



525 Western Av, PO Box 588  
 Brookings, SD 57006  
 (605) 692-6325



415 4th St, PO Box 588  
 Brookings, SD 57006  
 (605) 692-6211

## SOUTH DAKOTA PUBLIC UTILITIES COMMISSION LIFELINE/TRIBAL LINK UP ADVERTISING/OUTREACH ANNUAL REPORT JULY 1, 2015

Company: City of Brookings Municipal Telephone Department  
 d/b/a Swiftel Communications

Address: PO Box 588  
 525 Western Ave  
 Brookings, SD 57006

Telephone number: 605-692-6325

Company contact: Laura Julius, Finance & Accounting Manager

Study Area Code: 391650 & 399009

**Lifeline/Tribal Link Up Advertising/Outreach Activities:**

- Advertise in media of general distribution.\* (See attached advertisement(s))
- Notice to existing and new customers regarding the availability of Lifeline/ Tribal Link Up.\* (See attached)
- Company's Lifeline/Tribal Link Up information in directory.
- Company's Lifeline/Tribal Link Up information available on Company website. (<http://swiftel.net/wp-content/uploads/2015/06/LifeLinePamplet03062015.pdf>)
- Company's information posted on USAC website.
- Other (describe): Placement of posters and brochures in public places where people who participate in qualifying programs will see them.

\*Required

Signed   
 Laura Julius  
 Finance & Accounting Manager  
 Swiftel Communications

Date 6/29/2015

**BROOKINGS SD 57006-**

Previous Balance  
 Payments Received through Jun 20  
 Balance Forward

**Service Summary**

	Recurring Charges	One Time Charges	Long Distance	Taxes and Surcharges	Total
Fiber Trio (605)	0.00	0.00	0.00		
<b>Subtotal</b>		<b>\$0.00</b>	<b>\$0.00</b>		

**Charge Detail**

**Bundled Services**

Description	Quantity	Amount
Recurring Charges Jun 21 to Jul 20 Fiber Trio - Main Attraction HD (605)		

**Taxes and Surcharges**  
 Federal Tax  
 South Dakota State Tax  
 Brookings City Tax  
 Enhanced 911  
 SD Communication Impaired Fund  
 Video Franchise Surcharge  
**Total Taxes and Surcharges**

**SUBTOTAL FOR Fiber Trio - Main Attraction HD**

**(605)**

Description	Quantity	Amount
<b>Taxes and Surcharges</b> Federal Tax South Dakota State Tax Brookings City Tax Federal USF Charge End User Residential Access Recovery Charge - Residential <b>Total Taxes and Surcharges</b>		

**LONG DISTANCE PROVIDER**  
 Intralata Pic: Swiftel Long Distance  
 Interlata Pic: Swiftel Long Distance

**SUBTOTAL FOR (605)**

**Annual Lifeline Msg**

Swiftel Communications is authorized to provide the Lifeline telephone assistance programs that was developed in response to concerns about the affordability of telephone service for low-income citizens.

\* The Lifeline program provides reduced monthly charges to telephone subscribers who qualify.

The person applying for assistance must have telephone service in their name, and must participate in at least one of the following public assistance programs:

- Food Stamps
- National School Lunch free lunch program
- Medicaid
- Temporary Aid to Needy Families (TANF)
- Low Income Home Energy Assistance
- Federal Public Housing Assistance
- Supplemental Security Income (SSI)

OR - Household income is at or below 135% of Federal Poverty Guidelines

**WHAT DO THE PROGRAMS PROVIDE?**

Lifeline provides eligible subscribers with a monthly credit of \$9.25 on their basic home telephone service charges.

If you meet eligibility requirements, you may pick up an application form at Swiftel Communications, 415 4th St, Brookings.

If you no longer participate in any of the qualifying programs, you are no longer eligible for Lifeline or Link-up. You are obligated by law to notify Swiftel Communications of the change.

If you have questions about Lifeline or Link-up, contact Swiftel Communications at 605-692-6211 for more information.



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Account Number: 05/21/2014  
Billing Date: 05/21/2014

Previous Balance  
May 13 Payments  
Balance Forward

### Service Summary

	Recurring Charges	One Time Charges	Long Distance	Taxes and Surcharges	Total
(605)					
Subtotal					

### Summary of Long Distance

	Calls	Minutes	Long Distance	Taxes and Surcharges	Total
(605)					
Total Long Distance					

### Charge Detail

(605)

Description	Quantity	Amount
<b>Recurring Charges May 21 to Jun 20</b>		
Residential Line Access	1	
Non-Published Number	1	
Call Forwarding	1	
Three Way Calling	1	
All Time Block	1	
Lifeline Credit	1	
<b>Total Recurring Charges</b>		
<b>Taxes and Surcharges</b>		
Federal Tax		
South Dakota State Tax		
Brookings City Tax		
Enhanced 911		
SD Communication Impaired Fund		
End User Lifeline		
<b>Total Taxes and Surcharges</b>		\$
<b>LONG DISTANCE PROVIDER</b>		
Intralata Pic: Swiftel Long Distance		
Interlata Pic: Swiftel Long Distance		
<b>Swiftel</b>		

(605) 692-4485  
Date Time CT Place Number Min Amount

Date Time CT Place Number Min Amount

Total for (605)

Call Plan Summary Minutes Amount  
Real Deal Call Plan (R)

*CT	CALL TYPE: EXPLANATION
DIS	Direct Dialed In State
DOS	Direct Dialed Out Of State

Taxes and Surcharges  
South Dakota State Tax  
Brookings City Tax  
Total Taxes and Surcharges

SUBTOTAL FOR (605)

### DO YOU STILL QUALIFY FOR THE LIFELINE DISCOUNT?

This message is on your bill because you are currently receiving the Lifeline discount each month. As you know, the Lifeline discount was put on your account when you indicated participation in one, or more, of the following programs:

- Food Stamps
- Supplemental Security Income (SSI)
- Federal Housing Assistance
- Temp Aid to Needy Families (TANF)
- Medicaid
- National School Lunch free lunch program
- Low Income Home Energy Assistance

OR, Household Income is at or below 135% of the Federal Poverty Guidelines.

If you continue to participate in any of these programs, we will make no changes to your account. You do not need to contact our office.

If you no longer participate in any of these programs, please let us know and we will make the correction needed on your account. You can call us at 692-2611, or include a note with your bill payment.

December 2014

Dear Swiftel Customer:

You are receiving this letter because you currently participate in Swiftel Communications' Lifeline Assistance Program. Currently, the program provides you a monthly discount of \$9.25 to offset the charge for your monthly residential voice telephone service.

Following Federal Communications Commission (FCC) requirements, Swiftel must receive a completed Lifeline Assistance Application Form from all participants each year. This Re-Certification Form is much like the Lifeline form(s) you have completed in the past, however no documentation is needed supporting why you qualify for the discount.

*The Lifeline Discount Re-Certification form is enclosed with this letter and needs to be completed and returned to our office by January 23, 2015 for you to continue receiving the discount. If we do not receive the completed form from you, we are required to remove the discount from your Swiftel account.*

In an effort to eliminate abuse of the program by consumers getting more than one discount, the FCC has set up the National Lifeline Accountability Database. Following Federal Law, Swiftel is required to check this Database before applying the discount to new Lifeline customers. Swiftel is also required to provide current Lifeline customer information for entry into the Database.

The second form sent with this letter is a Consent to Provide Information form authorizing Swiftel to provide your information (listed on the form) to the Database administrator. *If Swiftel does not receive a signed Consent form by January 23<sup>rd</sup>, we are required to remove the discount from your account.*

Please return both completed forms in the envelope provided by January 23<sup>rd</sup>. Feel free to call me at 692-6211 or 692-6325 with any questions you may have regarding the application or the Lifeline program.

Sincerely,

Jane Siekmann  
Customer Care Supervisor

Enclosures



**Swiftel**  
VOICE • VIDEO • DATA • SPRINT  
415 4th St, PO Box 588  
Brookings, SD 57006  
(605) 692-6211

December 2014

Dear Sprint-Swiftel Customer:

You are receiving this letter because your Sprint PCS wireless service account currently participates in Swiftel Communications' Lifeline Assistance Program. Currently, the program provides you a monthly discount of \$9.25 to offset the charge for your monthly residential voice wireless telephone service.

The Federal Communications Commission (FCC) requires that we receive a completed Lifeline Assistance Re-Certification Form from all participants each year. This Re-Certification Form is much like the Lifeline form(s) you have completed in the past, however *no documentation is needed supporting why you qualify for the discount.*

The Re-Certification Form enclosed with this letter needs to be completed and returned to our office by January 23, 2015 to continue receiving the credit. *If we do not receive the completed form from you, we are required to remove the credit from your Sprint account.*

Another new rule from the FCC regarding the Lifeline Assistance Program is an effort to eliminate abuse of the program by consumers getting more than one discount (some consumers have claimed discounts for multiple wireline telephone services, or for both wireline and wireless service). To accomplish this, the FCC has set up the National Lifeline Accountability Database. Swiftel is required to provide current Lifeline customer information for entry into the Database.

The second form sent with this letter is a Consent to Provide Information so Swiftel can provide your information (listed on the form) to the Database administrator. *If Swiftel does not receive a signed consent form, we are required to remove the discount from your account.*

Please return both completed forms in the envelope provided by January 23<sup>rd</sup>. Feel free to call me at 692-6211 or 692-6325 with any questions you may have regarding the application or the Lifeline program.

Sincerely,

Jane Siekmann  
Customer Care Supervisor

Enclosures



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415 4<sup>th</sup> St, PO Box 588, Brookings, SD 57006-0588

local wireline & Internet service, plus wireless service from...



Lifeline  
Discount  
Application  
2015

One discount per household: Household is defined as everyone residing at the same address sharing income and household expenses, anyone living with their parent or legal guardian is considered part of that household, a low-income subscriber living with someone who provides them financial support is part of that household. One discount allowed for the household at that address.

**Application for Lifeline Discount (please print)**

NAME \_\_\_\_\_  
(First) (M. I.) (Last)

ADDRESS \_\_\_\_\_ City \_\_\_\_\_ St \_\_\_\_\_ ZIP \_\_\_\_\_  
Permanent physical service address; No PO Box #.

Social Security # (last four digits) \_\_\_\_\_ Date of Birth (required) \_\_\_\_/\_\_\_\_/\_\_\_\_

Swiftel / Sprint PCS Telephone Number (\_\_\_\_) \_\_\_\_\_ - \_\_\_\_\_ Account Number \_\_\_\_\_

1. I am applying for the Lifeline monthly service discount on the primary telephone line, in my name, at my residence. I currently receive a Lifeline discount on other telecommunications service. \_\_\_\_ Yes \_\_\_\_ No  
If 'Yes' is checked, customer does not qualify for additional discount on Swiftel/Sprint PCS services.

2. I am stating that I qualify for the requested discount because:

A. I, or a member of my household, participate in the program(s) checked below; I agree to furnish proof of the participation to Swiftel:

- \_\_\_\_\_ Medicaid (not the same as Medicare)
- \_\_\_\_\_ Supplemental Nutrition Assistance Program (formally known as Food Stamps)
- \_\_\_\_\_ Supplemental Security Income (SSI)
- \_\_\_\_\_ Federal Public Housing Assistance
- \_\_\_\_\_ Low-Income Home Energy Assistance
- \_\_\_\_\_ Temporary Assistance for Needy Families (TANF)
- \_\_\_\_\_ National School Lunch (NSL) free lunch program

B. \_\_\_\_\_ My household income is at or below 135% of the Federal Poverty Guidelines based on a household of \_\_\_\_\_ people. (see information on the back of this sheet)

I understand I qualify to receive the Lifeline assistance discount on my primary residential telephone line as shown above.  
I agree to comply with future requests from Swiftel Communications to Re-Certify the Lifeline qualification.  
I agree to notify Swiftel Communications when I no longer qualify based on the criteria indicated above.  
I agree to notify Swiftel Communications within 30 days if my primary residential address changes.  
I understand that failure to comply with any Lifeline program requirement may result in the removal of my discount.  
I authorize the administrative office for any program indicated above to verify my participation to Swiftel Communications.  
**I CERTIFY UNDER PENALTY OF LAW THAT ALL OF THE ABOVE INFORMATION IS TRUE AND CORRECT TO THE BEST OF MY KNOWLEDGE.**

Signature \_\_\_\_\_

Date \_\_\_\_\_

## HOUSEHOLD INCOME GUIDELINES (2015)

Use the chart below to determine income eligibility of applicants for the Lifeline discounts.

Applicants are required to provide certification indicating the number of individuals in their household and documentation accurately representing the consumer's total annual household income. "Income" means all income actually received by all members of the household. It includes:

- salary before deducted taxes
  - public assistance benefits
  - Social Security payments
  - retirement/pension fund payments
  - veteran's benefits
  - unemployment compensation
  - worker's compensation benefits
  - inheritances
  - alimony
  - child support payments
  - gifts
  - lottery winnings
- The only exceptions are student financial aid, military housing and cost-of-living allowances, and irregular income from occasional small jobs such as baby-sitting or lawn mowing.

Acceptable income documentation includes:

- prior year federal/tribal tax return,
- current income statement/paycheck stub from an employer for three consecutive months during the previous six months
- Statement of Benefits from any of the following for three consecutive months during the previous six months:
  - Social Security Administration
  - Retirement/Pension Fund
  - Unemployment/Worker's Comp Admin
  - Veterans Administration
- Federal/Tribal notice or letter of General Assistance participation
- Court Order: Divorce decree (alimony), Child Support statement, or Probate (inheritance)

Size of Family Unit	For 2015: 135% of the Federal Poverty Guidelines Income for the 48 Contiguous States
1	\$15,890/yr.
2	\$21,506
3	\$26,122
4	\$32,738
5	\$38,354
6	\$43,970
7	\$49,586
8	\$55,202
For each additional person, add...	\$5,616/yr.

## Consent to Provide Lifeline Subscriber Information to the National Lifeline Accountability Database

The Federal Communications Commission has established the *National Lifeline Accountability Database* ("Database") to detect and prevent consumers from receiving more than one discounted telephone service under the federal Lifeline program.

Under federal law, Swiftel Communications is required to check/query this Database prior to signing up Lifeline subscribers and is also required to provide to the federal administrator of this Database the following information regarding each new and existing Lifeline subscriber.

- Lifeline subscriber's full name;
- Lifeline subscriber's full residential address;
- Lifeline subscriber's date of birth;
- The last four digits of the Lifeline subscriber's Social Security number;
- The telephone number associated with the Lifeline-discounted service;
- Date on which the Lifeline-discounted was initiated;
- Date on which the Lifeline-discounted service was terminated (if applicable);
- The amount of Lifeline service support being sought for the subscriber;
- The means through which the subscriber qualified for the Lifeline discount (income- or program-based participation).

The above information related to your Lifeline service is being provided by Swiftel to the federal administrator of the Database (the Universal Service Administrative Company and/or its agents). This is to verify that you, and other, Lifeline applicants and/or subscribers, are not receiving more than one Lifeline discount. And, overall, to otherwise ensure proper administration of the Lifeline program.

As signed below:

I, the Lifeline applicant/subscriber, acknowledge that Swiftel will transmit to the administrator of the National Lifeline Accountability Database the above-referenced information about my Lifeline account and/or service, to be included in the Database. And, I hereby consent to transmission of the information for purposes allowed by law relating to administration of the Lifeline program.

I further understand that failing to provide this consent to release my Lifeline account and/or service information to the administrator, to be included in the National Lifeline Accountability Database, will result in the loss of the Lifeline discount on my telephone service account.

---

Subscriber Name - Signed

---

Dated

---

Subscriber Name - Printed





525 Western Av, PO Box 588  
 Brookings, SD 57006  
 (605) 692-6325



415 4th St, PO Box 588  
 Brookings, SD 57006  
 (605) 692-6211

## LIFELINE VERIFICATION CHECKLIST – PROOF OF ELIGIBILITY

Applicant Name \_\_\_\_\_  
 Qualifying Person's Name (household member if different than applicant) \_\_\_\_\_  
 Application for Benefit based on: \_\_\_ Program Participation Eligibility \_\_\_ Income Eligibility  
 Date when documentation for application reviewed \_\_\_\_\_  
 Employee reviewing documentation \_\_\_\_\_

**A. If eligibility reviewed based on State or Federal Social Service or Income Database ~**

Name of Database: \_\_\_\_\_ Date of inquiry: \_\_\_\_\_

*Attach copy of confirmation received or screen shot of web page showing eligibility confirmation, or Employee confirms that database indicated eligibility (initial here) \_\_\_\_\_*

**B. If eligibility reviewed based on contact with State Agency ~**

Agency Consulted: \_\_\_\_\_ Date confirmation rec'd: \_\_\_\_\_

Name of Person Contacted: \_\_\_\_\_ *(Attach copy of eligibility statement)*

**C. If eligibility determined by employee review of income or program participation documentation ~**

1. Indicate type of documentation reviewed *(check all reviewed)*:

- Agency award letter\*  Benefit check stub from Soc Sec Admin (for SSI)
- Utility bill (LIEAP recipient)  Current income statement\*
- Beneficiary card\*  Federal notice/letter of participation in General Assistance\*
- Retirement or pension statement of benefits\*  Prior year's state, federal, or tribal tax return\*
- Social Security statement of benefits  Letter of participation or enrollment from agency\*
- Veterans Admin statement of benefits  Unemployment/Worker Comp benefit statement\*
- Divorce decree, child support award, or other official documents with income information\*

\* Describe the documentation identified above \_\_\_\_\_  
 \_\_\_\_\_

*(If documentation used for income eligibility doesn't cover a full year, applicant must present documentation covering at least three consecutive months of previous twelve months.)*

2. Date on documentation: \_\_\_\_\_ *(indicate what type below)*  
 Document Date  Expiration Date  No date available on documentation
3. Method that documentation was provided or received:  
 In person; after review -  returned  
 By Fax; after review -  destroyed  
 By mail; after review -  destroyed  
 Electronically; after review -  destroyed/deleted

**Lifeline Household Worksheet (2015)**

For use when a household member qualifies the subscriber for the Lifeline discount.

Account-Holder's Name (printed)	
Address	
Telephone Number	

Lifeline is a government program that provides a monthly discount on home or mobile telephone services. Only ONE Lifeline discount is allowed per household. Members of a household are not permitted to receive Lifeline service from multiple telephone companies.

Your household is everyone who lives together at your address as one economic unit (including children and people who are not related to you).

The adults you live with are part of your economic unit if they contribute to and share in the income and expenses of the household. An adult is any person 18 years of age or older, or an emancipated minor (a person under age 18 who is legally considered to be an adult). Household expenses include food, health care expenses (such as medical bills) and the cost of renting or paying a mortgage on your place of residence (a house or apartment, for example) and utilities (including water, heat and electricity). Income includes salary, public assistance benefits, social security payments, pensions, unemployment compensation, veteran's benefits, inheritances, alimony, child support payments, worker's compensation benefits, gifts, and lottery winnings.

Spouses and domestic partners are considered to be part of the same household. Children under the age of 18 living with their parents or guardians are considered to be part of the same household as their parents or guardians. If an adult has no income, or minimal income, and lives with someone who provides financial support to that adult, both people are considered part of the same household.

**You have been asked to complete this Worksheet because someone else currently receives a Lifeline-supported service at your address. This other person may or may not be a part of your household. Answer the questions below to determine whether there is more than one household residing at your address.**

- Does your spouse or domestic partner (that is, someone you are married to or in a relationship with) already receive a Lifeline-discounted phone? (check no if you do not have a spouse or partner)  YES  NO
  - If you checked YES, you may not sign up for Lifeline because someone in your household already receives Lifeline. Only ONE Lifeline discount is allowed per household.
  - If you checked NO, please answer question #2.
- Other than a spouse or partner, do other adults (people over the age of 18 or emancipated minors) live with you at your address?
 

A. A parent	<input type="checkbox"/> YES <input type="checkbox"/> NO	D. An adult roommate	<input type="checkbox"/> YES <input type="checkbox"/> NO
B. An adult son or daughter	<input type="checkbox"/> YES <input type="checkbox"/> NO	E. Other _____	<input type="checkbox"/> YES <input type="checkbox"/> NO
C. Another adult relative (such as a sibling, aunt, cousin, grandparent, grandchild, etc.)	<input type="checkbox"/> YES <input type="checkbox"/> NO		

  - If you checked NO for each statement above, you do not need to answer the remaining questions. Please initial line B, below, and sign and date the worksheet.
  - If you checked YES, please answer question #3.
- Do you share living expenses (bills, food, etc.) and share income (either your income, the other person's income or both incomes together) with at least one of the adults listed above in question #2?  YES  NO
  - If you checked NO, then your address includes more than one household. Please initial lines A and B below, and sign and date the worksheet.
  - If you checked YES, then your address includes only one household. You may not sign up for Lifeline because someone in your household already receives Lifeline.

**CERTIFICATION**

Please initial the certifications below and sign and date this worksheet. Submit this worksheet to \_\_\_\_\_ Swiftel Communications along with your Lifeline application.

- I certify that I live at an address occupied by multiple households.
- I understand that violation of the one-per-household requirement is against the Federal Communication Commission's rules and may result in me losing my Lifeline benefits, and potentially, prosecution by the United States government.

Signature \_\_\_\_\_

Date \_\_\_\_\_



415 4<sup>th</sup> St  
PO Box 588  
Brookings, SD 57006-0588  
605-692-6211

## Outreach Guidelines 2015 Lifeline Programs (for Wireline service)

List of places we will ask to display Lifeline posters and brochures (not all-inclusive):

- Women's shelter
- Nursing homes
- Free-Meal places (Churches, Soup Kitchens, etc.)
- Food Pantry
- Sr. Housing/Assisted Living facilities
- Sr. Center
- SD Social Services office
- Federal Housing office
- Apartment-rental offices
- County Welfare office
- Advance office and apartments (disabled persons assistance org)

Ideas on other methods of sharing this information:

- Include in back-to-school, and new-student, packets (public schools)
- Request an item in public school newsletters
- Have Public Service Announcements on/in:
  - radio/TV
  - Register (local newspaper)
  - Collegian (SDSU campus newspaper)
- On SD State University campus:
  - Fall registration freebie-bags
  - Student Union
  - Financial Aid office
  - One-Stop Career Center

d/b/a:  PCS w/stores in Watertown, SD; Sioux Falls, SD; and Sioux City, IA

## Outreach guidelines for Lifeline programs (wireless)

List of places we will ask to display Lifeline posters and brochures (not all-inclusive):

- Women's shelters
- Nursing homes
- Free-Meal places (Churches, Soup Kitchens, etc.)
- Food Pantries
- Sr. Housing/Assisted Living facilities
- Sr. Centers
- SD Social Services offices
- Federal Housing offices
- Apartment-rental offices
- County Welfare offices
- Disabled persons assistance offices and apartments

Other methods of sharing this information:

- Have Public Service Announcements on/in:
  - radio/TV
  - local newspaper
  - local shopper-type publication



## Assistance for Basic Home Telephone Service

**Lifeline** is a public assistance program offering wireline telephone discounts to qualified, low-income consumers. Under the **Lifeline** program, eligible subscribers receive a discounted on their monthly service.

Eligibility requirements vary by state. You may qualify for **Lifeline** assistance if you comply with certain income level requirements or you currently participate in certain public assistance programs. Linfeline assistance is available for one phone line per household

**Lifeline** subscribers may also receive long distance blocking on their telephone free of charge.



For further information about Lifeline assistance or to receive an application form, please call or visit your local store.

BROOKINGS 415 Fourth St 605-692-6211



## Assistance for Basic Home Telephone Service

**Lifeline** is a public assistance program offering wireline telephone discounts to qualified, low-income consumers. Under the **Lifeline** program, eligible subscribers receive a discounted on their monthly service.

Eligibility requirements vary by state. You may qualify for **Lifeline** assistance if you comply with certain income level requirements or you currently participate in certain public assistance programs. Lifeline assistance is available for one phone line per household

**Lifeline** subscribers may also receive long distance blocking on their telephone free of charge.

*See other side for how to qualify.*



### *How to qualify for the Lifeline discount.*

1. Participation in at least one of the following programs -
  - Medicaid (e.g., Title XIX/Medical, State Supplemental Asst)
  - Food Stamps
  - Supplement Security Income (SSI)
  - Federal Public Housing Assistance
  - Low-Income Home Energy Assistance (LIEAP)
  - Temporary Assistance to Needy Families (TANF)
  - National School Lunch's Free Lunch Program (NSL)
2. Qualify by household income level -

Income must be at or below 135% of the Federal Poverty guidelines. You will be asked to list the number of individuals in your household. In order to qualify under this criterion, you must provide documentation of income eligibility. Documentation may consist of a copy of a prior year's state, federal or tribal tax return, three consecutive months of income statements or paycheck stubs from your employer, a Social Security statement of benefits, a Veterans Administration statement of benefits, a retirement/pension statement of benefits, an Unemployment/Workmen's Compensation statement of benefits, federal or tribal notice letter of participation in Bureau of Indian Affairs General Assistance, a divorce decree or child support document.

For further information about  
**Lifeline assistance**  
or to receive an application form, please call

**Swiftel**  
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**605-692-6211**  
415 Fourth Street  
Brookings, SD 57006

**Swiftel** **605-692-6211**  
415 Fourth Street, Brookings

# Lifeline



**Assistance for Basic  
Wireless Phone Service**

**Lifeline** is a public assistance program offering wireline telephone discounts to qualified, low-income consumers. Under the **Lifeline** program, eligible subscribers receive a discounted on their monthly service.

Eligibility requirements vary by state. You may qualify for **Lifeline** assistance if you comply with certain income level requirements or you currently participate in certain public assistance programs. Lifeline assistance is available for one phone line per household

**Lifeline** subscribers may also receive long distance blocking on their telephone free of charge.



For further information about Lifeline assistance or to receive an application form, please call or visit your local store.

**BROOKINGS**  
415 Fourth St  
605-697-8818

**SIOUX FALLS**  
2422 Louise Av  
605-367-6670

**SIOUX FALLS**  
1524 S Sycamore  
605-275-0222

**WATERTOWN**  
107 9th Av SE  
605-886-0951

**SIOUX CITY**  
4115 Gordon Dr  
266-8899

# Lifeline



## Assistance for Basic Wireless Phone Service

**Lifeline** is a public assistance program offering wireless telephone discounts to qualified, low-income consumers. Under the **Lifeline** program, eligible subscribers receive a discount on their monthly service.

**Lifeline** subscribers may purchase a reduce-cost PCS **Lifeline** phone. **Lifeline** assistance is available for one phone line per household.

Eligibility requirements vary by state. You may qualify for **Lifeline** assistance if you comply with certain income level requirements or you currently participate in certain public assistance programs.

*See other side for how to qualify.*



**Sprint**

### *How to qualify for the Lifeline discount.*

1. Participation in at least one of the following programs -
  - Medicaid (e.g., Title XIX/Medical, State Supplemental Asst)
  - Food Stamps
  - Supplement Security Income (SSI)
  - Federal Public Housing Assistance
  - Low-Income Home Energy Assistance (LIEAP)
  - Temporary Assistance to Needy Families (TANF)
  - National School Lunch's Free Lunch Program (NSL)
2. Qualify by household income level -

Income must be at or below 135% of the Federal Poverty guidelines. You will be asked to list the number of individuals in your household. In order to qualify under this criterion, you must provide documentation of income eligibility. Documentation may consist of a copy of a prior year's state, federal or tribal tax return, three consecutive months of income statements or paycheck stubs from your employer, a Social Security statement of benefits, a Veterans Administration statement of benefits, a retirement/pension statement of benefits, an Unemployment/Workmen's Compensation statement of benefits, federal or tribal notice letter of participation in Bureau of Indian Affairs General Assistance, a divorce decree or child support document.

For further information about  
**Lifeline assistance**  
or to receive an application form, please call

**Sprint**

**605-697-8818**  
415 Fourth Street, Brookings



Wireline ad place in Brookings Register and local 'shopper'.

*Do you need help affording telephone service?*

**Swiftel Communications**  
*is proud to offer  
Lifeline & Link-Up services.*



**Call 692-6211**, or stop by our office at 415 Fourth St for details!

Wireless ad placed in local paper, shopper, etc of each store (Brookings, Watertown, Sioux Falls).

*Do you need help affording telephone service?*

**SWIFTEL COMMUNICATIONS**  
*is proud to offer  
Lifeline & Link-Up services.*



**Call 692-6211**, or stop by our office at 415 Fourth St for details!