

RT Communications Business Continuity and Disaster Preparedness Plan

EXHIBIT A SUPPLIERS & CONTRACTORS

I. PURPOSE

Exhibit A provides contact information for those Suppliers & Contractors providing support services to RT.

A. Internet Wholesale Suppliers & Contractors

Advanced Communications Technology, Inc.

Dave Berry, Operations Manager

Office: 307.675.0922

Mobile: 307-431-9064

Emerg: 307-675-0998

B. Switching Network Support – Metaswitch

Scott Enderle, CSE 510-217-5181

Andy Finney, Support Manager (Escalations) 510-217-4474

Reston, VA NOC 703-480-0500

Alameda, CA NOC 510-748-8230

Emergency 800-308-8772

Bill Allen, Sales Manager 510-748-1829

C. Supply Chain Management & Contractors

Graybar Electric 800.876.5667

Border States Electric 800.736.6266

Sprint North Supply 800.755.1950

Alamon Telco 800.252.8838

D. Power Suppliers & Contractors

Montana Dakota Utilities 800.638.3278

Black Hills Power & Light, Newcastle, WY 307-746-2726

Black Hills Power & Light, Upton, WY 307-468-2409

Black Hills Power & Light After-Hours 800-843-8849

Powder River Energy Corp, Sundance, WY 800-442-3630

Rocky Mountain Power 888-221-7070

Emergency 800.638.3278

Action Battery Wholesalers, Inc. 715-247-5512

Thermbond (Marconi Power Systems) 800.356.2686

TW Enterprises (Generator Maintenance) 800.995.3795

Emergency 406.671.5457

E. Wholesale Long Distance Suppliers & Contractors

Associated Network Partners, Inc. 217.698.1581

Emergency 866.287.4835

RT Communications

Business Continuity and Disaster Preparedness Plan

F. Back Office Internet Support		
	Vision Net (TAC)	866.624.6462
	Vision Net (Office)	406.467.4700
G. Tier One ISP Connectivity – North Route		
	Vision Net (NOC)	866.624.6462
	Vision Net (Office)	406.467.4700
H. Tier One ISP Connectivity – South Route		
	ZAYO (NOC)	800.609.1025
	ZAYO (Office)	503.309.6071
I. Tier One ISP Connectivity – East Route		
	SDN Communications (NOC)	877.287.8023
	SDN Communications (Office)	800.247.1442
J. CISCO Routers, Switches and Firewalls		
	CISCO (TAC)	800.553.2447
	CISCO (Office)	425.572.064
K. Broadband Loop Carrier/Digital Loop Carrier Network Support		
	Calix (TAC)	777.766.3500
	Calix Escalation	612.360.1426
	Adtran (TAC)	256.963.8716
	Adtran (Office)	888.4ADTRAN
L. SONET / DWDM Network Support		
	Fujitsu (TAC)	800.873.3822
	Fujitsu Escalation	303.889.9494
M. Carrier Ethernet Network Support		
	CYAN (TAC)	800.873.3822
	CYAN Escalation	303.889.9494
N. IT & Computer Supplies		
	Tiger Direct (Scott Cannon)	877.998.8534
O. Billing Support System/Operations Support System (BSS/OSS)		
	Jim Klein, IT Supervisor (Office)	406.347.2226
	Jim Klein, IT Supervisor (Mobile)	406.351.1944
P. Alarm Monitoring and After Hours Customer Support		
	Vision Net (TAC)	866.624.6462
	Vision Net (TAC Manager Mobile)	406.590.4690