



Verizon Wireless
Executive Relations
P.O. Box 3190
Chandler, AZ 85244

RECEIVED

NOV 21 2014

**SOUTH DAKOTA PUBLIC
UTILITIES COMMISSION**

November 14, 2014

Re: Updated Contact Information for Verizon Wireless

Please be advised that the Verizon Wireless team responsible for responding to governmental agency inquiries has now changed. Effective immediately, please use the following email address (preferred), fax number, or mailing address for all consumer complaints or other governmental inquiries:

Phone: **888-844-0375**

Email address: **VZWAgencyComplaint@VerizonWireless.com** or
cersSOERTAnalyst@VerizonWireless.com

Facsimile: **(480) 783-5082**

Mailing Address:

Verizon Wireless
Attn: Executive Relations
6955 West Morelos Place
Chandler, AZ 85226

(or)

Verizon Wireless
Attn: Executive Relations
P.O. Box 3190
Chandler, AZ 85244

If your agency already utilizes the contact information above, please disregard this letter. If you have any additional questions regarding agency complaints, please contact me directly.

Thank you,

Chelsea D. Harris
Analyst – Customer Service Operations
Verizon Wireless
Executive Relations
(480) 496-7742 (Desk)
Chelsea.Harris@VerizonWireless.com