

Docket Number: TC14-002
Subject Matter: Second Data Request
Request to: Intrado Communications Inc.
Request from: South Dakota Public Utilities Commission Staff
Date of Request: April 21, 2014
Responses Due: May 19, 2014

2-1) In accordance with ARSD 20:10:32:03(6), please provide more detailed information on the applicant's experience providing telecommunications services in other jurisdictions, including the types of services provided.

Intrado Communications is currently providing emergency telecommunications services as a 9-1-1 service provider to select Public Safety Answering Points (PSAPs) and 9-1-1 Authority Boards in Florida, Louisiana, North Carolina, Nevada, Ohio, South Carolina, Pennsylvania, Virginia and to the State of Vermont.

2-2) The applicant provided consolidated financials for the parent company in the application. Please provide the most recent 12-month period financial statements (balance sheet, income statement, and cash flow statement) for the entity Intrado Communications Inc. pursuant to ARSD 20:10:32:03(12).

Intrado Communications' parent company, West Corporation, does not maintain independent financial records for its subsidiaries. As such, Intrado Communications does not have an individual balance sheet, income statement, or cash flow statement.

2-3) In accordance with ARSD 20:10:32:03(14), please provide copies of any company brochures that will be used to assist in sale of the services.

Intrado Communications has not developed any brochures that it plans to use to assist in the sale of its services. The company markets and sells its services to enterprise customers and tailors its offerings to meet the unique needs of each of its customers. These services will not be marketed to the general public.

2-4) In accordance with ARSD 20:10:32:03(16), please provide a statement as to whether or not the applicant is in good standing with the appropriate regulatory agency in the states where it is registered or certified.

The company is in good standing with the appropriate regulatory agencies in the states where it is registered or certified.

2-5) Please explain how customers under contract are notified at least 30-days in advance of a change in rate, term, or condition pursuant to ARSD 20:10:32:03(22).

Applicant will provide its 9-1-1 emergency services through a contract with the customer. Changes in rates, terms, or conditions will be governed by the underlying contract.

2-6) Is the applicant in the process of obtaining a South Dakota sales tax number? Or, does the applicant plan to obtain a South Dakota sales tax number if issued a certificate of authority?

Yes, the applicant is in the process of obtaining a South Dakota sales tax number. The South Dakota sales tax number will be obtained prior to or shortly after applicant is issued a certificate of authority.