

**SOUTH DAKOTA PUBLIC UTILITIES COMMISSION  
LIFELINE/LINK UP ADVERTISING/OUTREACH  
ANNUAL REPORT  
JULY 1, 2013**

Company: Cheyenne River Sioux Tribe Telephone Authority

Address: PO Box 810

100 Main Street

Eagle Butte, SD 57625

Telephone number: (605) 964-2600

Company contact: \_\_\_\_\_

Study Area Code: 391647

Lifeline/Link Up Advertising/Outreach Activities:

- Advertise in media of general distribution.\* (See attached advertisement(s).)
  
- Letter to existing and new customers regarding the availability of Lifeline/Link Up.\* (See attached letter.)
  
- Company's Lifeline/Link Up information in directory.
  
- Company's Lifeline/Link Up information available on Company website. (www.crstta.com)
  
- Company's information posted on USAC website.
  
- Other (describe): Information in new customer packets  
\_\_\_\_\_  
\_\_\_\_\_

\*Required

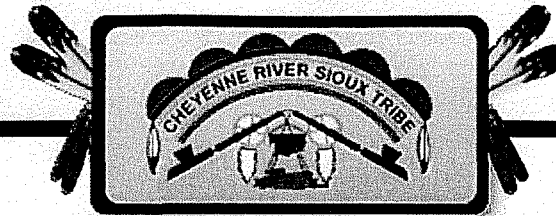
Z

**Ziebach County**

Clerk of Courts	365-5159
Extension	365-5161
Health	365-5170
Register of Deeds	365-5165
Sheriff	365-5177
States Attorney	365-5172
Treasurer	365-5173

**TOLL FREE NUMBERS**

Dept. of Public Safety - Drivers Licensing	1-800-952-3696
Dewey County Courthouse	1-800-894-3501
Lakota Network Internet Help Desk	1-866-264-7802
Lifeline/Linkup	1-888-587-7035
Moreau Grand Electric Cooperative	1-800-952-3158
WildBlue Technical Support	1-888-256-8372

**Cheyenne River Sioux Tribe****Telephone Authority**[Home](#)[About Us](#)[Help/FAQ](#)[Links & Resources](#)[Contact Us](#)

The C.R.S.T. Telephone Authority offers many valuable services for our customers from basic telephone service to robust internet solutions.

[Packages](#)[Telephone](#)[Internet & Network](#)[IPTV](#)[Gas Company Services](#)[Sales & Services Division](#)[My Bill](#)

## Telephone Services

[Business Solutions and Benefits](#)[Control Features](#)[Convenience Features](#)[Long Distance Phone Solutions](#)[Service Order Charges](#)[Tribal Lifeline and Linkup Program](#)

## Tribal Lifeline And Linkup Program

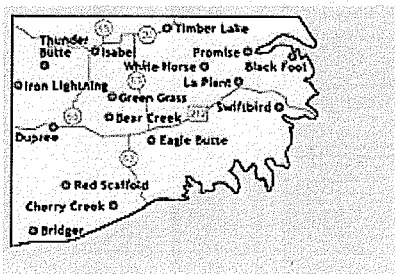
You May Be Eligible For Discounted Telephone Service.

Qualifying customers who reside within the boundaries of the Cheyenne River Sioux Indian Reservation. This program can decrease your local monthly telephone service by as much as \$22.75 per month.

On January 01, 1998, the basic Lifeline and Linkup program was implemented. This program was designed to assist low-income consumers with the cost of basic telephone service. On October 01, 2001, the Enhanced Lifeline and Link-up rules were implemented. This "enhanced" program applies to low income consumers living on tribal lands.



**Service Region**



**Telephone Directories**

[Business & Residential Listings \(.pdf\)](#)

**Eligibility Requirements:**

This low income federal telephone assistance program is available to eligible subscribers that are participating in at least one of the following public assistance programs:

- Bureau of Indian Affairs (BIA) general assistance program
- Federal Public Housing Assistance
- Food Distribution Program on Indian Reservations
- Food Stamps
- Head Start (meeting income qualifying standards)
- Household Income is at or below 135% of the Federal Poverty Guidelines
- Low Income Home Energy Assistance
- Medicaid (eg., Title XIX Medical State Supplemental Assistance)
- Supplemental Security Income (SSI)
- Tribally Administered Temporary Assistance for Needy Families TANF

**2012 Poverty Guidelines for the 48 Contiguous States and the District of Columbia [Source](#)**

Persons in family/household	Poverty guideline
1	\$11,170
2	\$15,130
3	\$19,090
4	\$23,050
5	\$27,010
6	\$30,970
7	\$34,930
8	\$38,890

For families/households with more than 8 persons, add \$3,960 for each additional person.

**The Cheyenne River Sioux Tribe Telephone  
Authority (605) 964 2600 • 100 Main Street • P.O.**

**Box 810 • Eagle Butte, SD 57625**

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### How To Apply:

For an application and/or more information please call: **1-888-587-7035**. If you are eligible, you will be mailed a Lifeline/Link-Up Application from NECA Services, Inc.

**Site Map**

[What Is Lifeline?](#) | [Companies in My State](#)

## COMPANIES IN MY STATE

### South Dakota

[<- Back to map](#)

Clicking on the header label of each column will sort the table by that column.

<u>Name</u>	<u>Phone</u>
<a href="#">James Valley Wireless</a>	800-556-6525
<a href="#">AT&amp;T / Cingular Wireless</a>	800-377-9450
<a href="#">City of Brookings Telephone Fund</a>	
<a href="#">Northern Valley Communications</a>	888-919-8945
<a href="#">Budget Mobile</a>	888-777-4007
<a href="#">ITC Telecom</a>	800-417-8667
<a href="#">Swiftel Communications</a>	605-692-6211
<a href="#">Alliance Communications</a>	800-701-4978
<a href="#">CenturyLink (formerly Qwest)</a>	800-244-1111
<a href="#">C.R.S.T. Telephone Authority</a>	605-964-2600
<a href="#">Golden West Telecommunications</a>	866-279-2161
<a href="#">James Valley Telecommunications</a>	800-556-6525
<a href="#">Kennebec Telephone Company</a>	605-869-2220
<a href="#">Jefferson Telephone Company</a>	712-271-4000
<a href="#">Midstate Communication</a>	605-778-6221
<a href="#">PrairieWave Community Telephone</a>	877-633-4567
<a href="#">PrairieWave Black Hills</a>	605-721-2000

<a href="#">Santel Communications</a>	888-978-7777
<a href="#">RC Communications, Inc.</a>	800-256-6854
<a href="#">Roberts County Telephone Cooperative Association</a>	800-256-6854
<a href="#">TrioTel Communications, Inc.</a>	800-242-1925
<a href="#">Valley Telecommunications Cooperative Association</a>	605-437-2615
<a href="#">Venture Communications</a>	800-824-7282
<a href="#">West River Telecom</a>	800-748-7220
<a href="#">Beresford Municipal Telephone</a>	605-763-2500
<a href="#">City of Fairth Municipal Telephone Company</a>	605-967-2261
<a href="#">Mt. Rushmore Telephone Company</a>	605-666-4411
<a href="#">Golden West Telecommunications</a>	855-888-7777
<a href="#">Western Telephone Company</a>	605-598-6217
<a href="#">Midcontinent Communications</a>	605-274-9810
<a href="#">Midstate Communications</a>	888-214-1431
<a href="#">SS Telecom</a>	605-676-6000

[<- Back to map](#)

For questions from consumers, contact us via [email](#).

For questions from carriers, contact us via [email](#).

**Lifeline, Link Up, and Toll Limitation Service support** provide discounts to eligible low-income consumers to help them establish and maintain telephone service. **Note:** Telecommunications carriers cannot charge a Lifeline customer federal USF fees on the local service portion of their telephone bill.

***What type of discount is available?***

**Lifeline** assistance lowers the cost of basic, monthly local telephone service. Eligible consumers can receive up to \$22.75 per month in discounts.

Eligible residents of Indian reservations or tribal lands can receive up to an additional \$25 in Lifeline support, but must pay at least \$1 for basic monthly service.

**Link Up** reduces the cost of initiating new telephone service. Eligible consumers can receive a 50% discount off of the one-time costs associated with initiating telephone service, up to a maximum of \$30. Eligible consumers also qualify for a deferred payment schedule for remaining costs of up to \$200.

Eligible low-income consumers living on tribal lands are eligible for an additional discount of up to \$70 to cover 100% of the charges between \$60 and \$130.

**Toll Limitation Service (TLS)** support allows eligible consumers who wish to avoid incurring large long distance fees to choose toll blocking or toll control at no cost.

***How do I know whether I am eligible?***

Eligibility for Lifeline, Link Up, and TLS support *varies by state*. Individuals who reside in states that have their own discount programs qualify for federal Lifeline, Link Up, and TLS support if they meet the eligibility criteria established by their state. In states that do not provide state support, an individual is eligible if he or she participates in one of the following programs:

- Low-Income Home Energy Assistance Program (LIHEAP)
- Federal Public Housing Assistance or Section 8
- Medicaid
- Food Stamps
- Supplemental Security Income (SSI)
- Temporary Assistance for Needy Families (TANF)
- National School Lunch Program's free lunch program



In addition, a consumer may be eligible if his or her household income is at or below 135% of the federal poverty guidelines:

**2012 Estimated Income Requirements for a Household at or Below 135% of the Federal Poverty Guidelines**

<b>Persons in Family Unit</b>	<b>48 Contiguous States and D.C.</b>
1	\$11,170
2	\$15,130
3	\$19,090
4	\$23,050
5	\$27,010
6	\$30,970
7	\$34,930
8	\$38,890
For each additional person, add	\$3,960

Residents of Indian reservations or tribal lands qualify if they participate in any of the programs listed above, have a household income that is at or below 135% of the federal poverty guidelines, or participate in one of these programs:

- Bureau of Indian Affairs (BIA) general assistance
- Head Start (income eligible)
- Tribal TANF

***How do I apply to receive Lifeline, Link Up, and TLS support discounts?***

To apply for Lifeline, Link Up, and TLS discounts please contact 1-888-587-7035.

The Universal Service Administrative Company's (USAC) web site contains state-specific Lifeline information for many companies at [www.lifelinesupport.org](http://www.lifelinesupport.org)

## **Lifeline** *Do you qualify?* **Link-Up**

### WHAT IS IT?

Discounted Telephone Service

### HOW?

If you currently have telephone service and you receive federal assistance from:

- Medicaid • Food Stamps
- Federal Public Housing Assistance (FPHA) or Section 8
- Low Income Home Energy Assistance Program (LIHEAP)
  - Supplemental Security Income (SSI)
  - Head Start (Income eligible)
  - Bureau of Indian Affairs (BIA) General Assistance
- Tribally Administered Temporary Assistance to Needy Families (TTANF)
  - National School Lunch Program's free lunch program
- Household Income falls below 135% of the federal poverty guidelines

For more information, call

CRST Telephone Authority at 605-964-2600

### WHAT IS IT?

Reduction for connection (installation charges) for basic home telephone service.

### HOW?

If you currently receive federal assistance from:

