

**verizon**✓

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**NOV 19 2015**

**SOUTH DAKOTA PUBLIC  
UTILITIES COMMISSION**

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[frederick.moacdieh@verizon.com](mailto:frederick.moacdieh@verizon.com)

November 16, 2015

**VIA ECFS**

Ms. Marlene H. Dortch  
Secretary  
Federal Communications Commission  
445 12<sup>th</sup> Street, SW  
Washington, DC 20554

**Re: Section 63.71 Application of MCI Communications Services, Inc. d/b/a Verizon  
Business Services and TTI National Calling Card**

Dear Ms. Dortch:

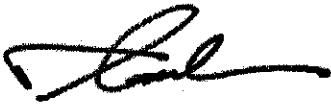
MCI Communications Services, Inc. d/b/a Verizon Business Services and TTI National Inc. submit the enclosed Application for authority under Section 214(a) of the Communications Act and 47 C.F.R. § 63.71 of the Commission's rules to discontinue postpaid calling card service and Personal 800 service. MCI and TTI provide postpaid calling card services under the brand name "MCI Calling Card" and "TTI National Calling Card." MCI provides personal 800 service under the brand name "Personal 800."

MCI and TTI are discontinuing these services wherever these cards or services are provided or can be used throughout the United States, including the District of Columbia and the U.S. Territories of American Samoa, Guam, Puerto Rico, Northern Mariana Islands, and the U.S. Virgin Islands. A copy of the Application is enclosed.

Ms. Marlene H. Dortch  
November 16, 2015  
Page 2

If you have any questions regarding this matter, please contact me at 202.515.2590.

Very truly yours,



Frederick E. Moacdieh

Enclosure

cc: Secretary of Defense, Attn: Special Assistant for Telecommunications  
Mindel De La Torre, Chief, International Bureau  
Governor of Each Impacted State  
Public Utilities Commission for Each Impacted State

**Before the  
Federal Communications Commission  
Washington, D.C. 20554**

In the Matter of )  
 )  
Section 63.71 Application of MCI )  
Communications Services, Inc. d/b/a Verizon )  
Business Services and TTI National Inc. )  
 ) File no.  
For Authority Pursuant to Section 214 of the )  
Communications Act of 1934, As Amended, )  
to Discontinue the Provision of Service )  
 )

**SECTION 63.71 APPLICATION OF MCI  
COMMUNICATIONS SERVICES, INC. D/B/A  
VERIZON BUSINESS SERVICES AND TTI NATIONAL INC.**

MCI Communications Services, Inc. d/b/a Verizon Business Services ("MCI") and TTI National Inc. ("TTI") submit this Application for authority under Section 214(a) of the Communications Act and Section 63.71 of the Commission's rules to discontinue postpaid calling card service and personal 800 service. MCI and TTI provide postpaid calling card services under the brand name "MCI Calling Card" and "TTI National Calling Card." MCI provides personal 800 service under the brand name "Personal 800."

As Sections 63.71(a) and (b) of the Commission's rules require, MCI and TTI provide the following information:

**1. Name and Address of Carrier (47 C.F.R. §§ 63.71 (a)(1), (b)(2)):**

MCI Communications Services, Inc.  
One Verizon Way  
Basking Ridge, NJ 07920

TTI National, Inc.  
One Verizon Way  
Basking Ridge, NJ 07920

**2. Date of Planned Service Discontinuance (47 C.F.R. §§ 63.71(a)(2), (b)(2)):**

Subject to the Commission's authorization, on or after January 16, 2016, MCI and TTI will discontinue postpaid calling card service and personal 800 service.

**3. Points of Geographic Areas of Service Affected (47 C.F.R. §§ 63.71(a)(3), (b)(2)):**

Subject to the Commission's authorization, MCI and TTI will discontinue postpaid calling card service and personal 800 service to customers wherever these cards or service are provided or can be used throughout the United States, including the District of Columbia, U.S. Territories (American Samoa, Guam, Puerto Rico, Northern Mariana Islands, and the U.S. Virgin Islands).

**4. Brief Description of Type of Service Affected (47 C.F.R. §§ 63.71(a)(4), (b)(2)):**

Standalone postpaid calling card service allows residential and small business customers to place long-distance and international calls by dialing a toll-free access code or number that MCI and TTI provide. Customers can use these cards from anywhere in the United States to place long-distance and international calls. Customers are billed on a monthly basis for calls made using the card. MCI and TTI's postpaid calling card services are available on a standalone basis or with lines presubscribed to MCI or TTI.

MCI's personal 800 service permits domestic calls to a customer's home telephone number that are billed to the MCI personal 800 customer rather than to the call originators.

The public convenience and necessity will not be impaired by the proposed service discontinuance because most consumers no longer use or need these services. Mobile phones have obviated the need for calling card and personal 800 services when traveling or away from home. In addition to mobile phones, there are other alternatives to these services in the marketplace including pre-paid calling cards and VoIP services that offer calling virtually anywhere. Moreover, MCI and TTI will continue to offer various domestic and international calling plans that will not be affected by this change. The availability of these alternatives ensure the public convenience and necessity are not impaired when MCI and TTI discontinue their postpaid calling card and personal 800 services.

**5. Brief Description of the Dates and Methods of Notice to All Affected Customers (47 C.F.R. § 63.71(b)(3)):**

MCI and TTI sent notices to affected Customers by U.S. Mail on or before November 16, 2015. Copies of the notices are attached as Exhibit A. There are approximately 5800 customers of these services nationwide.

MCI and TTI are sending copies of this Application by first class U.S. Mail to the governor and public utilities commission for each affected state, as well as to the Special Assistant for Telecommunications to the Secretary of Defense, as required by Section 63.71(a) of the Commission's rules. A copy of this Application is also being sent to the Chief of the Commission's International Bureau.

**6. Regulatory Classification of Carrier (47 C.F.R. § 63.71(b)(4)):**

MCI and TTI are considered non-dominant with respect to the services to be discontinued.

## CONCLUSION

MCI and TTI respectfully request that the Commission approve this Application.

Respectfully submitted,

Kathleen M. Grillo  
*Of Counsel*

/s/ Katharine R. Saunders  
William H. Johnson  
Katharine R. Saunders  
Verizon  
1320 N. Courthouse Road  
9<sup>th</sup> Floor  
Arlington, VA 22201  
(703) 351-3097

November 16, 2015

**CERTIFICATE OF SERVICE**

I hereby certify that on this 16<sup>th</sup> day of November, 2015, I served a copy of the foregoing Section 63.71 Application by U.S. Mail, postage prepaid to the parties on the attached service list.

/s/ Katharine R. Saunders  
Katharine R. Saunders

## SERVICE LIST

### ALABAMA

Twinkle Andress Cavanaugh  
President  
Alabama Public Service Commission  
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Public Utilities Commission  
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Cheyenne, WY 82002

**Secretary of Defense  
Attn: Special Asst. for  
Telecommunications  
Pentagon  
Washington, DC 20301**

**Mindel De La Torre  
Chief  
International Bureau  
Federal Communications Commission  
445 12<sup>th</sup> Street, SW  
Washington, DC 20554**

# **EXHIBIT A**

MCI Communications Services, Inc.  
P.O. Box 31303  
Salt Lake City, UT 84130-1303



Account no:

## NOTICE OF PERSONAL 800 SERVICE DISCONTINUANCE

Dear

As a valued customer, we want to make you aware of an upcoming change in our services. From time to time we evaluate and update our product portfolio to serve our customers. Due to overall declines in Personal 800 usage, MCI Communications Services, Inc. d/b/a Verizon Business Services has made the difficult decision to discontinue this MCI service.

### What does this mean to you?

On or after January 16, 2016, subject to applicable federal and state regulatory approvals, the MCI Personal 800 service, will be discontinued. This service provides a post-paid billing option for domestic calls to your home using assigned toll-free access numbers and personal PINs from anywhere within the United States. If you are using this service, please make alternate arrangements after this date. Personal 800 calls completed before the date of discontinuance will be billed as usual on your normal bill cycle date.

### What if I have other MCI services?

Local, long distance, and international subscriber plans active with MCI will not be affected by this change. You may continue to place domestic and international calls using these MCI plans.

We value your continued business, and we regret any inconvenience this action may cause you. Our MCI Service Representatives are ready to assist you with questions or concerns, and can be reached at 1-800-444-3333, the toll-free number on your bill, or visit our website at [www.mci.com](http://www.mci.com).

Thank you,

MCI Communications Services, Inc

*FCC Required Notice: The FCC will normally authorize this proposed discontinuance of service (or reduction or impairment) unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments as soon as possible, but no later than 15 days after the Commission releases public notice of the proposed discontinuance. You may file your comments electronically through the FCC's Electronic Comment Filing System using the docket number established in the Commission's public notice for this proceeding, or you may address them to the Federal Communications Commission, Wireline Competition Bureau, Competition Policy Division, Washington, DC 20554, and include in your comments a reference to the \$63.71 Application of MCI Communications Services, Inc d/b/a Verizon Business Services. Comments should include specific information about the impact of this proposed discontinuance (or reduction or impairment) upon you or your company, including any inability to acquire reasonable substitute service.*

MCI Communications Services, Inc.'s address is 1 Verizon Way, Basking Ridge, NJ 07920



MCI Communications Services, Inc.  
P.O. Box 31303  
Salt Lake City, UT 84130-1303



Account no:

## NOTICE OF CALLING CARD DISCONTINUANCE

Dear

As a valued customer, we want to make you aware of an upcoming change in our services. From time to time we evaluate and update our product portfolio to serve our customers. Due to overall declines in post-paid calling card usage, MCI Communications Services, Inc. d/b/a Verizon Business Services has made the difficult decision to discontinue the MCI Calling Card.

### What does this mean to you?

On or after January 16, 2016, subject to applicable federal and state regulatory approvals, the MCI Calling Card, consisting of the associated post-paid billing option and toll-free access numbers used for international access, will no longer be useable for calls to or from the United States, U.S. territories or anywhere else in the world. If you are using this service, please make alternate arrangements to place and pay for calls after this date. Calls charged to the MCI Calling card before the date of discontinuance will be billed as usual on your normal bill cycle date.

### What if you have other MCI services?

Local, long distance, and international subscriber plans active with MCI will not be affected by this change. You may continue to place domestic and international calls using these MCI plans.

We value your continued business, and we regret any inconvenience this action may cause you. Our MCI Service Representatives are ready to assist you with questions or concerns, and can be reached at 1-800-444-3333, the toll-free number on your bill, or visit our website at [www.mci.com](http://www.mci.com).

Thank you,

MCI Communications Services, Inc.

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MCI Communications Services, Inc.'s address is 1 Verizon Way, Basking Ridge, NJ 07920

MCI Communications Services, Inc.  
P.O. Box 31303  
Salt Lake City, UT 84130-1303



Número de cuenta:

## AVISO DE SUSPENSIÓN DE LA TARJETA DE LLAMADAS

Estimado(a)

Como apreciado cliente nuestro, queremos informarle de un cambio que se producirá en nuestros servicios. En ocasiones evaluamos y actualizamos nuestra cartera de productos para servir a nuestros clientes. Debido al descenso en el uso de las tarjetas de llamadas post pago, MCI Communications Services, Inc. d/b/a Verizon Business Services ha tomado la difícil decisión de cancelar la tarjeta MCI Calling Card.

### ¿Qué significa esto para usted?

A partir del 16 de enero de 2016, sujeto a las aprobaciones regulatorias federales y estatales aplicables, la tarjeta de llamadas de MCI, que consiste en la opción de facturación post pago y los números gratuitos de acceso internacional, no podrá seguir utilizándose para llamar a o desde los Estados Unidos, los territorios de los Estados Unidos ni ningún otro país del mundo. Si usted utiliza el servicio, es importante que busque otro medio de llamar y pagar por las llamadas después de esa fecha. Las llamadas que se carguen a la tarjeta de llamadas de MCI antes de la fecha de suspensión se facturarán normalmente en la fecha del ciclo de facturación que corresponda.

### ¿Qué ocurre si usted tiene otros servicios de MCI?

Sus planes locales, de larga distancia e internacionales con MCI no se verán afectados por el cambio. Puede seguir haciendo llamadas nacionales e internacionales con estos planes de MCI.

Le valoramos como cliente y sentimos cualquier inconveniente que esto le pudiera causar. Los representantes de atención al cliente de MCI están a su disposición si tiene alguna pregunta o duda; puede llamar al 1-800-950-4652 o al número gratuito que aparece en su factura, o visitar nuestro sitio web en [www.mci.com](http://www.mci.com).

Gracias,

MCI Communications Services, Inc.

*Aviso obligatorio de la FCC: Normalmente, la FCC autorizará esta suspensión del servicio (o reducción o menoscabo), a no ser que se demuestre que los clientes no podrán recibir el servicio, o un sustituto razonable, de otra compañía de telecomunicaciones o que la conveniencia y necesidad del público se verán afectadas negativamente de algún otro modo. Si usted tiene alguna objeción, presente sus comentarios tan pronto como sea posible, antes de que transcurran 15 días de la fecha en que la Comisión publique el aviso de suspensión propuesta. Puede enviar sus comentarios por vía electrónica a través del sistema de comentarios electrónicos de la FCC con el número de expediente que se indique en el aviso público de la Comisión para este procedimiento o también puede enviarlos por correo a la Federal Communications Commission, Wireline Competition Bureau, Competition Policy Division, Washington, DC 20554, e incluir en sus comentarios una referencia a §63.71 Application of MCI Communications Services, Inc d/b/a Verizon Business Services. Los comentarios deberán explicar el impacto de esta suspensión (o reducción o menoscabo) propuesta sobre usted o su compañía, incluyendo la imposibilidad de adquirir un servicio sustituto razonable.*

La dirección de MCI Communications Services, Inc. es 1 Verizon Way, Basking Ridge, NJ 07920

MCI Communications Services, Inc.  
P.O. Box 31303  
Salt Lake City, UT 84130-1303



Número de cuenta:

## AVISO DE SUSPENSIÓN DEL SERVICIO 800 PERSONAL

Estimado(a)

Como apreciado cliente nuestro, queremos informarle de un cambio que se producirá en nuestros servicios. En ocasiones evaluamos y actualizamos nuestra cartera de productos para servir a nuestros clientes. Debido al descenso en el uso de los números de teléfono 800 personales, MCI Communications Services, Inc. d/b/a Verizon Business Services ha tomado la difícil decisión de cancelar este servicio de MCI.

### ¿Qué significa esto para usted?

A partir del 16 de enero de 2016, sujeto a las aprobaciones regulatorias federales y estatales aplicables, se suspenderá el servicio 800 personal de MCI. Este servicio ofrece una opción de facturación post pago para llamadas nacionales a su residencia mediante números de acceso gratuitos y PIN personal desde cualquier lugar de los Estados Unidos. Si usted utiliza el servicio, es importante que busque otro medio de llamar después de esa fecha. Las llamadas que se carguen al servicio 800 personal antes de la fecha de suspensión se facturarán normalmente en la fecha del ciclo de facturación que corresponda.

### ¿Qué ocurre si usted tiene otros servicios de MCI?

Sus planes locales, de larga distancia e internacionales con MCI no se verán afectados por el cambio. Puede seguir haciendo llamadas nacionales e internacionales con estos planes de MCI.

Le valoramos como cliente y sentimos cualquier inconveniente que esto le pudiera causar. Los representantes de atención al cliente de MCI están a su disposición si tiene alguna pregunta o duda; puede llamar al 1-800-950-4652 o al número gratuito que aparece en su factura, o visitar nuestro sitio web en [www.mci.com](http://www.mci.com).

Gracias,

MCI Communications Services, Inc.

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La dirección de MCI Communications Services, Inc. es 1 Verizon Way, Basking Ridge, NJ 07920

TTI National, Inc.  
P.O. Box 31301  
Salt Lake City, UT 84130-1301



Account no:

## NOTICE OF CALLING CARD DISCONTINUANCE

Dear

As a valued customer, we want to make you aware of an upcoming change in our services. From time to time we evaluate and update our product portfolio to service our customers. Due to overall declines in post-paid calling card usage, TTI National, Inc. has made the difficult decision to discontinue the TTI National Calling Card.

### What does this mean to you?

On or after January 16, 2016, subject to applicable federal and state regulatory approvals, the TTI National Calling Card and the associated post-paid billing option, will no longer be useable for calls to or from the United States, U.S. territories or anywhere else in the world. If you are using this service, please make alternate arrangements to place and pay for calls after this date. Calls charged to the TTI National Calling Card before the date of discontinuance will be billed as usual on your normal bill cycle date.

### What if you have other TTI National services?

Long distance and international subscriber plans active with TTI National will not be affected by this change. You may continue to place domestic and international calls using these TTI National plans.

We value your continued business, and we regret any inconvenience this action may cause you. Our TTI National Service Representatives are ready to assist you with questions or concerns, and can be reached at 1-800-893-5094, the toll-free number on your bill, or visit our website at [www.ttinational.com](http://www.ttinational.com).

Thank you,

TTI National, Inc.

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TTI National, Inc.'s address is 1 Verizon Way, Basking Ridge, NJ 07920



MCI Communications Services, Inc.  
P.O. Box 31303  
Salt Lake City, UT 84130-1303

[Customer name]  
[Customer address]  
[City, State #####-####]

Account no: [ acct no.]

#### NOTICE OF CALLING CARD DISCONTINUANCE

Dear [Customer name]

As a valued customer, we want to make you aware of an upcoming change in our services. From time to time we evaluate and update our product portfolio to serve our customers. Due to overall declines in post-paid calling card usage, MCI Communications Services, Inc. d/b/a Verizon Business Services has made the difficult decision to discontinue the MCI Calling Card.

#### What does this mean to you?

On or after January 16, 2016, subject to applicable federal and state regulatory approvals, the MCI Calling Card, consisting of the associated post-paid billing option and toll-free access numbers used for international access, will no longer be useable for calls to or from the United States, U.S. territories or anywhere else in the world. If you are using this service, please make alternate arrangements to place and pay for calls after this date. Calls charged to the MCI Calling card before the date of discontinuance will be billed as usual on your normal bill cycle date.

#### What if you have other MCI services?

Local, long distance, and international subscriber plans active with MCI will not be affected by this change. You may continue to place domestic and international calls using these MCI plans.

We value your continued business, and we regret any inconvenience this action may cause you. Our MCI Service Representatives are ready to assist you with questions or concerns, and can be reached at 1-800-727-5555, the toll-free number on your bill, or visit our website at [www.mci.com](http://www.mci.com).

Thank you,

MCI Communications Services, Inc.

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*Federal Communications Commission, Wireline Competition Bureau, Competition Policy Division, Washington, DC 20554, and include in your comments a reference to the §63.71 Application of MCI Communications Services, Inc d/b/a Verizon Business Services. Comments should include specific information about the impact of this proposed discontinuance (or reduction or impairment) upon you or your company, including any inability to acquire reasonable substitute service.*

MCI Communications Services, Inc.'s address is 1 Verizon Way, Basking Ridge, NJ 07920.

MCI Communications Services, Inc.  
P.O. Box 31303  
Salt Lake City, UT 84130-1303

[Customer name]  
[Customer address]  
[City, State #####-#####]

Account no: [ acct no.]

#### NOTICE OF PERSONAL 800 DISCONTINUANCE

Dear [Customer name]

As a valued customer, we want to make you aware of an upcoming change in our services. From time to time we evaluate and update our product portfolio to serve our customers. Due to overall declines in Personal 800 usage, MCI Communications Services, Inc. d/b/a Verizon Business Services has made the difficult decision to discontinue this MCI service.

#### What does this mean to you?

On or after January 16, 2016, subject to applicable federal and state regulatory approvals, the MCI Personal 800 service, will be discontinued. This service provides a post-paid billing option for domestic calls to your home using assigned toll-free access numbers and personal PINs from anywhere within the United States. If you are using this service, please make alternate arrangements after this date. Personal 800 calls completed before the date of discontinuance will be billed as usual on your normal bill cycle date.

#### What if I have other MCI services?

Local, long distance, and international subscriber plans active with MCI will not be affected by this change. You may continue to place domestic and international calls using these MCI plans.

We value your continued business, and we regret any inconvenience this action may cause you. Our MCI Service Representatives are ready to assist you with questions or concerns, and can be reached at 1-800-727-5555, the toll-free number on your bill, or visit our website at [www.mci.com](http://www.mci.com).

Thank you,

MCI Communications Services, Inc

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*Communications Services, Inc d/b/a Verizon Business Services. Comments should include specific information about the impact of this proposed discontinuance (or reduction or impairment) upon you or your company, including any inability to acquire reasonable substitute service.*

MCI Communications Services, Inc.'s address is 1 Verizon Way, Basking Ridge, NJ 07920