

**SOUTH DAKOTA PUBLIC UTILITIES COMMISSION
LIFELINE/LINK UP ADVERTISING/OUTREACH
ANNUAL REPORT
JUNE 1, 2013**

Company: Northern Valley Communications, L.L.C.

Address: 2211 8th Avenue NE; Suite 1101

Aberdeen, SD 57401-3232

Telephone number: 605-725-1000

Company contact: Stacy Oliver

Study Area Code: 399017

Lifeline/Link Up Advertising/Outreach Activities:

x Advertise in media of general distribution.* (See attached advertisement(s).)

x Letter to existing and new customers regarding the availability of Lifeline/Link Up.* (See attached letter.)

x Company's Lifeline/Link Up information in directory.

x Company's Lifeline/Link Up information available on Company website. (www.jamesvalley.com)

x Company's information posted on USAC website.

 Other (describe): _____

*Required

Aberdeen newspaper ad

Yes, You Can Afford Telephone Service, and NVC Can Show You How!

Federal and state lawmakers believe that every person in America should have access to quality, affordable telecommunications service. In fact, they've created a system to do just that.

If you participate in programs such as food stamps, Medicaid, the national school free-lunch program, Section 8 housing or supplemental security income or if your household income is below a certain threshold level, you may qualify for a discount on your telephone bill.

This "universal service" support includes:

Lifeline assistance that provides discounts for basic monthly telephone service. Toll Limitation Service that allows you to control your long distance charges.

For more information:
725-1000
1-888-919-8945



Redfield newspaper ad

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Newsletter notice Mailed to all customers April 2012

Discounts available for low-income home phone customers

If you cannot afford home phone service, and qualify for the program, Lifeline may be able to help you pay for part of your monthly home phone costs.

Participants can save up to \$9.25 on their monthly home phone bill for basic local service. The discount applies only to basic local phone service where eligible participant resides.

Call 725-1000 for more information.

Discounts available for low-income cell phone customers

If you cannot afford cell phone service, and qualify for the program, Lifeline may be able to help you pay for part of your monthly cell phone costs.

Participants can save up to \$9.25 on their monthly cell phone bill for basic local service. The discount applies only to basic cell phone service listed in the name of the eligible participant.

Call 725-1000 for more information.