



November 5, 2015  
Via Web Filing

Ms. Patricia Van Gerpen, Executive Director  
South Dakota Public Utilities Commission  
500 East Capitol Avenue  
Capitol Building, 1st Floor  
Pierre, SD 57501

RE: Hypercube Telecom, LLC - Notification of Name Change

Dear Ms. Van Gerpen:

Hypercube Telecom, LLC (the "Company") hereby notifies the Commission that it has changed its name to West Telecom Services, LLC. The Company respectfully requests that the Commission issue an updated certificate, if applicable, to reflect the Company's name as "West Telecom Services, LLC." The Company is authorized to provide local exchange service in non-rural areas and resold interexchange services in South Dakota pursuant to authority granted in Docket No. TC01-55.

A copy of the Company's name change filing with the South Dakota Secretary of State is attached hereto as Exhibit A.

The Company has changed its name as part of a recent rebranding and marketing campaign by its ultimate parent company, West Corporation. The immediate parent company of the Company has also changed its name from Hypercube, LLC to West Telecom Services Holdings, LLC in connection with this brand marketing campaign by West Corporation. The Company's name change does not entail any restructuring, merger or other transaction impacting the corporate existence or management of the Company, and it will not affect the services or rates provided to customers of the Company. Further, notice has been provided to each customer of the Company in a transmittal separate from the bill. The text of the customer notice is attached hereto as Exhibit B. Additionally, brief reminders will be placed as messages on the customer bills.

Any questions you may have regarding this filing should be directed to my attention at 407-740-3002 or via email to [cwrightman@tminc.com](mailto:cwrightman@tminc.com). Thank you for your assistance in this matter.

Sincerely,

/s/ Connie Wightman  
Consultant

cc: Karen Turner, West Telecom Services, LLC, [ksturner@west.com](mailto:ksturner@west.com)  
file: Hypercube - South Dakota - Other  
tns: SDx1501

CW/lw

Exhibit A

Amended Secretary of State Certificate

# State of South Dakota



## OFFICE OF THE SECRETARY OF STATE

### Amended Certificate of Authority Foreign LLC

ORGANIZATIONAL ID# FL000968

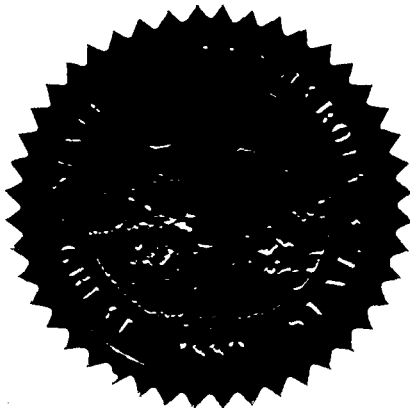
**I, Shantel Krebs**, Secretary of State of the State of South Dakota, hereby certify that the Amended Certificate of Authority of

'HYPERCUBE TELECOM, LLC', changing its name to 'WEST TELECOM SERVICES, LLC'

duly signed and verified, have been received in this office and are found to conform to law.

**ACCORDINGLY**, and by virtue of the authority vested in me by law, I hereby issue this Amended Certificate of Authority and attach hereto a duplicate of the Amended Certificate of Authority.

**IN TESTIMONY WHEREOF**,  
I have hereunto set my hand and  
affixed the Great Seal of the  
State of South Dakota, at Pierre,  
the Capital, this 09/28/2015.



*Shantel Krebs*

**Shantel Krebs**  
Secretary of State

9/28/2015 4:17:36 PM  
Change ID: 1278901

Secretary of State Office  
500 E Capitol Ave  
Pierre, SD 57501  
(605)773-4845

## APPLICATION FOR AMENDED CERTIFICATE OF AUTHORITY FOREIGN LIMITED LIABILITY COMPANY

Please Type or Print Clearly in Ink

~~Must~~ <sup>Now of</sup> submit one Original and one Photocopy

**FILING FEE: \$750** payable to SECRETARY OF STATE

Filed this

*2/11*  
*Sept 2015*  
*Shantel Krebs*  
SECRETARY OF STATE

# RECEIVED

SEP 28 2015

S.D. SEC. OF STATE

Telephone # \_\_\_\_\_

FAX # \_\_\_\_\_

Application must be accompanied by a one page original certificate of existence issued by the Secretary of State or other official having custody of the organizational records in the state or country under whose law it is organized.

1. The name of the company is Hypercube Telecom, LLC

Note: This must be the exact limited liability company name as currently on file.

2. The amended name is West Telecom Services, LLC

The name must include limited liability company, limited company or the abbreviation L.L.C., LLC, L.C. or LC. Limited may be abbreviated as Ltd. and company may be abbreviated as Co.

3 The name of the state or country under whose laws it is organized is Delaware

4. The period of its duration perpetual

5. The address of its principal office (this is the address of the executive offices of the corporation).

11808 Miracle Hills Drive	Omaha	NE	68154
Street Address	City	State	ZIP+4
11808 Miracle Hills Drive	Omaha	NE	68154
Mailing Address (Optional)	City	State	ZIP+4

6. Please complete only if there is a change to any of the registered agent information.

The South Dakota Registered Agent name Corporation Service Company

503 South Pierre Street	Pierre	SD	57501
Street Address or Rural Route Box Number in This State and	City	State	ZIP+4
Mailing Address in This State, if Different from Street Address	City	State	ZIP+4

When listing a Commercial Registered Agent, please state their CRA #.  
This number can be obtained from the Commercial Registered Agent.

7. Please check one:

- ☒ The company is member managed.  
☐ The company is manager managed.

If this company is manager managed, please state the name and address of each manager.

Manager	Street Address	City	State	ZIP+4
Manager	Street Address	City	State	ZIP+4
Manager	Street Address	City	State	ZIP+4

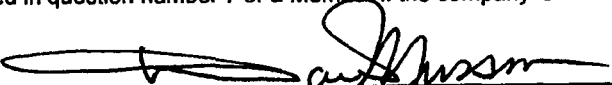
8. Whether one or more of the members of the company are to be liable for its debts and obligations under a provision similar to SDCL 47-34A-303 (c)

Member is Hypercube, LLC

The application must be signed by a Manager so stated in question number 7 or a Member if the company is member managed.

Dated 9-1-2015

**By signing this form, you agree to have both the fee and the form processed electronically. A fee of up to \$40 will be assessed for returned payments.**

  
(Signature of an authorized member or manager)

David C. Mussman  
(Printed Name)

Secretary  
(Title)

LLC Foreign Certificate of Authority April 2012

Hypercube Telecom, LLC by: its Member,  
Rubik Acquisition, its Member by:  
West Corporation, its Member (our Signer)

# Delaware

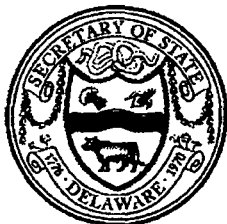
PAGE 1

*The First State*

I, JEFFREY W. BULLOCK, SECRETARY OF STATE OF THE STATE OF DELAWARE, DO HEREBY CERTIFY "WEST TELECOM SERVICES, LLC" IS DULY FORMED UNDER THE LAWS OF THE STATE OF DELAWARE AND IS IN GOOD STANDING AND HAS A LEGAL EXISTENCE SO FAR AS THE RECORDS OF THIS OFFICE SHOW, AS OF THE THIRD DAY OF SEPTEMBER, A.D. 2015.

AND I DO HEREBY FURTHER CERTIFY THAT THE SAID "WEST TELECOM SERVICES, LLC" WAS FORMED ON THE TWELFTH DAY OF JANUARY, A.D. 2001.

AND I DO HEREBY FURTHER CERTIFY THAT THE ANNUAL TAXES HAVE BEEN PAID TO DATE.



3344825 8300

151254823

You may verify this certificate online  
at [corp.delaware.gov/authver.shtml](http://corp.delaware.gov/authver.shtml)

  
Jeffrey W. Bullock, Secretary of State  
AUTHENTICATION: 2702081

DATE: 09-03-15

# Delaware

PAGE 1

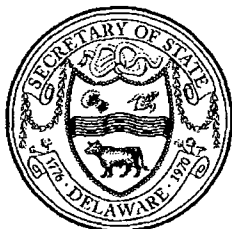
*The First State*


I, JEFFREY W. BULLOCK, SECRETARY OF STATE OF THE STATE OF DELAWARE, DO HEREBY CERTIFY THE ATTACHED IS A TRUE AND CORRECT COPY OF THE CERTIFICATE OF AMENDMENT OF "HYPERCUBE TELECOM, LLC", CHANGING ITS NAME FROM "HYPERCUBE TELECOM, LLC" TO "WEST TELECOM SERVICES, LLC", FILED IN THIS OFFICE ON THE THIRTY-FIRST DAY OF AUGUST, A.D. 2015, AT 5:57 O'CLOCK P.M.

3344825 8100

151239005

You may verify this certificate online  
at [corp.delaware.gov/authver.shtml](http://corp.delaware.gov/authver.shtml)



  
Jeffrey W. Bullock, Secretary of State  
AUTHENTICATION: 2691442


DATE: 08-31-15

**STATE OF DELAWARE  
CERTIFICATE OF AMENDMENT**

1. Name of Limited Liability Company: Hypercube Telecom, LLC
2. The Certificate of Formation of the limited liability company is hereby amended as follows:

I. The name of the LLC is being amended to West Telecom Services, LLC.

IN WITNESS WHEREOF, the undersigned have executed this Certificate on the 31st day of August, A.D. 2015.

By:   
Authorized Person(s)

Name: David C. Mussman

Print or Type



Exhibit B

Customer Notice



Hypercube, LLC is a subsidiary  
of West Corporation

3200 W. Pleasant Run Rd.  
Suite 300  
Lancaster, TX 75146

September 7, 2015

RE: Important Notice from Hypercube Telecom, LLC ("HyperCube")

Dear Valued Customer:

Hypercube Telecom, LLC will soon be changing its name to ***West Telecom Services***, LLC to better align with our parent company West Corporation under a unified brand. Our e-mail address will change to [telecom-billing@west.com](mailto:telecom-billing@west.com). All other aspects of your service and account remain the same. This is a name change only; no assignment or transfer of authority is taking place.

We will notify you at a later date when the name change becomes official. For your convenience, the payment address will remain the same:

PO Box 561429  
Denver CO 80256-1429

ACH payment and banking information also remains the same:

Routing Number: 104000029  
Account Number: 105701001171

If you have any questions, please contact our team by phone at (469)727-1593 or by email at [telecom-billing@west.com](mailto:telecom-billing@west.com). Thank you for your continued business. We look forward to serving you.

Sincerely,

Bob Vidakovic  
Director of Billing