

Attachments

**(200) Service Outage Reporting (Voice)
Data Collection Form**

FCC Form 481
OMB Control No. 3060-0985/OMB Control No. 3060-0819
July 2013

<010> Study Area Code 371576
 <015> Study Area Name NORTHEAST NEBRASKA TEL. CO.
 <020> Program Year 2014
 <030> Contact Name - Person USAC should contact regarding this data Alyssa Arens
 <035> Contact Telephone Number - Number of person identified in data line <030> 402-632-4321
 <039> Contact Email Address - Email Address of person identified in data line <030> aarens@nntc.net

<220>

<a>	<b1>	<b2>	<b3>	<b4>	<c1>	<c2>	<d>	<e>	<f>	<g>	<h>
NORS Reference Number	Outage Start Date	Outage Start Time	Outage End Date	Outage End Time	Number of Customers Affected	Total Number of Customers	911 Facilities Affected (Yes / No)	Service Outage Description (Check all that apply)	Did This Outage Affect Multiple Study Areas (Yes / No)	Service Outage Resolution	Preventative Procedures
	05/27/2012	08:00	05/27/2012	11:30	800	5706	Yes	Wireline (including cable) Voice (non-VoIP), 911, E911 or NG911 Services only	No	Replaced 2 bad rectifiers	Checking ages of all rectifiers
	06/07/2012	17:00	06/08/2012	02:00	300	5706	Yes	Wireline (including cable) Voice (non-VoIP), 911, E911 or NG911 Services only	No	Dispatched splicing crew and repaired cable	Informed contractors to call Diggers Hotline of Nebraska
	06/25/2012	11:30	06/25/2012	15:00	300	5692	Yes	Wireline (including cable) Voice (non-VoIP), 911, E911 or NG911 Services only	No	Replaced old fiber terminal with new one	Change out White Rock fiber terminal to more reliable Adtran Terminal
	07/03/2012	17:00	07/03/2012	23:00	300	5692	Yes	Wireline (including cable) Voice (non-VoIP), 911, E911 or NG911 Services only	No	Dispatched splicing crew and repaired cable	Informed contractors to call Diggers Hotline of Nebraska
	08/06/2012	10:52	08/06/2012	23:00	150	5664	Yes	Wireline (including cable) Voice (non-VoIP), 911, E911 or NG911 Services only	No	Dispatched splicing crew and repaired cable	Informed contractors to call Diggers Hotline of Nebraska
	11/21/2012	9:35	11/21/2012	9:45	300	5565	Yes	Wireline (including cable) Voice (non-VoIP), 911, E911 or NG911 Services only	No	Replaced faulty MAH card	Placing fiber facilities to eventually retire old switch

