## SOUTH DAKOTA PUBLIC UTILITIES COMMISSION LIFELINE/TRIBAL LINK UP ADVERTISING/OUTREACH ANNUAL REPORT JULY 1, 2014

Company:	Golden West Telecommunications Cooperative, Inc.		
Address:	415 Crown Street		
	PO Box 411		
	Wall, SD 57790		
Telephone nu	mber: <u>(605) 279-2161</u>		
Company con	tact: <u>Greg Oleson</u>		
Study Area C	ode: <u>391640, 391659, 391667, 391677, 391684, 391686</u>		
Lifeline/Tribal	Link Up Advertising/Outreach Activities:		
	Advertise in media of general distribution.* (See attached advertisement(s).)		
***************************************	Letter to existing and new customers regarding the availability of Lifeline/ Tribal Link Up.* (See attached letter.)		
X	Company's Lifeline/Tribal Link Up information in directory.		
	Company's Lifeline/Tribal Link Up information available on Company website (www.goldenwest.com)		
X	Company's information posted on USAC website.		
X	Other (describe): Bill Messages, Advertising on Company Vehicle		

\*Required

## General Lifeline/Tribal Link-Up Advertisements



## rinted un recycled pape

# Golden West P.O. Box 411, Wall, SD 57790

## Continued from page 7: SD Has Great Apps Available

## **EDUCATION**

Apps are available for several of our South Dakota universities. Try out the ones listed or search for the university of your choice. Most university apps give you the latest campus news, events and maps: sdstate.edu/mobile

itunes.apple.com/us/app/black-hills-state-university/id610918194?mt=8 admissions.usd.edu/apply/mobile.cfm

### **OUTDOOR**

If your college days are behind you and you're into the great outdoors, try this FREE app from South Dakota Game, Fish & Parks. It includes advanced GPS maps which provide trail data, allowing you to record your hikes, runs or bike rides and view elapsed time and distance traveled: pocketranger.com/apps

Find travel deals, community guides and comprehensive information about the Black Hills, Badlands and Lakes using their app: blackhillsbadlands.com/app

## **WEATHER**

Catch the latest weather updates with KELO or KOTA. The apps are available for iPhone, iPod Touch and Android systems.

Simply go to these websites to download their apps:
keloland.com/weather/stormtracker
kotatw.com/story/13907946/kota-mobile-weather

## DRIVING

Do you have a young driver in the family? The Drivers Ed South Dakota app might just help them pass their permit test. All the information necessary to pass the test is at your fingertips with this app. Use this app to pass the test the first time you take it: driversed.com/apps/south-dakota-drivers-ed.aspx

Search this app by city, state or zip and find the cheapest gas prices. The free app will locate stations near you, so you can as you shop and compare: southdakotagasprices.com

The South Dakota Department of Transportation (SDDOT) provides a SDDOT 511 mobile app, giving you access to real-time travel information across the state. Maps are available through the app with road conditions, construction information and roadside cameras that allow you to view the locations. If you are worried about road conditions, check the app before you get behind the wheel. The app links to surrounding states' apps and websites if you are traveling across state lines: sddot.com

All of this information is wonderful. Above all, driving safely should be top priority. This last app will read text messages and email aloud in real time. DriveSafe.ly™ can automatically respond without drivers touching their mobile phone: drivesafe.ly

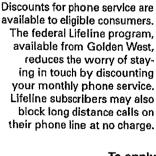
Golden West does not endorse any of these apps. Always download apps from a reliable source.

January 2014 Newsletter PRSRT STD
J.S. POSTAGE
PAID
PIERRE, SD
PIERRE, SD
PIERRE, SD

## You're Connected We'll Help You Stay That Way

you can enjoy the comfort of a home phone. A Golden West home phone provides the security of 911 location assurance with

With Lifeline



To apply Dial 1155

(from a Golden West phone)
or call 1-855-888-7777

goldenwest.com

Lifeline is a government program. You must be eligible to receive Lifeline. You are allowed only one Lifeline discount per bousehold. You cannot transfer your Lifeline discount to someone else, even if he or she is eligible.



Bundle Your Services

Convenience · Savings

and even MORE SAVINGS with

Tribal Lifeline

Bundles Include:

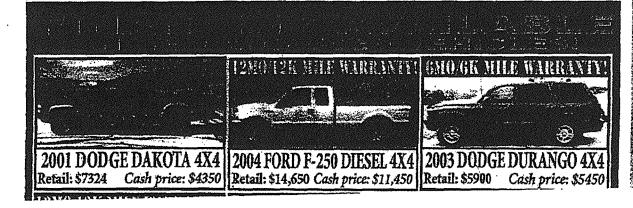
- · High-Speed Internet
- Digital Cable TV
- Unlimited Local Calling
- 150 Minutes Long Distance
- Popular Calling Features

You Can Have It All and Great Savings!



Call for More Information: 1-855-888-7777

www.goldenwest.com



The choice that makes a difference.

Proudly owned by physicians

Responsibilities include assisting the pharmacist, IV compounding, maintaining drug inventory and packaging and regulatory compliance. SD State Board of Pharmacy registration and PTCB certification required.

Black Hills Surgical Hospital values and invests in its employees with a highly competitive compensation and benefits package.

Apply Online at <a href="www.bhsh.com">www.bhsh.com</a>
Black Hills Surgical Hospital – HR Dept.

1868 Lombardy Drive, Rapid City, SD 57703

Email: humanresources@bhsh.com

An Equal Opportunity and Affirmative Action Employer



The choice that makes a difference.

Proudly owned by physicians

Part-time. Responsibilities include greeting patients, creating and updating patient demographic and insurance information, verifying and analyzing health insurance benefits, explaining payment policies and billing/collections processes, generating charge ticket information, accepting, posting, and balancing cash drawer, scheduling follow-up appointments, ensuring the lobby area is neat and clean, and obtaining medical records as needed. Attention to detail, computer proficiency and excellent communication skills required. Minimum of 2 years medical office experience preferred. Must be able to work evenings, holidays, and weekends.

Black Hills Urgent Care values and invests in its employees with a highly competitive compensation and benefits package.

Apply Online at www.bhucare.com Black Hills Surgical Hospital – HR Dept.

## Heitkamp said estimates show that more than 100,000 minors in the U.S. are forced into sex trafficking every year. Children are 13 years old, on average, when they are forced to become prostitutes, she said. Native American girls and women often

are targets of human traffickers, Heitkamp and Purdon said.

You have a vulnerable population in -me cirls and the magretation "Putdon said.

U.S. Sen. Heldi Heltkamp

"My concern is that they could be exploited if organized human trafficking operations

thusiasts from around the country. 'Anytime you have large groups of men : gathering, you're going to have the potential for sex trafficking problems," Johnson said. That's just the reality."

South Dakota has a couple of unique sex

trafficking stages with the annual Sturgis.

Motorcycle Rally and a pheasant hunting:

season that attracts hundreds of outdoors en-

Operation Crossing Guard."

Contraction - 1-855-888-7777 • goldenwest.com Don' Miss This IWICE AS INICE DEAL Upgrade from 6M to 15M for 6 Months FREE set Value The Speed latom nave eves stadinasus enliait. Aiready Have a Bundle Pick or Upgrade SAMINAS SULIGES

tor photo SƏAI Christopher School's Indian Red Cloud spank would like to SMAN Mative Sun

LNI Flyers

2013 nze ou onl

The Associated Press on Friday.

It's a trend that has alarmed federal prose-

cutors in North and South Dakota. A man on

the Fort Berthold Indian Reservation in

North Dakota was recently sentenced to 45

years in prison for coercing women into pros-

titution in oilfield communities. Two men in

South Dakota have received life sentences for

human trafficking cases in Sioux Falls.

Mative Sun News . All

**EDUCATION** 

Lincotor of the Bureau of Indian E

DECEMBER 18 - 24, 2013

MICE AS INICE

Sat. 8:00 AM

7th & 8th

## www.tal

## Tribal Lifeline

## Low Income Assistance Program

Tribal Lifeline Assistance is for residents of Tribal lands and provides eligible subscribers with basic monthly telephone service at no charge (CIF - Hearing Impaired Service, Long Distance, 911 fees and other applicable charges still apply). Lifeline subscribers may also block long distance calls on their telephone line at no charge.

Tribal Link-Up provides eligible subscribers on Tribal land with reduced connection charges for their basic home telephone service. This discount is 100% of the applicable charges up to \$100.

With a Golden West home phone you can relax and enjoy the security of 911 location assurance and clear, crisp, reliable calling.



For more information DIAL 1155 (from a Golden West phone)

or 1-855-888-7777

I stale I shit by the more executable cost of which pickle part borns and he board on our since per board abilities age of the shirt was more the eligible to breach it debug these and developed ability of the fire the court per board with the characters was also the cost to be shirtly the court per board with the agent per or the characters was also the court of the court per board with the characters was also the court per the court per board with the court per description.

## www.lakotacountrytimes.com

St. Thomas Moore

## Dear Friends:

As with many other businesses, we in the casino industry have had a year filled with a variety of challenges. Regardless of the challenges we face, we are mindful that we still have a lot to be thankful for with good health, family, and friends.

would like to take this opportunity to thank our customers for their continued loyalty, our vendors for their support, and last but not least, all our very hardworking, dedicated employees.

As we enter a New Year, and our 20th year in business, Prairie Wind and East Wind casinos would like to extend our wish for a healthy and prosperous New Year to you all.

We are looking forward to an exciting 2014!

*Loris Welch*Loris Welch

General Manager



East Wind

Native sur News

ΑЗ

Interior AST appounce fractionated



Already Have a Bundle ...

## Just Want More Speed?

Upgrade from 6M to 15M for 6 Months FREE s54 Value

( Tribal Lifeline subscribers save even more! )

Don't Miss This TWICE AS NICE DEAL
Dial 777 • 1-855-888-7777 • goldenwest.com

The principles of the control of the



named Director of the White House Medical Unit and chosen by President Bill Clinton to serve as his personal physician.

Dr. Mariano served nine years at the White House where she was physician to three sitting American presidents.

Tuition is \$985, and an extended payment plan is available. Tuition covers instruction, speakers, program material, education personnel and all activities. Students are responsible for their travel, accommodations, transportation and meals.

Fundraisers will be held from time to time on behalf of Dedman for his travel expenses. Donations can be sent to PO Box 84, Little Eagle, SD 57639. For more information about Dedman's nomination and his trip, you can call Patricia Dedman at (605) 850-9301.

Visit www.futuredocs.com for more information about the National Academy of Future Physicians.

(Contact Karin Eagle at staffwriter@nsweekly.com)

Letters and Bill Stuffers that Informed Existing and New Customers of the Availability of Lifeline/Tribal Link-Up and Existing Lifeline Customers of their Obligation to Recertify Annually

Sent to new customers.

## Lifeline Assistance

Income-Based Discount Program

The Lifeline program provides discounts on one monthly telephone service to qualifying consumers. For over a quarter decade, Lifeline has helped tens of millions of Americans afford phone service. Access to phone service is vital for finding jobs, staying connected with family and securing help during emergencies.



## What Do The Programs Provide?

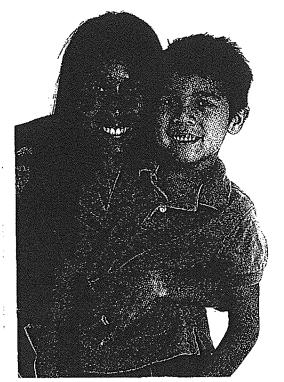
**Lifeline** provides eligible subscribers with a monthly credit of \$9.25 on their telephone bill. Lifeline subscribers may also receive blocking of long distance calls on their telephone line at no charge.

Tribal Lifeline Assistance for Residents of Tribal Lands provides eligible subscribers with basic monthly telephone service at no charge. Long distance, CIF (Hearing Impaired Service) and 911 fees still apply. Lifeline subscribers may also receive blocking of long distance calls on their telephone line at no charge.

Tribal Link-Up provides eligible Tribal Land Subscribers with reduced connection charges for their telephone service. This discount is 100 percent of the applicable charges up to \$100.00. It does not cover the cost of wiring inside your home and is limited to one time, per home/address, per subscriber.

Lifeline subscribers may none line at no charge.

ibers with reduced ount is 100 percent



To see if you are eligible for Lifeline, Call 1155 (from any Golden West phone) or call toll-free: 1-855-888-7777. goldenwest.com/lifeline

## **APPLY NOW!**

Lifeline is a government program. You must be eligible to receive Lifeline. Only one Lifeline discount is allowed per household. You cannot transfer your Lifeline discount to someone else, even if he or she is eligible. All Lifeline customers must recertify their account each year.

Enjoy the Convenience and Security of a Home Phone!

Bundle Your Services and SAVE Even More with

Lifeline



## Tribal Bill Insert Lifeline & Link-Up

Keeps you in touch with family and friends.

**Tribal Lifeline** Assistance is for residents of Tribal lands and provides eligible subscribers with basic monthly telephone service at NO CHARGE (CIF - Hearing Impaired Service, Long Distance, 911 fees and other applicable charges still apply). Lifeline subscribers may also block long distance calls on their telephone line at no charge.

**Tribal Link-Up** provides eligible subscribers on Tribal land with reduced connection charges for their basic home telephone service. This discount is 100% of the applicable charges up to \$100\$.

A Golden West home phone also provides the security of 911 location assurance with clear, crisp, reliable calling.

Iribal Link-Up does not cover the cost of wiring inside your home and is limited to one time per home address per subscriber. You must be eligible to receive Lifeline, You are allowed only one Lifeline discount per household. You cannot transfer your Lifeline discount to someone else, even if he or she is eligible.

For more info or to apply for the Lifeline program
Dial 1155 (from any Golden West phone)
or call toll-free: 1-855-888-7777 for more info.
www.goldenwest.com





## With Lifeline You Can Enjoy the Security and Convenience of a Home Phone

Discounts for basic telephone service are available to eligible consumers. The federal Lifeline program, available from Golden West, reduces the worry of staying in-touch by discounting your basic monthly phone service by \$9.25 a month. Plus, a landline phone provides 911 location assurance and clear, crisp, reliable calling. Lifeline subscribers may also block long distance calls on their telephone line at no charge.

For more info or to apply for the Lifeline program **Dial 1155** (from any Golden West phone) or call toll-free: 1-855-888-7777 for more information.

www.goldenwest.com



Attention Current Lifeline Subscribers:
Watch your mailbox for a Lifeline recertification letter –
ARRIVING SOON. You have 30 days after receiving the letter to recertify.

Tribal Lifeline

Sept 2013 Bill Insert

## Enjoy the Security and Convenience of a Home Phone

Tribal Lifeline assistance is for residents of tribal land and provides eligible subscribers with basic monthly telephone service at NO CHARGE (CIF - Hearing Impaired Service, Long Distance, 911 fees and other applicable charges still apply). Lifeline subscribers may also block long distance calls on their telephone line at no charge.

**Tribal Link-Up** provides eligible subscribers on tribal land with reduced connection charges for their home telephone service. This discount is 100% of the applicable charges up to \$100.

Tribol Link-Up does not cover the cost of wiring inside your home and is limited to one time per home address per subscriber. For more info or to apply for the Lifeline program

Dial 1155 (from any Golden West phone) or call
toll-free: 1-855-888-7777 for more information.

www.goldenwest.com



**Attention Current Lifeline Subscribers:** 

Watch your mailbox for a Lifeline

recertification letter ARRIVING LATE FALL. You have 30 days after receiving the letter to recertify.

With

Lifeline You Can Enjoy the Bill Insert
Security and Convenience of a Home Phone

Discounts for telephone service are available to eligible consumers. The federal Lifeline program, available from Golden West, reduces the worry of staying in-touch by discounting your monthly phone service by \$9.25 a month. Plus, a landline phone provides 911 location assurance and clear, crisp, reliable calling. Lifeline subscribers may also block long distance calls on their telephone line at no charge.

For more info or to apply for the Lifeline program

Dial 1155 (from any Golden West phone) Or

call toll-free: 1-855-888-7777 for more information.

www.goldenwest.com

Golden West.

You're In Good Company

**Attention Current Lifeline Subscribers:** 

Watch your mailbox for a **Lifeline** recertification letter ARRIVING SOON. You have 30 days after receiving the letter to recertify.

Oct 2013 Bill Insert

## IMPORTANT Lifeline Information

As a Lifeline customer, you currently receive the Lifeline Telephone Discount on your local telephone service. New federal rules require that all Lifeline customers must recertify annually. Therefore, around October 1st, you will receive your Lifeline recertification form in the mail. Please immediately complete and return the form to the Lifeline Administrator.

If you need any assistance, dial 1155 (from any Golden West phone) or call 1-855-888-7777.

You must fill out the form and return it to the Lifeline Administrator by October 31st or the monthly discount will be removed from your phone service.



## Nov 2013 BILLINGERT MOV 2014 Lifeline Information

As a Lifeline customer, you currently receive the Lifeline Telephone Discount on your local telephone service. New federal rules require that all Lifeline customers must recertify annually. Therefore, around October 1st, you will receive your Lifeline recertification form in the mail. Please immediately complete and return the form to the Lifeline Administrator.

> If you need any assistance, dial 1155 (from any Golden West phone) or call 1-855-888-7777.

You must fill out the form and return it to the Lifeline Administrator by October 31st or the monthly discount will be removed from your phone service.



## Tifeline & Link-Up

## You Can Stay In Touch

**Tribal Lifeline** Assistance is for residents of tribal land and provides eligible subscribers with monthly telephone service at **NO CHARGE** (CIF - Hearing Impaired Service, Long Distance, 911 fees and other applicable charges still apply). Lifeline subscribers may also block long distance calls on their telephone line at no charge.

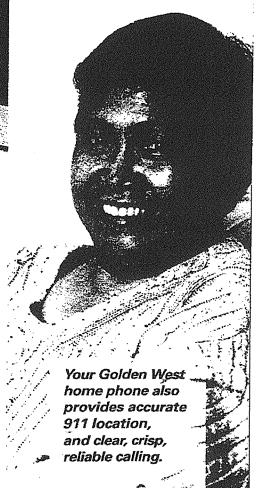
**Tribal Link-Up** provides eligible subscribers on tribal land with reduced connection charges for their home telephone service. This discount is 100% of the applicable charges up to \$100.

For more info or to apply for the Lifeline program Dial 1155 (from any Golden West phone) or call toll-free: 1-855-888-7777 for more info or www.goldenwest.com

Iribal Link-Up does not cover the cost of wiring inside your home and is limited to one time per home address per subscriber. Lifeline is a government program. You must be eligible to receive Lifeline. You are allowed only one Lifeline discount per bousehold. You cannot transfer your Lifeline discount to someone else, even if he or she is eligible.



Dec 2013 Bill Insert



## You're Connected

and we can help you stay that way with

## Lifeline January 2014 Rill Insert

Discounts for phone service are available to eligible consumers. The federal Lifeline program, available from Golden West, reduces the worry of staying in touch by discounting your monthly phone service by \$9.25 a month. Lifeline subscribers may also block long distance calls on their phone line at no charge.

With Lifeline you can enjoy the security of a home phone. A Golden West home phone provides the security of 911 location assurance with clear, crisp, reliable calling.

> Lifeline is a government program. You must be eligible to receive Lifeline. You are allowed only one Lifeline discount per bousehold. You cannot transfer your Lifeline discount to someone else, even if he or she is eligible.

To apply for the Lifeline program

Dial 1155 (from a Golden West phone) or call 1-855-888-7777









## Lifeline & Link-Up Bill Insect

Can help you stay in touch with those kids you love.

Tribal Lifeline Assistance, a federal program available from Golden West, is for residents of Tribal Lands and provides eligible subscribers with basic monthly telephone service at NO CHARGE (CIF - Hearing Impaired Service, Long Distance, 911 fees and other applicable charges still apply). Lifeline subscribers may also block long distance calls on their telephone line at no charge.

Tribal Link-Up provides eligible subscribers on Tribal Lands with reduced connection charges for their basic home telephone service. This discount is 100% of the applicable charges up to \$100.

Your Lifeline phone service provides you reliable access to Emergency 911.

Lifeline is a government program. You must be eligible to receive Lifeline. You are allowed only one Lifeline discount per household. You cannot transfer your Lifeline discount to someone else, even if he or she is eligible.

For more info or to apply for the Lifeline program Dial 1155 (from any Golden West phone) or call toll-free: 1-855-888-7777 • www.goldenwest.com





You're In Good Company

Group 2

HO3 cu stances

Mailed 9-12-13

(Includes attached

Tridudes attached)

Urgent Lifeline Information

Necest form)

On or about September 5, you should have received your Lifeline recertification form. You must completely fill out the form and return it before September 30 or you will lose your Lifeline discount.

If you have already returned the form, you may disregard this letter and accept our sincere, thank you!

We have attached a recertification form in case you misplaced the original. Please complete all the sections required and return it to the Lifeline Administrator. You must complete the recertification form correctly or the monthly discount will be removed from your phone service.

Please, IMMEDIATELY complete and return the form to the Lifeline Administrator. If you need any assistance, please call 1155, from any Golden West phone or call 1-855-888-7777,

Thank you, Golden West

Enc. Lifeline Recertification Form

## Send the Completed Form to:

Lifeline Administrator 30 Lanidex Plaza West PO Box 685 Parsippany, NJ 07054-0685 Instructions – To recertify for Lifeline benefits you MUST complete the following 3 steps.

1 - Confirm Name and Provide Address 2- Select Method of Qualification and 3- Certify to all information. Mail application to address provided on letter.

\*All fields must be completed\*

STEP 1 - APPLICANT INFORMATION			
First Name	MILast Name:		
Residence Address (PO Box is NOT acceptable):		APT/Floor/Other	
City: State: ZIP Code:	Lifeline Phone No.:		
STEP 2 - QUALIFICATION - REQUIR	ED: O Check If Service Address is Temp	orary	
Date of Birth:	Last 4 digits of your Social Securior Tribal ID number (if you are a menumber):	ember of a Tribal nation and do not have a social security	
programs or qualify under the Federal i		L C. L. L. L. C. L	
Medicaid	Supplemental Nutrition Assistance Program (SNAP)	Supplemental Security Income (SSI)	
Temporary Assistance to Needy Families (TANF)	Federal Public Housing Assistance (FPHA) Section 8	Low Income Home Energy Assistance Program (LIHEAP)	
National School Lunch Program's Free Lunch Program (NSLP)	Tribally administered Temporary Assistance to Needy Families (T-TANF)	Bureau of Indian Affairs General Assistance Programs	
Tribal Head Start (income based criteria only)	Tribal National School Lunch Program's Free Lunch Program (T-NSLP)	Food Distribution Program on Indian Reservations (FDPIR)	
<u>or</u>		Household Size Total Income	
I have an annual household income at Federal Poverty Guidelines  Number of people in my household	or below 135% of the	1 \$15,512 2 \$20,939 3 \$26,366 4 \$31,793 Add \$5,427 for each additional person	
false or fraudulent informatio  (2) My household receives only of from another telephone compa  (3) I will notify my phone compa  1. I move to a new ad  2. I, or the eligible perexceeds 135% of the second of the	my application remains true and correct to the best of in to receive Lifeline benefits is punishable by law and in the Lifeline-supported service, and to the best of my knoany.  In within thirty (30) days if:  dress;  son in my household, stops participating in the qualifying federal poverty guidelines;  ives more than one Lifeline discounted telephone; or any reason, no longer meets the criteria to receive Life permission to access records necessary to verify my control to me that I am required each year to re-certion thirty (30) days of notification, it will result in the tendering to qualify for Lifeline as an eligible resident of Trillon from this certification will be given to USAC and/or in the tendering the certification will be given to USAC and/or in the tendering the certification will be given to USAC and/or in the tendering the certification will be given to USAC and/or in the tendering the certification will be given to USAC and/or in the tendering the certification will be given to USAC and/or in the tendering the certification will be given to USAC and/or in the tendering the certification will be given to USAC and/or in the tendering the certification will be given to USAC and/or in the tendering the certification will be given to USAC and/or in the tendering the certification will be given to USAC and/or in the certification will be given to USAC and/or in the certification will be given to USAC and/or in the certification will be given to USAC and/or in the certification will be given to USAC and/or in the certification will be given to USAC and/or in the certification will be given to USAC and/or in the certification will be given to USAC and/or in the certification will be given to USAC and/or in the certification will be given to USAC and/or in the certification will be given to USAC and/or in the certification will be given to USAC and/or in the certification will be given to USAC and/or in the certification will be given to USAC and in the certification will be given to USAC and in the ce	owledge, no one in my household receives Lifeline ing program checked above, or if my household income line support. intinued Lifeline eligibility, fy my continued eligibility for Lifeline at any time,	
not receive more than one be X  APPLICANT'S SIGNATURE (Please use blue or black ink)			
Lifeline is a federal benefit program that makes mo consisting of either one wireless OR one home tele defined, for purposes of the Lifeline program, as ar is a non-transferable benefit and may not be transf	nthly telephone service more affordable for eligible ho phone. Households may not receive the Lifeline benef ly individual or group of individuals who live together a	it from more than one telephone provider. A household it t the same address and share income and expenses. Lifel Consumers who make false statements in order to obtain	

Mailed to 308 - Pine Ridge (Includes attached October 29th 2013 sample recent form)

## IMPORTANT Lifeline Information

As a current Lifeline customer, you receive discounted local phone service from Golden West. To continue receiving the discount, you must complete the recertification form that will arrive in the mail from the Lifeline Administrator on or about November 1, 2013.

You must fill out the form completely and return it to the Lifeline Administrator before November 30.

On the back of this sheet is a sample recertification form for you to use as a guide. Failure to complete the application correctly, and on time, will result in the loss of your discount.

Once again, to ensure that you continue to receive your local phone service discount, you must **complete and return the**Lifeline recertification form as soon as you receive it.

If you need any assistance,
dial 1155 (from any Golden West phone)
or call 1-855-888-7777.

Thank you for letting us serve your telecommunications needs.



Instructions - To recertify for Lifeline benefits you MUST complete the following 3 steps.

1 - Confirm Name and Provide Address 2- Select Method of Qualification and 3- Certify to all information. Mall application to address provided on letter. \*All fields must be completed\*

STEP 1 - APPLICANT INFORMATION			
First Name John MI P Last Name: Doc			
Residence Address (PO Box is NOT acceptable): 1234 West Main Street	APT/Floor/Other		
City: CTY Name State; SD ZIP Code: COCO Lifeline Phone No.: 999-999-9990	1		
STEP 2 - QUALIFICATION - REQUIRED: O Check If Service Address is Temporary			
Date of Birth: OCIOON GGS  Last 4 digits of your Social Security Num or Tribal ID number (if you are a member of number):			
I hereby certify that I, a dependent of mine or a member of my household, am currently programs or qualify under the Federal Income guidelines. (PICASC SCIECT ORE):	enrolled into he of the following		
_ · · · · · · · · · · · · · · · · · · ·	polamental Security (literame (SSI)		
Temporary Assistance to Needy Families (TANF)Federal Public Housing Assistance (FPHA)Low	All		
National School Lunch Program's Free Lunch Program (NSLP)  Needy Families (12 IANF)  Program (NSLP)	edit of Indian Affairs General Assistance		
Tribal Head Start (Income based criteria only)Tribal (Aligha Good Income based criteria only)Foc	od Distribution Program on Indian vations (FDPIR)		
OR.	Household Size Total Income		
I have an annual liouseholds income about below 135% of the Federal Poverty Guidelines	1 \$15,512 2 \$20,939		
	3 \$26,366 4 \$31,793		
Number of people in my household	Add \$5,427 for each additional person		
STEP 3 - CERTIFICATION:			
I certify, under penalty of perjury: finitial ALL certifications below)	lada a a liberta de la desagono de la		
(1) The information contained in my application remains true and correct to the best of my knowledge,    The information contained in my application remains true and correct to the best of my knowledge,   The information contained in my application remains true and correct to the best of my knowledge,   The information contained in my application remains true and correct to the best of my knowledge,   The information contained in my application remains true and correct to the best of my knowledge,   The information contained in my application remains true and correct to the best of my knowledge,   The information contained in my application remains true and correct to the best of my knowledge,   The information contained in my application remains true and correct to the best of my knowledge,   The information contained in my application remains true and correct to the best of my knowledge,   The information contained in my application remains true and correct to the best of my knowledge,   The information contained in my application remains true and correct to the best of my knowledge,   The information contained in my application remains true and correct to the best of my knowledge,   The information contained in my application remains true and correct to the best of my knowledge,   The information contained in my application remains true and correct to the best of my knowledge,   The information contained in my application remains true and correct to the best of my knowledge,   The information contained in my application remains true and correct to the best of my knowledge,   The information contained in my application remains true and correct to the best of my application remains true and correct to the best of my application remains true and correct true an	t in me being barred from the program.		
from another telephone company.	NO ONE III MÀ HOOSEHOIG LECEISEZ FIIGHIIG		
(3) I will notify my phone company within thirty (30) days if:  1. I move to a new address;			
<ol> <li>I, or the eligible person in my household, stops participating in the qualifying program checked above, or if my household income exceeds 135% of the federal poverty guidelines;</li> <li>My household receives more than one Lifeline discounted telephone; or</li> </ol>			
My household, for any reason, no longer meets the criteria to receive Lifeline support.      I give my telephone company permission to access records necessary to verify my continued Lifeline eligibility.			
(5) My telephone company has explained to me that I am required each year to re-certify my continued eligibility for Lifeline at any time, and that I I I I I I to do so within thirty (30) days of notification, it will result in the termination of my Lifeline benefit.			
(6) (Only if applicable) If I am seeking to qualify for Lifeline as an eligible resident of Tribal lands, I live on Tribal lands, as defined in 47 C.F.R. Section 54.400(e)			
(7) I acknowledge that information from this certification will be given to USAC and/or its agents for purpose of verifying that my household does not receive more than one benefit.			
"John P. Dav 11,4,13			
APPLICANT'S SIGNATURE (Please use blue or black lnk) Date			
Lifeline is a federal benefit program that makes monthly telephone service more affordable for eligible households. consisting of either one wireless OR one home telephone. Households may not receive the Lifeline benefit from modefined, for purposes of the Lifeline program, as any individual or group of individuals who live together at the sam	ore than one telephone provider. Ahousehold is		

Is a non-transferable benefit and may not be transferred to any other person, even if he or she is eligible. Consumers who make false statements in order to obtain the benefit, or who violate the one-per-household requirement can lose their Lifeline benefit and may be prosecuted by the United States government.

Commission Commission Commission IMPORTANT

Lifeline Information

As a current Lifeline customer, you receive discounted local phone service from Golden West. To continue receiving the discount, you must complete the recertification form that will arrive in the mail from the Lifeline Administrator on or about October 1, 2013.

You must fill out the form completely and return it to the Lifeline Administrator before October 31.

On the back of this sheet is a sample recertification form for you to use as a guide. Failure to complete the application correctly, and on time, will result in the loss of your discount.

Once again, to ensure that you continue to receive your local phone service discount, you must **complete and return the**Lifeline recertification form as soon as you receive it.

If you need any assistance,
dial 1155 (from any Golden West phone)
or call 1-855-888-7777.

Thank you for letting us serve your telecommunications needs.



Instructions – To recertify for Lifeline benefits you MUST complete the following 3 steps.

1 - Confirm Name and Provide Address 2- Select Method of Qualification and 3- Certify to all Information. Mail application to address provided on letter.

\*All fields must be completed\*

STEP 1 - APPLICANT INFORMATION			
First Name			
Residence Address (PO Box is NOT acceptable): 1234 West Main Street AP	T/Floor/Other		
City: City Name State: SD ZIP Code; 00000 Lifeline Phone No.: 999-999-9999			
STEP 2 - QUALIFICATION — REQUIRED: O Check if Service Address is Temporary			
Date of Birth: 9-07-1 968  Last 4 digits of your Social Security Number of a Tribal ID number (if you are a member of a Tribal ID number of a Tribal ID number (if you are a member of a Tribal ID number of a Tribal ID number (if you are a member of a Tribal ID number of a Tribal ID number (if you are a member of a Tribal ID number of a Tribal ID number (if you are a member of a Tribal ID number of a Tribal ID number (if you are a member of a Tribal ID number of a Tribal ID number (if you are a member of a Tribal ID number of a Tribal ID			
number):			
I hereby certify that I, a dependent of mine or a member of my household, am currently enprograms or qualify under the Federal income guidelines. (PICASC SCICCI ONE):	rolled in one of the following		
	mental Security/Insome (SSI)		
Temporary Assistance to Needy Families (TANF)	come Home Enday/existance Program		
National School Lunch Program's Free Lunch Tribally administered party Assistances Bureau	on Indian Affairs General Assistance		
Tribal Head Start (income based criteria only)Tribal (stional wind) trum in Frogram's lineFood C	Distribution Program on Indian		
	ons (FDPIR)		
OR	Household Size Total Income		
_ I have an annual something locome at or below 135% of the	1 \$15,512 2 \$20,939		
Federal Poverty Guidelines	3 \$26,366		
	4 \$31,793		
Number of people in my household	Add \$5,427 for each additional person		
STEP 3 - CERTIFICATION:			
I certify, under penalty of perjury: finitial ALL certifications below)			
(1) The information contained in my application remains true and correct to the best of my knowledge			
false or fraudulent information to receive Lifeline benefits is punishable by law and may result in  (2) My household receives only one Lifeline-supported service, and to the best of my knowledge, no			
from another telephone company.	·		
(3) I will notify my phone company within thirty (30) days if:  1. I move to a new address;			
<ol> <li>I, or the eligible person in my household, stops participating in the qualifying program checked above, or if my household income exceeds 135% of the federal poverty guidelines;</li> </ol>			
<ol><li>My household receives more than one Lifeline discounted telephone; or</li></ol>			
My household, for any reason, no longer meets the criteria to receive Lifeline support.     (4) I give my telephone company permission to access records necessary to verify my continued Lifeline eligibility.			
(5) My telephone company has explained to me that I am required each year to re-certify my continued eligibility for Lifeline at any time, and that if I fail to do so within thirty (30) days of notification, it will result in the termination of my Lifeline benefit.			
(6) (Only if applicable) If I am seeking to qualify for Lifeline as an eligible resident of Tribal lands, I live on Tribal lands, as defined in 47 C.F.R. Section			
54.400(e)  [7] I acknowledge that information from this certification will be given to USAC and/or its agents for not receive more than one benefit.	purpose of verifying that my household does		
xJohn P. Doe 10,4,13			
APPLICANT'S SIGNATURE (Please use blue or black ink)  Date			
Lifeline is a federal benefit program that makes monthly telephone service more affordable for eligible households. El consisting of either one wireless OR one home telephone. Households may not receive the Lifeline benefit from more defined, for purposes of the Lifeline program, as any individual or group of individuals who live together at the same a is a non-transferable benefit and may not be transferred to any other person, even if he or she is eligible. Consumers	than one telephone provider. A household is address and share income and expenses. Lifeline		

the benefit, or who violate the one-per-household requirement can lose their Lifeline benefit and may be prosecuted by the United States government.



## LIFELINE DISCOUNT PROGRAM

R	ece	rtific	ation	Rem	inder
B 15.	~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~		<i></i>		

January 15, 2014

Dear Golden West Customer;

Mailed 1-14-2014 To customers that failed 2013 receptification.

You may have noticed on your recent bill that your Lifeline discount was discontinued the last quarter of 2013. The discount was removed because during the annual recertification process one of the following occurred:

- The recertification form was not returned
- · The recertification form was returned, but with insufficient or incorrect data or
- The recertification form was returned, however you no longer meet the eligibility criteria.

If you are still eligible, we encourage you to reapply for the Lifeline discount program.

To apply, simply fill out a new application and provide the requested documents. To obtain the application form please dial 1155 from any Golden West phone or 1-855-888-7777. Call today to recertify for this money saving program.

Sincerely,

Golden West

## Lifeline and Tribal Link-Up Advertisement in Company Directory



## Lifeline & Link-Up

Lower your monthly phone costs. Lower your installation cost.

With the Enhanced Lifeline & Link-Up Program available from Golden West, you can get reliable basic phone service at no charge.\*

Anyone living on tribal land and currently participating in at least one of these programs – will quality:

• Food Stamps • Medicaid • Federal Public Housing Assistance (FPHA) • Low-Income Home Energy Assistance Program (LIHEAP) • Supplemental Security Income (SSI) • Tribal Head Start (those meeting the income qualifying standard) • Bureau of Indian Affairs (BIA) general assistance programs • Tribally administered Temporary Assistance to Needy Families (TTANF) • Tribal National School Lunch Program's Free Lunch Program • Food Distribution Program on Indian Reservations (FDPIR) • Income Based Guideline – you may also qualify if your income level falls at or below 135% of the Federal Poverty Guidelines. Estimated income levels range from \$15,512 for a single person household to \$53,501 for a family of eight.

With the Lifeline Program available from Golden West, you can receive a discount of \$925\*a MONTH on your basic monthly phone service.

If you don't reside on tribal land and currently participate in at least one of these programs – you will quality:

Food Stamps • Medicaid • Federal Public Housing Assistance (FPHA) • Low-Income Home Energy Assistance Program (LIHEAP)
 Supplemental Security Income (SSI) • Temporary Assistance to Needy Families (TANF) • National School Lunch Program's Free Lunch Program • Income Based Guideline – you may also qualify if your income level falls at or below 135% of the Federal Poverty Guidelines. Estimated income levels range from \$15,512 for a single person household to \$53,501 for a family of eight.

## Both Lifeline programs cover the cost of restricting unauthorized long distance calls.

"Charges for long distance, calling features, lease programs, 911 charges, hearing impaired fund and sales tax are not covered under this program. The Lifeline discount applies to the primary phone line only. Lifeline is a government program. You must be eligible to receive Lifeline. You are allowed only one Lifeline discount per household. You cannot transfer your Lifeline discount to someone else, even if he or she is eligible.



## **Dial 1155**

from any Golden West phone to request a Lifeline application.

30

March 2014 Directory

## Lifeline and Tribal Link-Up Information on Company Website

## Lifeline Assistance

The Lifeline program provides discounts on one basic monthly telephone service to qualifying consumers. For over a quarter decade, Lifeline has helped tens of millions of Americans afford basic phone service. Access to phone service is vital for finding jobs, staying connected with family and securing help during emergencies.

The Tribal Lifeline and Link-Up programs allow for discounts for qualified consumers living on Tribal lands.

## What do the programs provide?

LIFELINE provides eligible subscribers with a monthly credit of \$9.25 on the basic service portion of their telephone bill. Lifeline subscribers may also receive blocking of long distance calls on their telephone line at no charge.

TRIBAL LIFELINE Assistance for Residents of Tribal Lands provides eligible subscribers with basic monthly telephone service at no charge. CIF (Hearing Impaired Service) and 911 fees still apply. Lifeline subscribers may also receive blocking of long distance calls on their telephone line at no charge.

TRIBAL LINK-UP provides eligible Tribal Land Subscribers with reduced connection charges for their basic home telephone service. This discount is 100 percent of the applicable charges up to \$100.00. It does not cover the cost of wiring inside yourhome and is limited to one time per home address per subscriber.

Tribal Requirements

All Other Requirements

Recertification Form

Phone Numbers for Assistance



To see if you are eligible for Lifeline, please review the information on the links listed above.

Call 1155 (from any Golden West phone) or find the Toll-Free Number that applies to your community.

Lifeline is a government program. You must be eligible to receive Lifeline. You are allowed only one Lifeline discount per household. You cannot transfer your Lifeline discount to someone else, even if he or she is eligible.

## Tribal Requirements

## How much can I save?

You could receive your basic telephone service at no charge (other fees still apply). Lifeline subscribers may also receive long distance blocking on their phone free of charge. These benefits apply to your local phone service charges.

## Program based eligibility:

- · Bureau of Indian Affairs General Assistance
- Federal Public Housing Assistance (FPHA) or Section 8
- Supplemental Nutrition Assistance Program (SNAP)
- · Head Start (income eligible)
- Low Income Home Energy Assistance Program (LIHEAP)
- Medicaid
- . National School Lunch Program's free lunch program
- \* Supplemental Security Income (SSI)
- . Temporary Assistance for Needy Families (TANF) or Tribal TANF
- Food Distribution Program on Indian Reservations

## Income based eligibility:

 Total household income at or below 135% of the Federal Poverty Guidelines. Qualifying income levels range from \$15,512 for a single person household to \$31,793 for a family of four.

A second Federal Program. Link-Up, provides for financial assistance with connection charges for new customers.

Are there any restrictions? Lifeline can only be used for one phone line in a household. You may purchase additional services available to a non-Lifeline customer except if on LOTS program or other tribal programs. You must establish phone service prior to applying for the Lifeline discount.

What proof of eligibility do I need to provide? You will be required to provide proof of enrollment in one of the qualifying programs listed above. Proof of total household income will be required for income based qualification. Your Lifeline benefits will take effect when proof of eligibility is received.

How do I continue to receive Lifetine benefits? Eligibility will be reviewed annually. Your benefits will be discontinued when you no longer meet the eligibility requirements or when proof of eligibility is not received. Customers who are no longer eligible for Lifetine benefits must notify their phone service provider.

Being a Lifeline customer does not protect you from being disconnected if you fall to pay your phone bill. Customers permanently disconnected must recertify for their Lifeline benefit. Lifeline discounts cannot be applied to an outstanding balance owed to your phone company.

## Phone Numbers for Assistance

## Recertification Form

## **Tribal Requirement PDF**

If you're currently enrolled in any of the above programs or meet the income-based eligibility guidelines, please dial 1155 (from a Golden West phone) or call toll-free at 1-855-888-7777 to receive a Tribal Lifeline / Link-Up Application Form.



## Lifeline Requirements

You may, under the terms of the Federal Communications Commission's Lifeline Program, be eligible to receive \$9.25 off the cost of your monthly telephone service if you currently receive assistance from at least one of the following programs:

- . Supplemental Nutrition Assistance Program (SNAP)
- Medicaid
- Temporary Assistance to Needy Families (TANF)
- · National School Lunch Program's Free Lunch Program
- Federal Public Housing Assistance (FPHA)
- Low-Income Energy Assistance Program (LIHEAP)
- Supplemental Security Income (SSI)

You may also qualify for the monthly savings if your income level falls at or below 135% of the Federal Poverty Guidelines. Qualifying income levels range from \$15,512 for a single person household to \$31,793 for a family of four.

Are there any restrictions? Lifeline can only be used for one phone line in a household. You may purchase additional services available to a non-Lifeline customer except if on LOTS program or other tribal programs. You must establish phone service prior to applying for the Lifeline discount.



What proof of eligibility do I need to provide? You will be required to provide proof of enrollment in one of the qualifying programs listed above. Proof of total household income will be required for income based qualification. Your Lifeline benefits will take effect when proof of eligibility is received.

How do I continue to receive Lifeline benefits? Eligibility will be reviewed annually. Your benefits will be discontinued when you no longer meet the eligibility requirements or when proof of eligibility is not received. Customers who are no longer eligible for Lifeline benefits must notify their phone service provider.

Being a Lifeline customer does not protect you from being disconnected if you fall to pay your phone bill. Customers permanently disconnected must recertify for their Lifeline benefit. Lifeline discounts cannot be applied to an outstanding balance owed to your phone company.

## **Phone Numbers for Assistsance**

## Recertification Form

## Lifeline Requirements PDF

If you're currently enrolled in any of the above programs or meet the income-based eligibility guidelines, please dial 1155 (from a Golden West phone) or call toll-free at 1-855-888-7777 to receive a Lifeline / Link-Up Application Form.

## Lifeline and Tribal Link-Up Information on USAC Website



## LIFELINE SUPPORT

What Is Lifeline? Companies in My State

## ABOUT LIFELINE SUPPORT

What is the Lifeline Program? Am I Eligible? Companies in My State Maintaining My Service



## **COMPANIES IN MY STATE**



## South Dakota

Back to map

Clicking on the header label of each column will sort the table by that column.

Name	<u>Phone</u>	Service Type
James Valley Wireless	800-556-6525	Wireless
AT&T Mobility	800-556-6525 Wirele 800-377-9450 Wirele 888-919-8945 Wirele 888-777-4007 Wirele 880-417-8667 Home 605-692-6211 Home 800-701-4978 Home 800-244-1111 Home 605-964-2600 Home 605-964-2600 Home 712-271-4000 Home 712-271-4000 Home 605-778-6221 Home 605-778-6221 Home 605-778-6221 Home 877-633-4567 Home 888-978-7777 Home 888-978-7777 Home 800-256-6854 Home 90-256-6854 Home 800-256-6854 Home 800-242-1925 Home 800-242-1925 Home 800-824-7282 Home 800-824-7282 Home	Wireless
City of Brookings Telephone Fund		Wireless
Northern Valley Communications	888-919-8945	Wireless
Budget Mobile	888-777-4007	Wireless
ITC Telecom	800-417-8667	Home Phone
Swiftel Communications	605-692-6211	Home Phone
Alliance Communications	800-701-4978	Home Phone
CenturyLink (formerly Qwest)	800-244-1111	Home Phone
C.R.S.T. Telelphone Authority	605-964-2600	Home Phone
Golden West Telecommunications	866-279-2161	Home Phone
James Valley Telecommunications	800-556-6525	Home Phone
Kennebec Telephone Company	605-869-2220	Home Phone
Jefferson Telephone Company	712-271-4000	Home Phone
Midstate Communications	605-778-6221	Home Phone
PrairieWave Community Telephone	877-633-4567	Home Phone
PrairieWave Black Hills	605-721-2000	Home Phone
Santel Communications	888-978-7777	Home Phone
RC Communications, Inc.	800-256-6854	Home Phone
Roberts County Telephone Cooperative Association	800-256-6854	Home Phone
TrioTel Communications, Inc.	800-242-1925	Home Phone
Valley Telecommunications Cooperative Association	605-437-2615	Home Phone
Venture Communications	800-824-7282	Home Phone
West River Telecom	800-748-7220	Home Phone
Beresford Municipal Telephone	605-763-2500	Home Phone
City of Fairth Municipal Telephone Company	605-967-2261	Home Phone

Mt. Rushmore Telephone Company	605-666-4411	Home Phone
Golden West Telecommunications	855-888-7777	Home Phone
Western Telephone Company	800-824-7282	Home Phone
Midcontinent Communications	605-274-9810	Home Phone
Midstate Telecom, Inc	888-214-1431	Home Phone
SS Telecom	605-676-6000	Home Phone

Back to map

Email us with <u>questions from consumers</u>. Email us with <u>questions from carriers</u>.

© 1997-2014, Universal Service Administrative Company, All Rights Reserved.

Website Tour | Website & Privacy Policies | Website Feedback

## Other Lifeline and Tribal Link-Up Advertising and Outreach

## LIFELINE MESSAGE:

Telephone customers who receive public assistance from at least one of the following programs: Food Stamps, Medicaid, Temporary Assistance to Needy Families (TANF), National School Lunch Program s Free Lunch Program, Federal Public Housing Assistance (FPHA), Low-Income Energy Assistance Program (LIHEAP), Supplemental Security Income (SSI) or whole income level falls at or below 135% of the Federal Poverty Guidelines, are eligible to receive \$9.25 off the cost of their basic telephone service under the Federal Lifeline Program.

Please dial 1155 from your home phone for more information or to receive a Lifeline Application Form.

Rus northly on every non-tribal every non-tribal telephone bill.

## LIFELINE LINKUP MESSAGE:

Telephone customers of all races who live on tribal land who receive public assistance from at least one of the following programs: Food Stamps, Medicaid, Federal Public Housing Assistance (FPHA), Low-Incom e Home Energy Assistance Program (LIHEAP), Supplemental Security Income (SSI), Tribal Head Start (those meeting the income qualifying standard), Bureau of Indian Affairs (BIA) general assistance programs, Tribally-A dministered Temporary Assistance to Needy Families (TTANF), Tribal Nation School Lunch Program's Free Lunch Program, Food Distribution Program on Indian Reservations (FDPIR) or whose incomes falls at or below 135% of the Federal poverty Guidelines, are eligible to receive their basic telephone service at no charge under the Federal Enhanced Lifeline Program. however, taxes and fees will still apply. A second Federal Program, LinkUp, provides for financial assistance with connection charges for new customers. Please dial 1155 from your home phone for more information or to receive a Lifeline Link Up Application Form.

Runs monthly or bills in tribal areas. Company thuck in Missian SD exchange

