

AFFIDAVIT CERTIFYING COMPLIANCE  
WITH §54.313(A)(5), §54.313(A)(6), and §54.314(a)

Section (500) – Service Quality Certification  
Section (600) – Emergency Carrier Certification  
Section (2012) – 2013 Frozen Support Certification; and  
Accuracy of Annual Reporting of CAF Recipients Certification

For the CenturyLink ETCs as listed in Appendix A, I, David D. Cole, being of lawful age and duly sworn, on my oath and under penalty of perjury, state that I am the Senior Vice President for Operations Support and Controller of CenturyLink, Inc. ("Company") and that I am authorized to execute this affidavit on behalf of the Company.

The Company hereby certifies pursuant to the requirements under 47 C.F.R. §54.313(A)(5) and §54.313(A)(6) that:

- 1) CenturyLink has established operational procedures designed to facilitate compliance with applicable consumer protection rules,
- 2) CenturyLink has established operational procedures designed to facilitate compliance with service quality standards which may include customer remedies and improvement plans. CenturyLink also reports service quality metrics to State Commissions as applicable,
- 3) CenturyLink is able to remain functional in emergency situations as set forth in §54.202(a)(2),
- 4) All frozen federal universal service support provided to CenturyLink ETCs listed in Appendix A was used in the preceding calendar year and will be used in the coming calendar year only for the provision, maintenance, and upgrading of facilities and services for which the support is intended, and
- 5) To the best of my knowledge and belief, the information reported on this form including attachments is accurate.

FURTHER AFFIANT SAYETH NOT.



David D. Cole  
SVP – Operations Support and Controller  
CenturyLink  
100 CenturyLink Drive  
Monroe, Louisiana 71203

DATED this 6<sup>th</sup> day of Sept. 2013

SUBSCRIBED AND SWORN TO before me this 6<sup>th</sup> day of Sept. 2013

Notary Public:

Jodie LaDonna Steggs  
Jodie LaDonna Steggs, Notary ID 49986

My Commission Expires: with life

State of Louisiana, Parish of Ouachita