# SOUTH DAKOTA PUBLIC UTILITIES COMMISSION LIFELINE/LINK UP ADVERTISING/OUTREACH ANNUAL REPORT JULY 1, 2013

Company: Alliance Communications Cooperative, Inc.

Address: 612 3<sup>rd</sup> Street

PO Box 349

Garretson, SD 57030

Telephone number: (605)594-3411

Company contact: Shirley Flanagan or Amy Ahlers

Study Area Code: 391642, 391657, 391405

Lifeline/Link Up Advertising/Outreach Activities:

<u>X</u>	Advertise in media of general distribution.* (See attached advertisement(s).)
<u>    X    </u>	Letter to existing and new customers regarding the availability of Lifeline/Link Up.* (See attached letter.)
**	Company's Lifeline/Link Up information in directory.
<u>    X    </u>	Company's Lifeline/Link Up information available on Company website. <u>www.alliancecom.net/images/PDFs/lifeline_app2.pdf</u> **New website active on 8/1/13 www.alliancecom.net/assets/uploads/general/lifeline_application.pdf
X	Company's information posted on USAC website.
**	Other (describe): <u>Alliance does not publish its own directory. The</u> information is published by DEX.

\*Required



DELIVERY NAME DELIVERY ADDRESS DELIVERY CITY

Dear Alliance Communications customer:

Once a year, Alliance Communications is required to notify all residential customers about low-income assistance programs for telephone service.

# What type of discount is available?

- Lifeline lowers the cost of local telephone service. Eligible South Dakota and Iowa consumers can receive discounts of \$9.25/month. Eligible Minnesotans can receive a discount of \$11.75. (The State of Minnesota has an additional program that South Dakota and Iowa do not have.)
- **Toll Limitation Service** (TLS) allows eligible consumers who wish to avoid incurring long distance fees to choose toll blocking or toll control at no cost.

# How do I know whether I am eligible?

An individual is eligible if he or she participates in one of the following programs. You will need to **provide proof** of your eligibility:

- Low-Income Home Energy Assistance Program (LIHEAP)
- Federal Public Housing Assistance or Section 8
- Medicaid
- Food Stamps
- Supplemental Security Income (SSI)
- Temporary Assistance for Needy Families (TANF) or Minnesota Family Investment Program
- National School Lunch Program's free lunch program

In addition, a consumer may be eligible if his or her household income is at or below 135 percent of the federal poverty guidelines. Below are the income limits for 2012:

No. in Residence	135% Guideline (Annual)	No. in Residence	135% Guideline (Annual)
1	\$15,080	5	\$36,464
2	\$20,426	6	\$41,810
3	\$25,772	7	\$47,156
4	\$31,118	8	\$52,502

Add \$5,346 for each additional person after 8.

See reverse side for more information.

Speak and you'll be heard.

### Computer (ASCII): 1-800-627-3529

Computer users can also access Minnesota Relay. Set your communications software to the following protocols: speeds ranging from 300 to 2400; 8 Bits; No Parity; 1 Stop Bit; Full Duplex. When calling at a rate of 300 or below, follow the above using Half Duplex.

# Spanish Relay: 1-877-627-5448

The CA relays calls between a Spanish speaking person with a hearing or speech disability and a Spanish speaking hearing person.

### 900 Pay-Per-Call Services: 1-900-230-3324

Allows a relay user to connect to any pay-per-call service.

# **Emergency Assistance**

TTY callers should dial 9-1-1 directly in an emergency. All 9-1-1 centers are equipped to handle TTY calls. Minnesota Relay can process emergency calls, but this may delay the response to your call.

### **Billing Options for Long Distance Relay Calls**

Direct • Collect • Third-party billing

Pre-paid or carrier calling card

# For More Information on Minnesota Relay Services: www.mnrelay.org

1-800-657-3775

# Filing a Complaint

To file a complaint regarding Minnesota Relay, please call 1-800-657-3775. You will need to provide the date and time of the relay call, the CA's identification number, and the nature of your complaint. To file a relay complaint with the Federal Communications Commission, call toll-free at 1-888-225-5322 (voice), 1-888-835-5322, (TTY), or file online at http://esupport.fcc.gov/complaints.htm.

## **Telephone Equipment Distribution (TED) Program**

The TED Program provides free specialized telecommunications equipment to income eligible Minnesotans who are having trouble using the telephone due to a hearing, speech or physical disability. For information on the TED Program, go www.tedprogram.org or call 1-800-657-3663 (voice) or 1-888-206-6555 (TTY).

# SOUTH DAKOTA RELAY

Relay South Dakota provides telephone accessibility to people who are deaf, hard-of-hearing or speech-disabled. Relay South Dakota is available 24 hours a day, 365 days a year, with no restrictions on the length or number of calls placed. Relay South Dakota provides state-of-the-art technology; a full range of features and highly trained, professional Communication Assistants (CAs) to ensure that users are able to communicate easily and effectively every time they place a relay call. All calls are strictly confidential and no records of any conversations will be maintained. Use Relay South Dakota when you need to be heard and be understood on the phone! The most common telephone device used to make a relay call is a TTY (text telephone). There are other telephone devices available, depending on the type of relay services used. South Dakota residents who are deaf, hard of hearing, deaf-blind or speech-disabled are eligible to receive specialized telephone equipment through the Equipment Distribution Program at CSD at minimal or no cost. For more information on how to obtain specialized telephone equipment in your area, call toll free 866-246-5759 (v/tty).

# How to make a relay call?

- Dial 7-1-1 from anywhere inside South Dakota, or dial toll-free (800) 877-1113 from anywhere outside the state.
- 2. Ask the communication assistant to dial the area code and telephone number you are calling.
- The communication assistant will type the spoken words to the TTY user and voice the typed words back to the standard phone you are calling.
- 4. Speak slowly and directly to the person you are calling, not to the relay operator.
- Remember to say "go ahead" (typed "GA" on the TTY) each time you finish your part of the conversation to let the other person know to respond.

### Make a Relay Call Today

(800) 877-1113 TTY
(800) 877-1113 Voice
(800) 877-1113 ASCII
(877) 981-9744 STS
(877) 981-9743 Spanish
(900) 230-3301 (TTY/Voice/ASCII/Spanish)
(877) 981-2117 VCO Direct
(800) 770-6770 Sprint Customer Service

## **Telecommunication Equipment Distribution Program**

TEDP is for people who are deaf, hard of hearing, deaf-blind or speech-impaired or have difficulty communicating on the telephone. Special equipment is available at no cost to enhance telephone communication.

### To be eligible for equipment:

- · You must be a resident of South Dakota
- You must have difficulty communicating on the telephone because of a severe hearing or speech impairment. (A severe hearing loss requires the use of a TTY or volume amplifier to communicate effectively on the telephone. Severe speech impairment means a speech condition that requires the use of a TTY to communicate effectively on the telephone.)
- You have existing telephone service in your home.

To get an application and certification form for TEDP, call CSD at (605) 367-5759 (V/TTY) or toll free (866) 246-5759 (V/TTY) or go to www.sdrelay.com.

# What is Relay Iowa?

Relay Iowa is a specialized service that guarantees all citizens access to prompt, professional and accurate communication through the telephone. Consumers of these specialized services, specifically people who are deaf, deaf-blind, hard of hearing or have speech impairments, can communicate on the telephone via TTY, Voice Carry Over (VCO), Hearing Carry Over (HCO), Speech-to-Speech (STS), Spanish and Captioned Telephone in order to connect with family, friends or businesses with ease.

#### How does relay work?

Dial 7-1-1 or the appropriate toll-free number provided below to connect with Relay Iowa. A Communication Assistant (CA) will ask for the area code and number of the person you wish to call and will begin relaying the conversation. Generally, the CA will voice the typed message from the text telephone (TTY) user to the hearing person on the other end. The CA then relays the hearing person's spoken words by typing them back to the TTY user. Specialized relay services are also available for people with speech impairments and for Spanish speaking residents.

## **Captioned Telephone**

Captioned Telephone is ideal for people with hearing loss who are able to speak for themselves. A captioned telephone works like any other telephone with one important addition: it displays every word the other party says throughout the conversation. Captioned Telephone users can listen to the caller and read the captions on the display window. To call a Captioned Telephone user, dial: 1-877-243-2823.

### How do I apply for specialized equipment?

The Iowa Equipment Distribution Program, called Telecommunication Access Iowa (TAI), helps pay for specialized equipment for residents of Iowa who are deaf, hard of hearing or speech impaired. Qualified individuals can receive a voucher for approximately 95% of the average cost of specialized telephone equipment. To apply online, go to www.relayiowa.com/tai or call 1-800-606-5099 Voice/TTY.

# Access Numbers

Dial 7-1-1 or TTY: 1-800-735-2942 Voice: 1-800-735-2943 VCO: 1-800-735-4313 Spanish: 1-800-264-7190 Speech-to-Speech: 1-877-735-1007 HCO: 1-800-735-2942 Customer Service Information: Voice/TTY: 1-888-516-4692 iarelay@hamiltonrelay.com www.relayiowa.com

Relay lowa and Telecommunications Access lowa (TAI) are both programs of the lowa Utilities Board.

# 2012 Annual Notices



Dial 611 or 605-594-3411 www.alliancecom.net

# CALLER ID SPOOFING GIVES SCAM ARTISTS A NEW ADVANTAGE

The number on your caller ID says the person calling you lives in your area, but he could be halfway across the world. A new scam called caller ID spoofing manipulates the number appearing on your caller ID display. Scammers know you will hesitate to reveal personal information if an 800 number appears on your caller ID display.

With no current laws making caller ID spoofing illegal, there's no real way for local law enforcement to crack down. Always be suspicious, especially when you're asked to provide personal information. Ask the caller for his name, telephone number and the organization he is representing and then hang up. Do not provide any information at this time. As soon as you ask for more details, the scammer usually hangs up because you can't call him back on a local number. Call the organization back using the customer assistance number listed in the phone book, your account statement or bill. Do NOT use the number given by the caller.

According to the Federal Communications Commission, Congress is currently considering new laws that would make caller ID spoofing a crime and permit law enforcement authorities to take action against spoofers.

# LOW-INCOME TELEPHONE ASSISTANCE

Staying connected to family, friends and businesses is an important part of life. Having access to affordable telephone service for your home makes staying connected easier. You may qualify for Lifeline, a special program that helps reduce the cost of telephone service so you can connect for less.

Lifeline helps eligible consumers save up to \$9.25 on their monthly phone bill. The discount applies to wireline or wireless residential telephone service plans and is limited to one line per household.

Eligible consumers may also be able to sign up for free toll blocking or toll limitation service that either blocks or limits longdistance calls from your phone.

(LOW-INCOME TELEPHONE ASSISTANCE CONTINUED ON PAGE 2)

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#### LOW-INCOME TELEPHONE ASSISTANCE (CONTINUED)

The Lifeline program has eligibility requirements. You may qualify if you, one or more of your dependents, or your household participates in any of the following programs:

- Medicaid (example, Title XIX/Medical State Supplemental Assistance)
- Supplemental Nutrition Assistance Program (SNAP, formerly known as food stamps)
- · Supplemental Security Income (SSI)
- Federal Public Housing Assistance (Section 8)
- Low-Income Home Energy Assistance Program (LIHEAP)
- Temporary Assistance for Needy Families (TANF)
- · National School Lunch Program's Free Lunch Program
- Or, if your household income is no more than 135 percent of the federal poverty income guidelines (see table below).

### You need to provide proof of your eligibility.

201	2 Health & Human Sei	rvices Poverty G	uidelines
Number in Residence	135% Guideline (Annual)	Number in Residence	135% Guideline (Annual)
1	\$15,080	5	\$36,464
2	\$20,426	6	\$41,810
3	\$25,772	7	\$47,156
4	\$31,118	8	\$52,502

For each additional person after 8, add \$5,346 to the annual guideline. Federal Register, Vol. 77, No. 17, January 26, 2012, pp. 4034-4035

(Applicable to the 48 contiguous states and the District of Columbia only.)

To apply for Lifeline, contact Alliance Communications at 1-800-701-4980 for the Lifeline Assistance Application. Complete the application, and then return it along with your proof of eligibility to Alliance Communications, PO Box 349, Garretson, SD, 57030.

#### **Important Information**

- Lifeline is a government assistance program and the service is non-transferable.
- Lifeline is available on only one line per household. A household is defined as any individual or group of individuals living together at the same address as one economic unit. An "economic unit" consists of all adult individuals contributing to and sharing in the income and expenses of a household. A household may include related and unrelated persons.
- · The Lifeline discount cannot be applied to past due telephone bills.
- Once you are on Lifeline, you may be required to re-certify your continued eligibility for Lifeline at any time. If you do not re-certify, the phone company is required to stop the discounts.
- It can take up to two months for the discount to show up on your bill as a credit.
- · You must pay the bill until that time.
- You must notify the telephone company when you no longer qualify for the Lifeline program.

# FEDERAL DO NOT CALL LISTS

The National Do Not Call Registry gives you an opportunity to limit the telemarketing calls you receive. Once you register your phone number, telemarketers have up to 31 days from the date you register to stop calling you. To register, visit www.donotcall.gov or call toll free to 1-888-382-1222. You must call from the phone number you wish to register.

The federal list contains exemptions that allow political and survey calls. In addition, charitable organizations, long distance phone, airline, and insurance companies all have the "right" to place telemarketing calls. One final exception will allow any company you have received shipment from, made a purchase from, or have made a payment to in the last 18 months, to call and solicit you.

## PRIVACY NOTICE

Your privacy matters to us. We pledge to protect your privacy and keep your trust. As we provide services to you, we gather information about the quality, technical configuration, type, destination, and amount of products and services you use. We also gather data during application processes. This information is known as **Customer Proprietary Network Information (CPNI)** and "Non Public Personal Information."

Under federal law, you have a right and Alliance Communications has a duty, to protect the confidentiality of your CPNI. Alliance Communications will not disclose or sell this information, unless required to do so by law, or upon receipt of an affirmative written request by a customer. Alliance Communications may share or permit access to your CPNI on a limited, as-needed basis with trusted agents and contractors (billing and technical support vendors) that assist us in providing services. They share a duty to protect your CPNI. Know that we limit access to your personal information to employees, agents or contractors who must use the information to provide products and services to you. Further sharing of this information is restricted by our employee handbook, non-disclosure agreements and the law, in order to guard your personal information.

From time to time, we would like to notify you of additional products available from us outside of the existing business relationship we have with you. For example, if you have our local voice service, you may be interested to learn about specials on our cable television service. You have the right, under federal law, to be excluded from these special notifications.

If it is acceptable to receive information about additional products and services, you need to do nothing. However, if you prefer to be excluded from these notifications, please call the business office by dialing 1-888-271-0717 and leave a message or e-mail us at cpni@alliancecom.net within 30 days of your receipt of this notice, and we will screen you from all targeted notifications for the next two years. Your Alliance Communications service is not impacted by this notification.

# STATEMENT OF NONDISCRIMINATION

Alliance Communications is the recipient of federal financial assistance from the Rural Electrification Administration, an agency of the U.S. Department of Agriculture, and is subject to the provisions of Title VI of the Civil Rights Act of 1964, as amended, section 504 of the Rehabilitation Act of 1973, as amended, the Age Discrimination Act of 1975, as amended, and the rules and regulations of the U.S. Department of Agriculture, which provide that no person in the United States on the basis of race, color, national origin, age or handicap shall be excluded from participation in, admission or access to, denied benefits of, or otherwise be subjected to discrimination under any of this organization's programs or activities.

The person responsible for coordinating this organization's nondiscrimination compliance efforts is Don Snyders, general manager. The U.S. Department of Agriculture prohibits discrimination in all its programs and activities on the basis of race, color, national origin, age, disability, and where applicable, sex, marital status, familial status, parental status, religion, sexual orientation, genetic information, political beliefs, reprisal or because all or part of an individual's income is derived from any public assistance program. (Not all prohibited bases apply to all programs.) Persons with disabilities who require alternative means for communication of program information (Braille, large print, audiotape, etc.) should contact USDA's TARGET Center at (202) 720-2600 (voice and TDD). To file a complaint of discrimination, write to USDA, Director, Office of Civil Rights, 1400 Independence Avenue, S.W., Washington, D.C. 20250-9410, or call 1-800-795-3272 (voice) or (202) 720-6382 (TDD). USDA is an equal opportunity provider and employer. Complaints must be filed within 180 days after the alleged discrimination. Confidentiality will be maintained to the extent possible.

# CUSTOMER SERVICE ANNOUNCEMENT TO IOWA RESIDENTS

Alliance Communications is committed to providing quality service. We are here to answer any questions you may have regarding the services we provide. In addition we hope that you'll bring any concerns or issues to our attention so that we may find solutions.

If Alliance Communications does not resolve the complaint, the service may be subject to state regulation. You may request assistance from the Iowa Utilities Board, 350 Maple Street, Des Moines, Iowa 50319-0069, toll free (877)565-4450 or email customer@iub.iowa.gov. Please ensure that you place "Customer Service" in the subject line.

# MINNESOTA RELAY

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Are you having trouble using the telephone due to a hearing or speech disability? Minnesota Relay is a free service that uses a specially trained communications assistant (CA) to facilitate the telephone conversation between a person who has a hearing loss or a speech disability and the person with which they wish to speak. Calls

can be made to anywhere in the world (long distance charges apply), 24 hours a day, 365 days a year. All calls are completely confidential.

To make a Minnesota Relay call just dial 7-1-1. Once connected to the relay service, tell the CA the type of relay call you wish to make. Or, you may dial the specific toll-free number for the type of relay service.

### Captioned Telephone (CapTel\*)

CapTel is an amplified telephone and relay captioning service that allows people who are hard of hearing to see word-for-word captions of their telephone conversation on a bright, easy-to-read display window built into the CapTel phone, while also listening to what is being said using their residual hearing (much like TV captioning). Requires a CapTel phone. If you wish to contact a person who uses a CapTel phone, dial: 1-877-243-2823.

### Voice Carry Over (VCO): 1-877-627-3024

Allows a person who has difficulty hearing on the phone to voice their conversations directly to the other person on the call. The CA then types the other person's response to the VCO user. Requires a special telephone.

### Two-Line VCO: 1-866-855-4611

Allows a VCO user to use one telephone line for speaking directly to the other person, while the second line is used to receive the CA's typed response from the other person.

This enhanced feature provides a more natural flow of conversation without the pauses of single-line VCO calls. There are additional service and equipment requirements.

### Hearing Carry Over (HCO): 1-800-627-3529

Allows a person who can hear but who has very limited or no speech capability to make and receive phone calls. The HCO user types his/her conversation for the CA to read to the other person, and listens directly to the other person's response. Requires a special telephone.

### Text Telephone (TTY): 1-800-627-3529

Allows a person who is deaf, hard of hearing, or speech disabled to use a TTY to communicate with the other person on the call.

#### Standard Telephone: 1-800-627-3529

A hearing person may use a standard telephone to place a relay call and easily converse with a person who is deaf, hard of hearing, or speech disabled.

#### Speech-to-Speech (STS): 1-877-627-3848

Allows a person who has difficulty speaking or being understood on the phone to communicate using his or her own voice or voice synthesizer. The CA revoices the words of the person with a speech disability so the other person on the call can understand them.

No special telephone is required.

(CONTINUED ON PAGE 6)

# Lifeline Assistance Application and Certification Form

(Please Print or Type)

Company Name			SPIN	
Last Name:	First Name:		Midd	le Initial:
Residential Address: (Do not use a P.O. Box address.)	City:		State:	ZIP:
Is your residential address a permanent address?	Yes	No		
Billing Address:(If different from residential address.)	City:		State:	ZIP:
Social Security Number (last four digits): not have a social security number, you may provide	de your Tribal ider	(If you are tification number	a member of .)	a Tribal nation and do
Date of Birth:				
Telephone Number:	(if existing set	vice)		
Telephone number where you can be reached or r	eceive messages:			
Are you currently receiving Lifeline assistance the	rough any other tel	ephone provider?	Yes	No
I am applying for:Lifeline (monthly t	elephone service d	iscount)		
Toll Limitation Set	rvice (free toll bloc	king or toll contro	ol)	
I, one or more of my dependants, or my household all that apply and <b>provide documentation of prod</b>		ates in one or mo	re of the follo	owing programs: Check
Medicaid (e.g. Title XIX/Medical State S         Supplemental Nutrition Assistance Progra         Supplemental Security Income (SSI)         Federal Public Housing Assistance (Secti         Low-Income Energy Home Assistance Pr         Temporary Assistance for Needy Familie         National School Lunch Program's Free L         OR my household income is at or below for my household is:	on 8) ogram (LIHEAP) s (TANF) unch Program	ly known as Food	.,	ober of individuals in
If you do not participate in one or more of the pro income does not exceed 135% of the Federal Pov	•		for Lifeline	if your household

Number in	135% Guideline (Annual)	Number in	135% Guideline (Annual)
Residence		Residence	
1	\$15,080	5	\$36,464
2	\$20,426	6	\$41,810
3	\$25,772	7	\$47,156
4	\$31,118	8	\$52,502

For each additional person after 8, add \$5,346 to the annual guideline. Source: Federal Register, Vol. 77 No. 17, January 26, 2012, pp. 4034-4035

# **Important Information**

You will be required to provide documentation of eligibility.

Lifeline is a federal government assistance benefit and willfully making false statements to obtain the benefit can result in fines, imprisonment, de-enrollment, or being barred from the program.

Only one Lifeline service is available per household. A household is defined, for the purposes of the Lifeline program, as any individual or group of individuals who live together at the same address as one economic unit. An "economic unit" consists of all adult individuals contributing to and sharing in the income and expenses of a household. A household may include related and unrelated persons. A household is not permitted to receive Lifeline benefits from multiple providers. Violation of the one-per-household limitation constitutes a violation of the Federal Communications Commission's rules and will result in your de-enrollment from the program. Lifeline is a non-transferable benefit and you may not transfer your benefit to any other person.

# I certify, under penalty of perjury, that:

(1) I meet the income-based or program-based eligibility criteria for receiving Lifeline, provided in 47 C.F.R. § 54.409. I have provided documentation of eligibility;

(2) I will notify the carrier within 30 days if, for any reason, I no longer satisfy the criteria for receiving Lifeline including, as relevant, if I no longer meet the income-based or program-based criteria for receiving Lifeline support, I am receiving more than one Lifeline benefit, or another member of my household is receiving a Lifeline benefit;

(3) If I move to a new address, I will provide that new address to the telephone company within 30 days;

(4) If I provided a temporary residential address to the telephone company, I will be required to verify my temporary residential address every 90 days;

(5) My household will receive only one Lifeline service and, to the best of my knowledge, my household is not already receiving a Lifeline service;

(6) The individual named on the documentation provided demonstrating program-based eligibility, if not me, is part of my household;

(7) I acknowledge that I may be required to re-certify my continued eligibility for Lifeline at any time, and my failure to re-certify as to my continued eligibility will result in de-enrollment and the termination of my Lifeline benefits pursuant to 47 C.F.R. § 54.405(e)(4);

(8) I acknowledge that providing false or fraudulent information to receive Lifeline benefits is punishable by law; and

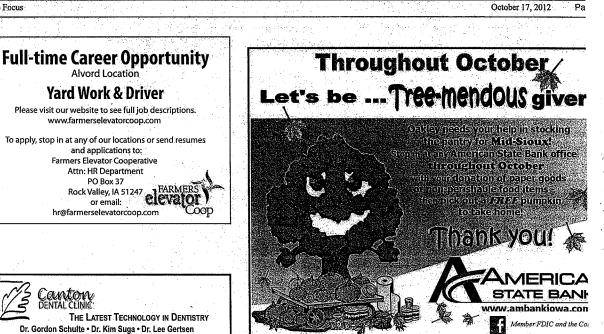
(9) The information contained in this application and certification form is true and correct to the best of my knowledge.

Signature

Date

Provide the completed application and certification form to your phone company. Your telephone company will contact you for any additional information needed to prove eligibility.

For more information about Lifeline, see one of the following websites: www.PUC.SD.gov/Lifeline www.puc.state.mn.us/PUC/consumers/telephone-discounts/index.html www.state.ia.us/iub/consumer\_information/lifeline.html



Hold your child's hand every chance you get. The tin will come all too soon when he or she won't let you

### Low Income Assistance Available for Telephone Service

Ortho (Invisalign & Conventional) Cosmetic & Restorative Dentistry

Oral Surgery • Implant Restorations • Sedation Bridges • Crowns (1 Step & Conventional) • Root Canal Treatment

**Accepting New Patients** Hours: Monday through Friday - 7:30 a.m. to 5:00 p.m. www.cantondentalclinic.com oll Free 1-877-987-2721-1110 W. 5th St. Canton, SD

Alliance Communications provides basic and enhanced telecommunications services within its service area. Basic services are offered at the following rates:

Single Party Residence Service \$14.00/month Single Party Business Service \$17.00/month

ante

Local residence and business service includes:

-Voice grade access to the public telephone network -Single-party flat-rated local service free of per minute charges -Dual tone multi-frequency signaling (touch-tone) service Access to directory assistance service Access to other operator services Access to 911 emergency services Access to interexchange (long distance) services -Toll limitation for qualifying low-income consumers

The Lifeline telephone assistance program is available for qualifying low-income subscribers. This program provides a \$9.25 monthly service discount on telephone service.

To qualify, a subscriber must: participate in Medicaid: participate in the Supplemental Nutrition Assistance Program (SNAP) (f/k/a the Food Stamps program); participate in the Temporary Aid to Needy Families (TANF) program; participate in the National School Lunch (NSL) free lunch program; receive Supplemental Security Income (SSI); receive Federal Public Housing Assistance; receive Low Income Housing Energy Assistance; or have household income that is at or below 135 percent of the Federal Poverty Guidelines.

Toll blocking at no charge and reduced deposits are also available.

The basic services described above are offered to all consumers in Alliance Communications' service area. If you have any questions regarding telecommunications services, please call Alliance Communications at 1-800-701-4980.



Location: 304 S. Main-- Inwood, IA Come check us out and spend the evening! We will be Serving free pork sandwiches and drink that evening

Auctioneers note: Listed below is a partial list of the kind of items expect on this auction. We have some very nice items consigned to t auction!! There will be some more furniture items not available to li time of advertising deadline. We cannot list all items as there is a la assortment of items. Make plans today to attend this auction !!

Antique and Collectible items: Oak secretary-beautiful: wood hall Oak end table: enamel top cabinet: wood painted cabinet w/glass do (2) Harley Davidson upright pop machines: (2) upright Coke machin chest style Coke machine: Ig assortment of all size crocks: 450+ Ho collection: Coke collection to include signs, pics, trays, 50th Anniv. Chattanooga TN bottle opener, belt buckle, tins, napkin holder, card glasses, bottle caps, pitcher, Christmas ornaments: lots misc. signs: t copper boiler: misc. cameras: Sears movie projector: Hobart scale: ( schoolhouse map: Misc. dishes: salt & peppers: kids wood chairs: H pottery vase: buggy: Farmers Coop Creamery bowl: shoulder jugs: n adv. Items: doll display: misc. pictures: wood ironing board: paper f: metal bed: old maps: bank bags: pens/pencils: seed bags: silver item cast iron bells: National cash register:

Household items: Magnavox 19" flatscreen TV: kitchen items inclu blender, toaster oven, can opener, bread maker etc: Christmas décor: cords: space heater:

Terms: cash or good cashable check. Credit cards also accepted. An announcements made day of auction will supersede any advertising. asible for theft of items purchased. Zomer clerking

This is just a partial listing See our website for items consignedwww.zomerauctions.com Larry Fluit-owner, 605-351-7571 • Manager-Glen Auctioneers: Mark Zomer • Darrell Vande Veg

# obituaries

# Andrew Wessels

Page 2 October 18, 2012 Hills Crescent

Andy Wessels, 36, Steen, died Tuesday,

Oct. 16. 2012, at the Sanford Hospital in Sioux Falls. S.D., as the result of an automobile accident.

A funer-

alservice will be at 10:30 a.m. Friday, Oct. 19, at the First Presbyterian Church in Luverne. Burial will be at the Maplewood Cemetery in Luverne. Visitation will be from 5 to 8 p.m. Thursday, Oct. 18, at the Dingmann Funeral Home in Luverne and one hour prior to the

# Darrel Wessels

Darrel Joe Wessels, 70, Luverne, died

Saturday, Oct. 13. 2012, at the Tuff Memo rial Home in Hills.



Oct. 17, at the First Presbyterian Church in Luverne. Burial followed at Maplewood Cemetery in Luverne.

Darrel Wessels was born Aug. 19, 1942, to Fred and Jennie (Bergman) Wessels in Luverne. His childhood home was in Ash Creek. He graduated from Luverne High School in 1960. Following school he began his employment at A.R. Woods in Luverne. He also served in the

### Ida Reverts

Ida S. Reverts, 84. Luverne, died Friday,

Oct. 12. 2012, at her home

A funeral service was Tuesday, Oct. 16, at Grace Lutheran Church in

Luverne. Burial was at Maplewood Cem-

Ida Olson was born April 11. 1928, to Isaac and Serena Olson in Luverne. She graduated from Luverne High School in 1947 and later attended community

college in Canby. On Aug. 27, 1950, she mar-ried Vernon Reverts in Luverne. After their marriage the couple farmed in rural Ellsworth until

**Plona Cupery**.

in Luverne.

death notice

Plona Cupery, 97, formerly of Beaver Creek, died Tuesday, Oct.

Funeral arrangements are pending through Hartquist Funeral

16, 2012, at the Good Samaritan Society Mary Jane Brown Home

Home in Luverne, hartquistfuneralhome.com.

service at the church on Friday. Andrew Wessels was born Feb. 11, 1976, to Mike and Carol (Van Engelenhöven) Wessels in Luverne. He attended Luverne Elementary School and graduated from Luverne High School in 1994. Andy worked at Remme Construction in Luverne and at the Last Stop Bar in Hills. He enjoyed playing poker and darts, managing his fantasy football team, hanging out with friends and especially playing with his daughters.

Andy is survived by his spe-cial friend, Misty Kolbrek, Steen; two daughters, Mekayla and Lexxus, Steen; his father, Mike Wessels, Luverne; two sisters, Christal (Dan) Serie, Luverne;

National Guard from 1962 until 1969

On Oct. 21, 1966, Darrel married Theresa Fursee in Sioux Falls, S.D. The couple lived in Steen for a year and then moved to Luverne in 1967. Darrel continued working at A.R. Woods until 1985. He then took a positionatLuverneTruckEquipment as maintenance foreman from 1985 until his retirement in May of 2007. In November 2011 Darrel moved to the Bethany Meadows Memory Unit in Brandon, S.D. and was later transferred to Tuff Memorial Home in Hills.

He was a member of the First Presbyterian Church in Luverne, where he served as an usher, a deacon and on various church committees. He enjoyed woodworking and being outdoors. He loved to fish and hunt.

Darrel is survived by his wife, Theresa Wessels, Luverne;

they moved to a farm southeast of Luverne. In 1959 they moved to their farm northwest of Luverne. Ida was a teacher, real estate agent and also worked as a tax preparer.

She was a member of Grace Lutheran Church in Luverne and the GLCW. She was also a member of Luverne Lions, the Rock County Fair Board, and she was serving as president of the Rock County VFW Auxiliary. She was involved with the Big Buddy program and was named Big Buddy of the Year in 2010. Ida loved attending and helping with the Rock County Fair. She enjoyed following her grandchildren's and great-grandchildren's activities.

Ida is survived by four children, Larry Reverts, Ken (Jodi) Reverts, and Dale (Cindy) Reverts, all of Luverne, and paternal grandparents Norman and Joyce Wessels, Luverne; and maternal grandparents Gerrit and JoAnn Van Engelenhoven, Luverne. He was preceded in death by his mother, Carol Wessels, and a niece, Lucie Sailor. Memorials may be directed

and April (Derek) Sailor, Sioux

Falls; six nieces and nephews,

Carly, Ben, Will and Tori Serie;

and Hazel and Griffin Sailor;

to a trust for Andy's daughters. Mekayla and Lexxus, at the First Farmers & Merchants Bank in Luverne

Arrangements are by Dingmann Funeral Home of Luverne, dingmannandsons.com.

a son, Steven (April) Wessels, Sioux Falls; two grandchildren; nine siblings, Norman (Joyce) Wessels and Enore Boelman, all of Luverne, Stanley (Gert) Wessels, Ellsworth, Phyllis (Donald) Schouwenburg, Luverne, Lowell Wessels, Ash Creek, Iva (Ed) Elbers Harold Wessels, and David (Bev) Wessels, all of Luverne, and Doug(Ginny)Wessels, Hardwick; and many other

relatives and friends. He was preceded in death by his parents; a sister, Vernice Wessels; a brother, Dale Wessels; two sisters-in-law, Sharon Wessels and Jolene Wessels; a brotherin-law, Edwin Boelman; and a niece, Kristina Martinez.

Memorials may be directed to donor's choice.

Arrangements are by Hartquist Funeral Home of Luverne, hartquistfuneral. com.

Kathy (Dave) Schoen, Prescott, Wis.; 11 grandchildren, Traci Gyberg, Terri Baker, Ben (Misty) Reverts, Tanya (Mike) Stroh, Cody (fiancée, Karissa) Reverts, Macrina Reverts, Micheal Reverts, Amanda (Adam) Breheny, Matthew Reverts, Zachary Schoen and Samantha Schoen; 17 great-grandchildren; three stepgrandchildren, Taylor Stroh, and Chase and Sydne Johnson; a stepgreat-granddaughter; her Little Buddy, Madison Kruger, and other relatives and friends.

She was preceded in death by her parents; her husband, Vernon Reverts, on Sept. 6, 2004; an infant son, Verlyn Reverts; a brother, Obert Olson; and a sister, Alvilda Hoiland,

Arrangementswere by Dingmann Funeral Home of Luverne, dingmannandsons.com.



# weather High/Low\_ Precip. Date Sunday, Oct. 7 56/2 Monday, Oct. 8 70/37 Tuesday, Oct. 9 Wednesday, Oct. 10 Thursday, Oct. 11 Friday, Oct. 12 Saturday, Oct. 13 31 days since last rain

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### Low Income Assistance Available for Telephone Service

Alliance Communications provides basic and enhanced telecommunications services within its service area. Basic services are offered at the following rates:

**Single Party Residence Service** Single Party Business Service

\$14.00/month \$17.00/month

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Access to other operator services

Access to 911 emergency services

Access to interexchange (long distance) services Toll limitation for qualifying low-income consumers

The Lifeline telephone assistance program is available for qualifying low-income subscribers. This program provides a \$9.25 monthly service discount on telephone service.

To qualify, a subscriber must: participate in Medicaid: participate in the Supplemental Nutrition Assistance Program (SNAP) (f/K/a the Food Stamps program); participate in the Temporary Aid to Needy Families (TANF) program; participate in the National School Lunch (NSL) free lunch program; receive Supplemental Security Income (SSI); receive Federal Public Housing Assistance; receive Low Income Housing Energy Assistance; or have household income that is at or below 135 percent of the Federal Poverty Guidelines.

Toll blocking at no charge and reduced deposits are also available.

The basic services described above are offered to all consumers in Alliance Communications' service area. If you have any questions regarding telecommunications services, please call Alliance Communications at 1-800-701-4980.

# The Hills Crescent U.S.P.S. 245-440

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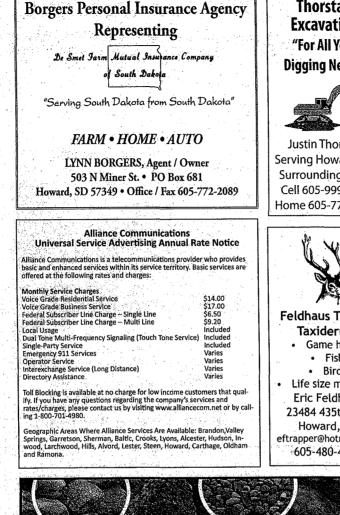
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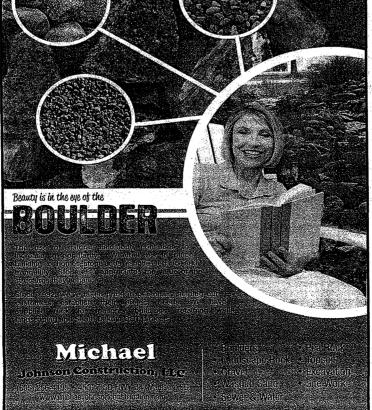
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# Page 10

# Thursday, October 18, 2012

# AGRICULTURAL NEWS

# NCRS announces program signups for EQIP, CSP

HURON - Annually, applica-tions for the Environmental Quality Incentives Program (EQIP) and the Conservation Stewardship Program (CSP) are batched for funding consideration. November 16, 2012, is the date by which an operator or landowner must sign an application at their local Natural Resources Conservation Service (NRCS) office for Fiscal Year 2013 funding consideration, according to Jeff Vander Wilt, Assistant State Conservationist for Programs with the NRCS.

The EQIP program provides financial and technical assistance to help producers implement volbuntary conservation practices to c improve their natural resources. » Payment is provided for variety ) of practices to maintain or imit prove resource concerns such as water quality, grazing land health and productivity, soil erosion and soil quality, and wildlife habitat

development. The CSP encourages land stew-

ards to improve their conserva-tion performance by installing and adopting additional activities, and improving, maintaining, and managing existing activities on agricultural land and nonindus-

agricultural iand and nonnous-trial private forest land. "The ranking period for these two popular conservation pro-grams is quickly approaching," says Vander Wilt. Applications for all NRCS conservation programs are continuously accepted, however the application batching date, or call for ranking, is No-vember 16th for both EQIP and CSP. He encourages any operator or landowner not to wait until the last minute to visit their local U.S. Department of Agriculture Service Center.

For more information about the EQIP and CSP, please contact your local NRCS office. For more information about technical assistance and conservation programs go to http://www.sd.nrcs.usda. gov.

Corn, soybean production

down from last year

# Soil sampling after drought

BROOKINGS - Because of the drought this growing season, soil sampling after harvest becomes very important this year says Ron Gelderman, SDSU Soils Extension Specialist.

"Soil sampling should be part of any nutrient management program but is even more important after a dry year with limited yields," Gelderman said. "For those fields that were severely moisture stressed, available nitrogen (N) carryover may be higher than normal." Gelderman says all growers

should take 2-foot soil samples throughout their fields and have them analyzed for nitrate-N; especially for those fields going into a non-legume crop. "If the rotation hasn't yet been

set, sample and analyze as if it will be a non-legume crop. As the old adage goes 'It is better to have it 'and not need it, than to need it and not have it.' The additional sampling cost is inconsequential compared to potential fertilizer savings or yield gain," he said.

Gelderman says that past drought years have shown higher than aver-age carryover levels. For example, the average carryover nitrate-N level following corn, is about 70 pounds per acre. In a dry year, he says it would not be unusual to measure 100 to 120 pounds per acre of carryover N after poor yields on some of these moisture

stressed fields. "That is a difference of 30 to 50 pounds or about \$18 to \$30 an acre in savings with today's N prices. Some laboratories have been reporting average carryover nitrate-N values of 20 pounds an acre higher than average for this fall," he said. However, Gelderman says this is

not always the case. Which is why testing is a must this fall.

"One of our moisture-stressed nitrogen rate trials on corn near Beresford had near average car-ryover levels. In that case, if the grower 'guessed' at carryover levels of 30 pounds an acre more than average, yield might very well be 5 to 10 bushel an acre lower than would be with the proper test and recommendation. The point is we cannot predict what the carryover levels will be. Therefore, every field should be tested.'

Because of the fact that within many fields there could be high carryover N variability that may reflect the high yield variability due to differential soil moisture within that field, Gelderman recommends zone sampling.

"A zone sampling program based on yield zones may show some large nitrogen fertilizer savings for next year and will put the nitrogen where it is needed and not oversupply other areas of the field where it is not," he said.

Given the poor yields in some fields, there would be less phosphorus (P) and potassium (K) removed with the grain as well. However, Gelderman says measuring the availability of carryover P and K is more difficult than for nitrogen.

"The soil P and K test may have increased slightly (due to less re-moved with the lower yields) but yield, tillage, residue removed, soils, precipitation and tempera-tures all can influence how much of these nutrients become available for next year's crop. It is best to fol-low soil test guidelines for those nutrients and not give a "credit" for any unused nutrients."

In a dry fall, he says it is not unusual to find K tests even lower than in a "normal" year. The reason is that the lower rainfall after harvest has not moved the K from the plant residue into the soil. Potassium will move quite readily with water while plant N and P are tied up with organic compounds and will depend on microbial decomposition become they become available.

To learn more contact a SDSU Extension agronomy field special-ist by calling your SDSU Extension Regional Center.

South Dakota's October 1 forecast for corn production is down while soybean production is up from last month, according to the South Dakota Office of USDA's National Agricultural Statistics Service.

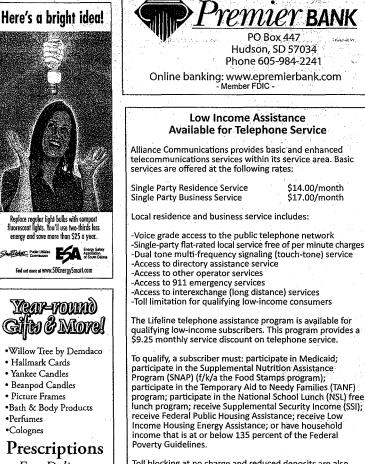
Corn forecasted production, a 502.9 million bushels, is down 1 percent from last month's forecast and down 23 percent from last year's level. Yield is forecast at 94 bushels per acre, down 2 bushels from the September forecast and down 38 bushels from last year. Acres to be harvested for grain are forecast at 5.35 mil-

lion, up 400,000 acres from last year. Planted acres were adjusted to 6.15 million based on administrative data.

Soybean production is forecast at 130.2 million bushels, up 4 percent from last month and down 14 percent from last year's production of 150.59 million bushels. Yield, at 28 bushels per acre, is unchanged from last month, but down 9 bushels from last year. Acres for harvest are forecast at 4.56 million, up 580,000 acres from last year. Planted acres were adjusted to 4.75 million based on administrative data.



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The Lifeline telephone assistance program is available for qualifying low-income subscribers. This program provides a \$9.25 monthly service discount on telephone service.

mates also receive visus from the landlord, Jon's mother and the room-mates' girlfriends.

Aaron B. Larson is di-recting the show, the first he's done for MCAP but one of dozens he's done elsewhere. Larson, has worked with community theaters in four states and has degrees in theater. Larson said the postage stamp-size of the Corson

Playhouse stage presents its own challenges, but it is a case of "a place for ev-erything and everything

in its place." "We are using every square inch of space, and the backstage area is a rabbit warren of small passages, stairways and hidden doors," he said. "The cast has learned to adapt to the contortionist

adapt to the contortionist way of life, and even have fun doing so." Bob Wright, a frequent face on the Corson stage, plays Arnold Grunion, a last-minute minister. He was in the 1995 production of "Love, Sex" as the L.R.S. man man.

Brent Fode, playing the landlord, has been in the

or 1 20112

Dave parke, do use r.r.o. man, bays news where payer by meaning provide the second of the show opens at Mighty Corson Art Players production of "Love, Sex, and the I.R.S." The show opens at the Corson Playhouse Oct. 18 and runs for three weekends. ALICA P. THIELE/BRANDON VALLEY CHALLENGER



Jon, (Jesse Eulberg) introduces his "wife" (Grant Hoover) to the I.R.S. man (Dave Bakke) in the Mighty Corson Art Players production of "Love, Sex, and the I.R.S." The show ns at the Corson Playhouse Oct. 18 and runs for three weekends, ALICA P. THIELE/BRANDON VALLEY CHALLENGER

show before too, many fore," she said years ago, as Jon. This is his sixth play for MCAP. Nancy Tapken, MCAP president, said "Love, Sex" was chosen to help celebrate the group's 30th season. "It seemed fitting to bring a show back that audiences had loved be-

orient SODO

SOUTH DAKOTA DEPARTMENT OF TRANSPORTATION

NOTICE OF REQUEST FOR STATEMENT OF INTEREST

Those interested in submitting a Statement of Interest should download the complexe Notice of Request for Statement of Interest from the SDOOT vebpage www.sddoc.com/transportation/highway/planning specialstudingSDVAuit.aspit.

Stemments of Interest should be directed to Mr. Bred Remmicin: Otico of Project Development, SDDO 700 Essi Stockney Avesus; Piorto, SD, STSV-SSBS, and minit be mocket on bater these Nernhiber 2012 at Nono Christia Standari Time. Bolto na baid cogar and cost activator seguritaria future preferend of ins Statunet of Interest mast be included in the submittal. Descions regarding the Reque to Statement of Interest durits the included to AK, Bolt Remmitta baid preferending Statesta.

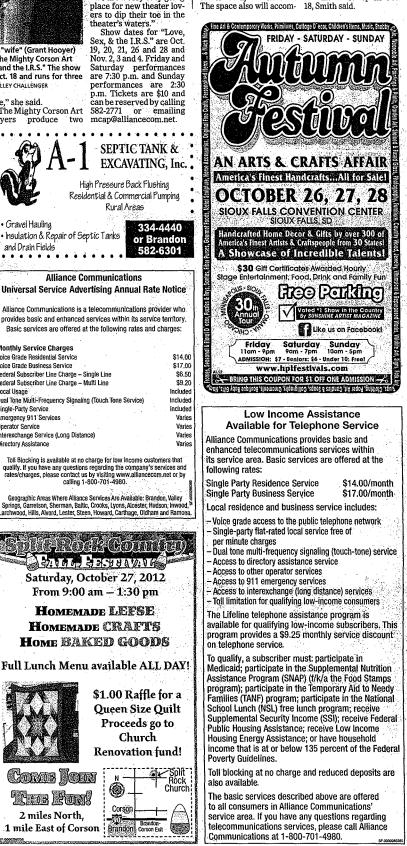
Per SDCL 17-2-28, Notice published once in 120 newspapers for the cost of \$800

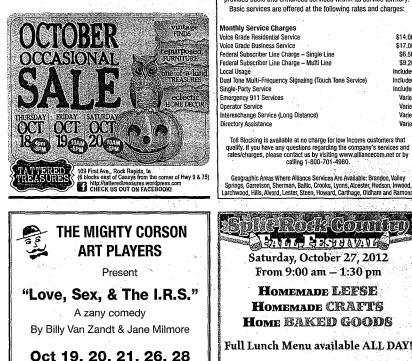
ota Department of Transportation (SDDOT) is soliciting Statements of Interest from planning consulting fams to conduct the laterstate Rest Areas Study: Along the I-28 and

day variety show, Bows & Holly, on Dec. 1.

tion project. This summer, an addition was added to the north side of the play-house that includes a new too, as props and furniture often are moved around downstairs for the show. Smith said the addition box office, new lobby and also includes a new outside main floor restrooms. The wheelchair ramp, desig-nated handicap parking addition includes a base-ment that will provide much-needed space for storage for the theater spaces in the rear of the building, new exit signs and out-swinging exit doors group. All the costumes will be

Aside from some lastmoved from the dressing rooms to the new space, minute finishing touches, the new addition will be MCAP secretary and cos-tumer Cindy Bakke said. ready when "Love, Sex, and the I.R.S." opens Oct.





27. VIII - 2 3. 9 8 N/A. VII Saturday, October 27, 2012 From 9:00 am - 1:30 pm HOMEMADE LEFSE Homemade CRAFTS HOME BAKED GOODS Full Lunch Menu available ALL DAY! Oct 19, 20, 21, 26, 28 \$1.00 Raffle for a Nov 2, 3, 4 Queen Size Quilt Friday & Saturday Curtains-7:30 pm Proceeds go to Sunday Curtains-2:30 pm Church **Renovation fund!** All Seats Reserved—Tickets \$10 To order tickets call 582-2771 YOINTE NOIN Or email your ticket order: ۲ These Report

mcap@alliancecom.net Corson Playhouse, Corson, SD Produced by special arrangement with Samuel French, Inc.

The Mighty Corson Art Players produce two

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Alliance Communications

shows a year, in the spring and in the fall. They also have a summer youth theater camp and this year will again host a holi-

Holly, on Dec. 1. "Anyone who wants to sing, dance, perform a scene is welcome to par-ticipate," Tapken said. "We are a very easy going place for new theater lov-ers to dip their toe in the theater's waters". theater's waters." Show dates for "Love,

Show dates for "Love, Sex, & the I.R.S." are Oct. 19, 20, 21, 26 and 28 and Nov. 2, 3 and 4. Friday and Saturday performances are 7:30 p.m. and Sunday performances are 2:30 p.m. Tickets are \$10 and can be reserved by calling 582-2771 or emailing meap@alliancecom.net. mcap@alliancecom.net.

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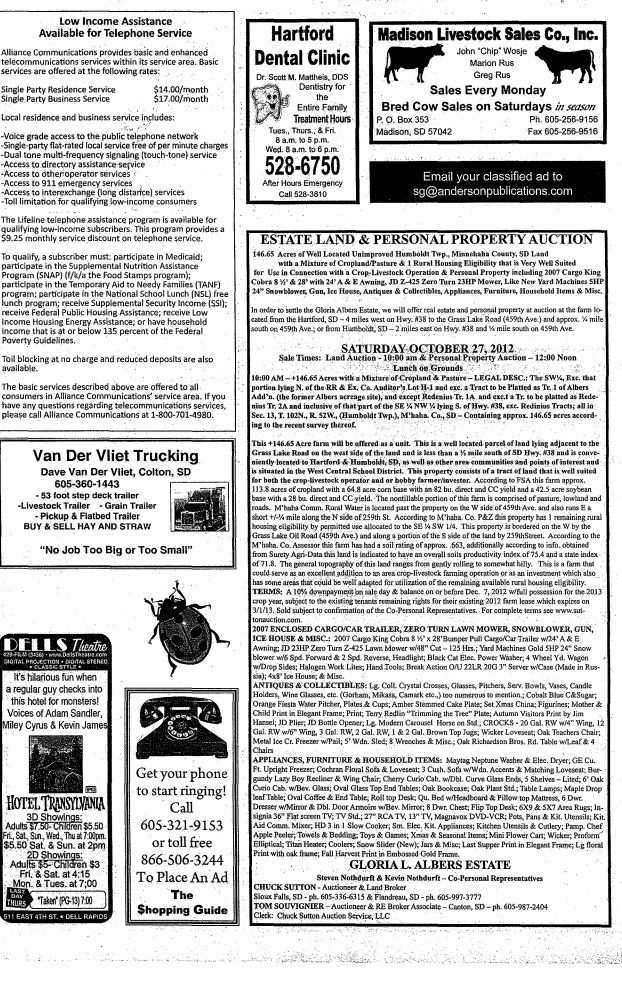
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-Access to interexchange (long distance) services -Toll limitation for qualifying low-income consumers

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