# Before the FEDERAL COMMUNICATIONS COMMISSION Washington, DC 20554

In the Matter of	)	RECEIVED
Section 63.71 Application of AT&T Corp.	) ) File No.	JUN 0 5 2014 SOUTH DAKOTA PUBLIC UTILITIES COMMISSION
For Authority Pursuant to Section 214 of The Communications Act of 1934, As Amended, To Discontinue the Provision of Service	)	ES COMMISSION

### SECTION 63.71 APPLICATION OF AT&T CORP.

AT&T Services, Inc., on behalf of its affiliate AT&T Corp. ("AT&T"), applies for authority under Section 214(a) of the Communications Act, as amended ("the Act"), 47 U.S.C. § 214, and Section 63.71 of the Federal Communications Commission's ("Commission") rules, 47 C.F.R. §63.71, to discontinue its business directory assistance service.

As required by Section 63.71(a) and (b) of the Commission's rules, AT&T is providing the following information:

### Name and Address of Carrier (47 C.F.R. §§ 63.71(a)(1), (b)(2)):

AT&T Corp. 225 W. Randolph Street Z1-Office 12C Chicago, IL 60606

### Date of Planned Service Discontinuance (47 C.F.R. §§ 63.71(a)(2), (b)(2)):

AT&T will no longer offer this service on or after July 1, 2014 subject to Commission authorization of the discontinuance pursuant to 47 C.F.R. § 63.71(c).

### Points of Geographic Areas of Service Affected (47 C.F.R. §§ 63.71(a)(3), b(2)):

AT&T will discontinue this service throughout the United States, including the District of Columbia and Puerto Rico.

### Brief Description of Type of Service Affected (47 C.F.R. §§ 63.71(a)(3), b(2)):

AT&T Business Directory Assistance is a directory service that allows callers to obtain telephone numbers for locations in the Mainland, Hawaii, Alaska and Puerto Rico, as well as Canada. This service was offered to businesses that had PBX telephone systems as a means to provide telephone listings through the businesses' telephone systems.

The public convenience and necessity will not be impaired by this service discontinuance because there are alternative services available. AT&T customers that once subscribed to this service can reprogram their PBX and will continue to have access to directory assistance services by dialing 411 or (NPA) 555-1212.

# Brief Description of the Dates and Methods of Notice to All Affected Customers (47 C.F.R. § 63.71(b)(3):

AT&T notified its customers by letter sent via U.S. Mail on April 10, 2014.

Copies of this Application are being sent, first class U.S. Mail, to the public utilities commissions and governors of the affected states and also to the Special Assistant for Telecommunications to the Secretary of Defense, as required by 63.71(a) of the Commission's rules.

### Regulatory Classification of Carrier (47 C.F.R. § 63.71(b)(4)):

AT&T Corp. is a non-dominant carrier.

Questions about this application may be addressed to Dave Talbott, AT&T Services, Inc., Director – Federal Regulatory, 1120 20<sup>th</sup> Street, NW, Suite 1000, Washington, DC 20036, (202) 457-3039.

#### Conclusion:

The public convenience and necessity will not be adversely affected by the discontinuance of AT&T's business directory assistance service because there are alternative services available. AT&T customers that once subscribed to this service can reprogram their PBX and will continue to have access to directory assistance services by dialing 411 or (NPA) 555-1212. Accordingly, AT&T respectfully requests that the Commission approve its Section 63.71 Application to discontinue this service.

Respectfully submitted,

By:/s/ Terri L. Hoskins

Terri L. Hoskins Gary L. Phillips Lori Fink

AT&T Services, Inc. 1120 20<sup>th</sup> Street, N.W. Washington, D.C. 20036

(202) 457-3047 – Tel. No. (202) 457-3073 – Fax. No.

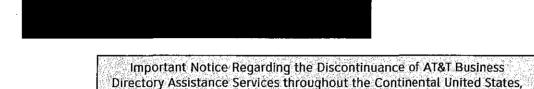
Its Attorneys

June 2, 2014

# Attachment A



April 10, 2014



Thank you for using AT&T for your business service needs. We want to make you aware of planned changes to your AT&T Business Directory Assistance Services which requires your coordination and action in the near future.

Alaska, Hawaii and Puerto Rico Effective July 1, 2014

Effective July 1st, AT&T Corp. will be discontinuing AT&T Business Directory Assistance Services. This service allows callers to obtain telephone numbers for locations in the Continental United States, Alaska, Hawaii, Puerto Rico and Canada. AT&T Business Directory Assistance Services is available in either a Basic or Enhanced Directory Assistance option. The Basic option provides callers with Local, National and Reverse Directory Assistance, as well as Business Category Search and Directory Assistance Call Completion. The Enhanced option provides all of the features under the Basic option, as well as features such as stock quotes, weather, and movie listings.

While AT&T Business Directory Assistance Services will no longer be available, AT&T will still offer Directory Assistance via 411 or NPA+555+1212. With Directory Assistance, you will still be able to obtain Local, National, and Reverse Directory Assistance, as well as Business Category Search and Directory Assistance Call Completion.

While our records indicate you have not recently used AT&T Business Directory Assistance Services, you have previously used this service. To do so, you had to program your PBX to send all Directory Assistance requests to the designated AT&T Directory Assistance platform. To help ensure you are able to reach AT&T Directory Assistance via 411 or NPA+555+1212, you will need to reprogram your PBX to no longer send your Directory Assistance calls to the designated AT&T Directory Assistance platform.

If you have any questions about this letter, please feel free to contact Patti Migliori, Senior Product Marketing Manager, at 610.687.7164 or via email at pm3893@att.com.

We appreciate your understanding and look forward to serving your future business needs.

Sincerely,

Craig Eisner
Director — Product Marketing Management, AT&T Services, Inc.
225 W. Randolph Street - Z1 — Office 12C
Chicago, IL. 60606-1838

The FCC will normally authorize this proposed discontinuance of service (or reduction or impairment) unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments as soon as possible, but no later than 15 days after the Commission releases public notice of the proposed discontinuance. Address them to the Federal Communications Commission, Wireline Competition Bureau, Competition Policy Division, Washington, DC 20554, and include in your comments a reference to the §63.71 Application of AT&T Corp. Comments should include specific information about the impact of this proposed discontinuance (or reduction or impairment) upon you or your company, including any inability to acquire reasonable substitute service.

## **CERTIFICATE OF SERVICE**

I, Lacretia Hill, certify that I have, on June 2, 2014, served a copy of the foregoing Section 63.71 Application of AT&T Corp. by U.S. Mail postage prepaid to the addresses on the attached sheets:

/s/Lacretia Hill Lacretia Hill Alabama Public Service Commission 100 N. Union Street Suite 850 Montgomery, AL 36130 Office of the Governor State Capitol 600 Dexter Avenue Montgomery, AL 36130

Arizona Corporation Commission Commissioners Wing 1200 West Washington Phoenix, AZ 85007-2996

Office of the Governor 1700 West Washington Phoenix, Arizona 85007

Arkansas Public Service Commission P.O Box 400 Little Rock, AR 72203-0400 Office of the Governor Governor's Office State Capitol Rm. 250 Little Rock, AR 72201

Office of the Governor
Governor's Office
State Capitol Building
Sacramento, California 958 14

Michael R. Peevey
President, California Public Utilities
Commission
Headquarters Office
505 Van Ness Avenue
San Francisco, CA 94 102-3298

Colorado Public Utilities Commission 1560 Broadway Suite 250 Denver, CO 80202

Office of the Governor 136 State Capitol Denver, CO 80203-1792 Office of the Governor State Capitol 210 Capitol Avenue Hartford, Connecticut 06 106

Public Utilities Regulatory Authority
Department of Energy and Environmental
Protection
Ten Franklin Square
New Britain, CT 06051

Delaware Public Service Commission 861 Silver Lake Boulevard Cannon Building, Suite 1000 Dover, DE 19904 Office of the Governor Tatnall Building William Penn Street, 2<sup>nd</sup> Floor Dover, DE 19901

District of Columbia Public Service Commission 1333 H Street, NW Suite 200, West Tower; Washington, DC 20005

Mayor Vincent Gray Office of the Mayor John A. Wilson Building 1350 Pennsylvania Avenue, NW Washington, DC 20004

Florida Public Service Commission 2540 Shumard Oak Blvd. Tallahassee, FL 32399-0850

Office of the Governor The Capitol Tallahassee, FL 32399-0001

Office of the Governor Georgia State Capitol Atlanta, GA 30334 Georgia Public Service Commission 244 Washington Street, SW Atlanta, GA 30334 Idaho Public Utilities Commission 472 W. Washington Street Boise, ID 83720-0074 Office of the Governor P.O. Box 83720 Boise, Idaho 83720

Office of the Governor 207 State House Springfield, Illinois 62706

Illinois Commerce Commission 527 East Capitol Ave Springfield, IL 62701

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Office of the Governor & Lt. Governor
State Capitol
1007 East Grand Ave.
Des Moines, IA 50319

Iowa Utilities Board 1375 E. Court Ave Room 69 Des Moines, IA 50319

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Kentucky Public Service Commission 211 Sower Boulevard Frankfort, KY 40601

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Office of the Governor P.O. Box 94004 Baton Rouge, LA 70804-9004

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Office of the Governor State House, 100 State Circle Annapolis, MD 21401 Maryland Public Service Commission William D. Schaefer Tower 6 St. Paul Street, 16th Fl Baltimore, MD 21202

Office of the Governor 1 State House Station Augusta, ME 04333-0001 Maine Public Utilities Commission State House Station 18 Augusta, ME 04333 Michigan Public Service Commission P.O. Box 30221 Lansing, MI 48909 Office of the Governor P.O. Box 30013 Lansing, Michigan 48909

Minnesota Public Utilities Commission 121 7th Place East Suite 350 Saint Paul, MN 55101 Office of the Governor 130 State Capitol 75 Rev. Dr. Martin Luther King Jr. Blvd. Saint Paul, MN 55155

Office of the Governor P.O. Box 139 Jackson, MS 39205 Mississippi Public Utilities Commission Woolfolk Building 501 North West Street Jackson, MS 39201

Missouri Public Service Commission Public Information Office Governor Office Building 200 Madison Street PO Box 360 Jefferson City, MO 65102-0360

Office of the Governor Room 216, State Capitol Building Jefferson City, Missouri 65 101

Office of the Governor Montana State Capitol Bldg. P.O. Box 200801 Helena, MT 59620 Public Service Commission 1701 Prospect Avenue P.O. Box 202601 Helena, MT 59620 Nebraska Public Service Commission 1200 N Street, Suite 300 Lincoln, NE 68508 Office of the Governor P.O. Box 94848 Lincoln, NE 68509-4848

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Public Utilities Commission of Nevada 1150 E. William Street Carson City, NV 89701

New Hampshire Public Utilities Commission 21 South Fruit Street, Suite 10 Concord, NH 03301-2429 Office of the Governor State House 25 Capitol Street Concord, NH 03301

Governor Chris Christie P.O. Box Office of the Governor 001 Trenton, NJ 08625

New Jersey Board of Public Utilities 44 S. Clinton Avenue Trenton, NJ 08625

New Mexico Public Regulation Commission 1120 Pasco De Peralta P.O. Box 1269 Santa Fe, NM 87501 Office of the Governor 490 Old Santa Fe Trail Room 400 Santa Fe, NM 87501 Office of the Governor State Capitol Albany, NY 12224 New York State Public Service Commission Empire State Plaza Agency Building 3 Albany, NY 12223-1350

North Carolina Utilities Commission 430 North Salisbury Street Dobbs Building Raleigh, NC 27603-5918

Office of the Governor 20301 Mail Service Center Raleigh, NC 27699-0301

North Dakota Public Service Commission 600 E. Boulevard, Dept. 408 Bismarck, ND 58505

Office of the Governor Dept. 101 600 E. Boulevard Ave. Bismarck, ND 58505

Office of the Governor 30th Floor 77 South High Street Columbus, Ohio 43215-6108 Public Utilities Commission of Ohio 180 East Broad Street Columbus, Ohio 43215

Oklahoma Corporation Commission P.O. Box 52000 Oklahoma City, OK 73152-2000 Office of the Governor State Capitol Building 2300 N. Lincoln Blvd., Room 212 Oklahoma City, Oklahoma 73105 Office of the Governor 160 State Capitol 900 Court Street Salem, Oregon 97301-4047 Public Utility Commission of Oregon 550 Capitol St NE #215 PO Box 2148 Salem OR 97308-2148

Office of the Governor 225 Main Capitol Building Harrisburg, Pennsylvania 17120 Pennsylvania Public Utility Commission PO Box 3265 Harrisburg, PA 17105-3265

Rhode Island Public Utilities Commission 89 Jefferson Boulevard Warwick, RI 02888 Office of the Governor State House, Room 115 Providence, RI 02903

Public Service Commission of South Carolina, 101 Executive Center Dr., Suite 100 Columbia, SC 29210 Office of the Governor 1205 Pendleton Street Columbia, SC 29201

Public Utilities Commission Capitol Building, 1st floor 500 East Capitol Avenue Pierre, SD 57501-5070

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Public Utilities Commission of Texas 1701 N. Congress Avenue PO Box 13326 Austin, TX 78711-3326

Office of the Governor P.O. Box 12428 Austin, Texas 78711 -2428

Office of the Governor 109 State Street, Pavilion Montpelier, VT 05609-0101 Vermont Public Service Board 112 State Street (Chittenden Bank Building) 4<sup>th</sup> floor Montpelier, VT 05620-2701

Virginia State Corporation Commission Tyler Building, 1300 E. Main Street Richmond, Virginia 23219

Office of the Governor Patrick Henry Building, 3rd Floor 1111 East Broad Street Richmond, Virginia 23219

Office of the Governor PO Box 40002 Olympia, WA 98504-0002 Washington Utilities and Transportation Commission PO Box 47250 Olympia, WA 98504-7250 Office of the Governor 1900 Kanawha Blvd, East Charleston, WV 25305 West Virginia Public Service Commission 201 Brooks Street P.O. Box 812 Charleston, WV 25323

Wyoming Public Service Commission Hansen Building 215 Warren Avenue Suite 300 Cheyenne, WY82002

Office of the Governor Governor's Office State Capitol, 200 West 24th Street Cheyenne, WY 82002-0010

Public Service Commission of Wisconsin 610 North Whitney Way. P.O. Box 7854 Madison, Wisconsin 53707-7854 Office of the Governor Madison Office P.O. Box 7863 Madison, WI 53707

Secretary of Defense Attn: Special Asst. for Telecommunications Pentagon Washington, D.C. 20301

Utah Division of Public Utilities Box 146751 Salt Lake City, UT 84114-6751

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Governor of Puerto Rico Calle La Fortaleza San Juan, PR 00901