

**MIDCONTINENT COMMUNICATIONS**

**FCC Form 481, Line 1200**

**Lifeline Terms and Conditions**

**Exhibit D**

## Midcontinent® Trio Bundles

<b>ULTIMATE THEATRE TRIO*</b> . . . . .	<b>\$175.85 PER MO.</b>	<b>PREFERRED TRIO*</b> . . . . .	<b>\$137.85 PER MO.</b>
<ul style="list-style-type: none"> <li>Includes Basic and Preferred Cable programming with access to over 200 channels (up to 100 in HD), ON Demand, TV Everywhere, the Sports &amp; Variety Package and all five Premium Movie Packages: HBO® + HBOGO® Cinemax® + MAXGO® STARZ®/ENCORE® + STARZ® Play/ENCORE® Play, Showtime® and The Movie Channel™</li> <li>Midco Xstream™ 2.0 Service (Up to 100Mbps download and up to 10Mbps upload**).</li> <li>Digital Phone Package main phone line, unlimited local and long distance calling***, caller ID name and number, call waiting ID, anonymous call rejection, 3-way calling, speed call 30, distinctive ringing, last call return, call forwarding universal, continuous redial and voicemail with eVOICE.</li> </ul>		<ul style="list-style-type: none"> <li>Includes Basic and Preferred Cable programming with access to over 200 channels (up to 100 in HD) featuring genres from news, entertainment, sports, kids and home, plus access to ON Demand and TV Everywhere.</li> <li>Midco Xstream™ 1.0 Service (Up to 60Mbps download and up to 6Mbps upload**).</li> <li>Digital Phone Package main phone line, unlimited local and long distance calling***, caller ID name and number, call waiting ID, anonymous call rejection, 3-way calling, speed call 30, distinctive ringing, last call return, call forwarding universal, continuous redial and voicemail with eVOICE.</li> </ul>	
<b>THEATRE TRIO*</b> . . . . .	<b>\$153.85 PER MO.</b>	<b>BASIC TRIO</b> . . . . .	<b>\$112.90 PER MO.</b>
<ul style="list-style-type: none"> <li>Includes Basic and Preferred Cable programming with access to over 200 channels (up to 100 in HD), ON Demand, TV Everywhere and choice of one Premium Movie Package.</li> <li>Midco Xstream™ 1.0 Service (Up to 60Mbps download and up to 6Mbps upload**).</li> <li>Digital Phone Package main phone line, unlimited local and long distance calling***, caller ID name and number, call waiting ID, anonymous call rejection, 3-way calling, speed call 30, distinctive ringing, last call return, call forwarding universal, continuous redial and voicemail with eVOICE.</li> </ul>		<ul style="list-style-type: none"> <li>Basic Cable programming with access to up to 72 channels of cable and broadcast programming, plus access to ON Demand and TV Everywhere.</li> <li>Midco Xstream™ 1.0 Service (Up to 60Mbps download and up to 6Mbps upload**).</li> <li>Basic local Digital Phone line.</li> </ul>	

## Midcontinent® Duo Bundles

<b>THEATRE SUITE* &amp; MIDCO XSTREAM™ 1.0</b> . . . . .	<b>\$130.90 PER MO.</b>	<b>BASIC CABLE &amp; MIDCO XSTREAM™ 1.0</b> . . . . .	<b>\$102.90 PER MO.</b>
<b>THEATRE SUITE* &amp; DIGITAL PHONE PACKAGE</b> . . . . .	<b>\$113.90 PER MO.</b>	<b>DIGITAL PHONE PACKAGE &amp; MIDCO XSTREAM™ 1.0</b> . . . . .	<b>\$74.90 PER MO.</b>
<b>PREFERRED CABLE* &amp; MIDCO XSTREAM™ 1.0</b> . . . . .	<b>\$114.90 PER MO.</b>		

## Midcontinent® Cable TV Equipment

<b>TIVO WHOLE HOME SOLUTION<sup>1</sup></b> All the functions of a normal DVR, plus so much more. Connect multiple TVs together through TiVo® Mini and stream content to your Apple® and Android devices with the TiVo® Stream.		<b>HD DIGITAL RECEIVER<sup>†</sup> LEASE</b> . . . . .	<b>\$8.00 PER MO.</b> Includes access to an interactive program guide, ON Demand, HD programming, Pay-Per-View and 50 digital music channels.
TiVo DVR <sup>2</sup> . . . . .	\$16.00 per mo.	<b>STANDARD DIGITAL RECEIVER<sup>†</sup> LEASE</b> . . . . .	<b>\$4.00 PER MO.</b> Includes access to an Interactive Program Guide, ON Demand, Pay-Per-View and 50 Digital Music channels.
TiVo Mini . . . . .	\$8.00 per mo.	<b>OTHER CABLE EQUIPMENT</b>	
TiVo Stream . . . . .	\$5.00 per mo.	CableCARD <sup>†</sup> Lease . . . . .	\$4.00 per mo.
TiVo Service Fee . . . . .	\$4.00 per mo.	HD Digital Adapter <sup>†</sup> Lease . . . . .	\$2.00 per mo.
<b>DVR/HD RECEIVER LEASE</b> . . . . .	<b>\$16.00 PER MO.</b> Pause, rewind, fast-forward and record all your favorite programs. Includes access to an interactive program guide, ON Demand, HD programming, Pay-Per-View and 50 digital music channels.	Digital Adapter <sup>†</sup> Lease . . . . .	\$2.00 per mo.

## Midcontinent® Internet Equipment

<b>Wireless Modem Purchase (DOCSIS 3.0)</b> . . . . .	<b>\$109.00 each</b>	<b>Wireless Modem Lease</b> . . . . .	<b>\$5.00 per mo.</b>
<b>Standard Modem Purchase (DOCSIS 3.0)</b> . . . . .	<b>\$79.00 each</b>	<b>Standard Modem Lease</b> . . . . .	<b>\$3.00 per mo.</b>

Some restrictions apply. \*Cable TV equipment required to view programming. HDTV and HD equipment are required to view HD channels. ON Demand not available in all areas. Channels and services may vary by area. \*\*Actual Internet speeds may vary depending on your computer's capacity and Web traffic. Speeds may also be impacted by third party equipment (such as your computer or router). \*\*\*Unlimited local and long distance calling (up to 5,000 minutes per billing cycle) to the continental U.S., Alaska, Hawaii, Canada, U.S. Virgin Islands, Puerto Rico and Guam. Other locations are considered International and charged at per minute calling rates (please check our website). Calling card calls, collect calls, 900 number calls, operator assisted calls and directory assistance not included. † Caller ID equipment not included. ‡ TiVo® services may not be available in all areas and some restrictions may apply. 2 TiVo® DVR requires (at minimum) a Midco Xstream™ 1.0 connection or higher. † Equipment does not include Interactive Program Guide, ON Demand or Pay-Per-View capabilities.

## Midcontinent® Cable TV Services

### ULTIMATE THEATRE SUITE\* .....\$120.95 PER MO.

The "Ultimate" in movies and sports. Includes everything in the Basic and Preferred Cable packages, plus the Sports & Variety Packages and all five multi-channel Premium Movie Packages: HBO® + HBOGO® Cinemax® + MAXGO® STARZ®/ENCORE® + STARZ® Play/ENCORE® Play, Showtime® and The Movie Channel™.

### THEATRE SUITE\* .....\$88.95 PER MO.

Your ticket to the show! Includes everything from the Basic and Preferred Cable packages, plus your choice of one multi-channel Premium Movie Package!

### PREFERRED CABLE\* .....\$72.95 PER MO.

Includes Basic and Preferred Cable programming with access to over 200 channels (up to 100 in HD) featuring genres from news, entertainment, sports, kids and home, plus access to ON Demand and TV Everywhere.

### BASIC CABLE .....\$60.95 PER MO.

Basic Cable programming with access to up to 72 channels of cable and broadcast programming, plus access to ON Demand and TV Everywhere.

### LIMITED HBO® SUITE\* .....\$26.95 PER MO.

Broadcast TV and Premium movies collide, plus online access to HBOGO®.

### LIMITED CABLE .....\$19.95 PER MO.

Includes multiple channels of local broadcast programming.

### PREMIUM MOVIE PACKAGES\* .....\$16.00 EACH, PER MO.

- HBO® -- Includes access to HBOGO®
- Cinemax® -- Includes access to MAXGO®
- STARZ® & ENCORE® -- Includes access to STARZ® Play & ENCORE® Play
- Showtime®
- The Movie Channel™

### OTHER CABLE SERVICES

Sports & Variety Package\* .....\$9.00 per mo.

Includes additional family, lifestyle and sports digital networks. Sports & Variety channels may vary by area.

Digital Spanish Package\* .....\$4.00 per mo.

## Midco Xstream™ Internet Services

### MIDCO XSTREAM™ 3.0+ .....\$99.95 PER MO.

Up to 200Mbps download and 20Mbps upload\*\*

### MIDCO XSTREAM™ 1.0+ .....\$49.95 PER MO.

Up to 60Mbps download and 6Mbps upload\*\*

### MIDCO XSTREAM™ 2.0+ .....\$69.95 PER MO.

Up to 100Mbps download and 10Mbps upload\*\*

### MIDCO® LIMITED BROADBAND .....\$35.95 PER MO.

Up to 12Mbps download and 1Mbps upload\*\*

\* Midco Xstream™ (or DOCSIS 3.0) modem is required to take full advantage of available speeds. For a full list of approved modems visit [www.Midco.com](http://www.Midco.com).

## Midcontinent® Digital Phone Services

### DIGITAL PHONE PACKAGE .....\$32.95 PER MO.

Includes eight calling features, voicemail with eVOICE and unlimited\*\*\* local and long distance calling.

### À LA CARTE

Digital Phone Line .....\$20.00 per mo.

Unlimited Local/Long Distance Package\*\*\* .....\$10.95 per mo.

Additional Phone Line .....\$9.95 each, per mo.

Long Distance Calling .....\$0.079 per min.

For International rates visit [Midco.com](http://Midco.com).

### ADDITIONAL TELEPHONE FEATURES

8 Feature Group Package .....\$9.95 per mo.

3 Feature Group Package .....\$7.95 per mo.

Voicemail with eVOICE .....\$5.95 per mo.

Standard Phone Features .....\$3.95 each

Caller ID# name & number with anonymous call rejection, call waiting ID, 3-way calling, speed call 30, distinctive ringing, last call return, call forwarding universal, continuous redial, selective call rejection

## Service Fees (non-monthly)

### HOME SERVICE CALLS .....\$50.00

### INSTALLATION .....\$35.00

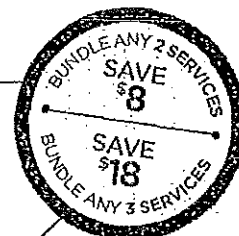
### EXTRA OUTLETS ADDED .....\$25.00 EACH

### LATE CHARGES .....\$5.00 PER MO.

Accrued for each late payment.

### Create a Bundle and SAVE!

Multiple Service Discounts are available when you bundle Midco Xstream™ Cable TV and Digital Phone services together. Bundle any two services and get \$8 off; bundle any three services and get \$18 off.



Some restrictions apply. \*Cable TV equipment required to view programming. HDTV and HD equipment are required to view HD channels. ON Demand not available in all areas. Channels and services may vary by area. \*\*Actual internet speeds may vary depending on your computer's capacity and Web traffic. Speeds may also be impacted by third party equipment (such as your computer or router). \*\*\*Unlimited local and long distance calling (up to 5,000 minutes per billing cycle) to the continental U.S., Alaska, Hawaii, Canada, U.S. Virgin Islands, Puerto Rico and Guam. Other locations are considered international and charged at per minute calling rates (please check our website). Calling card calls, collect calls, 800 number calls, operator assisted calls and directory assistance not included. \$ Caller ID equipment not included. 1 Third services may not be available in all areas and some restrictions may apply. 2 Third DVR requires (at minimum) a Midco Xstream™ 1.0 connection or higher. †Equipment does not include interactive program guide, ON Demand or Pay-Per-View capabilities.



Midcontinent DIGITAL PHONE



Talk about easy.





Talk all you want

## Dial it up!

Home phone service doesn't get any easier than this.

Our digital phone service works just like your current phone service. You dial the same way. You use the same phone equipment you always have. But with our crystal clear digital signal, it'll sound like you're standing right next to the person on the other end of the line.

Our Digital Phone Package is packed full of features. We give you unlimited<sup>†</sup> long distance – plus eight of our most requested calling features – all for one great price!

Talk all you want – there's no need to watch the clock. No complicated calling plans. And no dropped calls. Midcontinent Digital Phone service gives you much more, for much less.

It's the new way to talk.

<sup>†</sup> Midcontinent Digital Phone Package is available to residential customers only and includes one phone line with direct-dialed, unlimited local- and long-distance calling, up to 5,000 minutes per billing cycle, to the continental U.S., Alaska, Hawaii, Canada, U.S. Virgin Islands, Puerto Rico, and Guam. Other locations are considered International and charged at per minute calling rates (please check our website). Calling card calls, collect calls, 900 number calls, operator assisted calls, and directory assistance are not included. Caller ID equipment not included. Digital Phone Service is subject to Terms and Conditions as outlined on our website at [www.midcocomm.com](http://www.midcocomm.com).

## Five Great Reasons to Switch

### 1. It's Easy!

Seriously. Really easy. Keep your same number, and use your same phone. We provide the equipment that connects it all – free of charge. You don't need to rent or purchase any new hardware.

### 2. It's On Your Terms.

We know you'll love your new Midcontinent Digital Phone service, but we don't want to tie you down. Stay with us as long as you like. There's no annual contract for you to sign.

### 3. It's All-in-One.

One company for local. One company for long distance. One convenient bill. After all, who wants to be bothered with bills and statements from multiple carriers?

### 4. It's Midcontinent.

We deliver the best technology products to the region – and we do it with pride. We've been serving our customers for more than 80 years running.

### 5. It's Flexible.

Don't need unlimited long distance and calling features? Our "a la carte" Digital Phone service allows you to pick just the features you need. Call us at 1.800.888.1300 for pricing.







## Fabulous FREE Features with our Digital Phone Package:

### Caller ID\* Name and Number (with Anonymous Call Rejection)

Screen your calls – answer the ones you want.

### Call Waiting ID\*

Never miss an important call. And screen who's calling before you click over.

### 3-Way Calling

Planning a night out with friends? Need to conference someone in? Talk to two people at the same time with a couple of clicks.

### Speed Call 30

Don't feel like dialing 10 digits all the time? Program up to 30 of your most frequently dialed numbers – and call with just the push of a button.

### Distinctive Ringing

Want to know who's calling just by the sound of their ringtone? Have a unique ring per caller for up to 10 special people.

### Last Call Return

Missed a call while you were in the shower? Hit \*69 to see who it was.

### Call Forwarding Universal

Stuck at home because you're expecting a call? Not anymore! Forward your calls to another number – even your cell phone.

### Continuous Redial

Need to get through to somebody, but still need to make and receive other calls?

With Continuous Redial, automatically redial the number – even while you're talking to someone else.

### Voicemail

Check your messages from anywhere day and night with voicemail. Included is eVOICE which allows you to get your voicemails sent to a preferred email address, so you can see when a message comes in and listen to it straight from your email inbox.

† Midcontinent Digital Phone Package is available to residential customers only and includes one phone line with direct-dialed, unlimited local- and long-distance calling, up to 5,000 minutes per billing cycle, to the continental U.S., Alaska, Hawaii, Canada, U.S. Virgin Islands, Puerto Rico, and Guam. Other locations are considered International and charged at per minute calling rates (please check our website). Calling card calls, collect calls, 900 number calls, operator assisted calls, and directory assistance are not included. Caller ID equipment not included. Digital Phone Service is subject to Terms and Conditions as outlined on our website at [www.midcocomm.com](http://www.midcocomm.com).



## Hearing & Speech Assistance

Support for everyone.

We provide hearing and speech support assistance to disabled customers throughout our region. With Telecommunications Relay Service (TRS) – commonly known as Relay Calling – operators help facilitate communication between the calling and receiving parties.

For more information, please contact our Customer Care Team at 1.800.888.1300.

## Lifeline Assistance

We're here to help.

For some people, the telephone is their lifeline to the outside world. Low and fixed income telephone subscribers can apply for financial aid to help with their phone bill through Lifeline Assistance.

For questions and information on how to apply, please call 1.800.888.1300.



smart phone

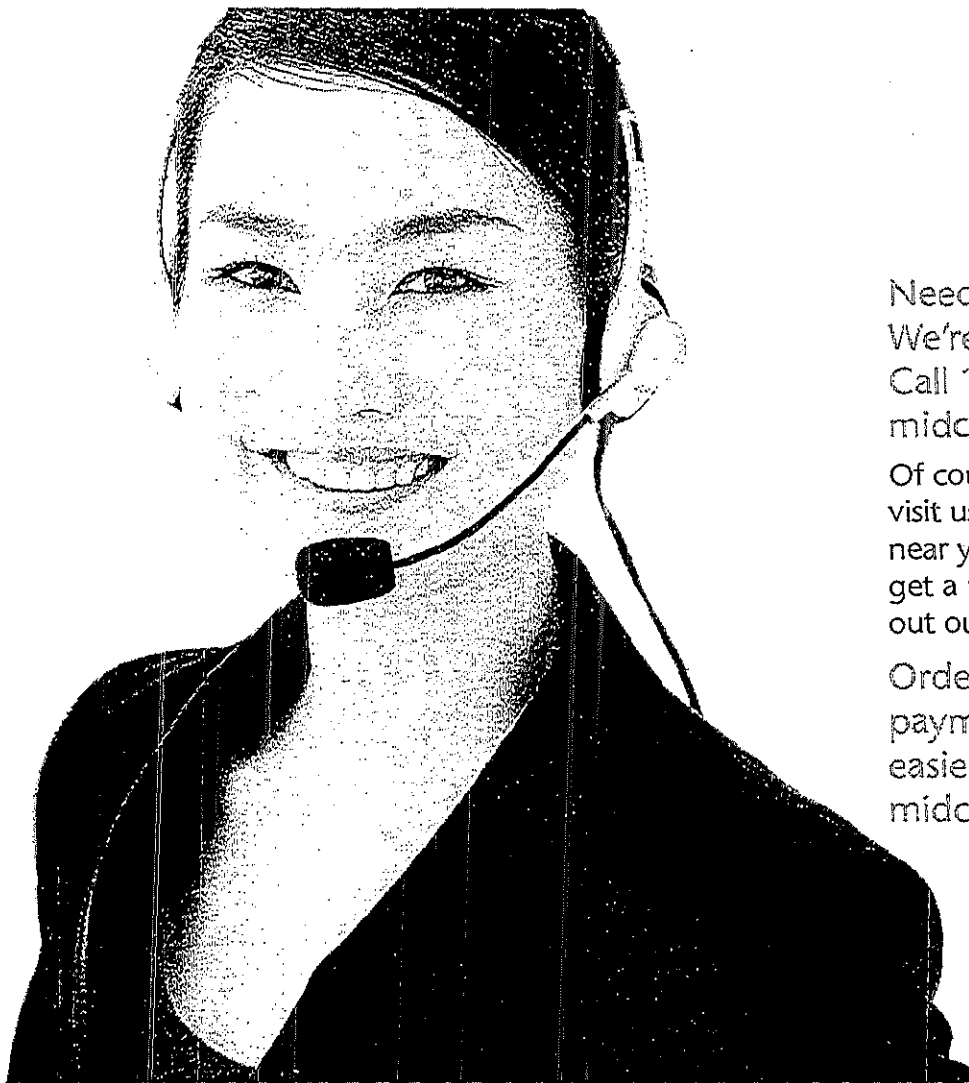


So ... get talking!

And feel free to talk all you want – whenever you want! We give you unlimited local and long distance calling. Crystal clear voice quality. Nine of our most requested calling features. And you won't have to purchase or rent any new equipment.

With Midcontinent Digital Phone Service, you'll have the most advanced phone technology available today – backed by the 24/7 support of our friendly Customer Care Team.

So when you're ready for a new way to talk, talk to us.



Need help? Have a question?  
We're here for you 24/7.  
Call 1.800.888.1300 or visit  
[midcocomm.com](http://midcocomm.com).

Of course, you're always welcome to  
visit us at a Customer Service Center  
near you. Stop by and set up services,  
get a personal demonstration, check  
out our other services, and more!

Ordering service and making  
payments has never been  
easier. Handle it all online at  
[midcocomm.com](http://midcocomm.com).



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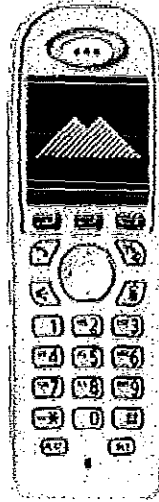
**Midcontinent**  
COMMUNICATIONS

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**Midcontinent DIGITAL PHONE**

f t in You Tube

[PAY BILL](#) [SIGN IN](#) [REGISTER](#)  
📍 SIOUX FALLS, SD 57104 | [Change](#)



## Hello? This Is Flexibility Calling.

We don't do one-size-fits all at Midcontinent®. Dial up our phone to the level you need. A single line. A line with voicemail. A few select features. Or the package, which allows you to choose all 9 exciting calling features. You make the call.

[SHOP](#)

### Package

#### Digital Phone Package

[View More Details](#)

#### Basic Digital Phone Line

### Price

**\$32<sup>95</sup>**  
per mo.

[ORDER](#)

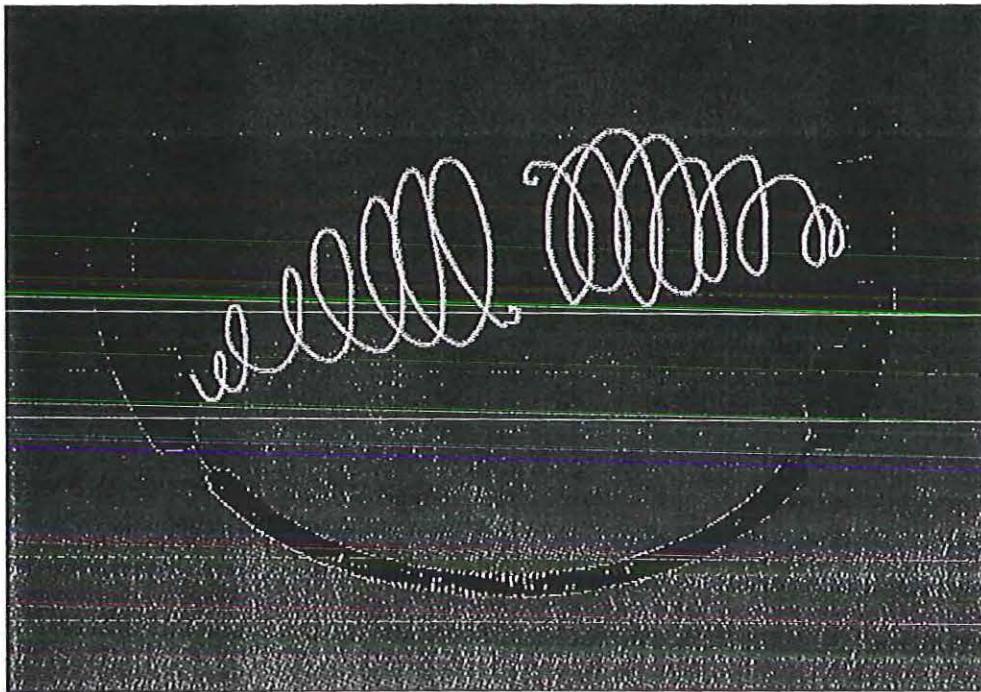
**\$20<sup>00</sup>**  
per mo.

[ORDER](#)

[View our Service & Price Guide](#)

[View our Phone Brochure](#)

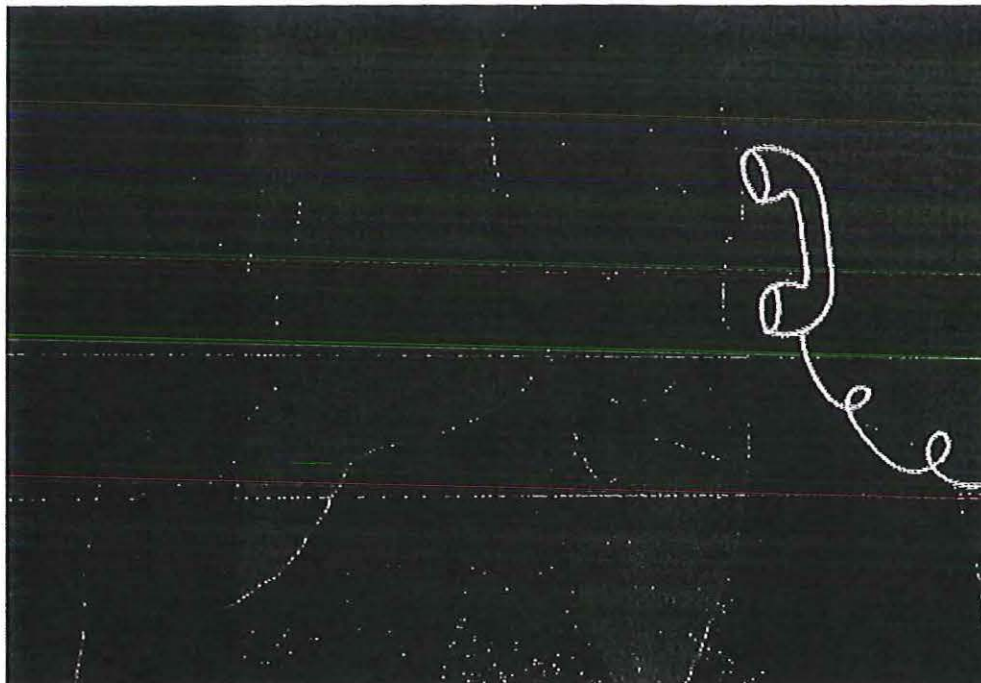




## Phone Extras

Midcontinent offers more than a ring tone. You have plenty of options and extras to choose from when it comes to Phone. Add Voicemail with eVOICE, Call Waiting, or any number and combination of eight calling features. See which ones are right for you!

[EXPLORE PHONE EXTRAS](#)



## 5 Reasons To Get Midcontinent Phone

Think your cell phone can do it all? You'll have to rethink that after reading this...

1. 911 service can trace a home phone faster than a cell phone. And smaller children may have trouble operating your cell phone.
2. Midcontinent Phone never needs charging, so you'll never be without phone access because you forgot to plug it in.
3. Midcontinent Phone is always there, so even if all the mobile phone users are out of the house, there's still a phone available for important messages.
4. Adding cell phones to your plan to keep at the house gets expensive. Midcontinent Phone? Just plug in and talk.
5. If you have a home security system, you need to keep a secure landline. It can also be valuable for those who work from home, or who live in rural areas with spotty cell coverage.



## Helping Everyone Communicate.

Everyone should have a constant, secure way to communicate. Learn about Midcontinent Telephone Relay services for the hearing and speech impaired. We also offer financial assistance to low income users, to ensure they have phone access.

[LEARN MORE](#)

Features

International Calling

Telephone Assistance Program



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PAY BILL SIGN IN REGISTER  
📍 SIOUX FALLS, SD 57104 | Change



## Telephone Assistance Program

### Telephone Relay Services - Phone For The Hearing & Speech Impaired

Everyone needs a constant, secure way to communicate. Telephone Relay services provide a vital service to those with hearing and speech difficulties, allowing them to make and receive calls from hearing persons. If you or someone you know could benefit and you want to learn more, simply dial 711.

Amplified telephones are available for free to residents in South Dakota who have hearing loss. This service is provided through the Telecommunication Equipment Distribution Program. Those interested can view our brochure, visit Relay South Dakota or call 1-800-676-3777 for an application

### Lifeline Assistance - Help For Low Income Phone Subscribers

For some people, especially the homebound, the telephone is a lifeline to the outside world. Low-income telephone subscribers can apply for aid to help with their phone bill through the Lifeline Assistance program. Lifeline Assistance provides eligible subscribers a minimum amount per month toward basic home telephone service. Lifeline subscribers may receive long distance blocking on their telephone line at no charge.

To apply for Lifeline Assistance, please download our application [here](#).

Features

International Calling

Telephone Assistance Program

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Services

Support

Pay Bill

Contact

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About

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# Welcome

to Midcontinent Communications®

Thank you for choosing us to be your service provider. We know you have options and we're happy to have you as a customer.

|||||

<<FullName>>  
<<AddressLine1>>  
<<AddressLine2>>

Dear <<NAME>>:

Thank you for choosing Midcontinent Communications® as your service provider for your home. We appreciate your business.

- Our technician will arrive between XX:XX am/pm – XX:XX am/pm. Upon arrival, our technician will need up to XX hours to complete your installation.
- Your telephone will be installed on (date) and you will not need to be home for this installation.
- It is important to have your computer and TV and access to cable and power outlets available before the technician arrives.
- An adult 18 years of age or older must be present for the duration of installation.

If you have requested that we install new cable outlets at the time of your appointment, please note you will need a licensed electrician to perform any necessary "fishing" of cables through the walls. If the cable is not available within the walls for those outlet(s), we will be unable to complete installation on that particular outlet. NOTE: If you rent your home or apartment and want a cable outlet installed, you must provide written permission from your landlord to our technician at the time of installation. A form can be found in the Resource Center at [midcocomm.com](http://midcocomm.com).

## Tips to help make your installation as easy as possible:

In order for us to ensure your service(s) are working properly to your satisfaction please have at least one device set up so the technician can check the direct connection.

### Data Service Equipment

To ensure optimal speeds our technician will connect a laptop or computer to perform a speed test. If you have your own modem we ask that you please have it available so we can connect it to the electrical and cable outlets and to your computer.

### Video Service Equipment

While on-site our technician will perform a cable outlet check on all televisions you wish to connect to ensure proper connection and a clear picture on your television(s).

### Digital Phone Service

If you are keeping your current telephone number(s), we will contact your current local service provider to transfer your number(s) and terminate existing service. For information on how to use your telephone features and other benefits of your phone service please refer to the Telephone User Guide enclosed with this letter or online at [midcocomm.com](http://midcocomm.com).

If you have any questions or concerns regarding your service installation we would be happy to assist you visit with us online via chat or email at [midcocomm.com/contactus](http://midcocomm.com/contactus), by phone at 1.800.888.1300 or stop by if you live near one of our local Customer Service Center.

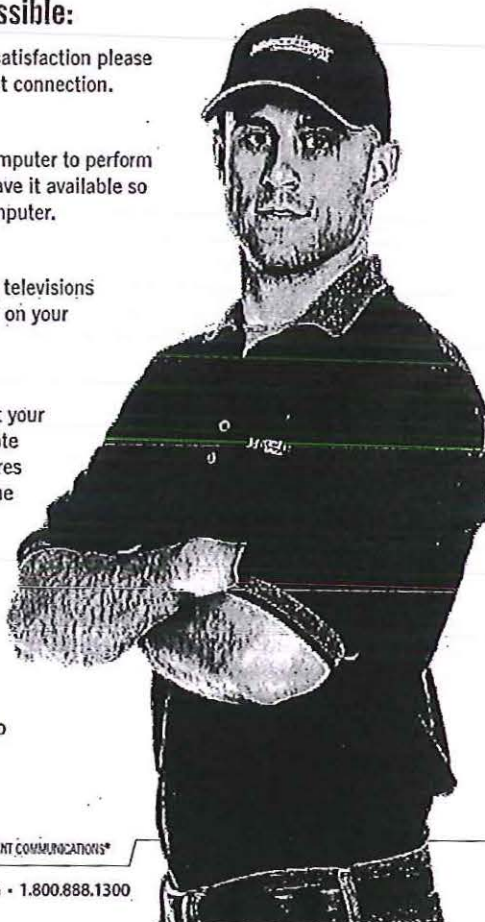
Thank you for choosing us as your service provider. We look forward to serving you for many years to come.

Midcontinent Communications

**Your installation appointment is scheduled between <<Time>> on <<Date>>!**

### Visit Checklist:

- ☐ An adult 18 years or older will be present during installation.
- ☐ Devices are available (TV and Computer).
- ☐ Cable and Power Outlets are available and easily accessible.
- ☐ Completed permission form from your rental landlord if new cable outlets are being installed.







Midcontinent  
COMMUNICATIONS

# STAY CONNECTED

WITH MIDCONTINENT® LIFELINE ASSISTANCE  
FOR INTERNET & PHONE.



## BROADBAND ASSISTANCE

\$9.95 per month  
Rent Free Modem  
Plus No Install Fees  
12Mbps x 1Mbps Internet Speeds



## PHONE ASSISTANCE

Reduced Monthly Rate  
No Install Fee  
Free Long Distance Call Blocking

With a clear connection and no worries about battery life or losing service when the power's out, the home phone is still important. And for some people, especially the elderly or housebound, the phone is a lifeline to the outside world.

An Internet connection has also become an important part of our lives. Paying bills, getting news, doing homework and connecting with friends and family — nowadays, it seems like a home Internet connection is becoming a necessity.

For some households, however, a home phone or Internet connection is just not affordable.

We're here to change that. Low-income households can apply for aid through Midcontinent's Lifeline Assistance program to put home phone or Internet service within their reach. Eligible Midcontinent phone subscribers can receive a reduced monthly rate, with no install fee and free long distance call blocking. Eligible Internet subscribers can receive Midcontinent Broadband service (12Mbps x 1Mbps) for \$9.95 per month with no installation or modem fees.

For questions about the Lifeline Assistance program, call 1.800.888.1300 and we will be happy to assist you!



# MIDCONTINENT<sup>®</sup> LIFELINE ASSISTANCE APPLICATION

Please respond completely. Inaccurate or incomplete responses may cause your application to be rejected. The information on this application will be kept confidential. Information provided below must be that of the account holder.

First Name: \_\_\_\_\_ Last Name: \_\_\_\_\_

Telephone Number: (\_\_\_\_) \_\_\_\_\_ - \_\_\_\_\_ Existing Midcontinent Account Number: \_\_\_\_\_

Current Telephone Company: \_\_\_\_\_

Date of Birth: \_\_\_\_\_ Last 4 digits of Social Security Number: \_\_\_\_\_ OR Tribal Identification Number: \_\_\_\_\_

Service Address: \_\_\_\_\_ (no PO Boxes) *If Billing Address is different from Service Address:*

City: \_\_\_\_\_ State: \_\_\_\_\_ Billing Address: \_\_\_\_\_

Zip Code: \_\_\_\_\_ ☐ Check here if this is a temporary address City: \_\_\_\_\_ State: \_\_\_\_\_ Zip Code: \_\_\_\_\_

Please check the program(s) your applying for: ☐ Lifeline Assistance (telephone) ☐ Broadband Lifeline Assistance (Internet)

1. Please check the programs in which you or your household currently participate and attach a copy of eligibility documentation. If qualifying under income, see income guidelines below.

- |   |   |
|---|---|
| <input type="checkbox"/> Federal Public Housing Assistance (FPHA) or Section 8                            | <input type="checkbox"/> Temporary Assistance for Needy Families (TANF)                   |
| <input type="checkbox"/> National School Lunch Program's Free Lunch Program                               | <input type="checkbox"/> Supplemental Security Income (SSI)                               |
| <input type="checkbox"/> Supplemental Nutrition Assistance Program (SNAP) (formerly known as Food Stamps) | <input type="checkbox"/> Minnesota Family Investment Program (MFIP)                       |
| <input type="checkbox"/> Tribally Administered Head Start (Income qualifying standard)                    | <input type="checkbox"/> Medicaid (e.g. Title XIX, Medical State Supplemental Assistance) |
| <input type="checkbox"/> Tribally Administered Temporary Assistance for Needy Families (TTANF)            | <input type="checkbox"/> Low Income Home Energy Assistance program (LIHEAP)               |
| <input type="checkbox"/> Bureau of Indian Affairs General Assistance                                      |   |

If you are applying for Lifeline assistance because a member of your household besides you participates in one of these programs, provide his/her name and certify that he/she is a member of your household here:

\_\_\_\_\_  
Name of Program Participant (please print)

\_\_\_\_\_  
I certify that this program participant is a member of my household. (please sign)

2. I do not receive benefits from any of the programs listed under part 1. I have marked my household income and attached required income documentation as indicated below.

Check your current household income requirement:

- |  |  |
|--|--|
| <input type="checkbox"/> 1 person household with the yearly income of \$15,890 or less | <input type="checkbox"/> 7 person household with the yearly income of \$49,586 or less                     |
| <input type="checkbox"/> 2 person household with the yearly income of \$21,506 or less | <input type="checkbox"/> 8 person household with the yearly income of \$55,202 or less                     |
| <input type="checkbox"/> 3 person household with the yearly income of \$27,122 or less |  |
| <input type="checkbox"/> 4 person household with the yearly income of \$32,738 or less | For households with over 9 people add \$5,616 for each additional person to the yearly income of \$55,202. |
| <input type="checkbox"/> 5 person household with the yearly income of \$38,354 or less |  |
| <input type="checkbox"/> 6 person household with the yearly income of \$43,970 or less | <input type="checkbox"/> _____ person household with the yearly income of \$_____                          |

For Broadband Internet Assistance, you must attach two of the following forms of income documentation.

For Telephone Assistance, you must attach one form of income documentation.

- |   |   |
|---|---|
| <input type="checkbox"/> Last year's Federal, State, or Tribal tax return                                 | <input type="checkbox"/> Unemployment/Workman's Compensation statement                            |
| <input type="checkbox"/> A Federal or Tribal notice letter of participation in General Assistance Program | <input type="checkbox"/> Child Support document (if proves income)                                |
| <input type="checkbox"/> Current annual income statement from employer                                    | <input type="checkbox"/> Retirement/Pension Benefits statement                                    |
| <input type="checkbox"/> Veterans Administration Benefits statement                                       | <input type="checkbox"/> Divorce decree (if proves income)  |
| <input type="checkbox"/> Social Security Benefits statement   | <input type="checkbox"/> Other official document that proves total household income: (list below) |
| <input type="checkbox"/> Three consecutive months of most recent paycheck stub                            |   |

Please read and initial the following important information about the Lifeline Programs before you sign below.

- ☐ Telephone Lifeline Assistance is a federal benefit. Willfully making false statements to obtain Telephone Lifeline Assistance or Broadband Lifeline Assistance can be punished by fines, imprisonment, de-enrollment or being barred from the program.
- ☐ Only one Lifeline service is available per household. A household is defined for the purposes of the Lifeline program as any individual or group of individuals who live together at the same address and share income and expenses.
- ☐ A household is not permitted to receive Lifeline assistance from multiple telephone service providers. This includes both wireless and landline providers.
- ☐ I understand that if I am currently receiving Lifeline benefits from another carrier, by submitting this form I am agreeing to discontinue receiving that other carrier's benefit and instead to receive my one Lifeline benefit from Midcontinent Communications.
- ☐ Violation of the one-per-household limitation constitutes a violation of the Federal Communications Commission's rules and will result in the subscriber's de-enrollment from the program and potentially prosecution by the U.S. government.
- ☐ Lifeline is a non-transferable benefit and the subscriber may not transfer his or her benefit to any other person.
- ☐ I understand and consent to Midcontinent Communications providing the information provided on this form as well as my service account information to the Universal Service Administrative Company (USAC), USAC's agents and/or the National Lifeline Accountability Database to ensure the proper administration of the Lifeline program. I understand that by signing this form, I am giving this consent, and that without this consent Midcontinent may deny me Lifeline service.
- ☐ I understand I must notify Midcontinent within 30 days if for any reason my household no longer satisfies the criteria for receiving Lifeline assistance. This includes if I no longer meet the income-based or program-based criteria for receiving Lifeline support, if I am receiving more than one Lifeline benefit, if another member of my household is receiving a Lifeline benefit, or if for any other reason my household no longer satisfies the criteria for receiving Lifeline support. Failure to notify Midcontinent Communications may result in penalties and de-enrollment from the program.
- ☐ I must notify Midcontinent Communications within 30 days if I move to a new address.
- ☐ If my address is a temporary one, I may have to re-certify my address every 90 days.
- ☐ I may be required to re-certify my household's eligibility for Lifeline assistance at any time, and if I fail to re-certify my continued eligibility, it will result in de-enrollment and the termination of my household's Lifeline assistance.
- ☐ I have attached all documents required to apply for Lifeline Assistance.

*By signing, I certify under penalty of perjury that I understand and agree to all the requirements of the Lifeline program and have provided documentation of eligibility.*

\_\_\_\_\_  
Lifeline Assistance Applicant Signature (Must be the Midcontinent account holder)

\_\_\_\_\_  
Date

Mail completed form with required documents to:

Midcontinent Communications  
P.O. Box 5010, Sioux Falls, SD 57117-9908



**Midcontinent**  
COMMUNICATIONS

Midco.com/Lifeline     1.800.888.1300

*\*Please visit [aspe.hhs.gov/poverty/14poverty.cfm](http://aspe.hhs.gov/poverty/14poverty.cfm) to see Federal Poverty Guidelines. To determine eligibility, multiply the Federal Poverty Guideline rate for your family size by 1.35 — your income must be at or below this number. The percentage is subject to change. Services not available in all areas. Some restrictions may apply.*

**Client:** Midcontinent  
**Spot Number:** MC-TELE 812-1sf  
**Title:** Telephone Assistance Plan 2012  
**Length:** :30



Video	AUDIO
<p>CG:            Animate words of the script on the screen with a telephone graphic.</p> <p>Use flowing typography style throughout.</p> <p>Add Midco logo.</p>	<p>For some people, especially the homebound, the telephone is a lifeline to the outside world.</p> <p>Midcontinent offers assistance programs to help low-income subscribers stay connected. Customers can easily apply for aid to help reduce their monthly phone bill.</p> <p>Qualified applicants are allowed one credit per household and will be asked to re-qualify annually.</p> <p>To find out if you qualify, call 1-800-8-8-8-1300 (thirteen-hundred), or go to our website at midco comm dot com.</p> <p>Midcontinent telephone assistance program, helping you stay connected.</p>

Approved By: \_\_\_\_\_ Date: \_\_\_\_\_

By signing this you are agreeing the script is approved and ready for voice. If revisions are needed afterwards, a \$30 charge will be required.