

STEP 3 - CERTIFICATION:

I certify, under penalty of perjury: (Initial each line 1 through 7)

- ____ 1) The information contained in my application remains true and correct to the best of my knowledge and I acknowledge that willfully providing false or fraudulent information to receive Lifeline benefits is punishable by law and may result in me being barred from the program.
- ____ 2) My household receives only one Lifeline-supported service, and to the best of my knowledge, no one in my household receives Lifeline from another telephone company.
- ____ 3) I will notify my phone company within thirty (30) days if:
1. I move to a new address;
 2. I, or the eligible person in my household, stops participating in the qualifying program checked above, or if my household income exceeds 135% of the federal poverty guidelines;
 3. My household receives more than one Lifeline discounted telephone; or
 4. My household, for any reason, no longer meets the criteria to receive Lifeline support.
- ____ 4) I give my telephone company permission to access records necessary to verify my continued Lifeline eligibility.
- ____ 5) My telephone company has explained to me that I am required each year to re-certify my continued eligibility for Lifeline at any time, and that if I fail to do so within thirty (30) days of notification, it will result in the termination of my Lifeline benefit.
- ____ 6) (Only if applicable) If I am seeking to qualify for Lifeline as an eligible resident of Tribal lands, I live on Tribal lands, as defined in 47 C.F.R. Section 54.400(e)
- ____ 7) I acknowledge that information from this certification will be given to USAC and/or it's agents for purpose of verifying that my household does not receive more than one benefit and that USAC may require additional information in order to verify my eligibility.

X _____ APPLICANT'S SIGNATURE (Please use blue or black ink) Date: ____/____/____

Lifeline is a federal benefit program that makes monthly telephone service more affordable for eligible households. Eligible households may receive one benefit consisting of either one wireless OR one home telephone. Households may not receive the Lifeline benefit from more than one telephone provider. A household is defined, for purposes of the Lifeline program, as any individual or group of individuals who live together at the same address and share income and expenses. Lifeline is a non-transferable benefit and may not be transferred to any other person, even if he or she is eligible. Consumers who make false statements in order to obtain the benefit, or who violate the one-per-household requirement can lose their Lifeline benefit and may be prosecuted by the United States government.

IMPORTANT

Lifeline Information

As a current Lifeline customer, you receive discounted local phone service from Golden West. To continue receiving the discount, you must complete the recertification form that arrived in the mail from the Lifeline Administrator on or about September 3, 2013.

You must fill out the form completely and return it to the Lifeline Administrator before September 30. On the back of this sheet is a sample recertification form for you to use as a guide. Failure to complete the application correctly, and on time, will result in the loss of your discount.

Once again, to ensure that you continue to receive your local phone service discount, you must complete and return the Lifeline recertification form as soon as you receive it.

If you need any assistance,
dial 1155 (from any Golden West phone)
or call **1-855-888-7777**.

*Thank you for letting us serve
your telecommunications needs.*



*Sent to September recert customers
Tribal*

Instructions - To receive for Lifeline benefits you MUST complete the following 3 steps.

- 1 - Confirm Name and Provide Address. 2- Select Method of Qualification and 3- Certify to all information. Mail application to address provided on letter.
*** All fields must be completed***

STEP 1 - APPLICANT INFORMATION

First Name: John M: P Last Name: Das
 Residence Address (PO Box is NOT acceptable): 1234 West Main Street Apt/Room/Other: _____
 City: City Name State: SD ZIP Code: 00000 Lifeline Prefix No.: 999-999-9999

STEP 2 - QUALIFICATION - REQUIRED:

Check if Service Address is Temporary

Date of Birth: 9-09-1968
mm/dd/yyyy

Last 4 digits of your Social Security Number: 0000
 or Tribal ID number (if you are a member of a Tribal Nation and do not have a social security number): _____

I hereby certify that I, a dependent of mine or a member of my household, am currently enrolled in one of the following programs or qualify under the Federal Income guidelines. **(Circle all that apply):**

<input type="checkbox"/> Medicaid	<input type="checkbox"/> Supplemental Nutrition Assistance Program (SNAP)	<input type="checkbox"/> Supplemental Security Income (SSI)
<input type="checkbox"/> Temporary Assistance to Needy Families (TANF)	<input type="checkbox"/> Federal Public Housing Assistance (FPHA) Section 8	<input type="checkbox"/> Low Income Home Energy Assistance Program (LIHEAP)
<input checked="" type="checkbox"/> National School Lunch Program's Free Lunch Program (NSLP)	<input type="checkbox"/> Tribal Temporary Assistance to Needy Families (T-TANF)	<input type="checkbox"/> Tribal Education Affairs General Assistance Programs
<input type="checkbox"/> Tribal Head Start (income based criteria only)	<input type="checkbox"/> Tribal National School Lunch Program's Free Lunch Program (T-NSLP)	<input type="checkbox"/> Food Distribution Program on Indian Reservations (FDPIR)

I have an annual household income at or below 135% of the Federal Poverty Guidelines

Number of people in my household:

Household Size	Total Income
1	\$9,512
2	\$12,999
3	\$18,266
4	\$23,793

add \$2,427 for each additional person

STEP 3 - CERTIFICATION:

Certify, under penalty of perjury, **(Circle all that apply)**:

- (1) The information contained in my application remains true and correct to the best of my knowledge and I acknowledge that willfully providing false or fraudulent information to receive a Lifeline benefit is punishable by law and may result in me being barred from the program.
- (2) My household receives only one Lifeline service, and to the best of my knowledge, no one in my household receives Lifeline from another telephone company.
- (3) I will notify my phone company within thirty (30) days if:
1. I move to a new address;
 2. I, or the eligible person in my household, stop participating in the qualifying program checked above, or if my household income exceeds 135% of the federal poverty guidelines;
 3. My household receives more than one Lifeline discounted telephone; or
 4. My household, for any reason, no longer meets the criteria to receive Lifeline support.
- (4) I give my telephone company permission to access records necessary to verify my continued Lifeline eligibility.
- (5) My telephone company has explained to me that I am retained each year to re-certify my continued eligibility for Lifeline at any time, and that I have to do so within thirty (30) days of notification, if not result in the termination of my Lifeline benefit.
- (6) (Only if applicable) If I am seeking to qualify for Lifeline as an eligible resident of Tribal lands, I live on Tribal lands, as defined in 47 C.F.R. Section 54.400(c).
- (7) I acknowledge that information from this certification will be given to USAC and/or its agents for purpose of verifying that my household does not receive more than one benefit.

John P Das 9/4/23
 APPLICANT'S SIGNATURE (Please use blue or black ink) DATE

Lifeline is a federal benefit program that makes monthly telephone service more affordable for eligible households. Eligible households may receive one benefit consisting of either one wireless OR one home telephone. Households may not receive the Lifeline benefit from more than one telephone provider. A household is defined, for purposes of the Lifeline program, as any individual or group of individuals who live together at the same address and share income and expenses. Lifeline is a non-transferable benefit and may not be transferred to any other person, even if he or she is eligible. Consumers who make false statements in order to obtain the benefit, or who violate the one-per-household requirement can lose their Lifeline benefit and may be prosecuted by the United States government.



October 2, 2014

Urgent Lifeline Information

During the first week in October you should have received your Lifeline recertification form. You must completely fill out the form and return it before November 1 or you will lose your Lifeline discount.

If you have already returned the form, you may disregard this letter and accept our sincere thanks!

We have attached a recertification form in case you misplaced the original. Please complete all the sections required and return it to the Lifeline Administrator. You must complete the recertification form correctly or the monthly discount will be removed from your phone service.

Please, IMMEDIATELY complete and return the form to the Lifeline Administrator. If you need any assistance, please call 1155 from any Golden West phone or dial **1-855-888-7777**.

Thank you,
Golden West

Enc. Lifeline Recertification Form

Send the Completed Form to:
Lifeline Administrator
30 Lanidex Plaza West
PO Box 685
Parsippany, NJ 07054-0685

Sent to October recert customers.

Lifeline Recertification Form

To recertify for Lifeline benefits you MUST complete the following 3 STEPS:
 1) Confirm Name and Provide Address 2) Select Method of Qualification and 3) Certify to all information. Mail application to address provided on letter.

ALL FIELDS MUST BE COMPLETED

STEP 1 - APPLICANT INFORMATION

First Name: _____ Last Name: _____

Residence Physical Address (Required): _____ APT/Floor/Other: _____

Mailing Address (If different from physical address): _____

City: _____ State: _____ ZIP Code: _____ Lifeline Phone Number: _____

Check if Service Address is Temporary

STEP 2 - QUALIFICATION

Date of Birth: _____ mm/dd/yyyy | Last 4 digits of your Social Security Number: _____ or

Tribal ID number (if you are a member of a Tribal nation and do not have a social security number): _____

You need to fill out either the blue OR green boxed area.

I hereby certify that I, a dependent of mine or a member of my household, am currently enrolled in one of the following programs or qualify under the Federal income guidelines. Please check one.

- | | |
|--|--|
| <input type="checkbox"/> Medicaid | <input type="checkbox"/> Tribally Administered Temporary Assistance to Needy Families (T-TANF) |
| <input type="checkbox"/> Temporary Assistance to Needy Families (TANF) | <input type="checkbox"/> Tribal National School Lunch Program's Free Lunch Program (T-NSLP) |
| <input type="checkbox"/> National School Lunch Program's Free Lunch Program (NSLP) | <input type="checkbox"/> Supplemental Security Income (SSI) |
| <input type="checkbox"/> Tribal Head Start (income based criteria only) | <input type="checkbox"/> Low Income Home Energy Assistance Program (LIHEAP) |
| <input type="checkbox"/> Supplemental Nutrition Assistance Program (SNAP) | <input type="checkbox"/> Bureau of Indian Affairs General Assistance Programs |
| <input type="checkbox"/> Federal Public Housing Assistance (FPHA) Section 8 | <input type="checkbox"/> Food Distribution Program on Indian Reservations (FDPIR) |

OR - fill out this section

I have an annual household income at or below 135% of the Federal Poverty Guidelines

Household Size	Total Income:
1	\$15,755
2	\$21,236
3	\$26,717
4	\$32,198

Add \$5,481 for each additional person

STEP 3 - CERTIFICATION:

I certify, under penalty of perjury: (Initial each line 1 through 7)

- ___ 1) The information contained in my application remains true and correct to the best of my knowledge and I acknowledge that willfully providing false or fraudulent information to receive Lifeline benefits is punishable by law and may result in me being barred from the program.
- ___ 2) My household receives only one Lifeline-supported service, and to the best of my knowledge, no one in my household receives Lifeline from another telephone company.
- ___ 3) I will notify my phone company within thirty (30) days if:
 1. I move to a new address;
 2. I, or the eligible person in my household, stops participating in the qualifying program checked above, or if my household income exceeds 135% of the federal poverty guidelines;
 3. My household receives more than one Lifeline discounted telephone; or
 4. My household, for any reason, no longer meets the criteria to receive Lifeline support.
- ___ 4) I give my telephone company permission to access records necessary to verify my continued Lifeline eligibility.
- ___ 5) My telephone company has explained to me that I am required each year to re-certify my continued eligibility for Lifeline at any time, and that if I fail to do so within thirty (30) days of notification, it will result in the termination of my Lifeline benefit.
- ___ 6) (Only if applicable) If I am seeking to qualify for Lifeline as an eligible resident of Tribal lands, I live on Tribal lands, as defined in 47 C.F.R. Section 54.400(e)
- ___ 7) I acknowledge that information from this certification will be given to USAC and/or it's agents for purpose of verifying that my household does not receive more than one benefit and that USAC may require additional information in order to verify my eligibility.

X _____ APPLICANT'S SIGNATURE (Please use blue or black ink) Date: ____/____/____

Lifeline is a federal benefit program that makes monthly telephone service more affordable for eligible households. Eligible households may receive one benefit consisting of either one wire- less OR one home telephone. Households may not receive the Lifeline benefit from more than one telephone provider. A household is defined, for purposes of the Lifeline program, as any individual or group of individuals who live together at the same address and share income and expenses. Lifeline is a non-transferable benefit and may not be transferred to any other person, even if he or she is eligible. Consumers who make false statements in order to obtain the benefit, or who violate the one-per-household requirement can lose their Lifeline benefit and may be prosecuted by the United States government.

IMPORTANT

Lifeline Information

As a current Lifeline customer, you receive discounted local phone service from Golden West. To continue receiving the discount, you must complete the recertification form that arrived in your mail from the Lifeline Administrator the first week of October.

You must fill out the form completely and return it to the Lifeline Administrator before November 1, 2014.

On the back of this sheet is a recertification form for you to use if you have misplaced the one that was sent to you. Failure to complete the application correctly, and on time, will result in the loss of your discount.

Once again, to ensure that you continue to receive your local phone service discount, you must complete and return the Lifeline recertification form immediately.

If you need any assistance, dial **1155** (from any Golden West phone) or call **1-855-888-7777**.

Send the Completed Form to:

Lifeline Administrator
30 Lanidex Plaza West
PO Box 685
Parsippany, NJ 07054-0685

*Thank you for letting us serve
your telecommunications needs.*



Sent to October recert customers.

Lifeline Recertification Form

To recertify for Lifeline benefits you MUST complete the following 3 STEPS:

1) Confirm Name and Provide Address 2) Select Method of Qualification and 3) Certify to all information. Mail application to address provided on letter.

ALL FIELDS MUST BE COMPLETED

STEP 1 - APPLICANT INFORMATION

First Name: _____ Last Name: _____

Residence Physical Address (Required): _____ APT/Floor/Other: _____

Mailing Address (If different from physical address): _____

City: _____ State: _____ ZIP Code: _____ Lifeline Phone Number: _____

Check if Service Address is Temporary

STEP 2 - QUALIFICATION

Date of Birth: _____ mm/dd/yyyy | Last 4 digits of your Social Security Number: _____ or

Tribal ID number (if you are a member of a Tribal nation and do not have a social security number): _____

You need to fill out either the blue OR green boxed area.

I hereby certify that I, a dependent of mine or a member of my household, am currently enrolled in one of the following programs or qualify under the Federal income guidelines. Please check one.

- | | |
|--|--|
| <input type="checkbox"/> Medicaid | <input type="checkbox"/> Tribally Administered Temporary Assistance to Needy Families (T-TANF) |
| <input type="checkbox"/> Temporary Assistance to Needy Families (TANF) | <input type="checkbox"/> Tribal National School Lunch Program's Free Lunch Program (T-NSLP) |
| <input type="checkbox"/> National School Lunch Program's Free Lunch Program (NSLP) | <input type="checkbox"/> Supplemental Security Income (SSI) |
| <input type="checkbox"/> Tribal Head Start (income based criteria only) | <input type="checkbox"/> Low Income Home Energy Assistance Program (LIHEAP) |
| <input type="checkbox"/> Supplemental Nutrition Assistance Program (SNAP) | <input type="checkbox"/> Bureau of Indian Affairs General Assistance Programs |
| <input type="checkbox"/> Federal Public Housing Assistance (FPHA) Section 8 | <input type="checkbox"/> Food Distribution Program on Indian Reservations (FDPIR) |

OR - fill out this section

<input type="checkbox"/> I have an annual household income at or below 135% of the Federal Poverty Guidelines	Number of people in my household _____	Household Size	Total Income:
		1	\$15,755
		2	\$21,236
		3	\$26,717
		4	\$32,198
			Add \$5,481 for each additional person

STEP 3 - CERTIFICATION:

I certify, under penalty of perjury: (Initial each line 1 through 7)

- ____ 1) The information contained in my application remains true and correct to the best of my knowledge and I acknowledge that willfully providing false or fraudulent information to receive Lifeline benefits is punishable by law and may result in me being barred from the program.
- ____ 2) My household receives only one Lifeline-supported service, and to the best of my knowledge, no one in my household receives Lifeline from another telephone company.
- ____ 3) I will notify my phone company within thirty (30) days if:
1. I move to a new address;
 2. I, or the eligible person in my household, stops participating in the qualifying program checked above, or if my household income exceeds 135% of the federal poverty guidelines;
 3. My household receives more than one Lifeline discounted telephone; or
 4. My household, for any reason, no longer meets the criteria to receive Lifeline support.
- ____ 4) I give my telephone company permission to access records necessary to verify my continued Lifeline eligibility.
- ____ 5) My telephone company has explained to me that I am required each year to re-certify my continued eligibility for Lifeline at any time, and that if I fail to do so within thirty (30) days of notification, it will result in the termination of my Lifeline benefit.
- ____ 6) (Only if applicable) If I am seeking to qualify for Lifeline as an eligible resident of Tribal lands, I live on Tribal lands, as defined in 47 C.F.R. Section 54.400(e)
- ____ 7) I acknowledge that information from this certification will be given to USAC and/or it's agents for purpose of verifying that my household does not receive more than one benefit and that USAC may require additional information in order to verify my eligibility.

X _____ APPLICANT'S SIGNATURE (Please use blue or black ink) Date: ____/____/____

Lifeline is a federal benefit program that makes monthly telephone service more affordable for eligible households. Eligible households may receive one benefit consisting of either one wire- less OR one home telephone. Households may not receive the Lifeline benefit from more than one telephone provider. A household is defined, for purposes of the Lifeline program, as any individual or group of individuals who live together at the same address and share income and expenses. Lifeline is a non-transferable benefit and may not be transferred to any other person, even if he or she is eligible. Consumers who make false statements in order to obtain the benefit, or who violate the one-per-household requirement can lose their Lifeline benefit and may be prosecuted by the United States government.

**Lifeline and Tribal Link-Up
Advertisement in Company
Directory**



Lifeline & Link-Up

Lower your monthly phone costs. Lower your installation cost.

With the **Enhanced Lifeline & Link-Up Program** available from Golden West, you can get reliable basic phone service at no charge.*

Anyone living on tribal land and currently participating in at least one of these programs – will qualify:

- Food Stamps • Medicaid • Federal Public Housing Assistance (FPHA) • Low-Income Home Energy Assistance Program (LIHEAP) • Supplemental Security Income (SSI) • Tribal Head Start (those meeting the income qualifying standard) • Bureau of Indian Affairs (BIA) general assistance programs • Tribally administered Temporary Assistance to Needy Families (TTANF) • Tribal National School Lunch Program's Free Lunch Program • Food Distribution Program on Indian Reservations (FDIR) • Income Based Guideline – you may also qualify if your income level falls at or below 135% of the Federal Poverty Guidelines. Estimated income levels range from \$15,755 for a single person household to \$54,122 for a family of eight.

With the **Lifeline Program** available from Golden West, you can receive a discount of **\$9.25*** a MONTH on your basic monthly phone service.

If you don't reside on tribal land and currently participate in at least one of these programs – you will qualify:

- Food Stamps • Medicaid • Federal Public Housing Assistance (FPHA) • Low-Income Home Energy Assistance Program (LIHEAP) • Supplemental Security Income (SSI) • Temporary Assistance to Needy Families (TANF) • National School Lunch Program's Free Lunch Program • Income Based Guideline – you may also qualify if your income level falls at or below 135% of the Federal Poverty Guidelines. Estimated income levels range from \$15,755 for a single person household to \$54,122 for a family of eight.

Both Lifeline programs cover the cost of restricting unauthorized long distance calls.

**Charges for long distance, calling features, lease programs, 911 charges, hearing impaired fund and sales tax are not covered under this program. The Lifeline discount applies to the primary phone line only. Lifeline is a government program. You must be eligible to receive Lifeline. You are allowed only one Lifeline discount per household. You cannot transfer your Lifeline discount to someone else, even if he or she is eligible.*



Dial 1155
from any Golden West phone
to request a Lifeline application.

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**Lifeline and Tribal Link-Up
Information on Company
Website**

Information on Company Website

Home > Products > Residential > Phone Services > Lifeline Assistance

Lifeline Assistance

The Lifeline program provides discounts on one basic monthly telephone service to qualifying consumers. For over a quarter decade, Lifeline has helped tens of millions of Americans afford basic phone service. Access to phone service is vital for finding jobs, staying connected with family and securing help during emergencies.

The Tribal Lifeline and Link-Up programs allow for discounts for qualified consumers living on Tribal lands.

What do the programs provide?

LIFELINE provides eligible subscribers with a monthly credit of \$9.25 on the basic service portion of their telephone bill. Lifeline subscribers may also receive blocking of long distance calls on their telephone line at no charge.

TRIBAL LIFELINE Assistance for Residents of Tribal Lands provides eligible subscribers with basic monthly telephone service at no charge. CIF (Hearing Impaired Service) and 911 fees still apply. Lifeline subscribers may also receive blocking of long distance calls on their telephone line at no charge.

TRIBAL LINK-UP provides eligible Tribal Land Subscribers with reduced connection charges for their basic home telephone service. This discount is 100 percent of the applicable charges up to \$100.00. It does not cover the cost of wiring inside your home and is limited to one time per home address per subscriber.



Tribal Requirements

All Other Requirements

Phone Numbers for Assistance

To see if you are eligible for Lifeline, please review the information on the links listed above. Call 1155 (from any Golden West phone) or find the Toll-Free Number that applies to your community.

Lifeline is a government program. You must be eligible to receive Lifeline. You are allowed only one Lifeline discount per household. You cannot transfer your Lifeline discount to someone else, even if he or she is eligible.

Tribal Requirements

How much can I save?

You could receive your basic telephone service at no charge (other fees still apply). Lifeline subscribers may also receive long distance blocking on their phone free of charge. These benefits apply to your local phone service charges.



Program based eligibility:

- Bureau of Indian Affairs General Assistance
- Federal Public Housing Assistance (FPHA) or Section 8
- Supplemental Nutrition Assistance Program (SNAP)
- Head Start (income eligible)
- Low Income Home Energy Assistance Program (LIHEAP)
- Medicaid
- National School Lunch Program's free lunch program
- Supplemental Security Income (SSI)
- Temporary Assistance for Needy Families (TANF) or Tribal TANF
- Food Distribution Program on Indian Reservations

Income based eligibility:

- Total household income at or below 135% of the Federal Poverty Guidelines. Qualifying income levels range from \$15,889 for a single person household to \$32,737 for a family of four.

A second Federal Program, Link-Up, provides for financial assistance with connection charges for new customers.

Are there any restrictions? Lifeline can only be used for one phone line in a household. You may purchase additional services available to a non-Lifeline customer except if on LOTS program or other tribal programs. You must establish phone service prior to applying for the Lifeline discount.

What proof of eligibility do I need to provide? You will be required to provide proof of enrollment in one of the qualifying programs listed above. Proof of total household income will be required for income based qualification. Your Lifeline benefits will take effect when proof of eligibility is received.

How do I continue to receive Lifeline benefits? Eligibility will be reviewed annually. Your benefits will be discontinued when you no longer meet the eligibility requirements or when proof of eligibility is not received. Customers who are no longer eligible for Lifeline benefits must notify their phone service provider.

Being a Lifeline customer does not protect you from being disconnected if you fail to pay your phone bill. Customers permanently disconnected must recertify for their Lifeline benefit. Lifeline discounts cannot be applied to an outstanding balance owed to your phone company.

Phone Numbers for Assistance

Tribal Requirement PDF

If you're currently enrolled in any of the above programs or meet the income-based eligibility guidelines, please dial 1155 (from a Golden West phone) or call toll-free at 1-855-888-7777 to receive a Tribal Lifeline / Link-Up Application Form.

Lifeline Requirements

You may, under the terms of the Federal Communications Commission's Lifeline Program, be eligible to receive \$9.25 off the cost of your monthly telephone service if you currently receive assistance from at least one of the following programs:

- Supplemental Nutrition Assistance Program (SNAP)
- Medicaid
- Temporary Assistance to Needy Families (TANF)
- National School Lunch Program's Free Lunch Program
- Federal Public Housing Assistance (FPHA)
- Low-Income Energy Assistance Program (LIHEAP)
- Supplemental Security Income (SSI)

You may also qualify for the monthly savings if your income level falls at or below 135% of the Federal Poverty Guidelines. Qualifying income levels range from \$15,889 for a single person household to \$32,737 for a family of four.

Are there any restrictions? Lifeline can only be used for one phone line in a household. You may purchase additional services available to a non-Lifeline customer except if on LOTS program or other tribal programs. You must establish phone service prior to applying for the Lifeline discount.

What proof of eligibility do I need to provide? You will be required to provide proof of enrollment in one of the qualifying programs listed above. Proof of total household income will be required for income based qualification. Your Lifeline benefits will take effect when proof of eligibility is received.

How do I continue to receive Lifeline benefits? Eligibility will be reviewed annually. Your benefits will be discontinued when you no longer meet the eligibility requirements or when proof of eligibility is not received. Customers who are no longer eligible for Lifeline benefits must notify their phone service provider.

Being a Lifeline customer does not protect you from being disconnected if you fail to pay your phone bill. Customers permanently disconnected must reapply for their Lifeline benefit. Lifeline discounts cannot be applied to an outstanding balance owed to your phone company.

Phone Numbers for Assistance

Lifeline Requirements PDF

If you're currently enrolled in any of the above programs or meet the income-based eligibility guidelines, please dial 1155 (from a Golden West phone) or call toll-free at 1-855-888-7777 to receive a Lifeline / Link-Up Application Form.



Lifeline Phone Numbers for Information and Assistance

SOUTH DAKOTA

Communities	Prefix	Phone Number
Ardmore	459	1-888-785-3674
Armour	724	1-888-830-6348
Avon	286	1-888-785-3728
Belvidere	344	1-888-785-3674
Bonesteel	654	1-888-785-3728
Bridgewater	729	1-888-830-6348
Buffalo Gap	833	1-888-785-3674
Burke	775	1-888-785-3728
Canistota	296	1-888-830-6348
Clearfield	557	1-888-785-3728
Colton	446	1-888-785-3766
Corsica	946	1-888-785-3766
Creighton	457	1-888-785-3674
Custer	673	1-888-785-3728
Dell Rapids	428	1-888-785-3766
Edgemont	662	1-888-785-3674
Enning	985	1-888-785-3674
Faith, rural	739	1-888-785-3674
Freeman	925	1-888-785-3728
Gregory	835	1-888-785-3728
Hartford	528	1-888-827-4259
Hayes	567	1-888-785-3674
Hot Springs	745	1-888-785-3674
Humboldt	363	1-888-785-3766
Interior	433	1-888-785-3674
Kadoka	837	1-888-785-3726
Kyle	455	1-888-785-3674
Lesterville	364	1-888-785-3728
Long Valley	462	1-888-785-3674
Martin	685	1-888-785-3674
Marion	648	1-888-785-3728
Maurine	748	1-888-785-3674
Menno	387	1-888-785-3728
Midland	843	1-888-785-3674
Milesville	544	1-888-785-3674

SOUTH DAKOTA

Communities	Prefix	Phone Number
Mission	856	1-888-785-3728
Murdo	669	1-888-785-3728
New Underwood	754	1-888-785-3674
Plankinton	942	1-888-785-3766
Oelrichs	535	1-888-785-3674
Oral	424	1-888-785-3674
Philip	859	1-888-785-3674
Pine Ridge	867	1-888-785-3674
Quinn	386	1-888-785-3674
Reliance	473	1-888-785-3728
Rosebud	747	1-888-785-3728
Scotland	583	1-888-785-3728
Springfield	369	1-888-785-3728
Vivian	683	1-888-785-3728
Wall Lake	526	1-888-827-4259
White River	259	1-888-785-3674
Wall	279	1-888-785-3674
Wasta	993	1-888-785-3674
Wicksville	798	1-888-785-3674
Winner	842	1-888-785-3728
Witten	879	1-888-785-3728
Wood	452	1-888-785-3674

NEBRASKA

Communities	Prefix	Phone Number
Gregory	(402) 974	1-402-471-3101 ext. 217
S. Ardmore	(308) 453	1-402-471-3101 ext. 217
S. Bonesteel	(402) 653	1-402-471-3101 ext. 217
S. Burke	(402) 774	1-402-471-3101 ext. 217
S. Oelrichs	(308) 525	1-402-471-3101 ext. 217
W. Edgemont	(307) 663	1-888-785-3674
White Clay	(308) 862	1-402-471-3101 ext. 217

Company's Information on USAC Website



LIFELINE SUPPORT

What Is Lifeline? | Companies in My State

ABOUT LIFELINE SUPPORT

- [What is the Lifeline Program?](#)
- [Am I Eligible?](#)
- [Companies in My State](#)
- [Maintaining My Service](#)

COMPANIES IN MY STATE

South Dakota

[Back to map](#)

Clicking on the header label of each column will sort the table by that column.

Name	Phone	Service Type
Northern Valley Communications	888-919-8145 ☎	Wireline
James Valley Wireless	800-556-6525 ☎	Wireless
AT&T Mobility	800-377-9450 ☎	Wireless
City of Brookings Telephone Fund		Wireless
Northern Valley Communications	888-919-8945 ☎	Wireless
Budget Mobile	888-777-4007 ☎	Wireless
ITC Telecom	800-417-8667 ☎	Home Phone
Swiftel Communications	605-692-6211 ☎	Home Phone
Alliance Communications	800-701-4978 ☎	Home Phone
CenturyLink (formerly Qwest)	800-244-1111 ☎	Home Phone
C.R.S.T. Telephone Authority	605-964-2600 ☎	Home Phone
Golden West Telecommunications	866-279-2161 ☎	Home Phone
James Valley Telecommunications	800-556-6525 ☎	Home Phone
Kennebec Telephone Company	605-869-2220 ☎	Home Phone
Jefferson Telephone Company	712-271-4000 ☎	Home Phone
Midstate Communications	605-778-6221 ☎	Home Phone
PrairieWave Community Telephone	877-633-4567 ☎	Home Phone
PrairieWave Black Hills	605-721-2000 ☎	Home Phone
Santel Communications	888-978-7777 ☎	Home Phone
RC Communications, Inc.	800-256-6854 ☎	Home Phone
Roberts County Telephone Cooperative Association	800-256-6854 ☎	Home Phone
TrioTel Communications, Inc.	800-242-1925 ☎	Home Phone
Valley Telecommunications Cooperative Association	605-437-2615 ☎	Home Phone
Venture Communications	800-824-7282 ☎	Home Phone
West River Telecom	800-748-7220 ☎	Home Phone

Other Lifeline and Tribal Link-Up Advertising and Outreach

Message on every monthly telephone bill.

LIFELINE MESSAGE: *Non-Tribal Areas*

Telephone customers who receive public assistance from at least one of the following programs: Food Stamps, Medicaid, Temporary Assistance to Needy Families (TANF), National School Lunch Program's Free Lunch Program, Federal Public Housing Assistance (FPHA), Low-Income Energy Assistance Program (LIHEAP), Supplemental Security Income (SSI) or whose income level falls at or below 135% of the Federal Poverty Guidelines, are eligible to receive \$9.25 off the cost of their basic telephone service under the Federal Lifeline Program.

Please dial 1155 from your home phone for more information or to receive a Lifeline Application Form.

LIFELINE LINKUP MESSAGE: *Tribal Areas*

Telephone customers of all races who live on tribal land who receive public assistance from at least one of the following programs: Food Stamps, Medicaid, Federal Public Housing Assistance (FPHA), Low-Income Home Energy Assistance Program (LIHEAP), Supplemental Security Income (SSI), Tribal Head Start (those meeting the income qualifying standard), Bureau of Indian Affairs (BIA) general assistance programs, Tribally-Administered Temporary Assistance to Needy Families (TTANF), Tribal Nation School Lunch Program's Free Lunch Program, Food Distribution Program on Indian Reservations (FDPIR) or whose incomes falls at or below 135% of the Federal poverty Guidelines, are eligible to receive their basic telephone service at no charge under the Federal Enhanced Lifeline Program, however, taxes and fees will still apply. A second Federal Program, LinkUp, provides for financial assistance with connection charges for new customers. Please dial 1155 from your home phone for more information or to receive a Lifeline LinkUp Application Form.