

June 23, 2014

Patricia Van Gerpen, Executive Director South Dakota Public Utilities Commission 500 East Capital Avenue Pierre, SD 57501

RE: FCC Form 481 Filing

Dear Ms. Van Gerpen

Enclosed for filing is a copy of FiberComm, L.L.C.'s "Form 481 Report" which has been filed with USAC and will be filed with the FCC, pursuant to 47 C.F.R. § 54.313. This copy is supplied to the South Dakota Public Utilities Commission in accordance with the provisions of 47 C.F.R. § 54.313(i), specifically, and should be considered an informational filing.

Please note that some of the information included in the completed Form 481 Report is confidential and proprietary. The confidential information has been excluded from the Form 481 Report and is being filed simultaneously but separately as a confidential filing, not available to the public.

Sincerely

Consortia Consulting

By:

Marlene Bennett

**Enclosures** 

CC: Mike Massey

| FCC Foi        | rm 481 - Carrier Annual Reporting<br>Data Collection Form                       |                     |   | orm 481<br>Control No. 3060-0986/OMB Contro<br>013 | ol No. 3060-0819           |
|----------------|---|---------------------|---|--|----------------------------|
| <010>          | Study Area Code   | 359025              |   |  |                            |
| <015>          | Study Area Name   | FIBERCOMM, L.C.     |   |  |                            |
| <020>          | Program Year  | 2015                |   |  |                            |
| <030>          | Contact Name: Person USAC should contact with questions about this data         | Judy Christiansen   |   |  |                            |
| <035>          | Contact Telephone Number:<br>Number of the person identified in data line <030> | 4028181322 ext.     |   |  |                            |
| <039>          | Contact Email Address:<br>Email of the person identified in data line <030>     | jchristiansen@conso | rtiaconsulting.com  |  |                            |
| ANNUA          | AL REPORTING FOR ALL CARRIERS   |                     |   | 54.313 Completion Required                         | 54.422 Completion Required |
| <100>          | Service Quality Improvement Reporting   |                     | (complete attached worksheet  |  |                            |
| <200>          | Outage Reporting (voice)  |                     | (complete attached worksheet  | ·) •   | · ·                        |
| <210><br><300> | Unfulfilled Service Requests (voice)  | outages to report   |   | · ·  |                            |
| <310>          | Detail on Attempts (voice)  |                     |   |  |                            |
|                |   |                     | (at   | ttach descriptive document)                        |                            |
| <320>          | Unfulfilled Service Requests (broadband) 0                                      |                     |   |  |                            |
| <330>          | Detail on Attempts (broadband)  |                     | (0  | attach descriptive document)                       |                            |
|                |   |                     |   |  |                            |
| <400><br><410> | Number of Complaints per 1,000 customers (voice)  Fixed  0.0                    | <del></del>         |   | <u> </u>   | 1-1                        |
| <420>          | Mobile 0.0  |                     |   |  |                            |
| <430>          | Number of Complaints per 1,000 customers (broadle Fixed 0.0                     | pand)               |   | V  |                            |
| <440><br><450> | Mobile 0.0  |                     |   |  |                            |
| <500>          | Service Quality Standards & Consumer Protection R                               | ules Compliance     | (check to indicate certification                                    | n) 🗸   | ·                          |
|                | 359025ia510.pdf   |                     |   |  |                            |
| <510>          |   |                     | (attached descriptive docum   | ment) 🗸  | V                          |
| 4C005          | Superioral life in Superioral City and in a                                     |                     | ]   |  | 7                          |
| <600>          | Functionality in Emergency Situations 359025ia610.pdf                           |                     | (check to indicate certification                                    | n)   |                            |
|                |   |                     | (attached descriptive docume  | nt)  | \ \ \                      |
| <610>          |   |                     |   |  |                            |
| <700>          | Company Price Offerings (voice)   |                     | (complete attached workshee   | et)  |                            |
| <710>          | Company Price Offerings (broadband)   |                     | (complete attached workshee   |  |                            |
|                | Operating Companies and Affiliates Tribal Land Offerings (Y/N)?                 | 1:6                 | (complete attached workshee   | ·/   |                            |
|                | Voice Services Rate Comparability   | (9)                 | yes, complete attached workshee<br>(check to indicate certification |  |                            |
| <1010>         | >   |                     | (attach descriptive documen   | t)   |                            |
| <1100>         | > Terrestrial Backhaul (Y/N)?   | (ij                 | not, check to indicate certification                                | on) 🗸  |                            |
| <1110>         |   |                     | (complete attached workshee   |  |                            |
| <1200>         | Price Cap Carriers, Proceed to Price Cap Additional                             | Documentation Works | (complete attached workshee   | 27)  |                            |
|                | Including Rate-of-Return Carriers affiliated with Pr                            |                     |   |  |                            |
| <2000>         | 5   | in programme        | (check to indicate certification                                    |  |                            |
| <2005>         | Rate of Return Carriers, Proceed to ROR Additional                              | Documentation Work  | (complete attached workshee<br>sheet                                | (t)  |                            |

(check to indicate certification)

(complete attached worksheet)

<3000>

<3005>

|       | ervice Quality Improvement Reporting<br>Illection Form  |                                      | FCC Form 481  OMB Control No. 3060-0986/OMB Control No. 3060-0819  July 2013 |
|-------|---|--------------------------------------|--|
| <010> | Study Area Code   | 359025                               |  |
| <015> | Study Area Name   | FIBERCOMM, L.C.                      |  |
| <020> | Program Year  | 2015                                 |  |
| <030> | Contact Name - Person USAC should contact regarding this data   | Judy Christiansen                    |  |
| <035> | Contact Telephone Number - Number of person identified in data line <030>   | 4028181322 ext.                      |  |
| <039> | Contact Email Address - Email Address of person identified in data line <030>   | jchristiansen@consortiaconsulting.co | n  |
| <110> | Has your company received its ETC certification from the FCC?   | (yes / no )                          |  |
| .444. | If your answer to Line <110> is yes, do you have an existing §54.202(a) "5 year plan" filed with the FCC?   | ( ( )                                |  |
| <111> | year plan filed with the FCC:   | (yes / no ) U                        |  |
|       | If your answer to Line <111> is yes, then you are required to file a progress report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service.                       |                                      |  |
| <112> | Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your c CETC which only receives frozen support, your progress report is only required to address voice telephony service.         | ompany is a                          |  |
|       | Please check these boxes below to confirm that the attached documents(s), on lit 112, contains a progress report on its five-year service quality improvement plan pursuant to § 54.202(a). The information shall be submitted at the wire center level or census block as appropriate. | ne                                   | Name of Attached Document  |
| <113> | Maps detailing progress towards meeting plan targets  |                                      |  |
| <114> | Report how much universal service (USF) support was received  |                                      |  |
| <115> | How (USF) was used to improve service quality   |                                      |  |
| <116> | How (USF)was used to improve service coverage   |                                      |  |
| <117> | How (USF) was used to improve service capacity  |                                      |  |
| <118> | Provide an explanation of network improvement targets not met in the prior calendar year.   |                                      |  |

| (200) Service Outage Reporting (Voice) | FCC Form 481  |
|--|---|
| Data Collection Form                   | OMB Control No. 3060-0986/OMB Control No. 3060-0819 |
|  | July 2013   |

| <010> | Study Area Code   | 359025                                |
|-------|---|---------------------------------------|
| <015> | Study Area Name   | FIBERCOMM, L.C.                       |
| <020> | Program Year  | 2015                                  |
| <030> | Contact Name - Person USAC should contact regarding this data                 | Judy Christiansen                     |
| <035> | Contact Telephone Number - Number of person identified in data line <030>     | 4028181322 ext.                       |
| <039> | Contact Email Address - Email Address of person identified in data line <030> | jchristiansen@consortiaconsulting.com |

| <220> | <a></a>   | <b1></b1> | <b2></b2>    | <b3></b3> | <b4></b4>  | <c1></c1>          | <c2></c2> | <d></d>        | <e></e>            | <f></f>         | <g></g>        | <h>&gt;</h>  |
|-------|-----------|-----------|--------------|-----------|------------|--------------------|-----------|----------------|--------------------|-----------------|----------------|--------------|
|       | NORS      |           |              |           |            |                    |           |                |                    | Did This Outage |                |              |
|       | Reference |           | Outage Start |           | Outage End | Number of          |           | 911 Facilities | Service Outage     | Affect Multiple |                |              |
|       | Number    | Date      | Time         | Date      | Time       | Customers Affected |           | Affected       | Description (Check |                 | Service Outage | Preventative |
|       |           |           |              |           |            |                    | Customers | (Yes / No)     | all that apply)    | (Yes / No)      | Resolution     | Procedures   |
|       |           |           |              |           |            |                    |           |                |                    |                 |                |              |
|       |           |           |              |           |            |                    |           |                |                    |                 |                |              |
|       |           |           |              |           |            |                    |           |                |                    |                 |                |              |
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|       |           |           |              |           |            |                    |           |                |                    |                 |                |              |
|       |           |           |              |           |            |                    |           |                |                    |                 |                |              |
|       |           |           |              |           |            |                    |           |                |                    |                 |                |              |
|       |           |           |              |           |            |                    |           |                |                    |                 |                |              |
|       |           |           |              |           |            |                    |           |                |                    |                 |                |              |

| (700) Price Offerings including Voice Rate Data | FCC Form 481   |
|---|--|
| Data Collection Form                            | OMB Control No. 3060-0986/OMB Control No. 3060-0819<br>July 2013 |

| <015>     Study Area Name     FIBERCOMM, L.C.       <020>     Program Year     2015       <030>     Contact Name - Person USAC should contact regarding this data     Judy Christiansen       <035>     Contact Telephone Number - Number of person identified in data line <030>     4028181322 ext.       <039>     Contact Email Address - Email Address of person identified in data line <030>     jchristiansen@consortiaconsulting.com | <010> | Study Area Code   | 359025                                |
|---|-------|---|---------------------------------------|
| <030> Contact Name - Person USAC should contact regarding this data Judy Christiansen <035> Contact Telephone Number - Number of person identified in data line <030> 4028181322 ext.   | <015> | Study Area Name   | FIBERCOMM, L.C.                       |
| <035> Contact Telephone Number - Number of person identified in data line <030> 4028181322 ext.   | <020> | Program Year  | 2015                                  |
| · · · · · · · · · · · · · · · · · · ·   | <030> | Contact Name - Person USAC should contact regarding this data                 | Judy Christiansen                     |
| <039> Contact Email Address - Email Address of person identified in data line <030> jchristiansen@consortiaconsulting.com   | <035> | Contact Telephone Number - Number of person identified in data line <030>     | 4028181322 ext.                       |
|   | <039> | Contact Email Address - Email Address of person identified in data line <030> | jchristiansen@consortiaconsulting.com |

<701> Residential Local Service Charge Effective Date
<702> Single State-wide Residential Local Service Charge

<703>

| > | <a1></a1> | <a2></a2>       | <a3></a3>  | <b1></b1> | <b2></b2>         | <b3></b3>                    | <b4></b4>                   | <b5></b5>               | <c></c>                       |
|---|-----------|-----------------|------------|-----------|-------------------|------------------------------|-----------------------------|-------------------------|-------------------------------|
| Ī |           |                 |            |           | Residential Local |                              |                             | Mandatory Extended Area |                               |
| L | State     | Exchange (ILEC) | SAC (CETC) | Rate Type | Service Rate      | State Subscriber Line Charge | State Universal Service Fee | Service Charge          | Total per line Rates and Fees |
|   |           |                 |            |           |                   |                              |                             |                         |                               |
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| - |           |                 |            |           | C4                | 4 4                          |                             |                         |                               |
| F |           |                 |            |           | See at            | tached worksheet             |                             |                         |                               |
| F |           |                 |            |           |                   |                              |                             |                         |                               |
| - |           |                 |            |           |                   |                              |                             |                         |                               |
|   |           |                 |            |           |                   |                              |                             |                         |                               |
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| j |           |                 |            |           |                   |                              |                             |                         |                               |
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| L |           |                 |            |           |                   |                              |                             |                         |                               |

| (710) Broadband Price Offerings | FCC Form 481  |
|---------------------------------|---|
| Data Collection Form            | OMB Control No. 3060-0986/OMB Control No. 3060-0819 |
|                                 | July 2013   |

| <010> | Study Area Code   | 359025                                |
|-------|---|---------------------------------------|
| <015> | Study Area Name   | FIBERCOMM, L.C.                       |
| <020> | Program Year  | 2015                                  |
| <030> | Contact Name - Person USAC should contact regarding this data                 | Judy Christiansen                     |
| <035> | Contact Telephone Number - Number of person identified in data line <030>     | 4028181322 ext.                       |
| <039> | Contact Email Address - Email Address of person identified in data line <030> | jchristiansen@consortiaconsulting.com |

| <711> | <a1></a1> | <a2></a2>       | <b1></b1>        | <b2></b2>               | <c></c>             | <d1></d1>                                       | <d2></d2>                                  | <d3></d3>               | <d4></d4>   |
|-------|-----------|-----------------|------------------|-------------------------|---------------------|---|--|-------------------------|---|
|       | State     | Exchange (ILEC) | Residential Rate | State Regulated<br>Fees | Total Rate and Fees | Broadband Service -<br>Download Speed<br>(Mbps) | Broadband Service -<br>Upload Speed (Mbps) | Usage Allowance<br>(GB) | Usage Allowance<br>Action Taken When<br>Limit Reached {select } |
|       |           |                 |                  |                         |                     |   |  |                         |   |
|       |           |                 |                  |                         |                     |   |  |                         |   |
|       |           |                 |                  |                         |                     |   |  |                         |   |
|       |           |                 |                  |                         |                     |   |  |                         |   |
|       |           |                 |                  |                         |                     |   |  |                         |   |
|       |           |                 |                  | - See attacl            | ned                 |   |  |                         |   |
|       |           |                 | ,                | worksheet -             |                     |   |  |                         |   |
|       |           |                 |                  |                         |                     |   |  |                         |   |
|       |           |                 |                  |                         |                     |   |  |                         |   |
|       |           |                 |                  |                         |                     |   |  |                         |   |
|       |           |                 |                  |                         |                     |   |  |                         |   |
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| ŀ     |           |                 |                  |                         |                     |   |  |                         |   |
|       |           |                 |                  |                         |                     |   |  |                         |   |
|       |           |                 |                  |                         |                     |   |  |                         |   |

| (800) Operating Companies | FCC Form 481  |
|---------------------------|---|
| Data Collection Form      | OMB Control No. 3060-0986/OMB Control No. 3060-0819 |
|                           | July 2013   |
|                           |   |
|                           |   |

| <010> | Study Area Code   | 359025                                |
|-------|---|---------------------------------------|
| <015> | Study Area Name   | FIBERCOMM, L.C.                       |
| <020> | Program Year  | 2015                                  |
| <030> | Contact Name - Person USAC should contact regarding this data                 | Judy Christiansen                     |
| <035> | Contact Telephone Number - Number of person identified in data line <030>     | 4028181322 ext.                       |
| <039> | Contact Email Address - Email Address of person identified in data line <030> | jchristiansen@consortiaconsulting.com |
|       |   |                                       |
| <810> | Reporting Carrier FiberComm, LC   |                                       |
| <811> | Holding Company NA  |                                       |

<812> Operating Company

NA

| <813> | <a1></a1>  | <a2></a2> | <a3></a3>                                      |
|-------|------------|-----------|--|
|       | Affiliates | SAC       | Doing Business As Company or Brand Designation |
|       |            |           |  |
| ·-    |            |           |  |
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| (900) Tribal Lands Reporting<br>Data Collection Form  | FCC Form 481  OMB Control No. 3060-0986/OMB Control No. 3060-0819  July 2013                             |
|---|--|
| <010> Study Area Code <015> Study Area Name <020> Program Year <030> Contact Name - Person USAC should contact regarding this data <035> Contact Telephone Number - Number of person identified in data line <030> <039> Contact Email Address - Email Address of person identified in data line <030>  | 359025  FIBERCOMM, L.C.  2015  Judy Christiansen  4028181322 ext.  jchristiansen@consortiaconsulting.com |
| <910> Tribal Land(s) on which ETC Serves  |  |
| <920> Tribal Government Engagement Obligation   | Name of Attached Document  |
| § 54.313(a)(9) includes:  | elect<br>es,No,<br>NA)   |
| <921> Needs assessment and deployment planning with a focus on Tribal community anchor institutions. <922> Feasibility and sustainability planning; <923> Marketing services in a culturally sensitive manner; <924> Compliance with Rights of way processes <925> Compliance with Land Use permitting requirements <926> Compliance with Facilities Siting rules <927> Compliance with Environmental Review processes <928> Compliance with Cultural Preservation review processes <929> Compliance with Tribal Business and Licensing requirements. |  |

| -      | o Terrestrial Backhaul Reporting<br>lection Form  | FCC Form 481<br>OMB Control No. 3060-0986/OMB Control No. 3060-0819<br>July 2013 |
|--------|---|--|
| <010>  | Study Area Code   | 359025   |
| <015>  | Study Area Name   | FIBERCOMM, L.C.  |
| <020>  | Program Year  | 2015   |
| <030>  | Contact Name - Person USAC should contact regarding this data   | Judy Christiansen  |
| <035>  | Contact Telephone Number - Number of person identified in data line <030>   | 4028181322 ext.  |
| <039>  | Contact Email Address - Email Address of person identified in data line <030>   | jchristiansen@consortiaconsulting.com  |
| <1120> | Please check this box to confirm no terrestrial backhaul options exist within the supported area pursuant to § 54.313(G)  |  |
| <1130> | Please check this box to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(G) |  |
|        |   |  |

| Lifeline  | erms and Condition for Lifeline Customers ection Form   |                 |                                      | FCC Form 481<br>OMB Control No. 3060-0986/OMB Control No. 3060-0819<br>July 2013 |
|-----------|---|-----------------|--------------------------------------|--|
| <010>     | Study Area Code   |                 | 359025                               |  |
| <015>     | Study Area Name   |                 |                                      |  |
| <020>     | Program Year  |                 | FIBERCOMM, L.C.                      |  |
| <030>     | Contact Name - Person USAC should contact regarding this data   |                 | 2015                                 |  |
| <035>     | Contact Telephone Number - Number of person identified in data line <   | <030>           | Judy Christiansen<br>4028181322 ext. |  |
| <039>     | Contact Email Address - Email Address of person identified in data line   |                 | jchristiansen@consortiaconsulting    | COM  |
| <1210>    | Terms & Conditions of Voice Telephony Lifeline Plans  |                 | 359025ia1210.pdf                     |  |
|           |   | _               | N                                    | ame of Attached Document   |
| <1220>    | Link to Public Website HT   | ГТР<br><u>—</u> |                                      |  |
| or the we | neck these boxes below to confirm that the attached document(s), on line 1210, bsite listed, on line 1220, contains the required information pursuant to (a)(2) annual reporting for ETCs receiving low-income support, carriers must report: | ),              |                                      |  |
| <1221>    | Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers,   | <u>~</u>        |                                      |  |
| <1222>    | Details on the number of minutes provided as part of the plan,  | <b>v</b>        |                                      |  |
| <1223>    | Additional charges for toll calls, and rates for each such plan.  | V               |                                      |  |

| (2000) Pr      | ice Cap Carrier Additional Documentation   |   |                              | FCC Form 481   |  |
|----------------|--|---|------------------------------|--|--|
| Data Coll      | ection Form  |   |                              | OMB Control No. 3060-0986/OMB Control No. 3060-0819  |  |
|                | Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers  |   |                              | July 2013  |  |
| including      | Rate-oj-Return Carriers ajjiliatea with Price Cap Local Exchange Carriers  |   |                              | July 2013  |  |
|                |  |   |                              |  |  |
| <010>          | Study Area Code  | 359025  |                              |  |  |
| <015>          | Study Area Name  | FIBERCOMM, L.C.   |                              |  |  |
| <020>          | Program Year   | 2015  |                              |  |  |
| <030>          | Contact Name - Person USAC should contact regarding this data  | Judy Christiansen   |                              |  |  |
| <035>          | Contact Telephone Number - Number of person identified in data line <030>  | 4028181322 ext.   |                              |  |  |
| <039>          | Contact Email Address - Email Address of person identified in data line <030>  | jchristiansen@consortiaconsulting.com   |                              |  |  |
|                |  |   |                              |  |  |
|                |  |   |                              |  |  |
| CHECK th       | ne boxes below to note compliance as a recipient of Incremental Connect Amer   | ica Phase I support, frozen High Cost support, Hig  | h Cost support to offset acc | cess charge reductions, and Connect America Phase II |  |
|                | support as set forth in 47 CFR § 54.313(b),(c),(d),(   |   |                              |  |  |
|                |  |   |                              |  |  |
|                |  |   |                              |  |  |
|                | Incremental Connect America Phase I reporting  |   |                              |  |  |
| <2010>         | 2nd Year Certification {47 CFR § 54.313(b)(1)}   |   |                              |  |  |
| <2011>         | 3rd Year Certification {47 CFR § 54.313(b)(2)}   |   |                              |  |  |
|                | Price Cap Carrier Receiving Frozen Support Certification {47 CFR § 54.312(a)}  |   |                              |  |  |
| <2012>         | 2013 Frozen Support Certification  |   |                              |  |  |
| <2012>         | 2014 Frozen Support Certification  |   | H                            |  |  |
| <2013>         | 2015 Frozen Support Certification  |   |                              |  |  |
| <2014>         | 2016 and future Frozen Support Certification   |   |                              |  |  |
| <b>\2013</b> > | 2010 and factore Prozen Support Certification  |   |                              |  |  |
|                | Price Cap Carrier Connect America ICC Support {47 CFR § 54.313(d)}   |   |                              |  |  |
| <2016>         | Certification Support Used to Build Broadband  |   |                              |  |  |
|                |  |   |                              |  |  |
| 2047           | Connect America Phase II Reporting {47 CFR § 54.313(e)}  |   |                              |  |  |
| <2017>         | 3rd year Broadband Service Certification   |   | <del>  </del>                |  |  |
| <2018>         | 5th year Broadband Service Certification   |   |                              |  |  |
| <2019>         | Interim Progress Certification   |   |                              |  |  |
| <2020>         | Please check the box to confirm that the attached document(s), on pursuant to § 54.313 (e)(3)(ii), as a recipient of CAF Phase II support addresses of community anchor institutions to which began providi preceding calendar year. | line 2021, contains the required information shall provide the number, names, and ng access to broadband service in the |                              |  |  |
|                |  |   |                              |  |  |
|                |  |   |                              |  |  |
|                |  |   |                              |  |  |
| <2021>         | Interim Progress Community Anchor Institutions   |   |                              |  |  |
|                |  |   |                              |  |  |
|                |  |   |                              |  |  |
|                |  | Name of A   | ttached Document Listing R   | equired Information                                  |  |
|                |  | Name of A   | ttachea Document Listing N   | cquirea information                                  |  |

| (3000) Ra        | ate Of Return Carrier Additional Documentation  |   | FCC Form 481  |
|------------------|---|---|---|
| Data Coll        | ection Form   |   | OMB Control No. 3060-0986/OMB Control No. 3060-0819 |
|                  |   |   | July 2013   |
| <010>            | Study Area Code   | 350035  |   |
| <015>            | Study Area Name   | 359025<br>FIBERCOMM, L.C.   |   |
| <020>            | Program Year  | 2015  |   |
| <030>            | Contact Name - Person USAC should contact regarding this data   | Judy Christiansen   |   |
| <035><br><039>   | Contact Telephone Number - Number of person identified in data line <030> Contact Email Address - Email Address of person identified in data line <030> | 4028181322 ext.<br>jchristiansen@consortiaconsulting.com  |   |
| 10332            | contact Email Address Email Address of person Identified in data line (030)   | Christiansen@consortiaconsuiting.com  |   |
| CHECK t          | he boxes below to note compliance on its five year service quality plan (pursua<br>CER & 54.313(f)(2). I further certify that                           | int to 47 CFR § 54.202(a)) and, for privately held carriers, e<br>the information reported on this form and in the documen: |   |
|                  | City 54.515(1/2). Hardier certify that  | inclination reported on this form and in the documen  | s detactica sciow is decurate.                      |
|                  |   |   |   |
| (3010)           | Progress Report on 5 Year Plan  |   |   |
|                  | Milestone Certification {47 CFR § 54.313(f)(1)(i)}  |   |   |
|                  |   | Name of Attached Document Listing Required  | Information   |
| (2244)           | Please check this box to confirm that the attached document(s), on line   |   |   |
|                  | § 54.313 (f)(1)(ii), the carrier shall provide the number, names, and add providing access to broadband service in the preceding calendar year.         | resses of community anchor institutions to which bega   | n   |
|                  | providing access to broadband service in the preceding calendar year.   |   |   |
|                  |   |   |   |
| (2042)           | Community Apply and a stiff things (AT CED S EA 242/6/(4/Vi))   |   |   |
| (3012)           | Community Anchor Institutions {47 CFR § 54.313(f)(1)(ii)}   |   |   |
|                  |   | Name of Attached Document Listing Required Informati  | on O  |
| (3013)           | Is your company a Privately Held ROR Carrier {47 CFR § 54.313(f)(2)}  | (Yes/No   | 4 14 1  |
|                  | If yes, does your company file the RUS annual report  | (Yes/No   |   |
| Please           | check these boxes to confirm that the attached document(s), on line 30  | 7. contains the required information pursuant to § 54.  | 313(f)(2) compliance requires:                      |
| (3015)           | Electronic copy of their annual RUS reports (Operating Report for   | , , , , ,   | (- ) (  |
| (5015)           | Telecommunications Borrowers)   |   | 4   |
| (3016)           | Document(s) for Balance Sheet, Income Statement and Statement of C  | ash Flows   | <u> </u>  |
|                  |   |   |   |
| (3017)           | If the response is yes on line 3014, attach your company's RUS annual   |   |   |
|                  | report and all required documentation   |   |   |
|                  |   | Name of Attached Document Listing Required Informat   | ion —   |
| (3018)           | If the response is no on line 3014, Is your company audited?  | (Yes/P  |   |
| (3016)           |   | (163)1  |   |
|                  | If the response is yes on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains         |   |   |
| (3019)           | Either a copy of their audited financial statement; or (2) a financial report in a  | format comparable to RUS Operating Report for Telecomm  | unications  |
|                  | .,  |   |   |
| (3020)           | Document(s) for Balance Sheet, Income Statement and Statement of  | Cash Flows  | 4   |
| (3021)           | Management letter issued by the independent certified public accountant that  | t performed the company's financial audit.  |   |
|                  | If the response is no on line 3018, please check the boxes below  |   | <del></del>   |
|                  | to confirm your submission, on line 3026 pursuant to § 54.313(f)(2),  |   |   |
|                  | contains:   |   |   |
| (3022)           | Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a         |   |   |
|                  | format comparable to RUS Operating Report for Telecommunications  |   |   |
|                  | Borrowers,  |   |   |
| (3023)           | Underlying information subjected to a review by an independent certified  |   |   |
|                  | public accountant   |   |   |
| (3024)<br>(3025) | Underlying information subjected to an officer certification.   | tash Flows  | 4   |
| (3023)           | Document(s) for Balance Sheet, Income Statement and Statement of C  | asii Flows  |   |
|                  |   |   |   |
| (3026)           | Attach the worksheet listing required information   |   |   |
|                  |   |   |   |
|                  |   |   |   |
|                  | ·   | Name of Attached Document Listing Required Information  | on  |

| Certification - Reporting Carrier | FCC Form 481  |
|-----------------------------------|---|
| Data Collection Form              | OMB Control No. 3060-0986/OMB Control No. 3060-0819 |
|                                   | July 2013   |

| <010> | Study Area Code   | 359025                                |
|-------|---|---------------------------------------|
| <015> | Study Area Name   | FIBERCOMM, L.C.                       |
| <020> | Program Year  | 2015                                  |
| <030> | Contact Name - Person USAC should contact regarding this data                 | Judy Christiansen                     |
| <035> | Contact Telephone Number - Number of person identified in data line <030>     | 4028181322 ext.                       |
| <039> | Contact Email Address - Email Address of person identified in data line <030> | jchristiansen@consortiaconsulting.com |

#### TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

# Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate. Name of Reporting Carrier: Signature of Authorized Officer: Date Printed name of Authorized Officer: Title or position of Authorized Officer: Telephone number of Authorized Officer: Filing Due Date for this form:

Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.

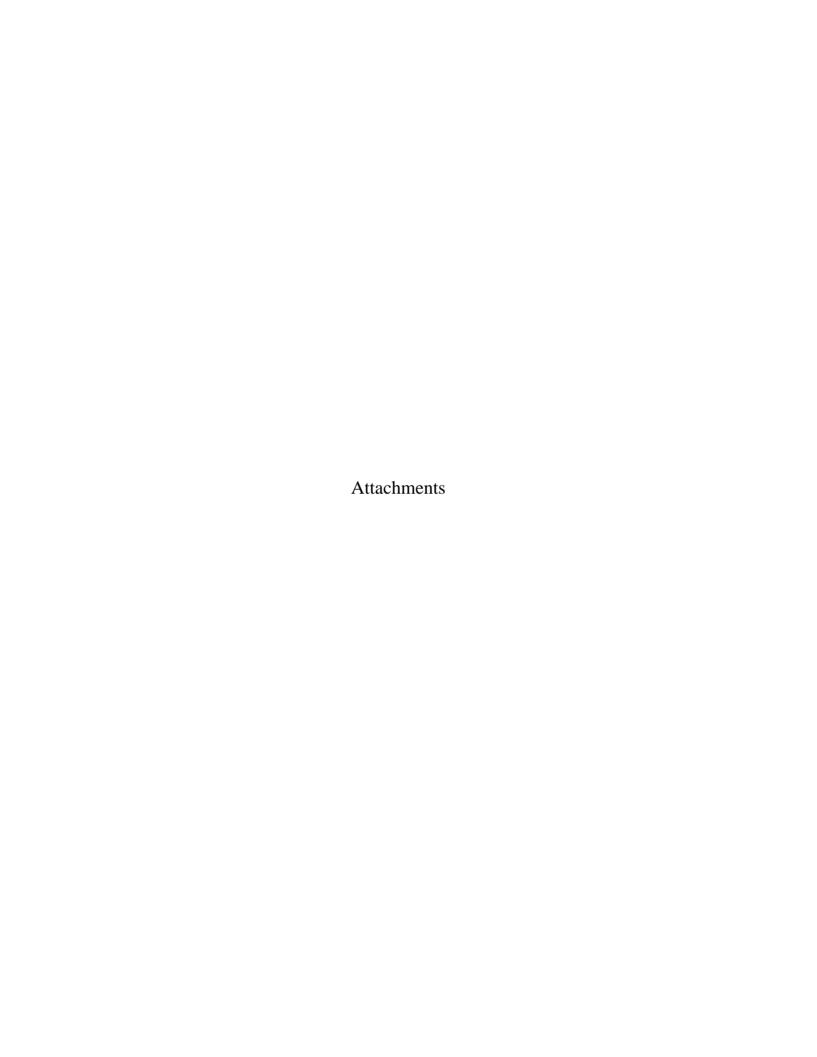
|       | ion - Agent / Carrier<br>ection Form  | FCC Form 481<br>OMB Control No. 3060-0986/OMB Control No. 3060-0819<br>July 2013 |
|-------|---|--|
| <010> | Study Area Code   | 359025   |
| <015> | Study Area Name   | FIBERCOMM, L.C.  |
| <020> | Program Year  | 2015   |
| <030> | Contact Name - Person USAC should contact regarding this data                 | Judy Christiansen  |
| <035> | Contact Telephone Number - Number of person identified in data line <030>     | 4028181322 ext.  |
| <039> | Contact Email Address - Email Address of person identified in data line <030> | jchristiansen@consortiaconsulting.com  |

#### TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

| I certify that (Name of Agent) <u>Judy Christiansen</u> is authorized to submit the information reported on behalf of the reporting carrier also certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized agent; and, to the best of my knowledge, the reports and data provided to the authorized agent is accurate. |   |  |  |
|--|---|--|--|
| Name of Authorized Agent: Judy Christiansen  |   |  |  |
| Name of Reporting Carrier: FIBERCOMM, L.C.   |   |  |  |
| Signature of Authorized Officer: CERTIFIED ONLINE  | Date: 06/19/2014  |  |  |
| Printed name of Authorized Officer: Michael Massey   |   |  |  |
| Title or position of Authorized Officer: Chief Operating Offic   | r   |  |  |
| Telephone number of Authorized Officer: 7122242020 ext.  |   |  |  |
| Study Area Code of Reporting Carrier: 359025   | Filing Due Date for this form: 06/30/2014   |  |  |
|  | ned by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment Title 18 of the United States Code, 18 U.S.C. § 1001. |  |  |

# TO BE COMPLETED BY THE AUTHORIZED AGENT:

| Certification of Agent Authorized to File Annual Reports for CAF or LI Recipients   | on Behalf of Reporting Carrier                                  |
|---|---|
| I, as agent for the reporting carrier, certify that I am authorized to submit the annual reports for universal service support recip<br>the data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the information r |   |
| Name of Reporting Carrier: FIBERCOMM, L.C.  | reported nerein is accurate.                                    |
| Name of Authorized Agent or Employee of Agent: Judy Christiansen  |   |
| Signature of Authorized Agent or Employee of Agent: CERTIFIED ONLINE  | Date: 06/19/2014  |
| Printed name of Authorized Agent or Employee of Agent: Judy Christiansen  |   |
| Title or position of Authorized Agent or Employee of Agent Consultant   |   |
| Telephone number of Authorized Agent or Employee of Agent: 4028181322 ext.  |   |
| Study Area Code of Reporting Carrier: 359025 Filing Due Date for this form: 06/30/2014  | 4   |
| Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 18 of the United States Code, 18 U.S.C. § 1001.  | , 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title |



# FiberComm, L.C.

# Certification of Compliance with Applicable Service Quality Standards and Consumer Protection Rules for Voice and Broadband Services

Service quality standards and consumer protection rules for broadband are not as defined as the rules for voice services. The Company complies with any service quality standards and consumer protection rules for broadband that are out there now and any that will be defined in the future.

#### Service Quality Standards

For voice services, the Company:

- Provides voice grade access to the public switched network.
- Provides flat rated local exchange service with no additional charge to end users.
- Provides access to the emergency services provided by local government or other public safety organizations, such as 911 and enhanced 911.
- Provides toll blocking and toll limitation services.

For voice and broadband services, the Company:

- Advertises the availability of its services and the charges using media of general distribution and/or on its website.
- Maintains a business office providing customers with access to a customer service representative either in person or via a local telephone call or toll-free telephone number during business hours.
- Directs after hour calls to the Company's help desk.
- Directs trouble reports to the on-call technician.
- Tracks all service orders to ensure they are completed in a timely manner.
- Measures its service connection and service interruption performance on a regular basis.
- Trains employees to:
  - Answer all incoming calls promptly.
  - o Respond to all inquiries for information promptly and courteously.
  - Investigate thoroughly all customer complaints and handle appropriately according to the Company's guidelines for resolution of customer complaints.
  - Be knowledgeable about products and service offerings so they can assist the customer with selecting the best service option.
- Has a process for periodic inspection, testing and preventive maintenance of its equipment to permit the rendering of safe, adequate and continuous service at all times.
- Meets or exceeds the standards established by the state commission and provides any reports required in accordance with the state commission's rules.

#### Consumer Protection Rules

The Company has established operating procedures designed to facilitate compliance with applicable consumer protection rules which include compliance with the Customer Proprietary Network Information (CPNI) rules. The operating procedures include:

- Appointment of a compliance officer.
- A manual detailing the specific procedures for protecting consumer information.
- Employee training on an annual basis.
- A disciplinary process for improper use of consumer information.

If complaints are filed with the Company regarding consumer protection rules, the complaint is immediately investigated, the matter tracked and any corrective action noted. This process ensures that problems are addressed and corrections made.

# FiberComm, L.C.

# <u>Functionality in Emergency Situations</u> for Voice and Broadband Services

# **Back-Up Power**

FiberComm utilizes utility/commercial power for all non-essential operations such as lights, HVAC, general outlets, and to feed all uninterruptable power systems providing power to essential voice and broadband systems.

FiberComm utilizes an 80KVA diesel generator with 250 gallon capacity to replace utility power in the event of an outage. Mean Time for automatic transfer from utility to generator is approximately 10-15 seconds. This ensures both non-essential and uninterruptable power systems continue operate and allows for refueling while in operation ensuring continuous operation.

For essential voice and broadband systems, FiberComm utilizes uninterruptable power systems powered by a continuously charged battery bank that provide continuous power to essential systems during automatic transfer from utility to generator. This ensures voice and broadband services do not experience any interruption of services.

# Rerouting of Traffic around Damaged Facilities

Long distance is purchased from INS and is provided over a fiber ring to Des Moines, Iowa. This service is delivered to the INS POP in the Orpheum building in downtown Sioux City, Iowa. FiberComm has 5 diverse routes into this building. FiberComm also has direct fiber access to INS along the route to the Orpheum building.

CenturyLink office Downtown, Morningside, South Sioux City are all served on fiber rings. The Leeds is the only one on a dead end fiber route.

FiberComm assigned a second fiber/s to all entering a building. The second pair never enters any facilities and is looped back on itself at the end of a fiber run. This creates a folded fiber loop to back feed a building should it be cut anywhere along the route. Most routes will be closed by 2014.

FiberComm utilizes the following methods to ensure rerouting of broadband services in the event of damaged facilities. First method is Border Gateway Protocol (BGP). This protocol is configured with FiberComm's two Internet backbone providers. In the event one of the two providers experiences an outage all Internet traffic will be automatically rerouted to the other. Once restored, traffic will then be load shared between providers.

The second method is Ethernet Ring Protection Switch (ERPS). This protocol is configured with FiberComm's two Internet backbone providers as a ring topology. In the event traffic is blocked in one direction the system provides sub-50ms protection and recovery switching.

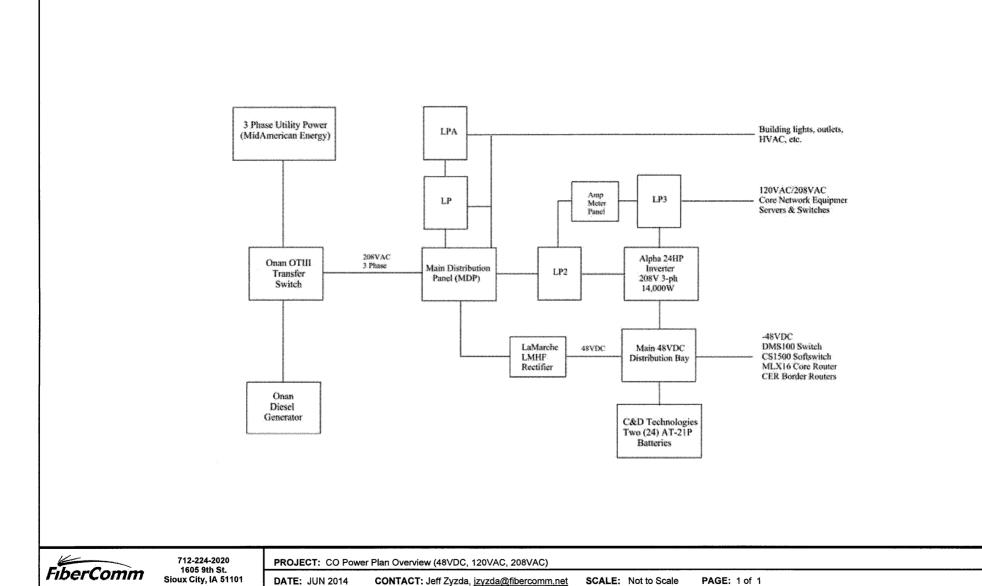
# **Traffic Spikes**

FiberComm presently has duel service for trunks and switching. We have recently purchased a CS1500 Genband soft switch. All trunks – EAS, LD, E911 – were duplicated with what is assigned to the Nortel DMS100.

As we decommission the DMS100, trunks will either be switched to the CS1500 or disconnected.

CenturyLink gives FiberComm a report each month indicating the maximum usage on our trunks between companies. We add additional trunks when we hit spikes of 75% or more. Keep in mind we can also reroute calls through the other switch since each one has its own trunks.

FiberComm attempts to maintain excess broadband capacity of approximately 25% - 40% on a normal basis. Aggregate bandwidth usage is continually monitored by monitoring software and provides notification in the event predetermined thresholds are achieved. FiberComm is continually increasing broadband capacity to meet network needs.



#### FiberComm, L.C.

# Lifeline Terms and Conditions

FiberComm, L.C. (the "Company") offers Lifeline program-supported service to qualified low-income residential consumers for one telephone line per eligible household. The Lifeline program provides discounts to eligible low-income consumers to help them establish and maintain telephone service. Lifeline assistance lowers the cost of basic, monthly local telephone service. Eligible consumers can receive \$9.25 per month in discounts. In addition, the Federal Universal Service Charge is not assessed to consumers participating in Lifeline. Toll Blocking prevents the placement of all long distance calls for which a subscriber would be charged. Toll blocking is available to eligible consumers at no cost. Also, by choosing this option, consumers are usually not charged a deposit.

# **Lifeline Program Eligibility Information**

## **Program Based Eligibility**

Consumers are eligible for Lifeline if they, one of their dependents or their household participate in one of the following qualifying assistance programs:

Low-Income Home Energy Assistance Program (LIHEAP)
Federal Public Housing Assistance (Section 8)
Supplemental Nutrition Assistance Program (SNAP)
Medicaid
National School Lunch Program's Free Lunch Program
Supplemental Security Income (SSI)
Temporary Assistance for Needy Families (TANF)

Lifeline applicants must present documentation demonstrating eligibility either through participation in one of the qualifying federal assistance programs or through income-based means.

Acceptable documentation of program-based eligibility includes: current or prior year's statement of benefits from a qualifying state, federal or Tribal program; notice letter of participation in a qualifying state, federal or Tribal program; program participation documents; or another official document evidencing the consumer's participation in a qualifying state, federal or Tribal program.

## **Income Based Eligibility**

In addition, consumers are eligible for Lifeline if their household income is at or below 135% of the federal poverty guidelines.

| 2014 Federal | Poverty | Guidelines – | 135% |
|--------------|---------|--------------|------|
|--------------|---------|--------------|------|

| Household Size                  | 48 Contiguous<br>States and D.C. | Alaska   | Hawaii   |
|---------------------------------|----------------------------------|----------|----------|
| 1                               | \$15,755                         | \$19,683 | \$18,117 |
| 2                               | \$21,236                         | \$26,541 | \$24,422 |
| 3                               | \$26,717                         | \$33,399 | \$30,726 |
| 4                               | \$32,198                         | \$40,257 | \$37,031 |
| 5                               | \$37,679                         | \$47,115 | \$43,335 |
| 6                               | \$43,160                         | \$53,973 | \$49,640 |
| 7                               | \$48,641                         | \$60,831 | \$55,944 |
| 8                               | \$54,122                         | \$67,689 | \$62,249 |
| For each additional person, add | \$5,481                          | \$6,858  | \$6,305  |

Acceptable documentation of income eligibility includes: prior year's state, federal or Tribal tax return; current income statement from an employer or paycheck stub; social security statement of benefits; Veterans Administration statement of benefits; retirement/pension statement of benefits; unemployment/workmen's compensation statement of benefits; federal or Tribal notice of letter participating in General Assistance; or a divorce decree or child support award or other official document containing income information.

# Numbers of Minutes-of-Use Provided as Part of Lifeline Program Service

The Company's Voice Lifeline service includes unlimited local minutes-of-use within the toll-free calling area. The Company's Voice Lifeline Plan does not include any free minutes-of-use for toll. Toll is billed at the standard toll rate depending on which interexchange carrier the consumer subscribes to for toll service. As part of the Lifeline service, Toll blocking is available to eligible consumers at no cost.

#### Rates

Subscribers may receive the Lifeline credit on any type or grade of local service, including bundled services that are normally offered by the Company. Advertised rates do not include any applicable taxes or surcharges.

# **Recertification of Lifeline Eligibility**

Lifeline recipients are required to recertify their eligibility annually. Failure to properly recertify a recipient's continued eligibility for the Lifeline program will result in termination of the Lifeline recipient's monthly Lifeline discount and de-enrollment from the Lifeline Program.

## **Additional Lifeline Program Information**

The Lifeline program is limited to one benefit per household, consisting of either wireline or wireless service. A household is defined, for purposes of the Lifeline program, as an individual or group of individuals who live together at the same address and share income and expenses. Lifeline is a government benefit program, and consumers who willfully make false statements in order to obtain the benefit can be punished by fine or imprisonment or can be barred from the program.