### **Your Order Confirmation**

May 8, 2013

Exhibit 1.6

#### **Order Details**

Please check the services listed here and make sure they are correct. If you need to make changes, or have any questions about your order, please call 1 866-450-6152 and refer to:

Your order date: 05-07-2013 Your order number: N12345678 Your 3-digit account code: 123

#### Order Confirmation

You have ordered these services for: **605-555-5555** 

Basic Service

\*\* Please review the important information enclosed and on the back of this letter about services and terms for use.

(over)

Hi John Sample,

Thank you for ordering services from CenturyLink. Please take a moment to confirm your order details listed on the left. We appreciate having you as a customer and promise to do everything we can to make your experience the best it can be.

If you need anything, we're here to help you.

- For questions about your order, services or bill, call Customer Service 1 866-450-6152, weekdays from 8:00 a.m. to 6:00 p.m.
- For technical support or repair, call 1 800-573-1311, 24 hours a day, 7 days a week.

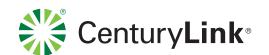
Use "MyAccount" to securely access your account information 24/7, go green with paperless billing, find out what's new and more. Sign up at <a href="mailto:gwest.centurylink.com/myaccount">gwest.centurylink.com/myaccount</a>.

Learn more about your CenturyLink services with the instruction guides included. You can also find them online at <a href="mailto:gwest.centurylink.com/residential/userguides">gwest.centurylink.com/residential/userguides</a>.

Please keep this order confirmation for your records.

#### Let us help you understand your first bill.

You may see additional charges and fees for a partial month based on the date you placed your order. Enclosed is a guide to help you understand everything you'll see on your monthly statements. If you have questions, please give us a call at 1 866-234-5278 or visit gwest.centurylink.com/billhelp.



Please contact CenturyLink Monday - Friday 8 a.m. - 6 p.m.

For TTY (Telecommunications Device for the Deaf) Services, call 1 800-223-3131.

Telephone assistance plans help low-income citizens with the costs of telephone service. Eligibility is dependent upon income guidelines and other criteria. For more specific information, please call CenturyLink.

We want you to be happy with the optional phone services you ordered. If you have any problems, please give us a call and ask about our service guarantees. Toll plans, maintenance plans and basic service are not covered. Please refer to the owner's manual of any equipment you've purchased for separate warranty information.

For customer inquiries, write to CenturyLink, 930 15th Street, 11th Floor, Denver, CO 80202.

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## Telephone Assistance Programs available to Low-Income Households

CenturyLink® recognizes how important telephone service is to connect people with family, friends, businesses and emergency services. That's why we offer a federal telephone assistance programs to low-income families that qualify.

#### Lifeline affordable telephone service

Low-income consumers may qualify for assistance that will reduce the cost of basic monthly telephone service.

The assistance program, known as Lifeline Affordable Telephone Service, is available to qualifying consumers in every U.S. state, territory and commonwealth. Lifeline provides discounts each month on telephone bills for qualified subscribers. In addition, service deposits are generally waived for customers electing to place toll restriction on their lines. Monthly charges for toll restriction will be waived for customers requesting to have that restriction on their account.

The Lifeline discount is available for only one telephone per household, which can be either a wireline or wireless telephone. A household is defined for the purposes of the Lifeline program as any individual or group of individuals who live together at the same address and share income and expenses. Lifeline service is not transferable, and only eligible consumers may enroll in the program. Consumers who willfully make false statements in order to obtain lifeline telephone service can be punished by fine or imprisonment and can be barred from the program.

# Lifeline and Link-Up for residents of American Indian and Alaskan Native Tribal Lands

Residents of American Indian and Alaskan Native tribal lands may qualify for up to an additional \$25 of enhanced Lifeline support monthly. They may also qualify for the Link-Up program, which helps consumers pay the initial installation costs of getting telephone service. Link-Up provides a credit up to \$100 of the initial installation charges for tribal customers.

To find out more about the Lifeline and Link-Up programs, please contact your CenturyLink Residential Customer Service Representative at 1 800-450-6152 or visit centurylink.com/lifeline to inquire about eligibility.

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