

**IMPORTANT INFORMATION ABOUT
YOUR CENTURYLINK SERVICE**

Our goal at CenturyLink is to bring you great quality and value while remaining competitive. Changing market conditions require that we continually evaluate our prices, product offerings, and infrastructure.

Occasionally our evaluation reveals that we must change our rates for some products. For this reason, the monthly rates for some residential services will change, effective November 1, 2014, according to the chart below. **The rate changes will not affect any services to which you subscribe that are included in a package unless otherwise noted on the attached chart of changes.**

Summary of Rate Changes Effective November 1, 2014

Description	Current Monthly Rate	New Monthly Rate
Measured Service 3 Hour allowance	\$15.80	\$18.80
Budget Pac *	\$15.80	\$18.80
Measured svc 6 hour allowance*	\$17.90	\$19.90
Measured svc (9 hour)*	\$19.25	\$21.25
Qwest Choice Home*	\$30.99	\$33.99
Qwest Choice Two-line Home*	\$45.99	\$48.99
Qwest Choice Home Plus*	\$34.99	\$37.99
Qwest Choice Home Two-line Plus*	\$49.99	\$52.99
CustomChoice*	\$35.99	\$38.99
CustomChoice on Additional Line*	\$32.99	\$35.99
Two-Line CustomChoice*	\$41.95	\$44.95
CustomChoice-Complete*	\$39.99	\$42.99
Two-line CustomChoice-Complete*	\$59.95	\$62.95
PopularChoice*	\$35.99	\$38.99
Two-line PopularChoice*	\$42.95	\$45.95
PreferredChoice*	\$35.99	\$38.99
Qwest Choice - Home*	\$31.99	\$34.99
Qwest Choice Two-line Home*	\$46.99	\$49.99
SelectPak*	\$29.99	\$32.99
ValueChoice*	\$29.99	\$32.99
Two-line ValueChoice*	\$41.99	\$44.99

**Services are not available to new customers.*

You have approved this document.

If you have questions regarding these increases or to learn more about our products or services please contact CenturyLink at the number on your bill. We understand you have a choice in communications providers and appreciate that you've chosen CenturyLink.



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